1 State of Arkansas A Bill 2 78th General Assembly **HOUSE BILL** 3 Regular Session, 1991 4 By: Representatives George and J. Miller 5 6 For An Act To Be Entitled 7 "AN ACT TO REGULATE TITLE INSURANCE AGENTS, AND PERSONS 9 ENGAGED IN THE BUSINESS OF TITLE INSURANCE; AND FOR OTHER PURPOSES." 10 11 12 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS: 13 SECTION 1. TITLE, PURPOSE. 14 This act shall be known and may be cited as the Arkansas Title 15 16 Insurance Agents Licensing Act. 17 (b) The purpose of this act is to provide the state of Arkansas with a comprehensive body of law for the effective regulation and supervision of the 19 title insurance agents business transacted within this state. 20 21 SECTION 2. APPLICATION OF ACT AND CONSTRUCTION WITH OTHER LAWS. This act shall apply to all title agents, applicants for title 22 23 insurance and title insurance policyholders. (b) Nothing in this act shall be construed to authorize the practice of 24 25 law by any person who is not duly licensed to practice law in this state. 26 27 SECTION 3. DEFINITIONS. 28 "Applicant" means a person, whether or not a prospective insured, 29 who applies to a title insurer or title agent for a title insurance policy and who, at the time of application, is not a title agent. "Associate" means any: 31 Business organized for profit in which a producer of title business 32 33 is a director, officer, partner, employee or owner of more than five percent 34 (5%) of the equity and/or capital thereof; (2) Employee of a producer of title business; 35

- 1 (3) Franchisor or franchisee of a producer of title business;
- 2 (4) Spouse, parent, or child of a producer of title business who is a
- 3 natural person;
- 4 (5) Person, other than a natural person, that controls, is controlled
- 5 by, or is under common control with, a producer of title business; or
- 6 (6) Person with whom a producer of title business or any associate of
- 7 such producer has any agreement, arrangement, or understanding, or pursues any
- 8 course of conduct, the purpose or substantial effect of which is to evade the
- 9 provisions of this act.
- 10 (c) "Charge" means any fee billed by a title agent for the performance
- 11 of services. Charge includes, but is not limited to, fees for document
- 12 preparation, fees for closing or settlement services, and any fee for services
- 13 commenced but not completed.
- 14 (d) "Controlled business" means any portion of a title agent's business
- 15 of title insurance in this state, referred to it by any producer of title
- 16 business or by any associate of such producer, where the producer of title
- 17 business, the associate, or both, have a financial interest exceeding five
- 18 percent (5%) in the title agent to which the business is referred.
- 19 (e) "Financial interest" means any interest, legal or beneficial, that
- 20 entitles the holder, directly or indirectly, to more than five percent (5%) of
- 21 the net profits or net worth of the entity in which the interest is held.
- 22 (f) "Gross operating revenue" means all income received by a title
- 23 agent.
- 24 (g) "Person" means any natural person, partnership, association,
- 25 cooperative, corporation, trust, or other legal entity that is a resident of,
- 26 or authorized to do business in this state.
- 27 (h) "Producer of title business" or "producer" means any person,
- 28 including any officer, director, or owner of more than five percent (5%) of
- 29 the equity or capital of any person, engaged in this state in the trade,
- 30 business, occupation or profession of:
- 31 (1) Buying or selling an interest in real property;
- 32 (2) Making loans secured by interests in real property; or
- 33 (3) Acting as broker, agent, representative or attorney of a person who
- 34 buys or sells any interest in real property or who lends or borrows money with
- 35 such interest as security; provided, however, that an attorney licensed to

- 1 practice law in this state who, in conjunction with a real estate transaction,
- 2 examines title and issues a title insurance policy to or on behalf of a client
- 3 and who, in so doing, acts consistently with the ethical standards applicable
- 4 to the legal profession in this state, shall not be deemed to be a producer of
- 5 title business.
- 6 (i) "Refer" means to direct or cause to be directed or to exercise any
- 7 power or influence over the direction of title insurance business, whether or
- 8 not the consent or approval of any other person is sought or obtained with
- 9 respect to the referral.
- 10 (j) "Title agent" or "agent" means any person who:
- 11 (1) Solicits title insurance business;
- 12 (2) Collects premiums;
- 13 (3) Determines insurability in accordance with underwriting rules and
- 14 standards prescribed by its title insurer; or
- 15 (4) Issues title insurance commitments or policies.
- 16 (k) "Title insurance commitment" is a preliminary report on the status
- 17 of a land title, and sets out the conditions under which a title or interest
- 18 will be insured.
- 19 (1) "Title insurance business" or the "business of title insurance"
- 20 means:
- 21 (1) Transacting or proposing to transact by a title agent any of the
- 22 following activities when conducted or performed in contemplation of the
- 23 issuance of a title commitment or a title insurance policy:
- 24 (a) Soliciting or negotiating the issuance of a title insurance
- 25 policy;
- 26 (b) Guaranteeing, warranting or otherwise insuring the
- 27 correctness of title searches;
- 28 (c) Execution of title insurance policies;
- 29 (d) Searching or examining titles of land.
- 30 (2) Doing or proposing to do any business in substance equivalent to
- 31 any of the foregoing in a manner designed to evade the provisions of this act.
- 32 (m) "Title insurance policy" or "policy" means a contract insuring or
- 33 indemnifying against loss or damage arising from any or all of the following
- 34 existing on or before the policy date:
- 35 (1) Defects in or liens on encumbrances on the insured title;

- 1 (2) Unmarketability of the insured title; or
- 2 (3) Invalidity or unenforceability of liens or encumbrances on the 3 stated property.
- 4 (n) "Title insurer" or "insurer" means a company organized under the 5 laws of this state for the purpose of transacting as insurer, the business of 6 title insurance and any foreign or alien title insurer engaged in this state
- 7 in the business of title insurance as insurer.
- 8 (o) "Title plant" means a set of records in which an entry has been
- 9 made of all recorded documents or matters imparting constructive notice under
- 10 the law of matters affecting title to all real property or any interest
- 11 therein or encumbrances thereon, which have been recorded in the jurisdiction
- 12 for which such title plant is maintained fifty (50) years prior to the date of
- 13 certification of a title search and continually thereafter. Such records
- 14 shall consist of an index or set of indices in which notations of or
- 15 references to any such documents that describe the property affected thereby
- 16 are posted, entered or otherwise included, according to the property described
- 17 thereon, or copies or briefs of all such documents describing the property
- 18 affected and which are sorted and filed according to the property described
- 19 therein.

- 21 SECTION 4. UNDERWRITING STANDARD AND RECORD RETENTION.
- No title insurance policy may be written unless and until a reasonable
- 23 search and examination of the title from a title plant, as defined by this
- 24 act, has been conducted, and a determination of insurability of title in
- 25 accordance with sound underwriting practices has been made. Evidence of the
- 26 examination of title and determination of insurability shall be preserved and
- 27 retained for a period of not less than fifteen (15) years after the title
- 28 insurance policy has been issued. Instead of the retention of the original
- 29 evidence, title agent may in the regular course of business establish a system
- 30 whereby all or part of the evidence is recorded, copied, or reproduced by any
- 31 process that accurately and legibly reproduces or forms a durable medium for
- 32 reproducing the contents of the original.

- 34 SECTION 5. TITLE AGENTS, LICENSE REQUIRED.
- 35 No person shall act as a title agent, or issue title insurance

1 commitments and policies, unless licensed in accordance with the provisions of 2 this act.

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- 4 SECTION 6. GENERAL QUALIFICATIONS FOR TITLE INSURANCE AGENT'S LICENSE.
- 5 (a) No license shall be issued to, continued for, or permitted to exist
- 6 for any natural person acting as an agent for the above services, unless the
- 7 natural person:
- 8 (1) Is at least eighteen (18) years old;
- 9 (2) Is a bona fide resident of, and resides within, this state.
- 10 (3) Is appointed as an agent by a title insurer, subject to the
- 11 issuance of a title agent's license;
- 12 (4) Has successfully demonstrated comprehension of the principles of
- 13 title insurance, the practical application of those principles through a
- 14 testing procedure administered by the Licensing Board; and
- 15 (5) Met continuing educational and other administrative requirements of 16 the Licensing Board.
- 17 (b) Any person, other than a natural person, to whom an agent's license
- 18 is issued, shall designate to the Licensing Board those natural persons who
- 19 are and will be exercising the powers and performing the duties of the agent.
- 20 The designated individuals, except persons performing only clerical
- 21 functions, shall be subject to the requirements of subsection (a) of this
- 22 section.
- 23 (c) Any person, other than a natural person, to whom a title insurance
- 24 agent's license is issued, must demonstrate that each natural person
- 25 designated to exercise the powers and perform the duties of the title agent
- 26 meets the requirements of subsection (a) of this section.

- 28 SECTION 7. APPLICATION FOR TITLE AGENT'S LICENSE.
- 29 (a) Application for a license to act as a title agent shall be made in
- 30 writing in the form and manner prescribed by the Licensing Board. A non-
- 31 refundable application fee in an amount to be established by the Licensing
- 32 Board shall be paid at the time of application.
- 33 (b) The application shall be deemed to be a continuing one, and any
- 34 licensee or prospective licensee shall inform the Licensing Board promptly if
- 35 any information set forth in the application is no longer accurate.

- 2 SECTION 8. ISSUANCE, EXPIRATION, AND RENEWAL OF TITLE AGENT'S LICENSE.
- 3 (a) The Licensing Board shall issue a license to act as a title agent
- 4 to any person if:
- 5 (1) The prospective licensee files an application pursuant to Section 7
- 6 of this act;
- 7 (2) The prospective licensee meets the requirements of Section 6 of
- 8 this act; and
- 9 (3) The prospective licensee has provided the Licensing Board with
- 10 evidence of financial responsibility in the form and in a minimum amount
- 11 required by the regulations of the Licensing Board.
- 12 (b) Each title agent's license shall expire on June 30 of each year,
- 13 and may be renewed by the Licensing Board upon filing by the licensee, prior
- 14 to the expiration of his license, a properly completed application in the form
- 15 prescribed by the Licensing Board and upon payment of the appropriate renewal
- 16 fee, providing the licensee has met all requirements of the Licensing Board.

- 18 SECTION 9. REFUSAL, SUSPENSION, OR REVOCATION OF TITLE AGENT'S LICENSE;
- 19 FINE IN LIEU OF SUSPENSION.
- 20 (a) The Licensing Board may refuse to license any person as an agent,
- 21 or may suspend or revoke an agent's license, after providing due notice and an
- 22 opportunity to be heard pursuant to regulations provided by the Licensing
- 23 Board, upon a finding that the person:
- 24 (1) Fails to meet or fails to continue to meet the qualifications of
- 25 licensure under this act;
- 26 (2) Has violated any provision of this act or any rule or regulation of
- 27 the Licensing Board;
- 28 (3) Has made a material misstatement in an application for an agent's
- 29 license or has obtained an agent's license by fraud or by willful
- 30 misrepresentation;
- 31 (4) Has misappropriated, commingled, or converted to his own use, funds
- 32 belonging to applicants, title insurers, insureds, or real estate closing or
- 33 settlement participants, or others;
- 34 (5) Has intentionally misrepresented the terms of a title insurance
- 35 policy to any applicant or policyholder;

- 1 (6) Has, in the conduct of his affairs, under his agent's license, used
- 2 fraudulent, coercive, or dishonest practices, or has shown himself to be
- 3 incompetent, untrustworthy, financially irresponsible or a source of injury or
- 4 loss to the consumer, general public or parties involved;
- 5 (7) Has aided, abetted or assisted another person in violating the
- 6 provisions of this act, or any rule or regulation promulgated under this act;
- 7 or
- 8 (8) Has otherwise violated the provisions of this act.
- 9 (b) The Licensing Board may revoke the title agent's license of any
- 10 person who is convicted of a felony.
- 11 (c) Without imposing the foregoing penalties, the Licensing Board may
- 12 additionally impose a fine in an amount to be determined by the Licensing
- 13 Board for each violation of this act or of any rule or regulation promulgated
- 14 pursuant to it.
- 15 (d) Any of the penalties provided under this section may be imposed on
- 16 a title agent other than a natural person for action of individuals designated
- 17 by that insurance agent under Section 6 (b) of this act.

- 19 SECTION 10. REBATES AND INDUCEMENTS PROHIBITED.
- 20 (a) No title agent shall:
- 21 (1) Pay, directly or indirectly, to the insured, to any producer of
- 22 title business, to any associate of a producer, or to any other person, any
- 23 commission, any part of its premiums, fees, other charges, or any other
- 24 consideration as inducement or compensation for the referral of title
- 25 insurance business or for the performance of any escrow or other service by
- 26 the title agent; or
- 27 (2) Issue any title insurance policy or perform any service in
- 28 connection with any transaction in which it has paid or intends to pay
- 29 commission, rebate, discount or inducement which it knows to be in violation
- 30 of this section.
- 31 (b) No insured named in a title insurance policy, no seller of real
- 32 estate, no producer, no associate of a producer, nor any person may knowingly
- 33 receive or accept, directly or indirectly, any commission, discount, rebate,
- 34 or inducement referred to in subsection (a).

- 1 SECTION 11. TITLE AGENT PREMIUM OR FEES, DIVISION OF FEES, CHARGES OR 2 PREMIUMS.
- 3 (a) Nothing in this act shall be construed as prohibiting a title agent
- 4 from charging any fee deemed appropriate for services rendered.
- 5 (b) Nothing in this act shall be construed as prohibiting the division
- 6 of premiums and charges between or among title insurers and title agents,
- 7 provided such division of premiums and charges does not constitute:
- 8 (1) An unlawful rebate, discount or inducement under the provisions of
- 9 this act; or
- 10 (2) Payment of a forwarding fee or finder's fee.

- 12 SECTION 12. CONTROLLED BUSINESS.
- 13 (a) No title agent may accept any order for, issue a title policy to,
- 14 or provide services to, an applicant if he knows or has reason to believe that
- 15 the applicant was referred to him by any producer of title business or by any
- 16 associate of such producer, where the producer, the associate or both, have a
- 17 financial interest in the title agent to which business is referred unless the
- 18 producer has disclosed to the buyer, seller and lender, the financial interest
- 19 of the producer of title business, or associate referring the title business.
- 20 The disclosure must be made in writing on forms prescribed by the Licensing
- 21 Board. The title agent shall maintain the disclosure forms for a period of
- 22 three (3) years.
- 23 (b) Each title agent shall file with the Licensing Board, on forms
- 24 prescribed by the Board, reports setting forth the names and addresses of
- 25 those persons, if any, who have had a financial interest in the title agent
- 26 during the calendar year, who are known by the agent to be producers of title
- 27 business or associates of producers.
- 28 (1) Each title agent shall file the report required under this
- 29 subsection with its application for a license and at any time there is a
- 30 change in the information provided in the last report.
- 31 (2) Each title agent herein licensed on the effective date of this act
- 32 shall file the report required under this subsection within ninety (90) days
- 33 of the effective date.
- 34 (c) No title agent may accept an order for business, issue a title
- 35 insurance policy, or receive or retain any premium, fee or charge in

- 1 connection with any transaction if:
- 2 (1) The title agent knows or has reason to believe that the transaction
- 3 will constitute controlled business for that title agent; and if
- 4 (2) Twenty percent (20%) or more of the gross operating revenue of that
- 5 title agent in the calendar year in which the transaction takes place is
- 6 derived from controlled business.
- 7 (d) For the purposes of subsection (c) of this section, the percentage
- 8 limitation set forth in paragraph (2) of subsection (c) shall be eighty
- 9 percent (80%) in the first calendar year after the effective date of this act;
- 10 sixty percent (60%) in the second calendar year after the effective date of
- 11 this act; forty percent (40%) in the third calendar year after the effective
- 12 date of this act; and twenty percent (20%) in any later calendar year.
- 13 (e) No license may be issued, renewed, or continued for a title agent
- 14 who fails to comply with this section. Provided, however, these provisions
- 15 shall not apply to title agents, producers of title business, or associates of
- 16 producers residing or domiciled in any county or district within this state
- 17 which has a population not greater than twenty thousand (20,000) people,
- 18 according to the latest United States of America decennial census.

- 20 SECTION 13. FAVORED TITLE INSURANCE AGENT.
- 21 (a) No producer shall require, directly or indirectly, or through any
- 22 trustee, director, officer, agent, employee, or affiliate, as a condition,
- 23 agreement, or understanding to selling or furnishing any other person any
- 24 loan, or extension thereof, credit, sale, property, contract, lease or
- 25 service, that such other person shall place any contract of title insurance or
- 26 contract of any kind through any particular title agent. No title agent shall
- 27 knowingly participate in any such prohibited plan or transaction.
- 28 (b) Any producer who violates the provisions of this section, or any
- 29 title agent who accepts an order for title insurance or order for a closing
- 30 transaction in violation of the provisions of this section shall, in addition
- 31 to any other action which may be taken by the Licensing Board, be subject to a
- 32 fine by the Commissioner in an amount equal to five (5) times the premium for
- 33 the title insurance.

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35 SECTION 14. TITLE PLANT STANDARDS.

- No commitment of title insurance or title policy shall be issued except on the basis of one of the following:
- 3 (1) A thorough search of the records of the jurisdiction by a licensed 4 title insurance agent using a title plant;
- 5 (2) An abstract of title certified by a licensed abstractor; or
- 6 (3) An opinion given by an attorney licensed to practice law in this 7 state, and licensed under the provisions of this act.

- 9 SECTION 15. REGULATIONS.
- In addition to any other powers granted under this act, the Licensing
- 11 Board may adopt rules or regulations not inconsistent with the provisions of
- 12 this act to protect the interest of the public including but not limited to
- 13 regulations governing sales practices; coverage standards; rebates and
- 14 inducements; controlled business; the approval of agency contracts; unfair
- 15 trade practices and fraud; statistical plans for data collection; consumer
- 16 education or any other consumer matter; continuing education of agents;
- 17 licensing fees; the business of title insurance or any regulation otherwise
- 18 necessary for implementing or interpreting the provisions of this act.

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- 20 SECTION 16. ENFORCEMENT.
- 21 (a) Any violation of this act shall carry with it, in addition to or in
- 22 lieu of suspension or revocation of the violator's license, a civil penalty in
- 23 an amount as set by the Licensing Board. For purposes of this act, each
- 24 individual transaction which is not in conformance with the provisions of this
- 25 act shall be considered a violation.
- 26 (b) Upon establishing the existence of a violation of any provision of
- 27 this act, any person, or title agent, shall be entitled, in addition to any
- 28 other damages or remedies provided by law, to such equitable or injunctive
- 29 relief as the court deems proper. In any such action, the court may award to
- 30 the successful party the court costs of the action together with reasonable
- 31 attorney's fees.
- 32 (c) The Licensing Board may invoke the aid of the courts in enforcing
- 33 the provisions of this act.

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35 SECTION 17. CREATION OF TITLE INSURANCE AGENTS LICENSING BOARD.

- (a) There is created a Title Insurance Agents Licensing Board, 2 consisting of seven (7) members who shall be appointed by the Governor and 3 confirmed by the Senate. Each member shall be at least twenty-five (25) years 4 of age, and be a resident of this state. Members of the Licensing Board shall 5 consist of five (5) licensed agents, and two (2) lay people not affiliated 6 with the title insurance business. Members shall serve seven (7) year terms 7 which shall expire on December 31st of the seventh (7th) year, but shall hold 8 over after the expiration of their term until a successor shall be appointed. If a vacancy shall occur, then the Governor shall appoint a successor for the 10 remainder of the term. The Governor may remove any member of the Licensing 11 Board for incompetency or neglect of duty. Each member of the board shall 12 receive a certificate of appointment from the Governor, and before entering 13 upon the discharge of duties of office, shall file with the Secretary of State 14 the constitutional oath of office. Each member shall receive reimbursement 15 for necessary traveling expenses, board and lodging in the performance of 16 their duties. The board shall annually elect in January of each year, a 17 chairman, vice-chairman and secretary to serve in their respective capacity 18 for one (1) year. The board may elect other officers, if the board deems it 19 appropriate. Regular, special, or adjourned meetings may be held at such 20 times as the board may provide by the rules and regulations which it shall 21 adopt, or at such times as the board may by reasonable resolution provide. 22 Due notice of each meeting time and place shall be given to each member in 23 such manner as the rules and regulations shall provide. Four (4) members of 24 the board shall constitute a quorum. The board shall adopt a seal for its own 25 use and shall have on it the words, "TITLE INSURANCE AGENTS LICENSING BOARD, 26 STATE OF ARKANSAS, SEAL", and the secretary shall have charge and custody of it. 27
- 28 (b) Initially, the Governor shall appoint members of the Licensing
- 29 Board who shall serve staggered, ascending terms of one (1) through seven (7)
- 30 years. The Governor shall consult an advisory board consisting of the Board
- 31 of Governors of the Arkansas Land Title Association for appointee
- 32 recommendations. Ongoing, the advisory board shall be consulted for appointee
- 33 recommendations to the Licensing Board when an opening occurs or is
- 34 anticipated through expiration of term.
- 35 (c) The Title Insurance Agents Licensing Board shall have power to make

1 such rules and regulations for its operation as it shall consider appropriate, 2 provided that they are not in conflict with the laws of the state of Arkansas. 3 All expenses incurred by the board for the administration of this act are 4 authorized to be paid by the board. The board, or any committee thereof, 5 shall be entitled to the services of the Attorney General or other state legal 6 counsel as deemed appropriate in connection with the operation of the affairs, 7 administration, rules or regulations of the Licensing Board. Additional legal 8 counsel may be employed by the board from time to time as it may deem 9 necessary. The board shall employ an administrator, who shall possess such 10 qualifications as may be determined by the board, and who shall serve at the 11 pleasure of the board. In addition, the board may employ such additional 12 professional and clerical employees as may be necessary for the operation of 13 the board's various functions and pay wages and salaries thereto. 14 (d) All fees and charges collected under this act shall be paid by the 15 Licensing Board within a period of thirty (30) days after receipt of same 16 together with a statement thereof to the Treasurer of the state who shall 17 place ten percent (10%) of such sums remitted to the credit of the general 18 fund of the state, and ninety percent (90%) to the credit of the Title 19 Insurance Agents Licensing Board Fund, which fund is hereby expressly created. All moneys so paid into the State Treasury and credited to the fund, or so 21 much thereof as may be needed, are hereby appropriated to the use of the 22 Licensing Board under its direction for the payment of all expenses and 23 expenditures incurred under the provisions of this act. Upon request of the 24 Licensing Board, the State Auditor shall draw warrants for such expenses and 25 expenditures and the State Treasurer shall pay the same from the fund. No 26 expenditures under this act shall be made except from moneys in such fund. 27 The fees of the Title Insurance Agents Licensing Board shall be deposited in 28 banks to be used by the board in the manner prescribed by law, similar to the 29 accounts of other examining and licensing boards of the state, and shall be 30 audited under rules and regulations prescribed by the director of the 31 Department of Finance and Administration.

- SECTION 18. EFFECTIVE DATE. 33
- This act shall be effective July 1, 1991. The Licensing Board is hereby 35 empowered to establish rules, procedures and regulations for the timely and

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1 effective implementation of this act, provided, however, that the complete
 2 implementation shall not be longer than eighteen (18) months from its
 3 effective date.
         SECTION 19. All provisions of this act of a general and permanent
 6 nature are amendatory to the Arkansas Code of 1987 Annotated and the Arkansas
 7 Code Revision Commission shall incorporate the same in the Code.
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         SECTION 20. If any provision of this act or the application thereof to
10 any person or circumstance is held invalid, such invalidity shall not affect
11 other provisions or applications of the act which can be given effect without
12 the invalid provision or application, and to this end the provisions of this
13 act are declared to be severable.
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         SECTION 21. All laws and parts of laws in conflict with this act are
16 hereby repealed.
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