

1 State of Arkansas  
2 91st General Assembly  
3 Regular Session, 2017  
4

*As Engrossed: H2/8/17*  
**A Bill**

HOUSE BILL 1034

5 By: Representative C. Fite  
6

7 **For An Act To Be Entitled**

8 AN ACT TO AMEND THE LAWS CONCERNING HEARING  
9 INSTRUMENT DISPENSERS; AND FOR OTHER PURPOSES.

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11  
12 **Subtitle**

13 TO AMEND THE LAWS CONCERNING HEARING  
14 INSTRUMENT DISPENSERS.  
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17 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:  
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19 SECTION 1. Arkansas Code § 17-84-104 is amended to read as follows:  
20 17-84-104. Bills of sale and instruction booklets.

21 (a) Whether supplied by the dispenser or at the dispenser's order or  
22 direction, any person who practices the dispensing of hearing instruments  
23 shall deliver to each person supplied with a hearing instrument a bill of  
24 sale or comparable document containing the following:

25 (1) The dispenser's signature;

26 (2) The address and telephone number of the dispenser's  
27 established place of business;

28 (3) The number of the dispenser's license;

29 (4) A description of the make, model, serial number, and  
30 condition of the hearing instrument stating whether it is new, used, rebuilt,  
31 or in-office assembled, identifying the manufacturer, rebuilder, or in-office  
32 assembler, together with a description of any warranties covering the  
33 instrument; and

34 (5) The amount charged;

35 (6) Information concerning when additional service for the  
36 hearing instrument will be available and where the additional service for the



1 hearing instrument will be available; and

2 (7) Conditions of additional charges for additional service,  
3 including without limitation a testing fee, programming fee, adjustment fee,  
4 and other services provided by the dispenser.

5 (b) ~~Additionally, the~~ The dispenser of an in-office assembled hearing  
6 instrument shall deliver to the person supplied with the in-office assembled  
7 hearing instrument an instruction booklet for the in-office assembled hearing  
8 instrument.

9 (c) The Arkansas Board of Hearing Instrument Dispensers may require by  
10 rule a dispenser to provide instructions to a person supplied with a hearing  
11 instrument on how to file a complaint.

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13 SECTION 2. Arkansas Code § 17-84-304(a), concerning the qualifications  
14 for licensure and internship, is amended to read as follows:

15 (a) An applicant for a license by examination or for an internship  
16 shall:

17 (1) Submit an application on the form and within the time  
18 prescribed by the Arkansas Board of Hearing Instrument Dispensers;

19 (2) Pay an application fee in the amount prescribed by the  
20 board; and

21 (3) Show to the satisfaction of the board that he or she:

22 (A) Is twenty (20) years of age or older;

23 (B) Has an education equivalent of two (2) or more years  
24 of accredited college-level course work from a regionally accredited college  
25 or university; and

26 (C) Is of good moral character.

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28 SECTION 3. Arkansas Code § 17-84-304(b)(1), concerning the  
29 qualifications for licensure and internship, is amended to read as follows:

30 (1)(A) Complete a valid one-year employment internship during  
31 which he or she is under the direct personal and physical supervision of a  
32 sponsor who has continuously held in good standing for a period of not less  
33 than three (3) years either a valid Arkansas hearing instrument dispenser's  
34 license or a valid Arkansas audiology license+.

35 (B) The board shall determine by rule what constitutes a  
36 valid one-year employment internship;

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SECTION 4. Arkansas Code § 17-84-304(d), concerning the qualifications for licensure and internship, is amended to read as follows:

(d)(1) A person participating in a valid internship program as determined by the board under subdivision (b)(1)(B) of this section may take the licensing examination, written or practicum, or both, upon written recommendation of his or her sponsor after successfully completing six (6) months in the internship program.

(2) If the person successfully passes the examination, he or she may complete the one-year internship program under the oversight of the sponsor without direct personal and physical supervision if he or she works out of the same place of business as the sponsor.

(3) If the person fails any part of the examination, he or she shall complete the full one-year internship before reexamination.

(4)(A) Any examination taken during an internship shall be considered as one (1) of three (3) attempts to pass the examination allowed under § 17-84-305(d).

(B) After three (3) failed attempts to pass the examination allowed under § 17-84-305(d), the person shall repeat the internship application.

(5) It is a violation of this chapter for any person during the course of his or her internship to practice the dispensing of hearing instruments except under:

(A) The direct personal and physical supervision of his or her sponsor; or

(B) The conditions set out in this subsection.

SECTION 5. Arkansas Code § 17-84-306(c)(2)(C), concerning delinquent fees for license renewal, is amended to read as follows:

(C) If the license renewal fee ~~is~~ or other requirements for license renewal under this chapter, or both, are delinquent by at least sixty (60) days, the licensee shall be reexamined ~~prior to~~ before the renewal of the license.

SECTION 6. Arkansas Code § 17-84-306(d), concerning the requirement of continuing education for renewal of licenses, is amended to read as follows:

1 (d)(1) The board shall require that all applicants seeking renewal of  
2 their licenses shall:

3 (A) show Show proof of attending during the preceding year  
4 a minimum of twelve (12) hours of board-approved continuing education in the  
5 methods and techniques of testing for and fitting hearing instruments,  
6 including at least one (1) hour of ethics;

7 ~~(2)(B) The board shall require that all applicants seeking~~  
8 ~~renewal of their licenses shall present~~ Present written evidence of annual  
9 calibration of all audiometers and tympanometers to current national  
10 standards; and

11 (C) Provide a blank copy of the currently used bill of  
12 sale or comparable document provided to patients under § 17-84-104.

13 ~~(3)(2)~~ (2) The board shall require that all new applicants and all  
14 applicants seeking renewal of their licenses shall state whether they are  
15 engaged in the practice of dispensing in-office assembled hearing  
16 instruments.

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18 SECTION 7. Arkansas Code Title 17, Chapter 84, Subchapter 3, is  
19 amended to add an additional section to read as follows:

20 17-84-310. Mobile units.

21 (a) As used in this section, "mobile unit" means a hearing instrument  
22 dispensing site that occurs at any place other than a permanent physical  
23 location.

24 (b)(1) A person engaging in the practice of dispensing hearing  
25 instruments as described in this chapter and by rules of the board shall  
26 notify the Arkansas Board of Hearing Instrument Dispensers thirty (30) days  
27 in advance of conducting business as a mobile unit.

28 (2) The notification shall include the dates of operation of the  
29 mobile unit, times of operation of the mobile unit, and locations of  
30 operation of the mobile unit.

31 (c)(1) A mobile unit shall meet all requirements of the board as  
32 established by rule.

33 (2) The board may inspect a mobile unit during regular hours of  
34 operation.

35 (d)(1) This section shall apply to the testing of hearing and the  
36 dispensing of hearing instruments regardless of where the service occurs.

