



Arkansas Rent Relief Update

January 21, 2022

- **As of January 18, 2022:**
 - DHS has paid out **\$64.6 million** in rental and utility assistance
 - A total of **31,373** payments have been made, which include:
 - 13,204 rental payments made directly to landlords totaling \$39.5 million
 - 7,158 rental payments made to tenants totaling \$21 million
 - 11,011 utility payments made directly to providers totaling \$4.1 million
 - DHS expects to disburse an additional **\$4.1 million** on January 21
- **Landlord Participation:**
 - To encourage landlord participation, DHS has a team that makes phone calls to attempt to contact landlords when tenants apply
 - When the landlord does not apply, the rental check goes directly to the tenant with instructions that the funds should be paid directly to the landlord
 - When DHS learns that a landlord has not been paid, these cases are referred to the DHS Fraud Unit for further follow up
- **Remaining Payments:**
 - Approximately **\$57 million** remains for additional rental/utility payments
 - DHS currently has a total of **8,845** applications pending:
 - 4,644 are in final quality control review, with the next step being approval/ denial and then payment
 - 2,596 are in the first stage of review
 - 1,605 are awaiting additional information from the clients
 - DHS is on track to process **9,000** applications this month for approval or denial
 - To date, DHS has received **6,678** applications during January 2022
 - DHS is monitoring the number of applications in process, rate of new applications, value of the requested assistance that is pending and the approval vs. denial rate to determine when to stop accepting new applications.