1	State of Arkansas  As Engrossed: S3/20/19 H4/8/19
2	92nd General Assembly A Bill
3	Regular Session, 2019 SENATE BILL 481
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5	By: Senator A. Clark
6	By: Representative Love
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8	For An Act To Be Entitled
9	AN ACT TO AMEND THE LAW CONCERNING RETAIL WATER
10	PROVIDERS AND RELATED SERVICE; AND FOR OTHER
11	PURPOSES.
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14	Subtitle
15	TO AMEND THE LAW CONCERNING RETAIL WATER
16	PROVIDERS AND RELATED SERVICE.
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19	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:
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21	SECTION 1. Arkansas Code Title 14, Chapter 229, is amended to add an
22	additional subchapter to read as follows:
23	<u>Subchapter 2 — Oversight of Retail Water Providers</u>
24	
25	14-229-201. Definition — Findings.
26	(a) As used in this subchapter, "provider" means any provider of
27	retail water service.
28	(b) The General Assembly finds that:
29	(1) Oversight of providers in the state is primarily handled by
30	the Arkansas Natural Resources Commission, the Department of Health, and the
31	Arkansas Department of Environmental Quality;
32	(2) The oversight of these providers is spread out and results
33 34	in the inability of a single entity to monitor and help initiate necessary changes in public access of water, rate structures, the sustainability of the
35	providers, and the protection of consumer rights;
36	(3) While local control is important, the current landscape of
50	(5) while local control is important, the current landscape of

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1	providers has the potential to create inefficiencies in service and
2	instability in fiscal management;
3	(4) Combining smaller providers may be necessary in some areas
4	in order to guarantee dependable and plentiful provision of water and to
5	avoid unsustainable rate increases;
6	(5) Many providers have an aging workforce, and there is a need
7	for education of the governing bodies of these providers concerning the
8	importance of recruiting and retaining an expert workforce;
9	(6) Training of local, state, and federal leaders on issues
10	surrounding water provider personnel, finances, compliance, and environmental
11	factors is needed; and
12	(7) Education of public school students regarding the importance
13	of water is necessary.
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15	14-229-202. Fiscal distress — Improvement plans — Rates and rate
16	studies.
17	(a)(1) For the purposes of this section, a provider is in fiscal
18	distress if the provider:
19	(A) Fails to obtain a rate study as required by this
20	section;
21	(B) Fails to implement a completed rate study required
22	under this section; or
23	(C) Has been found by the Department of Health to be in
24	significant noncompliance with rules of the Department of Health because of
25	inadequate funds for operation, maintenance, and compliance.
26	(2) A provider may be found by the Arkansas Natural Resources
27	Commission to be subject to this section if a member of a provider's
28	governing body does not receive the training required under § 14-229-205.
29	(b) The commission shall maintain and publish on the commission's
30	website a list of providers in fiscal distress.
31	(c)(1) A provider shall obtain a rate study on the following schedule:
32	(A) By July 1, 2022, and every five (5) years thereafter
33	for a provider that serves five hundred (500) or fewer customers;
34	(B) By July 1, 2023, and every five (5) years thereafter
35	for a provider that serves five hundred one (501) to one thousand (1,000)
36	customers; and

1	(C) By July 1, $2024$ , and every five (5) years thereafter
2	for a provider that serves more than one thousand (1,000) customers.
3	(2)(A) Rates shall adequately address costs for:
4	(i) Operation and maintenance;
5	(ii) Debt service;
6	(iii) Required reserves;
7	(iv) Depreciation;
8	(v) Future capital expenses;
9	(vi) An annual audit or agreed-upon procedures and
10	compilation report; and
11	(vii) Other expenses as necessary.
12	(B)(i) The rates recommended in the rate study that is
13	obtained and chosen by the provider shall be implemented by the provider in
14	the manner provided under the applicable law for modifying rates.
15	(ii) Except as provided in subdivision
16	(c)(2)(B)(iii) of this section, an increase in rates recommended in the rate
17	study shall be implemented within one (1) year of the receipt of the rate
18	study.
19	(iii) If recommended rates increase the provider's
20	rates by fifty percent (50%) or more from the fiscal year before the rate
21	study was completed, the provider may phase in the rate increase over a two-
22	year period.
23	(d)(1) The commission shall determine by rule the requirements of the
24	rate study, including without limitation a review of the provider's
25	refurbishment and replacement account and asset management plan.
26	(2) The rate study shall use as its basis the guidelines of the
27	American Water Works Association and the Water Environment Federation.
28	(e) A provider shall deposit a minimum of five percent (5%) per annum
29	of gross revenues in a dedicated replacement and refurbishment account within
30	twelve (12) months of implementation of the rate, unless a different amount
31	is determined by a rate study.
32	(f)(1) The commission shall maintain an approved list of entities to
33	conduct rate studies required by this section, including without limitation
34	the Arkansas Rural Water Association, professional engineers, certified
35	public accountants, economists, and actuaries.
36	(2) If a provider chooses an entity to conduct the rate study

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1	that is not on the approved list of entities, the entity is required to have
2	conducted at least one (1) rate study in the state in the previous five-year
3	period.
4	(g)(l) To ensure fiscal soundness, the commission shall consider and
5	approve a new provider with fewer than three hundred (300) customers within
6	the proposed service area only if:
7	(A) The Department of Health determines that public health
8	or the environment is threatened without the approval of the new provider; or
9	(B) There is no other viable alternative.
10	(2) A new provider with fewer than three hundred (300) customers
11	seeking approval shall:
12	(A) Be organized through a political subdivision,
13	including without limitation an improvement district, a county, or a
14	municipality;
15	(B) Demonstrate the ability to remain fiscally
16	sustainable; and
17	(C) Complete a technical, financial, and managerial
18	capacity review conducted by the Department of Health.
19	(h)(l) A provider that plans to undertake a major development project
20	shall obtain a rate study or amend the provider's existing rate study to
21	include consideration of the financial impact of the major development
22	project on the fiscal sustainability of the provider before the major
23	development project.
24	(2) As used in this section, "major development project" means a
25	project that exceeds twenty percent (20%) or more of gross revenues of the
26	immediately preceding fiscal year.
27	(i) A provider shall file its most recent rate study annually with
28	Arkansas Legislative Audit at the same time the provider files its audit
29	report or agreed-upon procedures and compilation report as required under §
30	<u>14-234-120.</u>
31	(j)(1) The commission shall annually identify and notify a provider if
32	the provider is in fiscal distress.
33	(2) The provider may appeal the finding to the Pulaski County
34	Circuit Court.
35	(k)(l) A provider found to be in fiscal distress shall file an

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improvement plan with the commission, including without limitation specific

1	action to be taken to correct financial, technical, and managerial
2	deficiencies within ninety (90) days of the finding of fiscal distress.
3	(2)(A) Upon receipt of the improvement plan under this
4	subsection, the commission shall review the improvement plan and:
5	(i) Approve the improvement plan in whole or in
6	part;
7	(ii) Modify the improvement plan; or
8	(iii) Deny the improvement plan.
9	(B) At the time the commission determines that the provider
10	is no longer in fiscal distress, the commission shall remove the fiscal
11	distress designation and notify the provider.
12	(1) If a provider is found to be in fiscal distress, the provider
13	shall not receive state financial assistance for water operations until an
14	approved improvement plan is in place as approved by the commission, unless
15	the financial assistance is immediately necessary to ensure preservation of
16	the public peace, health, and safety, as determined by the commission.
17	(m) If the provider is found to be in fiscal distress, the provider
18	shall obtain written authorization of the commission to:
19	(1) Incur additional debt;
20	(2) Accept assistance for the refurbishment or replacement of
21	facilities or construction of facilities not within the provider's
22	improvement plan; or
23	(3) Transfer assets to another entity.
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25	14-229-203. Workforce recruitment and retention — Education.
26	A provider shall:
27	(1) Work with the Arkansas Municipal League and the Association
28	of Arkansas Counties to develop training for leaders of the political
29	subdivision;
30	(2) Provide suitable compensation and incentives for individuals
31	to consider a career with the provider; and
32	(3) Promote the recruitment, education, and licensing of
33	provider employees.
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35	14-229-204. Training.
36	(a)(1)(A) Within one (1) year of election or appointment, a majority

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- 2 <u>of provider training as promulgated by rule of the Arkansas Natural Resources</u>
- 3 Commission.
- (B) A current member of a provider board shall receive the
- 5 <u>training required under this section by December 31, 2020.</u>
- 6 (2) If a majority of the members of a provider board do not
- 7 receive the training required under this section, the commission may find the
- 8 provider is subject to § 14-229-202.
- 9 <u>(3) This section does not apply to a member of a provider board</u>
- 10 who has served ten (10) years or more.
- 11 (b) The commission shall consult with an advisory training board of
- 12 members for the development of the training required under this section,
- 13 <u>including without limitation:</u>
- (1) The Director of the Department of Health or his or her
- 15 <u>designee</u>;
- 16 (2) The Executive Director of the Arkansas Natural Resources
- 17 <u>Commission or his or her designee;</u>
- 18 <u>(3) The State Director of the United States Department of</u>
- 19 Agriculture Rural Development in Arkansas or his or her designee;
- 20 <u>(4) The Chief Executive Officer of the Arkansas Rural Water</u>
- 21 <u>Association or his or her designee;</u>
- 22 (5) The Executive Director of the Arkansas Municipal League or
- 23 his or her designee;
- 24 (6) The Executive Director of the Association of Arkansas
- 25 <u>Counties or his or her designee;</u>
- 26 <u>(7) The Chair of the Board of Directors of Communities</u>
- 27 Unlimited, Inc. or his or her designee;
- 28 (8) The Chair of the Arkansas Water Works and Water Environment
- 29 Association, Inc. or his or her designee;
- 30 <u>(9) The Director of the Arkansas Environmental Training Academy</u>
- 31 <u>or his or her designee;</u>
- 32 <u>(10) The Chair of the House Committee on City, County, and Local</u>
- 33 Affairs;
- 34 (11) The Vice Chair of the House Committee on City, County, and
- 35 <u>Local Affairs</u>;
- 36 <u>(12) The Chair of the Senate Committee on City, County, and</u>

1	Local Affairs; and
2	(13) The Vice Chair of the Senate Committee on City, County, and
3	Local Affairs.
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5	<u>14-229-205.</u> Rules.
6	(a) The Arkansas Natural Resources Commission shall promulgate rules
7	necessary to implement this subchapter.
8	(b)(1) When adopting the initial rules to implement this subchapter,
9	the final rule shall be filed with the Secretary of State for adoption under
10	§ 25-15-204(f):
11	(A) On or before January 1, 2020; or
12	(B) If approval under § 10-3-309 has not occurred by
13	January 1, 2020, as soon as practicable after approval under § 10-3-309.
14	(2) The commission shall file the proposed rule with the
15	Legislative Council under § 10-3-309(c) sufficiently in advance of January 1,
16	2020, so that the Legislative Council may consider the rule for approval
17	before January 1, 2020.
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19	14-229-206. Applicability.
20	This subchapter does not apply to:
21	(1) A water system regulated by the Arkansas Public Service
22	Commission as a public utility under § 23-1-101(9);
23	(2) A municipal utility system owned or operated by a
24	municipality that provides electric service to retail customers in addition
25	to water service, including an electric utility system:
26	(A) Managed or operated by a nonprofit corporation under §
27	<u>14-199-701 et seq.; or</u>
28	(B) Owned or operated by a municipality or by a
29	consolidated utility district under the General Consolidated Public Utility
30	System Improvement District Law, § 14-217-101 et seq.;
31	(3) A privately owned provider that supplies the majority of its
32	retail water service to nonresidential customers; or
33	(4) A water system operated jointly between two (2)
34	municipalities in which each municipality is located in a different state.
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36	SECTION 2. DO NOT CODIFY. Legislative intent.

1	The General Assembly finds that:
2	(1) Reasonable rules concerning water rates and training of
3	water providers are necessary; and
4	(2) Other rules are better addressed by local jurisdictions,
5	including extension of service decisions, internal operating procedures,
6	governance, and all other rules not provided for by law.
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10	/s/A. Clark
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