# Department of Human Services – Division of Developmental Disabilities and Human Development Center Information



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#### **LICENSURE**

#### **DDS Licensure and Certification Unit**

The DDS Licensure and Certification Unit oversees granting of valid licenses and certification to community programs serving people with developmental disabilities. These include Center-Based Services, ACS Home and community Based Waiver Services, and Early Intervention Services. The primary objective is to evaluate the impact of services provided to individuals with disabilities on the service delivery system through review of community programs and investigation of service concerns. The unit also provides technical assistance to community programs.

- DDS Policy #1090, Licensure Policy for Center-Based Community Services
- DDS Policy #1091, Certification Policy for Non-Center-Based Services
- DDS Licensure Standards for Center-Based Community Services
- DDS Certification Standards for ACS Waiver Services
- DDS Certification Standards for Early Intervention Services
- DHS form 1910 incident report
- Licensed and Certified Provider List

Administrator, Licensure & Certification Unit Cindy Young P. O. Box 1437, Slot N501 Little Rock, AR 72203-1437 501-682-4747 cindy.young@arkansas.gov





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# Services for Persons with **Developmental Disabilities**

# Alternative Community Services (Home and Community Based) (501) 683-0569

Alternative Community Services Waiver is a Medicaid–funded program that offers an array of services to persons with developmental disabilities in their homes and communities. Adults and children with various health and social needs may be eligible for a variety of support services, modifications to the home, or specialized medical supplies.

# Children's Medical Services (501) 682-2277

This program serves children with chronic illness, handicapping conditions, or special health care needs. An application for assistance can be made at any DHHS County Office or at Arkansas Children's Hospital. CMS determines financial and medical eligibility. CMS nurses, social workers, and medical secretaries housed in 22 community-based offices provide resource and referral information. They also offer case management and assistance in paying for limited eligible services.

# Developmental Day Treatment Clinic Services (501) 682-8677

Developmental Day Treatment Clinic Services DDTCS) provide Medicaid-funded clinic-based services to approximately 7,500 adults and children with developmental disabilities. The core services include Early Intervention and/or preschool services for children birth to five years of age. Core services also include adult development for persons age 21 and above (or age 18 if person has a high school diploma).

## Early Childhood Program 1-800-643-8258

The Early Childhood Program assists in provision and coordination of services to over 2,500 children ages three to six years with a diagnosis of developmental disability or developmental delay. The program also offers center-based rehabilitative services to children ages three to five years. Services are provided as a result of a multi-disciplinary team decision in accordance with a program plan.

Alexander Human Development Center, Alexander, Arkansas 501/ 847-3506

Arkadelphia Human Development Center, Arkadelphia, Arkansas 870/ 246-8011

Booneville Human Development Center, Booneville, Arkansas 479/ 675-2121

Conway Human Development Center, Conway, Arkansas 501/ 329-6851

Jonesboro Human Development Center, Jonesboro, Arkansas 870/ 932-5231

Southeast Arkansas Human Development Center, Warren, Arkansas 870/ 226-6774

# Contracted Residential Services (501) 682-8678

Individuals with developmental disabilities may receive an array of individualized services in the community at one of thirty smaller private residential facilities. These services include education, therapies, and medical care.





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# Alexander Human Development Center

James C. "Charlie" Green- Superintendent

14701 Hwy 111 South Alexander, AR 72002 PH: (501) 847-3506 FAX: (501) 847-3688

The **Alexander Human Development Center** is located on Highway 111 in Saline County. The facility opened in 1968 at the former site of the MacRae TB Sanatorium. Of the 111 males receiving services in 2005, 92% are dually diagnosed with mental illness as well as developmental disabilities. Clients at the Alexander HDC range from 18 to 68 years of age.

#### Mission Statement:

"The Mission of the Alexander Human Development Center is to support people with Developmental Disabilities and Behavioral Challenges in developing his capabilities to the fullest in the least restrictive environment possible by providing an array of services that promote the awareness of human dignity, individuality and normalization."

#### **Principles:**

Alexander Human Development Center confirms the principal that people with developmental disabilities have the same basic rights, needs, feelings and desires as all citizens. AHDC supports the development of each person to such a level that would permit movement into the least restrictive environment. AHDC supports empowerment of people with disabilities. AHDC is committed to reducing the stigma to people with disabilities.



In 1988, the Alexander Center, in a cooperative venture with the Arkansas Parks & Tourism Department, agreed to produce the vacation planning kits that are requested by individuals worldwide. All of the residents at the HDC benefit from this program and other programs by earning money and doing productive work. In addition to the Parks & Tourism venture the workshop does packaging and mailing projects for other state agencies as well as private businesses. Some clients are employed half days in the workshop and half days at other jobs on campus such as our recycling program and in the community.

The Alexander HDC Volunteer Council has been incorporated as a 501© (3) non-profit organization since 1985. The Council is very active supporting the Center's special projects, fundraising events and limited guardianship program. Many parents, guardians, individuals, businesses and service groups give of their time, money and resources to assist the Center.



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# Arkadelphia Human Development Center

Margo Green - Superintendent

P.O. Box 70

Arkadelphia, AR 71923

PH: (870) 246-8011 extension 201

FAX: (870) 246-3864 Email: margo.green@arkansas.gov

The Arkadelphia Human Development Center opened it's doors on October 7th, 1968 and has been nationally recognized as a national program of excellence. The Arkadelphia HDC was the first Center in Arkansas to be accredited, which occurred in 1974. The Center is currently accredited by the Accreditation Rehabilitation Commission, or "CARF."

The current capacity of the facility is 134. AHDC is routinely serving 120 residents and frequent placements for emergency respite care services. All have a primary diagnosis of mental retardation but the facility has expanded to provide more placement/services to adults who are dually diagnosed with both mental retardation and mental illness. Currently 60% of the population has a dual diagnosis. Ninety-seven per cent of the people receiving services are in the severe to profound range of mental retardation. AHDC no longer provides services to school age children. The facility accepts admissions and respite placements of people eighteen years of age or over who have graduated from high school or have a certificate of completion from public school. While there is no upper age limit, the focus of this facility is on providing a transitional placement for adults who are able to develop vocational skills, obtain employment and move through the DDS continuum of services to eventually secure living and working arrangements in the community. This is accomplished through the Medicaid Waiver Program partnerships with community providers, such as the Rainbow of Challenges in Hope. Through a cooperative agreement AHDC and Rainbow of Challenges enabled four Center resident to purchase their own homes in the community. Each person chose to have someone share their home, so a total of eight people moved into new homes in Caddo Valley in 2003. The two groups continue to

partner on a planned work site in the community, through a Governor's Developmental Disabilities Planning Council grant, and continue to make future plans for other less restrictive living arrangements.

The Arkadelphia Human Development Center's Volunteer Council celebrated its 25th Anniversary in the spring of 2005, as one of the oldest private, non-profit organizations of its kind in the area. The Council continues to provide funding for individual needs as well as to providing matching money to support the projects sponsored by local foundations and special groups such as the Elks of Arkansas. The Council and the Elks of Arkansas, along with some private donations, has enabled AHDC to open a Wellness Center on campus for the benefit of the residents, staff, volunteers, families and others associated with the facility. The expansion of the Wellness Center will be continued into 2006. In cooperation with other agencies, local universities, and private businesses part of the Center campus is included in the plans for a nature/bike trail that will designed in the future and adapted for use by those in wheelchairs/with other mobility problems

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The HDC's public information/volunteer coordinator is Sharon Mohammed, PH: (870) 246-8011 ext 223, or email sharon.mohammed@arkansas.gov or ahdc@iocc.com.

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### Booneville Human **Development Center**

#### Jeff Gonyea, Interim Superintendent

87 Reed Road, Hwy. 116 South Booneville, AR 72927

PH: (479) 675-2121 FAX: (479) 675-2518

The Booneville Human Development Center has a licensed capacity of 159 beds. As of October 2005, Booneville HDC serves 142 adults with developmental disabilities. Eighty-one percent of the residents are also diagnosed with mental illness. The residents at the HDC range from 18 -68 years of age.

Booneville HDC is assisting residents develop new skills and improve established skills while they continue to be involved in the local community. Various on-campus work programs and training projects include a rug weaving program, paper recycling, pine needle baling, and various food service projects.

Rugs made by clients are sold annually at numerous craft fairs. The process of sorting and cleaning loops as well as the actual weaving of the rugs allows clients to engage in productive pre-vocational training tasks at all functional levels. Pine needs bales are sold on site and at lawn and garden shows after being gathered and baled at a nearby USDA Research Center. Paper for the recycling program is gathered from nineteen school districts in six counties, which allows clients to be engaged in a worthwhile project while preserving the environment.

Staff and clients enjoy visits to local restaurants, movie theaters, public parks, football games, county fairs, and retail stores. This give clients an opportunity to practice their money skills, social skills, and communication skills while interacting with the local community. They also have the opportunity to attend worship services on campus and in town.



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# Conway Human Development Center

Calvin Price - Superintendent

150 East Siebenmorgen Road Conway, AR 72032-4000 PH: (501) 329-6851

FAX: (501) 327-2266

The Conway Human Development Center (CHDC) is one of Arkansas' six state-managed residential training facilities for people with developmental disabilities. It is located on a 409-acre site in the city of Conway. Conway's population is approximately 50,000, and the city is located in central Arkansas, 32 miles northwest of the state capital of Little Rock.

Because of its central location, CHDC serves the entire state, providing comprehensive specialized services including medical, nursing, physical therapy, occupational therapy, speech therapy, orthotics and special education. Domestic and personal skill development, habilitation training, workshop opportunities, employment training, as well as recreation are also provided. As of June 2005, of the 521 people receiving services, all have a primary disability of mental retardation (95% had profound or severe retardation). Also, of those persons receiving services, 116 are of fragile health. Residents at Conway range from 8 to 69 years of age, with 36 school-aged children receiving educational services.

The Conway HDC offers a Continuum of Services Program whose goal is to assist families by working with parents and children through individual therapy and a strong emphasis on family involvement and counseling. From July 2004 through June 2005, this program made 869 community contacts and provided services to 363 people.

Outstanding community support for the HDC is regularly demonstrated by the Volunteer Council, who sponsors many fund

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raising activities throughout the year to support Center programs and services. Over the past five years, the council's activities have raised money to build a much needed indoor therapeutic swimming pool and fitness complex (over \$427,000 raised). Other monies raised by the council have been spent on various CHDC improvement projects, to include constructing awning covers over the sidewalks on campus, which help shield the residents from harsh weather conditions.

The Conway HDC is an active participant in the Faulkner County Council on Developmental Disabilities. The Council membership includes the Special Education supervisor for the Conway Public Schools, directors of two successful community service providers serving the Faulkner County vicinity, a person from the Conway community, a person served in the community, and the Conway HDC Superintendent. The Council meets monthly to discuss issues and opportunities relating to services for people with disabilities. The Council is the recipient of a supported work grant to promote employment of people with disabilities, and operates a van funded by the Urban Mass Transit Authority (UMTA), which transports individuals to and from supported work in the community.

The Conway HDC is the sponsor of the highly successful Beyond the Borders conference. This conference has, over a period of 13 years, grown from a regional meeting of providers and other professionals in the field of services to people with disabilities to a nationally recognized and attended conference where real issues are presented and experiences and solutions are discussed.



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Jonesboro Human Development Center

#### Forrest Steele - Superintendent

4701 Colony Drive Jonesboro, AR 72404 PH: (870) 932-5230

FAX: (870) 935-3463

The Jonesboro Human Development Center in Northeast Arkansas opened in 1974 with the mission of providing 24-hour residential services to individuals with a primary diagnosis of mental retardation. Residents at the Jonesboro Human Development Center range in age from 18 to 61 years of age with a large portion of its clientele having severe or profound developmental challenges.

The center emphasizes individualized services focusing on dignity, respect, training, and support for people who reside there. Its residential services received a three-year accreditation in 2004 from the Rehabilitation Accreditation Commission (CARF). CARF is a private national accreditation body which sets quality standards for programs serving persons with developmental challenges. A three-year accreditation is awarded to programs providing the highest quality of services under the CARF standards.

For people receiving services from the Jonesboro Human Development Center, training is provided in the areas of daily living, vocational and recreational skills. It provides medical care, psychological counseling, physical and occupational and speech therapies, and personal skills training as needed by those living at the facility. One center focus is on helping people develop vocational and leisure skills in a manner to help them live more fulfilled and meaningful lives. This has included assisting with locating supported employment in the community, as well as on-campus, to give people who live at the center an opportunity to acquire needed work habits and skills. At present, more than 50 percent of the persons served by the HDC participate in paid employment.

The Jonesboro HDC is supported, in part, through fundraising efforts by the Jonesboro Human Development Center Volunteer Council, a private non-profit 501(c) 3 organization. As a supporting foundation, the Volunteer Council opens up opportunities for people wishing to make donations to the facility. A new medical complex, walking track, and training building have been obtained through the efforts of the Volunteer Council.

Information about services provided by JHDC can be obtained on-line via e-mail to Forrest Steele - Superintendent, at

Forrest.Steele@arkansas.gov



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### Southeast Arkansas Human Development Center

Judy Adams - Superintendent

#1 Center Circle Warren, AR 71671 PH: (870) 226-6774 FAX: (870)26-5361

E-mail: Judy.Adams@arkansas.gov

The Southeast Arkansas Human Development Center (SEAHDC) in Bradley County is the smallest of the six residential human development centers in the state. This nationally accredited center has been open since 1978 and sits on approximately 179 acres of land donated by the citizens of Bradley County. Our mission is:

"To provide the best training, treatment, opportunity and care to the persons we serve".

SEAHDC has the residential capacity to serve 72 persons. Even though all persons receiving services at SEAHDC have a primary diagnosis of mental retardation, they vary in their level of physical condition, disability, functioning and age.

SEAHDC offers a full spectrum of services to it's residents, either directly or indirectly. These services are intended to help them become as independent as possible, thus enhancing their quality of life. Services include habilitation/rehabilitation, daily living skills training, social skills training for adult dually-diagnosed persons, 24 hour nursing services, psychological services, physical therapy, occupational therapy, speech therapy and dental services.

SEAHDC has an active Supported Employment program that provides employment to approximately twenty five percent of SEAHDC residents. Pinewood Village Recycling is one of the only programs in Southeast Arkansas that provides pick-up service for individuals or businesses with large amounts of paper that need to be recycled. SEAHDC is also a joint recycling partner with the city of Warren. The program was one of seven state recycling programs featured at the first annual "Can-Do" recycling conference sponsored by the Arkansas Department of Environmental Quality, the Arkansas

Recycling Coalition and the U.S. Environmental Protection Agency.

The Center has an active Volunteer Services program. This program provides work experience to individuals who may be interested in becoming employees, foster Grandparents or advocates. Volunteer Services also works with the Volunteer Council which is a nonprofit organization that provides financial and educational support to the staff and residents of SEAHDC.

SEAHDC also has an active outreach program in place through Community and Staff Development Services (CSDS). CSDS is an expansion of SEAHDC's continuing goal to be a vital part of the community rather than apart from the community. This program allows SEAHDC to serve as a resource for DDS Community Programs as well as other community organizations. We offer outreach training through staff development along with dental, psychological and medical services through our Medical Department. We have a special treatment unit for adult dually diagnosed with severe behavior problems. This effort continues to be very successful and has received favorable reviews from the various programs, local businesses and organizations that have utilized this service. A variety of training services are offered including DDS Board training, new employee training, hands-on direct-care staff training, and DDS Curriculum training for community programs. Every year hundreds of hours of training and outreach are provided.

Other community outreach and development efforts include SEAHDC's active participation in the Chamber of Commerce, Bradley County Industrial Development Corporation, Pink Tomato Festival. Bradley County transitional employment program, Literacy Council. and the Hometown Health Coalition. Through the involvement of many of its staff, SEAHDC has earned a reputation as a ready source of competent and energetic community volunteers.

Educational opportunities are provided annually through the Open Horizons onference. Open Horizons is an annual event that provides an atmosphere where persons who are involved or interested in the field of Developmental Disabilities can receive information on a variety of relevant and timely subjects presented by speakers who are experts in their fields, be motivated and have an opportunity to network with others who are doing similar jobs. The conference takes place annually in May.

You may also contact the Superintendent, Volunteer Coordinator Jimmie Sue Wade or Staff Development Specialist, Gwen Bullard at: seahdc@bradleycounty.com