

DEPARTMENT DIVISION OF ARKANSAS STATE POLICE THIRD PARTY TESTING REQUIREMENTS

I. PURPOSE

The purpose of this document is to explain the requirements for conducting Commercial Driver License skills tests as a Third Party Tester. Authority to administer skills tests is granted only to Third Party Testers who both utilize third party examiners certified by the DepartmentDivision and enter into an agreement with the DepartmentDivision. As a secondary matter, this document will be incorporated by reference into each agreement.

II. DEFINITIONS

- A. <u>DepartmentDivision</u>: The <u>DepartmentDivision</u> of Arkansas State Police
- C. FHWA: Federal Highway AdministrationFMCSA: Federal Motor Carrier Safety Administration
- D. <u>Third Party Tester</u>: A government entity, an association, a school district, an educational co-op, an educational institution or a business entity engaged in the use of commercial motor vehicles and certified by the <u>Department Division</u> to administer an approved testing program for CDL applicants in accordance with the requirements within.
- E. <u>Approved Testing Program</u>: The CDL skills tests which are required by the <u>Department Division</u> and are administered by third party testers.
- F. <u>Third Party Tester Certificate</u>: That document which is issued to a third party tester in order to verify the tester is authorized to administer an approved testing program on behalf of the <u>DepartmentDivision</u>.
- G. <u>Third Party Examiner Certificate</u>: That document issued by the <u>Department Division</u> to indicate that a person has been approved as a qualified examiner, and evidencing authority to conduct the skills tests required for obtaining a CDL.

III. GENERAL PROVISIONS

A. Administration and Enforcement:

The DepartmentDivision shall administer and enforce the State of Arkansas third party testing program.

B. Employment of Department Division Employees;

No third party tester shall engage the services of any employee of the Department Division as an agent, examiner or employee in its third party testing program.

IV. REQUIREMENTS FOR THIRD PARTY TESTERS

- A. In order to receive and maintain a third party tester certification, a third party tester must meet all of the following conditions.
 - 1. Make application to and enter into agreement with the DepartmentDivision, as described in Section VI B of this document.

5. Have at least one (1) full-time employee certified by the Department Division as a third party examiner.

- 6. Designate an individual who will be responsible for its third party testing operation and inform the DepartmentDivision of that designation. This individual may also be the third party examiner.
- 7. Allow the Department Division and/or the FHWAFMCSA or its representatives to conduct random examinations, inspections and audits of its operating facilities and records, as they relate to its third party testing program, without prior notice.
- Allow the <u>DepartmentDivision</u> to conduct annual on-site inspections, evaluations and audits of its operations, facilities and records.
- 9. Maintain at each approved third party testing location, for at least three (3) years, copies of all records of every CDL skills test administered by the third party tester pursuant to these requirements on the forms obtained from the Department Division.
- 10. Transmit the records described in Section IV A (9), for the previous months testing, to the Department_Division by the 10th of each month.
- 11. Maintain at each approved third party testing location, a record of each third party examiner employed by the third party tester at that location. Each record shall include all of the following:
 - a. A valid "examiner certificate" indicating the third party examiner has met all Department_Division qualifications.

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13. Ensure that skills tests are conducted in accordance with all legal requirements and in accordance with test specifications and procedures prescribed by the Department Division.

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- 16. Require each third party examiner employed by the third party tester to attend all advanced training courses, workshops, seminars and other instructional meetings, as required by the **DepartmentDivision**.
- 17. Allow at least annually, <u>DepartmentDivision</u> employees to take tests actually administered by the third party tester as if the employee were an applicant, or allow the <u>DepartmentDivision</u> to test a sample of drivers who were examined by the third party tester to compare pass/fail results.

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V. REQUIREMENTS FOR THIRD PARTY EXAMINERS

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- B. To qualify and maintain qualification as a third party examiner, an applicant must meet all of the following qualifications:
 - 1. File and maintain with the DepartmentDivision an approved third party examiner application on behalf of the applicant by an authorized third party tester and the approval has not been suspended, cancelled or revoked.

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- 4. Have successfully completed a CDL examiner training course conducted by the Department Division, or an equivalent course as determined by the Department Division.
- 5. Attend all advanced training courses, workshops, seminars and other instructional meetings, as required by the Department Division.

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- 8. The applicants driving record does not indicate he or she may be incompetent to operate a motor vehicle safely, as determined by the Department Division.
- 9. Have at least three (3) year's experience as a commercial motor vehicle operator or equivalent experience as determined by the Department Division.
- 10. Conduct skills tests on behalf of the third party tester, in accordance with all legal requirements and in accordance with test specifications and procedures prescribed by the DepartmentDivision.

11. Submit to auditing and testing as required by the Department Division.

VI. CERTIFICATES

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A. General Requirements:

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- 3. The certificate issued by the Department_Division to operate a third party testing program and the examiner certificate issued by the Department_Division to each qualified employee must be prominently displayed in the place of business of the third party tester.
- 4. The examiner must surrender the examiner certificate to the Department Division when he or she leaves the employ of the third party tester, when the examiner is no longer assigned third party examiner duties by the third party tester, or when the certificate has been cancelled.

7. All renewal application forms must be filed with the <u>DepartmentDivision</u> not less than thirty (30) days prior to the time the certificate or agreement expires. The <u>DepartmentDivision</u> is not responsible for the timely issuance of any renewal certificate or renewal agreement when the application is not received within the necessary timeframe.

B. Application for Third Party Tester Certification:

- 1. An application for third party tester certification shall be filed with the DepartmentDivision on a form prescribed by the DepartmentDivision.
- An applicant for a third party tester certificate shall enter into a third party agreement, the form and content of which shall be prescribed by the DepartmentDivision.

C. Application for Third Party Examiner Certification:

The third party tester must apply for examiner certification on behalf of persons in their employ on a form prescribed by the Department Division.

VII. EVALUATION OF APPLICANTS BY THE DEPARTMENT DIVISION

A. The <u>DepartmentDivision</u> will evaluate the written application submitted by the third party tester, and if satisfactory, the <u>DepartmentDivision</u> will schedule an on-site inspection and audit of the applicants third party testing program.

B. The Department Division will evaluate the written application submitted on behalf of the third party examiner, including the individuals driving record. If satisfactory, the Department Division will schedule the prospective examiner for third party examiner training. Training may be waived if the examiner is seeking another certificate only because he or she has changed jobs.

VIII. CERTIFICATION BY THE DEPARTMENT DIVISION

A. Upon successful application and evaluation, a third party tester must execute a written agreement prescribed by the DepartmentDivision to administer CDL skills tests. Upon return of the agreement to the DepartmentDivision, the third party tester will be issued a certificate by the DepartmentDivision evidencing the tester's authority to administer a third party testing program for the classes and type vehicles listed. The certificate must be prominently displayed at the approved testing facility.

C. Certificates and agreements will remain valid for one (1) year from the date they were issued or until cancelled by the Department_Division or voluntarily relinquished by the third party tester or examiner.

IX. ON-SITE INSPECTIONS AND AUDITS

- A. Each applicant for a third party tester certificate shall permit the DepartmentDivision and/or the FHWAFMCSA to inspect and audit its operations, facilities and records as they relate to its third party testing program, for the purpose of determining whether the applicant is qualified to be certified.
- B. A third party tester who has been certified and has executed an agreement shall permit the <code>DepartmentDivision</code> and/or the <code>FHWAFMCSA</code> to inspect its third party testing program to determine whether it remains in compliance with all legal requirements.
- C. The <u>DepartmentDivision</u> and/or the <u>FHWAFMCSA</u> may perform its inspections and audits with or without prior notice to the third party tester.
- D. Inspections and audits will include, at a minimum, an examination of:

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- 6. Effectiveness of the skills tests program by either testing a sample of drivers who have passed the skills tests administered by the third party tester or by having DepartmentDivision employees or designees take the skills tests from a third examiner employed by the third party tester.
- 7. Any other aspect of the third party testers operation that the Department Division determines is necessary to verify the third party tester meets all applicable requirements.

X. PROFESSIONAL CONDUCT

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B. An examiner, employee or agent of the third party tester may not solicit any individual on premises rented, leased or owned by the **Department Division** for the Purpose of enrolling that individual in any third party testing program.

XI. ADVERTISING

- A. No advertising shall indicate in any way that the third party tester can issue or guarantee the issuance of a CDL or imply that the third party tester can in any way influence the DepartmentDivision in the issuance of a CDL or imply that preferential treatment from the DepartmentDivision can be obtained.
- B. Third party testers that are in fact certified by the <code>DepartmentDivision</code> may in their advertising state that they are "certified", but shall not indicate that the tester is approved, sanctioned or in any way endorsed by the <code>DepartmentDivision</code> and shall not use any other name besides the name on its application for certification, nor shall the tester use "state" in any part of its name.

XII. INSURANCE REQUIREMENTS

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- C. As evidence of required insurance coverage, the third party tester must file with the DepartmentDivision either a certificate of insurance issued by an insurance company or surety company authorized to do business in Arkansas or a certificate of self-insurance issued by the Officer of Driver Services.
- D. A third party tester must not use a motor vehicle owned or registered by the third party to administer skills tests unless evidence of insurance coverage for the vehicle has been filed with the DepartmentDivision.

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- F. The <u>Department Division</u> reserves the right to cancel the agreement with the third party tester upon determining the third party tester has failed to file a certificate of insurance or self-insurance or has failed to maintain insurance coverage.
- G. The third party tester must agree to indemnify and hold harmless the State of Arkansas, the Department Division, and all of its officers, employees and agents, from any and all rights, causes of action, claims, demands, suits or liabilities, arising from, based upon, occasioned by or attributable to any act or omission of the third party tester or the third party tester's agents, examiners or other employees in the performance of the agreement.

XIII. NOTIFICATION REQUIREMENTS

- A. The third party tester must:
 - 1. Notify the DepartmentDivision in writing within thirty (30) days prior to any change in the tester's name or address.
 - 2. Notify the Department Division in writing within ten (10) days of any of the following:
 - a. Any change in the employment of any person authorized by the Department_Division to be a third party examiner for the tester.
- B. The third party examiners must notify the $\frac{DepartmentDivision}{DepartmentDivision}$ and his or third party tester as follows.

XIV. TEST ADMINISTRATION

- A. CDL skills tests shall be conducted strictly in accordance with the provisions of law and the test specifications and procedures prescribed in the Third Party Examiner Manual provided by the DepartmentDivision.
- B. CDL skills tests shall be conducted:
- 2. Using <u>DepartmentDivision</u> approved content, forms, and scoring procedures.

XV. DENIAL/TERMINATION OF THIRD PARTY TESTING PROGRAM

- A. The <u>DepartmentDivision</u> may deny any application for a third party tester certificate/agreement or examiner certificate, if the applicant or examiner does not qualify for the certificate under the requirements of the third party testing program. A misstatement or misrepresentation of a material fact may be grounds for denying an agreement or certificate.
- B. Any third party tester may relinquish its certificate and agreement upon thirty (30) day's notice to the DepartmentDivision.
- C. The <u>DepartmentDivision</u> reserves the right to change or cancel the third party testing program as described in these requirements.

D. The <u>DepartmentDivision</u> may cancel the certificate of and agreement with a third party tester or examiner after determining the tester or examiner has done one (1) or more of the following:

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- 1. Has failed to comply with or satisfy any of the provisions of the agreement or the $\frac{Department}{Division}$'s instructions relating to the agreement.
- E. If the <u>DepartmentDivision</u> determines that grounds for cancellation exist and that they relate to a failure to comply with or satisfy any of the requirements for a certificate or for a third party tester agreement, the <u>DepartmentDivision</u> may postpone cancellation and allow the third party tester thirty (30) days to correct the deficiency.