



March 14, 2017

To: Advanced Communications & Information Technology, Joint Cmte.
Senator Bill Sample, Chair
Representative Stephen Meeks, Chair

Arkansas Legislative Council
Sen. Bill Sample, Chair
Rep. David Branscum, Chair

From: Mark Martin, Chair
Information Network of Arkansas Board

Ref: Act 550 of 2015
A.C.A. 25-27-104 (a)(3)

Pursuant to Act 550 of 2015, I hereby submit the attached report of service authorizations and rates approved this day by the Board of the Information Network of Arkansas.

Signed: *Mark Martin*
Mark Martin, Chair
Information Network of Arkansas Board

Information Network of Arkansas
Legislative Report on Fee Changes as Required by Act 550 of 2015

Report for: Q1 2017

For this quarter, there was a change to existing Department of Finance of Administration Revenue Over-the-Counter fee along with the establishment of fees for new services, as outlined the in the attached **Electronic Online Service Authorization and Rate Request**.

New Services with convenience/user fees launched:	8
Changes to existing fees:	0
New services launched with no fee:	5
Compulsory/Mandatory User Fees:	0

About the Information Network of Arkansas

The Information Network of Arkansas is a public-private partnership formed by legislation in 1995. Arkansas code §25-27-101 establishes INA's mission to expand access to government services and information for citizens and businesses in Arkansas.

Since 1997, INA has developed and supports the ongoing operation of over 700 websites and online services on behalf of 116 Arkansas state government agencies, boards and commissions as well as 103 city and county government entities. Thousands of citizens use its services each year to process over 7 million secure online transactions.

Although INA is primarily funded through fees paid by citizens and businesses who choose to use its value added services, over 60% of services developed and supported by INA do not involve transaction fees.

The contract for management of these services was awarded to the Arkansas Information Consortium, LLC., a subsidiary of NIC, Inc., through a competitive bid process in 1997 and again in 2011. INA's twelve-member board, whose members are appointed by the Governor, is comprised of both public and private sector representatives of key government and business interests and approves all fees charged for these services.

The INA board is represented by the following agencies and user associations:

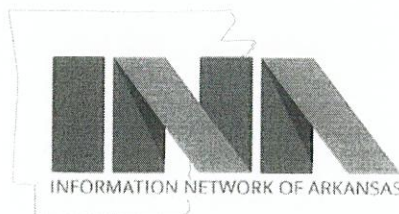
State Agencies

Arkansas Department of Finance and Administration
Arkansas Secretary of State
Arkansas Department of Information Systems
Arkansas Department of Workforce Services
Arkansas Development Finance Authority
Arkansas Economic Development Commission

User Associations

Independent Insurance Agents
Arkansas Society of CPAs
North Little Rock Chamber of Commerce
Arkansas Bar Association
Arkansas Banker's Association
Arkansas Public Library Association

More information about INA, including a full list of services, can be found online at ina.arkansas.gov. More information about NIC can be found at www.egov.com.



Electronic Online Service Authorization and Rate Request

Date Proposed: March 14, 2017

Request Number: 2017-1

Period: Indefinite

Summary:

Consistent with the Arkansas statutes governing access to public records, the Information Network of Arkansas through its broad authority granted to it by A.C.A. §25-27-101 et seq., the Information Network of Arkansas' Contract No: SP-11-0143, the Network Manager's Proposal of the Arkansas Information Consortium, Inc. and the contract dated July 1, 2011, with any amendments thereto, between the Information Network of Arkansas and the Arkansas Information Consortium, Inc., being so authorized as Network Manager for the Information Network of Arkansas (INA) does request and recommend that the INA Board approve and authorize the Network Manager to create, implement and offer to the public the INA services proposed in this document. In addition, the Network Manager also requests and recommends that the INA Board approve the per record search fees per service offered. It is understood by all parties that the rates requested in this document per service are the maximum allowed and will be published in the INA fee schedule and Service Agreements. The Network Manager reserves the right at its own expense to offer any and all INA services at any rate less than the maximum amount approved in this and any future rate requests.

Request 1: Over the Counter Payment Processing

City of Haskell

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total + \$1.00 with \$2.00 minimum	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 2: Over the Counter Payment Processing

Craighead County Circuit Court
Craighead County Clerk's Office
City of Lead Hill

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total + \$1.00	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 3: Online, IVR and Over the Counter Property Tax Payments

Drew County Collector's Office
Clay County Tax Collector
Jackson County Collector's Office

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the above named agencies, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	2.8% of transaction total with \$2.00 minimum	User
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 4: Online Payments

Arkansas Game and Fish Commission

In accordance with the authorities cited above, and the interagency agreement between the Information Network of Arkansas and the Arkansas Game and Fish Commission, the Network Manager requests and recommends that in lieu of an administration and development fee that INA charges a fee according to the following schedule. This fee will offset the banking expense and the expense associated with application development.

Payment Method	Fee Structure	Fee Paid By
Credit Card	3% of transaction total with \$1.00 minimum	Agency
E-Check	N/A	N/A
Subscriber	N/A	N/A

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Request 5: Approval of New Agency Agreement(s)

In accordance with the authorities cited above, the Network Manager requests and recommends that information developed by INA for online access from the following agencies be made available for search and download through INA at no fee, unless otherwise specifically approved in a separate Service Request.

(MOU's - No transaction fees apply, no cost development of online services)

Health, AR Department of – Connect Care - Website

Professional Engineers and Professional Surveyors, AR State Board of Licensure for - Website

Tobacco Settlement Commission, AR - Website


Nursing, AR State Board of - Website

Architects, Landscape Architects and Interior Designers, AR State Board of - Website

INA Board Action: ☒ Approve ☐ Disapprove

Comments:

Signed:

Mark Martin, Chair
Information Network of Arkansas Board

Date: March 14, 2017