

**Department of Transformation and Shared Services**

Governor Asa Hutchinson

Secretary Amy Fecher

Director Jonathan Askins

May 27, 2022

The Honorable Terry Rice, Co-Chair  
The Honorable Jeff Wardlaw, Co-Chair  
Arkansas Legislative Council  
Room 315, State Capitol Building  
Little Rock, AR 72201

RE: DIS Rates for FY23

Sen. Rice and Rep. Wardlaw,

Per Arkansas Code Annotated § 25-4-119(b)(3)(B), I am requesting review of the attached rate changes for services provided by the Division of Information Systems (DIS). These rates reflect changes needed to make certain the division is billing for services at a rate that recovers the cost of providing the services to agencies by DIS.

As is the case each year, there are rates that have increased and those that have decreased. Overall, the impact is positive with the Division of Information Systems billing 1.4 million less over the upcoming fiscal year to cabinet departments, non-cabinet entities and schools. An excel spreadsheet is attached with agency impacts and details for all rate changes proposed.

Sincerely,

A handwritten signature in blue ink that reads "Amy Fecher".

Amy Fecher



**DIVISION OF  
INFORMATION SYSTEMS**

PROPOSED RATE ADJUSTMENTS

**FY 2023**

SUBMITTED: APRIL 2022

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Department of Finance and Administration

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STATE OF ARKANSAS  
**Department of Finance  
and Administration**

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May 5, 2022

Amy Fecher  
Secretary  
Department of Transformation and Shared Services  
501 Woodlane St, Ste 500  
Little Rock, AR 72201

**RE: TSS Division of Information Systems Proposed Rate Adjustments FY 2023**

Dear Secretary Fecher,

Based upon the information provided by the Department of Transformation and Shared Services, I approve the proposed new rates of services as required by Arkansas Code §25-4-119(b)(3)(B). The rates will become effective July 1, 2022.

The Department of Finance and Administration has not reviewed or audited the underlying cost data, rate structures, or compliance with 2 CFR Part 200 as prepared by TSS DIS with the understanding the cost data is available upon request.

If you have further questions, please contact me at 501-682-8064.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Walther".

Larry Walther  
Secretary of Finance & Administration

cc: Jonathan Askins, Director  
Transformation and Shared Services  
Division of Information Systems



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 1  
MONTHLY IMPACT OF  
PROPOSED RATE ADJUSTMENTS  
BY CABINET**

## Rate Impact - Cabinet Level

Cabinet/Agency	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Annual Change
Dept. of Agriculture	28,952.17	31,147.02	2,194.85	26,338.15
Dept. of Commerce	400,086.33	370,399.44	(29,686.89)	(356,242.66)
Dept. of Corrections	192,474.91	204,040.69	11,565.78	138,789.31
Dept. of Education	597,807.05	464,143.61	(133,663.44)	(1,603,961.25)
Dept. of Energy and Environment	10,719.84	10,310.56	(409.29)	(4,911.43)
Dept. of Finance and Administration	122,363.14	130,644.65	8,281.51	99,378.09
Dept. of Health	124,455.44	134,240.59	9,785.14	117,421.71
Dept. of Inspector General	2,517.99	2,676.05	158.06	1,896.70
Dept. of Labor and Licensing	15,971.06	16,755.87	784.81	9,417.67
Dept. of Parks, Heritage, and Tourism	90,554.93	98,456.21	7,901.28	94,815.40
Dept. of Public Safety	71,029.23	73,235.88	2,206.65	26,479.83
Dept. of the Military	11,167.62	12,402.77	1,235.15	14,821.82
Dept. of Transformation and Shared Services	13,630.02	13,607.54	(22.49)	(269.84)
Dept. of Veterans Affairs	6,761.39	7,356.12	594.73	7,136.79
Dept. of Human Services	165,900.55	162,769.90	(3,130.65)	(37,567.79)
Non-Cabinet	60,971.03	65,044.07	4,073.03	48,876.38
School	10,990.21	11,841.70	851.50	10,217.96
<b>Grand Total</b>	<b>1,926,352.92</b>	<b>1,809,072.66</b>	<b>(117,280.26)</b>	<b>(1,407,363.16)</b>



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 2  
MONTHLY IMPACT OF  
PROPOSED RATE ADJUSTMENTS  
BY DIVISION**

# Rate Impact - Division Level

Cabinet/Agency	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Annual Change
<b>Dept. of Agriculture</b>	<b>28,952.17</b>	<b>31,147.02</b>	<b>2,194.85</b>	<b>26,338.15</b>
AR DEPARTMENT OF AGRICULTURE	22,942.62	24,778.12	1,835.50	22,026.02
AR NATURAL RESOURCES COMM	5,919.47	6,272.00	352.53	4,230.36
VETERINARY MED EXAMINING	90.08	96.89	6.81	81.77
<b>Dept. of Commerce</b>	<b>400,086.33</b>	<b>370,399.44</b>	<b>(29,686.89)</b>	<b>(356,242.66)</b>
AR DEPARTMENT OF AERONAUT	193.43	204.29	10.86	130.38
AR ECONOMIC DEVELOPMENT COMMISSION	6,793.38	7,537.17	743.79	8,925.46
AR WATERWAYS COMM	183.98	194.23	10.25	123.00
ARKANSAS REHABILITATION SERVICES	27,183.13	29,204.56	2,021.43	24,257.12
ARKANSAS WORKFORCE LR	991.60	1,077.82	86.22	1,034.70
CENTRAL AR DEVELOPMENT CO	503.34	562.80	59.46	713.47
CENTRAL AR PLAN/DEVELOPME	161.67	175.00	13.33	159.96
CONWAY ADULT EDUCATION CENTER	34.70	37.91	3.21	38.46
DEPARTMENT OF COMMERCE	940.91	993.16	52.25	627.03
DEPT OF WORKFORCE SVCS	335,534.76	301,717.59	(33,817.17)	(405,806.00)
DEVELOPMENT FINANCE AUTHO	4,081.52	4,296.29	214.77	2,577.28
EMPLOYMENT & TRAINING SERVICES INC	165.81	180.39	14.58	174.98
LITTLE ROCK WORKFORCE INV	324.89	351.58	26.69	320.32
NORTHWEST AR ECONOMIC DEVELOPMENT DISTRICT	204.17	222.35	18.18	218.17
STATE BANK DEPARTMENT	5,529.97	5,731.60	201.63	2,419.57
STATE INSURANCE DEPARTMEN	12,789.26	13,148.18	358.92	4,307.06
STATE SECURITIES DEPARTME	2,457.92	2,558.42	100.50	1,205.96
STUDENT LOAN AUTHORITY	349.29	353.32	4.03	48.36
SW AR PLANNING & DEVELOPM	893.15	966.65	73.50	882.02
WEST CENTRAL AR PLANNING & DEVELOPMENT DIST.	197.60	266.06	68.46	821.50
Western AR Employment Devel. Agency	41.28	44.47	3.19	38.30
WHITE RIVER PLANNING & DVLPMT DIST	83.14	90.58	7.44	89.23
WORKFORCE DEVELOPMENT BOARD OF EASTERN AR	447.43	485.01	37.58	451.01
<b>Dept. of Corrections</b>	<b>192,474.91</b>	<b>204,040.69</b>	<b>11,565.78</b>	<b>138,789.31</b>
AR DEPARTMENT OF CORRECTION	125,835.25	134,357.09	8,521.84	102,262.03
AR SENTENCING COMMISSION	106.21	113.96	7.75	92.97
DEPARTMENT OF CORRECTIONS	61.08	67.80	6.72	80.67
DIVISION OF COMMUNITY CORRECTION	65,968.92	68,956.86	2,987.94	35,855.31
PAROLE BD	503.45	544.98	41.53	498.33
<b>Dept. of Education</b>	<b>597,807.05</b>	<b>464,143.61</b>	<b>(133,663.44)</b>	<b>(1,603,961.25)</b>
AR DEPARTMENT OF CAREER EDUCATION	841.24	905.98	64.74	776.85
AR DEPARTMENT OF HIGHER EDUCATION	1,615.97	1,741.59	125.62	1,507.45
AR STATE LIBRARY	641.23	651.84	10.61	127.34
DEPARTMENT OF EDUCATION	591,956.21	457,724.21	(134,232.00)	(1,610,783.97)
MARTIN LUTHER KING JR. COMMISSION	224.45	224.83	0.38	4.54
SCHOOL FOR THE BLIND	1,598.78	1,887.51	288.73	3,464.72
SCHOOL FOR THE DEAF	929.17	1,007.65	78.48	941.82
<b>Dept. of Energy and Environment</b>	<b>10,719.84</b>	<b>10,310.56</b>	<b>(409.29)</b>	<b>(4,911.43)</b>
AR DEPT OF ENVIRONMENTAL QUALITY	5,848.79	5,909.62	60.83	729.99
ARKANSAS GEOLOGICAL SURVEY	1,171.31	1,269.84	98.53	1,182.32
LIQUEFIED PETROLEUM GAS B	195.42	207.61	12.19	146.29
OIL AND GAS COMMISSION	3,504.32	2,923.49	(580.84)	(6,970.03)
<b>Dept. of Finance and Administration</b>	<b>122,363.14</b>	<b>130,644.65</b>	<b>8,281.51</b>	<b>99,378.09</b>
AR TOBACCO CONTROL BD	493.54	543.82	50.28	603.33
ASSESSMENT COORDINATION D	1,823.45	1,975.93	152.48	1,829.79
DEPARTMENT OF FINANCE & ADMINISTRATION	93.62	102.63	9.01	108.10
DEPT OF FINANCE AND ADMIN	21,593.86	23,616.06	2,022.20	24,266.38
DFA - ALCOH BEV CONTROL D	372.50	412.38	39.88	478.50
DFA - DIVISION OF RACING	44.17	47.20	3.03	36.40
DFA - OFC OF ARKANSAS LOTTERY	6,318.74	6,886.45	567.71	6,812.57
DFA - REVENUE SERVICES DI	75,197.88	80,935.36	5,737.48	68,849.75
DFA- OFF OF CHILD SUPPORT	15,597.85	15,234.35	(363.50)	(4,361.98)
DFA-REV/EARLE	252.78	277.88	25.10	301.15
DFA-REV/EUDORA	179.08	189.25	10.17	121.99
DFA-REV/HAZEN	216.03	233.41	17.38	208.57
DFA-REVENUE/MAUMELLE	179.65	189.95	10.30	123.56



# Rate Impact - Division Level

Cabinet/Agency	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Annual Change
<b>Dept. of Health</b>	<b>124,455.44</b>	<b>134,240.59</b>	<b>9,785.14</b>	<b>117,421.71</b>
AR BD OF EXAMINERS IN COUNSELING	272.50	273.84	1.34	16.08
AR DIETETICS LICENSING BD	34.50	37.26	2.76	33.12
AR HEALTH SERVICES PERMIT AGENCY	278.98	290.79	11.81	141.77
AR MINORITY HEALTH COMM	509.53	550.57	41.04	492.45
AR SPINAL CORD COMM	84.39	85.16	0.77	9.30
AR ST BD OF PHYSICAL THER	40.19	42.17	1.98	23.70
AR STATE BD OF NURSING	2,005.77	2,147.08	141.31	1,695.70
AR TOBACCO SETTLEMENT COM	139.25	141.66	2.41	28.92
ARKANSAS PSYCHOLOGY BOARD	171.64	186.02	14.38	172.52
EXAM SPEECH-LANG PATH & A	20.00	21.00	1.00	12.00
HEALTH DEPARTMENT	117,480.22	126,563.53	9,083.31	108,999.67
SOCIAL WORK LICENSING BD	69.00	74.52	5.52	66.24
STATE BD OF CHIROPRACTIC	155.29	174.20	18.91	226.94
STATE BD OF DENTAL EXAMIN	202.25	210.32	8.07	96.84
STATE BD OF PHARMACY	1,443.09	1,583.68	140.59	1,687.04
STATE MEDICAL BD	1,548.84	1,858.79	309.95	3,719.44
<b>Dept. of Inspector General</b>	<b>2,517.99</b>	<b>2,676.05</b>	<b>158.06</b>	<b>1,896.70</b>
DEPARTMENT OF THE INSPECTOR GENERAL	2,517.99	2,676.05	158.06	1,896.70
<b>Dept. of Labor and Licensing</b>	<b>15,971.06</b>	<b>16,755.87</b>	<b>784.81</b>	<b>9,417.67</b>
ABSTRACTORS BD OF EXAMINERS	34.50	37.26	2.76	33.12
AR APPRAISER LICENSING & CERTIFICATION BD	160.55	170.41	9.86	118.30
AR COMMISSIONER OF STATE LANDS	0.35	0.61	0.26	3.15
AR HOME INSPECTOR REG BOA	66.19	69.83	3.64	43.68
AR MANUFACTURED HOME COMM	170.36	183.03	12.67	152.04
AR MOTOR VEHICLE COMM	266.97	287.34	20.37	244.41
AR REAL ESTATE COMM	1,274.07	1,353.57	79.50	954.04
AR TOWING AND RECOVERY BD	324.07	342.31	18.24	218.92
AUCTIONEER'S LICENSING BD	51.21	55.02	3.81	45.75
BOARD OF ENGINEERS & SURVEYORS	467.92	489.15	21.23	254.79
CONTRACTORS LICENSING BOARD	1,383.80	1,436.35	52.55	630.66
DEPARTMENT OF LABOR & LICENSING	5,611.65	5,858.51	246.86	2,962.34
FIRE PROTECTION LICENSING	151.74	162.36	10.62	127.47
PROF BAIL BONDSMAN LIC BD	156.45	166.83	10.38	124.50
ST BD OF ARCH LANDSCAPE ARCH & INT DES	175.79	191.56	15.77	189.26
STATE ATHLETIC COMM	15.00	16.25	1.25	15.00
STATE BD OF ACCOUNTANCY	688.05	745.05	57.00	683.97
STATE BD OF BARBER EXAMIN	179.06	192.81	13.75	165.03
WORKERS' COMPENSATION COM	4,793.33	4,997.60	204.27	2,451.23
<b>Dept. of Parks, Heritage, and Tourism</b>	<b>90,554.93</b>	<b>98,456.21</b>	<b>7,901.28</b>	<b>94,815.40</b>
CAPITOL ZONING COMM	30.44	31.88	1.44	17.29
DAH - CENTRAL ADMINISTRATION	12,153.92	13,651.27	1,497.35	17,968.15
DELTA REGIONAL AUTHORITY	134.00	143.48	9.48	113.70
DEPT OF PARKS AND TOURISM	78,236.57	84,629.59	6,393.02	76,716.26
<b>Dept. of Public Safety</b>	<b>71,029.23</b>	<b>73,235.88</b>	<b>2,206.65</b>	<b>26,479.83</b>
AR CRIME INFORMATION CENT	6,643.44	7,063.31	419.87	5,038.45
ARKANSAS STATE POLICE	51,630.73	53,180.56	1,549.83	18,597.91
COMM - LAW ENFORC STDS & TRAINING	1,687.84	1,808.38	120.54	1,446.47
DEPARTMENT OF PUBLIC SAFETY	4,036.30	4,315.21	278.91	3,346.90
DEPT OF EMERGENCY MANAGEM	3,371.77	3,550.98	179.21	2,150.57
STATE CRIME LABORATORY	3,659.15	3,317.44	(341.71)	(4,100.48)
<b>Dept. of the Military</b>	<b>11,167.62</b>	<b>12,402.77</b>	<b>1,235.15</b>	<b>14,821.82</b>
DEPARTMENT OF THE MILITARY	11,167.62	12,402.77	1,235.15	14,821.82
<b>Dept. of Transformation and Shared Services</b>	<b>13,630.02</b>	<b>13,607.54</b>	<b>(22.49)</b>	<b>(269.84)</b>
ARK GEOGRAPHIC INFORMATION OFFICE	683.35	743.42	60.07	720.82
DEPARTMENT OF TRANSFORM & SHARED SERVICES	12,365.85	12,216.20	(149.65)	(1,795.83)
TSS - BUILDING AUTHORITY DIVISION	580.82	647.92	67.10	805.17
<b>Dept. of Veterans Affairs</b>	<b>6,761.39</b>	<b>7,356.12</b>	<b>594.73</b>	<b>7,136.79</b>
AR DEPARTMENT OF VETERANS AFFAIRS	6,692.39	7,281.60	589.21	7,070.55
VETERANS CHILD WELFARE SE	69.00	74.52	5.52	66.24

## Rate Impact - Division Level

Cabinet/Agency	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Annual Change
<b>Dept.of Human Services</b>	<b>165,900.55</b>	<b>162,769.90</b>	<b>(3,130.65)</b>	<b>(37,567.79)</b>
DEPT OF HUMAN SVCS	165,900.55	162,769.90	(3,130.65)	(37,567.79)
<b>Non-Cabinet</b>	<b>60,971.03</b>	<b>65,044.07</b>	<b>4,073.03</b>	<b>48,876.38</b>
ACIC-FAYETTEVILLE POLICE DEPT	206.15	221.73	15.58	186.96
ADMIN OFFICE OF THE COURT	1,310.80	1,318.06	7.26	87.09
AR COURT OF APPEAL	573.55	600.21	26.66	319.89
AR ETHICS COMM	660.98	707.31	46.33	555.90
AR GAME AND FISH COMM	563.73	474.43	(89.30)	(1,071.65)
AR LEGISLATIVE COUNCIL	1,862.94	1,966.97	104.03	1,248.34
AR PUB EMP RETIREMENT SYS	5,062.05	5,416.22	354.17	4,250.00
AR PUBLIC DEFENDER COMM	5,716.19	6,044.92	328.73	3,944.71
AR PUBLIC SERVICE COMM	3,079.45	3,398.50	319.05	3,828.64
AR SENATE	639.54	692.16	52.62	631.41
AR STATE CLAIMS COMM	399.93	425.57	25.64	307.70
AR SUPREME COURT	688.86	714.79	25.93	311.20
AR TEACHER RETIREMENT SYS	75.00	55.00	(20.00)	(240.00)
ARKANSAS JOB CORPS	86.65	95.65	9.00	107.97
ARKANSAS WING-CIVIL AIR PATROL	0.07	2.98	2.91	34.88
ASHLEY COUNTY	6.50	7.02	0.52	6.24
ASHLEY COUNTY SHERIFF'S DEPARTMENT	205.20	220.59	15.39	184.68
ATTORNEY AD LITEM	0.02	0.04	0.02	0.29
AUDITOR OF STATE	6.31	4.75	(1.56)	(18.72)
BENTON COUNTY CLERK	206.15	221.73	15.58	186.96
BRADLEY COUNTY	128.37	138.82	10.45	125.45
CAMDEN POLICE DEPARTMENT	205.20	220.59	15.39	184.68
CARROLL COUNTY CIRCUIT JUDGE	53.00	57.24	4.24	50.88
CITY OF DERMOTT	179.08	189.25	10.17	121.99
CITY OF HARRISON	69.91	76.90	6.99	83.86
CITY OF LITTLE ROCK	1,020.49	895.53	(124.96)	(1,499.56)
CITY OF LONOKE POLICE DEPT	205.20	220.59	15.39	184.68
CITY OF MAYFLOWER	1,027.50	1,109.70	82.20	986.40
City of Tontitown	17.50	19.25	1.75	20.95
CITY OF WALDRON	33.23	36.55	3.32	39.88
CITY OF WALNUT RIDGE	6.50	7.02	0.52	6.24
CITY OF WEST FORK	5.01	5.52	0.51	6.12
CLARK COUNTY LIBRARY	54.00	58.32	4.32	51.84
CLEVELAND CO SHERIFF'S OFFICE	196.65	210.33	13.68	164.16
CORNING POLICE DEPARTMENT	3.96	4.64	0.68	8.16
CRAIGHEAD COUNTY CLERK	191.50	203.80	12.30	147.60
DALLAS COUNTY COURT HOUSE	6.50	7.02	0.52	6.24
DISABILITY DETERMINATION	1,360.08	1,827.26	467.18	5,606.16
DRUG ENFORCEMENT ADMINISTRATION	415.50	630.43	214.93	2,579.11
EDUCATIONAL TELEVISION DIVISION	2,267.19	2,198.86	(68.33)	(819.95)
EUREKA SPRINGS POLICE DEPARTMENT	206.15	221.73	15.58	186.96
FORT SMITH POLICE DEPARTM	206.15	221.73	15.58	186.96
GOVERNOR'S MANSION COMM	472.18	434.43	(37.75)	(452.96)
GRANT COUNTY LIBRARY	19.50	21.06	1.56	18.72
HEMPSTEAD COUNTY JAIL	205.49	220.80	15.31	183.71
HOUSE OF REPRESENTATIVES	481.20	519.65	38.45	461.35
INA-INFORMATION NETWORK O	819.79	825.03	5.24	62.83
JACKSONVILLE POLICE DEPARTMENT	215.65	233.13	17.48	209.76
JOHNSON COUNTY	6.41	7.05	0.64	7.65
JUD DISC & DISABILITY COM	315.72	337.80	22.08	264.90
LAWRENCE CO SHERIFF'S DEPT	19.50	21.06	1.56	18.72
LEGISLATIVE AUDIT	1,226.47	1,471.83	245.36	2,944.29
LINCOLN COUNTY	329.83	410.79	80.96	971.52
LONOKE COUNTY	34.50	37.26	2.76	33.12
MALVERN-HOT SPRING CTY LIBRARY	210.50	227.34	16.84	202.08
MCGEHEE POLICE DEPARTMENT	486.00	524.88	38.88	466.56
MECA JEFFERSON COUNTY 911	205.20	220.59	15.39	184.68
MONTICELLO POLICE DEPARTMENT	6.50	7.02	0.52	6.24
OFF OF PROSECUTOR COORDINATOR	802.36	868.08	65.72	788.65
OFFICE OF THE ATTORNEY GENERAL	2,928.39	3,048.60	120.21	1,442.55
OFFICE OF THE GOVERNOR	1,418.93	1,536.86	117.93	1,415.15
OFFICE OF THE LIEUTENANT GOVERNOR	245.06	259.21	14.15	169.78
PIKE COUNTY	0.39	0.22	(0.17)	(2.05)
POPE COUNTY OEM/911	179.08	189.25	10.17	121.99

## Rate Impact - Division Level

Cabinet/Agency	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Annual Change
PULASKI COUNTY	7.50	5.50	(2.00)	(24.00)
PULASKI COUNTY SHERIFF	179.08	189.25	10.17	121.99
RANDOLPH COUNTY SHERIFFS	117.24	126.75	9.51	114.17
REDFIELD POLICE DEPARTMENT	32.50	35.10	2.60	31.20
SECRETARY OF STATE	17,099.38	18,265.05	1,165.67	13,988.00
SHARP COUNTY	6.50	7.02	0.52	6.24
SHERWOOD PD	95.00	88.35	(6.65)	(79.80)
STATE BD OF ELECTION COMM	662.69	707.33	44.64	535.66
STATE HIGHWAY & TRANS DEP	1,381.81	1,378.23	(3.58)	(42.96)
STONE COUNTY CLERK	196.65	210.33	13.68	164.16
THIRD JUDICIAL DISTRICT PROSECUTING ATTORNEY	411.50	444.42	32.92	395.04
TREASURER OF STATE	578.81	620.95	42.14	505.63
UNIV OF AR AT LITTLE ROCK	82.98	89.63	6.65	79.80
WARREN POLICE DEPARTMENT	129.50	139.86	10.36	124.32
WHITE COUNTY PUBLIC LIBRA	118.00	127.44	9.44	113.28
WOODRUFF COUNTY SHERIFF'S DEPT	34.50	37.26	2.76	33.12
<b>School</b>	<b>10,990.21</b>	<b>11,841.70</b>	<b>851.50</b>	<b>10,217.96</b>
AR STATE UNIV - JONESBORO	41.18	16.18	(25.00)	(300.05)
ARKANSAS CORRECTIONAL SCH	2,452.19	2,644.30	192.11	2,305.38
ARKANSAS RIVER ED SERVICE	77.00	71.60	(5.40)	(64.80)
BERGMAN SCHOOL DISTRICT	33.70	37.07	3.37	40.41
BLACK RIVER TECHNICAL COL	16.45	17.92	1.47	17.61
CAMDEN FAIRVIEW SCHOOL DISTRICT	700.00	630.00	(70.00)	(840.00)
CLINTON SCHOOL DISTRICT	73.59	80.95	7.36	88.36
COLLEGE OF THE OUACHITAS	11.45	12.17	0.72	8.61
CORNING SCHOOL DISTRICT	95.66	89.07	(6.59)	(79.06)
DES ARC HIGH SCHOOL	13.86	15.24	1.38	16.60
DOLLARWAY PUBLIC SCHOOLS	285.00	265.05	(19.95)	(239.40)
GREEN FOREST SCHOOL DISTR	75.56	83.11	7.55	90.61
GREENE CO. TECH SCHOOL DIST	89.39	98.32	8.93	107.21
HARMONY GROVE SD-BENTON	30.25	33.27	3.02	36.26
JACKSON CO. SCHOOL DISTRICT	25.63	28.19	2.56	30.77
MALVERN SCHOOL DISTRICT	858.34	807.00	(51.34)	(616.08)
MIDWEST REGION OZARK COMMUNICATION CTR/ BUF	182.40	193.23	10.83	129.96
MOUNT IDA SCHOOL DISTRICT	48.70	53.57	4.87	58.44
NATIONAL PARK COLLEGE	91.25	46.05	(45.20)	(542.36)
NORTHWEST AR COMM COLLEGE	164.25	311.94	147.68	1,772.21
OUACHITA RIVER SCHOOL DIST	95.00	88.35	(6.65)	(79.80)
PARKERS CHAPEL SCHOOL DIS	40.90	44.99	4.09	49.10
RICH MOUNTAIN COMM COLLEG	852.89	968.20	115.31	1,383.74
RIVERCREST HIGH SCHOOL	46.01	50.62	4.61	55.27
RIVERVIEW SCHOOL DISTRICT	0.01	0.03	0.02	0.25
SLOAN-HENDRIX SCHOOL DIST	35.96	39.55	3.59	43.10
SOUTH CENTRAL SER COOP -	621.66	708.11	86.45	1,037.40
SOUTH CONWAY CO SCHOOL DI	947.00	1,114.15	167.15	2,005.80
SOUTH SIDE SCHOOL DISTRICT	91.44	100.58	9.14	109.69
SOUTHEAST AR COLLEGE	0.57	0.40	(0.17)	(2.03)
SOUTHEAST AR ED SER COOP	18.28	20.11	1.83	21.99
SOUTHERN AR UNIV	5.19	1.11	(4.08)	(48.94)
SOUTHERN AR UNIV - TECH B	30.35	23.94	(6.41)	(76.89)
U OF A MED SCIENCES CAMP	74.39	89.20	14.81	177.75
U OF A COMM COLL AT BATES	3.14	0.83	(2.31)	(27.68)
UNIV OF AR AT FAYETTEVILLE	1,703.26	1,599.66	(103.60)	(1,243.15)
UNIV OF AR AT PINE BLUFF	695.67	1,094.57	398.89	4,786.71
UNIV OF CENTRAL AR	172.63	186.34	13.71	164.57
WALDRON SCHOOL DISTRICT	95.00	88.35	(6.65)	(79.80)
WHITE HALL SCHOOL DISTRICT	95.00	88.35	(6.65)	(79.80)
<b>Grand Total</b>	<b>1,926,352.92</b>	<b>1,809,072.66</b>	<b>(117,280.26)</b>	<b>(1,407,363.16)</b>



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 3**  
**MONTHLY IMPACT OF**  
**PROPOSED RATE ADJUSTMENTS**  
**BY CATEGORY AND INTERNAL ORDER**

## Monthly Impact of Proposed Rate Adjustments by Category and Internal Order

Fiscal Category	Category/Internal Order	Current Monthly Billing	Proposed Monthly Billing	Monthly Increase/Decrease
Internet Access	Internet Access (A02)	509,551.41	373,776.71	(135,774.70)
Network Equipment	Network Equipment (A03)	189,057.31	172,665.57	(16,391.74)
Connectivity	Connectivity - 56/64kbps (A051)	5,284.95	5,707.75	422.80
Connectivity	DSL (A11)	63,700.17	76,580.40	12,880.23
Unified Communications	Voice Over IP (B061)	347,980.71	380,731.15	32,750.44
Unified Communications	Long Distance (C01)	13,059.84	23,599.61	10,539.77
Unified Communications	800 Service (C02)	48,487.08	33,327.33	(15,159.75)
Shared Services	Enterprise Backup (E024)	94,227.92	103,650.56	9,422.64
Mainframe Services	Z/OS Server - Batch Processing (E14)	102,257.36	81,807.80	(20,449.56)
Mainframe Services	Z/OS Server - Transaction Processing (E15)	172,803.56	146,883.03	(25,920.53)
End User Collaboration	Microsoft EA (GEAMS)	379,942.61	410,342.76	30,400.15
<b>Grand Total</b>		<b>1,926,352.92</b>	<b>1,809,072.66</b>	<b>(117,280.26)</b>



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 4**  
**MONTHLY IMPACT OF**  
**PROPOSED RATE ADJUSTMENTS**  
**BY CUSTOMER**

# Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Percent Change
HOUSE OF REPRESENTATIVES (400020000)	481.20	519.65	38.45	8%
AR SENATE (400050000)	639.54	692.16	52.62	8%
LEGISLATIVE AUDIT (400090000)	1,226.47	1,471.83	245.36	20%
AR LEGISLATIVE COUNCIL (400110000)	1,862.94	1,966.97	104.03	6%
AR COURT OF APPEAL (400180000)	573.55	600.21	26.66	5%
ADMIN OFFICE OF THE COURT (400230000)	1,310.80	1,318.06	7.26	1%
OFF OF PROSECUTOR COORDINATOR (400280000)	802.36	868.08	65.72	8%
AR SUPREME COURT (400320000)	688.86	714.79	25.93	4%
OFFICE OF THE GOVERNOR (400340000)	1,418.93	1,536.86	117.93	8%
OFFICE OF THE LIEUTENANT GOVERNOR (400510000)	245.06	259.21	14.15	6%
OFFICE OF THE ATTORNEY GENERAL (400530000)	2,928.39	3,048.60	120.21	4%
AUDITOR OF STATE (400590000)	6.31	4.75	(1.56)	-25%
AR COMMISSIONER OF STATE LANDS (400610000)	0.35	0.61	0.26	75%
SECRETARY OF STATE (400630000)	17,099.38	18,265.05	1,165.67	7%
TREASURER OF STATE (400690000)	578.81	620.95	42.14	7%
AR GAME AND FISH COMM (400800000)	563.73	474.43	(89.30)	-16%
STATE HIGHWAY & TRANS DEP (400900000)	1,381.81	1,378.23	(3.58)	0%
SOUTHERN AR UNIV (401050000)	5.19	1.11	(4.08)	-79%
SOUTHERN AR UNIV - TECH B (401150000)	30.35	23.94	(6.41)	-21%
AR STATE UNIV - JONESBORO (401250000)	41.18	16.18	(25.00)	-61%
UNIV OF AR AT FAYETTEVILLE (401350000)	1,703.26	1,599.66	(103.60)	-6%
UNIV OF AR AT LITTLE ROCK (401450000)	82.98	89.63	6.65	8%
U OF A MED SCIENCES CAMP (401500000)	74.39	89.20	14.81	20%
UNIV OF AR AT PINE BLUFF (401600000)	695.67	1,094.57	398.89	57%
UNIV OF CENTRAL AR (401650000)	172.63	186.34	13.71	8%
U OF A COMM COLL AT BATES (401680000)	3.14	0.83	(2.31)	-73%
NATIONAL PARK COLLEGE (401750000)	91.25	46.05	(45.20)	-50%
RICH MOUNTAIN COMM COLLEG (401920000)	852.89	968.20	115.31	14%
NORTHWEST AR COMM COLLEGE (401980000)	164.25	311.94	147.68	90%
ABSTRACTORS BD OF EXAMINERS (402000000)	34.50	37.26	2.76	8%
STATE BD OF ACCOUNTANCY (402030000)	688.05	745.05	57.00	8%
AR APPRAISER LICENSING & CERTIFICATION BD (402050000)	160.55	170.41	9.86	6%
ST BD OF ARCH LANDSCAPE ARCH & INT DES (402060000)	175.79	191.56	15.77	9%
STATE ATHLETIC COMM (402090000)	15.00	16.25	1.25	8%
AUCTIONEER'S LICENSING BD (402100000)	51.21	55.02	3.81	7%
PROF BAIL BONDSMAN LIC BD (402110000)	156.45	166.83	10.38	7%
STATE BD OF BARBER EXAMIN (402120000)	179.06	192.81	13.75	8%
CONTRACTORS LICENSING BOARD (402240000)	1,383.80	1,436.35	52.55	4%
AR BD OF EXAMINERS IN COUNSELING (402280000)	272.50	273.84	1.34	0%
STATE BD OF ELECTION COMM (402320000)	662.69	707.33	44.64	7%
BOARD OF ENGINEERS & SURVEYORS (402360000)	467.92	489.15	21.23	5%
AR ETHICS COMM (402380000)	660.98	707.31	46.33	7%
JUD DISC & DISABILITY COM (402410000)	315.72	337.80	22.08	7%
AR ST BD OF PHYSICAL THER (402460000)	40.19	42.17	1.98	5%
AR REAL ESTATE COMM (402480000)	1,274.07	1,353.57	79.50	6%
SOCIAL WORK LICENSING BD (402540000)	69.00	74.52	5.52	8%
AR HOME INSPECTOR REG BOA (402550000)	66.19	69.83	3.64	5%
AR TOWING AND RECOVERY BD (402580000)	324.07	342.31	18.24	6%
AR TOBACCO CONTROL BD (402610000)	493.54	543.82	50.28	10%
FIRE PROTECTION LICENSING (402630000)	151.74	162.36	10.62	7%
STATE BD OF CHIROPRACTIC (402650000)	155.29	174.20	18.91	12%
STATE BD OF DENTAL EXAMIN (402680000)	202.25	210.32	8.07	4%
AR DIETETICS LICENSING BD (402700000)	34.50	37.26	2.76	8%
STATE MEDICAL BD (402740000)	1,548.84	1,858.79	309.95	20%
AR STATE BD OF NURSING (402770000)	2,005.77	2,147.08	141.31	7%
STATE BD OF PHARMACY (402830000)	1,443.09	1,583.68	140.59	10%
ARKANSAS PSYCHOLOGY BOARD (402890000)	171.64	186.02	14.38	8%
EXAM SPEECH-LANG PATH & A (402920000)	20.00	21.00	1.00	5%
AR SPINAL CORD COMM (402950000)	84.39	85.16	0.77	1%
VETERINARY MED EXAMINING (402980000)	90.08	96.89	6.81	8%
AR MANUFACTURED HOME COMM (403050000)	170.36	183.03	12.67	7%
DISABILITY DETERMINATION (403110000)	1,360.08	1,827.26	467.18	34%
GOVERNOR'S MANSION COMM (403140000)	472.18	434.43	(37.75)	-8%
CAPITOL ZONING COMM (403150000)	30.44	31.88	1.44	5%
MARTIN LUTHER KING JR. COMMISSION (403180000)	224.45	224.83	0.38	0%
AR MINORITY HEALTH COMM (403190000)	509.53	550.57	41.04	8%
AR MOTOR VEHICLE COMM (403200000)	266.97	287.34	20.37	8%
PAROLE BD (403230000)	503.45	544.98	41.53	8%
AR PUBLIC DEFENDER COMM (403240000)	5,716.19	6,044.92	328.73	6%
AR SENTENCING COMMISSION (403280000)	106.21	113.96	7.75	7%
AR TOBACCO SETTLEMENT COM (403340000)	139.25	141.66	2.41	2%
AR WATERWAYS COMM (403410000)	183.98	194.23	10.25	6%
STUDENT LOAN AUTHORITY (403470000)	349.29	353.32	4.03	1%
AR STATE CLAIMS COMM (403600000)	399.93	425.57	25.64	6%
AR PUB EMP RETIREMENT SYS (403700000)	5,062.05	5,416.22	354.17	7%
AR TEACHER RETIREMENT SYS (403750000)	75.00	55.00	(20.00)	-27%
VETERANS CHILD WELFARE SE (403800000)	69.00	74.52	5.52	8%
AR DEPARTMENT OF VETERANS AFFAIRS (403850000)	6,692.39	7,281.60	589.21	9%
WORKERS' COMPENSATION COM (403900000)	4,793.33	4,997.60	204.27	4%
DEVELOPMENT FINANCE AUTHO (403950000)	4,081.52	4,296.29	214.77	5%

# Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Percent Change
AR DEPARTMENT OF AGRICULTURE (404000000)	22,942.62	24,778.12	1,835.50	8%
AR DEPARTMENT OF AERONAUT (404020000)	193.43	204.29	10.86	6%
STATE BANK DEPARTMENT (404050000)	5,529.97	5,731.60	201.63	4%
STATE SECURITIES DEPARTME (404100000)	2,457.92	2,558.42	100.50	4%
ARKANSAS GEOLOGICAL SURVEY (404200000)	1,171.31	1,269.84	98.53	8%
STATE INSURANCE DEPARTMEN (404250000)	12,789.26	13,148.18	358.92	3%
LIQUEFIED PETROLEUM GAS B (404300000)	195.42	207.61	12.19	6%
OIL AND GAS COMMISSION (404400000)	3,504.32	2,923.49	(580.84)	-17%
AR PUBLIC SERVICE COMM (404500000)	3,079.45	3,398.50	319.05	10%
AR NATURAL RESOURCES COMM (404550000)	5,919.47	6,272.00	352.53	6%
ARK GEOGRAPHIC INFORMATION OFFICE (404720000)	683.35	743.42	60.07	9%
AR DEPARTMENT OF CORRECTION (404800000)	125,835.25	134,357.09	8,521.84	7%
DIVISION OF COMMUNITY CORRECTION (404850000)	65,968.92	68,956.86	2,987.94	5%
ASSESSMENT COORDINATION D (404900000)	1,823.45	1,975.93	152.48	8%
DEPARTMENT OF EDUCATION (405000000)	591,956.21	457,724.21	(134,232.00)	-23%
SCHOOL FOR THE BLIND (405100000)	1,598.78	1,887.51	288.73	18%
SCHOOL FOR THE DEAF (405130000)	929.17	1,007.65	78.48	8%
EDUCATIONAL TELEVISION DIVISION (405160000)	2,267.19	2,198.86	(68.33)	-3%
AR STATE LIBRARY (405190000)	641.23	651.84	10.61	2%
ARKANSAS REHABILITATION SERVICES (405200000)	27,183.13	29,204.56	2,021.43	7%
AR DEPARTMENT OF CAREER EDUCATION (405900000)	841.24	905.98	64.74	8%
DEPT OF FINANCE AND ADMIN (406100000)	21,593.86	23,616.06	2,022.20	9%
DFA - ALCOH BEV CONTROL D (406110000)	372.50	412.38	39.88	11%
DFA - OFC OF ARKANSAS LOTTERY (406130000)	6,318.74	6,886.45	567.71	9%
TSS - BUILDING AUTHORITY DIVISION (406150000)	580.82	647.92	67.10	12%
DFA - REVENUE SERVICES DI (406300000)	75,197.88	80,935.36	5,737.48	8%
DFA - DIVISION OF RACING (406310000)	44.17	47.20	3.03	7%
DFA- OFF OF CHILD SUPPORT (406340000)	15,597.85	15,234.35	(363.50)	-2%
HEALTH DEPARTMENT (406450000)	117,480.22	126,563.53	9,083.31	8%
AR HEALTH SERVICES PERMIT AGENCY (406650000)	278.98	290.79	11.81	4%
BLACK RIVER TECHNICAL COL (406750000)	16.45	17.92	1.47	9%
COLLEGE OF THE OUACHITAS (406850000)	11.45	12.17	0.72	6%
SOUTHEAST AR COLLEGE (406910000)	0.57	0.40	(0.17)	-30%
AR DEPARTMENT OF HIGHER EDUCATION (407000000)	1,615.97	1,741.59	125.62	8%
DEPT OF HUMAN SVCS (407100000)	165,900.55	162,769.90	(3,130.65)	-2%
AR ECONOMIC DEVELOPMENT COMMISSION (407900000)	6,793.38	7,537.17	743.79	11%
DEPARTMENT OF LABOR & LICENSING (408000000)	5,611.65	5,858.51	246.86	4%
DEPT OF WORKFORCE SVCS (408100000)	335,534.76	301,717.59	(33,817.17)	-10%
DAH - CENTRAL ADMINISTRATION (408650000)	12,153.92	13,651.27	1,497.35	12%
DEPT OF PARKS AND TOURISM (409000000)	78,236.57	84,629.59	6,393.02	8%
AR DEPT OF ENVIRONMENTAL QUALITY (409300000)	5,848.79	5,909.62	60.83	1%
COMM - LAW ENFORC STDS & TRAINING (409500000)	1,687.84	1,808.38	120.54	7%
STATE CRIME LABORATORY (409550000)	3,659.15	3,317.44	(341.71)	-9%
ARKANSAS STATE POLICE (409600000)	51,630.73	53,180.56	1,549.83	3%
DEPARTMENT OF THE MILITARY (409750000)	11,167.62	12,402.77	1,235.15	11%
AR CRIME INFORMATION CENT (409900000)	6,643.44	7,063.31	419.87	6%
DEPT OF EMERGENCY MANAGEM (409950000)	3,371.77	3,550.98	179.21	5%
DALLAS COUNTY COURT HOUSE (490050000)	6.50	7.02	0.52	8%
ATTORNEY AD LITEM (490600000)	0.02	0.04	0.02	119%
PULASKI COUNTY (490630000)	7.50	5.50	(2.00)	-27%
DFA-REVENUE/MAUMELLE (490730000)	179.65	189.95	10.30	6%
INA-INFORMATION NETWORK O (490740000)	819.79	825.03	5.24	1%
ARKANSAS JOB CORPS (490810000)	86.65	95.65	9.00	10%
ARKANSAS RIVER ED SERVICE (490850000)	77.00	71.60	(5.40)	-7%
SOUTH CENTRAL SER COOP - (490930000)	621.66	708.11	86.45	14%
SOUTHEAST AR ED SER COOP (490940000)	18.28	20.11	1.83	10%
MALVERN-HOT SPRING CTY LIBRARY (491370000)	210.50	227.34	16.84	8%
WHITE COUNTY PUBLIC LIBRA (491520000)	118.00	127.44	9.44	8%
CITY OF DERMOTT (491880000)	179.08	189.25	10.17	6%
DFA-REV/EARLE (491890000)	252.78	277.88	25.10	10%
DFA-REV/EUDORA (491900000)	179.08	189.25	10.17	6%
DFA-REV/HAZEN (491910000)	216.03	233.41	17.38	8%
CENTRAL AR PLAN/DEVELOPME (492000000)	161.67	175.00	13.33	8%
WEST CENTRAL AR PLANNING & DEVELOPMENT DIST. (492130000)	197.60	266.06	68.46	35%
SW AR PLANNING & DEVELOPM (492150000)	893.15	966.65	73.50	8%
BENTON COUNTY CLERK (492250000)	206.15	221.73	15.58	8%
EMPLOYMENT & TRAINING SERVICES INC (492290000)	165.81	180.39	14.58	9%
Western AR Employment Devel. Agency (492310000)	41.28	44.47	3.19	8%
WORKFORCE DEVELOPMENT BOARD OF EASTERN AR (492330000)	447.43	485.01	37.58	8%
JOHNSON COUNTY (492430000)	6.41	7.05	0.64	10%
NORTHWEST AR ECONOMIC DEVELOPMENT DISTRICT (492520000)	204.17	222.35	18.18	9%
CORNING POLICE DEPARTMENT (492600000)	3.96	4.64	0.68	17%
RANDOLPH COUNTY SHERIFF'S (492610000)	117.24	126.75	9.51	8%
FORT SMITH POLICE DEPARTM (492650000)	206.15	221.73	15.58	8%
MCGEHEE POLICE DEPARTMENT (492740000)	486.00	524.88	38.88	8%
CLEVELAND CO SHERIFF'S OFFICE (492750000)	196.65	210.33	13.68	7%
ACIC-FAYETTEVILLE POLICE DEPT (492830000)	206.15	221.73	15.58	8%
SHARP COUNTY (492990000)	6.50	7.02	0.52	8%
City of Tontitown (493000000)	17.50	19.25	1.75	10%
ARKANSAS WING-CIVIL AIR PATROL (493020000)	0.07	2.98	2.91	4153%



# Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billing	Proposed Monthly Billing	Monthly Change	Percent Change
BRADLEY COUNTY (493040000)	128.37	138.82	10.45	8%
LINCOLN COUNTY (493050000)	329.83	410.79	80.96	25%
CITY OF WEST FORK (493060000)	5.01	5.52	0.51	10%
CITY OF WALDRON (493090000)	33.23	36.55	3.32	10%
THIRD JUDICIAL DISTRICT PROSECUTING ATTORNEY (493100000)	411.50	444.42	32.92	8%
MECA JEFFERSON COUNTY 911 (493120000)	205.20	220.59	15.39	8%
CAMDEN POLICE DEPARTMENT (493130000)	205.20	220.59	15.39	8%
SHERWOOD PD (493140000)	95.00	88.35	(6.65)	-7%
JACKSONVILLE POLICE DEPARTMENT (493150000)	215.65	233.13	17.48	8%
CITY OF MAYFLOWER (493160000)	1,027.50	1,109.70	82.20	8%
EUREKA SPRINGS POLICE DEPARTMENT (493170000)	206.15	221.73	15.58	8%
PULASKI COUNTY SHERIFF (493190000)	179.08	189.25	10.17	6%
ASHLEY COUNTY SHERIFF'S DEPARTMENT (493200000)	205.20	220.59	15.39	8%
DELTA REGIONAL AUTHORITY (493300000)	134.00	143.48	9.48	7%
WHITE RIVER PLANNING & DVLPMT DIST (493400000)	83.14	90.58	7.44	9%
CLINTON SCHOOL DISTRICT (493820000)	73.59	80.95	7.36	10%
CORNING SCHOOL DISTRICT (493850000)	95.66	89.07	(6.59)	-7%
CONWAY ADULT EDUCATION CENTER (494060000)	34.70	37.91	3.21	9%
GREEN FOREST SCHOOL DISTR (494120000)	75.56	83.11	7.55	10%
GREENE CO. TECH SCHOOL DIST (494140000)	89.39	98.32	8.93	10%
HARMONY GROVE SD-BENTON (494230000)	30.25	33.27	3.02	10%
JACKSON CO. SCHOOL DISTRICT (494340000)	25.63	28.19	2.56	10%
PARKERS CHAPEL SCHOOL DIS (494770000)	40.90	44.99	4.09	10%
SLOAN-HENDRIX SCHOOL DIST (494940000)	35.96	39.55	3.59	10%
SOUTH SIDE SCHOOL DISTRICT (494980000)	91.44	100.58	9.14	10%
WALDRON SCHOOL DISTRICT (495050000)	95.00	88.35	(6.65)	-7%
WHITE HALL SCHOOL DISTRICT (495140000)	95.00	88.35	(6.65)	-7%
BERGMAN SCHOOL DISTRICT (495240000)	33.70	37.07	3.37	10%
MALVERN SCHOOL DISTRICT (495300000)	858.34	807.00	(51.34)	-6%
ARKANSAS CORRECTIONAL SCH (495330000)	2,452.19	2,644.30	192.11	8%
DES ARC HIGH SCHOOL (495390000)	13.86	15.24	1.38	10%
CAMDEN FAIRVIEW SCHOOL DISTRICT (495910000)	700.00	630.00	(70.00)	-10%
DOLLARWAY PUBLIC SCHOOLS (495960000)	285.00	265.05	(19.95)	-7%
RIVERVIEW SCHOOL DISTRICT (496070000)	0.01	0.03	0.02	209%
MOUNT IDA SCHOOL DISTRICT (496670000)	48.70	53.57	4.87	10%
OUACHITA RIVER SCHOOL DIST (496700000)	95.00	88.35	(6.65)	-7%
WOODRUFF COUNTY SHERIFF'S DEPT (496910000)	34.50	37.26	2.76	8%
CITY OF LONOKE POLICE DEPT (496940000)	205.20	220.59	15.39	8%
DRUG ENFORCEMENT ADMINISTRATION (496950000)	415.50	630.43	214.93	52%
CITY OF LITTLE ROCK (497000000)	1,020.49	895.53	(124.96)	-12%
HEMPSTEAD COUNTY JAIL (497020000)	205.49	220.80	15.31	7%
PIKE COUNTY (497050000)	0.39	0.22	(0.17)	-44%
WARREN POLICE DEPARTMENT (497140000)	129.50	139.86	10.36	8%
MIDWEST REGION OZARK COMMUNICATION CTR/ BUFFA (497160000)	182.40	193.23	10.83	6%
CITY OF WALNUT RIDGE (497170000)	6.50	7.02	0.52	8%
ASHLEY COUNTY (498030000)	6.50	7.02	0.52	8%
POPE COUNTY OEM/911 (498060000)	179.08	189.25	10.17	6%
CRAIGHEAD COUNTY CLERK (498070000)	191.50	203.80	12.30	6%
LITTLE ROCK WORKFORCE INV (498130000)	324.89	351.58	26.69	8%
MONTICELLO POLICE DEPARTMENT (498140000)	6.50	7.02	0.52	8%
DEPARTMENT OF COMMERCE (499029902)	940.91	993.16	52.25	6%
DEPARTMENT OF CORRECTIONS (499039903)	61.08	67.80	6.72	11%
ARKANSAS WORKFORCE LR (499050000)	991.60	1,077.82	86.22	9%
DEPARTMENT OF FINANCE & ADMINISTRATION (499069906)	93.62	102.63	9.01	10%
CARROLL COUNTY CIRCUIT JUDGE (499090000)	53.00	57.24	4.24	8%
DEPARTMENT OF THE INSPECTOR GENERAL (499099909)	2,517.99	2,676.05	158.06	6%
LONOKE COUNTY (499110000)	34.50	37.26	2.76	8%
DEPARTMENT OF PUBLIC SAFETY (499139913)	4,036.30	4,315.21	278.91	7%
DEPARTMENT OF TRANSFORM & SHARED SERVICES (499149914)	12,365.85	12,216.20	(149.65)	-1%
CENTRAL AR DEVELOPMENT CO (499150000)	503.34	562.80	59.46	12%
RIVERCREST HIGH SCHOOL (499160000)	46.01	50.62	4.61	10%
STONE COUNTY CLERK (499180000)	196.65	210.33	13.68	7%
LAWRENCE CO SHERIFF'S DEPT (499190000)	19.50	21.06	1.56	8%
SOUTH CONWAY CO SCHOOL DI (499230000)	947.00	1,114.15	167.15	18%
CITY OF HARRISON (499440000)	69.91	76.90	6.99	10%
REDFIELD POLICE DEPARTMENT (499450000)	32.50	35.10	2.60	8%
GRANT COUNTY LIBRARY (499590000)	19.50	21.06	1.56	8%
CLARK COUNTY LIBRARY (499600000)	54.00	58.32	4.32	8%
	<b>1,926,352.92</b>	<b>1,809,072.66</b>	<b>(117,280.26)</b>	<b>-6%</b>



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 5  
PROPOSED RATE ADJUSTMENTS**



## Proposed Rate Adjustments

Category/Internal Order	Item Number	Item Description	Current Rate	Proposed Rate	Percent Change
DSL - (A11)	VSATG550GBTKN	VSAT Hughes Gen5 50 GB Token - as needed	171.0000	205.2000	20%
DSL - (A11)	DSLMTV1/10VWOD	YELCOT - DEDICATED INTERNET WITH VPN - 1M UP/10M DOWN	69.8300	83.7960	20%
DSL - (A11)	DSLMTVSTATICIP	YELCOT - DEDICATED INTERNET STATIC IP	6.4100	7.6920	20%
DSL - (A11)	DSLPGTSTATICIP	DSL Prairie Grove Telephone Co Static IP	12.1100	14.5320	20%
DSL - (A11)	VSATG5050GBTOT	VSAT Hughes Gen5 Business 50	114.0000	136.8000	20%
DSL - (A11)	VSATG5075GBTOT	VSAT Hughes Gen5 Business 75	171.0000	205.2000	20%
DSL - (A11)	VSATG5250GBTOT	VSAT Hughes Gen5 Business 250	536.7500	644.1000	20%
DSL - (A11)	CMSLS50/500NWOD	SuddenLink Dedicated Internet 50M/500M	282.6300	339.1560	20%
DSL - (A11)	DSLCA001G/001G	DSL Central Arkansas Telephone Cooperative (CAT) Dedicated Internet 001G/001G	616.7300	740.0760	20%
DSL - (A11)	DSLW100/100WOD	DSL SWATCO 100 Up/100 Down	152.9500	183.5400	20%
DSL - (A11)	DSLATS12/3IPVWOD	DSL - AT&T 512K/3.0M No Dialtone Required	120.6500	144.7800	20%
DSL - (A11)	IPCEN16	Static IP Address - CenturyLink (Qty 6)	26.1300	31.3560	20%
DSL - (A11)	DSLCOX1/5	DSL - Cox 1/5MB	74.1000	88.9200	20%
DSL - (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB	128.2500	153.9000	20%
DSL - (A11)	DSLWIND1/6M	DSL - Windstream 1/6MB	57.9500	69.5400	20%
DSL - (A11)	DSLW768/3VWOD	DSL - Windstream 768K/3M Dialtone Required	101.6500	121.9800	20%
DSL - (A11)	CMSLS12/3VWOD	Suddenlink VPN 512K/3M Cable Modem	115.9000	139.0800	20%
DSL - (A11)	CMSLStaticIP	CMS - Suddenlink - Static IP	12.7500	15.3000	20%
DSL - (A11)	DSLCL1/10B2VWOD	DSL - CenturyLink 1M/10M band 2 No Dialtone Required	183.3500	220.0200	20%
DSL - (A11)	CMCM20/150NWOD	Comcast - Dedicated Internet with VPN - 20M Up/150M Down	334.8800	401.8560	20%
DSL - (A11)	CMCM10/50VWOD	DSL - COMCAST 10M/50M Cable Modem	320.6300	384.7560	20%
DSL - (A11)	DSLCOX20/100	DSL Cox - 20M/100M	194.7500	233.7000	20%
DSL - (A11)	DSLCOXModem-M	DSL Cox - Modem - Monthly	6.1800	7.4160	20%
DSL - (A11)	DSLEACModem-M	DSL East Arkansas Cable -Desktop Modem - Monthly Lease	14.0000	16.8000	20%
DSL - (A11)	CMSLC010M/150M	CMS - Suddenlink - 10M/150M	270.0000	324.0000	20%
DSL - (A11)	CMSLS10/75VWOD	SUDDENLINK VPN 10M/75M	158.6500	190.3800	20%
DSL - (A11)	DSLEAC010M/100M	DSL East Arkansas Cable 10M/100M - Static IP	153.0000	183.6000	20%
DSL - (A11)	DSLYEL005M/050M	DSL Yelcot 005M/050M - Static IP/MODEM	69.5000	83.4000	20%
DSL - (A11)	DSLW20/20WOD	DSL SWATCO 20 Up/20 Down	92.6300	111.1560	20%
DSL - (A11)	DSLCOX10/50	DSL Cox - 10M/50M	117.8000	141.3600	20%
DSL - (A11)	SLINK8M1M	SUDDENLINK 8M UP 1M DOWN	165.3000	198.3600	20%
DSL - (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M Dialtone Required	95.9500	115.1400	20%
DSL - (A11)	IPC0X3	Static IP Address - Cox (Qty 1)	7.3600	8.8320	20%
DSL - (A11)	CMCABLETV-HD	Comcast Cable TV - HD	104.5000	125.4000	20%
DSL - (A11)	CMCX5/50NWOD	Cox-5M/50M non VPN	463.1300	555.7560	20%
DSL - (A11)	CMSLS050M/001G	CMS - Suddenlink - 50M/1G with Static IP - Malvern - Arkansas Forestry Commission	675.0000	810.0000	20%
DSL - (A11)	CMCModem-M	DSL - COMCAST Modem Lease	26.5000	31.8000	20%
DSL - (A11)	CMCM30/300VWOD	DSL - COMCAST 30M/300M Cable Modem	395.0000	474.0000	20%
DSL - (A11)	DIAATT050M/1GBURST	ADJ AT&T Dedicated Internet 50M Sustained-Burstable up to 1G-1 Stadium Dr, Little Rock, AR	3,088.9500	3,706.7400	20%
Connectivity - 56/64Kbps - (A051)	PT5	NETWORK RECONFIGURATION	11.5000	12.4200	8%
Connectivity - 56/64Kbps - (A051)	VGAE	ADH LTRK - RLVL OPS	115.0000	124.2000	8%
Connectivity - 56/64Kbps - (A051)	LD091	2-WIRE 428 DATA CIRCUIT	307.5000	332.1000	8%
Connectivity - 56/64Kbps - (A051)	LD092	2-WIRE 428 DATA CIRCUIT	370.0000	399.6000	8%
Connectivity - 56/64Kbps - (A051)	LD093	2-WIRE 428 DATA CIRCUIT	290.0000	313.2000	8%
Connectivity - 56/64Kbps - (A051)	LD094	2-WIRE 428 DATA CIRCUIT	595.0000	642.6000	8%
Connectivity - 56/64Kbps - (A051)	LD095	2-WIRE 428 DATA CIRCUIT	405.0000	437.4000	8%
Connectivity - 56/64Kbps - (A051)	LD096	2-WIRE 428 DATA CIRCUIT	44.0000	47.5200	8%
Connectivity - 56/64Kbps - (A051)	LD099	2-WIRE 428 DATA CIRCUIT	38.5000	41.5800	8%
Connectivity - 56/64Kbps - (A051)	NSUP2	NETWORK SUPPORT 2	2.7000	2.9160	8%
Connectivity - 56/64Kbps - (A051)	T6EC4	CHANNEL TERMINATION 60 MTH RT	55.5000	59.9400	8%
Connectivity - 56/64Kbps - (A051)	1LMCY	PL SVC - LOCAL CHANNEL	17.0000	18.3600	8%
Connectivity - 56/64Kbps - (A051)	TME4X	CHANNEL TERMINATION	55.5000	59.9400	8%
Connectivity - 56/64Kbps - (A051)	61OSP	CIRCUIT - OFF PREMISE	50.0000	54.0000	8%
Connectivity - 56/64Kbps - (A051)	IA1A1	INTRABLDG DATA CIRCUIT MAC	4.6500	5.0220	8%
Connectivity - 56/64Kbps - (A051)	1L3QS	INTEROFFICE CHANNEL SERIES	9.2500	9.9900	8%
Connectivity - 56/64Kbps - (A051)	1L3QY	DATA CIRCUIT	17.0000	18.3600	8%
Connectivity - 56/64Kbps - (A051)	9C141	INTRA BLDG 4WR/2PR 1000FT CRKT	9.2500	9.9900	8%
Connectivity - 56/64Kbps - (A051)	9C043	INTERBLDG 4WR/2PR 3000FT CKT	53.5000	57.7800	8%
Voice Over IP - (B061)	ZoomConferencing	Zoom conferencing - Zoom Audio Unlimited Named Host and Enterprise Named Host	14.5000	16.6750	15%
Voice Over IP - (B061)	WS-C2960X-48FPS-L	Cisco Catalyst 2960-X 48 G non-POE, 48 Port SMARTNET 8X5XNBD	116.0000	133.4000	15%
Voice Over IP - (B061)	WS-C2960X-24PS-L	Cisco Catalyst 2960-X 24 G non-POE, 24 Port SMARTNET 8X5XNBD	57.5000	66.1250	15%
Voice Over IP - (B061)	WS-C2960CX-8PC-L	Cisco Catalyst 2960, 8 Port POE, SMARTNET 8X5XNBD	25.0000	28.7500	15%
Voice Over IP - (B061)	VSW3750-48P	Cisco 48 port POE switch (3750-48V) VOIP	300.0000	345.0000	15%
Voice Over IP - (B061)	VPRIWCA	Windstream PRI central AR w/23 B VOIP	965.0000	1,109.7500	15%
Voice Over IP - (B061)	VPRIC100NM	CenturyTel 100 numbers VOIP	47.0000	54.0500	15%
Voice Over IP - (B061)	VPRIC	CenturyTel PRI w/23 B VOIP	2,080.0000	2,392.0000	15%
Voice Over IP - (B061)	VOIPUPSS	UPS charge per VOIP workstation	1.4500	1.6675	15%
Voice Over IP - (B061)	VOIPUPS1	UPS 1 Hour Reserve	25.0000	28.7500	15%
Voice Over IP - (B061)	VOIPRECOD	ZOOM ON-DEMAND RECORDING	20.2500	23.2875	15%
Voice Over IP - (B061)	VOIPREC	ZOOM CONSTANT RECORDING	22.0000	25.3000	15%
Voice Over IP - (B061)	VOIPPAGE	Paging (per station)	0.9000	1.0350	15%
Voice Over IP - (B061)	VOIPATA	IP - Analog Adapter (FAX)	11.7500	13.5125	15%
Voice Over IP - (B061)	SWENTER-48P	VOIP Enterasys 48 Port POE Switch	280.0000	322.0000	15%
Voice Over IP - (B061)	SWENTER-24P	VOIP Enterasys 24 Port POE Switch	227.5000	261.6250	15%
Voice Over IP - (B061)	SW3750-48P	Cisco 48 port POE switch (3750-48V)	300.0000	345.0000	15%
Voice Over IP - (B061)	SW3750-12F	VOIP Cisco 12 Port Fiber Switch (3750-12GV)	620.0000	713.0000	15%
Voice Over IP - (B061)	SW3560-8P	VOIP Cisco 8 Port POE Switch (3560-8V)	66.5000	76.4750	15%
Voice Over IP - (B061)	SW3560-48P	VOIP Cisco 48 Port POE Switch (3560-48V)	300.0000	345.0000	15%
Voice Over IP - (B061)	SIPATTST0	SIP ATT VOIP Station Line	10.0000	10.5000	5%
Voice Over IP - (B061)	SIPATLTD0	SIP ATT VOIP Long Distance Per Minute	0.0152	0.0175	15%
Voice Over IP - (B061)	PRIWILEC	Windstream PRI ILEC territory	2,020.0000	2,323.0000	15%
Voice Over IP - (B061)	PRIWCLEC-N	NON-VOIP Windstream PRI CLEC territory	212.5000	244.3750	15%
Voice Over IP - (B061)	PRIWCLEC	VOIP Windstream PRI CLEC territory	287.5000	330.6250	15%
Voice Over IP - (B061)	PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	715.0000	822.2500	15%
Voice Over IP - (B061)	PRIWCA	VOIP Windstream PRI central AR w/23 B	965.0000	1,109.7500	15%
Voice Over IP - (B061)	PRIWBCH	VOIP Windstream B channel CLEC territory	21.2500	24.4375	15%
Voice Over IP - (B061)	PRIWI00NMI	VOIP Windstream 100 numbers ILEC	196.0000	225.4000	15%
Voice Over IP - (B061)	PRIWI00NMC	VOIP Windstream 100 numbers CLEC	37.5000	43.1250	15%
Voice Over IP - (B061)	PRIHS	ISDN PRI HOT SPRINGS	945.0000	1,086.7500	15%
Voice Over IP - (B061)	PRIATTNOC-N	NON-VOIP AT&T PRI w/caller ID (no comp)	610.0000	701.5000	15%
Voice Over IP - (B061)	PRIATTNOC	VOIP AT&T PRI w/caller ID (no comp)	830.0000	954.5000	15%
Voice Over IP - (B061)	PRIATTC	AT&T PRI w/caller ID (comp)	555.0000	638.2500	15%
Voice Over IP - (B061)	PRIATTBCH	VOIP AT&T B channel	27.7500	31.9125	15%
Voice Over IP - (B061)	PRIATT100NM	VOIP AT&T 100 Numbers	19.5000	22.4250	15%
Voice Over IP - (B061)	PR160	ISDN PRI 60 MONTHS	485.0000	557.7500	15%
Voice Over IP - (B061)	NGPRI	NATIONAL GUARD ISDN PRI	590.0000	678.5000	15%
Voice Over IP - (B061)	IPUM	IP UNIFIED MESSAGING	5.2500	6.0375	15%
Voice Over IP - (B061)	IPSOS	IP STATION LINE NON CENTRAL AR	10.0000	10.5000	5%
Voice Over IP - (B061)	IPSCA	IP STATION LINE CENTRAL AR	10.0000	10.5000	5%
Voice Over IP - (B061)	IPFXS	VOIP FX STATION INTERFACE	10.0000	10.5000	5%
Voice Over IP - (B061)	IPE&M	VOIP E&M INTERFACE	11.7500	13.5125	15%
Voice Over IP - (B061)	BEKEM	Cisco IP Phone 8800 Key Expansion Module	7.2500	8.3375	15%
Voice Over IP - (B061)	ACD VOIP	Automated Call Tree/ACD VOIP	5.2500	6.0375	15%
Voice Over IP - (B061)	9971P	CISCO UC PHONE 9971, CHARCOAL, STD HNDST WITH CAMERA	14.7500	16.9625	15%
Voice Over IP - (B061)	9951P	CISCO UC PHONE 9951, CHARCOAL, STD HNDST WITH CAMERA	9.2500	10.6375	15%
Voice Over IP - (B061)	8865P	CISCO IP PHONE 8865	10.7500	12.3625	15%

## Proposed Rate Adjustments

Category/Internal Order	Item Number	Item Description	Current Rate	Proposed Rate	Percent Change
Voice Over IP - (B061)	8861P	Cisco IP Phone 8861	10.0000	11.5000	15%
Voice Over IP - (B061)	8851P	Cisco IP Phone 8851	8.5000	9.7750	15%
Voice Over IP - (B061)	8845P	Cisco IP Phone 8845	7.7500	8.9125	15%
Voice Over IP - (B061)	8841P	Cisco IP Phone 8841	7.0000	8.0500	15%
Voice Over IP - (B061)	8832P	CISCO IP Phone 8832	23.5000	27.0250	15%
Voice Over IP - (B061)	8831P	Cisco Unified IP Conference Phone 8831 Base and Controller	24.5000	28.1750	15%
Voice Over IP - (B061)	8831MICW	Wireless Microphone Kit for Cisco IP Conference Phone 8831	9.5000	10.9250	15%
Voice Over IP - (B061)	8811P	Cisco IP Phone 8811 Series	6.0000	6.9000	15%
Voice Over IP - (B061)	7965G	Cisco 6 Line Color 7965G Phone	10.5000	12.0750	15%
Voice Over IP - (B061)	7962P	CISCO 6 LINE IP PHONE 7962	9.0000	10.3500	15%
Voice Over IP - (B061)	7961P	CISCO 6 LINE IP PHONE 7961	9.0000	10.3500	15%
Voice Over IP - (B061)	7960P	CISCO 6 LINE IP PHONE 7960	9.0000	10.3500	15%
Voice Over IP - (B061)	7945G	Cisco 2 Line Color 7945G Phone	8.7500	10.0625	15%
Voice Over IP - (B061)	7942P	CISCO 2 LINE IP PHONE 7942	7.7500	8.9125	15%
Voice Over IP - (B061)	7941P	CISCO 2 LINE IP PHONE 7941	5.0000	5.7500	15%
Voice Over IP - (B061)	7940P	CISCO 2 LINE IP PHONE 7940	7.7500	8.9125	15%
Voice Over IP - (B061)	7937P	CISCO 7937 CONFERENCE PHONE	21.7500	25.0125	15%
Voice Over IP - (B061)	7936X	CISCO 7936 EXTENSION MIC KIT	4.5500	5.2325	15%
Voice Over IP - (B061)	7936P	CISCO 7936 CONFERENCE PHONE	21.7500	25.0125	15%
Voice Over IP - (B061)	7925P	CISCO 1 LINE (WIRELESS) IP PHONE	11.7500	13.5125	15%
Voice Over IP - (B061)	7915P	CISCO LINE IP PHONE	7.2500	8.3375	15%
Voice Over IP - (B061)	7914P	CISCO 14 LINE IP PHONE 7914	7.7500	8.9125	15%
Voice Over IP - (B061)	7912P	CISCO 1 LINE IP PHONE 7912	5.7500	6.6125	15%
Voice Over IP - (B061)	7841P	Cisco UC Phone 7841	5.0000	5.7500	15%
Voice Over IP - (B061)	7832P	CISCO UC Phone 7832	13.5000	15.5250	15%
Voice Over IP - (B061)	4351V	Cisco IP Router 4351	315.0000	362.2500	15%
Voice Over IP - (B061)	4321V	Cisco IP Router 4321	156.0000	179.4000	15%
Voice Over IP - (B061)	3905P	Cisco Unified SIP Phone 3905, Charcoal, Standard Handset	1.8000	2.0700	15%
Voice Over IP - (B061)	35XXP	VOIP CISCO 35XX POWERING SWITCH	227.5000	261.6250	15%
Voice Over IP - (B061)	29X48	Cisco 2960, 48 Port	164.0000	188.6000	15%
Voice Over IP - (B061)	2951V	CISCO 2951V ROUTER	365.0000	419.7500	15%
Voice Over IP - (B061)	2921V	CISCO 2921V ROUTER	252.5000	290.3750	15%
Voice Over IP - (B061)	2911V	CISCO 2911V ROUTER	237.5000	273.1250	15%
Voice Over IP - (B061)	2901V	CISCO 2901 VOICE ROUTER	310.0000	356.5000	15%
Voice Over IP - (B061)	2801V	CISCO 2801 VOICE ROUTER	225.0000	258.7500	15%
Voice Over IP - (B061)	1FLIP	VOIP BUSINESS LINE	104.0000	119.6000	15%
Enterprise Backup - (E024)	318	ENTERPRISE BACKUP	0.0600	0.0600	10%
Microsoft EA - (GEAMS)	F1-Kiosk	F1 W/ATP	6.5000	7.0200	8%
Microsoft EA - (GEAMS)	E3	e3 W/ATP	34.5000	37.2600	8%
Microsoft EA - (GEAMS)	E1	e1 - includes wine3 per user, EMS g3, exchgonLNArch (AAA-11233, AAA-10787, 4ES-00001) W/ATP	27.0000	29.1600	8%
Microsoft EA - (GEAMS)	E5	e5 (includes wine5,entmobandsecE5 W/ATP	61.0000	65.8800	8%
Microsoft EA - (GEAMS)	E3-SA	e3 SA Pricing W/ATP*	28.5000	30.7800	8%
Internet Access - (A02)	IN1M	Internet Access 1M	0.7500	0.5500	-27%
Z/OS Server - Batch Processing - (E14)	1	CPU USAGE - DAY	1,240.00	992.00	-20%
Z/OS Server - Batch Processing - (E14)	8	CPU USAGE-NIGHTTIME	640.00	512.00	-20%
Z/OS Server - Batch Processing - (E14)	31	MIN JOB CHARGE	1.07	0.86	-20%
Z/OS Server - Transaction Processing - (E15)	201	TERM TRANS TIME-DAY	0.67	0.5695	-15%
Z/OS Server - Transaction Processing - (E15)	204	TP TRANSACTION-NIGHT	0.42	0.357	-15%
Long Distance - (C01)	LD	LONG DISTANCE	0.0228	0.043776	92%
Long Distance - (C01)	FAXSERVPG	Page Sent Or Received	0.0146	0.028032	92%
Long Distance - (C01)	CNFAATT800	AUDIO CONFERENCING TOLL FREE	0.0184	0.035328	92%
Long Distance - (C01)	CNFWATTLIC	LICENSED WEB CONFERENCING PER HOST USER MONTHLY	6.25	12	92%
Long Distance - (C01)	FAXSERVINMO	FMS Number	0.612	1.17504	92%
Long Distance - (C01)	FAXSERVOUTONLY	Outbound-Only Charge	1.3	2.496	92%
Long Distance - (C01)	CNFWATTH	WEB CONFERENCING PER HOST USER MINUTE	0.0565	0.10848	92%
Long Distance - (C01)	CNFAATTLTD	AUDIO CONFERENCING USING OWN LD PER USER MINUTE	0.0235	0.04512	92%
800 Service - (C02)	800SRVC	800 SERVICE USAGE	0.0441	0.03087	-30%



**DIVISION OF  
INFORMATION SYSTEMS**

**Section 6  
PROVISIONAL NEW SERVICE RATES**



## Provisional New Service Rates

Category/IO	Item Number	Item Description	Proposed Rate	Proposed Install Amount
Microsoft EA - (GEAMS)	PwrBIProGOV	PwrBIProGOV ShrdSvr	8.1600	
Data Management & Analytics - (E10)	ADRF	Administrative Data Research Facility	13,932.5000	
	DataHubVPC	Data Hub Virtual Processor Core	1,246.8800	
Telephone Station Lines - (B021)	1FB-Granite	Monthly Business Flat Rate Single Line - Granite	550.0000	
Network Equipment (A03)	4431BW	Cisco 4431 Basic with Next Business Day Maintenance	290.6500	
	4431UW	Cisco 4431 Upgraded Performance License with Next Business Day Maintenance	323.8500	
	4431UWPS	Cisco 4431 Upgraded with Next Business Day Maintenance and 2nd Power Supply	334.8500	
	ASA5585-60	ASA5585-60 Chassis with 8x5xNBD Maintenance	2,186.9000	
	ASA5585-40F	ASA5585-40 Firewall with Maintenance	1,369.0500	
	C9300-24S-E	Cisco 9300 Switch 24Port with Maintenance	427.1500	
Voice Over IP - (B061)	PRIPGTBCH-B000337	PRI B Channel - Prairie Grove Telco - Winslow - Devil's Den	68.2000	
	PRIPGTCDDID100	VOIP PRI - DID Numbers - Per 100 - Prairie Grove Telco - 13333 Devils Den Rd - Winslow - No Contract (Agency)	37.8000	
	PRIPGTCSPAN	VOIP PRI - Span - Prairie Grove Telco - 13333 Devils Den Rd - Winslow - No Contract (Agency)	733.0500	
	RCF	REMOTE CALL FORWARD Tier 1	4.4600	
	RCFATT	REMOTE CALL FORWARD Tier 3	68.0000	
	RCFCenturyLink	REMOTE CALL FORWARD Tier 2	34.2900	





**DIVISION OF  
INFORMATION SYSTEMS**

**Section 7**

**PROVISIONAL MIDTERM RATE ADJUSTMENTS**

## Provisional Ad Hoc Rate Adjustments

IO	ItemNumber	ItemDescription	Rate	NewRate	% Item Change
<b>Voice Over IP - (B061)</b>	VoipPage	Paging (per Station)	0.5324	0.9000	69.05%
<b>Telephone Station Lines - (B021)</b>	IFB-ATT	Business Line-ATT	198.4500	654.9000	230.01%
	CTXA	Analog Centrex Line	16.0200	40.0000	149.69%
	CTXD	Digital Centrex Line	16.0200	40.0000	149.69%
<b>Broadband State Network - (A041)</b>	ETHRARATT001GB000955#A	Broadband - Ethernet - AT&T - 001GB - WEST MEMPHIS - 200 W TYLER AVE - (Agency)	1,360.0000	1,770.0000	30.15%
	ETHRARATT150MB001411#A	Broadband - Ethernet - AT&T - 150MB - PINE BLUFF - 2801 S OLIVE ST - (Agency)	940.0000	955.0000	1.60%
	ETHRARATT250MB001676#A	Broadband - Ethernet - AT&T - 250MB - FAYETTEVILLE - 3416 N COLLEGE AVE - (Agency)	1,125.0000	1,170.0000	4.00%
	ETHRARATT250MB003184#A	Broadband - Ethernet - AT&T - 250MB - FAYETTEVILLE - 114 N College Ave - (Agency)	1,125.0000	1,170.0000	4.00%
	ETHRARATT250MB004148#A	Broadband - Ethernet - AT&T - 250MB - ROGERS - 1001 W Walnut ST - (Agency)	1,125.0000	1,310.0000	16.44%
	ETHRARATT500MB000199#A	Broadband - Ethernet - AT&T - 500MB - MALVERN - 104 WALCO LN - (Agency)	1,250.0000	1,520.0000	21.60%
	ETHRARATT500MB002850#A	Broadband - Ethernet - AT&T - 500MB - OSCEOLA - 1351 E County RD 732 - (Agency)	1,250.0000	1,520.0000	21.60%
	ETHRARCE020MB004242#A	Broadband - Ethernet - CenturyLink - 20MB - POCAHONTAS - 1505 NORTH MARR ST - (Agency)	1,350.0000	1,350.0000	0.00%
	ETHRARPN150MB002614#A	Broadband - Ethernet - Pinnacle Communications - 150MB - FORT SMITH - 809 GARRISON AVE - (Agency)	845.0000	830.0000	-1.78%
	ETHRARRAZ020MB003814#A	Broadband - Ethernet - RazorNET - 20MB - MELBOURNE - 15 S Spring ST - (Agency)	217.5000	205.0000	-5.75%
	ETHRARRAZ050MB003925#A	Broadband - Ethernet - RazorNET - 50MB - HARDY - 210 W Main - (Agency)	550.0000	550.0000	0.00%
	ETHRARRAZ100MB003263#A	Broadband - Ethernet - RazorNET - 100MB - BENTON - 306 Edison - (Agency)	772.5000	760.0000	-1.62%
	ETHRARRAZ100MB004065#A	Broadband - Ethernet - RazorNET - 100MB - MOUNTAIN VIEW - 1005 Maple DR - (Agency)	1,385.0000	1,260.0000	-9.03%
	ETHRARRAZ150MB001564#A	Broadband - Ethernet - RazorNET - 150MB - MONTICELLO - 309 HIGHWAY 425 S - (Agency)	880.0000	820.0000	-6.82%
	ETHRARRAZ150MB002317#A	Broadband - Ethernet - RazorNET - 150MB - MOUNTAIN HOME - 613 SOUTH ST - (Agency)	448.0000	282.5000	-36.94%
	ETHRARSLC100MB000346#A	Broadband - Ethernet - Suddenlink - 100MB - CLARKSVILLE - 114 S FULLTON ST - (Agency)	1,027.5000	850.0000	-17.27%
	ETHRARSLC150MB003554#A	Broadband - Ethernet - Suddenlink - 150MB - RUSSELLVILLE - 1509 E Main ST - (Agency)	1,185.0000	1,060.0000	-10.55%
	ETHRARUPN001GB002023#A	Broadband - Ethernet - UPN - 1G - LITTLE ROCK - 4823 W 7TH ST - (Agency)	1,255.0000	1,650.0000	31.47%
	ETHRARUPN020MB001823#A	Broadband - Ethernet - UPN - 20MB - LITTLE ROCK - 401 W MARKHAM ST - (Agency)	662.5000	720.0000	8.68%
	ETHRARWIN001GB002265#A	Broadband - Ethernet - Windstream - 1G - TEXARKANA - 601 HAZEL ST - (Agency)	2,040.0000	2,850.0000	39.71%
	ETHRARWIN020MB000173#A	Broadband - Ethernet - Windstream - 20MB - FORDYCE - 106 S Charlotte ST - (Agency)	602.5000	665.0000	10.37%
	ETHRARWIN100MB002101#A	Broadband - Ethernet - Windstream - 100MB - BERRYVILLE - 504 EUREKA AVE - (Agency)	1,015.0000	1,420.0000	39.90%
	ETHRARRT100MB003886#A	Broadband - Ethernet - Ritter Communications - 100MB - ARKADELPHIA - 911 Main ST - (Agency)	1,445.0000	765.0000	-47.06%
	ETHRARSAT100MB004243#A	Broadband - Ethernet - South Arkansas Telephone Company - 100MB - HOPE - 702 SOUTH ELM STREET - (Agency)	812.5000	840.0000	3.38%
	ETHRARCE020MB004294#A	Broadband - Ethernet - CenturyLink - 20MB - OZARK - 200 S 4TH ST - (Agency)	631.6700	665.0000	5.28%
	ETHRARWIN020MB004277#A	Broadband - Ethernet - Windstream - 20MB - SHERIDAN - 211 W HOLLY St. - (Agency)	633.0300	720.0000	13.74%
	ETHRARATT100MB003826#A	Broadband - Ethernet - AT&T - 100MB - HOT SPRINGS - 615 W GRAND AVE - (Agency)	765.0000	905.0000	18.30%
	ETHRARAT150MB001487#A	Broadband - Ethernet - South Arkansas Telephone Company - 150MB - EL DORADO - 301 AMERICAN RD - (Agency)	840.0000	870.0000	3.57%
	ETHRARAT120MB002208#A	Broadband - Ethernet - AT&T - 20MB - WEST HELENA - 5539 HIGHWAY 49 - (Agency)	595.0000	730.0000	22.69%
<b>Network Equipment (A03)</b>	4431BW4GPS	Cisco 4431 Basic with Next Business Day Maintenance, 4G and 2nd Power Supply	272.5000	309.7000	13.65%
	4431UW4GPS	Cisco 4431 Upgraded Performance License with Next Business Day Maintenance, 4G and 2nd Power Supply	307.5000	342.9000	11.51%
<b>DSL - (A11)</b>	DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	110.2000	418.0000	279.31%
	DSLAT768/6VWOD	DSL HSI - AT&T 768K/6.0M No Dialtone Required	119.7000	420.0000	250.88%
	DSLAT384/768IPVWOD	DSL - AT&T 384K/768K No Dial Tone Required	95.9500	459.0000	378.37%
	DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No Dialtone Required	119.7000	391.0000	226.65%