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BEFORE THE ARKANSAS SECURITIES COMMISSIONER ARKANSAS SECURITIES DEPT.  
CASE NO. S-12-0134  
ORDER NO. S-12-0134-12-OR01

IN THE MATTER OF:

BANKERS LIFE AND CASUALTY COMPANY  
AND BLC FINANCIAL SERVICES, INC.

RESPONDENTS

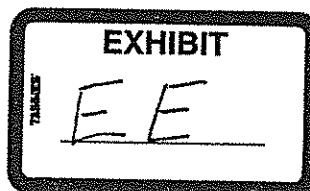
CONSENT ORDER

WHEREAS, state regulators from multiple jurisdictions conducted coordinated investigations of Bankers Life and Casualty Company ("Bankers Life") and BLC Financial Services, Inc. ("BLCFS") (collectively, "Bankers") to determine whether Bankers should have been registered as a broker-dealer and investment adviser between January 1, 2005, and December 2, 2011; and

WHEREAS, the investigators determined that Bankers has acted as a broker-dealer and investment adviser in those jurisdictions without being registered, exempt from registration, or a federal covered investment adviser, and has employed or associated with agents and investment adviser representatives who were not so registered on behalf of Bankers; and

WHEREAS, Bankers has engaged in similar conduct in Arkansas, in violation of Ark. Code Ann. § 23-42-301 of the Arkansas Securities Act, codified at Ark. Code Ann. §§ 23-42-101 through 23-42-509 ("Act"); and

WHEREAS, the conduct addressed herein has resulted in no known direct consumer harm, and the parties understand that registered agents or representatives of registered broker-dealers or investment advisers other than Bankers participated in all securities transactions and at locations that were registered with the appropriate securities authorities as broker-dealer locations of broker-dealers other than Bankers; and



WHEREAS, Bankers has cooperated with state regulators conducting the investigations by responding to inquiries, providing documentary evidence, and halting further receipt of broker-dealer and investment adviser related compensation while the investigations were pending; and

WHEREAS, Bankers, in order to avoid protracted and expensive proceedings in numerous states, has agreed to resolve the investigations through a multistate settlement which includes this Consent Order; and

WHEREAS, Bankers, as part of this settlement, agrees to comply with all state and federal licensing, registration, and other securities laws; and

WHEREAS, Bankers, without admitting or denying the Conclusions of Law set forth below and solely for the purposes of this Consent Order, admits the jurisdiction of the Act and the Arkansas Securities Commissioner ("Commissioner"), admits the Findings of Fact set forth in paragraphs 1-11 below, voluntarily consents to the entry of this Consent Order, and waives any right to a hearing or to judicial review regarding this Consent Order;

NOW THEREFORE, the Commissioner hereby enters this Consent Order.

#### FINDINGS OF FACT

1. Bankers Life is a life insurance company located in Illinois that has never been registered as a broker-dealer or investment adviser.
2. BLCFS is a wholly-owned subsidiary of Bankers Life that also is located in Illinois. BLCFS (CRD No. 126638) has been a member of NASD or FINRA since 2003 and is registered as a broker-dealer only in Illinois. During its existence, BLCFS has had no business activity other than as described herein. BLCFS has never been registered as a broker-dealer or investment adviser in Arkansas, and it has not registered any agents or investment adviser

representatives in Arkansas.

3. Effective January 1, 2005, Bankers Life and UVEST Financial Services Group, Inc. (CRD No. 13787) ("UVEST") entered into a Financial Services Agreement ("UVEST Agreement"), under which insurance agents of Bankers Life who became licensed as registered representatives and/or investment adviser representatives of UVEST would provide brokerage and investment advisory services out of Bankers Life branch office locations. At all relevant times, UVEST has been a broker-dealer registered in Arkansas and (through an affiliate) a federal covered investment adviser. The UVEST Agreement specified that UVEST would "exercise exclusive control" over the broker-dealer and investment advisory activities of the dual agents and assigned Bankers Life several securities-related roles, which Bankers Life did perform, including:

- a. appointing the persons to be dual agents and having sole discretion to withdraw appointments at any time;
- b. determining with UVEST the number and identity of dual agents at each office;
- c. determining with UVEST the compensation to be paid to each agent;
- d. determining with UVEST the "brokerage product offerings available for distribution" by the dual agents;
- e. approving the clearing broker selected by UVEST;
- f. approving advertising and promotional material; and
- g. paying for:
  - i. pre-examination training for required NASD/FINRA examinations;

- ii. investment research materials used in the branch offices;
- iii. recruitment and travel costs; and
- iv. UVEST stationary and business cards.

4. The UVEST Agreement provided for UVEST to pay Bankers Life "Revenue Sharing Payments" according to a schedule that varied from 82% to 85% of the gross commissions received by UVEST for the dual agents' securities transactions. The UVEST Agreement characterized these payments as representing reimbursement for the compensation Bankers Life pays to the dual agents and "payment for the use of the facilities and equipment" of Bankers Life.

5. In March of 2005, Bankers Life determined that BLCFS should have been a party to the UVEST Agreement. As a result, the three firms agreed to a new first page of the UVEST Agreement that added BLCFS as a party and a new signature page, which was executed by the three parties. The revised UVEST Agreement did not assign BLCFS any rights or duties separate from those of Bankers Life and made all of Bankers Life's rights and duties also apply to BLCFS.

6. Coincident with Bankers and UVEST terminating the UVEST Agreement, Bankers Life and BLCFS entered into a similar agreement with ProEquities, Inc. (CRD No. 15708) ("ProEquities") effective April 30, 2010 ("ProEquities Agreement"). At all relevant times, ProEquities has been a broker-dealer registered in Arkansas and (through an affiliate) a federal covered investment adviser. The ProEquities Agreement specifies that ProEquities will "exercise exclusive control" over the broker-dealer and investment advisory activities of the dual agents and assigns the following securities-related roles to BLCFS or to BLCFS and Bankers Life, which BLCFS and Bankers Life subsequently engaged in:

- a. consulting with ProEquities on the persons to be appointed as representatives of ProEquities;
- b. identifying securities product training and marketing opportunities;
- c. determining with ProEquities the securities products made available for distribution by the dual agents;
- d. approving the clearing broker selected by ProEquities (BLCFS only);
- e. approving advertising and promotional material (BLCFS only);
- f. recruiting representatives for ProEquities and assisting with the licensing and registration process;
- g. providing marketing, training, and support; and
- h. paying for:
  - i. pre-examination training for required FINRA examinations;
  - ii. sales training materials;
  - iii. recruitment and travel costs; and
  - iv. ProEquities stationary and business cards.

7. Under the ProEquities Agreement, ProEquities is required to pay BLCFS between 87% and 91% of revenue received by ProEquities for the securities business conducted by the dual agents. ProEquities also is required to provide reports to BLCFS of the amount of compensation to be paid to each dual agent for securities work, and BLCFS is to retain the difference.

8. BLCFS, in its current Form BD filing, lists the following as other business:

BLC Financial Services, Inc. (BLCF) provides sales support & a marketing program to Bankers Life & Casualty agents who are securities licensed with ProEquities. BLCFS will receive compensation from ProEquities based on these securities sales. BLCFS will not have any representatives that sell to the public.

9. The involvement of Bankers in securities-related roles led to confusion in the reporting and responsibility hierarchies as between Bankers and the applicable broker-dealer.

10. At no time were the dual agents licensed as agents or investment adviser representatives of Bankers Life or BLCFS. The agents were registered representatives and investment adviser representatives of UVEST or ProEquities.

11. From January 1, 2005, through November 31, 2011, Bankers received, on a nationwide basis, a total of approximately \$21 million from UVEST and ProEquities under their respective agreements for variable annuity and securities transactions and investment advice. Approximately \$15 million of this amount was passed on by Bankers to the dual agents as compensation, leaving approximately \$6 million retained by Bankers or used by Bankers for expenses.

#### CONCLUSIONS OF LAW

1. It is unlawful for a person to transact business in Arkansas as a broker-dealer or agent unless such person is registered under the Act. Ark. Code Ann. § 23-42-301(a).

2. It is unlawful for a person to transact business in Arkansas as an investment adviser or representative without first being registered under the Act, exempt from registration, or a federal covered investment adviser. Ark. Code Ann. § 23-42-301(c).

3. It is unlawful for a registered broker-dealer to employ an unregistered agent, as defined in Ark. Code Ann. § 23-42-102(1)(A), except a nonresident agent who is registered by any other state securities administrator and who effects transactions in Arkansas exclusively with registered broker-dealers. Ark. Code Ann. § 23-42-301(b)(1).

4. By engaging in the conduct set forth above, Bankers acted as an unregistered broker-dealer and investment adviser in Arkansas in violation of Ark. Code Ann. § 23-42-301(a) and (c).

5. Furthermore, by employing or associating with dual agents who were not licensed as agents of Bankers, Bankers violated Ark. Code Ann. § 23-42-301(b)(1).

6. As a result, this Consent Order and the following relief are appropriate and in the public interest.

#### ORDER

On the basis of the Findings of Fact, Conclusions of Law, and the consent of the Respondents to the entry of this Consent Order,

#### IT IS HEREBY ORDERED:

1. Bankers shall cease and desist from (1) acting as a broker-dealer or investment adviser in Arkansas unless and until registered to do so; (2) employing or associating with agents in Arkansas who are not registered on behalf of Bankers; or otherwise violating the Act; provided, however, that nothing in this Consent Order shall prevent Bankers from employing or associating with insurance producers who are also registered representatives or investment adviser representatives of a licensed broker-dealer so long as all securities-related functions are carried out consistent with the conditions set forth below.

2. In accordance with the terms of the multistate settlement, Bankers Life and/or BLCFS shall pay \$9.9 million to be distributed among the states where dual agents were located during the period from January 1, 2005, through December 2, 2011, allocated according to a schedule provided by the multi-state investigation working group. Bankers shall pay a fine of \$77,937.98 to the Arkansas Securities Department ("Department") as its portion of the total

amount. Such payment shall be made by check to the Department within ten days from the date this Consent Order is signed by the Commissioner.

3. Bankers Life and/or BLCFS shall pay past licensing and registration fees totaling \$260,000 to the states where dual agents were located during the period from January 1, 2005, through December 2, 2011, allocated according to a schedule provided by the multi-state investigation working group. Bankers shall pay \$5,000.00 to the Department for its portion of the total past fees. Such payment shall be made to the Department within ten days from the date this Consent Order is signed by the Commissioner.

4. Bankers Life and/or BLCFS shall pay \$106,000 to fund state audits to ensure compliance with this Consent Order and similar orders, decrees, and agreements in other states, allocated in accordance with a schedule provided by the multi-state investigation working group. Bankers Life and/or BLCFS shall pay \$2,000.00 to the Department for its portion of the state audit funds. Such payment shall be made to the Department within ten days from the date this Consent Order is signed by the Commissioner.

5. Bankers shall contract with an independent third party, with disclosure of any prior relationship to Bankers and with a scope of work not unacceptable to the Maine Securities Administrator, for the purpose of reviewing Bankers' compliance with the terms of this Consent Order. The independent third party shall submit annual reports of the same, including findings and recommendations, to the Maine Securities Administrator, which report shall be delivered on or before September 30 of each year commencing with the September 30, 2012, report and ending with the September 30, 2014, report. Bankers shall make no claim of privilege or other protection from disclosure to the Maine Securities Administrator of the reports or any information received or considered by the independent third party, and Bankers shall not take



any action to prevent or impede the Maine Securities Administrator from sharing the reports or information with other state securities regulators.

6. If any state securities regulator determines not to accept the settlement offer of Bankers reflected herein, including the amount allocated to the applicable state according to the schedules referenced in paragraphs 2 through 4 above, the payments to Arkansas shall not be affected and Bankers shall not be relieved of any of the non-monetary provisions of this Consent Order.

7. Bankers shall not attempt to recover any part of the payments addressed in this Consent Order from dual agents, UVEST, ProEquities, or customers of Bankers (including through premium increases); provided, however, that nothing in this Consent Order prohibits Bankers from modifying its premiums or expenses for reason(s) unrelated to the payments referenced herein.

8. Bankers shall fully cooperate with any investigation or proceeding related to the subject matter of this Consent Order.

9. Bankers has an existing relationship with ProEquities, a third party licensed broker-dealer. From the date of this Consent Order through March 31, 2015, and while Bankers has dual agents that are registered representatives or investment adviser representatives of a third party broker-dealer, any agreement between Bankers and the third party broker-dealer shall be consistent with the provisions set forth below, provided, however, Bankers may seek leave with the applicable securities administrators for relief from this provision:

- a. The third party broker-dealer ("TPBD") must be solely responsible for the hiring, training, supervision and conduct of each of its registered representatives and investment adviser representatives as that conduct relates

to securities or other TPBD products and the provision of investment advisory services.

- b. Bankers Life and its affiliates, including without limitation BLCFS, (“Bankers affiliates”) shall have no responsibility for the hiring, training, supervision and conduct of any registered representative or investment adviser representative as that conduct relates to securities or other TPBD products and the provision of investment advisory services.
- c. Bankers affiliates shall not:
  - i. Exercise any control over who the TPBD appoints as registered representatives or investment adviser representatives;
  - ii. Identify securities product training and marketing opportunities;
  - iii. Determine with the TPBD the securities products made available for distribution;
  - iv. Approve the clearing broker selected by the TPBD;
  - v. Approve advertising and promotional material, provided, however, that Bankers shall maintain the right to object to advertising or promotional material that is either in violation of the law or in any way refers to Bankers;
  - vi. Pay for pre-examination training, sales training materials, travel costs, or TPBD stationary and business cards for registered representatives or investment adviser representatives.
- d. The TPBD must be solely responsible for commission payments to registered representatives and investment adviser representatives, including the

commission grid applicable to each registered representative and investment adviser representative, as that grid may be modified from time to time at the sole discretion of the TPBD.

- e. Bankers affiliates shall provide no compensation to registered representatives and investment advisers based on securities production including, without limitation payment of expenses associated with the annual convention, provided, however, Bankers may continue to reimburse convention-related expenses to the extent they are based on insurance production.
- f. Bankers may be compensated for its costs associated with the registered representatives and investment adviser representatives and the office space and equipment by the TPBD in the form of an administrative fee. The administrative fee must be reasonable and may not be based in any way on securities production, securities gross dealer compensation, or the number of securities transactions.
- g. Bankers shall not conduct or permit its branches, employees, or insurance agents to conduct securities statement or referral contests on an individual or group basis or otherwise create incentives for obtaining securities statements from customers or prospective customers, regardless of whether the contest or incentive is based partly on chance.
- h. Bankers Life shall promptly provide:
  - i. any information or visitation requested at any time by the Commissioner or any other state securities regulator regarding the relationship, including, but not limited to, documents; written

statements; testimony of agents, employees, or other representatives;  
and unannounced examinations of dual offices; and

ii. written notification of any complaint from a broker-dealer or investment adviser client to the state securities regulators in the states where the complainant and all involved agents or representatives are located so that the notification is received within fifteen days of the complaint.

i. Within sixty days of Bankers entering into an agreement with a TPBD other than ProEquities, the independent third party reviewer referenced in paragraph 5 above shall review the agreement with the TPBD to confirm its compliance with this paragraph and shall submit a report of the same, with any relevant findings and recommendations, to the Maine Securities Administrator.

10. Bankers Life shall comply with the following practices:

a. An insurance producer who is not licensed to give advice concerning securities products ("Insurance Producer") may gather all financial information necessary to complete a Bankers Factfinder or similar document or tool required to determine insurance product suitability and may provide the consumer with a business card of, and pre-addressed stamped envelope to, a person properly licensed/registered to provide advice concerning securities products. The Insurance Producer shall not obtain a copy of the consumer's statement(s) for securities products or discuss any other aspect of the securities products and the Insurance Producer cannot arrange for the consumer to meet with a person properly registered to provide advice

concerning securities products. The Insurance Producer may explain that the Insurance Producer is not licensed to discuss securities products.

- b. While gathering information for the Bankers' Factfinder or similar document or tool, an Insurance Producer shall not inquire into a consumer's satisfaction with the consumer's current investments in securities or with the consumer's current broker-dealer, investment adviser, registered representative, or investment adviser representative or make comparisons between securities and non-securities products. As used in this subparagraph, "securities" refers both to specific securities products and to securities in general.
- c. No commissions or other compensation derived from a securities transaction shall be paid to or split with an Insurance Producer.

11. Pursuant to a Consent Order entered with the Maine Securities Administrator, on April 27, 2012, BLCFS made the filings necessary to withdraw its registration as a broker-dealer with the Securities and Exchange Commission and Illinois and terminate its membership with FINRA. BLCFS shall not reapply for registration or membership.

12. This Consent Order concludes the investigation by the Department and any other action that the Commissioner could commence under applicable law on behalf of Arkansas as it relates to the violations described above, up to and including activity occurring through December 2, 2011; provided, however, that excluded from and not covered by this paragraph are any claims by the Department arising from or relating to the "Order" provisions contained herein.

13. The Commissioner has agreed to the terms of this Order based on, among other things, the representations made to the Commissioner by Bankers, Bankers' counsel, and the

Department's own factual investigation. If payments are not made by Bankers Life or BLCFS, if Bankers defaults in any of its obligations set forth in this Consent Order, or if any material representations made by Bankers or Bankers' counsel in this Consent Order are later found to be materially inaccurate or misleading, the Commissioner may vacate this Consent Order, at his sole discretion, upon ten days notice to Bankers and without opportunity for administrative hearing or judicial review, and commence a separate action.

14. Nothing herein shall preclude Arkansas, its departments, agencies, boards, commissions, authorities, political subdivisions and corporations, other than the Department and only to the extent set forth herein, (collectively, "State Entities") and the officers, agents or employees of State Entities from asserting any claims, causes of action, or applications for compensatory, nominal and/or punitive damages, administrative, civil, criminal, or injunctive relief against Bankers, provided, however, that this Consent Order shall not be deemed to constrain, estop or preclude Bankers in asserting any legal or factual position, response or defense, provided, however, Bankers admits the facts set forth in Findings of Fact in paragraphs 1-11 herein.

15. The parties admit and acknowledge that the Commissioner has no authority or jurisdiction over any other state or federal agency or regulatory authority. Nonetheless, this Consent Order is not intended by the Commissioner to subject any person to any disqualifications under the laws of the United States, any state, the District of Columbia, Puerto Rico, or the Virgin Islands including, without limitation, any disqualification from relying upon the state or federal registration exemptions or safe harbor provisions.

16. This Consent Order and the order of any other state in related proceedings against Bankers (collectively, the "Orders") shall not disqualify any person from any business that they

otherwise are qualified, licensed or permitted to perform under applicable securities laws of Arkansas, and any disqualifications from relying upon Arkansas's registration exemptions or safe harbor provisions that arise from the Orders are hereby waived.

17. This Consent Order and any dispute related thereto shall be construed and enforced in accordance with, and governed by, the laws of Arkansas without regard to any choice of law principles.

18. This Consent Order shall be binding upon Bankers, its relevant affiliates, successors and assigns.

19. This Consent Order is entered into solely for the purposes of resolving the referenced multistate investigation, and is not intended to be used for any other purpose. For any person or entity not a party to the Consent Order, this Consent Order does not create any private rights or remedies against Bankers, create liability of Bankers, or limit or preclude any legal or factual positions or defenses of Bankers in response to any claims.

20. Except as set forth above, the Department agrees to take no action adverse to Bankers or its agents based solely on the same conduct addressed in this Consent Order. However, nothing in this Consent Order shall preclude the Department from: (a) taking adverse action based on other conduct; (b) taking this Consent Order and the conduct described above into account in determining the proper resolution of action based on other conduct; (c) taking any and all available steps to enforce this Consent Order; or (d) taking any action against other entities or individuals, regardless of any affiliation or relationship between Bankers and the entities or individuals.

IT IS HEREBY ORDERED on this 18<sup>th</sup> day of September, 2012.

A handwritten signature in cursive script, appearing to read "A. Heath Abshire", written over a horizontal line.

A. Heath Abshire  
Arkansas Securities Commissioner



**CONSENT TO ENTRY OF CONSENT ORDER**

Bankers, by signing below, admits paragraphs 1-11 of the Findings of Fact set forth above, agrees to the entry of this Consent Order, and waives any right to a hearing or to judicial review.

Bankers states that no promise of any kind or nature whatsoever that is not reflected in this Consent Order was made to it to induce it to enter into this Consent Order and that it has entered into this Consent Order voluntarily.

WILLIAM D. FRITTS, JR. (name) represents that he or she has been authorized to enter into this Consent Order on behalf of Bankers Life and Casualty Company.

Bankers Life and Casualty Company

By: William D. Fritts Jr

Title: SVP REGULATORY AND GOVERNMENT AFFAIRS

Date: SEPTEMBER 14, 2012