



ARKANSAS SHERIFFS'
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ASA RESOLUTION NO. 2018-911

A RESOLUTION TO IMPROVE 9-1-1 EMERGENCY COMMUNICATION THROUGH REFORM BY IMPLEMENTING NEW TECHNOLOGY AND INCREASING THE DEDICATED REVENUE TO LOCAL GOVERNMENT TO PERFORM THE MANDATED DUTIES OF OPERATING A PUBLIC SAFETY ANSWERING POINT THAT BENEFIT ALL ARKANSANS

Whereas, the County Judges Association of Arkansas, the Arkansas Department of Emergency Management along with the Emergency Telephone Services Board (ETSB) in conjunction with local government and communications providers of the state have developed a course of action to improve 9-1-1 emergency communications through the adoption of a new system to include current technology and standardized training and procedures. The result of this collaboration will result in improved interoperability among the Public Safety Answering Points (PSAP) and quantum improvements to the delivery of emergency services;

Whereas, the current 9-1-1 technology has not kept pace with the constant innovation of modern communication technology;

Whereas, existing infrastructure was built to handle landline calls, with the evolution of cell phones this infrastructure has not been flexible enough to adapt to newer technology;

Whereas, over 90 percent of the 9-1-1 calls are made using a cell phone, even with the decline of landlines the call volume has increased drastically, almost every adult has a cell phone so in the event of an accident PSAP's have to be equipped to answer each call with the same priority;

Whereas, the current delivery methods of 9-1-1 are hindered by outdated technologies and a lack of networking, the expectation of the public is that an emergency caller in Southeast Arkansas receives the same level of service as someone dialing 9-1-1 in Northwest Arkansas, an expectation that is currently not met,

Whereas, through deliberate and thoughtful research, the conclusion was reached to deploy an Internet Protocol (IP)-based network (Next Generation 9-1-1) intended to receive, process, route, and deliver all calls to 9-1-1 centers within a statewide Emergency Services IP Network (ESINet). Next Generation 9-1-1 will benefit all stakeholders--citizens and visitors to the state, PSAPs, first responders, and legislative decision makers.

Whereas, every state that has implemented NG9-1-1 has an agency that coordinates communication and technology for all PSAPs,

Whereas, 9-1-1 was set up to be funded by user fees, now counties and cities are subsidizing over \$20 million out of general tax revenue to operate 127 PSAPs, this amount continues to grow and is unsustainable,

Now Therefore, the ARKANSAS SHERIFFS' ASSOCIATION, is resolved to support legislation to designate an agency to coordinate a transition from the current 9-1-1 system to NG9-1-1,

Now Therefore, the ARKANSAS SHERIFFS' ASSOCIATION, is resolved to support a continuation of the moratorium on PSAPs that passed in the 91st General Assembly, with this moratorium in place we also support reducing the number of PSAPs, this reduction will be more cost efficient and reduce the number of transferred 9-1-1 calls,

Now Therefore, the ARKANSAS SHERIFFS' ASSOCIATION, are resolved to support an increase on the \$.65 9-1-1 surcharge user fee, this increase will allow NG9-1-1 to be implemented and provide a better service for Arkansans,

Now Therefore, the ARKANSAS SHERIFFS' ASSOCIATION, ask Governor Asa Hutchinson and urge members of the Arkansas General Assembly to work for passage and vote in favor of legislation to reform 9-1-1, a copy of this resolution shall be provided to the Governor and the General Assembly

APPROVED: Bill Hollenbeck
Bill Hollenbeck
ASA President

DATE: 10/5/18