Arkansas Supreme Court
Administrative Office of the Courts
Court Information Systems Division
Group Projects and Activities Report
September 18, 2015

JURY MANAGEMENT PROJECTS

- *Juror Replacement* – Gap analysis of Agile Jury is still in progress. AOC hopes to complete the Business Case for the November Automation Committee meeting.

- *Craighead County* – AOC provided onsite support MJI on September 2. Project is in the closing phase.

- *Approved Projects from the August 2015 Selection Meetings:*
    o   Miller County Circuit Court

CASE MANAGEMENT PROJECTS

INITIATING PHASE

- *Approved Projects from the August 2015 Selection Meetings:*
    o   Cleburne County Circuit Court
    o   Stone County Circuit Court
    o   Randolph County District (Pocahontas)

PLANNING PHASE

- *9th Judicial District (6 locations in Faulkner Co. and Van Buren Co.)* – AOC is working on the project schedule and a date for the project orientation meeting.

EXECUTION PHASE

- *4th Circuit (Washington and Madison)* – Final data verification and technical verification tasks are underway. Onsite Support planning is in progress and will be reviewed internally on Sep. 22.   Go-live is scheduled for **October 5, 2015.**

- *17th Judicial Circuit (Prairie and White Counties)* – Application training is underway; scheduled through Oct. 2. Prairie courts are implementing a 10MB cable line to increase bandwidth in preparation for go-live. The project go-live is **October 19, 2015.**

- *9West Judicial Circuit (Howard, Little River, Pike, and Sevier)* – Application training is underway along with configuration adjustments based on feedback from training. Training continues through Oct. 17. Technical verification is in progress. The project go-live is **November 2, 2015.**

CLOSING PHASE

- *2nd Circuit (Mississippi County)* – The project went live on Monday, September 14, 2015.

- *Little Rock District Court* **–** The court went live on Contexte on February 2, 2015. AOC has been meeting weekly with LRDC for several weeks. Project Closure Report is in progress.

- *Garland County District Court (Hot Springs)* –The project went live on March 2, 2015. Work continues on post go-live issues and project closing document.

- *White County District Court (Searcy Division)* – The project went live on May 4, 2015. AOC is continuing to work with court on issues for accounting and transitioning to Contexte.

EFILING PROJECTS

INITIATING PHASE

- *Approved Projects from the August 2015 Selection Meetings:*
  - Van Buren County Circuit Court (will be included as part of the Faulkner Project)

PLANNING PHASE

- The following are still being planned:
  - Hot Spring District Court (Malvern)
  - 23rd Judicial Circuit (Lonoke County) with Contexte accounting
  - Miller County Circuit Court
  - Faulkner County Circuit Court with Contexte accounting
  - 19W Judicial Circuit (Benton County)
  - 21st Judicial Circuit (Crawford County
  - Craighead County Circuit Court with Contexte

EXECUTION PHASE

- Supreme Court and Court of Appeals – (motions only) **Go-Live September 21, 2015.**

SOFTWARE PROJECTS

- *Approved Projects from the August 2015 Selection Meetings:*
  - iMIS - Interpreters
  - Faulkner County Circuit Court Internal Imaging

- *Contexte/OCSE Data Exchange* - AOC has been discussing with OCSE the layout of information and working with OCSE to clean up data. Once layout of information is agreed upon, Phase I of project will be complete and presented to all stakeholders. Phase II will be about adding elements to the data exchange to allow sharing of additional information between the courts and OSCE.

- *Contexte/eOMIS Data Exchange* – AOC is completing the Mapping Documentation, matching requirements to deliverables, and expecting the priority lists from ADC & ACC. A monthly conference call has been schedule for Sep. 9.

- IMIS (OPP, SC Clerks, ADR, DN and DR) – Planning and scheduling are underway to complete training and prepare for go-live.

- *AO19 Redaction* – Draft contract provided by CSI. AOC responded to CSI with the input provided from Automation Committee Members.

- *Jasper Reports* – Project teams are working on critical reports for project go-lives. The creation of spec documents are underway.

- *Vital Records Exchange*- The requested modifications to the divorce coupon procedures have been made and is being tested. After Quality Assurance approval of updates, the modifications will be deployed to Contexte PROD on October 1, 2015. Analysis and coding modifications are still in progress to address the amendment process. The CIS division is working with AOC Legal on the deceased summary report that will hopefully re-raise the proposed amendment.

- *DNet* – Modifications were made to DNet to allow Parent Counsel Management the ability to monitor and assign Parent Counsel to DN cases. The mock-up of the DNet redesigned application is still in progress, along with the development of solutions to internal request.

- *Judiciary Intranet* – Project is on hold and expected to be revised with implementation of Microsoft SharePoint through Office 365.

- *ARJLAP* – Awaiting vendor's response in preparation for moving the ARJLAP.org website from private hosting to hosting on the Judiciary website server.

- *Internal CourtConnect Enhancements* – Sprint 1 is being tested to allow users to manage their credentials. The Kiosk system is being tested.

- *Production Servers*: Preparation is underway to upgrade the production's Oracle grid infrastructure and Databases to 11.2.0.4

- *Jury Application Server: Preparation is underway to build the Jury Application Server, with Windows 2008. A later Oracle client version and the Jury software are being installed.*

HARDWARE PROJECTS

- *Disaster Recovery (DR) Site Implementation* – AOC has completed the first in a series of application functionality tests. A second test is scheduled for September 18-19 to address issues identified from the first test. A third test is tentatively scheduled for October 23-24.

- *Continuity of Operations Plan (COOP)* – Additional resources have completed ACOOP training and been given access to the application. A project plan is in development to get this project back on track.

- *Microsoft Office 365* – AOC has completed the implementation and email migration tasks for approximately 165 users. Roughly 65 users still remain and should be completed by the end of October. Most issues identified during migrations have been addressed and we are beginning to turn our attention to policy development for some application components.

- *ARcourts.gov Domain* – AOC has created the arcourts.gov DNS entries for the applications and services we host. These entries currently forward all requests to the arkansas.gov links and over time, will be established as the primary links to our applications and services.

- *Server 2003 Upgrades* –AOC is in the process of upgrading, replacing, or decommissioning a handful of servers using the outdated and unsupported 2003 operating system.

- *QRadar SIEM* – The Security Incident and Event Management (SIEM) device will reach end-of-life in July 2016. The Systems Group and the IT Security Officer have been researching other SIEM devices and are working on a business case to choose the best device for our environment.

- *Streaming Oral Arguments to the Internet* – We combine resources from two vendors, Jefferson Audio Visual Systems (JAVS) and Granicus, to stream oral arguments to the Internet. The systems provided by both vendors have reached end-of-support and/or end-

of-life. Both systems are scheduled to be replaced this fall; Granicus on September 28 and JAVS on November 3-5.