# AGENDA

# **ARKANSAS LEGISLATIVE COUNCIL - JOINT BUDGET COMMITTEE BUDGET HEARINGS**

# Tuesday, October 20, 2020 9:00 AM Room A, MAC Little Rock, Arkansas

Sen. Cecile Bledsoe, Co-Chair Sen. Joyce Elliott Sen. Larry Teague Sen. Linda Chesterfield Sen. Jason Rapert Sen. Stephanie Flowers Sen. Missy Irvin Sen. Jonathan Dismang Sen. Bill Sample Sen. Ronald Caldwell Sen. Jane English Sen. Alan Clark Sen. Bruce Maloch Sen. Keith Ingram Sen. Jim Hendren Sen. Gary Stubblefield Sen. Jimmy Hickey, Jr Sen. Bart Hester Sen. Eddie Cheatham Sen. John Cooper Sen. Scott Flippo Sen. Terry Rice Sen. Blake Johnson Sen. Lance Eads Sen. David Wallace Sen. Will Bond Sen. Breanne Davis Sen. Bob Ballinger Sen. Mark Johnson Sen. Greg Leding Sen. Kim Hammer

Rep. Jeff Wardlaw. Co-Chair Rep. Stephen Meeks Rep. Lane Jean Rep. Fredrick J. Love Rep. Reginald Murdock Rep. Matthew J. Shepherd Rep. Gary Deffenbaugh Rep. Jon S. Eubanks Rep. David Fielding Rep. Bruce Cozart Rep. Douglas House Rep. Mark Lowery Rep. Stephen Magie Rep. Jim Dotson Rep. Josh Miller Rep. Joe Jett Rep. Richard Womack Rep. Ken Bragg Rep. Mike Holcomb Rep. Charlene Fite Rep. Andy Davis Rep. David Whitaker Rep. Deborah Ferguson Rep. John Payton Rep. Monte Hodges

Rep. Dan M. Douglas Rep. Les Eaves Rep. Ron McNair Rep. Jack Ladyman Rep. Robin Lundstrum Rep. Michelle Grav Rep. Dwight Tosh Rep. Jana Della Rosa Rep. Rick Beck Rep. Kenneth B. Ferguson Rep. Justin Boyd Rep. Laurie Rushing Rep. Dan Sullivan Rep. Lanny Fite Rep. DeAnn Vaught Rep. Marcus E. Richmond Rep. Austin McCollum Rep. Frances Cavenaugh Rep. Bruce Coleman Rep. Roger D. Lynch Rep. Sarah Capp Rep. Clint Penzo Rep. Jim Wooten Rep. Denise Garner Rep. Tippi McCullough

Committee meetings are open to the public. However, there is limited seating due to the social Distancing requirements and members of the public shall wear a mask while in the Big Mac Building.

- A. Call to Order
- B. Reports and Communications
- C. Presentation of Budget Requests

Note: All exhibits for this meeting are available by electronic means and are accessible on the General Assembly's website at <u>www.arkleg.state.ar.us</u>

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# D. Other Business

E. Adjournment

### ARKANSAS LEGISLATIVE AUDIT REPORT ON: DEPARTMENT OF ARKANSAS HERITAGE (DEPARTMENT OF PARKS, HERITAGE, AND TOURISM) FOR THE YEAR ENDED JUNE 30, 2018

### Finding:

Our review of Historic Arkansas Museum contracts revealed an overpayment to four contractors totaling \$34,226, as follows:

- All four contractors were paid \$1,500 each, through the Loughborough Trust, prior to the effective date of their contracts. Subsequent contract payments were not adjusted to reflect the advance payments.
- An overpayment of \$2,726 was made to one contractor who subsequently became an Agency employee during the term of the contract.
- An overpayment of \$25,500 was made to one contractor because of an error in the contract amendment.

The overpayments were the result of inefficient oversight of the contract amendment process.

#### Recommendation:

We recommend the Agency establish appropriate controls to ensure compliance with state procurement laws and regulations.

#### Agency Response:

The Agency acknowledges inefficient internal oversight of the contract amendment process for Historic Arkansas Museum (HAM) for four contractors. The Agency has taken proactive measures to remediate the procurement process for these contractors.

HAM has employed four contractors for many years for the Arkansas Made Research Program, which researches, collects, documents, and preserves decorative, mechanical, and fine art produced by Arkansas artists and artisans. The contractors also assist the museum curator with exhibit preparations. These engagements and the annual contract renewal process began prior to the current agency management team's tenure. Although we had identified, generally, the unusual nature of these contracts and the need to correct them, the contracts and their renewals were not reviewed in-depth until this year. Following this internal review, the Agency has concluded that the most efficient method of managerial oversight is to convert current contractors to Agency staff members utilizing available, vacant agency positions within the Agency's headcount cap.

- a. The Historic Arkansas Museum is financially supported by both a non-profit 501(C)3 board (the HAM Foundation) and a private trust administered by the HAM Commission (the Loughborough Trust). While the HAM Foundation is an entirely separate entity, the Loughborough Trust and its fiscal relationship with HAM need better definition. The Loughborough Trust, for example, maintains its own checkbook with approval for expenditures through the HAM Commission. We are working to gain better clarification of roles.
- b. In early state fiscal year 2018, the HAM Commission authorized payments from a non-appropriated cash fund account to four contractors for \$1,500 each. These onetime payments were in response to scheduling delays in the contract review process for the four contractors. Scheduled payments to the contractors were to begin July 1, 2017, but delayed until the first week of September 2017; the individual payments of \$1,500 partially bridged the gap in payments for July and August.

Following legislative review in August 2017, each contractor submitted an invoice for payment for work completed in July and August, which the Agency Accounting Department paid as a typical supplier invoice. No adjustment was made for the prior payment of \$1,500 to each contractor, as the Agency Accounting Department was unaware of the specific circumstances of the prior payments from the non appropriated cash fund account.

Since review of this internal control and compliance assessment finding, the Agency has stressed the need for greater transparency and control to Agency division managers of reviewed actions by the HAM Commission in regards to financial transactions associated with the non-appropriated cash fund account, including the need for adherence to state financial policies, procedures, practices, and guidelines.

c. Contractor activities reviewed during the most recent internal control and compliance assessment at the HAM division of the Agency are continuous and uninterrupted throughout the state fiscal year. This has been the practice for several years. Assigned duties include acting as project managers for the Arkansas Made Research Program and assisting the museum curator with exhibit preparations.

Due to the continuous nature of the work performed by these HAM contractors, the HAM division developed a schedule of payments based on 48 weeks for a contract that was for 52 weeks. This allowed for the payment of contractor invoices prior to the four weeks in June when invoicing is suspended due to the annual shutdown of the state accounting system. This is not a practice followed by other Agency divisions.

Upon review of this internal control and compliance assessment finding, the Agency has ended this unique and informal practice of prorated contract payments and communicated the need to Agency division managers for adherence to state financial policies, procedures, practices, and guidelines.

d. Due to communications issues between the Agency and the Office of State Procurement during the process of submitting a contract for legislative review in May 2017, an amendment to a renewing contract was incorrectly entered into the state accounting system, resulting in an incorrect contract amount for State Fiscal Year 2018.

The correct contract amount to enter into the state accounting system was \$31,025, a \$3,000 increase from the previous state fiscal year contract amount of \$28,025. The full, updated amount of \$31,025 was not entered, just the \$3,000 increase. The review period was for two years; therefore, the reviewed amount was \$6,000 (.\$3,000 x 2 =\$6,000). The difference between the actual contract amount (\$31,025) and the reviewed amount (\$6,000) was \$25,050.

Because of this internal control and compliance assessment finding, the Agency has stressed to all relevant staff the need to better capture, record, and analyze financial data on contract renewals to ensure proper tracking of annual expenditures and total project cost over the lifetime of a contract.

## ARKANSAS LEGISLATIVE AUDIT REPORT ON: DEPARTMENT OF FINANCE AND ADMINISTRATION FOR THE YEAR ENDED JUNE 30, 2018

#### Finding:

On October 1, 2018, DFA discovered three checks, totaling \$1,933, missing from September deposits at the Hot Springs - Downtown Revenue Office. After being questioned by police, Service Representative Faleasha Young admitted removing and destroying a \$639 check for her personal title and registration and recording a nonexistent customer check to conceal \$1,217 in misappropriated cash. A third check for \$77 remains unaccounted for. Young reimbursed DFA \$639, and her employment was terminated.

#### **Recommendation:**

We recommend the Agency strengthen controls around the receipt and recording of checks at the local revenue offices.

## Agency Response:

DFA has changed its policy to require two persons go to the bank, where practical. One employee carries the bank bag and the other employee carries the key to the money bag. Ms. Young admitted she was aware the missing checks would be investigated and that she would be held accountable, but that she was desperate and did not know what else to do to help her family.

#### Finding:

A DFA employee from the Hot Springs – Albert Pike Revenue Office informed management that her cash drawer was short \$1,001 on December 3, 2018. Further investigation by DFA revealed that the employee did not follow protocol when accepting cash from a customer. After a failed attempt to have the customer pay the remaining balance, the employee reimbursed the State \$1,001 and retired from her position.

#### **Recommendation :**

We recommend the Agency emphasize the importance of following procedures for accepting cash from customers.

#### Agency Response:

On December 3, the employee made the District Manager aware she was short in her cash drawer, but she felt she had found the shortage; however, she later decided she had not. The employee and the District Manager could not find the shortage. DFA police investigated the incident and could not determine how the shortage occurred. The employee reimbursed the State \$1,001 and retired from her position.

DFA instituted a policy that someone in the office verify any transaction over \$500 that involves cash before the transaction is completed.

#### ARKANSAS LEGISLATIVE AUDIT REPORT ON: ARKANSAS TOBACCO CONTROL BOARD (DEPARTMENT OF FINANCE AND ADMINISTRATION) FOR THE YEARS ENDED JUNE 30, 2019 AND 2018

## Finding:

The Department of Finance and Administration (DFA) Financial Management Guide, R4-19-4-2004, requires agencies "to prepare aging reports at least monthly...to be reviewed by management. ..." The Agency was unable to produce complete aging reports for fiscal years ended June 30, 2018 and 2019, due to problems resulting from the conversion from the Agency's legacy system to its new Records Management System (RMS). As such, receivables recorded could not be reconciled to receivables reported to DFA. In addition, it was not possible to determine if the Agency's internal controls regarding receivables were appropriately designed and implemented.

#### **Recommendation:**

We recommend the Agency work with its partners at the Division of Information Systems (DIS) to complete the conversion of data to RMS and produce the required aging reports for regular review by management.

## Agency Response:

During our recent audit for Fiscal Years 2018 and 2019, it was noted that we were unable to prepare aging reports of receivables at least monthly to be reviewed by management. Although the Agency was manually making corrections to resolve the issues stemming from the system conversions before the audit began, we have since spoken with DIS and have been assured they will make the remaining necessary corrections after July 1, 2020. Additionally, DIS has agreed to create a new aging report that will comply with the requirements of R4-19-4-2004 of the Financial Management Guide. This report will be reviewed each month by the Director.

Note: All exhibits for this meeting are available by electronic means and are accessible on the General Assembly's website at <u>www.arkleg.state.ar.us</u>

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