Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

1 State of Arkansas As Engrossed: S2/20/01 S2/22/01 S3/01/01 H3/28/01 A Bill 2 Act 1397 of 2001 83rd General Assembly SENATE BILL 494 Regular Session, 2001 3 4 By: Senator Brown 5 6 7 For An Act To Be Entitled 8 9 AN ACT TO AMEND MINIMUM STAFFING REQUIREMENTS AND PROCEDURES IN ARKANSAS NURSING HOMES AND NURSING 10 11 FACILITIES; TO SET MINIMUM STAFFING REQUIREMENTS 12 AND PROCEDURES IN ARKANSAS NURSING HOMES AND NURSING FACILITIES: AND FOR OTHER PURPOSES. 13 14 **Subtitle** 15 16 TO SET MINIMUM STAFFING REQUIREMENTS AND PROCEDURES IN ARKANSAS NURSING HOMES AND 17 18 NURSING FACILITIES. 19 20 21 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS: 22 23 SECTION 1. Arkansas Code 20-10-1401 is amended to read as follows: 24 20-10-1401. Definition Definitions. 25 For purposes of this subchapter—: 26 (1) "nursing Nursing facility or nursing home" means any buildings, 27 structure, agency, institution, or other place for the reception, accommodation, board, care, or treatment of two (2) or more than three (3) 28 unrelated individuals, who, because of physical or mental infirmity, are 29 unable to sufficiently or properly care for themselves, and for which 30 31 reception, accommodation, board, care, and treatment, a charge is made. 32 Provided, the term "nursing facility or nursing home" shall not include the 33 offices of private physicians and surgeons, boarding homes, residential care facilities, intermediate care facilities for the mentally retarded, hospitals, 34 35 institutions operated by the federal government or licensed by the Division of 36 Developmental Disabilities Services, or any facility which is conducted by and

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1 for those who rely exclusively upon treatment by prayer alone for healing in 2 accordance with the tenets or practices of any recognized religious 3 denomination. 4 (2) "Day shift" means the period of 7:00 a.m. to 3:00 p.m. (3) "Evening shift" means the period of 3:00 p.m. to 11:00 p.m. 5 (4) "Night shift" means the period of 11:00 p.m. to 7:00 a.m. 6 7 (5) (A) "Direct-care staff" means any licensed or certified nursing staff 8 who provides direct, hands-on care to residents in a nursing facility. 9 (B) "Direct-care staff" shall not include therapy personnel, or personnel listed in § 20-10-1404. 10 11 (6) "Midnight census" means the number of patients occupying 12 nursing home beds in a nursing facility at midnight of each day. 13 14 SECTION 2. Arkansas Code 20-10-1402 is amended to read as follows: 15 20-10-1402. Standard of care. 16 (a) The Department of Human Services shall not issue or renew a license of a nursing facility or nursing home unless that facility employs the nursing 17 18 personnel needed to provide continuous twenty-four-hour nursing care and service to meet the needs of each resident in the nursing facility or nursing 19 20 home and the standard of care as required by all state and federal 21 regulations. 22 (b) The standard of care required by this subchapter shall be the 23 minimum standard of care required by nursing facilities or nursing homes and 24 shall be adjusted upward to meet the care needs of residents. 25 (c) If a facility varies shift hours from the shift hours listed in § 26 20-10-1401, the facility shall meet the staffing requirements for the shift *listed in § 20-10-1401.* 27 28 29 SECTION 3. Arkansas Code 20-10-1403 is amended to read as follows: Ratio of staff to residents - June 30, 2000, requirement. 30 20-10-1403. 31 (a) By June 30, 2000, a nursing facility or nursing home shall maintain a ratio of unlicensed nursing personnel to nursing facility or nursing home 32 33 residents of no fewer than: (1) One (1) certified nursing assistant to eight (8) residents 34 35 during the day shift; (2) One (1) certified nursing assistant to twelve (12) residents 36

1 during an evening shift; and 2 (3) One (1) certified nursing assistant to eighteen (18) residents during the night shift. 3 4 (a) Effective July 1, 2001 through June 30, 2002, all nursing facilities shall maintain the following minimum direct-care staff to resident 5 6 ratios: 7 (1) One (1) direct-care staff to every seven (7) residents for 8 the day shift. Of this direct-care staff, there shall be one (1) licensed 9 nurse to every forty (40) residents. 10 (2) One (1) direct-care staff to every ten (10) residents for the 11 evening shift. Of this direct-care staff, there shall be one (1) licensed 12 nurse to every forty (40) residents. 13 (3) One (1) direct-care staff to every sixteen (16) residents for the night shift. Of this direct-care staff, there shall be one (1) licensed 14 15 nurse to every eighty (80) residents. 16 (b) By June 30, 2000, a nursing facility or nursing home shall maintain a ratio of licensed personnel of no fewer than: 17 18 (1) A full-time registered nurse director of nursing; and 19 (2) Licensed nurses, including, but not limited to, registered nurses, licensed practical nurses, or licensed vocational nurses in a ratio of 20 21 no fewer than: 22 (A) One (1) nurse to thirty (30) residents during the day 23 shi ft: 24 (B) One (1) nurse to thirty (30) residents during the 25 evening shift; and 26 (C) One (1) nurse to fifty (50) residents during the night 27 shi ft. (b) Effective July 1, 2002 through June 20, 2003, all nursing 28 29 facilities shall maintain the following minimum direct-care staffing to 30 resident ratios: 31 (1) One (1) direct-care staff to every seven (7) residents for the day shift. Of this direct-care staff, there shall be one (1) licensed 32 33 nurse to every forty (40) residents. (2) One (1) direct-care staff to every nine (9) residents for the 34 35 evening shift. Of this direct-care staff, there shall be one (1) licensed nurse to every forty (40) residents. 36

1	(3) One (1) direct-care staff to every fourteen (14) residents
2	for the night shift. Of this direct-care staff, there shall be one (1)
3	licensed nurse to every eighty (80) residents.
4	(c) By June 30, 2000, in facilities containing seventy (70) or more
5	beds, the nursing facility or nursing home shall employ a registered nurse
6	supervisor during the day and evening shifts in addition to the requirements
7	of subsection (b) of this section.
8	(c) Effective July 1, 2003, all nursing facilities shall maintain the
9	following minimum direct-care staffing to resident ratios:
10	(1) One (1) direct-care staff to every six (6) residents for the
11	day shift. Of this direct-care staff, there shall be one (1) licensed nurse
12	to every forty (40) residents.
13	(2) One (1) direct-care staff to every nine (9) residents for the
14	evening shift. Of this direct-care staff, there shall be one (1) licensed
15	nurse to every forty (40) residents.
16	(3) One (1) direct-care staff to every fourteen (14) residents
17	for the night shift. Of this direct-care staff, there shall be one (1)
18	licensed nurse to every eighty (80) residents.
19	(d) By June 30, 2000, in facilities containing one hundred (100) or
20	more beds, the nursing facility or nursing home shall, in addition to the
21	requirements of subsections (b) and (c) of this section:
22	(1) Employ a registered nurse supervisor during the night shifts;
23	(2) Employ a full-time assistant director of nursing; and
24	(3) Employ a full-time registered nurse director of in-service
25	educati on.
26	(d) Nursing facilities shall provide in-services training to its
27	licensed and certified staff pursuant to regulations promulgated by the Office
28	of Long Term Care.
29	(e) Upon any expansion of resident census by the facility, the facility
30	shall be exempt from any corresponding increase in staffing ratios for a
31	period of nine (9) consecutive shifts from the date of the expansion of
32	resident census.
33	(f)(1) The computation of the direct-care minimum staffing ratios shall
34	be carried to the hundredth place.
35	(2) If the application of the ratios listed in § 20-10-1403
36	results in other than a whole number of personnel for a shift or shifts, the

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2 when the resulting ratio, carried to the hundredth place, is fifty-one 3 hundredths (.51) or higher. 4 (3) In no event shall a facility have less than one (1) licensed 5 personnel per shift for direct-care staff. 6 (q) All computations shall be based on the midnight census for the day 7 in which the shift or shifts begin. 8 9 Arkansas Code 20-10-1404 is amended to read as follows: SECTION 4. 20-10-1404. Ratio of staff to residents - September 30, 2000, 10 11 requirement. Director of Nurses. (a) By September 30, 2000, a nursing facility or nursing home shall 12 maintain a ratio of unlicensed nursing personnel to nursing facility or 13 14 nursing home residents of no fewer than: 15 (1) One (1) certified nursing assistant to seven (7) residents 16 during the day shift; 17 (2) One (1) certified nursing assistant to twelve (12) residents 18 during an evening shift; and 19 (3) One (1) certified nursing assistant to eighteen (18) 20 residents during the night shift. 21 (b) By September 30, 2000, a nursing facility or nursing home shall maintain a ratio of licensed personnel of no fewer than: 22 23 (1) A full-time registered nurse director of nursing; and 24 (2) Licensed nurses, including, but not limited to, registered nurses, licensed practical nurses, or licensed vocational nurses in a ratio of 25 26 no fewer than: 27 (A) One (1) nurse to fifteen (15) residents during the day 28 shi ft: 29 (B) One (1) nurse to fifteen (15) residents during the 30 evening shift; and 31 (C) One (1) nurse to thirty-five (35) residents during the 32 ni ght shift. 33 (c) By September 30, 2000, in facilities containing seventy (70) or 34 more beds, the nursing facility or nursing home shall employ a registered nurse supervisor during the day and evening shifts in addition to the 35 36 requirements of subsection (b) of this section.

number of required personnel shall be rounded to the next higher whole number

1	(d) By September 30, 2000, in facilities containing one hundred (100)
2	or more beds, the nursing facility or nursing home shall, in addition to the
3	requirements of subsections (b) and (c) of this section:
4	(1) Employ a registered nurse supervisor during the night shifts;
5	(2) Employ a full-time assistant director of nursing; and
6	(3) Employ a full-time registered nurse director of in-service
7	educati on.
8	(a) In addition to the minimum direct-care staffing ratios in § 20-10-
9	1403, effective July 1, 2001, each nursing facility shall employ a registered
10	nurse to serve as director of nurses.
11	(b) The Director of Nurses shall be a full-time employee, and shall be
12	employed for no less than forty (40) hours per week, and an additional
13	registered nurse shall be employed for a minimum of sixteen (16) hours per
14	week to ensure seven (7) day a week coverage.
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16	SECTION 5. Arkansas Code 20-10-1407 is amended to read as follows:
17	20-10-1407. Report.
18	(a) (1) Every three (3) months By the fifth (5 th) day of each month,
19	each nursing facility or nursing home shall submit a <u>written</u> report of all
20	shifts which fail to meet the minimum staffing requirements of this subchapter
21	during the preceding month to the Office of Long-Term Care. A pattern of
22	failure to comply with the provisions of this subchapter is a Class B
23	violation in accordance with § 20-10-206.
24	(2) Upon determination by the office that a pattern of failure to
25	comply with the provisions of this subchapter has occurred, the nursing
26	facility or nursing home shall <u>, in addition to the requirements set forth in</u>
27	<u>subdivision (a)(1) of this section,</u> submit to the office on a monthly basis a
28	report stating the nursing staff-to-resident ratios for each shift.
29	(3) Each nursing facility shall also submit copies of all daily
30	staffing logs for the same months for any reports required under subdivision
31	(a)(1) or subsection (b) of this section.
32	(b) If at the end of three (3) months after the office has found the
33	nursing facility or nursing home to be out of compliance with §§ 20-10-1401
34	through 20-10-1409, the office, in addition to the civil monetary penalties
35	which have accrued any other penalties or sanctions imposed, shall, pursuant

to § 20-10-1408, prohibit the facility from admitting new residents until the

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1	facility is in compliance.
2	(c) The failure to meet the requirement regarding the posting of
3	current staff-resident ratios set forth in § 20-10-1406, or the failure to
4	provide staffing reports, logs or documentation to the Office of Long-Term
5	Care or the Division of Medical Services, is a Class C violation in accordance
6	with § 20-10-206.
7	(d) "Pattern of failure" means that a facility did not meet the minimum
8	staffing requirements of this subchapter for more than twenty percent (20%) or
9	the total number of shifts for any one (1) month.
10	(e) A facility may regain compliance after a pattern of failure by
11	establishing that the facility met the minimum staffing requirements of this
12	subchapter for at least eighty percent (80%) of the shifts during the
13	preceding month.
14	(f)(1) The Division of Medical Services is authorized to perform
15	audits, including random audits, of nursing facilities or nursing homes to
16	determine and ensure compliance with the requirements of this subchapter.
17	(2) Facilities shall provide staffing reports, logs or other
18	documentation upon request of the Division of Medical Services.
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20	SECTION 6. Arkansas Code 20-10-1408 is amended to read as follows:
21	20-10-1408. Regulations Penalties.
22	The Office of Long-Term Care shall determine the definition of day
23	shift, evening shift, night shift, and pattern of failure by regulation.
24	Upon a determination of a pattern of failure of a facility by the Office
25	of Long Term Care, the following penalties shall be applied to the facility:
26	(1) When the pattern of failure is more than twenty percent (20%)
27	but less than twenty-five percent (25%) of the total number of shifts for any
28	one month, the facility shall be assessed a fine of two thousand five hundred
29	<u>dollars (\$2,500).</u>
30	(2) When the pattern of failure is twenty-five percent (25%) or
31	higher, but less than thirty percent (30%), of the total number of shifts for
32	any one (1) month, the facility:
33	(A) Shall be assessed a fine of five thousand dollars
34	(\$5,000); and
35	(B) Shall be prohibited from admitting new residents
36	beginning the first day of the month following identification of the pattern

2	of the month after the Office of Long Term Care determines that the facility
3	has regained compliance.
4	(3) When the pattern of failure is thirty percent (30%) or higher
5	of the total number of shifts for any one (1) month in a three (3) month
6	reporting period, the facility:
7	(A) Shall be assessed a fine of seven thousand five hundred
8	dollars (\$7,500); and
9	(B) Shall be prohibited from admitting new residents
10	beginning the first day of the month following identification of the pattern
11	of failure by the Office of Long Term Care and continuing until the first day
12	of the month after the Office of Long Term Care determines that the facility
13	has regained compliance.
14	(4) If, after five (5) days notice from the Office of Long Term
15	Care of the imposition of a denial of new admissions, a facility admits new
16	residents during a period in which the facility is prohibited from admitting
17	new residents, the facility shall be assessed a fine of twenty-five thousand
18	dollars (\$25,000) per new resident admitted.
19	(5) The penalties stated in this subchapter are supplemental to
20	any provisions in state or federal laws or regulations.
21	(6) Appeals from the imposition of any monetary penalty under
22	this subchapter shall be made pursuant to § 20-10-208.
23	(7) Appeals from the imposition of a denial of new admissions
24	under this subchapter shall be made pursuant to § 20-10-303.
25	(8)(A) When residents are relocated from facilities due to
26	natural disaster or as a result of state or federal action, the Department of
27	Human Services may waive some or all of the provisions of §§ 20-10-1403 and
28	20-10-1404 for facilities to which the residents are relocated.
29	(B) Any waiver shall be limited to no more than three (3)
30	months from the date of transfer.
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32	SECTION 7. Arkansas Code 20-10-1409 is amended to read as follows:
33	20-10-1409. Staffing standards.
34	(a) The staffing standards as set forth in §§ § 20-10-1403 and 20-10-
35	1404 are to be construed as nursing facility staffing goals standards above
36	the current <u>1989</u> standards as established by the Office of Long-Term Care and

of failure by the Office of Long Term Care and continuing until the first day

1 enhancement programs established and funded by the General Assembly in the 2 Medicaid Program's wage enhancement program as established by special Language 3 in the Department of Human Services appropriation approved by the Eighty-4 Second General Assembly. 5 (b)(1) By June 30, 1999, and June 30, 2000, the Chief Fiscal Officer of 6 the State shall determine for the upcoming fiscal year the amount of state 7 general revenues available to the Department of Human Services for the implementation of this subchapter If the Director of the Department of Human 8 9 Services determines that the reimbursement methodology or available funding is 10 insufficient or unable to pay for the minimum staffing standards under § 20-11 10-1403, the Office of Long Term Care may, by regulation, modify the 12 requirements of § 20-10-1403 to ensure minimum staffing funds. 13 (2) Upon the completion of that determination, the Chief Fiscal 14 Officer of the State shall certify the amount of determined available funding 15 to the department and to the Senate and House Committees on Public Health, 16 Wel fare, and Labor 17 (3) Upon receiving the certification of funding, the department 18 may waive some or all of the requirements of §§ 20-10-1403 and 20-10-1404 and 19 may adjust the requirements and the penalties for noncompliance accordingly 20 and shall notify the Senate and House Committees on Public Health, Welfare, 21 and Labor of its actions 22 (2) If the Director of the Office of Long-Term Care determines 23 that the minimum staffing standards under §§ 20-10-1403 or 20-10-1404 have at 24 any time become insufficient to ensure the health, safety or welfare of nursing facility or nursing home residents, the Office of Long-Term Care may, 25 26 by regulations, increase minimum staffing standards or otherwise promulgate 27 regulations to ensure the health, safety or welfare of nursing facility or 28 nursing home residents. 29 (c) The department shall promulgate all necessary rules and regulations to effectuate the provisions of this subchapter, and these rules and 30 31 regulations shall be subject to the review of the Administrative Rules and 32 Regulations Subcommittee of the Legislative Council 33 (c)(1) In the event that the Director of the Office of Long-Term Care 34 determines that minimum staffing standards should be increased pursuant to § 35 20-10-1409(b)(2), the Director of the Office of Long-Term Care shall certify

the determination and any proposed regulatory increases to minimum staffing

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1	standards to the Director of the Division of Medical Services, who shall
2	notify the Director of the Department of Human Services and the Legislative
3	Council of the determination, and whether sufficient appropriated funds exist
4	to fund the costs, as defined as direct-care costs by the Long Term Care Cost
5	Reimbursement Methodology of the Long Term Care Provider Reimbursement Manual
6	as in effect January 12, 2001, to be incurred by the proposed changes to the
7	minimum staffing standards.
8	(2) In no event shall minimum staffing standards be increased
9	unless sufficient appropriated funds exist to fund the costs to be incurred by
10	the proposed increases to minimum staffing standards.
11	/s/ Brown
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14	APPROVED: 4/5/2001
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