

July 14, 2015

**To:**           **Advanced Communications & Information Technology, Joint Cmte.**  
                  *Senator Bill Sample, Chair*  
                  *Representative Stephen Meeks, Chair*

**Arkansas Legislative Council**  
*Sen. Bill Sample, Chair*  
*Rep. David Branscum, Chair*

**From:**       **Mark Martin, Chair**  
                  **Information Network of Arkansas Board**

**Ref:**          **Act 550 of 2015**  
                  **A.C.A. 25-27-104 (a)(3)**

Pursuant to Act 550 of 2015, I hereby submit the attached report of service authorizations and rates approved this day by the Board of the Information Network of Arkansas.

**Signed:**      *Mark Martin*  
                  **Mark Martin, Chair**  
                  **Information Network of Arkansas Board**

**Information Network of Arkansas**  
*Legislative Report on Fee Changes as Required by Act 550 of 2015*

**Report for: Q2 2015**

For this quarter there were **no changes** to existing fees, although fees for new services were established, as outlined the in the attached **Electronic Online Service Authorization and Rate Request**.

New convenience/user fees launched:	14
Changes to existing fees:	0
New services launched with no fee:	3
Compulsory/Mandatory User Fees:	0

**About the Information Network of Arkansas**

The Information Network of Arkansas is a public-private partnership formed by legislation in 1995. Arkansas code §25-27-101 establishes INA's mission to expand access to government services and information for citizens and businesses in Arkansas.

Since 1997, INA has developed and supports the ongoing operation of over 700 websites and online services on behalf of 116 Arkansas state government agencies, boards and commissions as well as 103 city and county government entities. Thousands of citizens use its services each year to process over 7 million secure online transactions.

Although INA is primarily funded through fees paid by citizens and businesses who choose to use its value added services, over 60% of services developed and supported by INA do not involve transaction fees.

The contract for management of these services was awarded to the Arkansas Information Consortium, LLC., a subsidiary of NIC, Inc., through a competitive bid process in 1997 and again in 2011. INA's twelve-member board, whose members are appointed by the Governor, is comprised of both public and private sector representatives of key government and business interests and approves all fees charged for these services.

The INA board is represented by the following agencies and user associations:

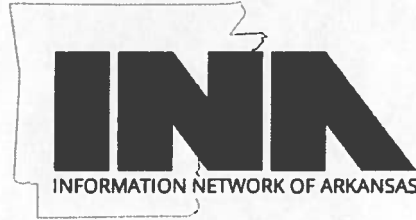
**State Agencies**

Arkansas Department of Finance and Administration  
Arkansas Secretary of State  
Arkansas Department of Information Systems  
Arkansas Science and Technology Authority  
Arkansas Public Library Association  
Arkansas Department of Health  
Arkansas Economic Development Commission

**User Associations**

Independent Insurance Agents  
Baldwin Shell Construction  
North Little Rock Chamber of Commerce  
Arkansas Bar Association  
Arkansas Banker's Association

More information about INA, including a full list of services, can be found online at [ina.arkansas.gov](http://ina.arkansas.gov). More information about NIC can be found at [www.egov.com](http://www.egov.com).



## **Electronic Online Service Authorization and Rate Request**

Date Proposed: July 14, 2015

Request Number: 2015-2

Period: Indefinite

### **Summary:**

Consistent with the Arkansas statutes governing access to public records, the Information Network of Arkansas through its broad authority granted to it by A.C.A. §25-27-101 et seq., the Information Network of Arkansas' Contract No: SP-11-0143, the Network Manager's Proposal of the Arkansas Information Consortium, Inc. and the contract dated July 1, 2011, with any amendments thereto, between the Information Network of Arkansas and the Arkansas Information Consortium, Inc., being so authorized as Network Manager for the Information Network of Arkansas (INA) does request and recommend that the INA Board approve and authorize the Network Manager to create, implement and offer to the public the INA services proposed in this document. In addition, the Network Manager also requests and recommends that the INA Board approve the per record search fees per service offered. It is understood by all parties that the rates requested in this document per service are the maximum allowed and will be published in the INA fee schedule and Service Agreements. The Network Manager reserves the right at its own expense to offer any and all INA services at any rate less than the maximum amount approved in this and any future rate requests.

### **Request 1: Insurance Department (AID) Criminal Background Check Arkansas Insurance Department**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Insurance Department, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development, the administration of the application and the cost of the electronic network.

<b>Payment Method</b>	<b>Fee Structure</b>	<b>Fee Paid By</b>
Credit Card	\$2.00 flat fee per \$22.00 State Criminal Background Check	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 2: Arkansas Insurance Department (AID) - Producer Management Application**  
**Arkansas Insurance Department**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Insurance Department, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development, the administration of the application and the cost of the electronic network.

Payment Method	Fee Structure		Fee Paid By
Credit Card	3% of transaction total due or a \$1.00 minimum		User
E-Check	<b>Transaction Amount</b>	<b>Fee</b>	User
	\$0.01-\$499.00	\$3.00	
	\$500-\$999.00	\$4.00	
	>\$1,000	\$5.00	
Subscriber	N/A		N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 3: City of Conway Over the Counter Payment Processing**  
**City of Conway**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the City of Conway, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development, the administration of the application and the cost of the electronic network.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total due or a \$2.00 minimum	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 4: DFA - Racing Commission Over the Counter Payment Processing  
Arkansas Department of Finance and Administration (DFA)**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Department of Finance and Administration, Racing Commission, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

<b>Payment Method</b>	<b>Fee Structure</b>	<b>Fee Paid By</b>
Credit Card	3% of transaction total + \$2.00	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 5: Johnson County Clerk: Over the Counter Payment Processing  
Johnson County Clerk**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Johnson County Clerk, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

<b>Payment Method</b>	<b>Fee Structure</b>	<b>Fee Paid By</b>
Credit Card	3% of transaction total + \$1.00	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 6: Miller County Online Hot Check Payments**  
**Miller County Prosecuting Attorney**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Miller County Prosecuting Attorney, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total due or a \$1.00 minimum	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 7: Board of Nursing Standalone Criminal Background Check**  
**Arkansas State Board of Nursing**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas State Board of Nursing, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of total transaction plus \$1.00	User
E-Check	\$2.00 per transaction	User
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 8: SOS - eNotary Filing and Search**  
**Arkansas Secretary of State**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Secretary of State, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total due or a \$2.00 minimum	User
E-Check	\$3.00	User
Subscriber	\$3.00	Subscriber

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 9: Online, IVR and Over the Counter Property Tax Payments**  
**St. Francis County Tax Collector**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the St. Francis County Tax Collector, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure		Fee Paid By
Credit Card, IVR and OTC	Transaction Amount	Fee	User
	\$0-\$49.99	\$2.30	
	>\$50.00	\$2.30 + \$1.25 per \$50.00 increment	
E-Check	Transaction Amount	Fee	User
	\$0.01-\$499.00	\$3.00	
	\$500-\$999.00	\$4.00	
	>\$1000	\$5.00	
Subscriber	N/A		N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 10: Over the Counter Payment Processing for Fines & Permit Renewals  
Tobacco Control Board**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Tobacco Control Board, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card Online	3% of transaction total due + \$1.00	User
OTC	3% of transaction total due + \$1.00	User
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 11: White County District Court Payments  
Administrative Office of the Courts**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the White County District Court, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure		Fee Paid By
Online Credit Card Payments	Transaction Amount	Fee	User
	\$0-\$49.99 >\$50.00	\$2.30 \$2.30 + \$1.25 per \$50.00 increment	
E-Check	N/A		N/A
Subscriber	N/A		N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:



**Request 12: Event Registration, AWIN Vendor Registration**  
**Arkansas Department of Information Systems**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Wireless Information Network, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	5% of Transaction Total	User
E-check	5% of Transaction Total	User
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 13: Event Registration, AWIN Individual Registration**  
**Arkansas Department of Information Systems**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Wireless Information Network, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	5% of Transaction Total	Agency
E-check	5% of Transaction Total	Agency
Subscriber	N/A	N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 14: Little Rock - Parking Tickets - Over the Counter Payment Processing  
City of Little Rock**

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the City of Little Rock, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure		Fee Paid By
Online Credit Card Payments	Transaction Amount	Fee	User
	\$0-\$49.99 >\$50.00	\$2.30 \$2.30 + \$1.25 per \$50.00 increment	
E-Check	N/A		N/A
Subscriber	N/A		N/A

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

**Request 15: Approval of New Agency Agreement(s)**

In accordance with the authorities cited above, the Network Manager requests and recommends that information developed by INA for online access from the following agencies be made available for search and download through INA at no fee, unless otherwise specifically approved in a separate Service Request. (MOU's - No transaction fees apply)

Lincoln County, Arkansas – Website  
Sharp County, Arkansas – Website  
Greene County, Arkansas - Website

INA Board Action: \_\_\_\_\_ Approve \_\_\_\_\_ Disapprove

Comments:

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Pursuant to Act 550 of 2015, I hereby approve for submission to the Arkansas Legislative Council and the Joint Committee on Advanced Communications and Information Technology the report of service authorizations and rates approved this day by the Board of the Information Network of Arkansas.

Signed: Mark Martin  
Mark Martin, Chair  
Information Network of Arkansas Board

Date: July 14, 2015