



STATE OF ARKANSAS
**Department of Finance
and Administration**

OFFICE OF THE DIRECTOR
1509 West Seventh Street, Suite 401
Post Office Box 3278
Little Rock, Arkansas 72203-3278
Phone: (501) 682-2242
Fax: (501) 682-1029
<http://www.dfa.arkansas.gov>

June 19, 2014

Ms. Claire Bailey
Chief Technology Officer, State of Arkansas
Director, Department of Information Systems
1 Capitol Mall
Little Rock, AR 72201

Dear Ms. Bailey:

This is to inform you that I have approved your reimbursement to the Department of Information Systems for \$229,000 for cost incurred from the Single Sign On solution for the State. This reimbursement will be from the DIS allocation of the Innovation and Project Development fund. This request is approved on an emergency basis prior to the regularly scheduled meeting of the Legislative Council.

The transfer document has been submitted to the Office of Accounting for processing and you will be notified when the transfer is completed.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard A. Weiss".

Richard A. Weiss
Director

RAW:jh





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May 7, 2014

Ms. Claire Bailey
Chief Technology Officer, State of Arkansas
Director, Department of Information Systems
1 Capitol Mall
Little Rock, AR 72201

Dear Ms. Bailey:

Thank you for your letter dated April 29, 2014 requesting a second reimbursement to the Department of Information Systems in the amount of \$229,000 for the cost incurred for the Single Sign On solution for the State. This reimbursement will be from the DIS allocation of the Innovation and Project Development fund.

Your reimbursement is approved.

If you have any questions, please contact Paul Louthian at 501-682-1515.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard A. Weiss".

Richard A. Weiss
Director

cc: Marc Harrison, Office of the Governor
✓ Paul Louthian, Office of Accounting

April 30, 2014

Mr. Richard Weiss
Director, Department of Finance and Administration
DFA Building
1509 W 7th St, Room 401
Little Rock, AR 72201

*KATE
LET'S DISCUSS
ON*

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Dear Mr. Weiss:

In June of 2012, we received approval for the enterprise single sign on project for funding from the Innovation and Project Development Fund. The single sign on solution enhances technology operations for the state and provides a solution that can be used for all state agencies, board, and commissions.

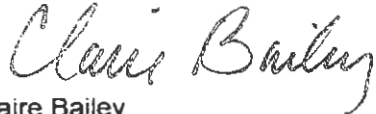
A single sign on solution provides efficiency in state government and accessing online public services. The SSO solution authenticates the users for all the applications to which they have been given rights and eliminates further prompts for login when they switch applications during a particular session. The security of the network is enhanced since users will have fewer logon credentials, thereby reducing the likelihood of users using unsuitable techniques to manage passwords such as writing them down. The solution also allows self-service password reset that will permit the user to reset a password without calling a help desk, thus reducing costs related to password resets and management. Agencies or departments with applications integrated with the SSO solution control access to the application they own.

Since the initial reimbursement, the Department of Information Systems has coordinated with the Department of Education (ADE) and procured a single sign on (SSO) solution for the state. As we referenced in our initial project request, SSO is a user authentication tool that permits a user to enter one name/ID and password in order to access multiple applications. A user of the SSO can access applications across the public sector with one userID and password. The solution is being implemented to support multiple state systems and applications. The solution was fully deployed as of January 2014. ADE plans to provide SSO to 40,000 teachers and students in order to access several of their applications. The solution will be expanded in August 2014 to provide Single Sign On capability for the users of several applications in Department of Human Services (DHS). It is envisioned that initially there will be 250,000 users (DHS employees and citizens) who will be using the function. DHS envisions about 120 web based applications (employee and citizen applications) to be under the state SSO. The solution can be later extended to higher education and other state services.

This reimbursement request for a total of \$229,000 is for software costs from the Innovation and Project Development fund. I have attached documentation detailing the costs for reimbursement. Attachment A identifies the procurement of the SSO software exceeding the amount requested.

Thank you for your consideration of this request and please let me know if you have any questions. We look forward to hearing from you.

Sincerely,

A handwritten signature in cursive script that reads "Claire Bailey".

Claire Bailey
Chief Technology Officer, State of Arkansas
Director, Department of Information Systems

Cc: Marc Harrison