

1 State of Arkansas  
2 89th General Assembly  
3 Regular Session, 2013  
4

As Engrossed: H3/26/13

# A Bill

HOUSE BILL 2140

5 By: Representative Westerman  
6 By: Senator D. Sanders  
7

## For An Act To Be Entitled

9 AN ACT TO ESTABLISH THE OFFICE OF THE MEDICAID  
10 INSPECTOR GENERAL; AND TO DEVELOP AND TEST NEW  
11 METHODS OF MEDICAID CLAIMS AND UTILIZATION REVIEW;  
12 AND FOR OTHER PURPOSES.  
13  
14

## Subtitle

16 TO ESTABLISH THE OFFICE OF THE MEDICAID  
17 INSPECTOR GENERAL; AND TO DEVELOP AND  
18 TEST NEW METHODS OF MEDICAID CLAIMS AND  
19 UTILIZATION REVIEW.  
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21

22 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:  
23

24 *SECTION 1. Arkansas Code Title 5, Chapter 37, is amended to add an*  
25 *additional subchapter to read as follows:*

26 *Subchapter 6 – Health Care Fraud*  
27

28 *5-37-601. Definitions.*

29 *As used in this subchapter:*

30 *(1) "Health plan" means a publicly or privately funded health*  
31 *insurance or managed care plan or contract, under which a health care item or*  
32 *service is provided, and through which payment may be made to the person who*  
33 *provided the health care item or service;*

34 *(2) "Person" means an individual or entity other than a*  
35 *recipient of a health care item or service; and*

36 *(3) "Single health plan" includes without limitation the*



1 Arkansas Medicaid program;

2  
3 5-37-602. Health care fraud in the first degree.

4 (a) A person commits health care fraud in the first degree if the  
5 person, on one (1) or more occasions, commits the crime of health care fraud  
6 in the fifth degree and the payment or portion of the payment wrongfully  
7 received, as the case may be, from a single health plan, in a period of not  
8 more than one (1) year, exceeds one million dollars (\$1,000,000) in the  
9 aggregate.

10 (b) Health care fraud in the first degree is a Class A felony.

11  
12 5-37-603. Health care fraud in the second degree.

13 (a) A person commits health care fraud in the second degree if the  
14 person, on one (1) or more occasions, commits the offense of health care  
15 fraud in the fifth degree and the payment or portion of the payment  
16 wrongfully received from a single health plan in a period of not more than  
17 one (1) year exceeds fifty thousand dollars (\$50,000) in the aggregate.

18 (b) Health care fraud in the second degree is a Class B felony.

19  
20 5-37-604. Health care fraud in the third degree.

21 (a) A person commits health care fraud in the third degree if the  
22 person, on one (1) or more occasions, commits the offense of health care  
23 fraud in the fifth degree and the payment or portion of the payment  
24 wrongfully received from a single health plan, in a period of not more than  
25 one (1) year, exceeds ten thousand dollars (\$10,000) in the aggregate.

26 (b) Health care fraud in the third degree is a Class C felony.

27  
28 5-37-605. Health care fraud in the fourth degree.

29 (a) A person commits health care fraud in the fourth degree if the  
30 person, on one (1) or more occasions, commits the offense of health care  
31 fraud in the fifth degree and the payment or portion of the payment  
32 wrongfully received from a single health plan in a period of not more than  
33 one (1) year exceeds three thousand dollars (\$3,000) in the aggregate.

34 (b) Health care fraud in the fourth degree is a Class D felony.

35  
36 5-37-606. Health care fraud in the fifth degree.

1 (a) A person commits health care fraud in the fifth degree if with a  
2 purpose to defraud a health plan, he or she knowingly provides materially  
3 false information or omits material information for the purpose of requesting  
4 payment from a single health plan for a health care item or service and, as a  
5 result of the materially false information or omission of material  
6 information, a person receives payment in an amount that the person is not  
7 entitled to under the circumstances.

8 (b) Health care fraud in the fifth degree is a Class A misdemeanor.

9  
10 5-37-607. Health care fraud; affirmative defense.

11 In a prosecution under this subchapter, it is an affirmative defense  
12 that the defendant was a clerk, bookkeeper, or other employee, other than an  
13 employee charged with the active management and control, in an executive  
14 capacity, of the affairs of the corporation, who, without personal benefit,  
15 executed the orders of his or her employer or of a superior employee  
16 generally authorized to direct his or her activities.

17  
18 SECTION 2. Arkansas Code Title 20, Chapter 77, is amended to add an  
19 additional subchapter to read as follows:

20 Subchapter 21 – Office of Medicaid Inspector General

21  
22 20-77-2101. Purpose.

23 The purpose of this subchapter is to:

24 (1) Consolidate staff and other Medicaid fraud detection,  
25 prevention, and recovery functions from the relevant governmental entities  
26 into a single office;

27 (2) Create a more efficient and accountable structure;

28 (3) Reorganize and streamline the state's process for detecting  
29 and combating Medicaid fraud and abuse; and

30 (4) Maximize the recoupment of improper Medicaid payments.

31  
32 20-77-2102. Definition.

33 As used in this subchapter, "investigation" means investigations of  
34 fraud, abuse, or illegal acts perpetrated within the medical assistance  
35 program, by providers or recipients of medical assistance care, services, and  
36 supplies.

1  
2 20-77-2103. Office of Medicaid Inspector General – Created.

3 The Office of Medicaid Inspector General is created within the office  
4 of the Governor.

5  
6 20-77-2104. Medicaid Inspector General – Appointment – Qualifications.

7 (a)(1) The Medicaid Inspector General shall be appointed by the  
8 Governor, with the advice and consent of the Senate.

9 (2) The inspector shall serve at the pleasure of the Governor.

10 (b) The inspector shall report directly to the Governor.

11 (c) The Medicaid Inspector General shall be the director of the Office  
12 of Medicaid Inspector General.

13 (d) The inspector shall have not less than ten (10) years of  
14 professional experience in one (1) or more of the following areas of  
15 expertise:

16 (1) Prosecution for fraud;

17 (2) Fraud investigation;

18 (3) Auditing; or

19 (4) Comparable alternate experience in health care, if the  
20 health care experience involves some consideration of fraud.

21  
22 20-77-2105. Office of Medicaid Inspector General – Powers and duties.

23 The Office of Medicaid Inspector General shall:

24 (1) Prevent, detect, and investigate fraud and abuse within the  
25 medical assistance program;

26 (2) Refer appropriate cases for criminal prosecution;

27 (3) Recover improperly expended medical assistance funds;

28 (4) Audit medical assistance program functions; and

29 (5) Establish a medical assistance program fraud and abuse  
30 prevention.

31  
32 20-77-2106. Medicaid Inspector General – Duties.

33 The Medicaid Inspector General shall:

34 (1) Hire deputies, directors, assistants, and other officers and  
35 employees needed for the performance of his or her duties and prescribe the  
36 duties of deputies, directors, assistants, and other officers and fix the

1 compensation of deputies, directors, assistants, and other officers within  
2 the amounts appropriated;

3 (2) Conduct and supervise activities to prevent, detect, and  
4 investigate medical assistance program fraud and abuse; and

5 (3) Work in a coordinated and cooperative manner with:

6 (A) The Medicaid Fraud Control Unit of the office of the  
7 Attorney General;

8 (B) United States Attorneys;

9 (C) Prosecuting attorneys; and

10 (D) An investigative unit maintained by a health insurer;

11 (4) Solicit, receive, and investigate complaints related to  
12 fraud and abuse within the medical assistance program;

13 (5) Inform the Governor, the Attorney General, the President Pro  
14 Tempore of the Senate, and the Speaker of the House of Representatives  
15 regarding efforts to prevent, detect, investigate, and prosecute fraud and  
16 abuse within the medical assistance program;

17 (6)(A) Pursue civil and administrative enforcement actions  
18 against an individual or entity that engages in fraud, abuse, or illegal or  
19 improper acts within the medical assistance program, including without  
20 limitation:

21 (i) Referral of information and evidence to  
22 regulatory agencies and licensure boards;

23 (ii) Withholding payment of medical assistance funds  
24 in accordance with state laws and rules and federal laws and regulations;

25 (iii) Imposition of administrative sanctions and  
26 penalties in accordance with state laws and rules and federal laws and  
27 regulations;

28 (iv) Exclusion of providers, vendors, and  
29 contractors from participation in the medical assistance program;

30 (v) Initiating and maintaining actions for civil  
31 recovery and, where authorized by law, seizure of property or other assets  
32 connected with improper payments;

33 (vi) Entering into civil settlements; and

34 (vii) Recovery of improperly expended medical  
35 assistance program funds from those who engage in fraud or abuse or illegal  
36 or improper acts perpetrated within the medical assistance program.

1 (B) In investigating civil and administrative enforcement  
2 actions under subdivision (a)(6)(A) of this section, the inspector shall  
3 consider the quality and availability of medical care and services and the  
4 best interest of both the medical assistance program and recipients;

5 (7) Make available to appropriate law enforcement officials  
6 information and evidence relating to suspected criminal acts that has been  
7 obtained in the course of the inspector's duties;

8 (8)(A) Refer suspected fraud or criminal activity to the  
9 Medicaid Fraud Control Unit of the office of the Attorney General.

10 (B) After a referral and with ten (10) days' written  
11 notice to the Medicaid Fraud Control Unit of the office of the Attorney  
12 General, the inspector may provide relevant information about suspected fraud  
13 or criminal activity to another federal or state law enforcement agency that  
14 the inspector deems appropriate under the circumstances;

15 (9) Subpoena and enforce the attendance of witnesses, administer  
16 oaths or affirmations, examine witnesses under oath, and take testimony;

17 (10) Require and compel the production of books, papers, records  
18 and documents as he or she deems relevant or material to an investigation,  
19 examination, or review undertaken under this section;

20 (11)(A) Examine and copy or remove documents or records related  
21 to the medical assistance program or necessary for the inspector to perform  
22 his or her duties if the documents are prepared, maintained, or held by or  
23 available to a state agency or local governmental entity the patients or  
24 clients of which are served by the medical assistance program, or the entity  
25 is otherwise responsible for the control of fraud and abuse within the  
26 medical assistance program.

27 (B) A document or record examined and copied or removed by  
28 the inspector under subdivision (11)(A) of this section is confidential.

29 (C) The removal of a record under subdivision (11)(A) of  
30 this section is limited to circumstances in which a copy of the record is  
31 insufficient for an appropriate legal or investigative purpose.

32 (D) For a removal under subdivision (11)(A) of this  
33 section, the inspector shall copy the record and ensure the expedited return  
34 of the original, or of a copy if the original is required for an appropriate  
35 legal or investigative purpose, so that the information is expedited and the  
36 original or copy is readily accessible for the care and treatment needs of

1 the patient;

2 (12)(A) Recommend and implement policies relating to the  
3 prevention and detection of fraud and abuse.

4 (B) The inspector shall obtain the consent of the Attorney  
5 General before the implementation of a policy under subdivision (12)(A) of  
6 this section that may affect the operations of the office of the Attorney  
7 General;

8 (13) Monitor the implementation of a recommendation made by the  
9 office to an agency or other entity with responsibility for administration of  
10 the medical assistance program;

11 (14) Prepare cases, provide testimony, and support  
12 administrative hearings and other legal proceedings;

13 (15) Review and audit contracts, cost reports, claims, bills,  
14 and other expenditures of medical assistance program funds to determine  
15 compliance with applicable state laws and rules and federal laws and  
16 regulations and take actions authorized by state laws and rules and federal  
17 laws and regulations;

18 (16) Work with the fiscal agent employed to operate the Medicaid  
19 Management Information System to optimize the system;

20 (17) Work in a coordinated and cooperative manner with relevant  
21 agencies in the implementation of information technology relating to the  
22 prevention and identification of fraud and abuse in the medical assistance  
23 program;

24 (18) Conduct educational programs for medical assistance program  
25 providers, vendors, contractors, and recipients designed to limit fraud and  
26 abuse within the medical assistance program;

27 (19)(A)(i) Develop protocols to facilitate the efficient self-  
28 disclosure and collection of overpayments; and

29 (ii) Monitor collections, including those that are  
30 self-disclosed by providers.

31 (B) A provider's good faith self-disclosure of  
32 overpayments may be considered as a mitigating factor in the determination of  
33 an administrative enforcement action;

34 (20) Receive and investigate complaints of alleged failures of  
35 state and local officials to prevent, detect, and prosecute fraud and abuse  
36 in the medical assistance program;

1 (21) Implement rules relating to the prevention, detection,  
2 investigation, and referral of fraud and abuse within the medical assistance  
3 program and to the recovery of improperly expended medical assistance program  
4 funds;

5 (22) Conduct, in the context of the investigation of fraud and  
6 abuse, on-site inspections of a facility or an office;

7 (23) Take appropriate actions to ensure that the medical  
8 assistance program is the payor of last resort;

9 (24) Annually submit a budget request for the next state fiscal  
10 year to the Governor; and

11 (25) Perform other functions necessary or appropriate to fulfill  
12 the duties and responsibilities of the office.

13  
14 20-77-2107. Cooperation of agency officials and employees.

15 (a)(1) The Medicaid Inspector General shall request information,  
16 assistance, and cooperation from a federal, state, or local governmental  
17 department, board, bureau, commission, or other agency or unit of an agency  
18 to carry out the duties under this section.

19 (2) A state or local agency or unit of an agency shall provide  
20 information, assistance, and cooperation under this section.

21 (b) Upon request of a prosecuting attorney, the following entities  
22 shall provide information and assistance as the entity deems necessary,  
23 appropriate, and available to aid the prosecutor in the investigation of  
24 fraud and abuse within the medical assistance program and the recoupment of  
25 improperly expended funds:

26 (1) The Office of Medicaid inspector General;

27 (2) The Department of Human Services;

28 (3) The Medicaid Fraud Control Unit of the office of the  
29 Attorney General; and

30 (4) Another state or local government entity.

31  
32 20-77-2108. Transfer of duties and resources.

33 The duties, functions, records, personnel, property, unexpended  
34 balances of appropriations, allocations, or other funds of the Department of  
35 Human Services necessary to the operations of the Office of the Medicaid  
36 Inspector General under § 20-77-2105 are transferred to the office.



1  
2 20-77-2109. Reports required of the Medicaid Inspector General.

3 (a) The Medicaid Inspector General shall, no later than October 1 of  
4 each year, submit to the Governor, the President Pro Tempore of the Senate,  
5 the Speaker of the House of Representatives, and the Attorney General a  
6 report summarizing the activities of the Office of the Medicaid Inspector  
7 General during the preceding calendar year.

8 (b) The report required under subsection (a) of this section shall  
9 include without limitation:

10 (1) The number, subject, and other relevant characteristics of:

11 (A) Investigations initiated, and completed, including  
12 without limitation outcome, region, source of complaint, and whether or not  
13 the investigation was conducted jointly with the Attorney General;

14 (B) Audits initiated and completed, including without  
15 limitation outcome, region, the reason for the audit, the total dollar value  
16 identified for recovery, and the actual recovery from the audits;

17 (C) Administrative actions initiated and completed,  
18 including without limitation outcome, region, and type;

19 (D)(i) Referrals for prosecution to the Attorney General  
20 and to federal or state law enforcement agencies, and referrals to licensing  
21 authorities.

22 (ii) Information reported under subdivision  
23 (b)(D)(i) of this section shall include without limitation the status and  
24 region of an administrative action; and

25 (E) Civil actions initiated by the office related to  
26 improper payments, the resulting civil settlements entered, overpayments  
27 identified, and the total dollar value identified and collected; and

28 (2) A narrative that evaluates the office's performance,  
29 describes specific problems with the procedures and agreements required under  
30 this section, discusses other matters that may have impaired the office's  
31 effectiveness and summarizes the total savings to the state medical  
32 assistance program.

33 (c)(1) In making the report required under subdivision (a) of this  
34 section, the inspector shall not disclose information that jeopardizes an  
35 ongoing investigation or proceeding.

36 (2) The inspector may disclose information in the report

1 required under subdivision (a) of this section if the information does not  
2 jeopardize an ongoing investigation or proceeding and the inspector fully  
3 apprises the designated recipients of the scope and quality of the office's  
4 activities.

5 (d) Quarterly by April 1, July 1, October 1, and January 1 of each  
6 year, the inspector shall submit to the Governor, the President Pro Tempore  
7 of the Senate, the Speaker of the House of Representatives, and the Attorney  
8 General an accountability statement providing a statistical profile of the  
9 referrals made to the Medicaid Fraud Control Unit of the office of the  
10 Attorney General, audits, investigations, and recoveries.

11  
12 20-77-2110. Department of Human Services consultation with Office of  
13 the Medicaid Inspector General.

14 (a) The Department of Human Services shall consult with the Office of  
15 the Medicaid Inspector General regarding an activity undertaken by a fiscal  
16 intermediary or fiscal agent regarding an investigation of suspected fraud  
17 and abuse.

18 (b) The department, in consultation with the office, shall:

19 (1) Develop, test, and implement new methods to strengthen the  
20 capability of the Medicaid Payment Information System to detect and control  
21 fraud and improve expenditure accountability; and

22 (2)(A) Enter into further agreements with a fiscal agent, an  
23 information technology agent, or both to develop, test, and implement the new  
24 methods under subdivision (b)(1) of this section.

25 (B) An agreement under subdivision (b)(2)(A) of this  
26 section shall be made with an agent that has demonstrated expertise in the  
27 areas addressed by the agreement.

28 (3)(A) Develop, test, and implement an automated process to  
29 improve the coordination of benefits between the medical assistance program  
30 and other sources of coverage for medical assistance recipients.

31 (B)(i) An automated process under subdivision (b)(3)(A) of  
32 this section initially shall examine the savings potential to the medical  
33 assistance program through retrospective review of claims paid.

34 (ii) The examination under subdivision (b)(3)(B)(i)  
35 of this section shall be completed no later than January 1, 2014.

36 (iii) If, based upon the initial experience under

1 subdivision (b)(3)(B)(i) of this section, the Medicaid Inspector General  
2 deems the automated process to be capable of including or moving to a  
3 prospective review, with negligible effect on the turnaround of claims for  
4 provider payment or on recipient access to services, the inspector in  
5 subsequent tests shall examine the savings potential through prospective,  
6 pre-claims payment review;

7 (4) Take all reasonable and necessary actions to intensify the  
8 state's current level of monitoring, analyzing, reporting, and responding to  
9 medical assistance program claims data maintained by the state's Medicaid  
10 Management Information System fiscal agents.

11 (5) Make efforts to improve the utilization of data in order to  
12 better identify fraud and abuse within the medical assistance program and to  
13 identify and implement further program and patient care reforms for the  
14 improvement of the program; and

15 (6) Identify additional data elements that are maintained and  
16 otherwise accessible by the state, directly or through any of its  
17 contractors, that would, if coordinated with medical assistance data, further  
18 increase the effectiveness of data analysis for the management of the medical  
19 assistance program.

20 (7) Provide or arrange in-service training for state and county  
21 medical assistance personnel to increase the capability for state and local  
22 data analysis to move toward a more cost-effective operation of the medical  
23 assistance program; and

24 (8)(A) No later than January 1, 2014, develop, test, and  
25 implement an automated process for the targeted review of claims, services,  
26 populations, or a combination of claims, services, populations.

27 (B) A review under subdivision (8)(A) of this section is  
28 to identify statistical aberrations in the use or billing of the services and  
29 to assist in the development and implementation of measures to ensure that  
30 service use and billing are appropriate to recipients' needs.

31 (c)(1) The methods developed under subdivision (b)(1) of this section  
32 shall address without limitation the development, testing, and implementation  
33 of an automated claims review process that, before payment, shall subject a  
34 medical assistance program services claim to review for proper coding and  
35 another review as may be necessary.

36 (2) Services subject to review shall be based on:

1 (A) The expected cost-effectiveness of reviewing the  
2 service;

3 (B) The capabilities of the automated system for  
4 conducting the review; and

5 (C) The potential to implement the review with negligible  
6 effect on the turnaround of claims for provider payment or on recipient  
7 access to necessary services.

8 (3) A review under subdivision (c)(2) of this section shall be  
9 designed to provide for the efficient and effective operation of the medical  
10 assistance program claims payment system by performing functions including  
11 without limitation:

12 (A) Capturing coding errors, misjudgments, incorrect, or  
13 multiple billing for the same service; and

14 (B) Possible excesses in billing or service use, whether  
15 intentional or unintentional;

16 (d)(1) No later than December 1, 2013, the Director of the Department  
17 of Human Services shall prepare and submit an interim report to the Governor  
18 and the cochairs of the Legislative Council on the implementation of the  
19 initiatives under this section.

20 (2) The report under subdivision (d)(1) of this section shall  
21 also include a recommendation for a revision that would further facilitate  
22 the goals of this section, including recommendations for expansion.

23  
24 20-77-1211. Provider compliance program.

25 (a) The General Assembly finds that:

26 (1) Medical assistance providers potentially are able to detect  
27 and correct payment and billing mistakes and fraud if required to develop and  
28 implement compliance programs;

29 (2) A provider compliance program makes it possible to organize  
30 provider resources to resolve payment discrepancies, detect inaccurate  
31 billings as quickly and efficiently as possible, and to impose systemic  
32 checks and balances to prevent future recurrences;

33 (3) It is in the public interest that providers within the  
34 medical assistance program implement compliance programs;

35 (4) The wide variety of provider types in the medical assistance  
36 program necessitates a variety of compliance programs that reflect a

1 provider's size, complexity, resources, and culture;

2 (5) For a compliance program to be effective, it must be  
3 designed to be compatible with the provider's characteristics;

4 (6) Key components that must be included in each compliance  
5 program if a provider is to be a medical assistance program participant; and

6 (7) A provider should adopt and implement an effective  
7 compliance program appropriate to the provider.

8 (b) A provider of medical assistance program items and services that  
9 is subject to this section shall adopt and implement a compliance program.

10 (c)(1) The Office of the Medicaid Inspector General shall create and  
11 make available on its website guidelines including a model compliance  
12 program.

13 (2) A model compliance program under subdivision (c)(1) of this  
14 section shall be applicable to billings to and payments from the medical  
15 assistance program but need not be confined to billings and payments.

16 (3) The model compliance program required under subdivision  
17 (c)(1) this section may be a component of a more comprehensive compliance  
18 program by the medical assistance provider if the comprehensive compliance  
19 program meets the requirements of this section.

20 (d) A compliance program shall include without limitation:

21 (1) A written policy and procedure that:

22 (A) Describes compliance expectations;

23 (B) Describes the implementation of the operation of the  
24 compliance program;

25 (C) Provides guidance to employees and others on dealing  
26 with potential compliance issues;

27 (D) Identifies a method for communicating compliance  
28 issues to appropriate compliance personnel; and

29 (E) Describes the method by which potential compliance  
30 problems are investigated and resolved;

31 (2)(A) Designation of an employee vested with responsibility for  
32 the operation of the compliance program.

33 (B) The designated employee's duties may solely relate to  
34 compliance or may be combined with other duties if compliance  
35 responsibilities are satisfactorily carried out.

36 (C) The designated employee shall report directly to the

1 entity's chief executive or other senior administrator and periodically shall  
2 report directly to the governing body of the provider on the activities of  
3 the compliance program;

4 (3)(A) Training and education of affected employees and persons  
5 associated with the provider, including executives and governing body  
6 members, on compliance issues, expectations, and the compliance program  
7 operation.

8 (B) The training under subdivision (d)(3)(A) of this  
9 section shall occur periodically and shall be made a part of the orientation  
10 for a new employee, appointee, associate, executive, or governing body  
11 member;

12 (4)(A) Lines of communication to the designated compliance  
13 employee that are accessible to all employees, persons associated with the  
14 provider, executives, and governing body members to allow compliance issues  
15 to be reported.

16 (B) The lines of communication under subdivision (d)(4)(A)  
17 of this section shall include a method for anonymous and confidential good-  
18 faith reporting of potential compliance issues as they are identified;

19 (5)(A) Disciplinary policies to encourage good-faith  
20 participation in the compliance program by an affected individual, including  
21 a policy that articulates expectations for reporting compliance issues and  
22 assisting in their resolution, and outlines sanctions for:

23 (i) Failing to report suspected problems;  
24 (ii) Participating in noncompliant behavior; and  
25 (iii) Encouraging, directing, facilitating or  
26 permitting noncompliant behavior.

27 (B) A disciplinary policy under subdivision (d)(5)(A) of  
28 this section shall be fairly and firmly enforced;

29 (6) A system for routine identification of compliance risk areas  
30 specific to the provider type for:

31 (A) Self-evaluation of the risk areas, including internal  
32 audits and as appropriate external audits; and

33 (B) Evaluation of potential or actual noncompliance as a  
34 result of the self-evaluations and audits;

35 (7) A system for:

36 (A) Responding to compliance issues as they are raised;

1 (B) Investigating potential compliance problems;  
2 (C) Responding to compliance problems as identified in the  
3 course of self-evaluations and audits;

4 (D) Correcting problems promptly and thoroughly and  
5 implementing procedures, policies, and systems to reduce the potential for  
6 recurrence;

7 (E) Identifying and reporting compliance issues to the  
8 Department of Human Services or the office; and

9 (F) Refunding overpayments;

10 (8) A policy of nonintimidation and nonretaliation for good-  
11 faith participation in the compliance program, including without limitation:

12 (A) Reporting potential issues;

13 (B) Investigating issues;

14 (C) Self-evaluations;

15 (D) Audits and remedial actions; and

16 (E) Reporting to appropriate officials.

17 (e)(1) Upon enrollment in the medical assistance program, a provider  
18 shall certify to the department that the provider satisfactorily meets the  
19 requirements of this section.

20 (2) The inspector shall determine whether a provider has a  
21 compliance program that satisfactorily meets the requirements of this  
22 section.

23 (f) A compliance program that is accepted by the United States  
24 Department of Health and Human Services Office of Inspector General and  
25 remains in compliance with the standards of the Office of Medicaid Inspector  
26 General is in compliance with this section.

27 (g) If the inspector finds that a provider does not have a  
28 satisfactory compliance program within ninety (90) days after the effective  
29 date of a rule adopted under this section, the provider is subject to any  
30 sanction or penalty permitted by a state law or rule or a federal law or  
31 regulation, including revocation of the provider's agreement to participate  
32 in the medical assistance program.

33 (h) The department shall adopt rules to implement this section.  
34

35 SECTION 3. Arkansas Code Title 23, Chapter 61, Subchapter 1, is  
36 amended to add an additional section to read as follows:

1 23-61-116. Annual report on health insurance fraud.

2 Annually, on or before March 1, the Insurance Commissioner shall submit  
3 to the Governor, the President Pro Tempore of the Senate, the Speaker of the  
4 House of Representatives, and the Attorney General a report summarizing the  
5 State Insurance Department's activities to investigate and combat health  
6 insurance fraud, including without limitation information regarding:

7 (1) Referrals received;

8 (2) Investigations initiated;

9 (3) Investigations completed; and

10 (4) Other material necessary or desirable to evaluate the  
11 department's efforts under this section.

12  
13 SECTION 4. Arkansas Code Title 25, Chapter 10, Subchapter 1, is  
14 amended to add an additional section to read as follows:

15 25-10-142. Advisory opinions.

16 (a) As used in this section, "advisory opinion" means a written  
17 statement by the Director of the Department of Human Services or his or her  
18 designee that explains the applicability to a specified set of facts of a  
19 pertinent statutory or regulatory provision relating to the provision of  
20 medical items or services under the medical assistance program administered  
21 by the Department of Human Services.

22 (b)(1) The director may issue an advisory opinion at the request of a  
23 provider enrolled in the medical assistance program.

24 (2) Except as under subsection (h) of this section, the opinion  
25 is binding upon the director with respect to that provider only.

26 (c) A provider may request an advisory opinion concerning:

27 (1) A substantive question or a procedural matter;

28 (2) Questions arising before an audit or investigation  
29 concerning a provider's claim for payment or reimbursement; and

30 (3) A hypothetical or projected service plan.

31 (d) The director shall not issue an advisory opinion if the request  
32 for an advisory opinion relates to a pending question raised by the provider  
33 in an ongoing or initiated investigation conducted by the Medicaid Inspector  
34 General, the Attorney General, a criminal investigation, or a civil or  
35 criminal proceeding, or if the provider has received a written notice from  
36 the director or the Medicaid Inspector General that advises the provider of



1 an imminent investigation, audit, suspended claim, or withholding of payment  
2 or reimbursement.

3 (e) This section does not supersede a federal regulation, law,  
4 requirement, or guidance.

5 (f) The director shall adopt a rule establishing the time within which  
6 an advisory opinion shall be issued and the criteria for determining the  
7 eligibility of a request for departmental response.

8 (g) An advisory opinion represents an expression of the views of the  
9 director as to the application of laws, rules, and other precedential  
10 material to the set of facts specified in the request for advisory opinion.

11 (h)(1) A previously issued advisory opinion found by the director to  
12 be in error may be modified or revoked.

13 (2) If the director modifies an advisory opinion, the advisory  
14 opinion operates prospectively.

15 (3) A recoupment of medical assistance overpayments caused by a  
16 provider's reliance on an advisory opinion that is later modified is limited  
17 to the actual overpayments made, without interest, penalty, multiple damages,  
18 or other sanctions.

19 (4) The department promptly shall notify the provider of a  
20 modification or revocation of an advisory opinion.

21 (i) An advisory opinion shall include the following notice: "This  
22 advisory opinion is limited to the person or persons who requested the  
23 opinion and it pertains only to the facts and circumstances presented in the  
24 request."

25 (j) An advisory opinion shall cite the pertinent law and rule upon  
26 which the advisory opinion is based.

27 (k) An advisory opinion or a modification or revocation of a  
28 previously issued advisory opinion is a public record.

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31 /s/Westerman  
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