

From Crisis to Full Blown Catastrophe

ANCOR conducted a survey in 2021 to examine the influence of the pandemic on DSP staffing and found:

- 77% of Providers are Turning Away New Referrals
- 58% of Providers are Discontinuing Programs and Services
- 84% of Providers are Delaying the Launch of New Programs or Services
- 40% of Providers are Seeing Higher Frequencies of Reportable Incidents
- 92% of Providers Continue to Grapple with the Impact of the Pandemic on Recruitment and Retention

Source: [The State of America's Direct Support Workforce 2021](#), ANCOR