

**ANSWERS PROVIDED BY
AR DEPARTMENT OF HUMAN SERVICES**

1. Are all EEF contracts still Time and Materials contracts?

Five of the currently active EEF vendors are operating under staff augmentation contracts based on payment for time and materials. These contracts do contain spending caps, as well as detailed statements of work outlining the specific results that DHS expects the vendor to deliver. As these contracts expire, beginning October 1, 2015, DHS will transition these contracts to sole-source, fixed-price contracts to increase accountability and reduce cost. DHS staff are developing competitive requests for proposal (RFPs), but the RFP process typically takes 12 to 18 months. DHS plans to release and award these competitive contracts in time to be effective no later than July 1, 2016.

2. Does DHS have a projection/estimate as to the total cost for the entire EEF project up to this point? How much of the expenditures are state funds and how much are federal funds/match

As of June 30, total expenditures for the EEF project, including both state and federal funds, are \$109,631,307. Of that total, state general revenue expenditures are \$14,952,682.61.

3. Please provide an estimate of the cost to bring the entire EEF project to a close, including completing the SNAP, Non-MAGI, etc. components.

DHS projects the total cost to implement the EEF project for MAGI Medicaid, non-MAGI Medicaid, and SNAP will be between \$180 and \$220 million.

4. Is it possible to pause the contract process at this point and reissue contracts with spending caps, or choose new vendors at this point? What would be the cost to the state if this is done? I believe the Gartner Group may be looking at this?

As mentioned above, under current state rules a competitive procurement process takes 12 to 18 months. The current contracts already include spending caps and detailed statements of work; the only way to change to new vendors without a 12 to 18 month delay would be through the staff augmentation contracts being used to retain the current vendors. Work on non-MAGI Medicaid has already been suspended. Work on SNAP is substantially completed, other than testing and implementation. Any pause in the development work for MAGI Medicaid would only exacerbate existing problems with the system and incur significant additional costs for the state. The Gartner Group is assessing several factors in its study, including vendor roles and responsibilities.

MEDICAID EEF RELATED CONTRACTS

THE STEPHEN GROUP

- Exact name of the company: “The Stephen Group”
- Contract Start Date: May 15, 2015
- Contract Termination Date: December 31, 2016
- Brief Description of the Goal of the Contract: It is the objective of the legislative Health Reform Task Force, by entering into a Contract for consultant services, to provide to the members of the Arkansas General Assembly detailed and accurate information concerning the current state of health care programs in the State of Arkansas, as well as recommendations for alternatives to the current programs and options for modernizing Medicaid programs serving the indigent, aged, and disabled. The Vendor shall provide this information in a final report to be submitted to the Task Force no later than October 1, 2015. This information will allow the Task Force to adequately assess the needs in the state in order to achieve the requirements of the Arkansas Health Reform Act of 2015.
- Date to Submit Final Report: October 1, 2015
- Who Report will be Submitted to: Under the contract, the report will be submitted to Jill Thayer, Legal Counsel to the Director of the Bureau. The Bureau will provide the report to the Health Reform Task Force chairs.
- Contract Cost: Total Maximum Contract Amount \$1,081,500.00 plus \$35,000 for travel expenses related to attending meetings of the Task Force or other legislative committees.

GARTNER, Inc.

- Exact name of the company: “Gartner, Inc.”
- Contract Start Date: work under contract began June 13, 2015
- Contract Termination Date: October 23, 2015
- Brief Description of the Goal of the Contract: The State engaged Gartner, Inc. to determine feasibility of solution performance and to provide a second opinion on the future direction of the EEF review. The objectives of the assessment will focus on governance and management, solution fit, vendor roles, solution development practices, and technical environment. The assessment will provide a “Go Forward” strategy, set of recommendations, and a roadmap to support the State in an exit strategy or recover/remediation strategies. The review will be under the guidance of DIS. The assessment time is estimated at 12-14 weeks.
- Date to Submit Final Report: October, 2015
- Who Report will be Submitted to: AR Department of Information Systems
- Contract Cost: \$410,000

Program History

EEF Milestone	2Q 2012	3Q 2012	4Q 2012	1Q 2013	2Q 2013	3Q 2013	4Q 2013	1Q 2014	2Q 2014	3Q 2014	4Q 2014	1Q 2015	2Q 2015	3Q 2015	4Q 2015
EEF RFP															
Noridian Selected															
EP, RedMane, esystems engaged															
Release 1.0 - Application Intake, MEC, & SNAP															
Release 1.2 - Eligibility in Curam, ESB, & MMIS															
EP reassigned to Release Management & Documentation															
Release 1.3 - Retroactive Coverage															
RedMane takes over Non-MAGI from Esystems; esystems retains MAGI															
Release 1.5 - Change of Circumstances, Life Events															
Engage Point Contract Terminated															
IBM Meetings with State / Assessments															
Release 1.6 - MAGI Renewals															
RedMane HCR/SNAP Integration (Proposed)															
*esystems - Dev of MAGI & Non-MAGI; CAI - PM and First Data for IV &V ; Northford Grumman - Data Conversion & Reporting															

Noridian initially selected but no contract was awarded

The proposed Noridian “solution” included extensions to the base Cúram Product

DHS EEF Contracts/Staff Augmentation
 (as of April 30, 2015)

<u>Vendor</u>	<u>Description of the Contract</u>	<u>Contract Term</u>	<u>Original Contract Amount</u>	<u>Total amount paid to date</u>	<u>Amounts remaining to be paid</u>	<u>Amounts being withheld</u>
						0 280,000
CAI	Project Management/ Software Design Development & Implementation (DDI)/ Organizational Change Management	04/01/2013 - 12/31/2014 01/01/2015 - 12/31/2015	9,972,945	4,908,401	280,000	0
DIS	DIS Hosting / Desktop Support / Infrastructure Web Service update to ESD Additional Servers for EEF	04/01/2013 - 12/31/2015 05/01/2015 - 06/30/2015 05/01/2015 - 12/31/2015	7,227,000 3,800 28,080	7,258,880	5,404,540	2,100,000
EngagePoint	DDI / System Integration / Development Management	03/25/2013 - 12/31/2014 01/01/2015 - 01/31/2015	19,761,799 1,004,250	26,685,539 817,820		
eSystems	DDI	05/01/2013 - 12/31/2014 01/01/2015 - 01/31/2015 02/01/2015 - 03/31/2015 04/01/2015 - 12/31/2015	7,083,635 896,678 2,371,901 16,329,629	20,766,049	27,503,360	0
First Data	Independent Verification & Validation (IV&V)	05/01/2013 - 12/31/2014 07/01/2013 - 12/31/2014 01/15/2014 - 12/31/2014 09/15/2014 - 12/31/2014 01/01/2015 - 12/31/2015	453,989 924,973 537,342 406,702 943,046	2,323,006 2,185,361 381,726	2,326,052	561,320
	Total for IV&V through 12/31/2014 Total for IV&V in CY 2015					
	IRS Security Audit	08/01/2013 - 08/31/2013 08/04/2014 - 09/15/2014	48,000 48,000	32,856 31,237	64,093	0

DHS EEF Contracts/Staff Augmentation
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				<u>Total amount paid to date</u>	<u>remaining to be paid</u>	
IBM	On-site Resources	06/25/2013 - 12/31/2014 04/01/2014 - 02/28/2015 10/27/2014 - 02/28/2015 03/01/2015 - 04/30/2015 05/01/2015 - 07/31/2015	1,985,200 2,506,240 1,665,000 0 0	6,156,440	3,591,058	1,233,696
Lantus	Single Sign On	05/05/2014 - 08/25/2014 08/26/2014 - 03/18/2015		210,748 155,376	210,757 152,787	
Northrop Grumman	Mainframe transition/Reporting/Data Conversion	07/01/2013 - 06/30/2014 07/01/2014 - 06/30/2015		1,087,632 6,209,070	1,179,811 4,978,519	555,952
Protech	DDI	11/17/2014 - 06/30/215	0	7,296,702	6,158,330	555,952
RedMane	SNAP DDI SNAP DDI Traditional Medicaid DDI (now delayed pending new RFP)	01/01/2014 - 02/28/2014 03/01/2014 - 12/31/2015 09/15/2014 - 12/31/2016	334,413 12,805,366 21,246,908	34,386,688	490,673 266,848 9,055,851 712,842 10,035,541	140,000 0 0 20,534,067 0
Grand Total				116,247,722	78,790,956	40,822,251
						1,724,369

IT Related Contracts over \$1 million
Department of Human Services

<u>OA #</u>	<u>Projected Cost</u>	<u>Agreement Name</u>	<u>Description of Service</u>	<u>Start Date</u>	<u>End Date</u>
4600030822	\$18,134,893.00	COGNOSANTE LLC	Project Management of the Arkansas Medicaid Enterprise (AME) Core System and Services, the AME Pharmacy Systems and Services, and the AME Data Warehouse.	11/15/2013	06/30/2017
4600031073	\$2,953,362.96	COGNOSANTE LLC	Independent Verification and Validation (IV & V) for the Medicaid Management Information System (MMIS) replacement project.	01/01/2014	06/30/2015
4600032931	\$2,173,826.25	COGNOSANTE LLC	Project Management Office (PMO) services Project Management Office for DHS Information Technology (IT) projects that consist primarily of Medicaid systems and DHS Systems that interface with Medicaid Systems To initiate a new contract to continue the Independent Verification and Validation (IV & V) for the Medicaid Management Information System (MMIS) replacement project. Pending Legislative Approval	10/01/2014	06/30/2015
4600034040	\$1,980,192.96	COGNOSANTE LLC	Project Management Office (PMO) services Project Management Office for DHS Information Technology (IT) projects that consist primarily of Medicaid systems and DHS Systems that interface with Medicaid Systems. Pending Legislative Approval	07/01/2015	06/30/2016
4600034391	\$9,642,211.00	COGNOSANTE LLC	Health care account management services to implement and operate a Health Independent Account (HIA) for Private Option enrollees. Health care account management services to implement and operate a Health Independent Account (HIA) for Private Option enrollees. Pending Legislative Approval	10/17/2014	06/30/2015
4600033211	\$9,283,620.00	DATAPATH INC	Electronic Benefit Transfer services that will deliver benefits on a single card	07/01/2015	06/30/2016
4600034392	\$8,200,000.00	DATAPATH INC	Episode-Based Care Delivery and Payment Model	10/01/2014	06/30/2021
4600016560	\$12,773,365.30	EFUNDS CORPORATION FIS LLC	Fiscal Agent for Arkansas Medicaid Management Information System (MMIS) operations.	01/01/2014	06/30/2016
4600032677	\$30,000,000.00	GENERAL DYNAMICS	To create, maintain and operate the new Arkansas Medicaid Enterprise (AME), Medicaid Management Information System (MMIS) Core systems and services.	12/01/2014	11/30/2021
4600031098	\$200,000,000.00	HP ENTERPRISE SERVICES LLC	Arkansas Medicaid Enterprise (AME) Pharmacy system Development, maintenance and support of DHS computer systems 2015. (Replaces 4600015073)	03/01/2014	06/30/2020
4600033377	\$203,000,000.00	HP ENTERPRISE SERVICES LLC		07/01/2008	06/30/2015
4600031227	\$43,325,000.00	MAGELLAN MEDICAID ADMINISTRATION MAGELLAN HEALTH SERVICES			
4600018992	\$94,600,000.00	NORTHROP GRUMMAN SYSTEMS CORP			

IT Related Contracts over \$1 million
Department of Human Services

<u>OA #</u>	<u>Projected Cost</u>	<u>Agreement Name</u>	<u>Description of Service</u>	<u>Start Date</u>	<u>End Date</u>
46000034488	\$15,500,000.00	NORTHROP GRUMMAN SYSTEMS CORP	Development, maintenance and support of DHS computer systems 2015 - Pending Legislative Approval	07/01/2015	06/30/2016
46000031920	\$11,191,221.00	OFFICE OF HEALTH INFORMATION TECHNOLOGY	State Health Alliance for Records Exchange (SHARE)	07/01/2014	06/30/2016
46000027533	\$16,369,444.00	CoCentrix (SHI)	Development and Support of Universal Assessment	10/01/2014	06/02/2016
46000023534	\$1,120,160.00	Computer Aids, Inc.	Medicaid/SNAP Eligibility& Enrollment - Project Management	01/05/2015	12/31/2015
46000023534	\$16,329,629.20	eSystems	Medicaid/SNAP Eligibility& Enrollment - Design, Develop, & Implement (DDI) & Maintenance	04/01/2015	12/31/2015
Direct Pay	\$2,634,060.00	Department of Information Systems	Medicaid/SNAP Eligibility& Enrollment - Labor & Hosting	05/01/2013	no end date
46000023534	\$3,266,052.08	First Data	Medicaid/SNAP Eligibility& Enrollment - IV&V	04/01/2013	12/31/2015
46000024299	\$4,079,652.00	IBM Corporation	Medicaid/SNAP Eligibility& Enrollment - Environment	06/25/2013	06/30/2015
46000023534	\$6,209,070.00	Northrop Grumman Systems Corp	Medicaid/SNAP Eligibility& Enrollment - Data Conversion, Reporting, Mainframe Transition, SNAP assistance	07/01/2014	06/30/2015
46000023534	\$13,139,779.30	RedMane Technology	Medicaid/SNAP Eligibility& Enrollment - DDI & Maintenance	12/23/2013	06/30/2015
46000023534	\$1,546,906.88	Northrop Grumman Systems Corp	DMS -Program Improvement Initiative	07/01/2014	06/30/2015

Highlighted rows were procured through cooperative state contracts.

EEF Software Licenses

Date	Vendor	Family	Description	Annual			
				Initial Cost	Maintenance	Good through	Federal share
3/28/2013	IBM	Curam	Verification Engine - Authorized User	186,683.20	44,870.10	6/30/2015	33,652.57
3/28/2013	IBM	Curam	Provider Management - Authorized User	522,712.96	126,281.30	94,710.97	11,217.52
3/28/2013	IBM	Curam	Life Event Management - Authorized User	313,753.27	75,681.10	6/30/2015	56,760.83
3/28/2013	IBM	Curam	Evidence Broker - Authorized User	324,264.01	75,681.10	6/30/2015	56,760.83
3/28/2013	IBM	Curam	Outcome Management - Authorized User	480,042.51	201,116.98	6/30/2015	150,837.73
3/28/2013	IBM	Curam	Universal Access - Public Access	585,970.36	169,588.42	6/30/2015	127,191.31
3/28/2013	IBM	Curam	Social Program Management PLATFORM - Authorized User	1,422,557.35	663,438.66	6/30/2015	497,578.99
3/28/2013	IBM	Curam	Social Program Enterprise Collaboration - Authorized User	42,108.99	10,144.47	6/30/2015	7,608.35
3/28/2013	IBM	Curam	Business Intelligence & Analytics - Authorized User	26,669.03	8,995.23	6/30/2015	6,716.42
3/28/2013	IBM	Curam	Income Support - Authorized User	977,592.45	227,262.50	6/30/2015	170,446.87
3/28/2013	IBM	Curam	Appeals - Authorized User	160,014.17	38,826.88	6/30/2015	29,120.16
3/28/2013	IBM	Curam	Social Program Management PLATFORM - Public Access	1,242,257.17	0.00	6/30/2015	0.00
3/28/2013	IBM	Curam	Life Event Management - Public Access	292,985.18	0.00	6/30/2015	0.00
3/28/2013	IBM	Curam	Verification Engine - Public Access	175,791.11	0.00	6/30/2015	0.00
3/28/2013	IBM	Curam	Appeals - Public Access	111,324.37	0.00	6/30/2015	0.00
3/28/2013	IBM	Curam	Outcome Management - Public	585,970.36	0.00	6/30/2015	0.00
3/28/2013	IBM	Rational	IBM Rational Collaborative Lifecycle Management Professional for System z Floating User	13,474.46	2,793.04	6/30/2015	2,094.78
3/28/2013	IBM	Rational	IBM Rational Software Architect for Websphere Software for System z Floating User	32,257.50	6,600.96	6/30/2015	4,950.72
3/28/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Aggregator Software Appliance	77.17	15.34	6/30/2015	11.50
3/28/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Collector Software Appliance	77.17	15.34	6/30/2015	11.50
3/28/2013	IBM	Rational	IBM Rational Test Workbench Floating User Single	49,321.25	10,087.51	6/30/2015	7,565.63
3/28/2013	IBM	Rational	IBM Rational Performance Test Server	46,752.00	9,566.64	6/30/2015	7,174.98
3/28/2013	IBM	Tivoli	IBM Netcool Network Management Entry Device	0.00	287.99	6/30/2015	215.99
3/28/2013	IBM	Tivoli	IBM Netcool Network Management Base	0.00	1,719.99	6/30/2015	1,289.99
3/28/2013	IBM	Cognos	IBM Cognos Business Intelligence Advanced Business Author	8,090.50	1,654.90	6/30/2015	1,241.18
3/28/2013	IBM	Cognos	IBM Cognos Business Intelligence Enhanced Consumer	15,988.50	3,263.66	6/30/2015	2,447.74
3/28/2013	IBM	Rational	IBM Rational Quality Manager Quality Professional for System z Floating User	53,482.00	10,942.97	6/30/2015	8,207.23
3/28/2013	IBM	Cognos	IBM Cognos Business Intelligence Professional	8,041.00	1,645.58	6/30/2015	1,234.18
3/28/2013	IBM	Cognos	IBM Cognos Business Intelligence Administrator	13,370.50	2,733.41	6/30/2015	2,050.06
3/28/2013	IBM	WebSphere	IBM WebSphere Application Server Network Deployment	149,226.00	30,679.99	6/30/2015	23,009.99
3/28/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Central Mgmt and Aggregation Pack	13,186.80	2,645.04	6/30/2015	1,983.78
3/28/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Advanced Activity Monitor for Databases	35,904.00	7,131.72	6/30/2015	5,348.79
3/28/2013	IBM	InfoMgmt	IBM DB2 Advanced Enterprise Server Edition	586,908.00	101,470.66	6/30/2015	76,102.99
3/28/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Central Mgmt and Aggregation Pack	14,390.40	2,630.21	6/30/2015	1,972.66
5/7/2013	IBM	Tivoli	IBM Tivoli Federated Identity Manager Business GW	105,442.50	0.00	4/30/2014	0.00
5/7/2013	IBM	Tivoli	IBM Tivoli Identity Manager	70,120.00	0.00	4/30/2014	0.00
5/7/2013	IBM	InfoMgmt	IBM InfoSphere Guardium Advanced Activity Monitor for Databases	39,168.00	7,030.37	6/30/2015	5,272.78
5/7/2013	IBM	InfoMgmt	IBM DB2 Advanced Enterprise Server Edition	586,908.00	125,246.35	6/30/2015	93,934.76
5/7/2013	IBM	WebSphere	IBM WebSphere Application Server Network Deployment	232,569.60	43,190.78	6/30/2015	32,393.09

EEF Software Licenses

Date	Vendor	Family	Description	Annual			
				Initial Cost	Maintenance	Good through	Federal share
4/1/2014	IBM	Curam	Curam Life Event Management Provider	115,400.00	23,600.00	6/30/2015	17,700.00
4/1/2014	IBM	Curam	Curam Verification Engine Provider	68,600.00	14,000.00	6/30/2015	10,500.00
4/1/2014	IBM	Curam	Curam Appeals Provider	59,100.00	12,000.00	6/30/2015	9,000.00
4/1/2014	IBM	Curam	Curam Business Intelligence Analysis Provider	13,600.00	2,800.00	6/30/2015	2,100.00
4/1/2014	IBM	Curam	Curam Outcome Management Provider	306,000.00	63,200.00	6/30/2015	47,400.00
4/1/2014	IBM	Curam	Curam Provider Management Provider	192,800.00	39,600.00	6/30/2015	29,700.00
4/1/2014	IBM	Curam	Curam Social Enterprise Collaborative Provider	156,800.00	32,400.00	6/30/2015	24,300.00
4/1/2014	IBM	Curam	Curam Social Program Platform Provider	1,011,500.00	208,400.00	6/30/2015	156,300.00
4/1/2014	IBM	Curam	Curam Income Support Provider	346,200.00	71,600.00	6/30/2015	53,700.00
4/1/2014	IBM	Quest	TOAD for DB2 - License + 1 Year Maintenance - 1 seat - Linux, UNIX, Win	43,036.00	2,491.00	5/31/2016	1,868.25
4/1/2014	IBM	Quest	TOAD DBA Suite for IBM DB2 LUW - License + 1 Year Maintenance - 1 seat - Linux, UNIX, Win	14,264.00	3,788.00	5/31/2016	2,841.00
4/1/2014	IBM	Microsoft	Microsoft Visio Professional 2013 - License - 1 PC - Select, Select Plus - Win - Single Language	3,180.00	795.00	1/31/2016	596.25
4/1/2014	IBM	Optimizory	RMSis Licenses	1,890.00	480.00	8/31/2015	360.00
4/1/2014	Altasian	Altasian	JIRA Users - Commercial License	4,200.00	2,100.00	8/16/2015	1,575.00
6/3/2013	Dell	Altasian	Greenhopper for JIRA	2,100.00	1,050.00	8/16/2015	787.50
6/3/2013	Dell	AAMSCO	ImageBuilder Software - 1-year software support	2,955.00	591.00	9/26/2015	443.25
6/19/2013	SHI	AAMSCO	Implementation Services	58,275.00	11,655.00	9/26/2015	8,741.25
9/3/2013	SHI	AAMSCO	ActivID CMS & 1 year support	103,250.00	18,000.00	9/26/2015	13,500.00
9/23/2013	SHI	AAMSCO	ActivClient & 1 year support	3,050.00	530.00	9/26/2015	397.50
9/23/2013	SHI	AAMSCO	RE (4-7) per CPU-cores multi-core Multi-OS Production Standard	137,300.00	18,796.00	6/29/2015	14,097.00
9/24/2013	SHI	AAMSCO	Proactive Monitoring for Data Quality Production Standard	66,240.00	6,014.00	6/29/2015	4,510.50
9/24/2013	SHI	AAMSCO	Informatica Multi-Product (4-7) per CPU-cores Multi-core Multi-OS Development Lab	309,072.00	7,520.00	6/29/2015	5,640.00
9/26/2013	SHI	AAMSCO	Proactive Monitoring for PowerCenter Operations Multi-core Multi-OS Production Standard	44,160.00	9,021.00	6/29/2015	6,765.75
9/26/2013	SHI	AAMSCO	DataQuality Governance edition (4-7) per CPU-core Multi-core Multi-OS Production Standard	55,200.00	42,216.00	6/29/2015	31,662.00
10/2/2013	SHI	Informatica	US Premium Address Cleansing Subscription	2,750.00	5,155.00	6/29/2015	3,866.25
10/2/2013	SHI	Informatica	Architect Suite 9 components	5,483,241.04	0.00	6/30/2014	0.00
10/2/2013	EngagePoint	PowerCenter	PowerExchange for Mainframe Batch (1-74) per MSU SL Multi-core Multi-OS	35,584.00	5,952.00	11/30/2015	4,464.00
6/3/2014	SHI/Informatica	PowerCenter	Oxygen XML Developer v15 Pro & 1 year Support	2,667.00	666.75	8/4/2015	500.06
8/4/2014	SHI/SyncRO	Rational	Functional Tester Floating User	48,280.00	12,070.00	9/30/2015	9,052.50
9/16/2014	SHI/IBM	Rational	Rational SA for System z	90,525.00	16,478.80	8/31/2015	12,359.10
9/21/2014	SHI/IBM	RedHat	JBoss Fuse Management Renewal - 16 cores	0.00	26,246.00	9/30/2015	19,684.50
10/8/2014	SHI/RedHat	Quest	TOAD DBA Suite for IBM DB2 LUW - License + 1 Year Maintenance - 1 seat - Linux, UNIX, Win	7,132.00	1,894.00	5/31/2016	1,420.50
5/31/2015	SHI/Quest			18,313,822.88	2,674,308.72	2,005,731.54	668,577.18