## Freeburn, Vicki

From:	Lowery, JD [JLowery@ArkansasEDC.com]
Sent:	Monday, November 19, 2012 02:40 PM
То:	Freeburn, Vicki
Cc:	SHamilton@ArkansasEDC.com
Subject:	2012 Act 1494 Report due Arkansas Legislative Council
Attachments:	FY 2012 Act 1494 Compliance Report - Final.pdf

To: Arkansas Legislative Council Chairs, Senator Mary Anne Salmon Representative Tommy Baker

Senator Salmon and Representative Baker,

It is my pleasure to submit the annual Act 1494 Compliance Report due to the Arkansas Legislative Council by December 1<sup>st</sup>.

According to Act 1494 of 2009 (Act), ".... the Arkansas Energy Office (AEO) of the Arkansas Economic Development Commission and each institution of higher education shall report to the co-chairs of the Legislative Council its:

- 1. Findings under subsection (a) of this section; and
- 2. Recommended changes, if any."

An annual performance review is required which includes the following:

- 1. An identification of the costs of implementing energy efficient and water-efficient building standards in the design and construction of a major facility or major renovation;
- 2. An identification of the operating savings attributable to the implementation of energy-efficient and waterefficient building standards, including without limitation savings in energy, water, utility, and maintenance costs;
- 3. An identification of any impact on employee productivity from the application of the standards under this subchapter; and
- 4. An evaluation of the effectiveness of the application of the standards under this subchapter.

The following report is submitted on the activities leading up to fiscal year 2012 for all participating State agencies. This report is due December 1st of each year. It is based on individual State agency reports received by AEO which are due on October 31st of each year.

Sincerely,

J.D. Lowery, LEED AP BD&C Policy and Sustainable Energy Manager Arkansas Economic Development Commission – Energy Office p) 501-682-7678 jlowery@arkansasedc.com

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ACT 1494 COMPLIANCE REPORT

RECOVERY.ARKANSAS.GOV

NOVEMBER 19, 2012





# Act 1494 Compliance Report

Prepared by Arkansas Energy Office Arkansas Economic Development Commission

November 19, 2012

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# Introduction

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The following report is submitted on the activities leading up to fiscal year 2012 for all participating State agencies. This report is due December 1<sup>st</sup> of each year. It is based on individual State agency reports received by AEO which are due on October 31<sup>st</sup> of each year.

#### Important Dates

- April 14, 2009 Act 1494 signed into law
- December 1, 2010 First report due to the Legislative Council
- October 31, 2011 First report due using ENERGY STAR Portfolio Manager
- December 1, 2011-Second report due to the Legislative Council
- December 1, 2012 Third report due to the Legislative Council
- December 1, 2013 Fourth report due to the Legislative Council
- June 30, 2014 20% reduction target deadline
- December 1, 2014 Fifth report due to the Legislative Council
- December 1, 2015 Sixth report due to the Legislative Council
- December 1, 2016 Seventh report due to the Legislative Council
- June 30, 2017 30% reduction target deadline
- December 2017 Eighth report due to the Legislative Council

# Acknowledgments

This report could not have been created without the cooperation of many other State agencies and stakeholders. Energy management and other directives of this Act are not the primary competency for the majority of State agencies. Compliance of this Act requires significant time and resources that must be diverted from their core missions. Without their efforts and eagerness to be in compliance of this Act this program and its success would not exist.

A special thanks is due to the State agencies that provided time and resources through Arkansas' Energy Efficient State Government Working Group. These agencies have been essential in the development and implementation of Act 1494 compliance mechanisms such as the Green.Arkanas.gov website. These agencies are listed below:

- 1. Arkansas Building Authority
- 2. Arkansas Department of Environmental Quality
- 3. Department of Information Systems
- 4. Department of Finance and Administration
- 5. Office of Governor Mike Beebe

Additionally, AEO would like to recognize the members of the Act 1494 Advisory Committee:

- 1. Tom Fennel Fennel-Purifoy Architects
- 2. Chris Ladner Viridian
- 3. Craig Phillips TME
- 4. Rick Sellers –Pettit and Pettit
- 5. Chris Benson Arkansas Energy Office
- 6. Ed Ellis Arkansas Energy Office (Retired)
- 7. Floyd Farmer Arkansas Building Authority
- 8. Nate McGee Department of Human Services
- 9. Jon Brown Arkansas Parks and Tourism
- 10. Scott Turley University of Arkansas Fayetteville
- 11. Paul Crosmer University of Central Arkansas

This committee includes representatives from the design and construction industry who are involved in public works contracting, and persons from public agencies who oversee the development of energy efficiency programs and policies. Their ongoing input has allowed for the development of all aspects of compliance efforts from establishing building standards for the construction or renovation of public buildings to advising on energy management trainings for State agencies. AEO is appreciative of the time and efforts of these individuals and the organizations they represent.

Portions of this report were provided by The Cadmus Group's final report to AEO. Cadmus is a thirdparty contractor that provided technical and programmatic expertise that help establish mechanisms for Act 1494 compliance. Cadmus is a nationally recognized consulting firm that helps government, nonprofit, and corporate clients address critical challenges in the environmental, energy and public health protection sectors. Most notably, Cadmus assists the Environmental Protection Agency on its Energy Star Portfolio Manager (ESPM) program.

# **Executive Summary**

This report to the Arkansas Legislative Council presents findings related to state-wide energy building energy performance activities mandated by Act 1494 for fiscal years (FY) 2008 through 2012.

As of FY 2011, State agencies are required to report energy use information, as benchmarked in EPA's ENERGY STAR® Portfolio Manager (ESPM), to comply with the Rules of Act 1494. Act 1494 requests measurement by energy use per square foot (kBtu/sq.ft.). In ESPM, this metric is referred to as energy use intensity (EUI). Another metric referred to as weather-normalized EUI is also included. This number accounts for the weather differences that may cause abnormally high or low energy consumption. These two metrics are used to illustrate progress toward the energy reduction goals outlines in Act 1494. For the purposes of this report, AEO uses the weather-normalized metric to determine compliance.

There are 138 State agencies, boards, and commissions required to report under the "State Buildings Energy Management Program. A list of these agencies is included in Appendix 1. A list of the agencies paying utility bills is included on Appendix 2. In addition, one Constitutional Office is participating in this work. This report focuses on the findings for the subset of 35 agencies that pay their own utility bills. Of these 35 agencies, 23 agencies submitted data complete and correct data from fiscal year (FY) 2008 through FY 2011 and 23 completed an official report for FY 2012 (Not the same 23).

#### Table 1: State Agencies, Boards, and Commissions as of FY12

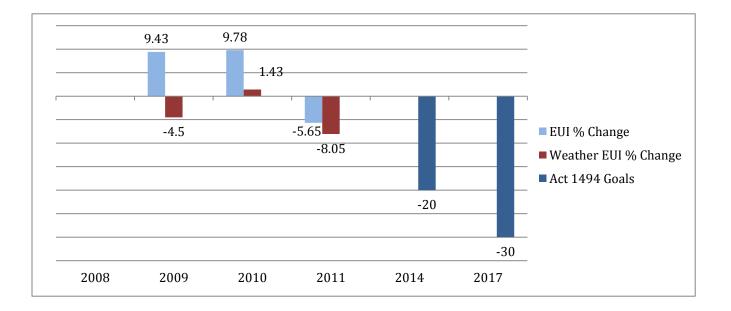
Agencies, boards, and commissions	Total
Agencies Covered by Act 1494	138
Covered by the Act and paying utility bills in FY2008	35
Covered by the Act and paying utility bills with baseline reporting in FY 2008	23
Agencies with ENERGY STAR Portfolio Manager accounts	30
Reporting completed and correct FY 2008 Baseline Data	23
Reporting completed and correct FY 2009 Data	23
Reporting completed FY 2010 Data	23
Reporting completed and correct FY 2011 Data	23
Reporting completed and correct FY 2012 Data	23
Agencies reporting data complete data for all baseline years	23
Agencies Reporting activities in Some Capacity	33

As shown in Table 2, there was a slight increase in energy usage in 2009 and 2010. However, in 2011 reporting indicates a net decrease of -8.05 percent. Findings included in this report are limited to data made available to AEO through annual agency Act 1494 Compliance Reports and the Arkansas ESPM Master account. Note that the table represents the 23 agencies that have reported baseline data since baseline reporting began through FY 2011.

Since last year's report, three additional state agencies that have submitted data for all reporting years, but this information was not included in this report because it was incomplete or errors were found. Additionally, by the date of this report, only 23 state agencies had submitted FY 2012 numbers that were complete. A complete listing of State agency status is included in Appendix 3.

Since FY 2011, three additional state agencies have submitted data for all fiscal years. However, errors have been identified. This why we show 23 agencies reporting in FY 2012, but do not reflect total state agencies participating FY 2008-2012. Not all the original 23 agencies have reported for FY 2012 and therefore there is not a correct comparison. AEO continues to trouble shoot reporting and report complete data from FY 2008-2013 next December.

# Table 2: Overall percent change in energy use from the baseline year of FY2008 through FY2011 for reporting agencies



#### **Overall expenditures**

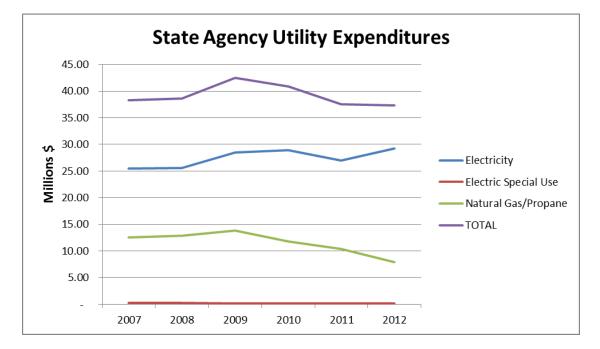
Overall state expenditures on energy related utility bills have decreased slightly since FY 2008 after reaching a peak in 2009. The 3.4% decrease, as seen in Table 3.1 and 3.2, represents all State buildings and not just those reported to AEO through compliance activities. It should be emphasized that these are expenditures only and without knowing the cost of energy per unit applicable, it is difficult to determine energy use. Additionally, this decrease is likely aided by milder winters in addition to energy efficiency activities. This information has not been used in any analysis included in this report, but is provided for informational purposes only. However, as reducing energy related expenditures by the State was identified by the Act , this information has been provided in this report as another tool to at least put the State's energy use in perspective.

#### Table 3.1: Overall energy expenditures from FY 2007-2012

(Provided by the Department of Finance and Administration)

Fiscal Year	Electricity	Electric Special Use	Natural Gas/Propane	TOTAL	
2007	25,507,017.67	196,169.73	12,572,096.44	38,275,283.84	
2008	25,540,454.66	237,402.22	12,842,245.37	38,620,102.25	
2009	28,526,804.92	182,655.28	13,818,959.50	42,528,419.70	
2010	28,957,974.45	148,610.51	11,770,011.57	40,876,596.53	
2011	26,942,695.80	159,985.27	10,406,212.82	37,508,893.89	
2012	29,190,727.60	192,306.78	7,919,001.15	37,302,035.53	
Annual Totals	\$164,665,675.10	\$ 1,117,129.79	\$69,328,526.85	\$235,111,331.74	

 Table 3.2: Overall energy expenditures from FY 2007-2012



#### Recommendations

This report consists of four (4) recommendations:

- 1. As the primary funding source for this work has been supplemented by the American Recovery and Reinvestment Act of 2009 and those funds are no longer available, AEO recommends the identification of other funding sources to continue and expand the work necessary to meet the goals identified in Act 1494.
- In order to evaluate the employee productiveness resulting from energy efficiency upgrades, AEO must establish guidelines to which comparable metrics can be derived for evaluation. Additionally, it is recommended that the model developed Center for The Built Environment at the University of California-Berkeley be assessed as possible mechanism to conduct such an evaluation.
- 3. In order to adequately track utility usage for State agencies in leasing arrangements, all future lease agreements should require building owners to establish and maintain ESPM accounts to qualify for state contracts. Additionally, require those building owners to provide utility usage data in ESPM for the previous three years before the State signs a lease agreement with third party owners.
- 4. In an effort to reduce the burden on State agencies and streamline reporting, AEO should evaluate each agency on a case-by-case basis to determine proper reporting requirements for Act 1494 compliance activities. This could include establishing certain thresholds such as minimum full-time equivalent, minimum floor area, method in which utility bills are levied, etc. These changes will likely need to be amended into the rules promulgated by AEO.

# Background

## **Overview of Act 1494 Goals**

Act 1494 created two primary requirements with which AEO was charged to implement:

- 1. **State building guidelines for construction**: The development and implementation of policies and technical guidelines for the renovation and construction of State owned buildings that meet minimum energy efficiency standards. All new construction or renovation of State owned buildings must be designed, constructed and certified to be at least 10% more efficient than the American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE 90.1-2007) standard.
- 2. **Ongoing energy management:** The development and implementation of an energy management program designed to achieve and measure state agencies' compliance with the energy efficiency targets of 20% in 2014 and 30% in 2017.

On January 1, 2011, the Sustainable Energy-Efficient Public Buildings rules, or "Lead by Example" became effective as promulgated by AEO and approved by the Arkansas Legislature. This established the "Sustainable Public Buildings Program" and the "State Buildings Energy Management Program" to fulfill the above mentioned requirements. For the implementation of ongoing energy management, AEO utilized The Cadmus Group to assist with the development and implementation of the program highlighted below in addition to providing training opportunities.

## **State Buildings Energy Management Program**

Act 1494 states that the AEO shall "Develop an energy program to manage energy, water, and other utility uses for public agencies that will reduce total energy consumption per gross square foot for all existing state buildings by twenty percent (20%) by 2014 and thirty percent (30%) by 2017 based on energy consumption for the 2007 - 2008 fiscal year if the savings can be justified by a life cycle cost analysis."

### **Agency Reporting Requirements**

Act 1494 requires that every public agency shall:

- 1. Develop and implement, to the extent funds are available, an energy management plan to manage its energy, water, and other utility uses that is consistent with the Arkansas Energy Office's energy management program developed under this section;
- 2. Update its management plan annually, including strategies for supporting the energy consumption reduction requirements [...]
- 3. Submit annually by October 31 to the AEO a written report of the public agency's utility consumption and costs by fuel. In order to properly compare current energy usage to the baseline period, agencies should have usage and cost data from the start of the baseline year (July 2007) to the end of FY17 (June 2011). This data must be collected for all electricity, natural gas and water meters. The Rules for the Act require that data will be stored in EPA's ENERGY STAR measurement and tracking tool, Energy Star Portfolio Manager so that the agency can easily manage and update information. Also, AEO can easily check each agency's data using ESPM. Finally, each agency is required to submit a Strategic Energy Plan (StEP), which details what steps the agency has taken to reach the usage reduction targets.

## **Reporting Metrics**

Act 1494 requires that agencies track and measure energy use and report progress. ESPM was selected as the desired tool to achieve this goal. Complying with these requirements involves a four-step process:

- 1. Benchmarking in Portfolio Manager
- 2. Preparing Results Using Portfolio Manager Reports
- 3. Quality Assurance and Quality Control of Data
- 4. Aggregating and Submitting Results to AEO

There are two metrics that can be used to measure progress towards meeting reduction goals. Total energy consumption per gross square foot and weather-normalized total energy per gross square foot.

#### **Energy Consumption per Gross Square Foot**

Total energy consumption per gross square foot, or energy use intensity (EUI), is a unit of measurement that describes a building's energy use normalized by total floor area, typically represented as kBtu/sq. ft. EUI represents the energy consumed by a building relative to its size, or by an agency relative to its total building footprint. Using EUI as a metric for comparison ensures that agencies increasing in size and acquiring more facilities are not at a disadvantage in meeting compliance for energy use reductions. This metric represented purely based on energy use.

#### Weather-Normalized Total Energy Consumption per Gross Square Foot

AEO recommends the use of weather-normalized site energy use intensity (kBtu/sq. ft.) as a metric to demonstrate compliance in meeting energy reduction goals in addition to site energy use intensity (kBtu/sq. ft.). This metric also normalizes total floor area, but also accounts for weather differences that may cause abnormally high or low energy consumption. For more information on weather-normalization of energy use data, please see the Technical Description: EPA's National Energy Performance Ratings.

#### **Energy Star Portfolio Manager**

ESPM is a no-cost online tool available for measuring and tracking the energy performance of facilities. This tool allows users to benchmark the energy and water use and costs of their buildings. Utility data is entered into ESPM on a monthly basis and metrics such as site and source energy use and energy use intensity (EUI) are calculated to help users understand the performance of each of their buildings. In addition, ESPM helps track changes in energy and water use over time for individual buildings, groups of buildings, or entire portfolios.

To facilitate compliance efforts, technical support was provided to agencies through benchmarking training, data gathering, ESPM data entry, and quality assurance. The data entered in ESPM was provided by individual agencies from hard-copy bills, utility tracking software or, in some cases, provided directly by utility companies with the agency's permission.

#### **Aggregating and Submitting Results to AEO**

The ESPM custom reports feature allows users to choose from 60 different calculated metrics to create their own customized reports. The reporting functions of ESPM allow agencies to view, analyze and interpret results, with metrics including total energy consumption, energy use intensity, percent reduction from a baseline, and total greenhouse gas emissions.

In order to facilitate agency reporting, a standardized Act 1494 Compliance Report template in Microsoft Excel was developed. Using a custom report generated in ESPM, agencies entered required data into the Act 1494 Compliance Report template. The Report template was constructed with tabs for each required year of annual data. The Template was constructed to be functional through Fiscal Year 2017.

#### **Agency Reporting**

Of the subset of 35 agencies highlighted in this report, 26 submitted some form of reporting data. Of those 26, there were 23 official reports with data complete enough to be included in this report through FY2011. Based on these 23 reports in 2011, the 496 buildings and campuses owned or leased by the State encompassed 14.53 million square feet. Table 3 provides the aggregate square footage and number of buildings and campuses for agencies for all reported years.

#### Table 3: Square Footage and Building Statistics of Reporting Agencies

	2008	2009	2010	2011
Number of Buildings and Campuses Reported	487	484	496	496
Total Floor Area Reported (sq. ft.)	14,390,723	12,674,552*	14,534,351	14,829,736

Not all 35 agencies submitted an official report. At least 30 have submitted some data to ESPM. Additionally, there are 19 additional agencies that do not own buildings or pay utilities bills that have provided some reporting to be in compliance with Act 1494. In order to be in compliance, these agencies submit a letter from the Director and a StEP annually. For a full snapshot of overall agency reporting for Act 1494 compliance see Appendix 4.

# Legislative Reporting Requirements

#### Costs

1. An identification of the costs of implementing energy efficient and water-efficient building standards in the design and construction of a major facility or major renovation.

**Finding 1:** The costs incurred to implement the standards required by the Act included:

- a. Administrative costs for AEO, Agencies, and Higher Education to implement the Act.
- b. Training costs for design engineers and architects on the new design requirements of the Act.
- c. Training of Higher Education and State agencies in the use of ESPM software to track energy usage and costs.
- d. Costs to implement the new design requirements for major facilities and major renovations.
- e. Costs to track energy usage and costs by State agencies and Higher Education
- f. The cost of training of Higher Education and State agencies on development and use of strategic energy planning.
- g. Development of a basic energy manager training course for State agencies and Higher Education.
- h. The cost of an energy manger to train larger State agencies and Higher Education

**Finding: 2:** AEO costs to implement the rules have included the following in 2010-2012. All funding used to implement and administer a program designed to meet the goals of Act 1494 were provided through the American Recovery and Reinvestment Act of 2009 (ARRA). As of March 30, 2012, those funds are no longer available.

Personnel (Annual)	\$65,000.00
Technical/Program Development/Training Contract	\$931,179.61
Professional Training (2011-2012)	\$25,000.00
Professional Training 2 (2012-2013)	\$14,000.00

- a. **Personnel:** This is the cost for AEO to provide a dedicated position to oversee the implementation and the ongoing administration of the responsibilities delegated to AEO by Act 1494. As result of the funding loss, the manager for this program since its inception has since retired and the position unfilled. AEO has consolidated aspects of these duties into an existing position in an attempt to continue the program in some form.
- b. **Technical/Program Development/Training Contract**: Cadmus assisted AEO with establishing a program, provided technical support for State agencies and provided quality assurance support to validate State-wide data. Additionally, Cadmus conducted training classes to teach agencies and institutions of higher education how to develop, maintain and report data from ESPM.
- c. Professional Training: The U.S. Green Building Council Arkansas Chapter (USGBC) was given a \$25,000.00 grant in 2011 to educate design engineers and architects on the recent commercial updates to the 2011 Arkansas Energy Code and the application of ASHRAE 90.1-2007 to any new construction projects engaged State agencies or higher education institutions in the State. Eight sessions were held with a total attendance of 181 building professionals. AEO continues to partner with 2012-2013 with an additional grant to the USGBC to conduct four more trainings.

**Finding 3:** AEO was fortunate that the establishment of Act 1494 coincided with the beginning of the ARRA in 2009 in order to help kick start compliance efforts. Funds from ARRA were utilized to establish a program to help the State meet its goals. However, this funding source is no longer available to continue this work at the same levels. To put it in perspective, ARRA provided a budget of approximately \$52 million from 2010-2012. During this time AEO had as many as 18 employees on staff to administer programs including efforts for Act 1494 compliance that included a third-party contractor. Since the expiration of this program, AEO funding levels have receded back to those previous to 2009. AEO currently has five staff members. The program manager for Act 1494 related activities has since retired and those responsibilities have been folded into an existing position that also inherited additional responsibilities of other departing staff members. While AEO strives to provide the best information and resources available state agencies, legislators and the public, it has proven difficult to provide the same level of service, analysis and quality assurance previously provided to these stakeholders under current budget restraints.

**Recommendation:** As funding provided by ARRA has ended, it is recommended that additional funds be identified to help increase uptake in Act 1494 compliance activities. In order to continue a minimum level of administration of such a program, it is recommended that the legislature identify funds to assist with this work. This will allow the program to continue to grow energy and cost savings statewide in a more effective manner by offering technical support, guidance, education/awareness and quality assurance services to State agencies trying to meet the goals put forth by the Act. Additionally, AEO is exploring concepts with the Office of State Procurement that could allow a fee-for-service in exchange for facilitating the procurement process of major energy efficiency retrofits via energy performance contracts offered by energy service companies (ESCOs).

# **Operational Savings**

# 2. Identification of the operating savings attributable to the implementation of energy-efficient and water-efficient building standards, including without limitation savings in energy

**Finding 1:** For the 22 agencies reporting energy usage to AEO, there was a slight increase in utility costs that has accompanied by a reduction in energy usage.

Year	Buildings	Energy Use (kBtu)	Energy Cost
2008	487	1,748,378,656	\$21,440,545
2009	484	1,669,654,521	\$24,335,171
2010	496	1,773,382,949	\$23,590,726
2011	496	1,607,627,318	\$21,886,685

These agencies have reduced energy usage by the baseline year 2008 by 140,751,338 kBtu or 41,250151 kWhs. These savings are equivalent to the energy use of 2,838 Arkansas homes annually. While there was a decrease in energy use, the utility costs increased \$445,141.00. State agencies report the total costs and energy usage indicated on their monthly utility bills. ESPM does not take into account rates paid by agencies on a cost per unit of energy basis. It can be inferred that had there not been a reduction in energy that the utility costs would have increased at a greater rate. Finally, it is important to note that there was a decrease in energy use despite the addition of 9 additional buildings since 2008. A greater breakdown of the information provided in this finding can be found in Appendix 3.

**Finding 2:** There are a total of six agencies/institutions that submitted seven energy efficiency projects and requested loans from the Arkansas Building Authority Revolving Loan Fund. These projects must meet the rules put forth by the "Sustainable Public Building Standards for a Major Facility or Major Renovation" promulgated by AEO. Each of these projects estimated the energy savings and payback period for the projects. A summary of these projects and their projected savings is listed below:

- 1) Agency: UAMS Upgrade the central energy plant for the campus, equipment only.
  - Comments: This was a loan for the equipment (or some of the equipment) on a \$30,000,000 + energy project. The equipment has been purchased and installed.
  - Cost: \$3 million
  - Projected Savings:
    - 8,557 MBtu/yr
    - Because the equipment package is only part of a greater energy related project we were not given a simple payback.
- 2) Agency: Arkansas State Police Re-roof the headquarters, upgrade controls and work on an energy recovery unit.
  - Comments: Roofing and controls have been completed except for some work on the lightening system that was removed for roofing. They have some funds left out of the \$2,000,000 loan that they are considering replacing some of the roof top HVAC units.
  - Cost: \$2 million
  - Projected Savings:
    - 4,866 MBtu/yr
    - 32.3 year simple payback

- 3) Agency: Arkansas Oil and Gas Commission Renovate the El Dorado facility.
  - Comments: This project is complete except for some punch list items. They have a little of their funds left and are considering tying their chiller to the controls system.
  - Cost: \$6 million
  - Projected Savings:
    - 1,112 MBtu/yr
    - 27.9 year simple payback
- 4) Agency: Southern Arkansas University Install new windows and work on the central heating and cooling systems.
  - Comments: This project has been combined with district heating and is complete except for some punch list items.
  - o Cost: \$596,673.00
  - Projected Savings
    - Window Replacement Projected Savings
      - 1,900 MBtu/yr
      - 16.8 year simple payback
    - District Heat Projected Savings
      - 8,024 MBtu/yr.
      - 9.1 simple payback
    - Central Cooling/Heating Projected Savings
      - Cost \$999,990.00
      - 6,057 MBtu/yr
      - 10 year simple payback
- 5) Agency: UALR Lighting and central plant controls retrofit
  - Comments: Approximately 80% complete.
  - Cost: \$1.6 million
  - Projected Savings
    - 10,579 MBtu/yr.
    - 9.1 year simple payback
- 6) **Agency: University of Arkansas at Fort Smith** HVAC and Lighting Retrofit
  - o Comments: UAFS is negotiating with a lower bidder.
  - Cost: \$2,166,500.00
  - Projected Savings:
    - 7,717 MBtu/yr.
    - 15.1 year simple payback.

## **Employee Impact**

# 3. An identification of any impact on employee productivity from the application of the standards under this subchapter; and

**Finding:** There are many anecdotal examples that support the view that increased energy efficiency improvements in an office space can improve the productivity of the occupants who work inside. However, to date, there isn't a great deal of research on the topic. Additionally, the range of energy efficiency measures that occur in the State don't lend themselves to a direct comparison, i.e. HVAC or lighting replacement compared to a complete building retrofit of a building seeking LEED certification. Determining appropriate metrics and understanding other externalities that impact employee productivity proves difficult for understanding any influence even when not considering EE measures.

AEO has determined that an employee survey conducted on new construction, major renovations and some minor EE projects is the best method of determining impact on employee productivity. Such a survey will seek to assess productivity by addressing issue such as thermal comfort, acoustic and indoor air quality, water controls and lighting. This survey can:

- Use both qualitative and quantitative reports to compile survey reports.
- Create a corrective action plan on issues of occupant comfort where dissatisfaction rates were above acceptable levels. Correction action might include a mechanism that allows occupants to communicate need adjustments to building to operations staff.
- Be included in "Energy Efficiency and Natural Resource Conservation in Public Buildings" rules promulgated by the Arkansas Energy Office.
- Be developed in coordination with the Arkansas Building Authority.

**Recommendation**: The AEO has identified an Occupant Indoor Environmental Quality (IEQ) Survey created by the Center for The Built Environment at the University of California-Berkeley. <u>http://cbe.berkeley.edu/research/survey.htm</u>. This is an online tool that can be tailored to specific buildings if needed and has been used by buildings seeking Leadership in Energy and Environmental Design (LEED) certification to meet requirements of Indoor Environmental Quality (IEQ) Credit 2.1. This creates an easy function for employees to report their feedback and allows the State to quickly evaluate the effectiveness of these efforts. AEO will determine if it is feasible to utilize this service or create a survey will allow the State to:

- Evaluate the effectiveness of building service providers
- Justify facility expenditures to management
- Assess the effectiveness of improvements
- Stay aware of the occupants' perceptions of the building
- Enhance communication between corporate real estate, facility operators, and building occupants

## **Effectiveness**

#### 4. Evaluation of the effectiveness of the application of the standards under this subchapter.

**Finding 1:** Agencies that are engaged in baseline utility comparisons are reducing the amount of energy used compared to FY2008. Out of the 26 State agencies that participated, 22 show a reduction in energy consumption. Two agencies have already met and exceeded the 20% threshold due in 2014, while many others are poised to meet that goal.

**Finding 2:** Arkansas State agencies have demonstrated a commitment to benchmarking their energy use and working towards improved efficiency. This benchmarking process requires the time and dedication of agency staff members, as well as resources provided by the AEO. Benchmarking is an essential tool for improved energy management and should remain a priority for agencies as they work to meet Act 1494 reduction goals.

**Finding 3:** The Arkansas Building Authority currently reviews all State projects to insure that documentation has been provided to meet the standards established by the Sustainable Public Buildings Program which was initiated by the Act. These standards apply to building of 20,000 sq. ft. or more for new construction or a renovation of 20,000 sq. ft. or more that exceeds 50% of the insured value of the building.

**Finding 4:** Some agencies are not covered in this report because they do not pay utility bills directly, but pay them indirectly in these lease agreements with the building owner.

**Recommendation**: 3. In order to adequately track utility usage for State agencies in leasing arrangements, all future lease agreements should require building owners to establish and maintain ESPM accounts to qualify for state contracts. Additionally, give more consideration to energy costs when determining lease agreements. An example of this, could be the inclusion of a requirement for potential landlords to provide utility usage data in ESPM for the previous three years before the State signs a lease agreement with third party owners. This would require coordination with ABA.

**Finding 5**: Certain circumstances make it difficult for State agencies to report efficiently or accurately even in instances in which they pay their own utility bills. For some these issues stem from the sheer number of buildings within their portfolio, but the problems often go deeper. For example, the Department of Finance and Administration (DFA) reports 111 buildings. However, many of these are shared office spaces within local municipal buildings. Many times, these spaces are obtained at very low lease rates in order host essential state services within a community. Utility bills paid by DFA are simply cost of the entire building divided amongst tenants. In these cases, DFA has little to no control over energy use and the information reported does not accurately reflect the agency's energy use.

The Department of Community Correction (DCC) is another instance to consider. This is an agency reporting 44 buildings and find themselves in a similar situation as DFA. Moreover, due to the nature of their work, offices move on a relatively frequent basis making it difficult for comparisons to be drawn from the baseline year.

Both of these agencies are diligent in terms of reporting energy usage in these facilities. Data has been submitted through FY 2012 for both. However, errors exist in the reporting mechanisms due to the difficulties highlighted. A resolution has yet to be found. Furthermore, because of the sheer volume of the utility data that must be entered, compliance activities amount to little more than busy work for these agencies. This diverts time and energy from their core missions and does little to meet the spirit embodied in Act 1494.

**Recommendation 4:** In an effort to reduce the burden on State agencies and streamline reporting, AEO should evaluate each agency on a case-by-case basis to determine reporting requirements for Act 1494 compliance activities. One approach could include establishing certain thresholds such as minimum full-time equivalent, minimum floor area, method in which utility bills are levied, etc. These changes will likely need to be amended into the rules promulgated by AEO. This will allow for more agencies to draw comparisons and fully participate in compliance activities.

# Conclusion

Act 1494 reporting has presented various challenges for agencies that include learning about benchmarking and ESPM, collecting and verifying historical usage and cost data, collecting and entering data in ESPM through FY 2012. This process has helped AEO and State agencies to identify historical data gaps, put into place processes for data collection, document changes in building stock, and to review agency progress towards Act 1494 goals. It is up to AEO to increase energy efficiency gains by building capacity within State agencies to track and measure savings through consistent education and awareness. Additionally, it is vital for AEO to help initiate policies that enable agencies to effectively collect required data in leasing situations and remove barriers that prevent the financing of energy efficiency upgrades through performance contracting when appropriate.

As a result of activities incurred as a result of Act 1494, the State has seen an overall reduction in energy use in State agencies as well as a reduction on money spent on utilities. Agencies like the Arkansas Building Authority showcase the success. ABA has exceeded the 2014 goal of 20% by three percentage points two years early. This agency has also spent \$315,371 less on utility bills in FY2011 compared to their baseline year despite having added a building in 2010. One other agency has met the initial 2014 goal and several others are on the cusp meeting this goal. While some agencies don't share in this success for various reasons, the old adage "You can't manage what you don't measure" is clearly displayed by the results presented in this report. The awareness created by Act 1494 has spurred agencies to be more cognizant of the State's energy and financial resources.

AEO will continue to work with those agencies to increase their success. In order to achieve a more complete data set representative of all agencies, boards, and commissions covered by Act 1494 in coming years, currently non-reporting agencies will need to focus on gathering and submitting historical information and all agencies will need to continue monthly updates of utility information to their ESPM accounts. AEO will continue to aid agencies in their efforts to meet the goals outlined in legislation. Communication by AEO to agencies on a regular basis will be essential for continued success.

101. Geological Survey Commission

103. Liquefied Gas Petroleum Board

107. Natural Resources Commission

108. Information Systems, Department

109. Office of Geographic Information

110. Office of Information Technology

111. Correction, Department of

112. Community Correction,

113. Assessment Coordination

114. Education, Department of

115. School for the Blind, Arkansas

116. School for the Deaf, Arkansas

120. Finance and Administration,

Department of

121. Health, Department of

125. Economic Development

126. Department of Labor

128. Heritage Commission

130. Environmental Quality,

Department of

132. Crime Laboratory

National Guard

Department of

137. AR Lottery Commission

138. Aeronautics, Department

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135. Crime Information Center

136. Emergency Management,

133. State Police

Commission

117. Educational Television Network

119. Career Education, Department of

122. Health Services Permit Institution

123. Higher Education Department

124. Human Services, Department of

127. Workforce Services, Department of

129. Parks and Tourism, Department of

131. Law Enforcement Standards and

134. Military Department, Arkansas

Training, Arkansas Commission on

Department of

Department

118. State Library

102. Insurance Department

104. Oil and Gas Commission

106. Public Service Commission

105. Plant Board

Services

of

# **Appendix 1: Agencies Required to Report under Act 1494**

- 1. Game and Fish Commission
- 2. Highway and Transportation, Department of
- 3. Abstractor's Board
- 4. Board of Accountancy
- 5. Alcohol/Drug Abuse Counselors
- 6. Appraiser Board
- 7. Architects Board
- 8. Athletic Training Board
- 9. Athletic Commission
- 10. Auctioneer's License Board
- 11. Bail Bondsmen Board
- 12. Barber Examiners
- 13. Burial Association Board
- 14. Private Career Education Board
- 15. Cemetery Board
- 16. Child Abuse & Neglect Prevention
- 17. Collection Institutions Board
- 18. Contractor's Licensing Board
- 19. Cosmetology Board
- 20. Counseling Examiners Board
- 21. Fair Housing Commission
- 22. Interior Designers Board
- 23. Board of Election Commissioners
- 24. Embalmers & Funeral Directors Board
- 25. Engineers and Professional Surveyors
- 26. Ethics Commission
- 27. Foresters Board
- 28. Geologists Registration Board
- 29. Judicial Discipline & Disability
- 30. Landscape Architect Board
- 31. Message Therapy
- 32. Physical Therapy Board
- 33. Real EState Commission
- 34. Rural Services
- 35. Board of Sanitarians
- 36. Social Work Licensing Board
- 37. Arkansas Home Inspectors
- 38. Professional Soil Classifiers
- 39. Towing & Recovery Board
- 40. Title Insurance Agents Board
- 41. Tobacco Control Board
- 42. Fire Protection Licensing Board
- 43. Workforce Investment Board
- 44. Chiropractic Examiners Board
- 45. Dental Examiners Board
- 46. Dietics Licensing Board
- 47. Hearing Instrument Dispensing Board
- 48. Disease Intervention Spec
- 49. Medical Licensing Board
- 50. Board of Health Education
- 51. Board of Nursing
- 52. Opticians Board

- 53. Optometry Board
- 54. Pharmacy Board
- 55. Podiatric Medicine Board
- 56. Psychology Examiners Board
- 57. Acupuncture & Related Technologies Board
- 58. Speech Pathology / Audiology Board
- 59. Spinal Cord Commission, Arkansas
- 60. Veterinary Board
- 61. Beef Council
- 62. Corn and Grain Sorghum Board
- 63. Manufactured Home Commission
- 64. Disability Determination for Social
- Security
- 65. Governor's Mansion Commission
- 66. Capitol Zoning Commission
- 67. Catfish Promotion Board
- 68. Martin Luther King Jr Commission
- 69. Minority Health Commission
- 70. Motor Vehicle Commission
- 71. AR Legislative Committee on Nursing
- 72. Parole (Post Prison Transfer) Board
- 73. Public Defender Commission
- 74. Rice Research & Promotion Board
- 75. Science and Technology Authority
- 76. Sentencing Commission
- 77. Soybean Board
- 78. Arkansas Code Revision Committee
- 79. Arkansas Teacher Housing Development FDN
- 80. Tobacco Settlement Commission
- 81. AR Transitional Employment Bd
- 82. War Memorial Stadium
- Commission 83. Waterways Commission
- 84. Wheat Promotion Board
- 85. Student Loan Authority
- 86. Building Authority
- 07. AD Live stack and D
- 87. AR Livestock and Poultry Committee
- 88. Claims Commission
- 89. Disabled Veterans Service
- 90. Public Employee Retirement
- 91. Teacher's Retirement
- 92. Veteran's Child Welfare Service
- 93. Veteran's Affairs, Department of
- 94. Worker's Compensation Commission
- 95. Development Finance Authority

96. Agriculture, Department of

97. Aeronautics Department

99. Securities Department

100. Forestry Commission

98. Bank Department

# **Appendix 2: State Agencies Paying Utility Bills**

- 1. Contractor's Licensing Board
- 2. Highway and Transportation, Department of- Constitutional Office
- 3. Engineers and Professional Surveyors
- 4. Real Estate Commission
- 5. Disability Determination for Social Security
- 6. Forestry Commission
- 7. War Memorial Stadium Commission
- 8. Building Authority
- 9. Veteran's Affairs, Department of
- 10. Worker's Compensation Commission
- 11. Information Systems, Department of
- 12. Bank Department
- 13. Geological Survey Commission
- 14. Liquefied Gas Petroleum Board
- 15. Oil and Gas Commission
- 16. Plant Board
- 17. Correction, Department of
- 18. Community Correction, Department of
- 19. Education, Department of
- 20. School for the Blind, Arkansas
- 21. School for the Deaf, Arkansas
- 22. Educational Television Network
- 23. Career Education, Department of
- 24. DFA Revenue
- 25. Health, Department of
- 26. Human Services, Department of
- 27. Workforce Services, Department of
- 28. Heritage Commission
- 29. Parks and Tourism, Department of
- 30. Environmental Quality, Department of
- 31. Law Enforcement Standards and Training, Arkansas Commission on
- 32. State Police (Includes Aeronautics Department)
- 33. Military Department, Arkansas National Guard
- 34. Emergency Management, Department of
- 35. Lottery Commission\*

\*Lottery Commission was not in existence when Act 1494 was initiated. Thus, no baseline could be set in FY 2008

# Appendix 3: Year-Over-Year Comparison - All Agencies

			Baseline Site Energy	Current Site	
	Number of	<b>Total Floor Space</b>	Intensity (kBtu/Sq.	Energy Intensity	Percent Change
Year	Buildings	(Sq. Ft.)	Ft.)	(kBtu/Sq. Ft.)	from Baseline, %
2008	487	14,390,723	117.8	117.8	0.00%
2009	484	12,674,552	117.8	128.9	9.43%
2010	496	14,534,351	117.8	129.3	9.76%
2011	496	14,829,736	117.8	111.1	-5.65%
2012	-	-	117.8	-	-
2013	-	-	117.8	-	-
2014	-	-	117.8	-	-
2015	-	-	117.8	-	-
2016	-	-	117.8	-	-
2017	-	-	117.8	-	-

			Weather			
	<b>Baseline Weather</b>	Current Weather	Normalized	<b>Baseline Annual</b>	Annual Energy	
	Normalized Site	Normalized Site	Percent Change	Energy Cost (US	Cost (US Dollars	Percent Change
Year	EUI (kBtu/Sq. Ft.)	EUI (kBtu/Sq. Ft.)	from Baseline, %	Dollars (\$))	(\$))	in Cost (%)
2008	121.5	121.5	0.00%	\$ 21,440,545	\$ 21,440,545	0.00%
2009	121.5	131.7	8.43%	\$ 21,440,545	\$ 24,337,885	-13.51%
2010	121.5	123.9	2.02%	\$ 21,440,545	\$ 23,590,726	-10.03%
2011	121.5	111.1	-8.52%	\$ 21,440,545	\$ 22,012,626	-2.67%
2012	121.5	-	-	-	-	-
2013	121.5	-	-	-	-	-
2014	121.5	-	-	-	-	-
2015	121.5	-	-	-	-	-
2016	121.5	-	-	-	-	-
2017	121.5	-	-	-	-	-

## **Appendix 3 Continued**

			Baseline Total	Current Total Site	
	Number of	Total Floor	Site Energy Use	Energy Use	Percent Change
Year	Buildings	Space (Sq. Ft.)	(kBtu)	(kBtu)	from Baseline, %
2008	487	14,390,723	1,695,203,980	1,695,203,980	0.00%
2009	484	12,674,552	1,695,203,980	1,633,723,093	-3.63%
2010	496	14,534,351	1,695,203,980	1,850,799,334	9.18%
2011	496	14,829,736	1,695,203,980	1,607,657,259	-5.16%
2012	-	-	1,695,203,980	_	-
2013	-	-	1,695,203,980	-	-
2014	-	-	1,695,203,980	-	-
2015	-	-	1,695,203,980	-	-
2016	-	-	1,695,203,980	-	-
2017	-	-	1,695,203,980	-	-

Year	Weather Normalized Baseline Total Site Energy Use (kBtu)	Current Total Site Energy Use	Percent Change	Ener	eline Annual gy Cost (US ars (\$))	ual Energy (US Dollars	Percent Change in Cost (%)
2008	1,748,378,656	1,748,378,656	0.00%	\$	21,440,545	\$ 21,440,545	0.00%
2009	1,748,378,656	1,669,654,521	-4.50%	\$	21,440,545	\$ 24,335,171	-13.50%
2010	1,748,378,656	1,773,382,949	1.43%	\$	21,440,545	\$ 23,590,726	-10.03%
2011	1,748,378,656	1,607,627,318	-8.05%	\$	21,440,545	\$ 21,886,685	-2.08%
2012	1,748,378,656	-	-		-	-	-
2013	1,748,378,656	-	-		-	-	-
2014	1,748,378,656	-	-		-	-	-
2015	1,748,378,656	-	-		-	-	-
2016	1,748,378,656	-	-		-	-	-
2017	1,748,378,656	-	-		-	-	-

#### Fiscal Year 2012 - Annnual Act 1494 StEP Review

	scul leul 2012 - All							1	1		T	1	T	1	1	1	1	1
	Agency/Institution	# of Buildings	ABA RLF	ABA Lease(s)	Other Lease(s)	In compliance	More Info Needed	Attempt at ESPM Entry	Director's Letter	Updated StEP		ion (pull Year om Baseline -				rom Basel	lized Redu ine ( pull Yo	ction % ear over Year
	Agencies Paying Bi	ills																
	58	538	3	12	10	17	39	47	28		26	26	26	23				
	35								20		2009	2010	2011	2012	2009	2010	2011	2012
1	Arkansas Building Authority	13				Х		х	х	х	-1.20%	-7.52%	-10.91%	-23.48	-1.36	-10.15	-12.32	-24.61
2	Arkansas Real Estate Commission	1				х		х	х	х	-2.66%	2.09%	-4.60%	-13.95	-6.44	-13.94	-10.94	-13.56
2	Bank Department	2				x				х	10.17%	7.79%	16.10%	-2.99%	10.32%	-2.78%	9.23%	-2.19%
3	·	2				^		Х	X	^	10.17 /6	/./7/0	16.10%	-2.77/0	10.32/6	-2.70%	7.23/0	-2.17/0
4	Career Education, Department of	14					х	х			-96.11%	11.63%	28.32%	59.95%	-96.15%	19.00%	17.92%	61.06%
		1				v			v	×								
5	Contractors Licensing Board	1				X		Х	X	Х	3.24%	7.86%	-2.33%	-18.14%	4.35%	-1.45%	-4.35%	-22.46%
6	Correction, Department of	36				Х		Х	Х	Х	0.43%	0.43%	-2.19%	-10.45%	0.27%	-5.60%	-4.39%	-8.27%
7	Community Correction, Department of	43					Х	х	х	x	-1.05%	9.21%	-60.97%	-53%				
8	Department of Health						х	х										
	Disability Determination for																	
	Social Security Administration				х		Х											
10	Finance and Administration,	111					х	х			1.75%	-7.98%	-11.09%	23.94%				
_																		
11	Forestry Commission				х		Х	х										
12	Education, Department of	3				х		х	х	х	0.08%	11.98%	6.79%	-0.22%	-1.86%	190%	2.15%	-3.67%
13	Educational Television Network	19					х	х	х	х	1.87%	-20.84%	-11.94%	-2.01	1.76	-20.95	-12.11	-0.037
			1						1									
	Emergency Management, Department of	3					х	х	х	х	4.82%	15.62%	15.62%	12%	61%	72%	78%	73%
	Environmental Quality,								1									
15	Department of	2					Х	Х	X	Х	17.67%	-7.16%	-25.47%					
16	Geological Survey	2				Х		Х	Х	Х	-6.18%	-15.79%	-5.86%	-15%	-2.68	-22.95	-9.65	-13.6
17	Heritage Department	14					Х	Х			0.40%	-5.66%	-7.56%	-6.00%	-0.25%	-7.32%	-7.49%	-9.61%
10	Link, op d Transa at all a	100				v	V	Y	v	Y	1.000	10 4197	4 4 497	1.007				
18	Highway and Transportation	128				Х	Х	Х	Х	Х	-1.23%	10.41%	4.44%	-12%				
19	Human Services, Department				х		Х	х	х	х	15.11%	-3.11%	-8.58%	-90				

	Agency/Institution	# of Buildings	ABA RLF	ABA Lease(s)	Other Lease(s)	In compliance	More Info Needed	Attempt at ESPM Entry	Director's Letter	Updated StEP		EUI reduction (pull Year over Year EUI - % change from Baseline - Column H)			EUI Weat Change Column I	ection % ear over Yea		
	Agencies Paying B	ills																
	58	538	3	12	10	17	39	47	28		26	26	26	23				
	35								20		2009	2010	2011	2012	2009	2010	2011	2012
	Information Systems, Department	2					Х	Х			-1.01%	-15.52%	-18.02%	-16.32	-1.47%	-17.32%	-19.01%	-16.57%
	Law Enforcement Standards and Training, Commission on	2					Х	Х	х	х	1.38%	4.56%	-1.00%	-1.02	5.11%	-2.58%	-2.11%	
22	Liquefied Gas Petroleum Board						х											
23	Lottery Commission Military Department, Arkansas						Х											
24	National Guard	69				Х		Х	х	х	-1.36%	11.68%	8.20%	-4.10%	-2.79%	-1.25%	3.55%	-4.17%
	Oil and Gas Commission Parks and Tourism,	2	х				х	х	х	x	-11.63%	-4.76%	-6.35%	-6.6	-12.43%	-7.28%	-6.48%	-6.61%
	Department					X		Х	х	х	-1.26%	-11.20%	1%	9%				
27	Plant Board, State			х		Х		Х	х	х	6.46%	6.40%	-2.54%	-19.62	5.87%	-7.07%	-10.54%	-23.59%
28	Veteran's Affairs, Department	11					Х	Х			-3.58%	-6.70%	32.70%		-5.37%	-10.84%	-28.74%	
29	Workers' Compensation Commission						х	х										
	School for the Blind						X	~										
	School for the Deaf						Х											
32	State Police	23	х				х	х	х	х	4.89%	3.18%	0.25%		4.48%	0.24%	-1.77%	
	Engineers and Prof Surveys, Arkansas Board of	1					х	х			3.46%	-5.01%	-19.24%	-27.46%	4.60%	-19.39%	-17.29%	-31%
	War Memorial Stadium							~			0.10/0	0.0170	17.24/0	27.40/0	1.00/0	17.3778	17.2770	5170
	Commission Workforce Services,	1					X				0.1.07	5.0.07	0.1577	10.057	0.4077	0.1577	11.0.177	10.019
	Department	35	6.11			X	X	X	X	Х	3.16%	5.34%	-8.15%	-10.25%	2.40%	0.15%	-11.04%	-10.86%
	Agencies Under Le	use (Most	of these	agencies	need or	ly letter and	upaatea StE	P for compli										
	23								8	8	2009	2010	2011	2012				
1	Aeronautics Department				х			х	х									
				N/			Y	N1/4										
2	Agriculture Department Assessment Coordination			Х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
3	Department				Х		Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	Crime Information Center			х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

	Agency/Institution	# of Buildings	ABA RLF	ABA Lease(s)	Other Lease(s)	In compliance	More Info Needed	Attempt at ESPM Entry	Director's Letter	Updated StEP	EUI reduct change fr	EUI reduction (pull Year over Year EUI - % change from Baseline - Column H)			EUI Weather Normalized Reduction % Change from Baseline ( pull Year over Year Column K)				
	Agencies Paying B	ills																	
	58	538	3	12	10	17	39	47	28		26	26	26	23					
	35								20		2009	2010	2011	2012	2009	2010	2011	2012	
5	Crime Laboratory			x	х		х	N/A	x	x	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Ŭ	Development Finance				~														
6	Authority Economic Development	111		Х		Х		N/A	Х	Х	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
7	Commission, Arkansas – No report			х			х	N/A	x	x	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
-	Election Commissioners,							N/A	X	X						_			
8	Arkansas Board of Higher Education,			Х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
9	Department of				х		Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
10	Insurance Department				х		х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
11	Labor, Department of				х	х		N/A	x	х	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
12	Livestock and Poultry Commission			х		х	х	N/A	х	х	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
12	Minority Health Commission,					~			X	~									
13	Arkansas Natural Resources			Х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
14	Commission			Х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
15	Public Service Commission			х		х		N/A	х	х	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
16	Rural Services						х	N/A		x	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	Science and Technology																		
17	Authority			Х			Х	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
18	Securities Department No				х	х		N/A	x	x	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	State Drug Director		Х		^	^	Х			^	14/7		14/74	14/14	14/77		13/7	(A) / A	

Not applicable.	
Data requires review	
Missing Data	
Met 2014 Goal	