

## OFFICE OF PERSONNEL MANAGEMENT Administrator's Office

1509 West Seventh Street, Suite 201 Post Office Box 3278 Little Rock, Arkansas 72203-3278 Phone: (501) 682-1823 http://www.arkansas.gov/dfa

August 6, 2014

Senator Uvalde Lindsey, Co-Chairman Representative Andrea Lee, Co-Chairman Personnel Subcommittee of the Joint Budget Committee Bureau of Legislative Research State Capitol Building, Room 315 Little Rock, Arkansas 72201

Dear Co-Chairs:

The Office of Personnel Management (OPM) submits a request from the Arkansas Social Work Licensing Board (Board) for your review.

The Board has submitted a request for one (1) position from the OPM growth pool. The justification for this position request is to ensure that the mission of the agency is accomplished on a continuous basis. The agency currently employs one full-time, regular position, Social Work Licensing Board Executive Director, X135C, grade C115. If the employee is out of the office due to meetings, vacation, illness, etc., the office is closed and the public is not served.

There are approximately 3,100 social workers licensed by the agency, an increase of 500 licenses over the course of six years. In addition to the primary function of licensure, the agency is required to perform all other administrative functions on an annual basis. Similar state licensure agencies employ at least two, and sometimes more, employees to handle the workload.

The following position is requested:

# Requested	Class Code	Job Title	Grade
1	C056C	Administrative Specialist III	C112

OPM has received a biennial budget request from the agency for this additional position; however, based on the current need, the Board has requested the immediate establishment of this Senator Uvalde Lindsey, Co-Chairman Representative Andrea Lee, Co-Chairman August 6, 2014 Page 2

Administrative Specialist position. OPM recommends this pool position in order to ensure efficient and effective agency operations.

Your consideration of this request is greatly appreciated.

Sincerely,

Kay Barnhill Terry

State Personnel Administrator

**Chief Fiscal Officer of the State** 

JUL 31 2014

Date

KBT/1-2



## STATE OF ARKANSAS SOCIAL WORK LICENSING BOARD

Ruthie Bain Executive Director

Phone 501-372-5071

Mailing Address P. O. Box 251965 Little Rock, AR 72225 Street Address 2020 West Third, Suite 518 Little Rock, AR 72205 Fax 501-372-6301 Email: swlb@arkansas.gov Website: arkansas.gov/swlb

June 19, 2014

Kay Barnhill-Terry State Personnel Administrator 1509 West 7<sup>th</sup> Little Rock, AR 72203

Dear Ms. Barnhill-Terry;

The Social Work Licensing Board is requesting the addition of a new position. This letter serves as justification for the requested position.

The mission of the Social Work Licensing Board is to protect the public by setting standards of qualification, training and experience for those who seek to represent themselves to the public as social workers and by promoting high standards of professional performance for those engaged in the practice of social work.

The Board employs one staff member. In the event of meetings, vacation or illness the office is closed. In the past year I experienced a major medical situation in which fortunately, I am recovering. During the time in which I was recovering the office was closed. Should I not have been able to work from home or return to work; there was no one who was familiar with the operation of the Board.

There are currently 3,100 social workers licensed by the State of Arkansas. Similar Boards have at least two if not three employees. (Counseling, Physical Therapy and Massage Therapy Boards) In the last six-seven years the number of licensed social workers has increased by approximately 500. The Board processes 400-450 new license applications per year and renewals are due monthly depending on the issue date of the license.

As a state agency the Social Work Licensing Board is required to complete the same reports as all state agencies, regardless of staff. Examples include: Closing Books, Budgets, Risk Assessment, Minority Reporting, Contract and Grant Disclosures, Employee Disclosures, Office of Child Enforcement, Manpower Reports, AASIS, and Employee Reports.

Daily functions of current staff include but are not limited to:

Process Renewal Applications
Process Applications for New Licenses
Maintain Database
Background Checks

Endorsement Request License Verification Request Bill processing Budget Reports Answering Telephone

Audits

Prepare for Board Meetings

Attend Board Meetings

**Board Meeting Minutes** 

Certificates of Registration

Filing

Scanning and saving

Mail Processing

License issuance

Supervision verification and documentation

Name and Address changes

Renewal reminder notification

Maintain mailing list

Provide Administrative support to Board members

Coordinate with legal counsel for meetings, hearings, and legal documentation.

Provide support to State University Social Work Programs

Attend trainings as needed and required by State

Reviewing, drafting, updating and coordination all agency contracts

As you can see, the functions of the Executive Director are many and vary widely. We are not able to have segregation of duties since there is only one staff. This is noted each time the Board is audited.

Newsletter publication

General correspondence Maintaining Forms

Compose and type letters

Maintain Licensee paper files

Maintaining Website

Processing Payments Processing Deposits

Email processing

Agency Inventory

AASIS Reports

Receiving and Processing Complaints

Public Protection Database Filing

Purchasing and Maintaining Office Supplies

Thank you for consideration of this request.

Sincerely,

Ruthie Bain

Executive Director