# Appendix C

### Program Design Worksheet

#### Step 1: Understand the problem

- 1. What forces are driving current efforts to improve the law enforcement response to people with mental illnesses?
- 2. What data can planning committee members examine to understand the factors influencing law enforcement responses to people with mental illnesses?
- 3. What are the data limitations, and how can they be overcome?

### Step 2: Articulate program goals and objectives

- 1. What are the program's overarching goals?
- 2. What are the program's objectives?

# Step 3: Identify data-collection procedures needed to revise and evaluate the program

- 1. What data will be collected to measure whether goals and objectives have been achieved?
- 2. What data collection strategies will be used?

### Step 4: Detail jurisdictional characteristics and their influence on program responses

- 1. What characteristics of the law enforcement agency are relevant in planning a specialized response to people with mental illnesses?
- 2. What mental health system characteristics are relevant in planning a specialized response to people with mental illnesses?
- 3. What state laws are relevant in planning a specialized response to people with mental illnesses?
- 4. What demographic and geographic community characteristics are relevant in planning a specialized response to people with mental illnesses?

#### Step 5: Establish response protocols

- 1. What law enforcement responses are necessary?
- 2. What mental health system responses are necessary?
- 3. What other responses or resources are necessary?

#### Step 6: Determine training requirements

- 1. How much training will be provided and to which law enforcement personnel?
- 2. What topics should training cover?
- 3. Who will provide the training?
- 4. What training strategies will be employed?

### Step 7: Prepare for program evaluation

- 1. What resources need to be set aside or identified for an evaluation?
- 2. Are there individuals designated to oversee the evaluation?

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