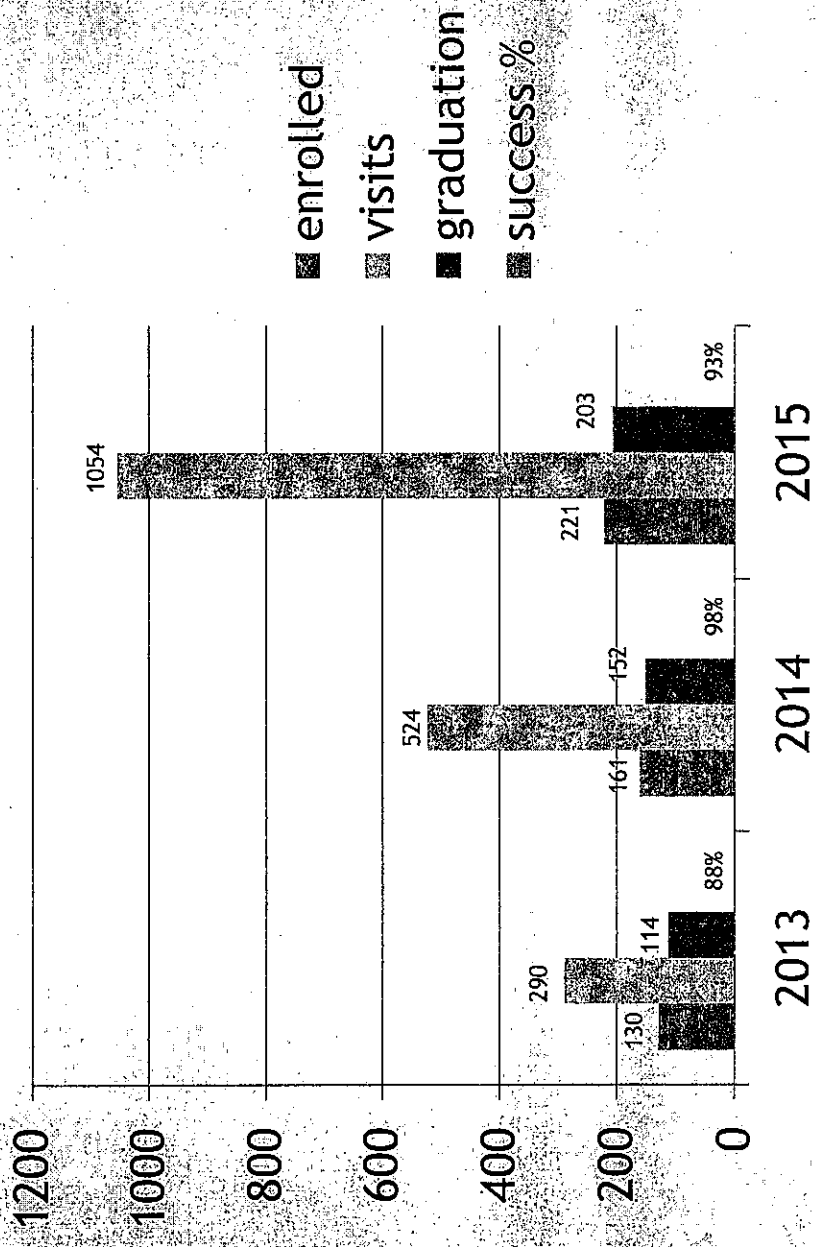
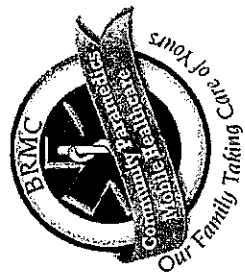


Baxter Regional Medical Center Community Paramedic Program Stats





Baxter Regional Medical Center Community Paramedic Program Total Patient Interactions

Total enrollments: 512

Total visits: 1,868

Total Graduations: 472

Success Percentage: 92%

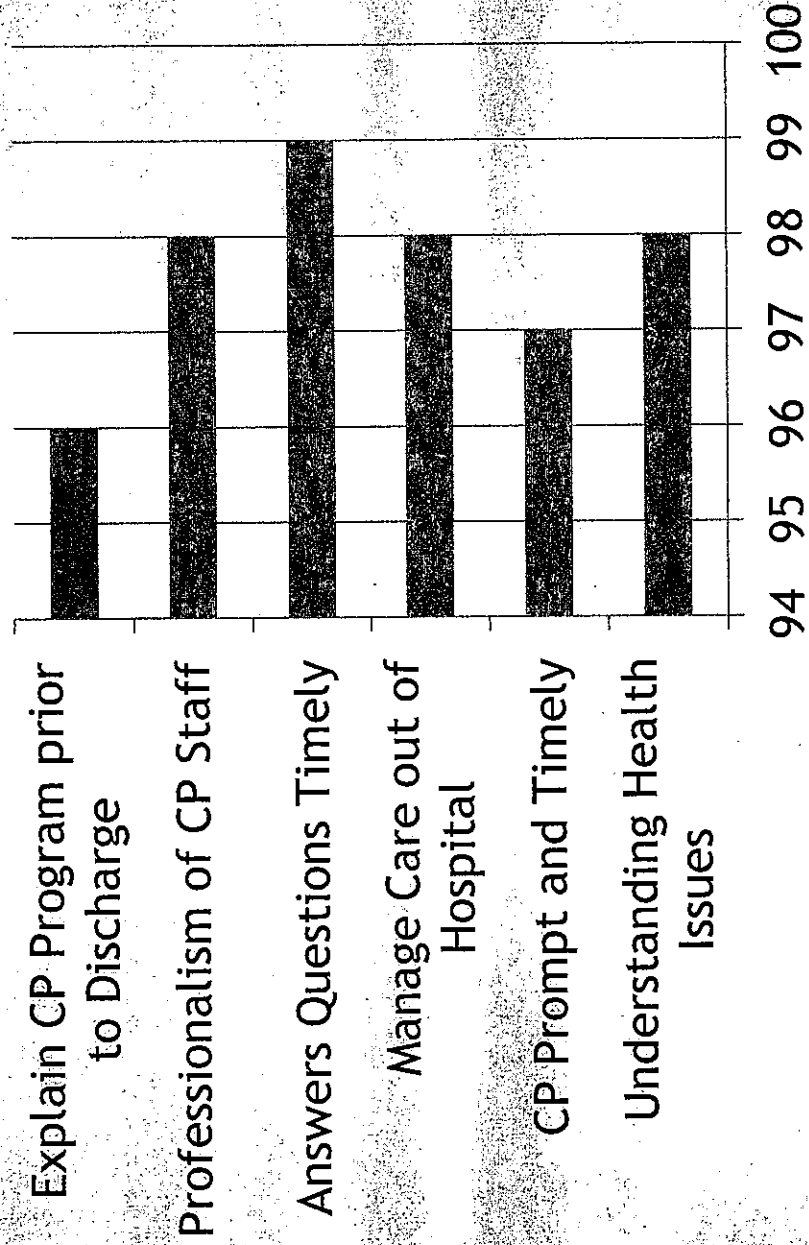
* IHI Triple Aim

Developed by the Healthcare Institute as a new concept for mapping delivery of patient care.

Three areas of focus

- Improving the Patient's experience / satisfaction.
- Improving the health of the community / patients.
- Reduction of costs within the healthcare systems.

* Improving the Patient Experience



* Improving the Health of the Community

- * Development and Distribution of Resource Guides.
- * Community Education (CP program, 911, ER).
- * Falls Assessments.
- * Medication management services.
- * Pt Advocacy (PCP / Pt Interactions).
- * Navigation of pt. Services / Resources.

*Reducing the cost of Healthcare

- * Admission Penalty Reduction.
- * ER Admission Avoidance.
- * Decreased Utilization of Ambulance. and 911 Services.
- * PCP vs ER Utilization Improvement.
- * Falls Prevention.

Who are Community Paramedics?

The Community Paramedic Mobile Healthcare Program at BRMC is staffed by highly experienced and skilled paramedics that have received additional training to assist/coach clients in management of their individual diagnoses on their own.

What services do the Community Paramedics provide clients?

- Complete in-home assessments including initial 12 lead EKG
- Oxygen therapy to include updraft treatments
- Blood draws required for lab testing
- Assist the patient's Primary Care Physician with management of a chronic illness in-home.
- Medication reconciliation/education
- Provide patient coaching to enhance wellness, healthy eating, and resource management within the community.
- Conduct a Fall Risk Assessment in the client's home.
- Set goals with the client to determine their individual guide line of care.
- Coach the client on signs and symptoms of their individual disease process.

Community Paramedic Program Mission

The mission of the Community Paramedic Program is to avoid or reduce the frequency of hospitalization or Cline Emergency Center visits by empowering clients to manage and evaluate their symptoms thereby avoiding or reducing the client's likelihood of hospital readmission. In addition, the Community Paramedic Program adheres to Baxter Regional Medical Center's mission to provide excellent care for every patient, every time."

Community Paramedic Program Purpose

The Community Paramedic Program works in conjunction with BRMC and their purpose, being to preserve BRMC as a comprehensive, independent, community-driven health system in order to optimize access to quality healthcare for patients in the communities we serve.

How are clients enrolled into the program?

The Community Paramedic Mobile Healthcare Program is a referral-based service of Baxter Regional Medical Center. Referrals are received through EMS, Cline Emergency Center, Continuity of Care or any hospital staff or primary care physicians.

For more information about the Community Paramedic Mobile Healthcare Program, please contact Dan Snyder, NREMT-Paramedic, Program Coordinator, at (870) 508-RISK (7475) or dsnyder@baxterregional.org.

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Baxter Regional Medical Center Community Paramedic Mobile Healthcare



Baxter Regional Medical Center Community Paramedic Mobile Healthcare Program was established to provide a service to a population of patients "at risk" for readmission into the hospital after discharge. The program utilizes trained paramedics to visit potential clients to evaluate and assessing their needs. They then set goals based on the individual and coach the client on meeting their individual goals. Clients who benefit from our service are those with a high risk of readmission to the hospital, those who do not qualify for home health or other community services, the chronically ill and those identified as high capacity users of the 911 system and/or emergency services. We utilize resources within Baxter and Marion Counties along with the patient's primary physician to ensure each client has a customized guideline of care and is able to reach the goals determined by the client by discharge from our program.

For more information about the BRMC Community Paramedic Program, please call (870) 508-RISK (7475), email communityparamedic@baxterregional.org or visit www.baxterregional.org today!

