1	State of Arkansas	As Engrossed: H2/8/17	
2	91st General Assembly	A Bill	
3	Regular Session, 2017		HOUSE BILL 1034
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5	By: Representative C. Fite		
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7		For An Act To Be Entitled	
8	AN ACT T	O AMEND THE LAWS CONCERNING HEARING	
9	INSTRUME	NT DISPENSERS; AND FOR OTHER PURPOSES.	
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12		Subtitle	
13	ТО	AMEND THE LAWS CONCERNING HEARING	
14	INS	STRUMENT DISPENSERS.	
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17	BE IT ENACTED BY THE	GENERAL ASSEMBLY OF THE STATE OF ARKAI	NSAS:
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19	SECTION 1. Ar	kansas Code § 17-84-104 is amended to	read as follows:
20	17-84-104. Bil	ls of sale and instruction booklets.	
21	(a) Whether s	upplied by the dispenser or at the disp	penser's order or
22	direction, any perso	n who practices the dispensing of hear	ing instruments
23	shall deliver to eac	h person supplied with a hearing instr	ument a bill of
24	sale or comparable d	ocument containing the following:	
25	(1) The	dispenser's signature;	
26	(2) The	address and telephone number of the de	ispenser's
27	established place of	business;	
28	(3) The	number of the dispenser's license;	
29	(4)  A  d	description of the make, model, serial	number, and
30	condition of the hea	ring instrument stating whether it is	new, used, rebuilt,
31	or in-office assembl	ed, identifying the manufacturer, rebu	ilder, or in-office
32	assembler, together	with a description of any warranties co	overing the
33	instrument; and		
34	(5) The	amount charged:	
35	<u>(6) Inf</u>	ormation concerning when additional se	rvice for the
36	hearing instrument w	ill be available and where the addition	nal service for the

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l hearing instrument will be available; and

2	(7) Conditions of additional charges for additional service,		
3	including without limitation a testing fee, programming fee, adjustment fee,		
4	and other services provided by the dispenser.		
5	(b) $\frac{\text{Additionally, the}}{\text{The}}$ dispenser of an in-office assembled hearing		
6	instrument shall deliver to the person supplied with the in-office assembled		
7	hearing instrument an instruction booklet for the in-office assembled hearing		
8	instrument.		
9	(c) The Arkansas Board of Hearing Instrument Dispensers may require by		
10	rule a dispenser to provide instructions to a person supplied with a hearing		
11	instrument on how to file a complaint.		
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13	SECTION 2. Arkansas Code § 17-84-304(a), concerning the qualifications		
14	for licensure and internship, is amended to read as follows:		
15	(a) An applicant for a license by examination or for an internship		
16	shall:		
17	(1) Submit an application on the form and within the time		
18	prescribed by the Arkansas Board of Hearing Instrument Dispensers;		
19	(2) Pay an application fee in the amount prescribed by the		
20	board; and		
21	(3) Show to the satisfaction of the board that he or she:		
22	(A) Is twenty (20) years of age or older;		
23	(B) Has an education equivalent of two (2) or more years		
24	of accredited college-level course work from a regionally accredited college		
25	or university; and		
26	(C) Is of good moral character.		
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28	SECTION 3. Arkansas Code § 17-84-304(b)(1), concerning the		
29	qualifications for licensure and internship, is amended to read as follows:		
30	(1)(A) Complete a valid one-year employment internship during		
31	which he or she is under the direct personal and physical supervision of a		
32	sponsor who has continuously held in good standing for a period of not less		
33	than three (3) years either a valid Arkansas hearing instrument dispenser's		
34	license or a valid Arkansas audiology license;.		
35	(B) The board shall determine by rule what constitutes a		
36	valid one-year employment internship;		

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2 SECTION 4. Arkansas Code § 17-84-304(d), concerning the qualifications 3 for licensure and internship, is amended to read as follows:

- (d)(1) A person participating in a valid internship program <u>as</u> <u>determined by the board under subdivision (b)(1)(B) of this section</u> may take the licensing examination, written or practicum, or both, upon written recommendation of his or her sponsor after successfully completing six (6) months in the internship program.
- (2) If the person successfully passes the examination, he or she may complete the one-year internship program under the oversight of the sponsor without <u>direct</u> personal and physical supervision if he or she works out of the same place of business as the sponsor.
- 13 (3) If the person fails <u>any part of</u> the examination, he or she 14 shall complete the full one-year internship before reexamination.
- 15 (4)(A) Any examination taken during an internship shall be
  16 considered as one (1) of three (3) attempts to pass the examination allowed
  17 under § 17-84-305(d).
  - (B) After three (3) failed attempts to pass the examination allowed under § 17-84-305(d), the person shall repeat the internship application.
- 21 (5) It is a violation of this chapter for any person during the 22 course of his or her internship to practice the dispensing of hearing 23 instruments except under:
- 24 (A) The direct personal and physical supervision of his or 25 her sponsor; or
- 26 (B) The conditions set out in this subsection.

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- 28 SECTION 5. Arkansas Code § 17-84-306(c)(2)(C), concerning delinquent 29 fees for license renewal, is amended to read as follows:
- (C) If the license renewal fee is or other requirements for
  license renewal under this chapter, or both, are delinquent by at least sixty
  delinquent by at least sixty
  have delinquent by at least sixty
  the license shall be reexamined prior to before the renewal of
  the license.

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SECTION 6. Arkansas Code § 17-84-306(d), concerning the requirement of continuing education for renewal of licenses, is amended to read as follows:

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1 (d)(1) The board shall require that all applicants seeking renewal of 2 their licenses shall: 3 (A) show Show proof of attending during the preceding year a minimum of twelve (12) hours of board-approved continuing education in the 4 5 methods and techniques of testing for and fitting hearing instruments, 6 including at least one (1) hour of ethics+; 7 (2)(B) The board shall require that all applicants seeking 8 renewal of their licenses shall present Present written evidence of annual 9 calibration of all audiometers and tympanometers to current national 10 standards; and 11 (C) Provide a blank copy of the currently used bill of 12 sale or comparable document provided to patients under § 17-84-104. 13  $\frac{(3)}{(2)}$  The board shall require that all new applicants and all 14 applicants seeking renewal of their licenses shall state whether they are 15 engaged in the practice of dispensing in-office assembled hearing 16 instruments. 17 18 SECTION 7. Arkansas Code Title 17, Chapter 84, Subchapter 3, is 19 amended to add an additional section to read as follows: 20 17-84-310. Mobile units. (a) As used in this section, "mobile unit" means a hearing instrument 21 22 dispensing site that occurs at any place other than a permanent physical 23 location. 24 (b)(1) A person engaging in the practice of dispensing hearing 25 instruments as described in this chapter and by rules of the board shall 26 notify the Arkansas Board of Hearing Instrument Dispensers thirty (30) days 27 in advance of conducting business as a mobile unit. (2) The notification shall include the dates of operation of the 28 29 mobile unit, times of operation of the mobile unit, and locations of 30 operation of the mobile unit. 31 (c)(1) A mobile unit shall meet all requirements of the board as established by rule. 32 33 (2) The board may inspect a mobile unit during regular hours of 34 operation. (d)(1) This section shall apply to the testing of hearing and the 35 36 dispensing of hearing instruments regardless of where the service occurs.

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1	(2) Failure to comply with this section is a violation of this		
2	chapter and subject to penalty under §§ 17-84-103 and 17-84-308.		
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4	SECTION 8. Arkansas Code § 17-84-203(6), concerning the powers and		
5	duties of the Arkansas Board of Hearing Instrument Dispensers, is amended t		
6	read as follows:		
7	(6) $\underline{(A)}$ To require the periodic inspection and calibration of		
8	audiometric testing equipment and tympanometers and to carry out the periodic		
9	inspection of facilities of persons who practice the fitting or selling of		
10	hearing instruments.		
11	(B) The board may inspect an established place of business		
12	during regular hours of operation;		
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14	SECTION 9. Arkansas Code § 17-84-203(10), concerning the powers and		
15	duties of the Arkansas Board of Hearing Instrument Dispensers, is amended to		
16	read as follows:		
17	(10) $\underline{(A)}$ To employ investigators, issue subpoenas, and perform		
18	all activities necessary to effectively investigate claims and pursue		
19	disciplinary action against licensees; and.		
20	(B) The board may inspect an established place of business		
21	during regular hours of operation; and		
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24	/s/C. Fite		
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