



EXHIBIT C

RESTORE HOPE

ARKANSAS

COMMUNITY JUSTICE INNOVATIONS

RESTORE HOPE INITIATIVES

Reducing Foster Care and Incarceration Through Collective Impact



100 Families Initiative



Every Child Arkansas/
More Than Enough



Smart Justice



DOJ Jail Reentry



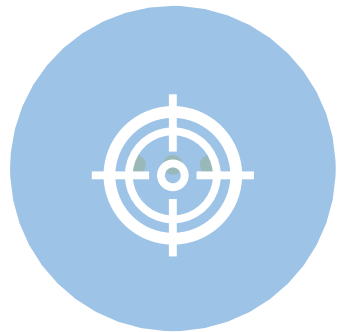
Housing Development



Second Chance Education

COLLECTIVE IMPACT

How We do It



Align Partners
with common
goal



Use HopeArk
measurements



Connect to
Existing
Community
Resources



HIPPA
Compliant
Communication
Across Sectors



Restore Hope
Provides
Backbone
Support

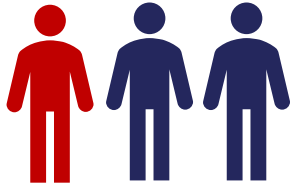
100 FAMILIES

100 Families is a **community-led initiative** to help families move from crisis to stability and onto a career using **existing community resources** by:

- engaging community partners
- training agencies on a collaborative case management system
- and recruiting case managers to respond when a family is in crisis



FAMILIES WE SERVE



1 out of 3 of parents had a suspended driver's license



43% of parents had been victim of domestic violence



31% of parents had been convicted of a felony



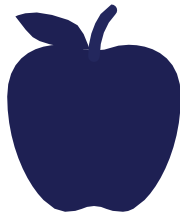
72% of parents had been to jail or prison



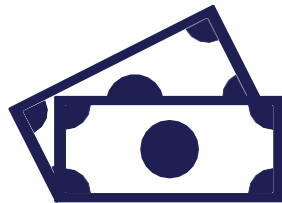
1 out of four families was homeless.



Nearly half of the families were in need of childcare services



1 out of every 5 families had no income and didn't have SNAP



Half of all families had no income from any source



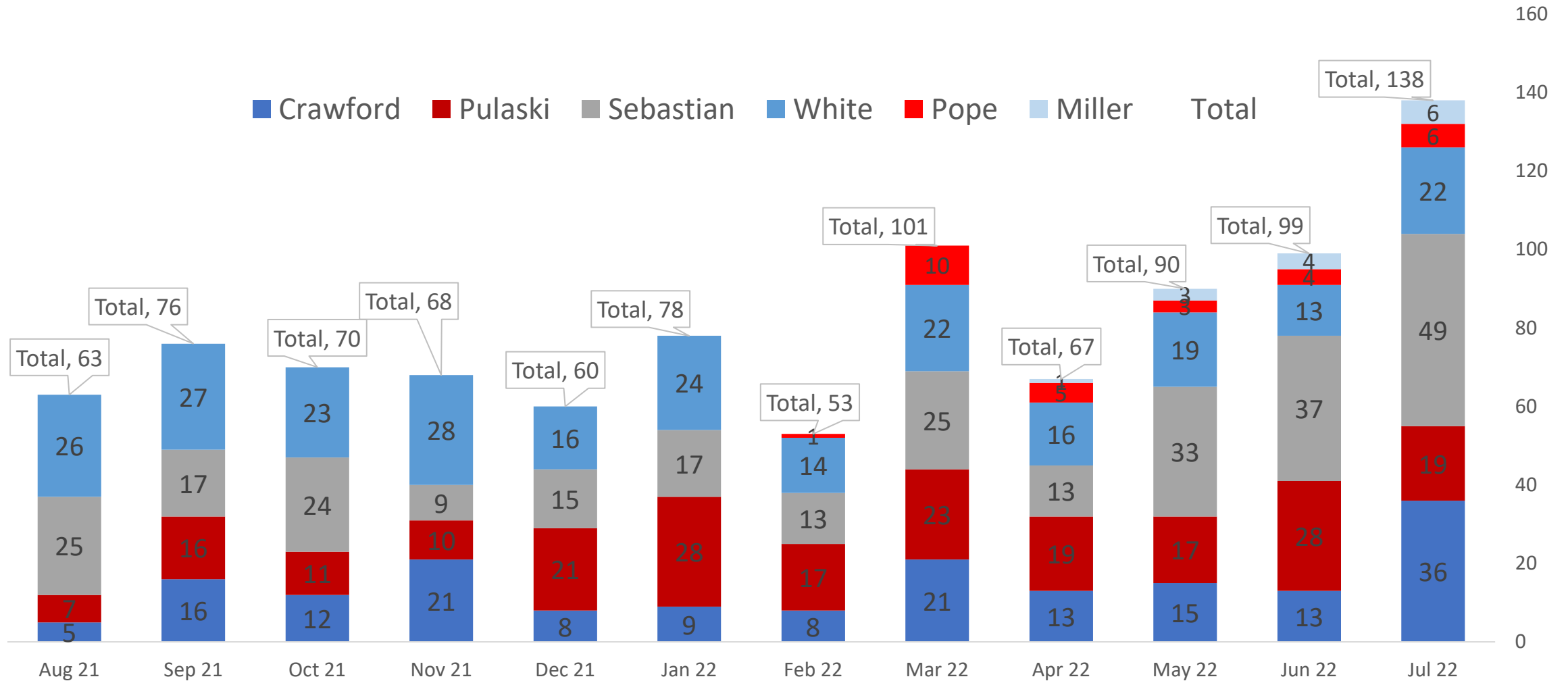
47% of parents did not have their GED or high school diploma

100 FAMILIES INITIATIVE FUNDING

- **TANF IS THE PRIMARY FUNDING SOURCE**
 - FUNDING FOUR OF THE SIX COUNTIES THAT WE OPERATE IN
- **UAMS CHILD ABUSE PREVENTION**
 - ADDED CASE MANAGER WITH WARM LINE FOR DCFS/COURTS IN SEBASTIAN
- **PUBLIC KNOWLEDGE**
 - PARENT ADVISORY PANEL
 - ADDING DIFFERENTIAL RESPONSE CASE MANAGER
 - ASSET MAP/TRAINING TO DCFS ON ASSET MAP AND RESOURCE CONNECTION
- **DHS FAMILY STABILITY PROGRAM**
 - HELPING STRUGGLING FAMILIES WITH RENT/UTILITIES/INCENTIVES TO WORK WITH CASE MANAGEMENT AND ACCOUNTABILITY
- **DELTA REGIONAL AUTHORITY—Added vocational training**
 - WHITE COUNTY TRUCKING AND WELDING SCHOOL SCHOLARSHIPS



100 FAMILIES INITIATIVE ENROLLMENTS



100 Families Progress Report

Month Ending 7/31/2022

147

New Families from 7/1-7/31

964

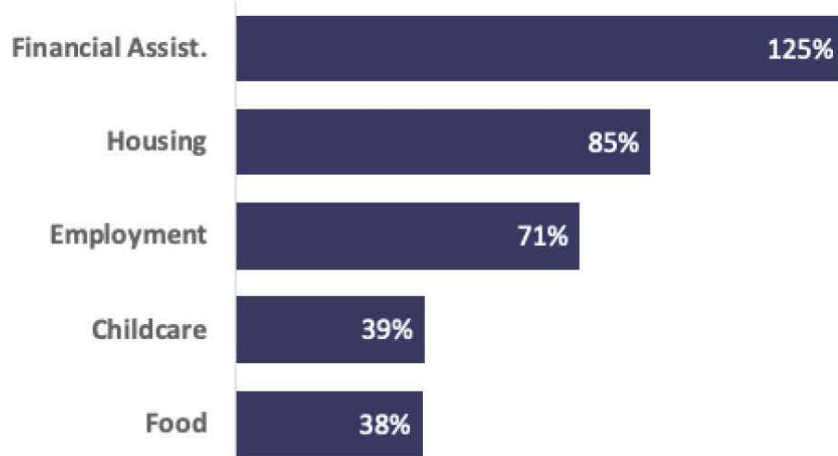
Active Families

2215

Children Being Served

Collective Impact: Clients Stable or Thriving

Percent Increase in Stability*



*Includes Clients Served in the Last 12 Months



85% Increase in Those Stably Housed



71% Increase in Full-Time Employment



125% Increase in Financial Stability

1681

Clients Served since 8/1/2021

2324

Clients Served to Date

Family Preservation and Reunification Outcomes | 100 Families Initiative

344

children reunited with their families*

126

families reunited*

1,183

families preserved*

2,638

children remained safely in their homes*

Reunification Rates (families served 2021/2022)

76%

Enrolled in 100 Families

43%

Arkansas Baseline Rate

What is HopeArk used for?



TANF Eligibility Determination: Clients sign an electronic release form in HopeArk allowing Restore Hope to verify their TANF eligibility through DHS. Restore Hope's eligibility specialist then coordinates between DHS and case managers to ensure that **all clients are verified either by DHS or supporting documentation**. This eligibility information then is shared between all organizations who are using HopeArk, **reducing administrative cost and burden on organizations**, and giving ADWS a real-time look into the verification status of TANF-funded clients.



Data Collection: Clients are **assessed** by a trained case manager using a **standardized** needs assessment in **thirteen** areas of need, and a plan is made to address the client's areas of highest need. This assessment is updated on a monthly basis, allowing us to collect **real-time data** regarding the progress and outcomes of clients **across the state**, all using the same measurement tools.



Compliant Communication: Electronic consent forms are signed by all clients, allowing referrals to be made directly in HopeArk and for all providers working with the client to **communicate** about the client's progress and **work as a team** to help clients move from crisis to career, ultimately reducing duplication of services.



Resolving Legal Issues: A Court Resolution Report is completed on all TANF-eligible clients in the system, with information on what clients need to do to resolve any outstanding legal issues, particularly with the goal of **reinstating clients' driver's license**



Client Goal-Setting: HopeArk's **client portal** also allows clients to **sit in the driver's seat** of their own plan for success, with the help and guidance of providers they trust.

HOPE ARK

THE COLLABORATION HUB FOR HUMAN SERVICES

A community's tool for providing holistic support to individuals in need

The screenshot shows the 'Restore Hope Arkansas' interface. At the top left, there is a blurred header area with the text 'Restore Hope Arkansas' and 'CC Team?'. To the right is a grid of care team members represented by hexagonal icons with initials: WB, LD, BE, AG, PM, RS, IT, and JW. There are also two buttons: 'Create Note' and 'Create Appointment'. Below the grid are navigation tabs: 'Client', 'Coordinated Care', 'CC Message Board' (with a red notification badge showing '9'), 'Consents', and 'Access Requests'.

This screenshot shows a thread of messages in the 'CC Message Board'. The messages are as follows:

- Amanda Myer sent a message:** 05/02/2022 02:41 PM
Jenny Hunt That is fine with me, her DHS case was transferred to Crawford county. She is supposed to be starting work at [redacted] in Van Buren tomorrow but she has no childcare available and is having car problems. She has 2 more nights paid for with the motel she is staying in. CRM is full right now, Esther House has a room open but [redacted] hasn't completed her application yet. She also has a dog she would need shelter for and Hope Campus kennel is full.
- Jenny Hunt sent a message:** 05/02/2022 02:32 PM
Amanda Myer I am assuming you will be working with this client going forward?
- Amanda Myer sent a message:** 05/02/2022 02:20 PM
Heather Sanders [redacted] will be able to pick up a check and take it to the health department, she has transportation. She is also the mother of a one-year-old girl I had asked if you had a room available for. She said she was waiting on a call back to do intake. She has tonight and tomorrow night paid up at a motel.

This screenshot shows another thread of messages in the 'CC Message Board':

- DeeDra Hershel sent a message:** 12/29/2021 09:16 PM
I called [redacted] The electric bill is not in her name, it is in her stepmother's name who does not live there or on the lease. So, she can't apply for assistance with the electric bill. She is getting the documents required to apply for 3 months of future rent (January-March 2022) to complete the application process before the end of the day tomorrow.
- Karen Phillips sent a message:** 12/29/2021 10:47 AM
Does she still need help with electric? DeeDra Hershel could help if she does
- Heather Edwards sent a message:** 12/28/2021 01:40 PM
Jenny Hunt, were you able to meet with [redacted]? She just texted me asking if she could have another gas card and saying that she needs childcare for the girls. I told her to get in touch with you to about help looking for childcare. We really can't give her any more gas cards, though.
- Jenny Hunt sent a message:** 12/15/2021 12:42 PM
I scheduled an appointment w/ [redacted] to come in tomorrow 12/16/2021 at 2 PM to update her intake assessment and to discuss assistance w/ the electric bill.

- Care Team Members: On average each case has 7 different providers working for the family.
- Full Assessment in 13 areas completed monthly to track progress.
- Message Board: Compliant Communication for all in the Care Team.

100 FAMILIES INITIATIVE/EVERY CHILD

Goal: Expand to Top 25 Counties in Arkansas

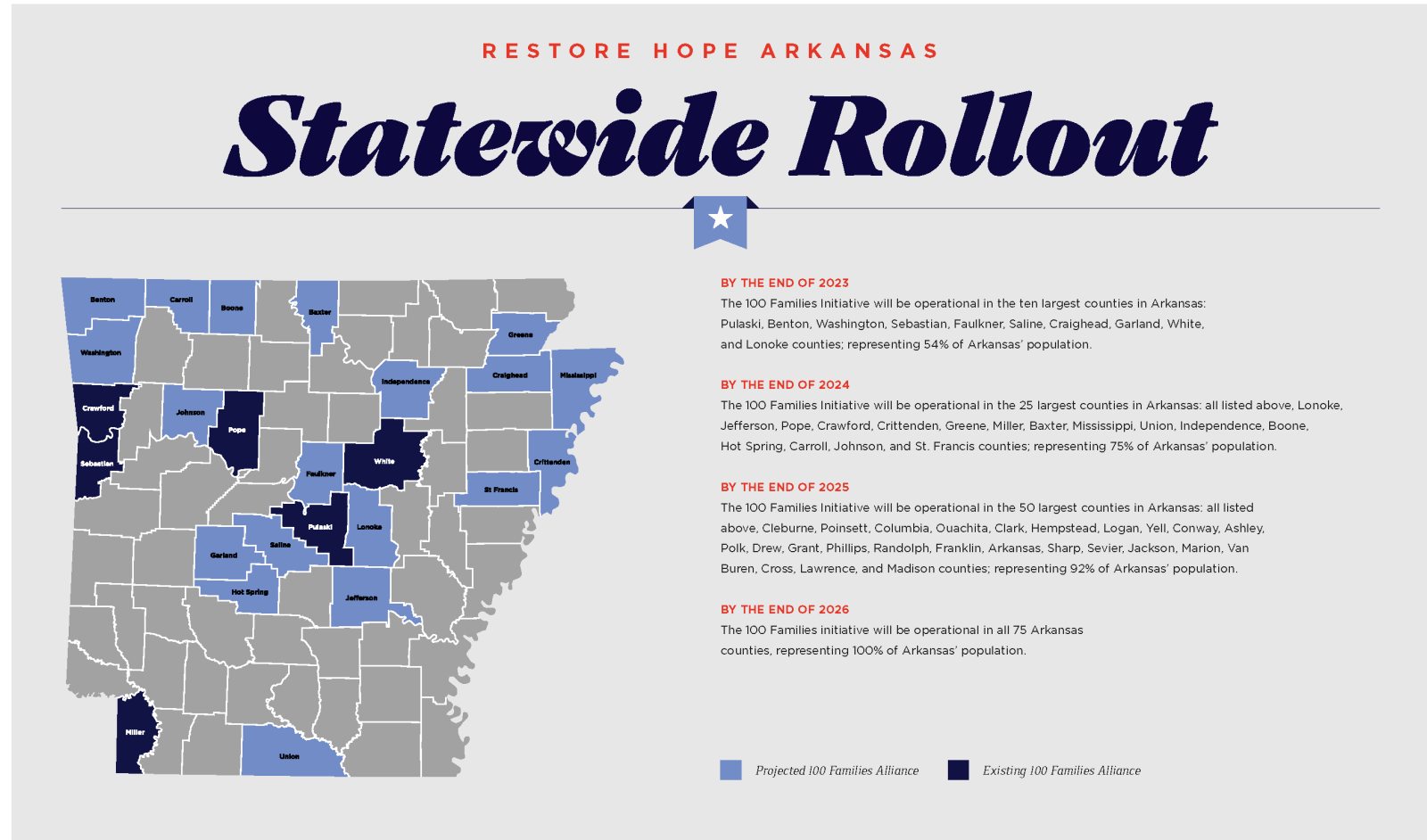
Alliance



HopeArk



Case Managers



Expansion Methods

Affiliate
Agreements

Pope

Miller

Little to no TANF
Cost

2023 Subgrants

Crawford

Sebastian

Coordinator/CM
Positions

Company Store
(RH Runs
Directly)

Pulaski

White

Coordinator/CM
Positions

Restore Hope

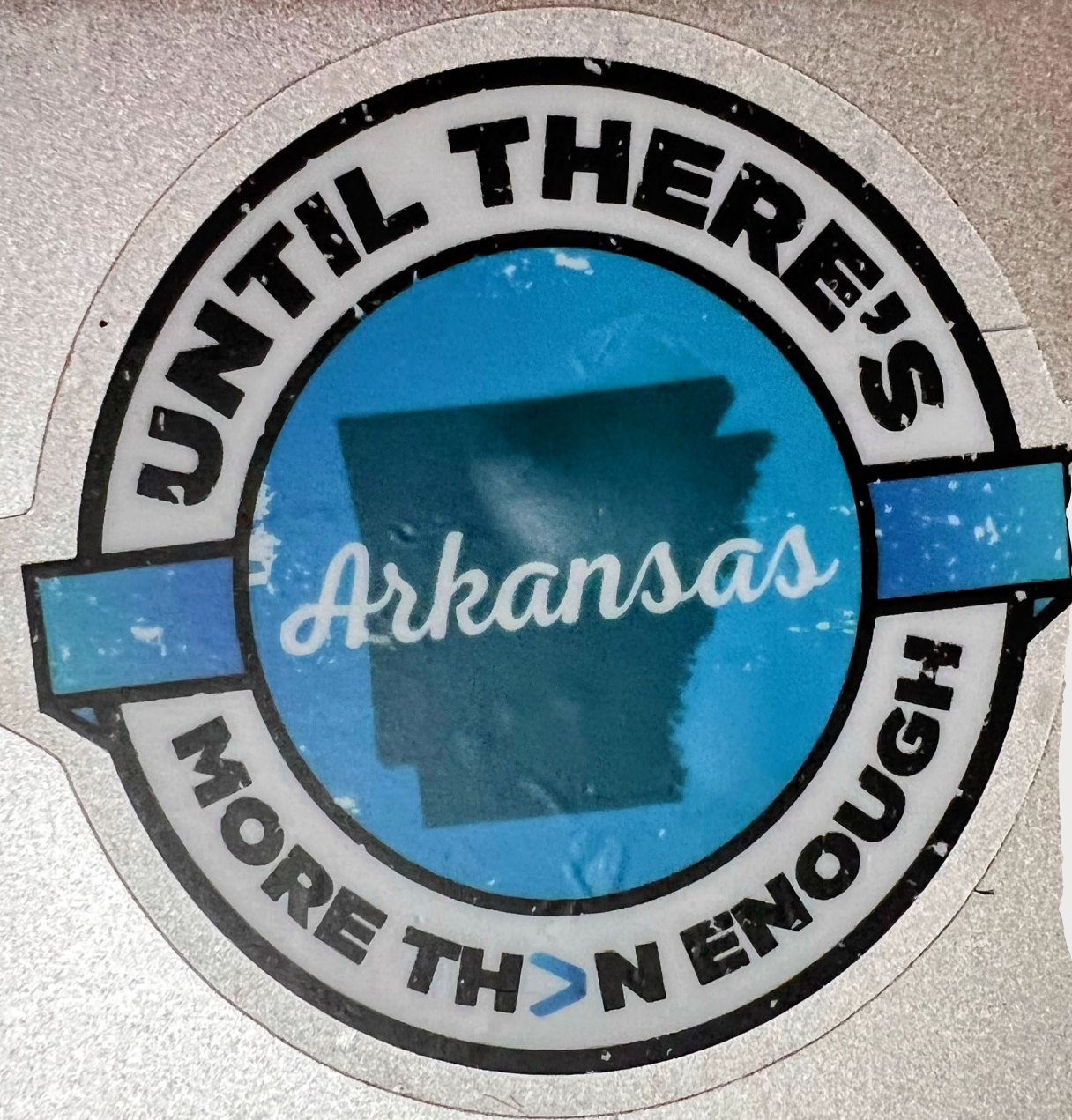
Owens the HopeArk CM
System (system updates/data
analysis/data integrity)

Seeks resources & partners
for our counties on state-
wide level

Case Management Training
Course

TA Monthly calls with each
coordinator and all
coordinators

Monitors affiliates/Subgrants



GOAL IS THAT FOR EVERY CHILD THERE WILL BE MORE THAN ENOUGH:

- Foster and Kinship Families
- Adoptive Parents
- Support for Bio Families
- DCFS Support
- Wraparound Support for families
- **Aligning All Organizations Serving Children Before, During, and After Foster Care**
 - Arkansas Baptist Childrens Homes
 - The Call
 - Private Placement Agencies
 - Immerse Arkansas
 - Project Zero
 - 100 Families
 - Court Appointed Special Advocate, CASA
- **Communication through Working Groups**
- **Shayne Baker, Coordinator paid from private funds and over a million dollars pledged in private funding to assist**
- **Shared Measurements for Success**
 - Foster Homes Opened for specific needs
 - Adoptions for teenagers/special needs
 - Reunifications
 - Decrease DCFS turnover

ARKANSANS FOR SmartJustice

Better Outcomes | Better Communities



- **MAGAZINE RELEASED SEPTEMBER 7TH**
- **SERIES OF PODCASTS CENTERED AROUND FAMILY**
- **JUSTICE WORK**
 - **CRIME PREVENTION THROUGH EMPOWERING MY ENVIRONMENT**
 - **CITY OF LITTLE ROCK GRANT TO ENGAGE JUSTICE INVOLVED WITH VOCATIONAL TRAINING**
 - **BEST PRACTICES IN ALTERNATIVE SENTENCING, COMMUNITY DIVERSION, COMMUNITY POLICING, REENTRY, AND CHILD WELFARE**

ARKANSANS FOR
SmartJustice
PODCAST

Listen and Subscribe Now!

EPISODE 1 - SEPTEMBER 7 Importance of Family in the Justice System	EPISODE 4 - SEPTEMBER 28 What About the Kids?
EPISODE 2 - SEPTEMBER 14 Addiction's Impact on Family and Justice	EPISODE 5 - OCTOBER 5 Trauma's Long-Term Impact
EPISODE 3 - SEPTEMBER 21 Incarceration, Justice and Family	EPISODE 6 - OCTOBER 12 Is There a Way Forward?

► **FEATURING** ◀

BILLIE INMAN Director of Department of Justice program for Pulaski County Jail	JIMMY MCGILL Director of Peer Services for Arkansas Department of Human Services	JUDGE SHANICE JOHNSON Circuit Judge for Perry and Pulaski County
DANA BAKER Community Coordinator of White County 100 Families	KAREN PHILLIPS Restore Hope Operations Director	ANDREW BAKER, PH.D. Executive Director of Center for Social Impact at Harding University
ANTUOINE WELLS CDL Graduate and 100 Families Client	SCOTT MCCLAIN Director of Pathways to Freedom	DR. ROSE SMITH Family Practice Psychologist

SEARCH FOR SMART JUSTICE ON:

DEPARTMENT OF JUSTICE JAIL REENTRY & CITY OF LITTLE ROCK

GOALS

- REDUCE RECIDIVISM IN AMONG HIGH-RISK INMATES THROUGH PARTNERSHIP WITH ACC
- ENGAGE FORMER INMATES IN VOCATIONAL TRAINING AND CASE MANAGEMENT

THE TEAM WORKS IN PULASKI COUNTY JAIL AND THE FAMILY RESOURCE CENTER AT MOSAIC CHURCH

- TEACHING COGNITIVE-BEHAVIORAL CLASSES AND PROGRAMMING
- ENGAGING IN RESTORE HOPE'S CRISIS TO CAREER CASE MANAGEMENT
- WORKS to expand wrap around support for those with a criminal background



HOUSING DEVELOPMENT

- GOALS
 - CREATION OF AFFORDABLE HOUSING
 - ADDITIONAL TRANSITIONAL HOUSING BEDS FOR HARD TO PLACE (PRIOR FELONIES, CHILDREN AGING OUT OF CARE, IN RECOVERY)
- RESTORE HOPE TEAM
 - CONSULTS with Partners on Projects
 - Puts together PROJECT AND FINANCING
 - Assists in DEVELOPMENT
- HMIS COMPLIANT SYSTEM
 - Bringing a true COORDINATED ENTRY SYSTEM to community housing



SECOND CHANCE EDUCATION

GOALS

- INCREASE EDUCATION FOR THOSE IN PRISON & JAIL

MIKE LEACH, HIRED WITH PRIVATE FUNDS

- LEADS SeaArk's new program in the Cummins and Varner units.
- CONSULTS with the four 2nd-Chance colleges on best practices and resource sharing. Assists other colleges in becoming 2nd-Chance Pell Providers.
- WORKS to expand wrap around support for those reentering society.



RESTORE HOPE

ARKANSAS

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