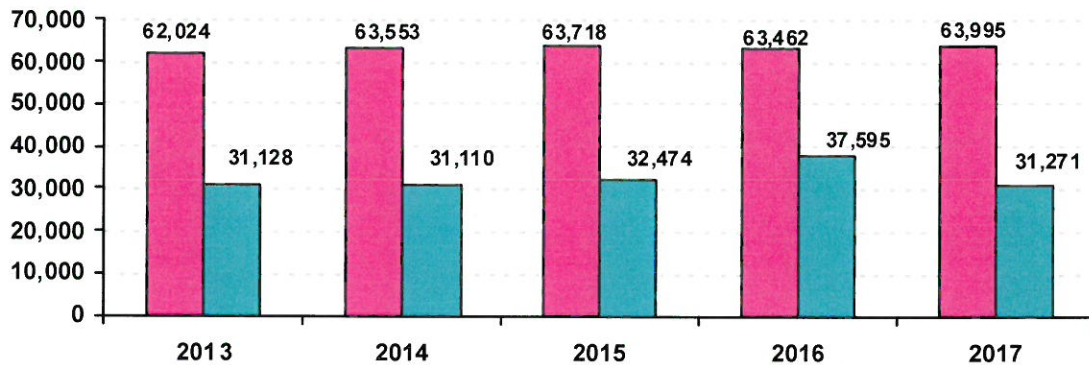


ARKANSAS STATE POLICE CRIMES AGAINST CHILDREN DIVISION

ANNUAL REPORT 2017

Child Abuse Hot Line operators in the Crimes Against Children Division (CACD) of the Arkansas State Police received 63,995 report in the year 2017. Of these reports, 31,271 were accepted as legally valid allegations of abuse or neglect. They were assigned for investigation to CACD investigators or to the Arkansas Department of Human Services' (DHS) Division of Children and Family Services (DCFS).

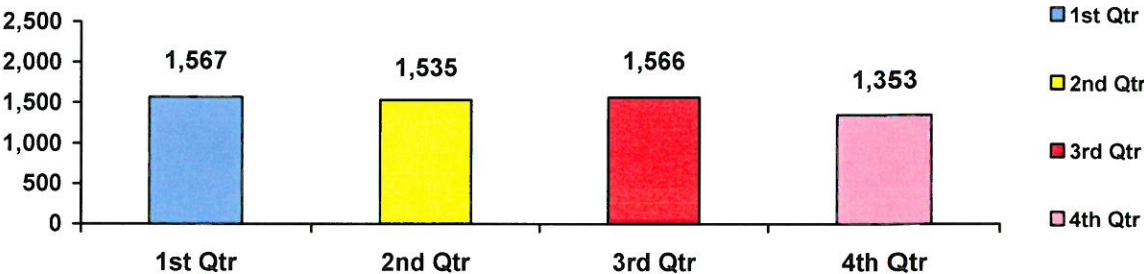
The Crimes Against Children Division operates with one (1) Major, one (1) Investigations Administrator, eleven (11) Area Managers, sixty-three (63) Investigators, one (1) Hotline Administrator, four (4) Hotline Supervisors and twenty-seven (27) Hotline Operators.



	2013	2014	2015	2016	2017
■ Calls Received	62,024	63,553	63,718	63,462	63,995
■ Accepted Reports for Investigation	31,128	31,110	32,474	37,595	31,271

The reports accepted by the Hotline are divided into categories for investigation, pursuant to an agreement with DHS. This resulted in **6,021** cases being investigated by the CACD's Investigation section in 2017. Each report may contain multiple allegations.

Number of Investigations Assigned



The types and number of Priority I allegations were:

- Abandonment – 4
- Abuse w/a Deadly Weapon – 46
- Bone Fracture – 141
- Brain Damage/Skull Fracture – 61
- Burns/Scalding – 228
- Cuts, Bruises, Welts – 228
- Death - 47
- Failure to Protect – 157
- Failure to Thrive – 41
- Immersion – 13
- Indecent Exposure – 156
- Internal Injuries – 13
- Juvenile Aggressor - 437
- Malnutrition – 37
- Medical Neglect of Disabled Infant – 0
- Mental Injury- 15
- Oral sex – 399
- Poison/Noxious Substance – 24
- Pornography/Exposure to Live Sex Acts – 155
- Sexual Contact – 3,250
- Sexual Exploitation – 118
- Sexual Penetration – 1,219
- Sexual Solicitation- 55
- Voyeurism- 41
- Subdural Hematoma – 22
- Suffocation – 241
- Threat of Harm – 207
- Human Trafficking (Sexual Abuse)-8

Of the total number of Priority I allegations, 5,204 (71%) involved sexual related offenses.

CACD investigators closed 5,719 cases in 2017. Of the closed cases, 2,037 (36%) were found to be 'true'.

The investigative determination of 'true' means there was a preponderance of evidence that indicated the allegation(s) was true. An 'unsubstantiated' finding means the evidence was insufficient to support the allegation(s). Investigations closed with a determination of 'true' were reported to the appropriate prosecuting attorney.

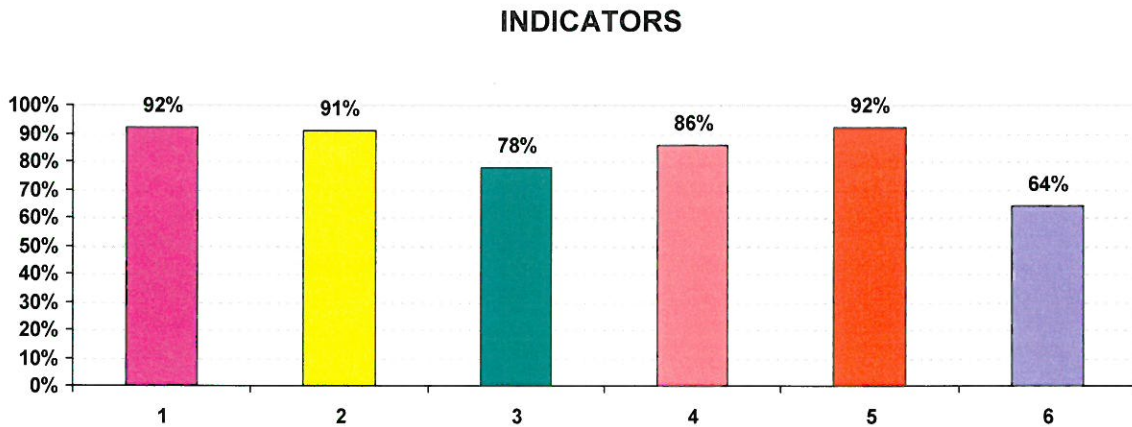
The Investigations Section is authorized one (1) Major, one (1) Investigations Administrator, eleven (11) Area Managers and sixty-three (63) Investigators. This section operated with an average of sixty-three (63) investigators during the year.

The CACD Investigations Section is evaluated on six performance indicators of compliance with Angela R. requirements, which were spelled out in a consent decree in the 1990s during federal court proceedings. They also are a part of an agreement between CACD and DHS.

The indicators are:

1. The alleged victim(s) in Priority I reports is seen by the investigator within 24 hours.
2. The alleged victim(s) in Priority II reports is seen by the investigator within 72 hours.
3. All children in the home are seen during the investigation.
4. The alleged victim(s) is interviewed (or observed) outside the presence of the alleged offender.
5. Parents/caretakers are interviewed in all investigations.
6. Investigations are concluded within 45 days of receipt of the allegation.

By agreement with DHS, CACD is required to meet a minimum of 85% compliance in each performance indicator. The following chart shows the average compliance for the year 2017. The line numbers above are used as identifiers.





CRIMES AGAINST CHILDREN

CHILD ABUSE HOTLINE

2017

ANNUAL REPORT



M E M O R A N D U M

TO: MAJOR JEFFERY L. DREW, DIVISION COMMANDER

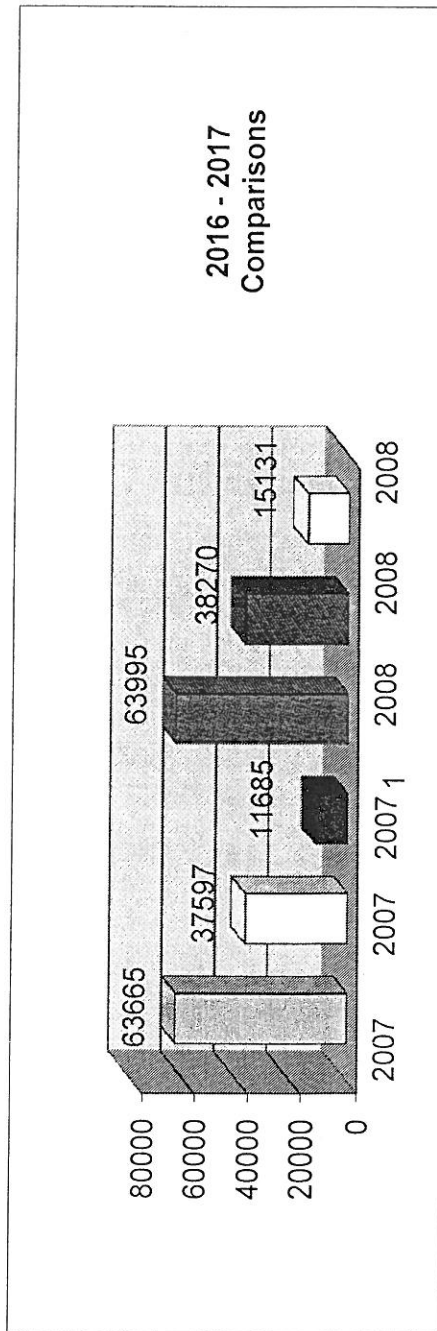
FROM: GARY GLISSON, HOTLINE ADMINISTRATOR

RE: 2017 ANNUAL HOTLINE STATISTICS

DATE: JANUARY 23, 2018

TOTAL CONTACTS FOR 2017	63,995
RECEIVED BY:	
PHONE	48,864
FAX, E-MAIL & OTHER	<u>15,131</u>
DISPOSITION:	
ASSIGNED FOR INVESTIGATION	Total received by phone, fax, email & other. 63,995
DIFFERENTIAL RESPONSE	31,271
	<u>6,999</u>
	Total maltreatment reports assigned. 38,270
DA (DEATH ASSESSMENT'S)	Total Death Assessments 113
INFORMATION ONLY	7,392
	<u>18,220</u>
DOCUMENTED	Total Investigations, DR's, Information only, Documented, DA's 25,725
	 13,495
1. NOT VALID (Information received does not rise to the legal definition of child maltreatment:	
2. DUPLICATES (Information received from a previous contact and accepted for investigation)	2,330
3. UNABLE TO LOCATE (Information received does not include a way to locate the child or family)	609
4. REFERRED TO ANOTHER (The incident occurred in another state and alleged offender resides in another state)	409
5. ALLEGED VICTIM OVER 18	590
6. ALLEGED OFFENDER NOT A CARETAKER	450
7. OTHER – Calls that do not fall in above categories. For example: Disconnected callers, calls with additional information referring to pending referral, etc.	337
TOTAL DOCUMENTED ONLY reasons listed 1 – 7	<u>18,220</u>

2016		2016		2016		2017		2017		2017	
	CALLS RECEIVED	ACCEPTED	FAXES	TOTAL HOTLINE	CONTACTS REC'D	ACCEPTED	FAXES				
JAN	4984	3018	941		5439	3310	1176				
FEB	5808	3391	1112		5315	3194	1223				
MARCH	5677	3402	1066		5426	3217	1143				
APRIL	5832	3530	1213		5550	3487	1473				
MAY	5765	3417	1036		5635	3383	1293				
JUNE	4938	2738	643		4623	2643	818				
JULY	4616	2556	570		4374	2538	790				
AUGUST	5394	3143	820		5314	3242	1224				
SEPT	5586	3392	1192		5834	3455	1593				
OCT	5581	3433	1205		6110	3742	1691				
NOV	5040	2987	1047		5627	3374	1494				
DEC	4444	2590	840		4748	2685	1213				
TOTAL	63665	37597	11685		63995	38270	15131				
	2016	2016	2016		2017	2017	2017				

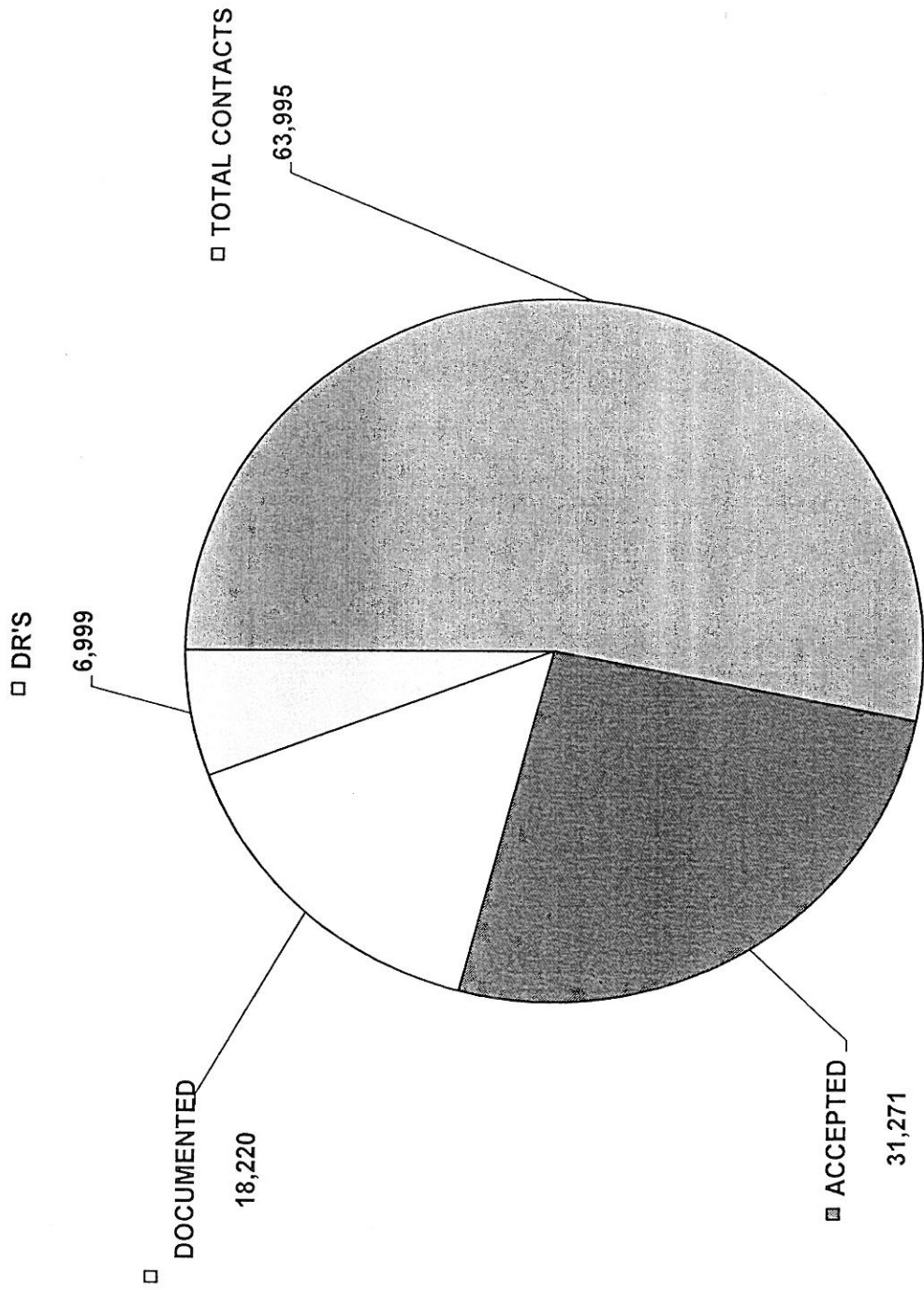


2017
ANNUAL STATS

	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
TOT 800	4263	4092	4283	4077	4342	3805	3584	4090	4241	4419	4133	3535	48864
TOT OTHER	1176	1223	1143	1473	1293	818	790	1224	1593	1691	1494	1213	15131
TOT CONTACTS	5439	5315	5426	5550	5635	4623	4374	5314	5834	6110	5627	4748	63995
ACC	2707	2570	2591	2673	2749	2294	2232	2778	2858	2971	2675	2173	31271
DOC	1483	1540	1524	1514	1628	1278	1127	1444	1778	1819	1624	1461	18220
DR	603	624	626	814	634	349	306	464	597	771	699	512	6999
MISC/OTHERS	632	571	678	540	615	687	700	620	595	539	619	596	7392
DA's	14	10	7	9	9	15	9	8	6	10	10	6	113
TOTAL CONTACTS	5439	5315	5426	5550	5635	4623	4374	5314	5834	6110	5627	4748	63995
CHILD DEATH	7	3	4	2	6	5	2	3	3	5	5	5	50
DA's	14	10	7	9	9	15	9	8	6	10	10	6	113
DOC	0	1	2	3	3	4	1	4	0	1	1	0	20
Spanish Intakes	1	0	4	1	3	6	2	1	4	2	4	2	30

Total Others - Includes Referrals received by Fax, E-Mail, Walk-In's

2017 ANNUAL ACTIVITY

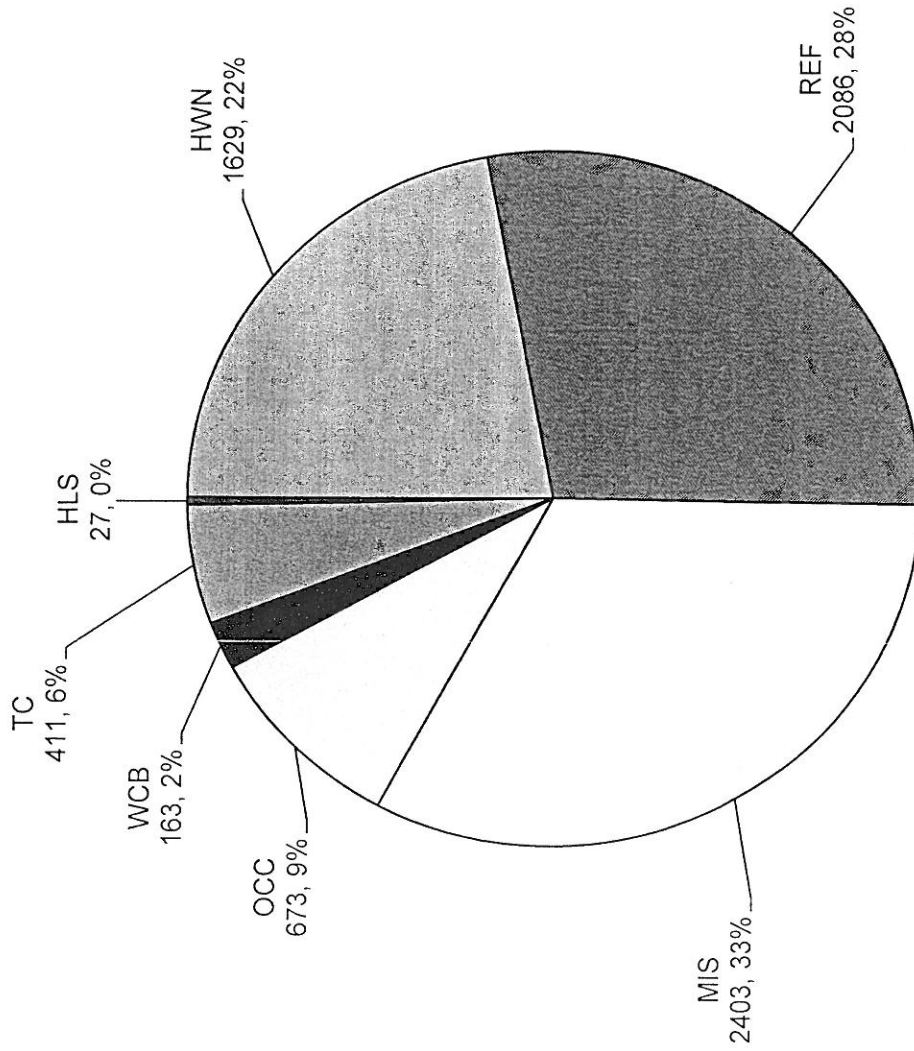


MISC CALLS BY CATEGORY - ANNUAL 2017

	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	Totals
HANG UP/WRONG NUMBER (HWN)	121	117	157	128	143	168	126	154	131	119	133	132	1629
REFERRED TO DHHS/CACD (REF)	167	154	197	139	171	210	231	184	161	134	176	162	2086
MISC INFO CALLS (MIS)	214	194	202	185	215	195	213	187	203	196	219	180	2403
CALLS FOR ON-CALL CONTACTS (OCC)	69	64	74	37	36	55	73	44	51	47	49	74	673
WCB (ON-CALL CALL BACKS, etc.)	15	8	15	8	12	18	19	18	16	12	8	14	163
TRANSFER CALLS (TC)	44	33	33	37	37	39	35	32	31	28	34	28	411
FOR/OR FROM HOTLINE SUP/ADMIN (HLS)	2	1	0	6	1	2	3	1	2	3	0	6	27
TOTAL OTHER CALLS	632	571	678	540	615	687	700	620	595	539	619	596	7392

Miscellaneous Other Calls Received By Category

(These are calls received on the 1-800 line that did not result in an accepted, screened out, or DR referral)



- HANG UP/WRONG NUMBER (HWN)
- REFERRED TO DHHS/CACD (REF)
- MISC INFO CALLS (MIS)
- CALLS FOR ON-CALL CONTACTS (OCC)
- WCB (ON-CALL CALL BACKS, etc.)
- TRANSFER CALLS (TC)
- FOR/OR FROM HOTLINE SUP/ADMIN (HLS)

DOCUMENTED TYPES

2017

DATE	NCAN	DUP	UTL	OOS	NPRFC	18+	OTHER	TOTAL
JANUARY	1123	222	25	30	40	20	23	1483
FEBRUARY	1152	235	34	37	27	32	23	1540
MARCH	1143	196	58	31	39	22	35	1524
APRIL	1162	186	37	24	33	34	38	1514
MAY	1267	166	52	30	39	52	22	1628
JUNE	899	152	52	42	37	73	23	1278
JULY	748	145	61	36	33	83	21	1127
AUGUST	1028	174	70	41	46	56	29	1444
SEPTEMBER	1315	231	61	31	43	61	36	1778
OCTOBER	1388	215	57	35	35	60	29	1819
NOVEMBER	1183	236	49	37	40	54	25	1624
DECEMBER	1087	172	53	35	38	43	33	1461
TOTAL	13495	2330	609	409	450	590	337	18220



M E M O R A N D U M

TO: MAJOR JEFFERY L. DREW, DIVISION COMMANDER
FROM: GARY GLISSON, HOTLINE ADMINISTRATOR
RE: 2017 ANNUAL HOTLINE STATISTICS
DATE: JANUARY 23, 2018

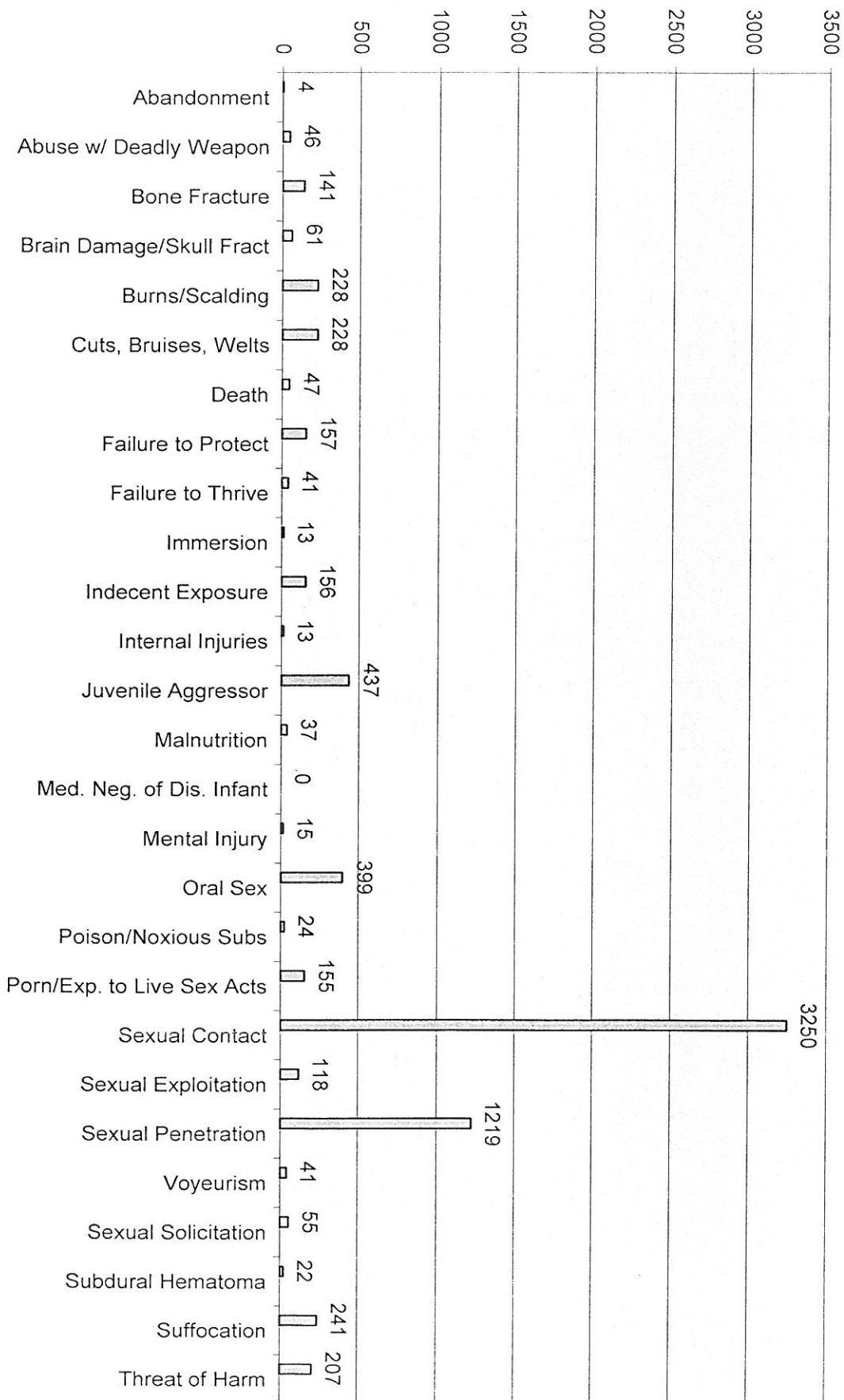
Attached you will find the CACD Child Abuse Hotline Referral Statistics Report for 2017. There was a total of 6,224 Child Abuse Hotline Referrals which contained 10,320 maltreatment allegations –7,363 priority one allegations and 2,957 priority two allegations.

CACD CHILD ABUSE HOTLINE REFERRAL ANNUAL STATISTICS FOR 2017

PRTY 1 ALLEGATION	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	Totals
Abandonment	1	0	0	0	1	0	0	1	0	0	1	0	4
Abuse w/ Deadly Weapon	4	5	3	3	5	4	3	2	8	5	2	2	46
Bone Fracture	9	14	5	10	15	13	14	11	10	15	13	12	141
Brain Damage/Skull Fract	7	6	5	7	5	5	3	4	8	2	5	4	61
Burns/Scalding	28	19	18	16	21	16	14	17	24	27	16	12	228
Cuts, Bruises, Welts	19	17	11	16	25	26	18	12	22	25	23	14	228
Death	5	2	4	2	6	5	2	3	3	5	5	5	47
Failure to Protect	18	12	12	18	12	13	8	16	25	9	9	5	157
Failure to Thrive	6	1	6	2	3	4	2	6	5	4	2	0	41
Immersion	2	0	1	0	3	0	1	1	1	1	2	1	13
Indecent Exposure	11	16	19	12	12	14	14	9	19	11	11	8	156
Internal Injuries	1	1	0	1	0	3	1	4	1	0	0	1	13
Juvenile Aggressor	33	34	40	46	45	46	35	39	32	22	31	34	437
Malnutrition	2	6	1	3	4	3	4	4	8	0	1	1	37
Med. Neg. of Dis. Infant	0	0	0	0	0	0	0	0	0	0	0	0	0
Mental Injury	2	1	1	3	2	0	0	1	1	0	3	1	15
Oral Sex	37	22	27	30	35	29	42	39	49	31	34	24	399
Poison/Noxious Subs	2	3	3	2	3	5	1	2	1	2	0	0	24
Porn/Exp. to Live Sex Acts	19	17	13	10	16	3	19	14	9	16	11	8	155
Sexual Contact	306	263	263	309	278	252	252	304	310	276	243	194	3250
Sexual Exploitation	13	12	12	9	6	5	15	12	10	9	7	8	118
Sexual Penetration	117	85	113	106	107	90	102	107	114	108	92	78	1219
Voyeurism	2	7	3	4	2	3	2	2	8	3	5	0	41
Sexual Solicitation	9	6	11	3	5	1	3	3	1	7	4	2	55
Subdural Hematoma	1	2	3	0	2	2	2	3	1	1	3	2	22
Suffocation	27	21	26	30	19	14	12	26	21	19	17	9	241
Threat of Harm	24	10	14	14	22	25	18	20	15	22	13	10	207
Human Trafficking (Sexual Abuse)	0	0	0	0	0	0	0	0	2	3	2	1	8
Total Prty. One Allegations	705	582	614	656	654	581	587	662	708	624	554	436	7363

CACD Allegations

Priority One



PRTY 2 ALLEGATION

Totals

Cuts, Bruises, Welts	20	25	39	20	24	24	14	26	28	31	14	10	275
Educational Neglect	5	6	4	0	4	1	0	1	7	3	3	2	36
Environmental Neglect	13	5	14	7	9	10	11	12	17	10	10	2	120
Extreme/Repeated Cruelty	6	7	12	10	7	7	7	14	8	12	8	5	103
Failure to Protect	9	8	17	10	11	9	9	16	13	10	8	3	123
Human Bites	0	1	0	3	3	1	1	3	2	3	1	0	18
Inadequate Clothing	1	2	0	1	0	0	0	0	0	0	0	1	5
Inadequate Food	8	3	3	2	4	7	6	0	6	4	5	2	50
Inadequate Shelter	0	2	0	1	2	2	0	5	1	1	1	0	15
Inadequate Supervision	28	13	17	13	24	21	11	2	22	18	12	12	193
Indecent Exposure	1	1	3	1	4	0	1	16	0	3	3	2	35
Kicking a Child	5	4	5	2	3	3	0	2	5	3	6	4	42
Lock-Out	4	1	5	4	6	6	3	6	3	4	0	4	46
Medical Neglect	3	0	3	2	6	0	4	1	5	3	1	1	29
Mental Injury	6	3	5	8	6	3	6	0	7	5	9	5	63
Munchausen Syndrome	0	1	0	2	0	1	1	13	0	1	0	0	19
Oral Sex	7	6	3	5	4	4	3	0	2	9	4	5	52
Porn/Exp. To Live Sex Acts	1	1	1	1	0	1	1	4	8	3	5	0	26
Sexual Contact	62	56	57	55	54	52	46	0	47	58	52	47	586
Sexual Exploitation	0	0	0	2	1	1	3	37	6	1	4	5	60
Sexual Penetration	46	29	33	28	29	31	23	1	30	32	30	21	333
Sexual Solicitation	0	2	0	2	1	0	0	11	4	1	1	0	22
Shaking Child 4 & Over	0	1	1	0	0	0	0	0	0	0	0	0	2
Shaking Child 3 & Under	0	1	0	0	0	2	0	0	0	2	0	0	5
Sprains/Dislocations	0	0	0	0	0	0	0	0	0	0	0	1	1
Strike Child 7+ on Face	23	15	20	15	33	23	15	0	21	29	14	14	222
Strike Child 6- on Face	12	4	10	7	6	10	10	25	12	9	9	7	121
Strike Child w/ Fist	14	4	7	8	16	14	7	10	15	10	8	5	118
Strike/Pinch on Genitals	0	0	1	0	0	2	5	9	1	2	3	1	24
Substance Misuse	14	10	9	11	5	7	6	4	11	4	6	3	90
Throwing a Child	8	8	9	8	7	10	7	10	20	4	6	6	103
Tying/Close Confinement	0	0	0	0	1	0	0	12	3	0	2	2	20
Human Trafficking (Labor)	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Prty. Two Allegations	296	219	278	228	270	252	200	240	304	275	225	170	2957
Total All CACD Allegations	1001	801	892	884	924	833	787	902	1012	899	779	606	10320

Total CACD Child Abuse Hotline Referrals	577	491	509	531	548	510	478	547	602	550	481	400	6224
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CACD Allegation Priority Two

