

Arkansas Department of Human Services

Division of Children and Family Services

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January 5, 2017

Varnaria Vickers-Smith, Legislative Analyst Senate Interim Children and Youth Committee and the House Aging, Children and Youth, Legislative and Military Affairs Committee Arkansas Bureau of Legislative Research One Capital Mall, 5<sup>th</sup> Floor, Room R-516 Little Rock, AR 72201

RE: Initial Filing - Regular Promulgation

Dear Ms. Vickers-Smith:

Please place the Division of Children & Family Services on the Children & Youth Committee agenda for review of the Rules as listed on the Questionnaire. The public comment period is from January 8,2017 to February 7,2017, with a proposed effective date of May 1,2017.

Enclosed are copies of the Questionnaire, Summary of Changes, Financial Impact Statement and Rule.

If you have any questions or comments, please contact Christin Harper, Assistant Director, Division of Children and Family Services, P.O. Box 1437, (Slot S570), Little Rock, Arkansas 72203-1437; phone 682-8541; email <a href="mailto:christin.harper@dhs.arkansas.gov">christin.harper@dhs.arkansas.gov</a> or fax 682-6968.

Sincerely,

Mischa Martin

Director, Division of Children and Family Services

#### **BUREAU OF LEGISLATIVE RESEARCH**

**DEPARTMENT OF HUMAN SERVICES** Division of Children and Family Services AMENDING ADMINISTRATIVE REGULATIONS

TITLE:

**New Rule** 

POLICY V-E: Child Involved in a Protective Services Case Who is Missing and related procedures

PROPOSED EFFECTIVE DATE:

May 1, 2017

STATUTORY AUTHORITY:

A.C.A. 9-28-103

**NECESSITY AND FUNCTION:** 

**New Rule** 

POLICY V-E: Child Involved in a Protective Services Case Who is Missing and related procedures

 To update the Division's policy and procedure per federal Public Law 113-183, specifically to add the requirement for Division staff to notify the National Center for Missing and Exploited Children (NCMEC) when a child involved in a protective services case is missing from his/her parents' home and to provide information regarding the child so that NCMEC may aid the biological parents, Division, and law enforcement in locating the child as well as to report to local law enforcement any youth involved with DCFS who is identified as being a sex trafficking

victim.

PAGES FILED:

Name:

Mischa Martin

Title: Director

Section:

Division of Children and Family Services

Department of Human Services

PROMULGATION DATES:

January 8, 2017 to February 7, 2017

**CONTACT PERSON:** 

Christin Harper

**DHS-DCFS Policy Unit** Phone: (501) 682-8541 Fax: (501) 683-4854

Email: christin.harper@dhs.arkansas.gov

## QUESTIONNAIRE FOR FILING PROPOSED RULES AND REGULATIONS WITH THE ARKANSAS LEGISLATIVE COUNCIL AND JOINT INTERIM COMMITTEE

DEPARTMENT/AGENCY	DEPARTMENT/AGENCY Department of Human Services				
DIVISION	Division of Children and Family Services				
DIVISION DIRECTOR	Mischa Martin				
CONTACT PERSON	Christin Harper, Assistant Director				
ADDRESS	P. O. Box 1437, Slot S570, Little Rock, AR 72203-1437				
PHONE NO. (501)682-8 NAME OF PRESENTER A MEETING	(501) E- 541 FAX NO 683-4854 MAIL about 1 0 11 1				
PRESENTER E-MAIL ch	ristin.harper@dhs.arkansas.gov				
	INSTRUCTIONS				
C. If you have a method of Rule" below. D. Submit two (2) copies of (2) copies of the propose  Donna K. Day Administrativ	tion <u>completely</u> using layman terms. You may use additional sheets, if indexing your rules, please give the proposed citation after "Short Title of this this questionnaire and financial impact statement attached to the front of two drule and required documents. Mail or deliver to:  vis The Rules Review Section				
Bureau of Les One Capitol I Little Rock, A	**************************************				
rule?	Missing Missing				
2. What is the subject of the prule?	To establish new policy and related procedures regarding Division protocols when a child involved in a protective services (in-home) case goes missing per federal Public Law 113-183.				
3. Is this rule required to comply with a federal statute, rule, or regulation? Yes No Federal Public Law 113-183,					
If yes, please provide the federal rule, regulation, and/or statute citation.  Section 104					
	e emergency provisions of the Administrative				
When does the emergency expire?	rule				

	Will this emergency rule be promulgated under the permanent provisions of the Administrative Procedure Act?	Yes 🗌	No 🗌
5.	Is this a new rule? Yes No \( \sum \) No \( \sum \) If yes, please provide a brief summary explaining the regulation.		
	Does this repeal an existing rule? Yes No No No If yes, a copy of the repealed rule is to be included with your completed with a new rule, please provide a summary of the rule giving an explanation	questionnair	e. If it is being replaced the rule does.
1	Is this an amendment to an existing		
rul	If yes, please attach a mark-up showing the changes in the existing rule a changes. Note: The summary should explain what the amendment do be clearly labeled "mark-up."	nd a summa loes, and the	ry of the substantive e mark-up copy should
6.	Cite the state law that grants the authority for this proposed rule? If codificitation. A.C.A. § 9-28-103	ied, please g	ive the Arkansas Code
-	What is the purpose of this proposed rule? Why is it necessary? DLICY V-E: Child Involved in a Protective Services Case Who is Missing To establish new Division's policy and related procedures per federal Putthe requirement for Division staff to notify the National Center for Missin (NCMEC) when a child involved in a protective services case is missing information regarding the child so that NCMEC may aid the biological pain locating the child as well as to report to local law enforcement any you identified a sex trafficking victim.	ng and Explo	ited Children home and to provide
	Please provide the address where this rule is publicly accessible in electro by Arkansas Code § 25-19-108(b).  Secretary of State Website	nic form via	the Internet as required
DH	S/DCFS CHRIS public:		
<u>http</u>	os://ardhs.sharepointsite.net/CW/Notice%20of%20Rule%20Making/Forms	s/AllItems.as	<u>px</u>
	Will a public hearing be held on this proposed rule? Yes No No If yes, please complete the following:  Date: Time: Place:		
10. <b>v</b>	When does the public comment period expire for permanent promulgation	? (Must prov	vide a date )
Jan	uary 8, 2017 to February 7, 2017.	, F-0.	

11. What is the proposed effective date of this proposed rule? (Must provide a date.) May 1, 2017
12. Do you expect this rule to be controversial? Yes \( \scale= \) No \( \scale= \) If yes, please explain.
13. Please give the names of persons, groups, or organizations that you expect to comment on these rules? Pleas provide their position (for or against) if known.
We do not know of any specific groups of persons who would comment.

### FINANCIAL IMPACT STATEMENT

### PLEASE ANSWER ALL QUESTIONS COMPLETELY

DEPARTMENT Department of Human Services								
DI	VISI	ON N. COMDI I	Division of Cl	nildren and	d Family S	Services		
ST	ATE	MENT	ETING THIS		Chris	tin Harper		
TI	ELEP	HONE NO.	(501)682- 8541	FAX NO.	(501) 68 4854	3-	ristin.harper@d	hs.arkansas.gov
To St	o com	aply with Ark ent and file to	. Code Ann. § wo copies with	25-15-204 the questic	(e), pleas	e complete the foll ad proposed rules.		
SHORT TITLE OF THIS Policy I				Policy Ro Who is M	Regarding Child Involved in Protective Services Case Missing			
1. im	Doe pact?	es this propos	ed, amended, o	r repealed	rule have	a financial	Yes 🗌	No 🖂
2.	economic, or other evidence and information available concerning the							No 🗍
3.	In co	onsideration or the contract of the contract o	of the alternative agency to be	ves to this the least co	rule, was ostly rule	this rule considered?	Yes 🖂	No 🗌
	If an	agency is pr	oposing a more	costly ru	le, please	state the following	2:	
	(a)					rule justify its add		
	(b)	The reason	for adoption of	the more	costly rul	e;		
	(c) Whether the more costly rule is based on the interests of public health, safety, or welfare, an if so, please explain; and;					welfare, and		
	(d) Whether the reason is within the scope of the agency's statutory authority; and if so, please explain.					f so, please		
4. If the purpose of this rule is to implement a federal rule or regulation, please state the following:						wing:		
(a) What is the cost to implement the federal rule or regulation?								
		rent Fiscal Y	<u>'ear</u>			Next Fiscal Year		
	Gene Reve		0		(	eneral Revenue	0	
Federal Funds 0 Cash Funds 0					ederal Funds ash Funds	0		

Special Revenue	0	Special Revenue	0
Other (Identify)	0	Other (Identify)	0

	lotal	0.00	Total	0.00		
(b)	) What is the ad	ditional cost of the state rule?				
<u>C</u>	Current Fiscal Y	<u>ear</u>	Next Fiscal Year			
F C S	General Revenue Gederal Funds Cash Funds Special Revenue Other (Identify)		Federal Funds Cash Funds Special Revenue			
T	otal	0.00	Total	0.00		
exp	plain how they ar	timated cost by fiscal year to a ded, or repealed rule? Identify a affected.	any private individual, entity the entity(ies) subject to the	and business subject to ne proposed rule and		
	ent Fiscal Year		Next Fiscal Ye	<u>ar</u>		
\$ _0.0	00		\$ _0.00			
<u>Curre</u> \$ _0.0	ent Fiscal Year		Next Fiscal Years 0.00	<u>ur</u> —		
or pri	ivate entity, priva	agency's answers to Question east one hundred thousand do to the business, state government, those entities combined?	llars (\$100,000) per year to	a private individual		
			Yes 🗌 No 🖂			
UIII	If YES, the agency is required by Ark. Code Ann. § 25-15-204(e)(4) to file written findings at the time of filing the financial impact statement. The written findings shall be filed simultaneously with the financial impact statement and shall include, without limitation, the following:					
(1)	(1) a statement of the rule's basis and purpose;					
(2) the problem the agency seeks to address with the proposed rule, including a statement of wl a rule is required by statute;						
(3)	a description of	the factual evidence that: he agency's need for the prop				

- (b) describes how the benefits of the rule meet the relevant statutory objectives and justify the rule's costs;
- (4) a list of less costly alternatives to the proposed rule and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;
- (5) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;
- (6) a statement of whether existing rules have created or contributed to the problem the agency seeks to address with the proposed rule and, if existing rules have created or contributed to the problem, an explanation of why amendment or repeal of the rule creating or contributing to the problem is not a sufficient response; and
- (7) an agency plan for review of the rule no less than every ten (10) years to determine whether, based upon the evidence, there remains a need for the rule including, without limitation, whether:
  - (a) the rule is achieving the statutory objectives;
  - (b) the benefits of the rule continue to justify its costs; and
  - (c) the rule can be amended or repealed to reduce costs while continuing to achieve the statutory objectives.

# DCFS SUMMARY OF CHANGES FOR JANUARY 2017 PROMULGATION

### SUMMARY OF DCFS REGULAR PROMULGATION

The purpose of this regular promulgation is to establish a new Division policy regarding when a child involved in a protective services (in home) case is missing from his/her parents' home. This new rule will ensure the State is in compliance with federal Public Law 113-183 regarding the requirement to report any child under the supervision of the state child welfare agency to the National Center for Missing and Exploited Children as well as to report to local law enforcement any youth involved with DCFS who is identified as a sex trafficking victim.

## POLICY V-E: CHILD INVOLVED IN PROTECTIVE SERVICES CASE WHO IS MISSING

05/2017

Occasionally there are instances when a child or youth involved in an open protective services case may runaway or otherwise go missing. In all instances of missing children who are part of an open protective services case, the Division of Children and Family Services (DCFS) will collaborate with the child's family, law enforcement, and the National Center for Missing and Exploited Children (NCMEC) in an effort to locate the child.

Child Who May Have Been Taken Without Authorization or the Family has Absconded with the Child(ren)

If the family and/or Division has reason to believe the child was taken from his/her parents/caretakers without authorization by another individual, then upon notification, the family's FSW caseworker and FSW caseworker's supervisor will ensure the following individuals are notified of the child's disappearance:

- A. Area Director
- B. Assistant Director of Community Services or designee

The Assistant Director of Community Services or designee will then notify the DCFS Director.

The FSW caseworker will also issue a Protective Services Alert if:

- A. The family has left the county of origin and moved with their child(ren) to another county or state; and,
- B. The new address is unknown; and,
- C. The child's health or physical well-being is deemed to be in immediate danger because the family is involved in an open protective services case involving an identified Arkansas Health and Safety Factor.

#### Child Who May Have Run Away

If the family and/or Division has reason to believe the child independently left his/her home of his/her own accord (i.e., run away), then upon notification, the family's FSW caseworker and FSW caseworker's supervisor will ensure the Area Director is also notified of the child's disappearance. The FSW caseworker will then follow the steps outlined below.

## Procedure V-E1: When a Child is Reported Missing from a Family with an Open Protective Services Case

05/2017

The following applies to situations in which the child has been taken from his/her parents/caretakers without authorization and to situations in which the child has run away independently from the home.

After receiving notification of the child's disappearance from the child's family or by other means, the FSW caseworker will:

- Notify the child's attorney ad litem (if applicable) within two hours.
  - 1) This notification may occur via email, phone, or text.
- B. Determine within two hours whether the child's parents/caretakers have filed a missing person report with the local police department or sheriff's office.
  - 1) If the parents/caretakers have filed a missing person report, obtain the missing report number from the parents/caretakers.
  - 2) If the parents/caretakers have not yet field a missing person report, encourage the parents to file the report with the local police department or sheriff's department as soon as possible and obtain the missing person report number from the parents/caretakers as soon as possible.
  - 3) If the parents/caretakers refuse to file a missing person report within one business day, contact the local police department or sheriff's department immediately to file a missing person report and provide the following information:

- a) Child's name;
- b) A physical description of the child;
- c) A picture of the child may be released to assist with identification provided that the child is not identified as being involved in an open protective services case.
- d) Child's date of birth;
- e) Circumstances of the missing child's disappearance, including the date the child went missing or was last seen and if the child indicated a destination (and, if so, what the destination is);
- f) Any other factual, biographical, or historical information that may assist with locating the missing child;
- A request for law enforcement to enter the information into the National Crime Information Center (NCIC) database of the Federal Bureau of Investigation.
  - If the local police department or sheriff's department will not allow DCFS to file a
    missing person report on behalf of the family, document the attempt to file the
    missing person report in CHRIS contacts.
- C. Once a police report has been filed, contact the National Center for Missing and Exploited Children (NCMEC) at 1-800-THE-LOST (1-800-843-5678) no later than 24 hours after receiving information on missing or abducted children or youth to provide the following information to NCMEC per the Memorandum of Understanding (MOU) between DCFS and NCMEC:
  - 1) Child's name;
  - 2) Photo of the child, if available;
  - 3) Child's date of birth;
  - 4) Name and contact information of the FSW caseworker and FSW supervisor;
  - Investigating Law Enforcement Agency Name, Contact Information, and Case Number (i.e., Missing Person Report number);
  - 6) Circumstances of the missing child's disappearance, including the date the child went missing or was last seen;
  - 7) Any other factual, biographical, or historical information that may assist with locating the missing Child.
- E. Upon NCMEC's request, release to NCMEC any additional requested information and/or records in its possession that are relevant to locating the missing child.
- F. Keep NCMEC informed with up-to-date information regarding the missing child.
- G. Update CHRIS contacts regarding the missing child and efforts to locate the missing child.
- H. If the child:
  - Is not found and there are other children in the home:
    - a) Continue to provide services to the family and other children as appropriate; and,
    - b) Continue to call previously contacted parties and inquire for information and furnish further information that becomes available through case closure.
    - c) If appropriate, extend the search to other counties and states.
  - 2) Is not found within 60 calendar days and is the only child in the home:
    - Update the FAST to determine if additional services (e.g., counseling may be appropriate for the parents/caretakers);
    - b) Close the case if the family does not need further services.

After notification of the child's disappearance by the family or by other means, the FSW supervisor will:

- A. Notify the Area Director and Assistant Director of Community Services or designee of the child's disappearance.
- B. Conference with the FSW as needed.

## Procedure V-E2: When a Child Involved in a Protective Services Case Who has been Missing is Located

05/2017

When a child involved in an open protective service case who has been missing is located, the FSW caseworker will:

- A. Encourage the parents to have the child examined by his/her primary care physician, if possible, within 72 hours of locating the child or immediately in the case of a medical emergency.
- B. Notify immediately (but no later than 24 hours after the child has been located) all parties and individuals previously notified of the child's disappearance that the child has been located to include, but not limited to:
  - FSW Supervisor
  - 2) Area Director
  - 3) Local OCC attorney
  - 4) Child's attorney ad litem, if applicable
  - 5) Law enforcement
  - 6) NCMEC
    - a) This notification may occur via email, phone, or text as appropriate.
- C. If the case:
  - Was not closed during the child's absence from the home:
    - a) Conduct a visit with the child and the child's family within three business days after the child has been located to determine what immediate needs the child and/or family may have and what immediate steps may need to be taken to better support the child and his/her family.
    - Update CHRIS contacts to note the child has been located and when the FSW caseworker met with the child and his/her family.
    - c) Determine the primary factors that contributed to the child's running away or otherwise being absent from his/her home to include:
      - i. Updating the family's FAST assessment within 30 days of locating the child; and,
      - ii. Determining if the child is a sex trafficking victim or at risk of being a sex trafficking victim based on responses to the updated FAST and any other information gathered.
        - If there is reason to believe the child is a victim of sex trafficking:
          - (a) Document accordingly in CHRIS and conference with the FSW supervisor to determine appropriate next steps for additional screening related to sex trafficking victims and/or referral to appropriate services.
          - (b) Report information on children or youth who have been identified as a sex trafficking victim to local law enforcement immediately, and in no case later than 24 hours after receiving the information.
          - (c) Document in CHRIS contacts when local law enforcement is notified of a child being identified as a sex trafficking victim.
  - 2) Was closed because the child was the only child involved in the case and absent from the home for more than 60 days and the family did not require further services:
    - a) Reopen the case if the child is still under 18 years of age.
    - b) Determine the primary factors that contributed to the child's running away or otherwise being absent from his/her home to include:
      - i. Updating the family's FAST assessment within 30 days of reopening the case; and,
      - Determining if the child is a sex trafficking victim or at risk of being a sex trafficking victim based on responses to the updated FAST and any other information gathered.

- 1) If there is reason to believe the child is a victim of sex trafficking:
  - (a) Document accordingly in CHRIS and conference with the FSW supervisor to determine appropriate next steps for additional screening related to sex trafficking victims and/or referral to appropriate services.
  - (b) Report information on children or youth who have been identified as a sex trafficking victim to local law enforcement immediately, and in no case later than 24 hours after receiving the information.
  - (c) Document in CHRIS contacts when local law enforcement is notified of a child being identified as sex trafficking victim.

#### The FSW supervisor(s) will:

- A. Conference with the FSW(s) as needed.
- B. Notify the Assistant Director of Community Services or designee.