



Department of Information Systems

DIS.ARKANSAS.GOV

Proposed Rate Adjustments

FY2015

Submitted December 16, 2014

Arkansas
A State of Technology

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STATE OF ARKANSAS
**Department of Finance
and Administration**

OFFICE OF THE DIRECTOR

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December 10, 2014

Herschel Cleveland, Interim Director
Department of Information Systems
One Capitol Mall
P. O. Box 3155
Little Rock, AR 72203

Re: DIS Proposed Rate Adjustments FY2015

Dear Mr. Cleveland:

Based upon the information that you provided in the December 9, 2014 correspondence and the review of the proposed rates in previous meetings with Department of Finance and Administrative staff, I am approving the proposed new rates of service requested for implementation on January 1, 2015 as allowed by Arkansas Code Annotated §25-4-119(b)(3)(B).

If the Department of Finance and Administration can be of further assistance to your agency, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard A. Weiss".

Richard A. Weiss
Director

cc: Jerry Pack
Jeff Dean
Paul Louthian
Doris Smith



Monthly Impact of Proposed Rate Adjustments
by Category and Internal Order
FY 2015

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Monthly Impact of Proposed Rate Adjustments by Category and Internal Order

Fiscal Category	Category/IO	Current Monthly Billed Amount	Proposed Monthly Billed Amount	Impact (Proposed minus Current)	% Change Compared to Current
Connectivity - All Other	Connectivity - DSL (A11)	77,426	83,300	5,873	7.6%
Connectivity - Internet Access	Connectivity - Internet Access (A02)	128,787	48,384	(80,403)	-62.4%
Connectivity - T1	Connectivity - Connectivity - T1 (A053)	600,346	746,403	146,057	24.3%
E-mail	E-mail (E06)	116,395	66,394	(50,001)	-43.0%
Long Distance	Long Distance (C01)	59,378	70,042	10,664	18.0%
Prof Svcs - All Other	Prof Svcs - Labor, Field Support (D10)	139,236	151,894	12,658	9.1%
	Prof Svcs - Labor, Network Support (D11)	5	7	2	48.1%
	Prof Svcs - Labor, Security (D02)	15,062	18,555	3,493	23.2%
Shared Services - All Other	Shared Services - Print (E026)	101,330	143,890	42,560	42.0%
Shared Services - Tape Storage	Shared Services - Tape (E024)	90,218	74,256	(15,962)	-17.7%
UNIX Servers	UNIX Servers (E022)	197,808	163,581	(34,226)	-17.3%
User Equipment	User Equipment (A03)	101,615	168,448	66,833	65.8%
Video Conferencing	Video Conferencing (A16)	35,318	65,507	30,189	85.5%
Voice Mail	Voice Mail (B031)	32,802	42,278	9,476	28.9%
Windows Servers	Windows Servers (E023)	58,785	28,918	(29,867)	-50.8%
z/OS - Batch Processing	z/OS - Batch Processing (E14)	179,989	188,811	8,823	4.9%
z/OS - Transaction Processing	z/OS - Transaction Processing (E15)	223,877	191,774	(32,103)	-14.3%
Grand Total		2,158,376	2,252,441	94,066	4.4%



Monthly Impact of Proposed Rate Adjustments
by Customer
FY 2015

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Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
ABSTRACTORS BD OF EXAMINERS (0200)	12	6	(5)	-44.0%
ACADEMICS PLUS CHARTER SCHOOL (9352)	148	244	97	65.5%
ADMIN OFFICE OF THE COURT (0023)	3,394	2,490	(904)	-26.6%
ALMA SCHOOL DISTRICT (9353)	87	144	57	65.5%
AR AGRICULTURE DEPT (0400)	269	215	(55)	-20.3%
AR APPRAISER LIC AND CERT (0205)	114	69	(45)	-39.7%
AR BD OF EXAMINERS IN COUNSELING (0228)	261	304	43	16.4%
AR BOARD OF REGISTRATION FOR FORESTERS (0239)	9	8	(1)	-10.0%
AR BUILDING AUTHORITY (0350)	2,328	2,621	294	12.6%
AR BURIAL ASSOCIATION BD (0215)	8	10	2	26.8%
AR COMMISSIONER OF STATE LANDS (0061)	183	228	45	24.7%
AR COMMUNITY CORRECTION (0485)	65,576	64,457	(1,119)	-1.7%
AR COURT OF APPEAL (0018)	820	616	(204)	-24.8%
AR CRIME INFORMATION CENT (0990)	68,256	72,291	4,035	5.9%
AR DEPARTMENT OF AERONAUT (0402)	253	273	19	7.6%
AR DEPARTMENT OF VETERANS AFFAIRS (0385)	1,484	1,279	(205)	-13.8%
AR ECONOMIC DEVELOPMENT COMMISSION (0790)	771	755	(16)	-2.0%
AR ETHICS COMM (0238)	396	393	(3)	-0.8%
AR FAIR HOUSING COMMISSION (0229)	304	227	(77)	-25.4%
AR FORESTRY COMM (0415)	4,029	4,369	340	8.4%
AR GAME AND FISH COMM (0080)	18,277	22,214	3,937	21.5%
AR HOME INSPECTOR REG BOA (0255)	3	3	1	17.8%
AR LEGISLATIVE COUNCIL (0011)	504	276	(228)	-45.3%
AR LIVESTOCK & POULTRY CO (0355)	437	458	22	4.9%
AR MANUFACTURED HOME COMM (0305)	77	46	(31)	-39.9%
AR MINORITY HEALTH COMM (0319)	610	385	(225)	-36.9%
AR MOTOR VEHICLE COMM (0320)	260	275	16	6.0%
AR NATURAL RESOURCES COMM (0455)	1,758	1,258	(500)	-28.4%
AR PUB EMP RETIREMENT SYS (0370)	78,285	82,700	4,414	5.6%
AR PUBLIC DEFENDER COMM (0324)	1,126	1,099	(27)	-2.4%
AR PUBLIC SERVICE COMM (0450)	805	844	39	4.8%
AR REAL ESTATE COMM (0248)	644	558	(86)	-13.3%
AR SCIENCE AND TECHNOLOGY (0327)	688	474	(213)	-31.0%
AR SENATE (0005)	239	305	66	27.8%
AR SENTENCING COMM (0328)	122	78	(45)	-36.6%
AR SPINAL CORD COMM (0295)	859	756	(103)	-12.0%
AR ST BD OF MASSAGE THERA (0245)	83	57	(26)	-31.5%
AR ST BD OF PHYSICAL THER (0246)	16	20	4	24.8%
AR STATE BD OF NURSING (0277)	494	419	(75)	-15.1%
AR STATE CLAIMS COMM (0360)	21	25	4	21.4%
AR STATE COUNCIL ON ECON EDUC (9289)	51	63	12	22.9%
AR STATE LIBRARY (0519)	354	312	(42)	-12.0%
AR STATE UNIV - BEEBE (0120)	8	5	(3)	-32.5%
AR STATE UNIV - JONESBORO (0125)	3	3	1	18.5%
AR STATE UNIV - MOUNTAIN (0128)	146	172	26	17.8%
AR STATE UNIV - NEWPORT (0129)	1,100	2,040	940	85.4%
AR TEACHER RETIREMENT SYS (0375)	1,452	1,790	338	23.3%
AR TOBACCO CONTROL BD (0261)	957	534	(424)	-44.2%
AR TOBACCO SETTLEMENT COM (0334)	199	191	(8)	-3.9%
AR TOWING AND RECOVERY BD (0258)	72	51	(21)	-29.4%
AR WATERWAYS COMM (0341)	117	129	12	10.5%
AR WORKFORCE CTR-BATESVILLE (9292)	9	11	2	22.5%
AR WORKFORCE CTR-HELENA (9011)	10	6	(3)	-32.1%
ARCH FORD EDUC SVC COOPER (9104)	147	244	97	66.0%
ARK GEOGRAPHIC INFORMATION OFFICE (0472)	453	333	(120)	-26.6%
ARK RIVER EDUCATION COOP (9021)	4	3	(1)	-32.5%
ARKADELPHIA SCHOOL DISTRI (9100)	76	126	50	65.8%
ARKANSAS ACTIVITIES ASSOC (9576)	835	1,018	184	22.0%
ARKANSAS CORRECTIONAL SCH (9533)	2,025	2,093	69	3.4%
ARKANSAS GEOLOGICAL SURVEY (0420)	560	436	(123)	-22.0%
ARKANSAS JOB CORPS (9081)	22	26	5	20.8%
ARKANSAS LOTTERY COMMISSION (0085)	5,511	4,159	(1,352)	-24.5%
ARKANSAS NORTHEASTERN COLL (0180)	554	1,023	469	84.6%
ARKANSAS PSYCHOLOGY BOARD (0289)	85	50	(35)	-41.0%
ARKANSAS REHABILITATION SERVICES (0520)	16,363	12,719	(3,644)	-22.3%
ARKANSAS RIVER ED SERVICE (9085)	138	228	91	66.0%
ARKANSAS WING-CIVIL AIR PATROL (9302)	6	8	1	23.6%
ARKANSAS WORKFORCE LR (9905)	210	155	(55)	-26.2%
ASHDOWN SCHOOL DISTRICT (9357)	882	1,464	582	66.0%
ASHLEY COUNTY (9803)	229	274	45	19.5%

Monthly Impact of Proposed Rate Adjustments By Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
ASL-INTERNET PINE BLUFF (9168)	4,805	5,744	939	19.5%
ASSESSMENT COORDINATION D (0490)	231	233	2	0.7%
ATTORNEY AD LITEM (9060)	49	35	(14)	-28.8%
AUCTIONEER'S LICENSING BD (0210)	38	23	(15)	-40.1%
AUDITOR OF STATE (0059)	310	231	(79)	-25.5%
AUGUSTA SCHOOL-DISTANCE L (9551)	147	244	97	66.0%
BALD KNOB SCHOOL DISTRICT (9542)	169	180	11	6.3%
BATESVILLE SCHOOL DISTRICT (9569)	548	590	42	7.7%
BAUXITE SCHOOL DISTRICT (9360)	275	510	235	85.5%
BAXTER COUNTY ELECTION CO (9710)	220	240	20	9.1%
BAY SCHOOL DISTRICT (9361)	113	142	30	26.2%
BEARDEN SCHOOL DISTRICT (9362)	76	126	50	65.8%
BENTON COUNTY CLERK (9225)	308	384	77	24.9%
BERRYVILLE SCHOOL DISTRICT (9366)	292	313	21	7.3%
BLACK RIVER TECHNICAL COL (0675)	254	470	217	85.5%
BOARD OF ENGINEERS & SURVEYORS (0236)	543	553	10	1.9%
BOONEVILLE PUBLIC SCHOOL (9595)	990	1,062	72	7.3%
BRADFORD SCHOOL DISTRICT (9543)	111	184	73	65.8%
BRADLEY COUNTY (9304)	9	8	(2)	-17.7%
BRADLEY SCHOOL DISTRICT (9370)	86	142	56	65.8%
CABOT SCHOOL DISTRICT (9554)	92	170	78	85.5%
CADDO HILLS HIGH SCHOOL (9657)	275	510	235	85.5%
CAMDEN FAIRVIEW SCHOOL DISTRICT (9591)	718	1,191	474	66.0%
CAPITOL ZONING COMM (0315)	227	243	16	7.1%
CAVE CITY SCHOOL DISTRICT (9018)	4,395	5,359	964	21.9%
CEDAR RIDGE SCHOOL DISTRICT (9375)	114	189	75	66.0%
CEDARVILLE SCHOOL DISTRICT (9376)	87	144	57	65.5%
CENTERPOINT SCHOOL DISTRICT (9377)	198	328	130	65.7%
CENTERTON DISTRICT COURT (9913)	8	5	(3)	-32.5%
CENTRAL AR DEVELOPMENT CO (9915)	67	83	16	23.5%
CENTRAL AR PLAN/DEVELOPMENT (9200)	17	21	4	21.6%
CHARLESTON SCHOOL DISTRICT (9378)	4	3	(1)	-32.5%
CHICOT COUNTY CLERK (9910)	330	360	30	9.1%
CHILD ABUSE NEGLECT & PREVENTION BOARD (0220)	8	5	(3)	-32.5%
CITY OF BENTON (9044)	20	14	(7)	-32.5%
CITY OF LITTLE ROCK (9700)	439	521	83	18.9%
CITY OF WEST FORK (9306)	75	62	(13)	-17.7%
COLLEGE OF THE OUACHITAS (0685)	41	40	(1)	-3.2%
COMM - LAW ENFORCEMENT STANDARDS & TRAINING (0950)	519	404	(115)	-22.1%
CONTRACTOR'S LICENSING BOARD (0224)	589	579	(10)	-1.6%
CORNING POLICE DEPARTMENT (9260)	6	7	1	18.3%
CORNING SCHOOL DISTRICT (9385)	1,156	1,506	350	30.3%
COTTER PUBLIC SCHOOLS ADMIN (9644)	147	244	97	66.0%
COUNTY LINE SCHOOL DISTRICT (9386)	85	141	56	65.8%
COVENANT KEEPER ACADEMY (9811)	356	221	(135)	-38.0%
CRAIGHEAD COUNTY CLERK (9807)	292	337	45	15.4%
CROWLEY'S RIDGE TECH INST (0534)	2,140	2,595	455	21.3%
DAH - ARKANSAS ARTS COUNCIL (0870)	63	79	16	25.4%
DAH - ARKANSAS HISTORIC PRESERVATION PROGRAM (0877)	154	194	41	26.4%
DAH - ARKANSAS NATURAL HERITAGE COMMISSION (0880)	83	106	23	27.5%
DAH - CENTRAL ADMINISTRATION (0865)	4,158	4,658	500	12.0%
DAH - DELTA CULTURAL CENTER (0867)	12	14	2	17.5%
DAH - HISTORIC ARKANSAS MUSEUM (0885)	121	155	34	28.4%
DAH - MOSAIC TEMPLARS CULTURAL CENTER (0873)	65	83	18	27.4%
DAH - OLD STATE HOUSE MUSEUM (0875)	312	247	(65)	-20.8%
DECATUR SCHOOL DISTRICT (9392)	162	273	111	68.4%
DEER/MT. JUDEA SCHOOL DISTRICT (9393)	569	998	429	75.4%
DEPARTMENT OF AR STATE POLICE (0960)	13,885	12,327	(1,558)	-11.2%
DEPARTMENT OF CORRECTION (0480)	74,044	83,534	9,490	12.8%
DEPARTMENT OF EDUCATION (0500)	653,881	688,005	34,124	5.2%
DEPARTMENT OF HIGHER EDUCATION (0700)	969	775	(194)	-20.0%
DEPARTMENT OF LABOR (0800)	796	645	(151)	-19.0%
DEPARTMENT OF RURAL SERVICES (0250)	110	85	(25)	-22.9%
DEPT OF CAREER EDUCATION (0590)	2,113	1,386	(727)	-34.4%
DEPT OF EMERGENCY MANAGEMENT (0995)	3,456	2,520	(936)	-27.1%
DEPT OF ENVIRONMENTAL QUALITY (0930)	2,722	2,813	92	3.4%
DEPT OF FINANCE AND ADMINISTRATION (0610)	110,733	92,819	(17,914)	-16.2%
DEPT OF HUMAN SERVICES (0710)	289,666	307,200	17,534	6.1%
DEPT OF PARKS AND TOURISM (0900)	53,206	65,541	12,335	23.2%
DEPT OF WORKFORCE SERVICES (0810)	313,357	313,050	(307)	-0.1%

Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
DES ARC HIGH SCHOOL (9539)	276	296	20	7.2%
DEVELOPMENT FINANCE AUTHO (0395)	415	462	47	11.2%
DEWITT POLICE DEPARTMENT (9263)	7	9	1	17.3%
DFA - ALCOH BEV CONTROL D (0611)	53	65	12	23.3%
DFA - DIVISION OF RACING (0631)	12	16	3	26.7%
DFA - REVENUE SERVICES DI (0630)	66,569	72,245	5,676	8.5%
DFA- ALCOH BEV ENFORCEMEN (0612)	22	29	7	29.6%
DFA- OFF OF CHILD SUPPORT (0634)	19,979	21,755	1,777	8.9%
DFA-REV/DERMOTT (9188)	181	218	37	20.4%
DFA-REV/EARLE (9189)	270	306	37	13.6%
DFA-REV/EUDORA (9190)	146	204	58	39.6%
DFA-REV/HAZEN (9191)	195	231	36	18.5%
DFA-REVENUE/MAUMELLE (9073)	191	220	29	15.4%
DIERKS HIGH SCHOOL (9661)	177	188	11	6.3%
DISABILITY DETERMINATION (0311)	4,186	5,031	845	20.2%
DISABILITY RIGHTS CENTER (9214)	0	0	0	0.0%
DOLLARWAY PUBLIC SCHOOLS (9596)	628	1,042	414	65.9%
DUMAS SCHOOL DISTRICT (9548)	461	604	143	31.0%
EARLE HIGH SCHOOL (9645)	174	241	67	38.4%
EAST AR COMM COLLEGE (0170)	829	1,533	704	84.9%
EAST END SCHOOL DISTRICT (9399)	294	488	194	66.0%
EAST INITIATIVE (9290)	99	126	27	27.5%
EDUCATIONAL TELEVISION DI (0516)	1,421	1,620	199	14.0%
EL DORADO SCHOOL DISTRICT (9588)	454	584	130	28.8%
EMPLOYMENT & TRAINING SERVICES INC (9229)	30	37	7	22.7%
eSTEM PUBLIC CHARTER SCHOOLS (9812)	108	179	71	65.8%
EXAM SPEECH-LANG PATH & A (0292)	20	16	(5)	-23.3%
FARMINGTON SCHOOL DISTRICT (9615)	111	184	73	65.8%
FIRE PROTECTION LICENSING (0263)	10	12	3	25.3%
FORDYCE PUBLIC SCHOOLS (9630)	275	510	235	85.5%
FOREMAN PUBLIC SCHOOLS (9600)	316	524	208	65.8%
FORREST CITY SCHOOL DIST (9632)	4	3	(1)	-32.5%
FOUKE PUBLIC SCHOOLS (9549)	111	184	73	65.8%
FOUNTAIN LAKE SCHOOL DIST (9565)	1,328	498	(830)	-62.5%
FRANKLIN COUNTY (9253)	495	540	45	9.1%
GENOA CENTRAL SCHOOL DIST (9407)	211	351	139	65.8%
GOULD CITY COURT (9206)	0	0	0	22.2%
GOVERNOR'S MANSION COMM (0314)	1,535	2,241	706	46.0%
GRANT COUNTY (9129)	472	527	55	11.7%
GRAVETTE SCHOOL DISTRICT (9411)	8	5	(3)	-32.5%
GREAT RIVERS COOP-VIDEO (9088)	275	510	235	85.5%
GREENE CO. TECH SCHOOL DIST (9414)	8	5	(3)	-32.5%
GREENLAND SCHOOL DISTRICT (9415)	110	183	73	65.8%
GURDON SCHOOL DISTRICT (9417)	305	506	201	65.9%
GUY-PERKINS SCHOOL DISTRI (9418)	531	894	363	68.4%
HAMBURG HIGH SCHOOL (9649)	1,208	1,499	291	24.1%
HARDING UNIVERSITY (9176)	550	1,020	470	85.5%
HARMONY GROVE SD-BENTON (9423)	187	310	123	65.8%
HARRISBURG SCHOOL DISTRICT (9424)	28	19	(9)	-32.5%
HARTFORD SCHOOL DISTRICT (9426)	12	8	(4)	-32.5%
HAZEN SCHOOL DISTRICT (9427)	158	262	104	65.8%
HEALTH DEPARTMENT (0645)	94,899	99,487	4,588	4.8%
HECTOR SCHOOL DISTRICT (9568)	217	273	56	26.0%
HEMPSTEAD COUNTY JAIL (9702)	181	218	37	20.4%
HEMPSTEAD COUNTY LIBRARY (9157)	245	277	32	13.2%
HERMITAGE SCHOOL DISTRICT (9639)	187	310	123	65.8%
HILLCREST SCHOOL DISTRICT (9429)	340	573	233	68.6%
HORATIO SCHOOL DISTRICT (9431)	241	343	102	42.4%
HOUSE OF REPRESENTATIVES (0002)	114	128	14	12.6%
HOWARD CO CLERK ONCALL SU (9684)	248	270	23	9.1%
HOXIE SCHOOL DISTRICT (9432)	123	203	80	65.5%
HUNTSVILLE SCHOOL DISTRICT (9538)	198	328	130	65.7%
INA-INFORMATION NETWORK O (9074)	631	426	(205)	-32.5%
INDEPENDENCE COUNTY LIBRA (9133)	175	227	53	30.1%
INDEPENDENCE COUNTY SHERIFF'S OFFICE (9294)	220	268	48	21.7%
IZARD CO. CONSOL. SCH. DIST. (9611)	190	315	125	65.9%
IZARD COUNTY SHERIFF'S DE (9256)	1	2	0	14.9%
JACKSON CO. SCHOOL DISTRICT (9434)	83	89	6	7.2%
JASPER SCHOOL DISTRICT (9519)	202	324	122	60.6%
JUD DISC & DISABILITY COM (0241)	179	136	(42)	-23.7%

Monthly Impact of Proposed Rate Adjustments By Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
JUNCTION CITY SCHOOL DIST (9436)	338	359	21	6.3%
KIRBY SCHOOL DISTRICT (9438)	147	244	97	66.0%
LAKESIDE SCH DIST/CENTRAL (9586)	622	668	46	7.4%
LAKESIDE SCHOOL DISTRICT (9440)	275	510	235	85.5%
LAVACA SCHOOL DISTRICT (9442)	1,430	1,752	322	22.5%
LEAD HILL SCHOOL DISTRICT (9443)	289	311	21	7.3%
LEGISLATIVE AUDIT (0009)	2,339	2,822	483	20.6%
LINCOLN CONSOLIDATED SD (9089)	46	85	39	85.5%
LINCOLN COUNTY (9305)	245	166	(79)	-32.1%
LIQUEFIED PETROLEUM GAS B (0430)	37	36	(1)	-3.7%
LISA ACADEMY (9445)	16	11	(5)	-32.5%
LITTLE ROCK SCHOOL DISTRICT (9038)	299	526	227	76.0%
LITTLE ROCK WORKFORCE INV (9813)	73	51	(21)	-29.4%
LOCAL POLICE & FIRE RETIR (9072)	56	68	12	21.7%
LOGAN COUNTY (9219)	330	360	30	9.1%
LONOKE COUNTY (9911)	181	226	45	24.7%
LONOKE SCHOOL DISTRICT (9623)	97	104	7	7.2%
LR PREPARATORY ACADEMY (9954)	52	63	11	21.0%
MADISON CO DISTRICT COURT (9922)	8	5	(3)	-32.5%
MAGAZINE SCHOOL DISTRICT (9447)	375	403	28	7.4%
MALVERN SCHOOL DISTRICT (9530)	868	1,279	411	47.4%
MALVERN-HOT SPRING CTY LIBRARY (9137)	63	39	(25)	-38.9%
MAMMOTH SPRING SCHOOL DIS (9450)	147	244	97	66.0%
MANSFIELD SCHOOL DISTRICT (9451)	191	313	122	63.7%
MARION SCHOOL DISTRICT (9648)	2,199	1,334	(866)	-39.4%
MARMADUKE SCHOOL DISTRICT (9453)	339	478	139	40.9%
MARTIN LUTHER KING JR CO (0318)	129	60	(69)	-53.3%
MAYNARD SCHOOL DISTRICT (9455)	165	177	12	7.3%
MCCRORY HIGH SCHOOL (9537)	330	354	24	7.3%
MCGEHEE SCHOOL DISTRICT (9456)	473	721	248	52.4%
MELBOURNE SCHOOL DISTRICT (9457)	528	682	154	29.2%
MID-SOUTH COMMUNITY COLLEGE (0177)	8	5	(3)	-32.5%
MILLER COUNTY (9800)	53	88	35	65.7%
MINERAL SPRINGS SCHOOL DISTRICT (9666)	147	244	97	66.0%
MOUNT IDA SCHOOL DISTRICT (9667)	298	491	193	64.7%
MOUNTAIN HOME SCHOOL DIST (9459)	75	121	46	60.9%
MOUNTAIN PINE SCHOOL DIST (9460)	70	126	55	78.7%
MT. VERNON/ENOLA SCHOOL D (9463)	152	163	11	7.2%
NATIONAL PARK COMMUNITY C (0175)	282	349	66	23.4%
NEMO VISTA SCHOOL DISTRICT (9547)	234	252	18	7.7%
NEVADA SCHOOL DISTRICT (9466)	147	244	97	66.0%
NEWPORT SCHOOL DISTRICT (9564)	4	3	(1)	-32.5%
NLR SCHOOL DISTRICT TRANS (9621)	64	43	(21)	-32.5%
NORPHLET SCHOOL DISTRICT (9468)	92	116	24	25.7%
NORTH AR COLLEGE (0185)	8	5	(3)	-32.5%
NORTHWEST AR CERT DEV CO (9252)	79	96	17	21.0%
NORTHWEST AR COMM COLLEGE (0198)	514	633	120	23.3%
NORTHWEST ARK ED SERVICE (9092)	4	3	(1)	-32.5%
NORTHWEST TECHNICAL INSTI (0552)	20	14	(7)	-32.5%
OFC OF HEALTH INFORMATION TECHNOLOGY (0655)	1,198	848	(350)	-29.2%
OFC OF MEDICAID INSPECTOR GENERAL (0035)	55	89	34	61.2%
OFF OF PROSECUTOR COORDIN (0028)	262	182	(80)	-30.6%
OFFICE OF THE ATTORNEY GE (0053)	1,285	1,418	134	10.4%
OFFICE OF THE GOVERNOR (0034)	8,100	9,063	963	11.9%
OFFICE OF THE LIEUTENANT (0051)	6	8	2	30.0%
OIL AND GAS COMM (0440)	3,347	4,037	690	20.6%
OUACHITA RIVER SCHOOL DIST (9670)	305	506	201	65.9%
OZARK SCHOOL DISTRICT (9473)	495	531	36	7.3%
OZARKA COLLEGE (0687)	279	513	234	83.8%
PANGBURN SCHOOL DISTRICT (9474)	275	510	235	85.5%
PARIS SCHOOL DISTRICT (9476)	139	230	91	65.5%
PARKERS CHAPEL SCHOOL DIS (9477)	196	318	122	62.3%
PARKS & TOURISM - HISTORY (0915)	438	489	51	11.7%
PAROLE BD (0323)	988	1,727	739	74.8%
PERRYVILLE SCHOOL DISTRICT (9534)	270	290	20	7.2%
PHILLIPS COMM COLLEGE (0190)	244	385	141	57.9%
PIGGOTT SCHOOL DISTRICT (9479)	111	119	8	7.2%
PIKE COUNTY (9705)	674	780	106	15.7%
POLK COUNTY (9297)	87	95	8	9.1%
POPE COUNTY OEM/911 (9806)	607	754	147	24.1%

Monthly Impact of Proposed Rate Adjustments by Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
PRESCOTT SCHOOL DISTRICT (9573)	12	8	(4)	-32.5%
PROF BAIL BONDSMAN LIC BD (0211)	66	47	(18)	-28.0%
PULASKI COUNTY (9063)	215	81	(135)	-62.6%
PULASKI COUNTY SPECIAL SD (9585)	6,430	2,432	(3,997)	-62.2%
PULASKI TECHNICAL COLLEGE (0693)	337	457	120	35.6%
RANDOLPH COUNTY SHERIFF'S (9261)	0	0	0	22.9%
RECTOR SCHOOL DISTRICT (9485)	312	421	109	34.9%
RICH MOUNTAIN COMM COLLEG (0192)	99	116	17	17.0%
RIVERSIDE VOCATION TECH S (0582)	331	342	11	3.3%
RIVERVIEW SCHOOL DISTRICT (9607)	14	17	3	18.6%
ROGERS SCHOOL DISTRICT (9546)	275	510	235	85.5%
ROSE BUD SCHOOL DISTRICT (9486)	147	244	97	66.0%
SALINE CO DIST COURT SHANNON HILLS DEPT (9956)	4	3	(1)	-32.5%
SCHOOL FOR THE BLIND (0510)	262	391	129	49.2%
SCHOOL FOR THE DEAF (0513)	377	538	161	42.7%
SCOTT CO ELECTION COMM. (9704)	433	473	39	9.1%
SCRANTON SCHOOL DISTRICT (9489)	274	294	20	7.3%
SEARCY SCHOOL DISTRICT (9491)	97	104	7	7.2%
SECRETARY OF STATE (0063)	16,697	19,910	3,213	19.2%
SEVIER CO. ELECTION COMM (9903)	402	439	37	9.1%
SHARP COUNTY (9299)	10	6	(3)	-32.1%
SHIRLEY SCHOOL DISTRICT (9493)	151	247	96	63.4%
SIA TECH PUBLIC CHARTER HIGH SCHOOL (9941)	8	5	(3)	-32.5%
SILOAM SPRINGS SCHOOLS (9589)	24	23	(1)	-5.8%
SO. MISS. COUNTY SCHOOL DIST (9497)	275	510	235	85.5%
SOCIAL SECURITY ADMIN/ARK (9026)	543	465	(78)	-14.3%
SOCIAL WORK LICENSING BD (0254)	30	13	(17)	-56.3%
SOUTH AR COMM COLLEGE (0193)	550	1,020	470	85.5%
SOUTH CENTRAL SER COOP - (9093)	978	1,211	233	23.8%
SOUTH CONWAY CO SCHOOL DI (9923)	2,340	1,792	(548)	-23.4%
SOUTHEAST AR COLLEGE (0691)	1,346	1,316	(31)	-2.3%
SOUTHEAST AR ED SER COOP (9094)	49	61	12	23.9%
SOUTHEAST ARK ECONOMIC DI (9066)	13	16	3	25.0%
SOUTHERN AR UNIV (0105)	279	513	234	83.8%
SOUTHERN AR UNIV - TECH B (0115)	236	272	36	15.4%
ST BD- EMBALMERS & FUNERA (0233)	89	58	(32)	-35.4%
ST BD OF ARCH LANDSCAPE ARCH &INT DES (0206)	195	210	15	8.0%
ST BD OF PRIVATE CAREER E (0216)	100	57	(43)	-42.8%
ST BD- REG FOR PROF GEOLO (0240)	21	14	(7)	-32.8%
STAR CITY SCHOOLS (9590)	363	136	(227)	-62.5%
STATE BANK DEPARTMENT (0405)	988	1,087	99	10.0%
STATE BD - COLLECTION AGE (0221)	22	28	6	29.6%
STATE BD OF ACCOUNTANCY (0203)	178	112	(66)	-37.0%
STATE BD OF BARBER EXAMIN (0212)	67	45	(22)	-33.3%
STATE BD OF CHIROPRACTIC (0265)	48	33	(15)	-31.0%
STATE BD OF DENTAL EXAMIN (0268)	159	181	22	13.7%
STATE BD OF ELECTION COMM (0232)	39	49	10	24.4%
STATE BD OF PHARMACY (0283)	325	203	(122)	-37.5%
STATE CRIME LABORATORY (0955)	2,434	1,982	(453)	-18.6%
STATE HIGHWAY & TRANS DEP (0090)	4,151	5,087	936	22.5%
STATE INSURANCE DEPARTMEN (0425)	5,526	4,955	(571)	-10.3%
STATE MEDICAL BD (0274)	687	642	(46)	-6.6%
STATE MILITARY DEPARTMENT (0975)	18,015	19,816	1,802	10.0%
STATE PLANT BD (0445)	486	451	(34)	-7.1%
STATE SECURITIES DEPARTME (0410)	663	472	(191)	-28.7%
STEPHENS SCHOOL DISTRICT (9627)	0	0	(0)	-32.5%
STONE COUNTY CLERK (9918)	579	653	74	12.7%
STRONG-HUTTIG SCHOOL DIST (9500)	341	452	111	32.6%
STUDENT LOAN AUTHORITY (0347)	1,273	1,600	327	25.7%
STUTTGART SCHOOL DISTRICT (9501)	8	5	(3)	-32.5%
SUCCESS ACHIEVEMENT ACADEMY (9942)	184	248	64	34.8%
SUPREME COURT (0032)	940	701	(239)	-25.5%
SW AR PLANNING & DEVELOPM (9215)	1,233	1,352	119	9.7%
TREASURER OF STATE (0069)	29	36	7	23.8%
TWO RIVERS SCHOOL DISTRICT (9504)	71	118	47	66.2%
U OF A MED SCIENCES CAMP (0150)	2,212	2,687	475	21.5%
U OF A COMM COLL AT BATES (0168)	283	515	232	82.1%
U OF A COMM COLL AT MORRI (0689)	275	510	235	85.5%
U OF A -COMM COLLEGE AT HOPE (0167)	1,254	2,220	966	77.0%
U OF A FORT SMITH (0195)	381	682	301	78.9%

Monthly Impact of Proposed Rate Adjustments By Customer

Customer	Current Monthly Billed Amounts	Proposed Monthly Billed Amount	Monthly Impact (Proposed minus Current)	% Change Compared to Current
UNIV OF AR AT FAYETTEVILLE (0135)	2,846	2,241	(604)	-21.2%
UNIV OF AR AT LITTLE ROCK (0145)	464	587	122	26.3%
UNIV OF AR AT MONTICELLO (0155)	50	71	21	40.7%
UNIV OF AR AT PINE BLUFF (0160)	1,886	2,189	303	16.1%
UNIV OF CENTRAL AR (0165)	95	45	(50)	-52.4%
VALLEY VIEW SCHOOL DISTRI (9580)	13	9	(4)	-32.5%
VETERANS CHILD WELFARE SE (0380)	21	16	(6)	-26.9%
VETERINARY MED EXAMINING (0298)	6	7	1	17.5%
VIOLA PUBLIC SCHOOL (9562)	147	244	97	66.0%
W CENTRAL AR CAREER DEV C (9213)	34	42	8	24.4%
WALDRON SCHOOL DISTRICT (9505)	123	203	80	65.5%
WAR MEMORIAL STADIUM COMM (0338)	119	71	(48)	-40.4%
WARREN SCHOOL DISTRICT (9536)	825	1,530	705	85.5%
WATSON CHAPEL SCHOOL DIST (9506)	295	432	137	46.4%
WEST FORK SCHOOL DISTRICT (9508)	131	217	86	65.5%
Western AR Employment Devel. Agency (9231)	4	5	1	23.0%
WHITE CO DIST COURT - ROSE BUD DIV. (9713)	12	8	(4)	-32.5%
WHITE CO. CENTRAL SCHOOL (9513)	4	3	(1)	-32.5%
WHITE COUNTY PUBLIC LIBRA (9152)	1,484	1,717	233	15.7%
WILBUR D. MILLS ED SER CO (9097)	155	249	94	60.9%
WOODLAWN SCHOOL DISTRICT (9516)	4	3	(1)	-32.5%
WORKERS' COMPENSATION COM (0390)	723	605	(118)	-16.3%
WORKFORCE INVESTMENT BOARD OF EASTERN AR (9233)	70	53	(18)	-25.0%
YELLVILLE-SUMMIT SCHOOL D (9517)	12	8	(4)	-32.5%
Grand Total	2,158,376	2,252,441	94,066	



Monthly Impact of Proposed Rate Adjustments
by Customer and Item
FY 2015

Arkansas
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Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
ABSTRACTORS BD OF EXAMINERS (0200)						
E-mail (E06)		681	EXCH E-MAIL GOV'T	5.50	3.75	(1.75)
		682	EXCH EXTRA SPACE	2.02	0.00	(2.02)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
(0200) Total				11.52	6.45	(5.07)
ACADEMICS PLUS CHARTER SCHOOL (9352)						
E-mail (E06)		683	EXCH MS DOM&ACT DIR	0.67	0.45	(0.22)
		ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
(9352) Total				147.67	244.45	96.78
ADMIN OFFICE OF THE COURT (0023)						
Connectivity - Internet Access (A02)		IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
E-mail (E06)		681	EXCH E-MAIL GOV'T	691.17	471.25	(219.92)
		682	EXCH EXTRA SPACE	294.23	0.00	(294.23)
		683	EXCH MS DOM&ACT DIR	496.67	335.25	(161.42)
Long Distance (C01)		LD	LONG DISTANCE	453.99	535.98	81.99
UNIX Servers (E022)		1VMRHCPU	Intel Virtual Machine Linux RH Virtual CPU	240.00	208.50	(31.50)
		1VMRHMEM	Intel Virtual Machine Linux RH 512 MB RAM	360.00	312.00	(48.00)
Voice Mail (B031)		IPUM	IP UNIFIED MESSAGING	266.82	333.53	66.71
		VM	VOICE MAIL	6.00	7.80	1.80
Windows Servers (E023)		656	MAILING LIST SVCS	150.00	123.00	(27.00)
(0023) Total				3,393.87	2,490.30	(903.57)
ALMA SCHOOL DISTRICT (9353)						
User Equipment (A03)		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
(9353) Total				87.00	144.00	57.00
AR AGRICULTURE DEPT (0400)						
Connectivity - Internet Access (A02)		IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
E-mail (E06)		681	EXCH E-MAIL GOV'T	38.50	26.25	(12.25)
		682	EXCH EXTRA SPACE	36.68	0.00	(36.68)
		683	EXCH MS DOM&ACT DIR	28.00	18.90	(9.10)
Long Distance (C01)		LD	LONG DISTANCE	28.45	33.51	5.06
User Equipment (A03)		1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
Voice Mail (B031)		VM	VOICE MAIL	18.00	23.40	5.40
(0400) Total				269.43	214.81	(54.61)
AR APPRAISER LIC AND CERT (0205)						
Connectivity - Internet Access (A02)		IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
E-mail (E06)		681	EXCH E-MAIL GOV'T	27.04	18.44	(8.60)
		682	EXCH EXTRA SPACE	29.79	0.00	(29.79)
		683	EXCH MS DOM&ACT DIR	19.33	13.05	(6.28)
Long Distance (C01)		LD	LONG DISTANCE	14.85	17.54	2.70
Voice Mail (B031)		VM	VOICE MAIL	12.00	15.60	3.60
(0205) Total				114.02	68.78	(45.23)
AR BD OF EXAMINERS IN COUNSELING (0228)						
Connectivity - Internet Access (A02)		IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
E-mail (E06)		681	EXCH E-MAIL GOV'T	31.63	21.56	(10.06)
		682	EXCH EXTRA SPACE	7.57	0.00	(7.57)
		683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
Long Distance (C01)		LD	LONG DISTANCE	8.77	10.36	1.59
User Equipment (A03)		1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		POEINJ	POWER OVER ETHERNET (POE) INJECTOR	4.10	6.75	2.65
WLANAPCL		45.60	75.50	29.90		
WLANCNTRL		33.60	56.00	22.40		
Voice Mail (B031)		VM	VOICE MAIL	12.00	15.60	3.60
(0228) Total				261.06	303.77	42.71
AR BOARD OF REGISTRATION FOR FORESTERS (0239)						
E-mail (E06)		681	EXCH E-MAIL GOV'T	5.50	3.75	(1.75)
		682	EXCH EXTRA SPACE	0.08	0.00	(0.08)
		LD	LONG DISTANCE	0.28	0.33	0.05
Voice Mail (B031)		VM	VOICE MAIL	3.00	3.90	0.90
(0239) Total				8.86	7.98	(0.88)
AR BUILDING AUTHORITY (0350)						
Connectivity - DSL (A11)		CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service	118.00	127.00	9.00
		DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	351.00	378.00	27.00
Connectivity - Internet Access (A02)		IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
E-mail (E06)		681	EXCH E-MAIL GOV'T	434.04	295.94	(138.10)
		682	EXCH EXTRA SPACE	59.48	0.00	(59.48)
		LD	LONG DISTANCE	26.47	31.25	4.78
Shared Services - Tape (E024)		318	TAPE STORAGE	56.96	46.88	(10.08)
User Equipment (A03)		17600	CISCO 1760 ROUTER OWNED	105.60	175.00	69.40
		1921R	CISCO 1921 ROUTER	264.00	437.50	173.50
		851SOHOETH	Cisco 851 Ethernet SOHO Router w/security	33.60	55.50	21.90
		POEINJ	POWER OVER ETHERNET (POE) INJECTOR	7.56	12.45	4.89
		WLANAPCL	WIRELESS ACCESS POINT	84.09	139.23	55.14
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	61.96	103.27	41.31
Voice Mail (B031)		IPUM	IP UNIFIED MESSAGING	2.80	3.50	0.70
		VM	VOICE MAIL	111.00	144.30	33.30
Windows Servers (E023)		656	MAILING LIST SVCS	25.00	20.50	(4.50)
Connectivity - T1 (A053)		1ZZLS	ATT-SBC LINK EXT 0-30 MLS NETWORK SUPPORT 24 CHANNELS	85.00	106.00	21.00
		NSP24		77.00	95.50	18.50

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
AR BUILDING AUTHORITY (0350)	Connectivity - Connectivity - T1	TMECS	ATT-SBC CHAN TERM 1.55M	240.00	298.00	58.00
AR BUILDING AUTHORITY (0350)						
Total				2,327.55	2,621.06	293.51
AR BURIAL ASSOCIATION BD (0215)	Long Distance (C01)	LD	LONG DISTANCE	2.21	2.61	0.40
	Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80
AR BURIAL ASSOCIATION BD (0215) Total				8.21	10.41	2.20
AR COMMISSIONER OF STATE LANDS (0061)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	59.01	69.59	10.58
	Voice Mail (B031)	VM	VOICE MAIL	120.00	156.00	36.00
AR COMMISSIONER OF STATE LANDS (0061) Total				183.01	228.29	45.28
AR COMMUNITY CORRECTION (0485)	Connectivity - DSL (A11)	CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service	236.00	254.00	18.00
		CMSL768/6VWOD	Suddenlink VPN 768K/6M Cable Modem	139.00	149.00	10.00
		DSL	DSL/CABLE	109.00	117.00	8.00
		DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	19.75	21.29	1.54
		DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	702.00	756.00	54.00
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	351.00	378.00	27.00
		DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL C	68.06	72.97	4.91
		DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	384.00	414.00	30.00
		DSLVP	VPN INDEPENDENT DSL	111.00	119.00	8.00
		DSLW384/1.5VWOD	DSL - Windstream 384K/1.5M Dialtone Required	238.50	256.45	17.95
		DSLWIND768	DSL - Windstream 786k/3MB	55.00	59.00	4.00
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	682.63	255.59	(427.04)
		IN20	INTERNET ACCESS 20Mbps	351.63	131.76	(219.87)
		IN2M	INTERNET ACCESS 2M	560.32	211.68	(348.64)
		IN38K	INTERNET ACCESS 384kbps	138.21	52.14	(86.07)
		IN3M	INTERNET ACCESS 3Mbps	580.98	218.95	(362.03)
		IN4.5M	INTERNET ACCESS 4.5M	292.77	109.79	(182.98)
		IN4M	INTERNET 4M	473.93	178.39	(295.54)
		IN512	INTERNET ACCESS 512K	42.00	15.75	(26.25)
		IN6	INTERNET ACCESS 6Mbps	75.49	28.31	(47.18)
		IN76K	INTERNET ACCESS 768K	59.44	22.29	(37.15)
		IN8M	INTERNET 8M	943.06	352.97	(590.08)
		INM	INTERNET ACCESS 1Mbps	52.96	20.12	(32.83)
		INT1	INTERNET ACCESS 1.5Mbps	71.14	26.93	(44.21)
	E-mail (E06)	680	EXCH E-MAIL EDUCATN	5,344.38	4,715.63	(628.75)
		681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)
		682	EXCH EXTRA SPACE	2,520.30	0.00	(2,520.30)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.62	0.73	0.11
		LD	LONG DISTANCE	2,391.20	2,818.67	427.47
	Shared Services - Tape (E024)	318	TAPE STORAGE	6,309.40	5,193.12	(1,116.28)
	UNIX Servers (E022)	180	UNIX PROCESSING	16,650.00	14,490.00	(2,160.00)
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70
		1921R	CISCO 1921 ROUTER	1,445.89	2,396.13	950.24
		1941R	CISCO 1941 ROUTER	543.63	900.91	357.27
		SRX220	JUNIPER SRX220 ROUTER	349.95	579.93	229.98
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	758.88	948.61	189.72
		US1BB	AT&T Unified Messaging/VM	1,739.00	2,257.00	518.00
		VM	VOICE MAIL	1,165.93	1,515.70	349.78
		VM70	SBC CALL NOTES	23.50	30.50	7.00
		VMCTL	VOICE MAIL - CENTURY TEL	81.00	105.00	24.00
	Connectivity - Connectivity - T1 (A053)	VMX1	VOICE MAILBOX (1) BILLABLE	10.95	14.25	3.30
		4GPRVER	4G Cellular data primary Verizon	11.00	13.72	2.72
		NSP24	CHANNELS	0.41	0.51	0.10
		PMPATB110M	NGN - AT&T - PPP Band 1 T1 - 3MB	3,952.00	4,911.49	959.50
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	5,014.15	6,231.45	1,217.31
		PMPATB14.5M	NGN - AT&T - PPP Band 1 T1 - 4.5MB	5,817.49	7,231.60	1,414.11
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	1,713.50	2,134.25	420.75
		PMPATB33M	NGN - AT&T - PPP Band 3 T1 - 3MB	2,925.00	3,640.00	715.00
		STAIP	STATIC IP ADDRESS	10.80	13.50	2.70
		TMECS	ATT-SBC CHAN TERM 1.55M	1.29	1.60	0.31
AR COMMUNITY CORRECTION (0485) Total				65,576.40	64,456.92	(1,119.48)
AR COURT OF APPEAL (0018)	E-mail (E06)	681	EXCH E-MAIL GOVT	340.54	232.19	(108.35)
		682	EXCH EXTRA SPACE	57.94	0.00	(57.94)
		683	EXCH MS DOM&ACT DIR	247.33	166.95	(80.38)
	Long Distance (C01)	LD	LONG DISTANCE	16.62	19.66	3.04
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	141.79	177.24	35.45
		VM	VOICE MAIL	15.29	19.88	4.59
AR COURT OF APPEAL (0018) Total				819.51	615.91	(203.60)
AR CRIME INFORMATION CENT (0990)	Connectivity - DSL (A11)	CCMEX	COX CABLE MODEM COMMERCIAL EXP	133.00	143.00	10.00
		CCMCM3/16VWOD	DSL - COMCAST 3M/16M Cable Modem	162.00	174.00	12.00
		CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service	1,784.27	1,920.36	136.09
		DSL	DSL/CABLE	1,090.00	1,170.00	80.00
		DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	501.00	540.00	39.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)		
AR CRIME INFORMATION CENT (0990)	Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	4,680.00	5,040.00	360.00		
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	1,401.17	1,508.96	107.78		
		DSLAT384/768IPVWOD	DSL - AT&T 384K/768K No Dial Tone Required	204.00	220.00	16.00		
		DSLAT512/3IPVWOD	DSL - AT&T 512K/3.0M No Dialtone Required	128.00	138.00	10.00		
		DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	3,025.55	3,261.92	236.37		
		DSLCL512/1.5B2VWOD	DSL - CenturyLink 512K/1.5M band 2 No Dialtone Required	159.00	171.00	12.00		
		DSLCL512/1.5VWD	Dialtone Required	690.00	744.00	54.00		
		DSLCOX1/5	DSL - Cox 1/5MB	79.00	85.00	6.00		
		DSLRLT1/10	DSL - Ritter 1/10MB	291.00	312.00	21.00		
		DSLVP	VPN INDEPENDENT DSL	12.83	13.76	0.93		
	Connectivity - Internet Access (A02)	DSLW384/1.5VWD	DSL - Windstream 384K/1.5M Dialtone Required	1,209.00	1,300.00	91.00		
		DSLWIND768	DSL - Windstream 786k/3MB	110.00	118.00	8.00		
	Long Distance (C01)	IN512	INTERNET ACCESS 512K AUDIO CONFERENCING USING OWN LD PER USER MINUTE	28.00	10.50	(17.50)		
		CNFAATLTD	WEB CONFERENCING PER HOST USER MINUTE	0.25	0.29	0.04		
	Shared Services - Print (E026)	CNFWATTH	LONG DISTANCE	17.54	20.70	3.16		
		LD	SPECIAL FORM 104S	156.90	185.21	28.31		
	Shared Services - Tape (E024)	234	LASER PRINTING	109.94	158.45	48.50		
		27	TAPE STORAGE	1,109.13	1,572.64	463.52		
	User Equipment (A03)	318	CISCO 1841 ROUTER - LEASED	29.07	23.93	(5.14)		
		1841L	CISCO 1841 ROUTER - OWNED	264.00	437.50	173.50		
		1841O	CISCO 1921 ROUTER	211.20	350.00	138.80		
		1921R	CISCO 1941 ROUTER	6,908.85	11,449.33	4,540.48		
		1941R	5-PORT SWITCH	1,012.73	1,678.30	665.57		
		SW5P	IP UNIFIED MESSAGING	16.00	26.50	10.50		
		IPUM	CPU USAGE - DAY	162.40	203.00	40.60		
		1	MIN JOB CHARGE	4,095.95	4,300.75	204.80		
		31	CPU USAGE-NIGHTTIME	142.83	149.98	7.14		
		8	TERM TRANS TIME-DAY TP TRANSACTION-NIGHT	6,566.50	6,886.68	320.18		
	z/OS - Batch Processing (E14)	201	3G Cellular data	18,150.72	15,548.39	(2,602.33)		
		204	primary Verizon (plus/router)	11,642.11	9,971.91	(1,670.19)		
	z/OS - Transaction Processing (E15)	3GPRVER	4G Cellular data primary ATT (pli)	475.00	590.00	115.00		
		4GPRATT	4G Cellular data primary	86.18	106.84	20.66		
		4GPRVER	Verizon	1,395.00	1,740.00	345.00		
		STAIP	STATIC IP ADDRESS	16.20	20.25	4.05		
	AR CRIME INFORMATION CENT (0990) Total				68,256.32	72,291.12	4,034.80	
	AR DEPARTMENT OF AERONAUT (0402)	Connectivity - DSL (A11)	DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00	
			IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)	
		Connectivity - Internet Access (A02)	681	EXCH E-MAIL GOVT	17.42	11.88	(5.54)	
			682	EXCH EXTRA SPACE	14.33	0.00	(14.33)	
			683	EXCH MS DOM&ACT DIR	12.67	8.55	(4.12)	
		Long Distance (C01)	LD	LONG DISTANCE	15.98	18.84	2.86	
			1921R	CISCO 1921 ROUTER	52.80	87.50	34.70	
		User Equipment (A03)	VM	VOICE MAIL	12.00	15.60	3.60	
		AR DEPARTMENT OF AERONAUT (0402) Total				253.19	272.51	19.32
		AR DEPARTMENT OF VETERANS AFFAIRS (0385)	Connectivity - DSL (A11)	DSLCOX3/15	DSL - Cox 3/15MB	261.00	280.00	19.00
	IPCOX3			Static IP Address - Cox (Qty 1)	7.80	8.50	0.70	
	Connectivity - Internet Access (A02)		IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)	
			IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)	
			681	EXCH E-MAIL GOVT	291.96	199.06	(92.90)	
E-mail (E06)	682		EXCH EXTRA SPACE	142.22	0.00	(142.22)		
	683		EXCH MS DOM&ACT DIR	210.00	141.75	(68.25)		
	LD		LONG DISTANCE	113.49	134.04	20.55		
Long Distance (C01)	1921R		CISCO 1921 ROUTER	49.68	82.33	32.65		
	1941R		CISCO 1941 ROUTER	52.80	87.50	34.70		
User Equipment (A03)	IPUM		IP UNIFIED MESSAGING	58.37	72.96	14.59		
	VM		VOICE MAIL	18.00	23.40	5.40		
Voice Mail (B031)	3GPRVER		3G Cellular data	6.13	7.61	1.48		
	4GPRATT		primary Verizon (plus/router)	73.00	90.50	17.50		
	4GPRVER		4G Cellular data primary ATT (pli)	87.50	109.14	21.64		
AR DEPARTMENT OF VETERANS AFFAIRS (0385) Total				1,483.94	1,279.04	(204.90)		
AR ECONOMIC DEVELOPMENT COMMISSION (0790)	Connectivity - Internet Access (A02)		IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)	
			LD	LONG DISTANCE	291.01	343.41	52.40	
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	265.20	331.50	66.30		
AR ECONOMIC DEVELOPMENT COMMISSION (0790) Total				771.21	755.41	(15.80)		
AR ETHICS COMM (0238)	Connectivity - DSL (A11)	CMCM3/16VWOD	DSL - COMCAST 3M/16M Cable Modem	162.00	174.00	12.00		
		IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)		
	Connectivity - Internet Access (A02)	681	EXCH E-MAIL GOVT	48.58	33.13	(15.46)		
		682	EXCH EXTRA SPACE	7.12	0.00	(7.12)		
		683	EXCH MS DOM&ACT DIR	35.33	23.85	(11.48)		

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
AR ETHICS COMM (0238)	Long Distance (C01)	LD	LONG DISTANCE	12.24	14.45	2.21
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	33.00	42.90	9.90
AR ETHICS COMM (0238) Total				396.08	392.83	(3.25)
AR FAIR HOUSING COMMISSION (0229)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	75.17	51.25	(23.92)
		682	EXCH EXTRA SPACE	32.72	0.00	(32.72)
		683	EXCH MS DOM&ACT DIR	81.33	54.90	(26.43)
	Long Distance (C01)	LD	LONG DISTANCE	48.14	56.77	8.63
	Voice Mail (B031)	VM	VOICE MAIL	42.00	54.60	12.60
AR FAIR HOUSING COMMISSION (0229) Total				304.36	227.02	(77.34)
AR FORESTRY COMM (0415)	Connectivity - DSL (A11)	DSLCOX1/5	DSL - Cox 1/5MB	14.92	16.06	1.13
	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		IN4M	INTERNET 4M	89.00	33.50	(55.50)
		INT1	INTERNET ACCESS 1.5Mbps	70.00	26.50	(43.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	943.25	643.13	(300.13)
		682	EXCH EXTRA SPACE	37.29	0.00	(37.29)
	Long Distance (C01)	LD	LONG DISTANCE	210.04	247.62	37.58
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70
		1921R	CISCO 1921 ROUTER	62.77	104.03	41.25
		1941R	CISCO 1941 ROUTER	211.20	350.00	138.80
	Voice Mail (B031)	VM	VOICE MAIL	114.00	148.20	34.20
	Connectivity - Connectivity - T1 (A053)	VMX1	VOICE MAILBOX (1) BILLABLE	3.65	4.75	1.10
		3GPRVER	3G Cellular data primary Verizon (plus/router)	95.00	118.00	23.00
		4GPRVER	4G Cellular data primary Verizon	372.00	464.00	92.00
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	1,686.00	2,100.00	414.00
AR FORESTRY COMM (0415) Total				4,028.92	4,368.53	339.61
AR GAME AND FISH COMM (0080)	Connectivity - DSL (A11)	DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)	97.00	104.00	7.00
	Connectivity - Internet Access (A02)	IN25M	INTERNET ACCESS 25M	545.00	205.00	(340.00)
	Long Distance (C01)	LD	LONG DISTANCE	2.42	2.86	0.45
	Connectivity - Connectivity - T1 (A053)	1ZZLE	ATT-SBC LINK EXT 31-30 MLS	122.00	152.00	30.00
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	4,152.00	5,160.00	1,008.00
		PMPATB16M	NGN - AT&T - PPP Band 1 T1 - 6MB	10,152.00	12,600.00	2,448.00
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	1,686.00	2,100.00	414.00
		PT6	NETWORK RECONFIGURATION	561.00	698.50	137.50
		TMECS	ATT-SBC CHAN TERM 1.55M	960.00	1,192.00	232.00
AR GAME AND FISH COMM (0080) Total				18,277.42	22,214.36	3,936.95
AR HOME INSPECTOR REG BOA (0255)	Long Distance (C01)	LD	LONG DISTANCE	2.91	3.43	0.52
AR HOME INSPECTOR REG BOA (0255) Total				2.91	3.43	0.52
AR LEGISLATIVE COUNCIL (0011)	Connectivity - Internet Access (A02)	IN15	INTERNET ACCESS 15Mbps	330.00	124.00	(206.00)
		IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
	Long Distance (C01)	LD	LONG DISTANCE	101.58	119.75	18.17
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	5.60	7.00	1.40
AR LEGISLATIVE COUNCIL (0011) Total				504.18	276.00	(228.18)
AR LIVESTOCK & POULTRY CO (0355)	Connectivity - Internet Access (A02)	IN5	INTERNET ACCESS 5Mbps	110.00	41.25	(68.75)
	Long Distance (C01)	LD	LONG DISTANCE	138.46	162.86	24.40
	User Equipment (A03)	SRX220	JUNIPER SRX220 ROUTER	26.40	43.75	17.35
	Voice Mail (B031)	VM	VOICE MAIL	162.00	210.60	48.60
AR LIVESTOCK & POULTRY CO (0355) Total				436.86	458.46	21.60
AR MANUFACTURED HOME COMM (0305)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	27.50	18.75	(8.75)
		682	EXCH EXTRA SPACE	0.59	0.00	(0.59)
		683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
	Long Distance (C01)	LD	LONG DISTANCE	3.75	4.41	0.66
AR MANUFACTURED HOME COMM (0305) Total				76.84	46.16	(30.68)
AR MINORITY HEALTH COMM (0319)	Connectivity - Internet Access (A02)	IN4M	INTERNET 4M	89.00	33.50	(55.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	81.58	55.63	(25.96)
		682	EXCH EXTRA SPACE	159.35	0.00	(159.35)
		683	EXCH MS DOM&ACT DIR	58.67	39.60	(19.07)
	Long Distance (C01)	LD	LONG DISTANCE	11.12	13.15	2.03
	Shared Services - Tape (E024)	318	TAPE STORAGE	103.32	85.04	(18.28)
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	54.00	70.20	16.20
AR MINORITY HEALTH COMM (0319) Total				609.83	384.61	(225.22)
AR MOTOR VEHICLE COMM (0320)	Connectivity - Internet Access (A02)	IN56K	INTERNET ACCESS 56Kbps	2.00	0.75	(1.25)
	E-mail (E06)	681	EXCH E-MAIL GOVT	47.67	32.50	(15.17)
		682	EXCH EXTRA SPACE	14.77	0.00	(14.77)
		683	EXCH MS DOM&ACT DIR	34.67	23.40	(11.27)
			AUDIO CONFERENCING USING OWN LD PER USER			
	Long Distance (C01)	CNFAATLTD	MINUTE	0.03	0.04	0.01
		LD	LONG DISTANCE	19.18	22.64	3.46

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
AR MOTOR VEHICLE COMM (0320)	Prof Svcs - Labor, Field Support (D10)					
	Shared Services - Tape (E024)	166	END-USER SUPPORT	4.58	5.00	0.42
		318	TAPE STORAGE	35.50	29.22	(6.28)
	User Equipment (A03)	POEINJ	POWER OVER ETHERNET (POE) INJECTOR	4.10	6.75	2.65
		WLANAPCL	WIRELESS ACCESS POINT	45.60	75.50	29.90
	WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	33.60	56.00	22.40	
	Voice Mail (B031)	VM	VOICE MAIL	18.00	23.40	5.40
AR MOTOR VEHICLE COMM (0320) Total				259.70	275.20	15.50
AR NATURAL RESOURCES COMM (0455)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN3M	INTERNET ACCESS 3Mbps	134.00	50.50	(83.50)
		681	EXCH E-MAIL GOVT	481.71	328.44	(153.27)
	Long Distance (C01)	682	EXCH EXTRA SPACE	280.53	0.00	(280.53)
		LD	LONG DISTANCE	119.20	140.76	21.56
Shared Services - Tape (E024)	318	TAPE STORAGE	475.34	391.24	(84.10)	
	Voice Mail (B031)	VM	VOICE MAIL	267.00	347.10	80.10
AR NATURAL RESOURCES COMM (0455) Total				1,757.77	1,258.03	(499.74)
AR PUB EMP RETIREMENT SYS (0370)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	Long Distance (C01)	681	EXCH E-MAIL GOVT	592.63	404.06	(188.56)
		682	EXCH EXTRA SPACE	59.72	0.00	(59.72)
	Shared Services - Print (E026)	LD	LONG DISTANCE	129.95	153.19	23.24
		230	SPECIAL FORM 100S	1.43	2.06	0.63
		234	SPECIAL FORM 104S	963.85	1,389.07	425.21
		27	LASER PRINTING	13,306.60	18,867.56	5,560.96
	Shared Services - Tape (E024)	318	TAPE STORAGE	188.73	155.34	(33.39)
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	66.72	83.40	16.68
	z/OS - Batch Processing (E14)	1	CPU USAGE - DAY	2,221.28	2,332.35	111.06
		31	MIN JOB CHARGE	89.92	94.41	4.50
		8	CPU USAGE-NIGHTTIME	37,993.62	39,846.62	1,853.00
		201	TERM TRANS TIME-DAY	21,569.49	18,476.99	(3,092.49)
	204	TP TRANSACTION-NIGHT	999.44	856.06	(143.38)	
AR PUB EMP RETIREMENT SYS (0370) Total				78,285.39	82,699.62	4,414.23
AR PUBLIC DEFENDER COMM (0324)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	Long Distance (C01)	681	EXCH E-MAIL GOVT	313.04	213.44	(99.60)
		682	EXCH EXTRA SPACE	135.21	0.00	(135.21)
	Shared Services - Tape (E024)	LD	LONG DISTANCE	56.78	67.01	10.23
		318	TAPE STORAGE	112.17	92.33	(19.85)
	User Equipment (A03)	POEINJ	POWER OVER ETHERNET (POE) INJECTOR	20.50	33.75	13.25
		WLANAPCL	WIRELESS ACCESS POINT	228.00	377.50	149.50
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	168.00	280.00	112.00
AR PUBLIC DEFENDER COMM (0324) Total				1,125.71	1,098.77	(26.93)
AR PUBLIC SERVICE COMM (0450)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	176.41	208.18	31.77
		1941R	CISCO 1941 ROUTER	8.09	13.41	5.32
	User Equipment (A03)	POEINJ	POWER OVER ETHERNET (POE) INJECTOR	4.10	6.75	2.65
		WLANAPCL	WIRELESS ACCESS POINT	45.60	75.50	29.90
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	33.60	56.00	22.40
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	256.33	320.41	64.08
		VM	VOICE MAIL	61.92	80.49	18.58
AR PUBLIC SERVICE COMM (0450) Total				805.05	843.94	38.89
AR REAL ESTATE COMM (0248)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		681	EXCH E-MAIL GOVT	84.79	57.81	(26.98)
	Long Distance (C01)	682	EXCH EXTRA SPACE	23.20	0.00	(23.20)
		683	EXCH MS DOM&ACT DIR	67.33	45.45	(21.88)
	User Equipment (A03)	LD	LONG DISTANCE	55.26	65.36	10.10
		29X48	Cisco 2960, 48 Port	91.20	151.00	59.80
	Voice Mail (B031)	SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
VM		VOICE MAIL	36.00	46.80	10.80	
AR REAL ESTATE COMM (0248) Total		VMX1	VOICE MAILBOX (1) BILLABLE	18.25	23.75	5.50
AR REAL ESTATE COMM (0248) Total				643.84	558.17	(85.67)
AR SCIENCE AND TECHNOLOGY (0327)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		681	EXCH E-MAIL GOVT	215.42	146.88	(68.54)
	Long Distance (C01)	682	EXCH EXTRA SPACE	104.19	0.00	(104.19)
		LD	LONG DISTANCE	44.43	52.46	8.02
	Shared Services - Tape (E024)	318	TAPE STORAGE	150.73	124.07	(26.67)
	Voice Mail (B031)	VM	VOICE MAIL	81.00	105.30	24.30
Windows Servers (E023)	656	MAILING LIST SVCS	25.00	20.50	(4.50)	
AR SCIENCE AND TECHNOLOGY (0327) Total				687.77	474.45	(213.32)
AR SENATE (0005)	Long Distance (C01)	LD	LONG DISTANCE	43.89	51.87	7.98
	Voice Mail (B031)	VM	VOICE MAIL	195.00	253.50	58.50
AR SENATE (0005) Total				238.89	305.37	66.48
AR SENTENCING COMM (0328)	Connectivity - Internet Access (A02)					
	E-mail (E06)	IN56K	INTERNET ACCESS 56Kbps	2.00	0.75	(1.25)
		681	EXCH E-MAIL GOVT	33.00	22.50	(10.50)
	Long Distance (C01)	682	EXCH EXTRA SPACE	31.48	0.00	(31.48)
		683	EXCH MS DOM&ACT DIR	24.00	16.20	(7.80)
	LD	LONG DISTANCE	3.03	3.58	0.55	

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
AR SENTENCING COMM (0328)	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	13.75	15.00	1.25
	Voice Mail (B031)	VM	VOICE MAIL	15.00	19.50	4.50
Total				122.26	77.53	(44.73)
AR SPINAL CORD COMM (0295)	Connectivity - DSL (A11)	CMCX3/15VWOD	DSL - COX 3M/15M Cable Modem	273.00	292.50	19.50
	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	175.54	119.69	(55.85)
		682	EXCH EXTRA SPACE	45.73	0.00	(45.73)
		683	EXCH MS DOM&ACT DIR	127.33	85.95	(41.38)
	Long Distance (C01)	LD	LONG DISTANCE	60.32	71.07	10.74
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
Voice Mail (B031)	VM	VOICE MAIL	57.00	74.10	17.10	
Total				858.73	756.05	(102.68)
AR ST BD OF MESSAGE THERA (0245)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	E-mail (E06)	681	EXCH E-MAIL GOVT	27.50	18.75	(8.75)
		682	EXCH EXTRA SPACE	8.53	0.00	(8.53)
		683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
	Long Distance (C01)	LD	LONG DISTANCE	4.24	5.02	0.78
	Voice Mail (B031)	VM	VOICE MAIL	12.00	15.60	3.60
Total				83.27	57.02	(26.25)
AR ST BD OF PHYSICAL THER (0246)	Long Distance (C01)	LD	LONG DISTANCE	7.28	8.62	1.34
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
Total				16.28	20.32	4.04
AR STATE BD OF NURSING (0277)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	100.00	38.00	(62.00)
	Long Distance (C01)	LD	LONG DISTANCE	70.81	83.56	12.76
	Shared Services - Tape (E024)	318	TAPE STORAGE	248.98	204.93	(44.05)
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	71.04	88.80	17.76
		VM	VOICE MAIL	3.00	3.90	0.90
Total				493.82	419.19	(74.63)
AR STATE CLAIMS COMM (0360)	Long Distance (C01)	LD	LONG DISTANCE	14.77	17.41	2.64
	Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80
Total				20.77	25.21	4.44
AR STATE COUNCIL ON ECON EDUC (9289)	Long Distance (C01)	LD	LONG DISTANCE	30.33	35.81	5.48
	Voice Mail (B031)	VM	VOICE MAIL	20.54	26.70	6.16
Total				50.87	62.51	11.64
AR STATE LIBRARY (0519)	Connectivity - Internet Access (A02)	IN6	INTERNET ACCESS 6Mbps	130.00	48.75	(81.25)
	Long Distance (C01)	LD	LONG DISTANCE	87.86	103.65	15.78
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	2.29	2.50	0.21
		IPUM	IP UNIFIED MESSAGING	109.20	136.50	27.30
	Windows Servers (E023)	656	MAILING LIST SVCS	25.00	20.50	(4.50)
Total				354.35	311.90	(42.46)
AR STATE UNIV - BEEBE (0120)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
Total				8.00	5.40	(2.60)
AR STATE UNIV - JONESBORO (0125)	Long Distance (C01)	LD	LONG DISTANCE	2.91	3.44	0.54
	Total				2.91	3.44
AR STATE UNIV - MOUNTAIN (0128)	Long Distance (C01)	LD	LONG DISTANCE	145.99	171.99	26.00
	Total				145.99	171.99
AR STATE UNIV - NEWPORT (0129)	Long Distance (C01)	LD	LONG DISTANCE	0.13	0.16	0.04
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	1,100.00	2,040.00	940.00
Total				1,100.13	2,040.16	940.04
AR TEACHER RETIREMENT SYS (0375)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.51	0.60	0.09
		LD	LONG DISTANCE	160.61	188.58	27.98
		245	SPECIAL FORM 106S	18.02	56.97	38.95
	Shared Services - Print (E026)	27	LASER PRINTING	652.96	925.83	272.88
		318	TAPE STORAGE	0.24	0.20	(0.04)
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70
		VM	VOICE MAIL	321.00	417.30	96.30
	Voice Mail (B031)	1	CPU USAGE - DAY	8.54	8.97	0.43
	z/OS - Batch Processing (E14)	1	MIN JOB CHARGE	21.17	22.23	1.06
		8	CPU USAGE-NIGHTTIME	1.57	1.65	0.08
Total				1,452.41	1,790.33	337.91
AR TOBACCO CONTROL BD (0261)	Connectivity - Internet Access (A02)	IN6	INTERNET ACCESS 6Mbps	130.00	48.75	(81.25)
	E-mail (E06)	681	EXCH E-MAIL GOVT	180.13	122.81	(57.31)
		682	EXCH EXTRA SPACE	240.09	0.00	(240.09)
		683	EXCH MS DOM&ACT DIR	128.00	86.40	(41.60)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01
		LD	LONG DISTANCE	27.42	32.33	4.90
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	9.17	10.00	0.83
		318	TAPE STORAGE	171.69	141.31	(30.38)
	Voice Mail (B031)	VM	VOICE MAIL	60.00	78.00	18.00
	Total				10.95	14.25

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
AR TOBACCO CONTROL BD (0261)						
Total				957.50	533.92	(423.58)
AR TOBACCO SETTLEMENT COM (0334)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	16.96	11.56	(5.40)
		682	EXCH EXTRA SPACE	13.30	0.00	(13.30)
		683	EXCH MS DOM&ACT DIR	12.67	8.55	(4.12)
	Long Distance (C01)	LD	LONG DISTANCE	0.06	0.06	0.01
			POWER OVER ETHERNET (POE) INJECTOR	4.10	6.75	2.65
	User Equipment (A03)	POEINJ	WIRELESS ACCESS POINT	45.60	75.50	29.90
		WLANAPCL	WIRELESS ACCESS POINT CONTROLLER	33.60	56.00	22.40
		WLANCNTRL	VOICE MAIL	6.00	7.80	1.80
	Voice Mail (B031)	VM				
AR TOBACCO SETTLEMENT COM (0334) Total				199.28	191.47	(7.81)
AR TOWING AND RECOVERY BD (0258)	E-mail (E06)	681	EXCH E-MAIL GOVT	31.63	21.56	(10.06)
		682	EXCH EXTRA SPACE	6.74	0.00	(6.74)
		683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
	Long Distance (C01)	LD	LONG DISTANCE	13.24	15.47	2.23
AR TOWING AND RECOVERY BD (0258) Total				71.61	50.53	(21.08)
AR WATERWAYS COMM (0341)	E-mail (E06)	681	EXCH E-MAIL GOVT	22.00	15.00	(7.00)
		682	EXCH EXTRA SPACE	13.59	0.00	(13.59)
		683	EXCH MS DOM&ACT DIR	16.00	10.80	(5.20)
	Long Distance (C01)	LD	LONG DISTANCE	3.64	4.30	0.66
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
AR WATERWAYS COMM (0341) Total				117.02	129.30	12.27
AR WORKFORCE CTR-BATESVILLE (9292)	Long Distance (C01)	LD	LONG DISTANCE	3.28	3.88	0.59
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	5.60	7.00	1.40
AR WORKFORCE CTR-BATESVILLE (9292) Total				8.88	10.88	1.99
AR WORKFORCE CTR-HELENA (9011)	E-mail (E06)	681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
AR WORKFORCE CTR-HELENA (9011) Total				9.50	6.45	(3.05)
ARCH FORD EDUC SVC COOPER (9104)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
ARCH FORD EDUC SVC COOPER (9104) Total				147.00	244.00	97.00
ARK GEOGRAPHIC INFORMATION OFFICE (0472)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	100.00	38.00	(62.00)
	E-mail (E06)	681	EXCH E-MAIL GOVT	71.96	49.06	(22.90)
		682	EXCH EXTRA SPACE	14.22	0.00	(14.22)
		683	EXCH MS DOM&ACT DIR	52.33	35.33	(17.01)
	Long Distance (C01)	LD	LONG DISTANCE	61.73	72.91	11.18
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	28.00	35.00	7.00
	Windows Servers (E023)	656	MAILING LIST SVCS	125.00	102.50	(22.50)
ARK GEOGRAPHIC INFORMATION OFFICE (0472) Total				453.24	332.80	(120.44)
ARK RIVER EDUCATION COOP (9021)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
ARK RIVER EDUCATION COOP (9021) Total				4.00	2.70	(1.30)
ARKADELPHIA SCHOOL DISTRI (9100)	User Equipment (A03)	M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
ARKADELPHIA SCHOOL DISTRI (9100) Total				76.00	126.00	50.00
ARKANSAS ACTIVITIES ASSOC (9576)	Connectivity - DSL (A11)	CMCM3/16VWOD	DSL - COMCAST 3M/16M Cable	35.27	37.89	2.61
	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	14.59	5.50	(9.09)
		INT1	INTERNET ACCESS 1.5Mbps	29.08	11.01	(18.07)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	55.36	91.74	36.38
	Connectivity - Connectivity - T1 (A053)	PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	700.24	872.18	171.94
ARKANSAS ACTIVITIES ASSOC (9576) Total				834.53	1,018.31	183.78
ARKANSAS CORRECTIONAL SCH (9533)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
			INTERNET ACCESS 1.5Mbps (CREDIT)	(11.67)	(4.42)	7.25
	E-mail (E06)	680	EXCH E-MAIL EDUCATN	418.27	369.06	(49.21)
		682	EXCH EXTRA SPACE	0.03	0.00	(0.03)
		683	EXCH MS DOM&ACT DIR	392.00	264.60	(127.40)
	Long Distance (C01)	LD	LONG DISTANCE	31.91	37.54	5.63
	Voice Mail (B031)	VM	VOICE MAIL	24.00	31.20	7.20
	Connectivity - Connectivity - T1 (A053)	PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	1,384.00	1,720.00	336.00
		PMPATB1T1CR	NGN - AT&T - PPP Band 1 T1 - 1.5MB CREDIT	(281.00)	(350.00)	(69.00)
ARKANSAS CORRECTIONAL SCH (9533) Total				2,024.54	2,093.23	68.69
ARKANSAS GEOLOGICAL SURVEY (0420)	Connectivity - Internet Access (A02)	IN4M	INTERNET 4M	89.00	33.50	(55.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	159.96	109.06	(50.90)
		682	EXCH EXTRA SPACE	43.49	0.00	(43.49)
		683	EXCH MS DOM&ACT DIR	112.00	75.60	(36.40)
	Long Distance (C01)	LD	LONG DISTANCE	21.45	25.32	3.87
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	81.00	105.30	24.30
ARKANSAS GEOLOGICAL SURVEY (0420) Total				559.70	436.29	(123.41)
ARKANSAS JOB CORPS (9081)	Long Distance (C01)	LD	LONG DISTANCE	13.52	15.97	2.45

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
ARKANSAS JOB CORPS (9081)	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	8.40	10.50	2.10
ARKANSAS JOB CORPS (9081)						
Total				21.92	26.47	4.55
ARKANSAS LOTTERY COMMISSION (0085)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		IN2M	INTERNET ACCESS 2M	12.34	4.66	(7.68)
	E-mail (E06)	681	EXCH E-MAIL GOVT	619.67	422.50	(197.17)
		682	EXCH EXTRA SPACE	982.83	0.00	(982.83)
		683	EXCH MS DOM&ACT DIR	450.00	303.75	(146.25)
	Long Distance (C01)	LD	LONG DISTANCE	91.71	108.24	16.53
	Shared Services - Tape (E024)	318	TAPE STORAGE	900.81	741.43	(159.37)
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	168.96	211.20	42.24
		VMX1	VOICE MAILBOX (1) BILLABLE	3.65	4.75	1.10
	Windows Servers (E023)	1VMWINCPU	Windows Virtual CPU	260.00	124.00	(136.00)
		1VMWINMEM	Windows 512 MB RAM	120.00	58.00	(62.00)
	Connectivity - Connectivity - T1 (A053)	PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	1,686.00	2,100.00	414.00
ARKANSAS LOTTERY COMMISSION (0085) Total				5,510.96	4,159.04	(1,351.93)
ARKANSAS NORTHEASTERN COLL (0180)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	550.00	1,020.00	470.00
ARKANSAS NORTHEASTERN COLL (0180) Total				554.00	1,022.70	468.70
ARKANSAS PSYCHOLOGY BOARD (0289)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	E-mail (E06)	681	EXCH E-MAIL GOVT	27.04	18.44	(8.60)
		682	EXCH EXTRA SPACE	15.69	0.00	(15.69)
		683	EXCH MS DOM&ACT DIR	19.33	13.05	(6.28)
	Long Distance (C01)	LD	LONG DISTANCE	5.50	6.48	0.98
	Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80
ARKANSAS PSYCHOLOGY BOARD (0289) Total				84.57	49.92	(34.65)
ARKANSAS REHABILITATION SERVICES (0520)	Connectivity - DSL (A11)	CMCX5/50VWOD	DSL - COX 5M/50M Cable Mode	31.21	33.63	2.42
	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	870.00	326.00	(544.00)
		IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
		IN3M	INTERNET ACCESS 3Mbps	268.00	101.00	(167.00)
		IN4M	INTERNET 4M	1,121.83	422.26	(699.57)
		IN5	INTERNET ACCESS 5Mbps	5.33	2.00	(3.33)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	3,256.92	2,220.63	(1,036.29)
		682	EXCH EXTRA SPACE	2,035.52	0.00	(2,035.52)
		683	EXCH MS DOM&ACT DIR	2,402.67	1,621.80	(780.87)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.68	0.80	0.12
		LD	LONG DISTANCE	1,043.50	1,231.10	187.60
	Shared Services - Tape (E024)	318	TAPE STORAGE	625.77	515.06	(110.71)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	87.29	144.66	57.37
		1941R	CISCO 1941 ROUTER	475.20	787.50	312.30
		2811R	CISCO 2811 ROUTER	102.00	169.00	67.00
		35X12	CISCO 3560, 12 PORTS	56.00	93.00	37.00
		SRX220	JUNIPER SRX220 ROUTER	211.20	350.00	138.80
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	106.40	133.00	26.60
		US1BB	AT&T Unified Messaging/VM	799.00	1,037.00	238.00
		VM	VOICE MAIL	647.77	842.10	194.33
		VM70	SBC CALL NOTES	23.50	30.50	7.00
	Connectivity - Connectivity - T1 (A053)	4GABUVER	4G Cellular data back-up			
			Verizon	270.00	337.50	67.50
			NGN - AT&T - PPP Band 1 T1 - 1.5MB	843.00	1,050.00	207.00
		PMPATB1T1	ISDN PRI HOT SPRINGS	1,000.00	1,240.00	240.00
ARKANSAS REHABILITATION SERVICES (0520) Total				16,362.78	12,718.78	(3,644.00)
ARKANSAS RIVER ED SERVICE (9085)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	66.42	110.39	43.97
		M86-WFR350	WEB FILTER R350	71.10	117.87	46.77
ARKANSAS RIVER ED SERVICE (9085) Total				137.52	228.26	90.74
ARKANSAS WING-CIVIL AIR PATROL (9302)	Long Distance (C01)	LD	LONG DISTANCE	3.33	3.93	0.59
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
ARKANSAS WING-CIVIL AIR PATROL (9302) Total				6.33	7.83	1.49
ARKANSAS WORKFORCE LR (9905)	E-mail (E06)	681	EXCH E-MAIL GOVT	70.13	47.81	(22.31)
		682	EXCH EXTRA SPACE	30.23	0.00	(30.23)
		683	EXCH MS DOM&ACT DIR	48.00	32.40	(15.60)
	Long Distance (C01)	LD	LONG DISTANCE	30.43	35.88	5.45
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	30.80	38.50	7.70
ARKANSAS WORKFORCE LR (9905) Total				209.58	154.59	(54.99)
ASHDOWN SCHOOL DISTRICT (9357)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	426.00	708.00	282.00
		M86-WFR350	WEB FILTER R350	456.00	756.00	300.00
ASHDOWN SCHOOL DISTRICT (9357) Total				882.00	1,464.00	582.00
ASHLEY COUNTY (9803)	Connectivity - DSL (A11)	DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	167.00	180.00	13.00
	E-mail (E06)	681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
ASHLEY COUNTY (9803) Total				229.30	273.95	44.65
ASL-INTERNET PINE BLUFF (9168)	Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
		IN3M	INTERNET ACCESS 3Mbps	134.00	50.50	(83.50)
		IN8M	INTERNET 8M	175.00	65.50	(109.50)

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
ASL-INTERNET PINE BLUFF (9168)	Connectivity - Internet Access User Equipment (A03)	INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
		SRX220	JUNIPER SRX220 ROUTER	264.00	437.50	173.50
	Connectivity - Connectivity - T1 (A053)	PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	4,152.00	5,160.00	1,008.00
ASL-INTERNET PINE BLUFF (9168) Total				4,805.00	5,743.75	938.75
ASSESSMENT COORDINATION D (0490)	Connectivity - Internet Access (A02)	IN4M	INTERNET 4M	89.00	33.50	(55.50)
		LD	LONG DISTANCE	35.54	41.97	6.44
	User Equipment (A03)	SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	53.54	69.60	16.06
	ASSESSMENT COORDINATION D (0490) Total				230.88	232.57
ATTORNEY AD LITEM (9060)	E-mail (E06)	681	EXCH E-MAIL GOVT	16.50	11.25	(5.25)
		682	EXCH EXTRA SPACE	8.25	0.00	(8.25)
		683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
	Long Distance (C01)	LD	LONG DISTANCE	3.23	3.82	0.59
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
	ATTORNEY AD LITEM (9060) Total				48.98	34.87
AUCTIONEER'S LICENSING BD (0210)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		E-mail (E06)	681	EXCH E-MAIL GOVT	5.50	3.75
		682	EXCH EXTRA SPACE	7.36	0.00	(7.36)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	6.87	8.10	1.24
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
	AUCTIONEER'S LICENSING BD (0210) Total				37.72	22.60
AUDITOR OF STATE (0059)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		IN5	INTERNET ACCESS 5Mbps	110.00	41.25	(68.75)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.23	0.27	0.04
		LD	LONG DISTANCE	69.65	82.23	12.58
	Voice Mail (B031)	VM	VOICE MAIL	63.00	81.90	18.90
AUDITOR OF STATE (0059) Total				309.88	230.90	(78.98)
AUGUSTA SCHOOL-DISTANCE L (9551)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
AUGUSTA SCHOOL-DISTANCE L (9551) Total				147.00	244.00	97.00
BALD KNOB SCHOOL DISTRICT (9542)	Connectivity - DSL (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB Static IP Address - CenturyLink (Qty 6)	137.00	147.00	10.00
		IPCENT6	EXCH MS DOM&ACT DIR	28.00	30.00	2.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
BALD KNOB SCHOOL DISTRICT (9542) Total				169.00	179.70	10.70
BATESVILLE SCHOOL DISTRIC (9569)	Connectivity - DSL (A11)	DSLSUD2/10	DSL - SuddenLink 2/10MB	548.00	590.00	42.00
BATESVILLE SCHOOL DISTRIC (9569) Total				548.00	590.00	42.00
BAUXITE SCHOOL DISTRICT (9360)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
BAUXITE SCHOOL DISTRICT (9360) Total				275.00	510.00	235.00
BAXTER COUNTY ELECTION CO (9710)	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	220.00	240.00	20.00
BAXTER COUNTY ELECTION CO (9710) Total				220.00	240.00	20.00
BAY SCHOOL DISTRICT (9361)	Connectivity - DSL (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB Static IP Address - CenturyLink (Qty 6)	63.17	67.78	4.61
		IPCENT6	AGGREGATOR 100BW	12.91	13.83	0.92
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	16.37	27.21	10.84
		M86-WFR550	WEB FILTER R550	20.06	33.20	13.14
BAY SCHOOL DISTRICT (9361) Total				112.51	142.02	29.51
BEARDEN SCHOOL DISTRICT (9362)	User Equipment (A03)	M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
BEARDEN SCHOOL DISTRICT (9362) Total				76.00	126.00	50.00
BENTON COUNTY CLERK (9225)	Connectivity - DSL (A11)	CMCX2/10VWOD	DSL - COX 2M/10M Cable Modem	191.00	205.00	14.00
		INSOS	SEC. OF STATE INTERNET SITE	11.00	4.15	(6.85)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	105.60	175.00	69.40
BENTON COUNTY CLERK (9225) Total				307.60	384.15	76.55
BERRYVILLE SCHOOL DISTRIC (9366)	Connectivity - DSL (A11)	DSLCOX2/10	DSL - Cox 2/10MB	276.00	296.00	20.00
		IPCOX3	Static IP Address - Cox (Qty 1)	15.60	17.00	1.40
BERRYVILLE SCHOOL DISTRIC (9366) Total				291.60	313.00	21.40
BLACK RIVER TECHNICAL COL (0675)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	253.61	470.33	216.72
BLACK RIVER TECHNICAL COL (0675) Total				253.61	470.33	216.72
BOARD OF ENGINEERS & SURVEYORS (0236)	Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
		E-mail (E06)	681	EXCH E-MAIL GOVT	44.00	30.00
		682	EXCH EXTRA SPACE	9.41	0.00	(9.41)
		683	EXCH MS DOM&ACT DIR	32.00	21.60	(10.40)
	Long Distance (C01)	LD	LONG DISTANCE	10.13	11.96	1.82
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		29X48	Cisco 2960, 48 Port	91.20	151.00	59.80
		POEINJ	POWER OVER ETHERNET (POE) INJECTOR	4.10	6.75	2.65
		WLANAPCL	WIRELESS ACCESS POINT	45.60	75.50	29.90

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
BOARD OF ENGINEERS & SURVEYORS (0236)	User Equipment (A03) Voice Mail (B031)	WLANCNTRL	WIRELESS ACCESS POINT	33.60	56.00	22.40
		VM	CONTROLLER VOICE MAIL	15.00	19.50	4.50
	Windows Servers (E023)	1VMWINCPU	Intel Virtual Machine Windows Virtual CPU	130.00	62.00	(68.00)
		1VMWINMEM	Intel Virtual Machine Windows 512 MB RAM	30.00	14.50	(15.50)
BOARD OF ENGINEERS & SURVEYORS (0236) Total				542.84	553.31	10.46
BOONEVILLE PUBLIC SCHOOL (9595)	Connectivity - DSL (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB Static IP Address - CenturyLink	822.00	882.00	60.00
		IPCENT6	(Qty 6)	168.00	180.00	12.00
BOONEVILLE PUBLIC SCHOOL (9595) Total				990.00	1,062.00	72.00
BRADFORD SCHOOL DISTRICT (9543)	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
BRADFORD SCHOOL DISTRICT (9543) Total				111.00	184.00	73.00
BRADLEY COUNTY (9304)	Shared Services - Tape (E024)	318	TAPE STORAGE	9.38	7.72	(1.66)
BRADLEY COUNTY (9304) Total				9.38	7.72	(1.66)
BRADLEY SCHOOL DISTRICT (9370)	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	85.72	142.09	56.37
BRADLEY SCHOOL DISTRICT (9370) Total				85.72	142.09	56.37
CABOT SCHOOL DISTRICT (9554)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	91.67	170.00	78.33
CABOT SCHOOL DISTRICT (9554) Total				91.67	170.00	78.33
CADDO HILLS HIGH SCHOOL (9657)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
CADDO HILLS HIGH SCHOOL (9657) Total				275.00	510.00	235.00
CAMDEN FAIRVIEW SCHOOL DISTRICT (9591)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	378.08	628.35	250.28
		M86-WFR350	WEB FILTER R350	252.70	418.95	166.25
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
CAMDEN FAIRVIEW SCHOOL DISTRICT (9591) Total				717.78	1,191.30	473.53
CAPITOL ZONING COMM (0315)	Connectivity - DSL (A11) Connectivity - Internet Access (A02)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
		IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	E-mail (E06)	681	EXCH E-MAIL GOV'T	11.00	7.50	(3.50)
		682	EXCH EXTRA SPACE	17.43	0.00	(17.43)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	LD	LONG DISTANCE	0.41	0.49	0.07
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
CAPITOL ZONING COMM (0315) Total				226.64	242.74	16.10
CAVE CITY SCHOOL DISTRICT (9018)	Connectivity - Internet Access (A02)	IN3MCR	INTERNET - 3M CREDIT	(22.33)	(8.42)	13.92
		IN4.5MCR	4.5M INTERNET CREDIT	(33.33)	(12.50)	20.83
		IN6	INTERNET ACCESS 6Mbps	260.00	97.50	(162.50)
		683	EXCH MS DOM&ACT DIR	16.00	10.80	(5.20)
	E-mail (E06) User Equipment (A03) Connectivity - T1 (A053)	ACESSA-SL250	AGGREGATOR 250BW	222.00	368.00	146.00
		PMPATB13MCR	NGN - AT&T - PPP Band 1 T1 - 3MB CREDIT	(461.33)	(573.33)	(112.00)
		PMPATB14.5CR	NGN - AT&T - PPP Band 1 T1 - 4.5MB CREDIT	(662.33)	(823.33)	(161.00)
PMPATB16M	NGN - AT&T - PPP Band 1 T1 - 6MB	5,076.00	6,300.00	1,224.00		
CAVE CITY SCHOOL DISTRICT (9018) Total				4,394.67	5,358.72	964.05
CEDAR RIDGE SCHOOL DISTRICT (9375)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	55.03	91.45	36.43
		M86-WFR350	WEB FILTER R350	58.90	97.65	38.75
CEDAR RIDGE SCHOOL DISTRICT (9375) Total				113.93	189.10	75.18
CEDARVILLE SCHOOL DISTRICT (9376)	User Equipment (A03)	M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
CEDARVILLE SCHOOL DISTRICT (9376) Total				87.00	144.00	57.00
CENTERPOINT SCHOOL DISTRICT (9377)	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
CENTERPOINT SCHOOL DISTRICT (9377) Total				198.00	328.00	130.00
CENTERTON DISTRICT COURT (9913)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
CENTERTON DISTRICT COURT (9913) Total				8.00	5.40	(2.60)
CENTRAL AR DEVELOPMENT CO (9915)	Long Distance (C01) Voice Mail (B031)	LD	LONG DISTANCE	13.78	16.25	2.47
		IPUM	IP UNIFIED MESSAGING	53.20	66.50	13.30
CENTRAL AR DEVELOPMENT CO (9915) Total				66.98	82.75	15.77
CENTRAL AR PLAN/DEVELOPME (9200)	Long Distance (C01) Voice Mail (B031)	LD	LONG DISTANCE	8.81	10.42	1.61
		IPUM	IP UNIFIED MESSAGING	8.40	10.50	2.10
CENTRAL AR PLAN/DEVELOPME (9200) Total				17.21	20.92	3.71
CHARLESTON SCHOOL DISTRICT (9378)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
CHARLESTON SCHOOL DISTRICT (9378) Total				4.00	2.70	(1.30)
CHICOT COUNTY CLERK (9910)	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	330.00	360.00	30.00
CHICOT COUNTY CLERK (9910) Total				330.00	360.00	30.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
CHILD ABUSE NEGLECT & PREVENTION BOARD (0220)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
CHILD ABUSE NEGLECT & PREVENTION BOARD (0220) Total				8.00	5.40	(2.60)
CITY OF BENTON (9044)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
CITY OF BENTON (9044) Total				20.00	13.50	(6.50)
CITY OF LITTLE ROCK (9700)	Long Distance (C01)	LD	LONG DISTANCE	432.59	513.54	80.95
	Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80
CITY OF LITTLE ROCK (9700) Total				438.59	521.34	82.75
CITY OF WEST FORK (9306)	Shared Services - Tape (E024)	318	TAPE STORAGE	75.24	61.93	(13.31)
CITY OF WEST FORK (9306) Total				75.24	61.93	(13.31)
COLLEGE OF THE OUACHITAS (0685)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
	Long Distance (C01)	LD	LONG DISTANCE	1.69	1.98	0.29
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	19.60	24.50	4.90
COLLEGE OF THE OUACHITAS (0685) Total				41.29	39.98	(1.31)
COMM - LAW ENFORC STDS & TRAINING (0950)	E-mail (E06)	681	EXCH E-MAIL GOVT	225.04	153.44	(71.60)
		682	EXCH EXTRA SPACE	33.35	0.00	(33.35)
		683	EXCH MS DOM&ACT DIR	164.00	110.70	(53.30)
	Long Distance (C01)	LD	LONG DISTANCE	34.72	40.92	6.20
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
COMM - LAW ENFORC STDS & TRAINING (0950) Total				518.91	404.26	(114.66)
CONTRACTOR'S LICENSING BD (0224)	E-mail (E06)	681	EXCH E-MAIL GOVT	118.71	80.94	(37.77)
		682	EXCH EXTRA SPACE	36.35	0.00	(36.35)
		683	EXCH MS DOM&ACT DIR	86.00	58.05	(27.95)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01
		LD	LONG DISTANCE	113.65	134.10	20.45
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	63.00	81.90	18.90
	Windows Servers (E023)	656	MAILING LIST SVCS	25.00	20.50	(4.50)
	Connectivity - Connectivity - T1 (A053)	4GPRVER	4G Cellular data primary Verizon	93.00	116.00	23.00
CONTRACTOR'S LICENSING BD (0224) Total				588.56	579.05	(9.51)
CORNING POLICE DEPARTMENT (9260)	Long Distance (C01)	LD	LONG DISTANCE	5.53	6.55	1.01
CORNING POLICE DEPARTMENT (9260) Total				5.53	6.55	1.01
CORNING SCHOOL DISTRICT (9385)	Connectivity - DSL (A11)	DSLCENT1.5/15	DSL - CenturyLink 1.5/15MB Static IP Address - CenturyLink (Qty 6)	548.00	588.00	40.00
		IPCENT6	EXCH MS DOM&ACT DIR	112.00	120.00	8.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	24.00	16.20	(7.80)
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		ECESSA-SL500	SHIELDLINK 500 BANDWIDTH APPLIANCE	107.73	178.25	70.53
		M86-WFR350	WEB FILTER R350	134.90	223.65	88.75
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
CORNING SCHOOL DISTRICT (9385) Total				1,155.63	1,506.10	350.48
COTTER PUBLIC SCHOOLS ADM (9644)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
COTTER PUBLIC SCHOOLS ADM (9644) Total				147.00	244.00	97.00
COUNTY LINE SCHOOL DISTRI (9386)	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	85.10	141.07	55.97
COUNTY LINE SCHOOL DISTRI (9386) Total				85.10	141.07	55.97
COVENANT KEEPER ACADEMY (9811)	E-mail (E06)	681	EXCH E-MAIL GOVT	150.33	102.50	(47.83)
		682	EXCH EXTRA SPACE	58.43	0.00	(58.43)
		683	EXCH MS DOM&ACT DIR	116.67	78.75	(37.92)
	Long Distance (C01)	LD	LONG DISTANCE	3.34	3.96	0.62
	Voice Mail (B031)	VM	VOICE MAIL	24.00	31.20	7.20
		VMX1	VOICE MAILBOX (1) BILLABLE	3.65	4.75	1.10
COVENANT KEEPER ACADEMY (9811) Total				356.41	221.16	(135.26)
CRAIGHEAD COUNTY CLERK (9807)	Connectivity - DSL (A11)	DSLAT1/18IPVOD	DSL - AT&T 1M/18.0M No Dialtone Required	228.00	245.00	17.00
	Connectivity - Internet Access (A02)	INSOS	SEC. OF STATE INTERNET SITE	11.00	4.15	(6.85)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
CRAIGHEAD COUNTY CLERK (9807) Total				291.80	336.65	44.85
CROWLEY'S RIDGE TECH INST (0534)	Connectivity - Internet Access (A02)	IN4.5M	INTERNET ACCESS 4.5M	100.00	37.50	(62.50)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Connectivity - Connectivity - T1 (A053)	PMPATB14.5M	NGN - AT&T - PPP Band 1 T1 - 4.5MB	1,987.00	2,470.00	483.00
CROWLEY'S RIDGE TECH INST (0534) Total				2,139.80	2,595.00	455.20
DAH - ARKANSAS ARTS COUNCIL (0870)	Long Distance (C01)	LD	LONG DISTANCE	23.99	28.27	4.29
	Voice Mail (B031)	VM	VOICE MAIL	39.00	50.70	11.70
DAH - ARKANSAS ARTS COUNCIL (0870) Total				62.99	78.97	15.99
DAH - ARKANSAS HISTORIC PRESERVATION PROGRAM (0877)	Long Distance (C01)	LD	LONG DISTANCE	45.56	53.75	8.19
	Voice Mail (B031)	VM	VOICE MAIL	108.00	140.40	32.40

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
DAH - ARKANSAS HISTORIC PRESERVATION PROGRAM (0877)						
Total				153.56	194.15	40.59
DAH - ARKANSAS NATURAL HERITAGE COMMISSION (0880)						
	Long Distance (C01)	LD	LONG DISTANCE	17.36	20.48	3.12
	Voice Mail (B031)	VM	VOICE MAIL	65.97	85.76	19.79
DAH - ARKANSAS NATURAL HERITAGE COMMISSION (0880)						
Total				83.33	106.24	22.91
DAH - CENTRAL ADMINISTRATION (0865)						
	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
		IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		IN4M	INTERNET 4M	267.00	100.50	(166.50)
	Long Distance (C01)	LD	LONG DISTANCE	11.85	13.97	2.13
	User Equipment (A03)	1760O	CISCO 1760 ROUTER OWNED	52.80	87.50	34.70
		1921R	CISCO 1921 ROUTER	211.20	350.00	138.80
		1941R	CISCO 1941 ROUTER	105.60	175.00	69.40
	Voice Mail (B031)	VM	VOICE MAIL	63.00	81.90	18.90
	Connectivity - Connectivity - T1 (A053)	4GPRATT	4G Cellular data primary ATT (pl	73.00	90.50	17.50
		LLSI	ADD'L FR-ATM LOGICAL LINK NETWORK SUPPORT 24	11.00	13.75	2.75
		NSP24	CHANNELS	154.00	191.00	37.00
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	1,384.00	1,720.00	336.00
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	843.00	1,050.00	207.00
		TMECS	ATT-SBC CHAN TERM 1.55M	480.00	596.00	116.00
DAH - CENTRAL ADMINISTRATION (0865) Total				4,158.45	4,658.37	499.93
DAH - DELTA CULTURAL CENTER (0867)						
	Long Distance (C01)	LD	LONG DISTANCE	12.20	14.34	2.14
DAH - DELTA CULTURAL CENTER (0867) Total				12.20	14.34	2.14
DAH - HISTORIC ARKANSAS MUSEUM (0885)						
	Long Distance (C01)	LD	LONG DISTANCE	16.07	18.96	2.89
	Voice Mail (B031)	VM	VOICE MAIL	105.00	136.50	31.50
DAH - HISTORIC ARKANSAS MUSEUM (0885) Total				121.07	155.46	34.39
DAH - MOSAIC TEMPLARS CULTURAL CENTER (0873)						
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.51	0.60	0.09
		LD	LONG DISTANCE	13.52	15.94	2.42
	Voice Mail (B031)	VM	VOICE MAIL	51.00	66.30	15.30
DAH - MOSAIC TEMPLARS CULTURAL CENTER (0873) Total				65.03	82.84	17.81
DAH - OLD STATE HOUSE MUSEUM (0875)						
	Long Distance (C01)	LD	LONG DISTANCE	19.80	23.33	3.53
	Voice Mail (B031)	VM	VOICE MAIL	102.00	132.60	30.60
	Windows Servers (E023)	1VMWINCPU	Intel Virtual Machine Windows Virtual CPU	130.00	62.00	(68.00)
		1VMWINMEM	Intel Virtual Machine Windows 512 MB RAM	60.00	29.00	(31.00)
DAH - OLD STATE HOUSE MUSEUM (0875) Total				311.80	246.93	(64.87)
DECATUR SCHOOL DISTRICT (9392)						
	Connectivity - DSL (A11)	DSLCOX2/10	DSL - Cox 2/10MB	6.68	7.16	0.48
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	6.87	11.42	4.55
		ECSSA-SL250	SHIELDLINK 250 BANDWIDTH /	59.08	97.93	38.85
		M86-WFR350	WEB FILTER R350	47.81	79.26	31.45
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	41.40	76.77	35.38
DECATUR SCHOOL DISTRICT (9392) Total				161.83	272.55	110.72
DEER/MT. JUDEA SCHOOL DIS (9393)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	152.00	252.00	100.00
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
DEER/MT. JUDEA SCHOOL DIS (9393) Total				569.00	998.00	429.00
DEPARTMENT OF AR STATE PO (0960)						
	Connectivity - DSL (A11)	CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service	118.00	127.00	9.00
		DSLAT1/18IPVOD	DSL - AT&T 1M/18.0M No Dialtone Required	228.00	245.00	17.00
		DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
		DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL C DSL - CenturyLink 512K/1.5M	87.30	93.60	6.30
		DSLCL512/1.5VWD	Dialtone Required	115.00	124.00	9.00
		DSLSD2/10	DSL - SuddenLink 2/10MB	274.00	295.00	21.00
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		IN20	INTERNET ACCESS 20Mbps	534.08	200.13	(333.96)
		IN2M	INTERNET ACCESS 2M	540.00	204.00	(336.00)
		IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		IN4M	INTERNET 4M	89.00	33.50	(55.50)
		IN512	INTERNET ACCESS 512K	14.00	5.25	(8.75)
		IN76K	INTERNET ACCESS 768K	19.80	7.43	(12.38)
		INM	INTERNET ACCESS 1Mbps	75.00	28.50	(46.50)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	5,830.46	3,975.31	(1,855.15)
		682	EXCH EXTRA SPACE	587.83	0.00	(587.83)
	Long Distance (C01)	LD	LONG DISTANCE	993.08	1,169.96	176.89
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	105.60	175.00	69.40
		1921R	CISCO 1921 ROUTER	892.32	1,478.75	586.43
		1941R	CISCO 1941 ROUTER	215.46	357.06	141.60
		2911R	CISCO 2911 ROUTER	102.00	169.00	67.00
		SRX220	JUNIPER SRX220 ROUTER	158.40	262.50	104.10
	Voice Mail (B031)	VM	VOICE MAIL	90.00	117.00	27.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)		
DEPARTMENT OF AR STATE PO (0960)	Connectivity - Connectivity - T1 (A053)	4GPRVER	4G Cellular data primary Verizon	7.50	9.36	1.86		
		NSP24	NETWORK SUPPORT 24 CHANNELS	77.00	95.50	18.50		
		PMPATB1T1	1.5MB NGN - AT&T - PPP Band 1 T1 - NON-VOIP Windstream PRI	843.00	1,050.00	207.00		
		PRIWCA-N	central AR w/23 B	1,510.00	1,880.00	370.00		
DEPARTMENT OF AR STATE PO (0960) Total				13,884.82	12,326.74	(1,558.08)		
DEPARTMENT OF CORRECTION (0480)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	1,720.00	644.00	(1,076.00)		
		IN16M	INTERNET ACCESS 16M	312.06	116.91	(195.15)		
		IN20	INTERNET ACCESS 20Mbps	870.00	326.00	(544.00)		
		IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)		
		IN3M	INTERNET ACCESS 3Mbps	134.00	50.50	(83.50)		
		IN4.5M	INTERNET ACCESS 4.5M	100.00	37.50	(62.50)		
		IN4M	INTERNET 4M	96.42	36.29	(60.13)		
		IN50	INTERNET ACCESS 50Mbps	930.00	350.00	(580.00)		
		IN6	INTERNET ACCESS 6Mbps	910.00	341.25	(568.75)		
		IN8M	INTERNET 8M	178.89	66.96	(111.93)		
		INT1	INTERNET ACCESS 1.5Mbps	105.00	39.75	(65.25)		
		E-mail (E06)	681	EXCH E-MAIL GOV'T	13,445.21	9,167.19	(4,278.02)	
			682	EXCH EXTRA SPACE	165.59	0.00	(165.59)	
			683	EXCH MS DOM&ACT DIR	40.00	27.00	(13.00)	
		Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.11	0.13	0.02	
			LD	LONG DISTANCE	4,865.01	5,739.01	874.00	
	Shared Services - Tape (E024)	318	TAPE STORAGE	1.96	1.61	(0.35)		
		1921R	CISCO 1921 ROUTER	488.40	809.38	320.98		
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	268.40	444.79	176.39		
		2901R	CISCO 2901 ROUTER	52.80	87.50	34.70		
		2911R	CISCO 2911 ROUTER	408.00	676.00	268.00		
		SRX440	JUNIPER SRX240 ROUTER	106.00	176.00	70.00		
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	6,050.00	11,220.00	5,170.00		
		IPUM	IP UNIFIED MESSAGING	19.60	24.50	4.90		
	Voice Mail (B031)	US1BB	AT&T Unified Messaging/VM	732.29	950.41	218.13		
		VM	VOICE MAIL	159.00	206.70	47.70		
	Connectivity - Connectivity - T1 (A053)	4GABUVER	4G Cellular data back-up Verizon	30.00	37.50	7.50		
		4GPRATT	4G Cellular data primary ATT (pl)	18.25	22.63	4.38		
		4GPRVER	Verizon	12.77	15.92	3.16		
		LD105	MILEAGE	396.00	492.50	96.50		
		PMPATB110M	10.5MB NGN - AT&T - PPP Band 1 T1 -	16,640.00	20,680.00	4,040.00		
		PMPATB13M	3MB NGN - AT&T - PPP Band 1 T1 -	2,768.00	3,440.00	672.00		
		PMPATB14.5M	4.5MB NGN - AT&T - PPP Band 1 T1 -	1,987.00	2,470.00	483.00		
		PMPATB16M	6MB NGN - AT&T - PPP Band 1 T1 -	17,458.98	21,668.95	4,209.97		
		PMPATB1T1	1.5MB NGN - AT&T - PPP Band 1 T1 -	2,529.00	3,150.00	621.00		
		DEPARTMENT OF CORRECTION (0480) Total				74,043.73	83,533.88	9,490.16
		DEPARTMENT OF EDUCATION (0500)	Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	234.00	252.00	18.00
				DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
				DSLATT1/18	DSL - AT&T 1/18MB	234.00	252.00	18.00
				DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)	291.00	312.00	21.00
	DSLCENT1/10			DSL - CenturyLink 1/10MB	274.00	294.00	20.00	
DSLCOX3/15	DSL - Cox 3/15MB			261.00	280.00	19.00		
DSLMD1/10	DSL - Madison Co 1/10MB			240.00	257.50	17.50		
DSLRT1/10	DSL - Ritter 1/10MB			970.00	1,040.00	70.00		
DSLSD2/10	DSL - SuddenLink 2/10MB			173.53	186.83	13.30		
DSLWIND1/10	DSL - Windstream 1/10MB			207.00	222.00	15.00		
IPCENT6	Static IP Address - CenturyLink (Qty 6)			28.00	30.00	2.00		
IPCOX3	Static IP Address - Cox (Qty 1)			7.80	8.50	0.70		
IPMAD1	Static IP Address - Madison Co (Qty 1)			28.00	30.00	2.00		
IPWIND4	Static IP Address - Windstream (Qty 4)			63.00	67.50	4.50		
Connectivity - Internet Access (A02)	IN10		INTERNET ACCESS 10Mbps	7,974.65	2,985.86	(4,988.79)		
	IN100		INTERNET ACCESS 100Mbps	2,800.00	1,050.00	(1,750.00)		
	IN12M		INTERNET 12M	795.00	298.50	(496.50)		
	IN15		INTERNET ACCESS 15Mbps	2,310.00	868.00	(1,442.00)		
	IN16M		INTERNET ACCESS 16M	355.00	133.00	(222.00)		
	IN18M		INTERNET ACCESS 18M	395.00	148.00	(247.00)		
	IN20		INTERNET ACCESS 20Mbps	7,830.00	2,934.00	(4,896.00)		
	IN20MCR		INTERNET 20M CREDIT	(68.99)	(25.85)	43.14		
	IN22M		INTERNET ACCESS 22M	485.00	182.00	(303.00)		
	IN25M		INTERNET ACCESS 25M	2,180.00	820.00	(1,360.00)		
	IN2M		INTERNET ACCESS 2M	4,278.76	1,616.42	(2,662.34)		
	IN30		INTERNET ACCESS 30Mbps	1,740.00	652.50	(1,087.50)		
	IN38K		INTERNET ACCESS 384Kbps	33.00	12.45	(20.55)		
IN3M	INTERNET ACCESS 3Mbps	5,171.63	1,949.01	(3,222.62)				
IN4.5M	INTERNET ACCESS 4.5M	2,058.63	771.99	(1,286.64)				
IN40M	INTERNET 40M	740.00	277.50	(462.50)				
IN45	INTERNET ACCESS 45MB	1,680.00	630.00	(1,050.00)				
IN4M	INTERNET 4M	3,900.92	1,468.32	(2,432.60)				
IN5	INTERNET ACCESS 5Mbps	4,719.95	1,769.98	(2,949.97)				
IN50	INTERNET ACCESS 50Mbps	2,937.50	1,105.51	(1,831.99)				
IN6	INTERNET ACCESS 6Mbps	7,540.00	2,827.50	(4,712.50)				
IN6MCR	6M INTERNET CREDIT	(43.33)	(16.25)	27.08				

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)		
DEPARTMENT OF EDUCATION	Connectivity - Internet Access	IN7.5M	INTERNET ACCESS 7.5M	662.29	248.86	(413.43)		
		IN70	INTERNET ACCESS 70Mbps	1,085.00	407.50	(677.50)		
		IN8M	INTERNET 8M	4,392.01	1,643.87	(2,748.15)		
	E-mail (E06)	IN9M	INTERNET 9M	390.00	146.00	(244.00)		
		INT1	INTERNET ACCESS 1.5Mbps	2,270.21	859.44	(1,410.77)		
		680	EXCH E-MAIL EDUCATN	2,434.90	2,148.44	(286.46)		
	Long Distance (C01)	682	EXCH EXTRA SPACE	2,972.78	0.00	(2,972.78)		
		DA	DIRECTORY ASSISTANCE	0.28	0.33	0.05		
	Prof Svcs - Labor, Field Support (D10)	LD	LONG DISTANCE	1,421.88	1,677.79	255.91		
		166	END-USER SUPPORT	115,655.83	126,170.00	10,514.17		
	Prof Svcs - Labor, Network Support (D11)	164	NETWORK MANAGEMENT	4.50	6.67	2.17		
		169	LABOR-SECURITY SVCS	379.50	467.50	88.00		
	Shared Services - Tape (E024)	318	TAPE STORAGE	12,406.99	10,211.91	(2,195.08)		
		180	UNIX PROCESSING	46,250.00	40,250.00	(6,000.00)		
	UNIX Servers (E022)	184	LINUX PROCESSING	8,100.00	7,020.00	(1,080.00)		
		18410	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70		
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	4,267.56	7,072.19	2,804.63		
		1941R	CISCO 1941 ROUTER	9,203.01	15,251.19	6,048.19		
		2811R	CISCO 2811 ROUTER	408.00	676.00	268.00		
		2911R	CISCO 2911 ROUTER	1,020.00	1,690.00	670.00		
		3560/48	CISCO 3560, 48 PORT, SX	210.00	348.00	138.00		
		ACESSA-SL100	AGGREGATOR 100BW	242.98	403.82	160.85		
		ACESSA-SL250	AGGREGATOR 250BW	96.38	159.76	63.38		
		ECESSA-SL500	SHIELDLINK 500 BANDWIDTH APPLIANCE	139.00	230.00	91.00		
		J2350	JUNIPER J2350 ROUTER	65.00	108.00	43.00		
		M86-WFR350	WEB FILTER R350	244.04	404.60	160.56		
		M86-WFR550	WEB FILTER R550	18.37	30.40	12.03		
		SRX220	JUNIPER SRX220 ROUTER	12,110.66	20,069.75	7,959.09		
		SRX440	JUNIPER SRX240 ROUTER	1,908.00	3,168.00	1,260.00		
		Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	15,675.00	29,070.00	13,395.00	
			VM	VOICE MAIL	614.56	798.93	184.37	
	Windows Servers (E023)	1VMWINCPU	Intel Virtual Machine Windows Virtual CPU	20,345.00	9,703.00	(10,642.00)		
		1VMWINMEM	Intel Virtual Machine Windows 512 MB RAM	30,520.00	14,751.33	(15,768.67)		
	Connectivity - Connectivity - T1 (A053)	656	MAILING LIST SVCS NETWORK SUPPORT 24 CHANNELS	725.00	594.50	(130.50)		
		NSP24	NGN - AT&T - PPP Band 1 T1 - 10.5MB	77.00	95.50	18.50		
		PMPATB110M	NGN - AT&T - PPP Band 1 T1 - 10.5MB	8,320.00	10,340.00	2,020.00		
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	57,153.62	71,029.06	13,875.45		
		PMPATB14.5M	NGN - AT&T - PPP Band 1 T1 - 4.5MB	38,100.73	47,362.25	9,261.53		
		PMPATB16M	NGN - AT&T - PPP Band 1 T1 - 6MB	15,228.00	18,900.00	3,672.00		
		PMPATB175M	NGN - AT&T - PPP Band 1 T1 - 7.5MB	6,220.90	7,733.33	1,512.43		
		PMPATB19M	NGN - AT&T - PPP Band 1 T1 - 9MB	7,260.00	9,020.00	1,760.00		
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	39,355.87	49,019.76	9,663.90		
		PMPATB23M	NGN - AT&T - PPP Band 2 T1 - 3MB	10,604.51	13,169.60	2,565.09		
		PMPATB24.5M	NGN - AT&T - PPP Band 2 T1 - 4.5MB	4,730.64	5,885.08	1,154.44		
		PMPATB2T1	NGN - AT&T - PPP Band 2 T1 - 1.5MB	2,581.25	3,208.33	627.08		
		PMPATB33M	NGN - AT&T - PPP Band 3 T1 - 3MB	23,407.86	29,129.79	5,721.92		
		PMPATB34.5M	NGN - AT&T - PPP Band 3 T1 - 4.5MB	4,268.00	5,310.00	1,042.00		
		PMPATB36M	NGN - AT&T - PPP Band 3 T1 - 6MB	11,066.00	13,760.00	2,694.00		
		PMPATB375M	NGN - AT&T - PPP Band 3 T1 - 7.5MB	13,624.00	16,940.00	3,316.00		
		PMPATB3T1	NGN - AT&T - PPP Band 3 T1 - 1.5MB	4,623.00	5,760.00	1,137.00		
		PMPATB43M	NGN - AT&T - PPP Band 4 T1 - 3MB	33,264.00	41,310.00	8,046.00		
		PMPATB44.5M	NGN - AT&T - PPP Band 4 T1 - 4.5MB	5,424.00	6,740.00	1,316.00		
		PMPATB46M	NGN - AT&T - PPP Band 4 T1 - 6MB	7,083.00	8,800.00	1,717.00		
		PMPATB4T1	NGN - AT&T - PPP Band 4 T1 - 1.5MB	1,926.00	2,390.00	464.00		
		TMECW	ALLTEL-WINDSTREAM CHAN TERM	330.00	410.00	80.00		
		DEPARTMENT OF EDUCATION (0500) Total				653,880.95	688,004.75	34,123.80
		DEPARTMENT OF HIGHER EDUC (0700)	Connectivity - Internet Access (A02)	IN6	INTERNET ACCESS 6Mbps	130.00	48.75	(81.25)
				680	EXCH E-MAIL EDUCATN	454.40	400.94	(53.46)
			E-mail (E06)	682	EXCH EXTRA SPACE	100.73	0.00	(100.73)
				LD	LONG DISTANCE	110.96	131.01	20.06
			Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	123.02	153.77	30.76
			Windows Servers (E023)	656	MAILING LIST SVCS	50.00	41.00	(9.00)
		DEPARTMENT OF HIGHER EDUC (0700) Total				969.10	775.47	(193.63)
		DEPARTMENT OF LABOR (0800)	Connectivity - Internet Access (A02)	IN4M	INTERNET 4M	89.00	33.50	(55.50)
				681	EXCH E-MAIL GOVT	405.63	276.56	(129.06)
			E-mail (E06)	682	EXCH EXTRA SPACE	42.01	0.00	(42.01)
				DA	DIRECTORY ASSISTANCE	0.45	0.53	0.08
			Long Distance (C01)	LD	LONG DISTANCE	176.23	207.95	31.72

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
DEPARTMENT OF LABOR (0800)	User Equipment (A03)	SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	30.00	39.00	9.00
DEPARTMENT OF LABOR (0800)	Total			796.11	645.05	(151.07)
DEPARTMENT OF RURAL SERVI (0250)	Connectivity - Internet Access (A02)	IN56K	INTERNET ACCESS 56Kbps	2.00	0.75	(1.25)
	E-mail (E06)	681	EXCH E-MAIL GOVT	40.33	27.50	(12.83)
		682	EXCH EXTRA SPACE	8.67	0.00	(8.67)
		683	EXCH MS DOM&ACT DIR	29.33	19.80	(9.53)
	Long Distance (C01)	LD	LONG DISTANCE	14.55	17.18	2.63
	Voice Mail (B031)	VM	VOICE MAIL	15.00	19.50	4.50
DEPARTMENT OF RURAL SERVI (0250) Total				109.88	84.73	(25.15)
DEPT OF CAREER EDUCATION (0590)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	612.33	417.50	(194.83)
		682	EXCH EXTRA SPACE	417.85	0.00	(417.85)
		683	EXCH MS DOM&ACT DIR	450.00	303.75	(146.25)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.17	0.20	0.03
		LD	LONG DISTANCE	221.36	260.86	39.50
	Shared Services - Tape (E024)	318	TAPE STORAGE	15.00	12.35	(2.65)
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	141.00	183.30	42.30
	Windows Servers (E023)	656	MAILING LIST SVCS	100.00	82.00	(18.00)
DEPT OF CAREER EDUCATION (0590) Total				2,112.51	1,385.95	(726.55)
DEPT OF EMERGENCY MANAGEM (0995)	Connectivity - Internet Access (A02)	IN100	INTERNET ACCESS 100Mbps	2,100.00	787.50	(1,312.50)
		IN50	INTERNET ACCESS 50Mbps	155.00	58.33	(96.67)
	Long Distance (C01)	LD	LONG DISTANCE	132.68	156.43	23.76
			CISCO 1841 ROUTER - OWNED			
	User Equipment (A03)	1841O	CISCO 1841 ROUTER	52.80	87.50	34.70
		1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		3825ADEM	CISCO 3825 FOR ADEM	320.00	530.00	210.00
	Voice Mail (B031)	VM	VOICE MAIL	249.00	323.70	74.70
	Connectivity - Connectivity - T1 (A053)	NSP24	NETWORK SUPPORT 24 CHANNELS	154.00	191.00	37.00
		TMECS	ATT-SBC CHAN TERM 1.55M	240.00	298.00	58.00
DEPT OF EMERGENCY MANAGEM (0995) Total				3,456.28	2,519.97	(936.31)
DEPT OF ENVIRON QUALITY (0930)	Connectivity - DSL (A11)	DSL	DSL/CABLE	218.00	234.00	16.00
		DSLATT1/10	DSL - AT&T 1/10MB	97.00	104.00	7.00
			CENTRAL ARKANSAS TELCO			
		DSL	DSL	83.00	89.00	6.00
		DSLCOX2/10	DSL - Cox 2/10MB	138.00	148.00	10.00
		DLSLUD2/10	DSL - SuddenLink 2/10MB	274.00	295.00	21.00
		IPCOX3	Static IP Address - Cox (Qty 1)	7.80	8.50	0.70
			SUDDENLINK 8M UP 1M DOWN			
		SLINK8M1M		176.00	189.00	13.00
	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
	E-mail (E06)	681	EXCH E-MAIL GOVT	0.46	0.31	(0.15)
		683	EXCH MS DOM&ACT DIR	59.33	40.05	(19.28)
	Long Distance (C01)	LD	LONG DISTANCE	636.86	751.43	114.57
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	43.49	54.37	10.87
		VM	VOICE MAIL	489.01	635.71	146.70
	Connectivity - Connectivity - T1 (A053)	STAIIP	STATIC IP ADDRESS	10.80	13.50	2.70
DEPT OF ENVIRON QUALITY (0930) Total				2,721.55	2,813.37	91.82
DEPT OF FINANCE AND ADMIN (0610)	Connectivity - DSL (A11)	DSLRR	ALLTEL - DSL COMPETITIVE	128.00	138.00	10.00
	Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
		IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		IN50	INTERNET ACCESS 50Mbps	1,860.00	700.00	(1,160.00)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	38.50	26.25	(12.25)
		682	EXCH EXTRA SPACE	5.78	0.00	(5.78)
			AUDIO CONFERENCING			
			USING OWN LD PER USER			
	Long Distance (C01)	CNFAATLTD	MINUTE	0.32	0.37	0.06
			LICENSED WEB			
			CONFERENCING PER HOST			
		CNFWATTLIC	USER MONTHLY	57.50	67.50	10.00
		DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01
		LD	LONG DISTANCE	438.06	516.62	78.56
	Shared Services - Tape (E024)	318	TAPE STORAGE	37,881.96	31,179.77	(6,702.19)
	UNIX Servers (E022)	180	UNIX PROCESSING	59,200.00	51,520.00	(7,680.00)
			Intel Virtual Machine Linux			
		1VMLINCPU	OS Virtual CPU	650.00	565.50	(84.50)
			Intel Virtual Machine Linux			
		1VMLINMEM	OS 512 MB RAM	2,280.00	1,976.00	(304.00)
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	105.60	175.00	69.40
		1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
		LT399	56K/64K DSU	96.00	159.00	63.00
	Voice Mail (B031)	LT412	RBX200 - 8MB 1ETH & 2 WAN	138.00	230.00	92.00
		VM	VOICE MAIL	1,023.33	1,330.33	307.00
		VMX1	VOICE MAILBOX (1) BILLABLE	29.20	38.00	8.80
	Windows Servers (E023)	1VMWINCPU	Windows Virtual CPU	2,665.00	1,271.00	(1,394.00)
			Intel Virtual Machine			
		1VMWINMEM	Windows 512 MB RAM	2,745.00	1,326.75	(1,418.25)

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
DEPT OF FINANCE AND ADMIN	Windows Servers (E023) Connectivity - Connectivity - T1 (A053)	656	MAILING LIST SVCS	175.00	143.50	(31.50)
		NSP24	NETWORK SUPPORT 24 CHANNELS	77.00	95.50	18.50
		PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	755.00	940.00	185.00
		TMECS	ATT-SBC CHAN TERM 1.55M	240.00	298.00	58.00
DEPT OF FINANCE AND ADMIN (0610) Total				110,733.11	92,819.06	(17,914.05)
DEPT OF HUMAN SVCS (0710)	Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00
		DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No Dialtone Required	127.00	137.00	10.00
		DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	128.00	138.00	10.00
		DSLCLNARTEL	CENTRAL ARKANSAS TELCO DSL	83.00	89.00	6.00
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		IN20	INTERNET ACCESS 20Mbps	870.00	326.00	(544.00)
		IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		IN76K	INTERNET ACCESS 768K	1.83	0.69	(1.15)
		INT1	INTERNET ACCESS 1.5Mbps	105.00	39.75	(65.25)
		E-mail (E06)	681	EXCH E-MAIL GOVT	12,694.92	8,655.63
	682		EXCH EXTRA SPACE	581.57	0.00	(581.57)
	683		EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	CNFAATT800CAN	AUDIO CONFERENCING TOLL FREE - CANADA	0.05	0.06	0.01
		CNFAATTLT	AUDIO CONFERENCING USING OWN LD PER USER	6.55	7.73	1.18
		CNFWATTTH	MINUTE WEB CONFERENCING PER HC	31.35	36.99	5.64
		CNFWATTLIC	LICENSED WEB CONFERENCING PER HOST	11.50	13.50	2.00
		DA	USER MONTHLY DIRECTORY ASSISTANCE	15.30	17.92	2.62
	Prof Svcs - Labor, Field Support (D10)	LD	LONG DISTANCE	16,752.40	19,766.83	3,014.43
		166	END-USER SUPPORT	12,054.17	13,150.00	1,095.83
	Prof Svcs - Labor, Security (D02)	169	LABOR-SECURITY SVCS	14,682.63	18,087.29	3,404.67
		234	SPECIAL FORM 104S	4,224.73	6,088.58	1,863.85
	Shared Services - Print (E026)	236	SPECIAL FORM 124S	1.54	0.25	(1.29)
		27	LASER PRINTING	32,367.67	45,894.46	13,526.79
		318	TAPE STORAGE	10,247.13	8,434.18	(1,812.95)
	Shared Services - Tape (E024)	180	UNIX PROCESSING	17,575.00	15,295.00	(2,280.00)
		DEDUNIXBAND5	DEDICATED AIX HOST BAND 5	42,450.00	28,420.00	(14,030.00)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	1,668.77	2,765.49	1,096.71
		1941R	CISCO 1941 ROUTER	3,907.20	6,475.00	2,567.80
		2811R	CISCO 2811 ROUTER	64.99	107.68	42.69
		2851R	CISCO 2851 ROUTER	19.42	32.18	12.76
		3560/48	CISCO 3560, 48 PORT, SX	420.00	696.00	276.00
		SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
		IPUM	IP UNIFIED MESSAGING	358.40	448.00	89.60
		US1BB	AT&T Unified Messaging/VM	42.46	55.10	12.65
	Voice Mail (B031)	VM	VOICE MAIL	4,713.31	6,127.30	1,413.99
		VMCTL	VOICE MAIL - CENTURY TEL	32.40	42.00	9.60
		VMS70	CALL NOTES	32.00	41.50	9.50
		VMX1	VOICE MAILBOX (1) BILLABLE	54.75	71.25	16.50
	Windows Servers (E023)	1VMWINCPU	Intel Virtual Machine Windows Virtual CPU	65.00	31.00	(34.00)
		1VMWINMEM	Intel Virtual Machine Windows 512 MB RAM	30.00	14.50	(15.50)
	z/OS - Batch Processing (E14)	301	DHS USE ONLY)	160.00	220.00	60.00
		1	CPU USAGE - DAY	5,923.83	6,220.02	296.19
		31	MIN JOB CHARGE	747.33	784.70	37.37
	z/OS - Transaction Processing (E15)	8	CPU USAGE-NIGHTTIME	44,876.57	47,064.32	2,187.75
		201	TERM TRANS TIME-DAY	12,001.04	10,280.41	(1,720.63)
	Connectivity - Connectivity - T1 (A053)	204	TP TRANSACTION-NIGHT	502.75	430.63	(72.13)
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	13,587.63	16,886.36	3,298.73
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	4,215.00	5,250.00	1,035.00
		PMPATB23M	NGN - AT&T - PPP Band 2 T1 - 3MB	2,311.00	2,870.00	559.00
PMPATB33M		NGN - AT&T - PPP Band 3 T1 - 3MB	14,625.00	18,200.00	3,575.00	
PMPATB43M		NGN - AT&T - PPP Band 4 T1 - 3MB	7,392.00	9,180.00	1,788.00	
PMPATB4T1		NGN - AT&T - PPP Band 4 T1 - 1.5MB	3,852.00	4,780.00	928.00	
PRIATT100NM-N		NON-VOIP AT&T 100 Numbers	60.00	75.00	15.00	
PRIATTBCH-N		NON-VOIP AT&T B channel	989.00	1,230.50	241.50	
PRIATTNOC-N		NON-VOIP AT&T PRI w/caller ID (no comp)	1,290.00	1,600.00	310.00	
PRIW100NMC-N		NON-VOIP Windstream 100 numbers CLEC	46.62	57.87	11.25	
PRIWCA-N		NON-VOIP Windstream PRI central AR w/23 B	93.36	116.24	22.88	
DEPT OF HUMAN SVCS (0710) Total				289,665.95	307,199.83	17,533.89
DEPT OF PARKS AND TOURISM (0900)	Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	117.00	126.00	9.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)		
DEPT OF PARKS AND TOURISM (0900)	Connectivity - DSL (A11)	DSLAT512/3IPVWOD	DSL - AT&T 512K/3.0M No Dialtone Required	128.00	138.00	10.00		
		DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No Dialtone Required	127.00	137.00	10.00		
		DSLCENT1/10	DSL - CenturyLink 1/10MB	137.00	147.00	10.00		
		DSLGNARTEL	CENTRAL ARKANSAS TELCO	415.00	445.00	30.00		
		DSLCOX1/5	DSL - Cox 1/5MB	79.00	85.00	6.00		
		DSLCT	CENTURY TEL - PRIMARY	142.00	153.00	11.00		
		DSLINET	DSL Yelcot Internet	28.00	30.00	2.00		
		DSLPG1/4WDT	PRAIRIE GROVE DSL 1M/4M	381.00	411.00	30.00		
		DSLWAR 1/10	DSL - SWAR Telco 1/10MB	274.00	295.00	21.00		
		DSLW384/1.5VWOD	DSL - Windstream 384K/1.5M Dialtone Required	93.00	100.00	7.00		
		DSLVEL1.5M	DSL Yelcot 512K/1.5M	207.00	222.00	15.00		
		DSLVEL6M	DSL Yelcot 768K/6M	97.00	104.00	7.00		
		IPCEN6	Static IP Address - CenturyLink (Qty 6)	28.00	30.00	2.00		
		IPMTV1	Static IP Address - Mtn View (Qty 1)	56.00	60.00	4.00		
		IPSWAR1	Static IP Address - SWAR Telco (Qty 1)	28.00	30.00	2.00		
		Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	270.00	102.00	(168.00)	
			IN38K	INTERNET ACCESS 384Kbps	22.00	8.30	(13.70)	
			IN3M	INTERNET ACCESS 3Mbps	132.33	49.87	(82.46)	
			IN4M	INTERNET ACCESS 4M	89.00	33.50	(55.50)	
			IN512	INTERNET ACCESS 512K	28.00	10.50	(17.50)	
	IN76K		INTERNET ACCESS 768K	44.00	16.50	(27.50)		
	INM		INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)		
	INT1		INTERNET ACCESS 1.5Mbps	847.88	320.98	(526.89)		
	E-mail (E06)	681	EXCH E-MAIL GOVT	3,505.79	2,390.31	(1,115.48)		
		682	EXCH EXTRA SPACE	51.37	0.00	(51.37)		
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01		
		LD	LONG DISTANCE	1,294.40	1,527.21	232.80		
	Shared Services - Print (E026)	234	SPECIAL FORM 104S	13.03	18.78	5.75		
		27	LASER PRINTING	101.14	143.41	42.27		
	Shared Services - Tape (E024)	318	TAPE STORAGE	0.29	0.23	(0.05)		
		1841L	CISCO 1841 ROUTER - LEASED	158.40	262.50	104.10		
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	2,023.30	3,353.01	1,329.71		
		1941R	CISCO 1941 ROUTER	1,108.80	1,837.50	728.70		
		2811R	CISCO 2811 ROUTER	102.00	169.00	67.00		
		29X48	Cisco 2960, 48 Port	182.40	302.00	119.60		
		4506S	CISCO 4506S, 3-48 PORTS	715.00	1,190.00	475.00		
		4948/48	CISCO 4948 SWITCH 48 PORT POWER OVER ETHERNET	244.00	405.00	161.00		
		POEINJ	(POE) INJECTOR	99.41	163.66	64.25		
		SRX220	JUNIPER SRX220 ROUTER	274.56	455.00	180.44		
		WLANAPCL	WIRELESS ACCESS POINT	1,105.60	1,830.55	724.95		
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	814.66	1,357.76	543.10		
	Voice Mail (B031)	WLANMANT10	MERAKI ANT-10 5/7 DBI ANTENNA	3.00	5.00	2.00		
		WLANMR26	MERAKI MR26 TERMINAL ACCESS POINT W/MGMT & SECURITY	158.96	264.94	105.98		
		WLANMR66	MERAKI MR66 BRIDGE ACCESS POINT W/MGMT & SECURITY	87.00	144.00	57.00		
		WLANRDET	WIRELESS ROGUE DETECTION	407.33	678.88	271.55		
		IPUM	IP UNIFIED MESSAGING	155.63	194.53	38.91		
		VM	VOICE MAIL	150.00	195.00	45.00		
		VMX1	VOICE MAILBOX (1) BILLABLE	3.65	4.75	1.10		
		1	CPU USAGE - DAY	0.50	0.53	0.03		
		31	MIN JOB CHARGE	1.00	1.05	0.05		
		8	CPU USAGE-NIGHTTIME	94.73	99.31	4.58		
	z/OS - Batch Processing (E14)	3GPRVER	3G Cellular data primary Verizon (plus/router)	570.00	708.00	138.00		
		4GPRATT	4G Cellular data primary ATT (pli)	431.92	535.46	103.54		
		4GPRVER	4G Cellular data primary Verizon	1,664.78	2,076.49	411.72		
		CARTEL	CENTRAL ARKANSAS TELEPHONE PRI	3,480.00	4,320.00	840.00		
		FSVT1	FT SMITH STATE PARK VOICE T-1	2,560.00	3,180.00	620.00		
		MMVT1	MT MAGAZINE VOICE T-1	4,160.00	5,180.00	1,020.00		
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	14,331.00	17,850.00	3,519.00		
		PMPATB33M	NGN - AT&T - PPP Band 3 T1 - 1.5MB	2,851.88	3,549.00	697.13		
		PMPATB3T1	NGN - AT&T - PPP Band 3 T1 - 1.5MB	1,887.73	2,352.00	464.28		
		PMPATB4T1	NGN - AT&T - PPP Band 4 T1 - 1.5MB	3,852.00	4,780.00	928.00		
	Connectivity - Connectivity - T1 (A053)	PRIHOB	ISDN PRI HOBBS P&T	760.00	945.00	185.00		
		STAIP	STATIC IP ADDRESS	5.40	6.75	1.35		
		DEPT OF PARKS AND TOURISM (0900) Total			53,205.90	65,540.83	12,334.93	
		DEPT OF WORKFORCE SVCS (0810)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	430.00	161.00	(269.00)
				IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
				IN2M	INTERNET ACCESS 2M	846.50	319.79	(526.71)
				IN3M	INTERNET ACCESS 3Mbps	280.72	105.79	(174.93)
				IN4.5M	INTERNET ACCESS 4.5M	100.00	37.50	(62.50)
				IN4M	INTERNET ACCESS 4M	453.85	170.83	(283.02)
				IN8M	INTERNET ACCESS 8M	157.59	58.99	(98.61)

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)			
DEPT OF WORKFORCE SVCS	Connectivity - Internet Access E-mail (E06)	INT1	INTERNET ACCESS 1.5Mbps	210.06	79.52	(130.54)			
		681	EXCH E-MAIL GOV'T	6,514.75	4,441.88	(2,072.88)			
		682	EXCH EXTRA SPACE	88.47	0.00	(88.47)			
	Long Distance (C01)	CNFAATLTD	683	EXCH MS DOM&ACT DIR AUDIO CONFERENCING USING OWN LD PER USER MINUTE	5,038.67	3,401.10	(1,637.57)		
				WEB CONFERENCING PER MINUTE	3.96	4.68	0.72		
			CNFWATTH	HOST USER MINUTE	80.45	94.93	14.48		
	Shared Services - Print (E026)	LD	DA	DIRECTORY ASSISTANCE	2.55	2.99	0.44		
				LONG DISTANCE	4,734.53	5,585.21	850.69		
			234	SPECIAL FORM 104S	2,573.52	3,708.86	1,135.35		
	Shared Services - Tape (E024)	27	180	LASER PRINTING	45,886.37	65,062.75	19,176.39		
			318	TAPE STORAGE	1,948.07	1,603.41	(344.66)		
	UNIX Servers (E022)	180	180	UNIX PROCESSING	3,237.50	2,817.50	(420.00)		
			1921R	CISCO 1921 ROUTER	52.80	87.50	34.70		
	User Equipment (A03)	SRX220	1921R	JUNIPER SRX220 ROUTER	52.80	87.50	34.70		
			180	CISCO 1921 ROUTER	52.80	87.50	34.70		
	Voice Mail (B031)	IPUM	180	IP UNIFIED MESSAGING	2,634.65	3,293.31	658.66		
			VM	VOICE MAIL	125.36	162.96	37.61		
	Windows Servers (E023)	656	MAILING LIST SVCS	50.00	41.00	(9.00)			
	z/OS - Batch Processing (E14)	1	1	CPU USAGE - DAY	24,184.90	25,394.15	1,209.25		
			31	MIN JOB CHARGE	212.83	223.48	10.64		
	z/OS - Transaction Processing (E15)	8	8	CPU USAGE-NIGHTTIME	51,629.00	54,146.07	2,517.07		
			201	TERM TRANS TIME-DAY	113,096.35	96,881.33	(16,215.02)		
	Connectivity - Connectivity - T1 (A053)	204	204	TP TRANSACTION-NIGHT	39,144.43	33,528.71	(5,615.72)		
			4GPRVER	4G Cellular data primary Verizon	93.00	116.00	23.00		
			PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	3,030.79	3,766.59	735.80		
			PMPATB14.5M	NGN - AT&T - PPP Band 1 T1 - 4.5MB	1,987.00	2,470.00	483.00		
			PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	2,530.51	3,151.88	621.37		
			PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	1,510.00	1,880.00	370.00		
			DEPT OF WORKFORCE SVCS (0810) Total				313,356.98	313,050.21	(306.78)
			DES ARC HIGH SCHOOL (9539)	Connectivity - DSL (A11)	DSLCENT1.5/15	DSL - CenturyLink 1.5/15MB	137.00	147.00	10.00
DSLCENT1/4-8M					DSL CENTURYLINK 1/4M to 1/8M Static IP Address - CenturyLink (Qty 6)	83.00	89.00	6.00	
IPCEN6						56.00	60.00	4.00	
DES ARC HIGH SCHOOL (9539) Total				276.00	296.00	20.00			
DEVELOPMENT FINANCE AUTHO (0395)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)			
		DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01			
		LD	LONG DISTANCE	134.69	158.99	24.30			
		VM	VOICE MAIL	195.00	253.50	58.50			
		VMX5	VOICE MAILBOX (5) BILLABLE	18.25	23.75	5.50			
DEVELOPMENT FINANCE AUTHO (0395) Total				415.00	461.56	46.56			
DEWITT POLICE DEPARTMENT (9263)	Long Distance (C01)	LD	LONG DISTANCE	7.39	8.67	1.28			
DEWITT POLICE DEPARTMENT (9263) Total			7.39	8.67	1.28				
DFA - ALCOH BEV CONTROL D (0611)	Long Distance (C01)	LD	LONG DISTANCE	28.89	34.04	5.15			
		VM	VOICE MAIL	24.00	31.20	7.20			
DFA - ALCOH BEV CONTROL D (0611) Total				52.89	65.24	12.35			
DFA - DIVISION OF RACING (0631)	Long Distance (C01)	LD	LONG DISTANCE	3.49	4.13	0.64			
		VM	VOICE MAIL	9.00	11.70	2.70			
DFA - DIVISION OF RACING (0631) Total				12.49	15.83	3.34			
DFA - REVENUE SERVICES DI (0630)	Connectivity - DSL (A11)	CMCM3/16VWOD	DSL - COMCAST 3M/16M Cable Modem	162.00	174.00	12.00			
		CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service Suddenlink VPN 512K/3M	708.00	762.00	54.00			
		CMSL512/3VWOD	Cable Modem	124.00	133.00	9.00			
		DSL	DSL/CABLE	2,295.15	2,463.61	168.45			
		DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	4,008.00	4,320.00	312.00			
		DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	1,521.00	1,638.00	117.00			
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	819.00	882.00	63.00			
		DSLAT384/768IPVWOD	DSL - AT&T 384K/768K No Dial Tone Required	1,020.00	1,100.00	80.00			
		DSLAT512/3IPVWOD	DSL - AT&T 512K/3.0M No Dialtone Required	512.00	552.00	40.00			
		DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No Dialtone Required	889.00	959.00	70.00			
		DSLAT768/6VWOD	DSI HSI - AT&T 768K/6.0M No Dialtone Required	254.00	274.00	20.00			
		DSLCL1/10B1VWOD	DSL - CenturyLink 1/10MB	137.00	147.00	10.00			
		DSLCL1/10B2VWOD	DSL - CenturyLink 1M/10M band 1 No Dialtone Required	3,507.00	3,780.00	273.00			
		DSLCL512/1.5B1VWOD	DSL - CenturyLink 1M/10M band 2 No Dialtone Required	196.00	210.00	14.00			
		DSLCL512/1.5B2VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	1,792.00	1,932.00	140.00			
		DSLCL512/1.5B2VWOD	DSL - CenturyLink 512K/1.5M band 2 No Dialtone Required	318.00	342.00	24.00			
		DSLCL512/1.5VWD	DSL - CenturyLink 512K/1.5M Dialtone Required	575.00	620.00	45.00			

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)	
DFA - REVENUE SERVICES DI	Connectivity - DSL (A11)	DSLCOX1/5	DSL - Cox 1/5MB	158.00	170.00	12.00	
		DSLSDU2/10	DSL - SuddenLink 2/10MB	274.00	295.00	21.00	
		DSLW1/6VWD	DSL - Windstream 1M/6M Dialtone Required	944.00	1,016.00	72.00	
		DSLW384/1.5VWD	DSL - Windstream 384K/1.5M Dialtone Required	744.00	800.00	56.00	
		DSLW768/3VWD	DSL - Windstream 768K/3M Dialtone Required	432.00	464.00	32.00	
		DSLWIND1/6M	DSL - Windstream 1/6MB Static IP Address - CenturyLink (Qty 6)	62.00	66.50	4.50	
		IPCENT6		28.00	30.00	2.00	
		Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	971.73	367.10	(604.64)
			IN38K	INTERNET ACCESS 384Kbps	660.62	249.23	(411.39)
			IN3M	INTERNET ACCESS 3Mbps	33.50	12.63	(20.88)
	IN4M		INTERNET ACCESS 4M	80.63	30.35	(50.28)	
	IN512		INTERNET ACCESS 512K	378.00	141.75	(236.25)	
	IN76K		INTERNET ACCESS 768K	264.00	99.00	(165.00)	
	INM		INTERNET ACCESS 1Mbps	1,500.00	570.00	(930.00)	
	E-mail (E06)	INT1	INTERNET ACCESS 1.5Mbps	245.00	92.75	(152.25)	
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)	
		DA	DIRECTORY ASSISTANCE	3.06	3.58	0.52	
	Long Distance (C01)	LD	LONG DISTANCE	4,656.61	5,487.94	831.34	
		318	TAPE STORAGE	18,196.99	14,977.52	(3,219.47)	
	Shared Services - Tape (E024)		Intel Virtual Machine Linux				
			OS Virtual CPU	25.00	21.75	(3.25)	
	UNIX Servers (E022)	1VMLINCPU	Intel Virtual Machine Linux				
		1VMLINMEM	OS 512 MB RAM	30.00	26.00	(4.00)	
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	211.20	350.00	138.80	
		1921R	CISCO 1921 ROUTER	9,154.84	15,171.37	6,016.53	
		1941R	CISCO 1941 ROUTER	1,346.40	2,231.25	884.85	
		SRX220	JUNIPER SRX220 ROUTER	164.65	272.85	108.20	
		SRX440	JUNIPER SRX240 ROUTER	106.00	176.00	70.00	
	Voice Mail (B031)	VM	VOICE MAIL	524.20	681.46	157.26	
		VMX1	VOICE MAILBOX (1) BILLABLE	7.30	9.50	2.20	
		VMX5	VOICE MAILBOX (5) BILLABLE	200.75	261.25	60.50	
	z/OS - Transaction Processing (E15)	201	TERM TRANS TIME-DAY	0.69	0.59	(0.10)	
			4G Cellular data back-up				
	Connectivity - Connectivity - T1 (A053)	4GABUVER	Verizon	242.56	303.20	60.64	
		4GPRATT	4G Cellular data primary ATT (pl)	146.00	181.00	35.00	
		4GPRVER	Verizon	1,018.75	1,270.70	251.95	
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	692.00	860.00	168.00	
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	4,215.00	5,250.00	1,035.00	
		STAIP	STATIC IP ADDRESS	10.80	13.50	2.70	
	DFA - REVENUE SERVICES DI (0630) Total				66,569.43	72,245.08	5,675.66
	DFA- ALCOH BEV ENFORCEMEN (0612)	Long Distance (C01)	LD	LONG DISTANCE	0.64	0.75	0.11
			VM	VOICE MAIL	21.81	28.35	6.54
	DFA- ALCOH BEV ENFORCEMEN (0612) Total				22.45	29.10	6.65
	DFA- OFF OF CHILD SUPPORT (0634)	Connectivity - DSL (A11)	DSL	DSL/CABLE	109.00	117.00	8.00
DSLAT768/6IPVWOD			DSL - AT&T 768K/6.0M No Dialtone Required	127.00	137.00	10.00	
Connectivity - Internet Access (A02)		IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)	
		IN2M	INTERNET ACCESS 2M	537.75	203.15	(334.60)	
		IN3M	INTERNET ACCESS 3Mbps	33.50	12.63	(20.88)	
		IN76K	INTERNET ACCESS 768K	22.00	8.25	(13.75)	
		INT1	INTERNET ACCESS 1.5Mbps	356.22	134.86	(221.37)	
Long Distance (C01)		DA	DIRECTORY ASSISTANCE	0.28	0.33	0.05	
		LD	LONG DISTANCE	897.39	1,058.94	161.55	
Shared Services - Tape (E024)		318	TAPE STORAGE	0.07	0.06	(0.01)	
		1921R	CISCO 1921 ROUTER	607.20	1,006.25	399.05	
User Equipment (A03)		1941R	CISCO 1941 ROUTER	237.60	393.75	156.15	
		LT386	3056BSU MODEM	96.00	159.00	63.00	
		LT397	EXCALIBUR DAP MULTI-RATE DSU	48.00	79.50	31.50	
Voice Mail (B031)		SRX220	JUNIPER SRX220 ROUTER	402.75	667.43	264.68	
		VM	VOICE MAIL	702.00	912.60	210.60	
z/OS - Batch Processing (E14)		VMX1	VOICE MAILBOX (1) BILLABLE	248.20	323.00	74.80	
		1	CPU USAGE - DAY	2.73	2.87	0.14	
		31	MIN JOB CHARGE	0.17	0.18	0.01	
z/OS - Transaction Processing (E15)		8	CPU USAGE-NIGHTTIME	1,173.58	1,230.78	57.21	
		201	TERM TRANS TIME-DAY	6,074.56	5,203.63	(870.93)	
		204	TP TRANSACTION-NIGHT	124.84	106.93	(17.91)	
Connectivity - Connectivity - T1 (A053)			NGN - AT&T - PPP Band 1 T1 - 3MB				
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	692.00	860.00	168.00	
		PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	6,050.87	7,536.67	1,485.80	
DFA- OFF OF CHILD SUPPORT (0634) Total			PRI36	ISDN PRI 36 MONTHS	1,220.00	1,520.00	300.00
					19,978.71	21,755.30	1,776.59
DFA-REV/DERMOTT (9188)		Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dialtone Required	117.00	126.00	9.00
		Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
			LD	LONG DISTANCE	0.05	0.05	0.01
User Equipment (A03)		1921R	CISCO 1921 ROUTER	52.80	87.50	34.70	
DFA-REV/DERMOTT (9188) Total				180.85	217.70	36.86	

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
DFA-REV/EARLE (9189)	Connectivity - DSL (A11)	DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	167.00	180.00	13.00
	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	Long Distance (C01)	LD	LONG DISTANCE	24.95	29.45	4.50
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
DFA-REV/EARLE (9189) Total				269.75	306.45	36.70
DFA-REV/EUDORA (9190)	Long Distance (C01)	LD	LONG DISTANCE	0.09	0.11	0.01
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Connectivity - Connectivity - T1 (A053)	4GPRVER	4G Cellular data primary Verizon	93.00	116.00	23.00
	DFA-REV/EUDORA (9190) Total				145.89	203.61
DFA-REV/HAZEN (9191)	Connectivity - DSL (A11)	DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	128.00	138.00	10.00
	Connectivity - Internet Access (A02)	IN512	INTERNET ACCESS 512K	14.00	5.25	(8.75)
	Long Distance (C01)	LD	LONG DISTANCE	0.00	0.00	0.00
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
DFA-REV/HAZEN (9191) Total				194.80	230.75	35.95
DFA-REVENUE/MAUMELLE (9073)	Connectivity - DSL (A11)	DSLAT768/6VWD	DSL HSI - AT&T 768K/6.0M Dialtone Required	113.00	121.00	8.00
	Connectivity - Internet Access (A02)	IN76K	INTERNET ACCESS 768K	22.00	8.25	(13.75)
	Long Distance (C01)	LD	LONG DISTANCE	2.72	3.20	0.48
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
DFA-REVENUE/MAUMELLE (9073) Total				190.52	219.95	29.43
DIERKS HIGH SCHOOL (9661)	Connectivity - DSL (A11)	DSLWIND1/10	DSL - Windstream 1/10MB	69.00	74.00	5.00
		DSLWIND1/6M	DSL - Windstream 1/6MB Static IP Address - Windstream	62.00	66.50	4.50
		IPWIND4	(Qty 4)	42.00	45.00	3.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
DIERKS HIGH SCHOOL (9661) Total				177.00	188.20	11.20
DISABILITY DETERMINATION (0311)	Connectivity - DSL (A11)	CMCM3/16VWOD	DSL - COMCAST 3M/16M Cable Modem	324.00	348.00	24.00
	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	134.00	50.50	(83.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	11.00	7.50	(3.50)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	15.64	18.31	2.68
		LD	LONG DISTANCE	1,971.30	2,324.79	353.49
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
Voice Mail (B031)	VM	VOICE MAIL	1,616.26	2,101.14	484.88	
DISABILITY DETERMINATION (0311) Total				4,185.80	5,030.64	844.84
DISABILITY RIGHTS CENTER (9214) Total				0.00	0.00	0.00
DISABILITY RIGHTS CENTER (9214) Total				0.00	0.00	0.00
DOLLARWAY PUBLIC SCHOOLS (9596)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	213.00	354.00	141.00
		ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR350	WEB FILTER R350	304.00	504.00	200.00
DOLLARWAY PUBLIC SCHOOLS (9596) Total				628.00	1,042.00	414.00
DUMAS SCHOOL DISTRICT (9548)	Connectivity - DSL (A11)	DSLCCENT1/10	DSL - CenturyLink 1/10MB	274.00	294.00	20.00
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
DUMAS SCHOOL DISTRICT (9548) Total				461.00	604.00	143.00
EARLE HIGH SCHOOL (9645)	Connectivity - DSL (A11)	DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)	81.62	87.51	5.89
	User Equipment (A03)	ACESSA-SL100	SHIELDLINK 100 BANDWIDTH	44.66	74.23	29.57
		M86-WFR350	WEB FILTER R350	47.81	79.26	31.45
	EARLE HIGH SCHOOL (9645) Total				174.08	240.99
EAST AR COMM COLLEGE (0170)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	825.00	1,530.00	705.00
EAST AR COMM COLLEGE (0170) Total				829.00	1,532.70	703.70
EAST END SCHOOL DISTRICT (9399)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	152.00	252.00	100.00
EAST END SCHOOL DISTRICT (9399) Total				294.00	488.00	194.00
EAST INITIATIVE (9290)	Long Distance (C01)	LD	LONG DISTANCE	20.40	24.08	3.68
	Voice Mail (B031)	VM	VOICE MAIL	78.35	101.85	23.50
EAST INITIATIVE (9290) Total				98.75	125.93	27.18
EDUCATIONAL TELEVISION DI (0516)	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
	Long Distance (C01)	LD	LONG DISTANCE	127.68	150.80	22.91
	User Equipment (A03)	SRX440	JUNIPER SRX240 ROUTER	106.00	176.00	70.00
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
	Voice Mail (B031)	VM	VOICE MAIL	477.41	620.64	143.22
	EDUCATIONAL TELEVISION DI (0516) Total				1,421.09	1,620.23
EL DORADO SCHOOL DISTRICT (9588)	Connectivity - DSL (A11)	DSLSD2/10	DSL - SuddenLink 2/10MB	289.22	311.39	22.17
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	74.95	124.56	49.61
		M86-WFR350	WEB FILTER R350	16.04	26.60	10.56
		M86-WFR550	WEB FILTER R550	73.47	121.60	48.13
EL DORADO SCHOOL DISTRICT (9588) Total				453.68	584.14	130.47
EMPLOYMENT & TRAINING SERVICES INC (9229)	Long Distance (C01)	LD	LONG DISTANCE	10.39	12.30	1.91
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	19.60	24.50	4.90

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
EMPLOYMENT & TRAINING SERVICES INC (9229) Total				29.99	36.80	6.81
eSTEM PUBLIC CHARTER SCHOOLS (9812)						
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	108.02	179.05	71.04
eSTEM PUBLIC CHARTER SCHOOLS (9812) Total				108.02	179.05	71.04
EXAM SPEECH-LANG PATH & A (0292)						
	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	Long Distance (C01)	LD	LONG DISTANCE	6.41	7.61	1.19
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
EXAM SPEECH-LANG PATH & A (0292) Total				20.41	15.66	(4.76)
FARMINGTON SCHOOL DISTRICT (9615)						
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
FARMINGTON SCHOOL DISTRICT (9615) Total				111.00	184.00	73.00
FIRE PROTECTION LICENSING (0263)						
	Long Distance (C01)	LD	LONG DISTANCE	3.97	4.69	0.72
	Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80
FIRE PROTECTION LICENSING (0263) Total				9.97	12.49	2.52
FORDYCE PUBLIC SCHOOLS (9630)						
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
FORDYCE PUBLIC SCHOOLS (9630) Total				275.00	510.00	235.00
FOREMAN PUBLIC SCHOOLS (9600)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR550	WEB FILTER R550	174.00	288.00	114.00
FOREMAN PUBLIC SCHOOLS (9600) Total				316.00	524.00	208.00
FORREST CITY SCHOOL DIST (9632)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
FORREST CITY SCHOOL DIST (9632) Total				4.00	2.70	(1.30)
FOUKE PUBLIC SCHOOLS (9549)						
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
FOUKE PUBLIC SCHOOLS (9549) Total				111.00	184.00	73.00
FOUNTAIN LAKE SCHOOL DIST (9565)						
	Connectivity - Internet Access (A02)	IN100	INTERNET ACCESS 100Mbps	1,400.00	525.00	(875.00)
		IN10MCR	10M INTERNET CREDIT	(71.67)	(26.83)	44.83
	Long Distance (C01)	LD	LONG DISTANCE	0.01	0.01	0.00
FOUNTAIN LAKE SCHOOL DIST (9565) Total				1,328.35	498.18	(830.17)
FRANKLIN COUNTY (9253)						
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	495.00	540.00	45.00
FRANKLIN COUNTY (9253) Total				495.00	540.00	45.00
GENOA CENTRAL SCHOOL DIST (9407)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	18.71	31.09	12.38
		ACESSA-SL250	AGGREGATOR 250BW	192.76	319.53	126.77
GENOA CENTRAL SCHOOL DIST (9407) Total				211.46	350.62	139.15
GOULD CITY COURT (9206)						
	Long Distance (C01)	LD	LONG DISTANCE	0.03	0.04	0.01
GOULD CITY COURT (9206) Total				0.03	0.04	0.01
GOVERNOR'S MANSION COMM (0314)						
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
	Long Distance (C01)	LD	LONG DISTANCE	31.46	37.11	5.66
	User Equipment (A03)	2811R	CISCO 2811 ROUTER	102.00	169.00	67.00
		35XXNP	CISCO 3524 NON-POWERING SWITCH	177.60	294.00	116.40
		4596MTCE4	Cisco 4506 switch mtce only (4hr response)	186.00	310.00	124.00
		POEINJ	POWER OVER ETHERNET (POE) INJECTOR	36.90	60.75	23.85
		SW5P	5-PORT SWITCH	32.00	53.00	21.00
		WLANAPCL	WIRELESS ACCESS POINT	410.40	679.50	269.10
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	302.40	504.00	201.60
	Voice Mail (B031)	VM	VOICE MAIL	36.00	46.80	10.80
	Connectivity - Connectivity - T1 (A053)	TSPA3	AT&T Level 3	5.50	6.75	1.25
GOVERNOR'S MANSION COMM (0314) Total				1,535.26	2,241.41	706.16
GRANT COUNTY (9129)						
	Connectivity - DSL (A11)	DSLW768/3VVD	DSL - Windstream 768K/3M Dialtone Required	108.00	116.00	8.00
	Connectivity - Internet Access (A02)	IN76K	INTERNET ACCESS 768K	22.00	8.25	(13.75)
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	288.75	315.00	26.25
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
GRANT COUNTY (9129) Total				471.55	526.75	55.20
GRAVETTE SCHOOL DISTRICT (9411)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
GRAVETTE SCHOOL DISTRICT (9411) Total				8.00	5.40	(2.60)
GREAT RIVERS COOP-VIDEO (9088)						
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
GREAT RIVERS COOP-VIDEO (9088) Total				275.00	510.00	235.00
GREENE CO. TECH SCHOOL DIST (9414)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
GREENE CO. TECH SCHOOL DIST (9414) Total				8.00	5.40	(2.60)
GREENLAND SCHOOL DISTRICT (9415)						
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	110.40	183.01	72.61
GREENLAND SCHOOL DISTRICT (9415) Total				110.40	183.01	72.61
GURDON SCHOOL DISTRICT (9417)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
GURDON SCHOOL DISTRICT (9417)						
Total				305.00	506.00	201.00
GUY-PERKINS SCHOOL DISTRICT (9418)						
Connectivity - DSL (A11) User Equipment (A03)	DSLWIND1/10	DSL - Windstream 1/10MB		69.00	74.00	5.00
	ACESSA-SL250	AGGREGATOR 250BW		111.00	184.00	73.00
	M86-WFR350	WEB FILTER R350		76.00	126.00	50.00
Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING		275.00	510.00	235.00
GUY-PERKINS SCHOOL DISTRICT (9418) Total				531.00	894.00	363.00
HAMBURG HIGH SCHOOL (9649)						
Connectivity - DSL (A11)	DSL	DSL/CABLE		436.00	468.00	32.00
	DSLATT1/18	DSL - AT&T 1/18MB		234.00	252.00	18.00
User Equipment (A03)	DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)		194.00	208.00	14.00
	ACESSA-SL100	AGGREGATOR 100BW		142.00	236.00	94.00
	ACESSA-SL250	SHIELDLINK 250 BANDWIDTH		29.54	48.97	19.43
	M86-WFR350	WEB FILTER R350		172.23	285.54	113.31
HAMBURG HIGH SCHOOL (9649) Total				1,207.77	1,498.51	290.74
HARDING UNIVERSITY (9176)						
Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING		550.00	1,020.00	470.00
HARDING UNIVERSITY (9176) Total				550.00	1,020.00	470.00
HARMONY GROVE SD-BENTON (9423)						
User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW		111.00	184.00	73.00
	M86-WFR350	WEB FILTER R350		76.00	126.00	50.00
HARMONY GROVE SD-BENTON (9423) Total				187.00	310.00	123.00
HARRISBURG SCHOOL DISTRICT (9424)						
E-mail (E06)	683	EXCH MS DOM&ACT DIR		28.00	18.90	(9.10)
HARRISBURG SCHOOL DISTRICT (9424) Total				28.00	18.90	(9.10)
HARTFORD SCHOOL DISTRICT (9426)						
E-mail (E06)	683	EXCH MS DOM&ACT DIR		12.00	8.10	(3.90)
HARTFORD SCHOOL DISTRICT (9426) Total				12.00	8.10	(3.90)
HAZEN SCHOOL DISTRICT (9427)						
User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW		71.00	118.00	47.00
	M86-WFR550	WEB FILTER R550		87.00	144.00	57.00
HAZEN SCHOOL DISTRICT (9427) Total				158.00	262.00	104.00
HEALTH DEPARTMENT (0645)						
Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps		62.86	23.69	(39.17)
	INT1	INTERNET ACCESS 1.5Mbps		35.00	13.25	(21.75)
E-mail (E06)	681	EXCH E-MAIL GOVT		17,150.38	11,693.44	(5,456.94)
	682	EXCH EXTRA SPACE		7,703.63	0.00	(7,703.63)
	683	EXCH MS DOM&ACT DIR		12.00	8.10	(3.90)
			WEB CONFERENCING PER			
Long Distance (C01)	CNFWATTH	HOST USER MINUTE		24.18	28.53	4.35
	DA	DIRECTORY ASSISTANCE		1.81	2.12	0.31
	LD	LONG DISTANCE		2,579.43	3,042.63	463.20
UNIX Servers (E022)	1VMLINCPU	Intel Virtual Machine Linux OS Virtual CPU		25.00	21.75	(3.25)
	1VMLINMEM	Intel Virtual Machine Linux OS 512 MB RAM		15.00	13.00	(2.00)
User Equipment (A03)	1921R	CISCO 1921 ROUTER		843.72	1,398.21	554.49
Video Conferencing (A16)	SVADH	ADH SELECT VIDEO		810.00	1,510.00	700.00
Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING		53.20	66.50	13.30
	VM	VOICE MAIL		2,707.23	3,519.40	812.17
Windows Servers (E023)	VMX1	VOICE MAILBOX (1) BILLABLE		18.25	23.75	5.50
z/OS - Transaction Processing (E15)	656	MAILING LIST SVCS		50.00	41.00	(9.00)
Connectivity - Connectivity - T1 (A053)	201	TERM TRANS TIME-DAY		26.28	22.52	(3.77)
	204	TP TRANSACTION-NIGHT		0.69	0.59	(0.10)
4GABUVER		4G Cellular data back-up Verizon		1.46	1.82	0.36
		4G Cellular data primary Verizon		88.75	110.70	21.95
	4GPRVER	ADH T-1		236.00	292.50	56.50
	LD104	NETWORK SUPPORT 24 CHANNELS		770.00	955.00	185.00
	NSP24	NGN - AT&T - PPP Band 1 T1 - 3MB		27,895.79	34,668.17	6,772.39
	PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 1.5MB		1,960.20	2,441.53	481.33
	PMPATB1T1	NGN - AT&T - PPP Band 2 T1 - 3MB		4,622.00	5,740.00	1,118.00
	PMPATB23M	NGN - AT&T - PPP Band 3 T1 - 3MB		11,700.00	14,560.00	2,860.00
	PMPATB33M	NGN - AT&T - PPP Band 4 T1 - 3MB		3,924.52	4,873.79	949.27
	PMPATB43M	ISDN PRI 60 MONTHS		510.00	635.00	125.00
	PRI60	NON-VOIP Windstream PRI		9,815.00	12,220.00	2,405.00
	PRIWCA-N	central AR w/23 B NETWORK		51.00	63.50	12.50
	PT6	RECONFIGURATION		1,200.00	1,490.00	290.00
	TMECS	ATT-SBC CHAN TERM 1.55M		5.50	6.75	1.25
TSPA3	AT&T Level 3					
HEALTH DEPARTMENT (0645) Total				94,898.86	99,487.24	4,588.37
HECTOR SCHOOL DISTRICT (9568)						
Connectivity - DSL (A11)	DSLCCENT1.5/15	DSL - CenturyLink 1.5/15MB Static IP Address - CenturyLink (Qty 6)		137.00	147.00	10.00
Video Conferencing (A16)	IPCENT6	VIDEO CONFERENCING		28.00	30.00	2.00
	VIDCIV	VIDEO CONFERENCING		51.94	96.33	44.39
HECTOR SCHOOL DISTRICT (9568) Total				216.94	273.33	56.39
HEMPSTEAD COUNTY JAIL (9702)						
Connectivity - DSL (A11)	DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required		117.00	126.00	9.00
Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps		11.00	4.15	(6.85)
User Equipment (A03)	1921R	CISCO 1921 ROUTER		52.80	87.50	34.70

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
HEMPSTEAD COUNTY JAIL (9702)						
Total				180.80	217.65	36.85
HEMPSTEAD COUNTY LIBRARY (9157)						
	Connectivity - DSL (A11)	DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	167.00	180.00	13.00
	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
HEMPSTEAD COUNTY LIBRARY (9157) Total				244.80	277.00	32.20
HERMITAGE SCHOOL DISTRICT (9639)						
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
HERMITAGE SCHOOL DISTRICT (9639) Total				187.00	310.00	123.00
HILLCREST SCHOOL DISTRICT (9429)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	152.00	252.00	100.00
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	45.83	85.00	39.17
HILLCREST SCHOOL DISTRICT (9429) Total				339.83	573.00	233.17
HORATIO SCHOOL DISTRICT (9431)						
	Connectivity - DSL (A11)	DSLWIND1/10	DSL - Windstream 1/10MB Static IP Address - Windstream	69.00	74.00	5.00
		IPWIND4	(Qty 4)	21.00	22.50	1.50
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
HORATIO SCHOOL DISTRICT (9431) Total				241.00	343.20	102.20
HOUSE OF REPRESENTATIVES (0002)						
	Connectivity - DSL (A11)	DSLAT1/18IPVOD	DSL - AT&T 1M/18.0M No Dialtone Required	51.77	55.63	3.86
	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	5.68	2.16	(3.52)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.51	0.60	0.09
		LD	LONG DISTANCE	48.25	57.08	8.83
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	7.85	13.01	5.16
HOUSE OF REPRESENTATIVES (0002) Total				114.06	128.48	14.42
HOWARD CO CLERK ONCALL SU (91(D10))						
	Prof Svcs - Labor, Field Support	166	END-USER SUPPORT	247.50	270.00	22.50
HOWARD CO CLERK ONCALL SU (9684) Total				247.50	270.00	22.50
HOXIE SCHOOL DISTRICT (9432)						
	User Equipment (A03)	ECESSA-SL500	SHIELDLINK 500 BANDWIDTH APPLIANCE	122.93	203.41	80.48
HOXIE SCHOOL DISTRICT (9432) Total				122.93	203.41	80.48
HUNTSVILLE SCHOOL DISTRICT (9538)						
	Connectivity - DSL (A11)	DSLWIND1/10	DSL - Windstream 1/10MB Static IP Address - Windstream	0.00	0.00	0.00
		IPWIND4	(Qty 4)	0.00	0.00	0.00
	User Equipment (A03)	ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
HUNTSVILLE SCHOOL DISTRICT (9538) Total				198.00	328.00	130.00
INA-INFORMATION NETWORK O (9074)						
	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
	Long Distance (C01)	LD	LONG DISTANCE	47.77	56.26	8.49
	User Equipment (A03)	2901R	CISCO 2901 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	89.05	111.31	22.26
		VM	VOICE MAIL	6.00	7.80	1.80
INA-INFORMATION NETWORK O (9074) Total				630.62	425.87	(204.75)
INDEPENDENCE COUNTY LIBRA (9133)						
	Connectivity - DSL (A11)	DSLAT768/6VWOD	DSI HSI - AT&T 768K/6.0M No Dialtone Required	77.84	83.97	6.13
	Connectivity - Internet Access (A02)	IN76K	INTERNET ACCESS 768K	13.49	5.06	(8.43)
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	32.36	53.63	21.27
		POEINJ	POWER OVER ETHERNET (POE) INJECTOR	2.51	4.13	1.62
		WLANAPCL	WIRELESS ACCESS POINT	27.95	46.27	18.32
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	20.60	34.33	13.73
INDEPENDENCE COUNTY LIBRA (9133) Total				174.74	227.38	52.64
INDEPENDENCE COUNTY SHERIFF'S OFFICE (9294)						
	Connectivity - DSL (A11)	DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	167.00	180.00	13.00
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
INDEPENDENCE COUNTY SHERIFF'S OFFICE (9294) Total				219.80	267.50	47.70
IZARD CO. CONSOL. SCH. DIST. (9611)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	55.03	91.45	36.43
		M86-WFR350	WEB FILTER R350	134.90	223.65	88.75
IZARD CO. CONSOL. SCH. DIST. (9611) Total				189.93	315.10	125.18
IZARD COUNTY SHERIFF'S DE (9256)						
	Long Distance (C01)	LD	LONG DISTANCE	1.48	1.70	0.22
IZARD COUNTY SHERIFF'S DE (9256) Total				1.48	1.70	0.22
JACKSON CO. SCHOOL DISTRICT (9434)						
	Connectivity - DSL (A11)	DSLWIND1/6M	DSL - Windstream 1/6MB Static IP Address - Windstream	62.00	66.50	4.50
		IPWIND4	(Qty 4)	21.00	22.50	1.50
JACKSON CO. SCHOOL DISTRICT (9434) Total				83.00	89.00	6.00
JASPER SCHOOL DISTRICT (9519)						
	Connectivity - DSL (A11)	DSLTRI1/10	DSL - TriCounty 1/10MB Static IP Address -	57.33	61.67	4.33
		IPTR11	TriCounty(Qty 1)	7.03	7.58	0.55
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	137.50	255.00	117.50
JASPER SCHOOL DISTRICT (9519) Total				201.87	324.25	122.38

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
Connectivity - Internet Access						
JUD DISC & DISABILITY COM (0241)	(A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	38.50	26.25	(12.25)
		682	EXCH EXTRA SPACE	20.37	0.00	(20.37)
		683	EXCH MS DOM&ACT DIR	28.00	18.90	(9.10)
	Long Distance (C01)	CNFWATTH	WEB CONFERENCING PER HC	18.75	22.13	3.38
		LD	LONG DISTANCE	24.40	28.82	4.42
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	2.68	3.35	0.67
		VM	VOICE MAIL	21.13	27.47	6.34
JUD DISC & DISABILITY COM (0241)						
Total				178.83	136.41	(42.42)
JUNCTION CITY SCHOOL DIST (9436)	Connectivity - DSL (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB Static IP Address - CenturyLink (Qty 6)	274.00	294.00	20.00
	E-mail (E06)	IPCENT6	EXCH MS DOM&ACT DIR	56.00	60.00	4.00
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
JUNCTION CITY SCHOOL DIST (9436)				338.00	359.40	21.40
KIRBY SCHOOL DISTRICT (9438)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
KIRBY SCHOOL DISTRICT (9438)				147.00	244.00	97.00
LAKESIDE SCH DIST/CENTRAL (9586)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	388.00	416.00	28.00
		DSLATT1/18	DSL - AT&T 1/18MB	234.00	252.00	18.00
LAKESIDE SCH DIST/CENTRAL (9586)				622.00	668.00	46.00
LAKESIDE SCHOOL DISTRICT (9440)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
LAKESIDE SCHOOL DISTRICT (9440)				275.00	510.00	235.00
LAVACA SCHOOL DISTRICT (9442)	Connectivity - DSL (A11)	CMCX10/80VWOD	DSL - COX 10M/80M Cable Modem	861.36	926.77	65.42
		DSLCOX3/15	DSL - Cox 3/15MB	285.56	306.34	20.79
	Video Conferencing (A16)	IPCOX3	Static IP Address - Cox (Qty 1)	8.53	9.30	0.77
		VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
LAVACA SCHOOL DISTRICT (9442)				1,430.45	1,752.42	321.97
LEAD HILL SCHOOL DISTRICT (9443)	Connectivity - DSL (A11)	DSLNT4/50	NATCO DSL 4M/50M Static IP Address - NATCO (Qty 1)	275.00	295.00	20.00
		IPNAT1		14.40	15.50	1.10
LEAD HILL SCHOOL DISTRICT (9443)				289.40	310.50	21.10
LEGISLATIVE AUDIT (0009)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	291.00	312.00	21.00
		DSLATT768K- L	DSL - AT&T 768k/6MB (ADSL Line Share)	82.00	88.00	6.00
		DSLCCENT1.5/15	DSL - CenturyLink 1.5/15MB	137.00	147.00	10.00
		DSLCCENT1/4-8M	DSL - CENTURYLINK 1/4M to 1/8M	83.00	89.00	6.00
		DSLCOX3/15	DSL - Cox 3/15MB	522.00	560.00	38.00
		DSLRRIT2/15	DSL - Ritter 2/15MB	110.00	118.00	8.00
		DSLSDUD2/10	DSL - SuddenLink 2/10MB	548.00	590.00	42.00
			Static IP Address - CenturyLink (Qty 6)	28.00	30.00	2.00
	Long Distance (C01)	LD	LONG DISTANCE	1.47	1.75	0.27
	User Equipment (A03)	1841L	CISCO 1841 ROUTER - LEASED	52.80	87.50	34.70
		1841O	CISCO 1841 ROUTER - OWNED	52.80	87.50	34.70
		1941R	CISCO 1941 ROUTER	422.40	700.00	277.60
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
LEGISLATIVE AUDIT (0009) Total				2,339.47	2,822.45	482.97
LINCOLN CONSOLIDATED SD (9089)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	45.83	85.00	39.17
LINCOLN CONSOLIDATED SD (9089)				45.83	85.00	39.17
LINCOLN COUNTY (9305)	E-mail (E06)	681	EXCH E-MAIL GOVT	132.92	90.63	(42.29)
		683	EXCH MS DOM&ACT DIR	112.00	75.60	(36.40)
LINCOLN COUNTY (9305) Total				244.92	166.23	(78.69)
LIQUEFIED PETROLEUM GAS B (0430)	E-mail (E06)	681	EXCH E-MAIL GOVT	11.00	7.50	(3.50)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.23	0.27	0.04
		LD	LONG DISTANCE	5.84	6.92	1.08
	Voice Mail (B031)	VM	VOICE MAIL	12.00	15.60	3.60
LIQUEFIED PETROLEUM GAS B (0430) Total				37.07	35.69	(1.38)
LISA ACADEMY (9445)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	16.00	10.80	(5.20)
LISA ACADEMY (9445) Total				16.00	10.80	(5.20)
LITTLE ROCK SCHOOL DISTRICT (9038)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	24.00	16.20	(7.80)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
LITTLE ROCK SCHOOL DISTRICT (9038) Total				299.00	526.20	227.20
LITTLE ROCK WORKFORCE INV (9813)	E-mail (E06)	681	EXCH E-MAIL GOVT	16.50	11.25	(5.25)
		682	EXCH EXTRA SPACE	18.19	0.00	(18.19)
		683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
	Long Distance (C01)	LD	LONG DISTANCE	6.29	7.39	1.10
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	19.60	24.50	4.90
LITTLE ROCK WORKFORCE INV (9813) Total				72.57	51.24	(21.34)
LOCAL POLICE & FIRE RETIR (9072)	Long Distance (C01)	LD	LONG DISTANCE	39.22	46.36	7.14
	Voice Mail (B031)	VM	VOICE MAIL	16.65	21.65	5.00
LOCAL POLICE & FIRE RETIR (9072) Total				55.87	68.01	12.14

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
LOGAN COUNTY (9219)	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	330.00	360.00	30.00
LOGAN COUNTY (9219) Total				330.00	360.00	30.00
LONOKE COUNTY (9911)	Connectivity - DSL (A11)	DSLAT512/3IPVWOD	DSL - AT&T 512K/3.0M No Dialtone Required	128.00	138.00	10.00
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
LONOKE COUNTY (9911) Total				180.80	225.50	44.70
LONOKE SCHOOL DISTRICT (9623)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	97.00	104.00	7.00
LONOKE SCHOOL DISTRICT (9623) Total				97.00	104.00	7.00
LR PREPARATORY ACADEMY (9954)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	18.12	21.38	3.26
	Voice Mail (B031)	VM	VOICE MAIL	30.00	39.00	9.00
LR PREPARATORY ACADEMY (9954) Total				52.12	63.08	10.96
MADISON CO DISTRICT COURT (9922)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
MADISON CO DISTRICT COURT (9922) Total				8.00	5.40	(2.60)
MAGAZINE SCHOOL DISTRICT (9447)	Connectivity - DSL (A11)	DSL MAG1/10	DSL - Magtel 1/10MB	343.00	370.00	27.00
	E-mail (E06)	IPMAG1	Static IP Address - Magtel (Qty 1)	28.00	30.00	2.00
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
MAGAZINE SCHOOL DISTRICT (9447) Total				375.00	402.70	27.70
MALVERN SCHOOL DISTRICT (9530)	Connectivity - DSL (A11)	DSL SUD2/10	DSL - SuddenLink 2/10MB	274.00	295.00	21.00
	User Equipment (A03)	ACCESSA-SL250	AGGREGATOR 250BW	333.00	552.00	219.00
		M86-WFR550	WEB FILTER R550	261.00	432.00	171.00
MALVERN SCHOOL DISTRICT (9530) Total				868.00	1,279.00	411.00
MALVERN-HOT SPRING CTY LIBRARY (9137)	E-mail (E06)	681	EXCH E-MAIL GOVT	33.00	22.50	(10.50)
		682	EXCH EXTRA SPACE	6.33	0.00	(6.33)
		683	EXCH MS DOM&ACT DIR	24.00	16.20	(7.80)
MALVERN-HOT SPRING CTY LIBRARY (9137) Total				63.33	38.70	(24.63)
MAMMOTH SPRING SCHOOL DIS (9450)	User Equipment (A03)	ACCESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
MAMMOTH SPRING SCHOOL DIS (9450) Total				147.00	244.00	97.00
MANSFIELD SCHOOL DISTRICT (9451)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACCESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
MANSFIELD SCHOOL DISTRICT (9451) Total				191.00	312.70	121.70
MARION SCHOOL DISTRICT (9648)	Connectivity - Internet Access (A02)	IN100	INTERNET ACCESS 100Mbps	303.33	113.75	(189.58)
		IN200	INTERNET ACCESS 200M	1,645.00	618.83	(1,026.17)
		IN20MCR	INTERNET 20M CREDIT	(145.00)	(54.33)	90.67
	User Equipment (A03)	SW3750-12F-N	NON-VOIP Cisco 12 Port Fiber Switch (3750-12GV)	396.00	655.42	259.42
MARION SCHOOL DISTRICT (9648) Total				2,199.33	1,333.67	(865.67)
MARMADUKE SCHOOL DISTRICT (9453)	Connectivity - DSL (A11)	DSL CENT1/10	DSL - CenturyLink 1/10MB	137.00	147.00	10.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACCESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
MARMADUKE SCHOOL DISTRICT (9453) Total				339.00	477.70	138.70
MARTIN LUTHER KING JR CO (0318)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	E-mail (E06)	681	EXCH E-MAIL GOVT	27.50	18.75	(8.75)
		682	EXCH EXTRA SPACE	51.67	0.00	(51.67)
		683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
	Long Distance (C01)	LD	LONG DISTANCE	3.61	4.24	0.63
	Voice Mail (B031)	VM	VOICE MAIL	15.00	19.50	4.50
MARTIN LUTHER KING JR CO (0318) Total				128.78	60.14	(68.64)
MAYNARD SCHOOL DISTRICT (9455)	Connectivity - DSL (A11)	DSL CENT1.5/15	DSL - CenturyLink 1.5/15MB	137.00	147.00	10.00
		IPCENT6	Static IP Address - CenturyLink (Qty 6)	28.00	30.00	2.00
MAYNARD SCHOOL DISTRICT (9455) Total				165.00	177.00	12.00
MCCRORY HIGH SCHOOL (9537)	Connectivity - DSL (A11)	DSL CENT1.5/15	DSL - CenturyLink 1.5/15MB	274.00	294.00	20.00
		IPCENT6	Static IP Address - CenturyLink (Qty 6)	56.00	60.00	4.00
MCCRORY HIGH SCHOOL (9537) Total				330.00	354.00	24.00
MCGEHEE SCHOOL DISTRICT (9456)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	194.00	208.00	14.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
MCGEHEE SCHOOL DISTRICT (9456) Total				473.00	720.70	247.70
MELBOURNE SCHOOL DISTRICT (9457)	Connectivity - DSL (A11)	DSL CENT1.5/15	DSL - CenturyLink 1.5/15MB	137.00	147.00	10.00
		DSL CENT1/10	DSL - CenturyLink 1/10MB	137.00	147.00	10.00
		IPCENT6	Static IP Address - CenturyLink (Qty 6)	56.00	60.00	4.00
	User Equipment (A03)	ACCESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
MELBOURNE SCHOOL DISTRICT (9457) Total				528.00	682.00	154.00
MID-SOUTH COMMUNITY COLLEGE (0177)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
MID-SOUTH COMMUNITY COLLEGE (0177) Total				8.00	5.40	(2.60)
MILLER COUNTY (9800)	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
MILLER COUNTY (9800) Total				52.80	87.50	34.70
MINERAL SPRINGS SCHOOL DISTRICT (9666)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
MINERAL SPRINGS SCHOOL DISTRICT (9666) Total				147.00	244.00	97.00
MOUNT IDA SCHOOL DISTRICT (9667)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	152.00	252.00	100.00
MOUNT IDA SCHOOL DISTRICT (9667) Total				298.00	490.70	192.70
MOUNTAIN HOME SCHOOL DIST (9459)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
MOUNTAIN HOME SCHOOL DIST (9459) Total				75.00	120.70	45.70
MOUNTAIN PINE SCHOOL DIST (9460)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	11.83	19.67	7.83
		M86-WFR350	WEB FILTER R350	12.67	21.00	8.33
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	45.83	85.00	39.17
MOUNTAIN PINE SCHOOL DIST (9460) Total				70.33	125.67	55.33
MT. VERNON/ENOLA SCHOOL D (9463)	Connectivity - DSL (A11)	DSLWIND768	DSL - Windstream 786k/3MB Static IP Address - Windstream (Qty 4)	110.00	118.00	8.00
		IPWIND4		42.00	45.00	3.00
MT. VERNON/ENOLA SCHOOL D (9463) Total				152.00	163.00	11.00
NATIONAL PARK COMMUNITY C (0175)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
	Long Distance (C01)	LD	LONG DISTANCE	238.62	281.47	42.84
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	31.79	58.95	27.16
NATIONAL PARK COMMUNITY C (0175) Total				282.41	348.52	66.11
NEMO VISTA SCHOOL DISTRICT (9547)	Connectivity - DSL (A11)	DSLATT1/18	DSL - AT&T 1/18MB	234.00	252.00	18.00
NEMO VISTA SCHOOL DISTRICT (9547) Total				234.00	252.00	18.00
NEVADA SCHOOL DISTRICT (9466)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
NEVADA SCHOOL DISTRICT (9466) Total				147.00	244.00	97.00
NEWPORT SCHOOL DISTRICT (9564)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
NEWPORT SCHOOL DISTRICT (9564) Total				4.00	2.70	(1.30)
NLR SCHOOL DISTRICT TRANS (9621)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	64.00	43.20	(20.80)
NLR SCHOOL DISTRICT TRANS (9621) Total				64.00	43.20	(20.80)
NORPHLET SCHOOL DISTRICT (9468)	Connectivity - DSL (A11)	DSLATT1/18	DSL - AT&T 1/18MB	63.38	68.25	4.88
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	12.82	21.31	8.49
		M86-WFR650	WEB FILTER R550	15.71	26.00	10.29
NORPHLET SCHOOL DISTRICT (9468) Total				91.90	115.56	23.65
NORTH AR COLLEGE (0185)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
NORTH AR COLLEGE (0185) Total				8.00	5.40	(2.60)
NORTHWEST AR CERT DEV CO (9252)	Long Distance (C01)	LD	LONG DISTANCE	45.82	54.14	8.32
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	33.60	42.00	8.40
NORTHWEST AR CERT DEV CO (9252) Total				79.42	96.14	16.72
NORTHWEST AR COMM COLLEGE (0198)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	LD	LONG DISTANCE	459.81	542.91	83.10
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	45.83	85.00	39.17
NORTHWEST AR COMM COLLEGE (0198) Total				513.64	633.31	119.67
NORTHWEST ARK ED SERVICE (9092)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
NORTHWEST ARK ED SERVICE (9092) Total				4.00	2.70	(1.30)
NORTHWEST TECHNICAL INSTI (0552)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	20.00	13.50	(6.50)
NORTHWEST TECHNICAL INSTI (0552) Total				20.00	13.50	(6.50)
OFC OF HEALTH INFORMATION TECHNOLOGY (0655)	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
	E-mail (E06)	681	EXCH E-MAIL GOVT	144.83	98.75	(46.08)
		682	EXCH EXTRA SPACE	117.09	0.00	(117.09)
		683	EXCH MS DOM&ACT DIR	123.33	83.25	(40.08)
	Long Distance (C01)	LD	LONG DISTANCE	170.34	201.06	30.71
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	41.25	45.00	3.75
	User Equipment (A03)	35X48	CISCO 3560, 48 PORTS	120.00	199.00	79.00
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	46.29	57.86	11.57
OFC OF HEALTH INFORMATION TECHNOLOGY (0655) Total				1,198.14	847.92	(350.22)
OFC OF MEDICAID INSPECTOR GENERAL (0035)	Long Distance (C01)	LD	LONG DISTANCE	1.13	1.35	0.22

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
OFC OF MEDICAID INSPECTOR	User Equipment (A03)	1921R	CISCO 1921 ROUTER	48.68	80.68	32.00
	Voice Mail (B031)	VM	VOICE MAIL	5.57	7.24	1.67
OFC OF MEDICAID INSPECTOR GENERAL (0035) Total				55.38	89.27	33.88
OFF OF PROSECUTOR COORDIN (0028)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	50.00	19.00	(31.00)
	E-mail (E06)	681	EXCH E-MAIL GOVT	60.50	41.25	(19.25)
		682	EXCH EXTRA SPACE	31.09	0.00	(31.09)
		683	EXCH MS DOM&ACT DIR	44.00	29.70	(14.30)
	Long Distance (C01)	LD	LONG DISTANCE	64.75	76.42	11.67
	Voice Mail (B031)	VM	VOICE MAIL	12.00	15.60	3.60
OFF OF PROSECUTOR COORDIN (0028) Total				262.34	181.97	(80.37)
OFFICE OF THE ATTORNEY GE (0053)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
	Long Distance (C01)	LD	LONG DISTANCE	439.01	517.89	78.88
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	0.70	0.88	0.18
		VM	VOICE MAIL	629.88	818.84	188.96
OFFICE OF THE ATTORNEY GE (0053) Total				1,284.59	1,418.11	133.52
OFFICE OF THE GOVERNOR (0034)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
	Long Distance (C01)	LD	LONG DISTANCE	161.54	190.56	29.01
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	7,301.25	7,965.00	663.75
	User Equipment (A03)	29X48	Cisco 2960, 48 Port	273.60	453.00	179.40
		35X48D	Cisco 3560, 48 Port, Data Only	120.00	199.00	79.00
	Voice Mail (B031)	VM	VOICE MAIL	177.00	230.10	53.10
OFFICE OF THE GOVERNOR (0034) Total				8,100.39	9,062.91	962.51
OFFICE OF THE LIEUTENANT (0051)	Voice Mail (B031)	VM	VOICE MAIL	6.12	7.96	1.84
OFFICE OF THE LIEUTENANT (0051) Total				6.12	7.96	1.84
OIL AND GAS COMM (0440)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	134.00	50.50	(83.50)
		IN4M	INTERNET 4M	89.00	33.50	(55.50)
	E-mail (E06)	681	EXCH E-MAIL GOVT	11.00	7.50	(3.50)
		682	EXCH EXTRA SPACE	0.58	0.00	(0.58)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	LD	LONG DISTANCE	95.98	113.24	17.26
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		2911R	CISCO 2911 ROUTER	102.00	169.00	67.00
		SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	33.00	42.90	9.90
	Connectivity - Connectivity - T1 (A053)	PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	2,768.00	3,440.00	672.00
OIL AND GAS COMM (0440) Total				3,347.16	4,037.04	689.88
OUACHITA RIVER SCHOOL DIST (9670)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	142.00	236.00	94.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
OUACHITA RIVER SCHOOL DIST (9670) Total				305.00	506.00	201.00
OZARK SCHOOL DISTRICT (9473)	Connectivity - DSL (A11)	DSLCENT1/10	DSL - CenturyLink 1/10MB Static IP Address - CenturyLink (Qty 6)	411.00	441.00	30.00
		IPCEN6		84.00	90.00	6.00
OZARK SCHOOL DISTRICT (9473) Total				495.00	531.00	36.00
OZARKA COLLEGE (0687)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
OZARKA COLLEGE (0687) Total				279.00	512.70	233.70
PANGBURN SCHOOL DISTRICT (9474)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
PANGBURN SCHOOL DISTRICT (9474) Total				275.00	510.00	235.00
PARIS SCHOOL DISTRICT (9476)	User Equipment (A03)	ECESSA-SL500	SHIELDLINK 500 BANDWIDTH APPLIANCE	139.00	230.00	91.00
PARIS SCHOOL DISTRICT (9476) Total				139.00	230.00	91.00
PARKERS CHAPEL SCHOOL DIS (9477)	Connectivity - DSL (A11)	DSLSD2/10	DSL - SuddenLink 2/10MB	11.79	12.69	0.90
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	5.92	9.83	3.92
		ACESSA-SL250	AGGREGATOR 250BW	102.05	169.16	67.11
		M86-WFR350	WEB FILTER R350	76.20	126.34	50.13
PARKERS CHAPEL SCHOOL DIS (9477) Total				195.95	318.02	122.07
PARKS & TOURISM - HISTORY (0915)	Connectivity - DSL (A11)	DSLWIND384	DSL - Windstream 384k/1.5MB	49.00	52.50	3.50
	E-mail (E06)	681	EXCH E-MAIL GOVT	162.25	110.63	(51.63)
		682	EXCH EXTRA SPACE	0.08	0.00	(0.08)
	Long Distance (C01)	LD	LONG DISTANCE	12.96	15.31	2.34
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	105.60	175.00	69.40
	Voice Mail (B031)	VM	VOICE MAIL	15.00	19.50	4.50
	Connectivity - Connectivity - T1 (A053)	4GPRVER	4G Cellular data primary Verizon	93.00	116.00	23.00
PARKS & TOURISM - HISTORY (0915) Total				437.89	488.93	51.04
PAROLE BD (0323)	Long Distance (C01)	LD	LONG DISTANCE	95.66	112.83	17.17
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	825.00	1,530.00	705.00
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	67.20	84.00	16.80
PAROLE BD (0323) Total				987.86	1,726.83	738.97
PERRYVILLE SCHOOL DISTRICT (9534)	Connectivity - DSL (A11)	DSLWIND1/10	DSL - Windstream 1/10MB Static IP Address - Windstream (Qty 4)	207.00	222.00	15.00
		IPWIND4		63.00	67.50	4.50
PERRYVILLE SCHOOL DISTRICT (9534) Total				270.00	289.50	19.50

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
PHILLIPS COMM COLLEGE (0190)	Long Distance (C01)	LD	LONG DISTANCE	40.09	47.38	7.29
	User Equipment (A03)	2811R	CISCO 2811 ROUTER	204.00	338.00	134.00
PHILLIPS COMM COLLEGE (0190) Total				244.09	385.38	141.29
PIGGOTT SCHOOL DISTRICT (9479)	Connectivity - DSL (A11)	DSLCENT1/6	DSL CENTURYLINK 1/6M Static IP Address - CenturyLink	83.00	89.00	6.00
		IPCENT6	(Qty 6)	28.00	30.00	2.00
PIGGOTT SCHOOL DISTRICT (9479) Total				111.00	119.00	8.00
PIKE COUNTY (9705)	Connectivity - DSL (A11)	DSLW384/1.5VVD	DSL - Windstream 384K/1.5M Dialtone Required	93.00	100.00	7.00
	Long Distance (C01)	LD	LONG DISTANCE	138.78	163.69	24.91
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	371.25	405.00	33.75
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	18.00	23.40	5.40
PIKE COUNTY (9705) Total				673.83	779.59	105.76
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	87.08	95.00	7.92
POLK COUNTY (9297) Total				87.08	95.00	7.92
POPE COUNTY OEM/911 (9806)	Connectivity - Connectivity - T1 (A053)	NSP24 POPE/AWIN TMECS	NETWORK SUPPORT 24 CHANNELS PT TO PT POPE 911 ATT-SBC CHAN TERM 1.55M	77.00 290.00 240.00	95.50 360.00 298.00	18.50 70.00 58.00
POPE COUNTY OEM/911 (9806) Total				607.00	753.50	146.50
PRESCOTT SCHOOL DISTRICT (9573)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
PRESCOTT SCHOOL DISTRICT (9573) Total				12.00	8.10	(3.90)
PROF BAIL BONDSMAN LIC BD (0211)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
	E-mail (E06)	681	EXCH E-MAIL GOVT	23.83	16.25	(7.58)
		682	EXCH EXTRA SPACE	1.56	0.00	(1.56)
		683	EXCH MS DOM&ACT DIR	17.33	11.70	(5.63)
	Long Distance (C01)	LD	LONG DISTANCE	3.03	3.55	0.52
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
PROF BAIL BONDSMAN LIC BD (0211) Total				65.75	47.35	(18.40)
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
PULASKI COUNTY (9063) Total				215.00	80.50	(134.50)
PULASKI COUNTY SPECIAL SD (9585)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	126.58	47.39	(79.18)
		IN20	INTERNET ACCESS 20Mbps	3,011.25	1,128.35	(1,882.89)
		IN2MCR	2M INTERNET CREDIT	(248.00)	(93.69)	154.31
		IN4MCR	4M INTERNET CREDIT	(237.33)	(89.33)	148.00
		IN500	INTERNET ACCESS 500M	3,990.00	1,500.00	(2,490.00)
		IN6MCR	6M INTERNET CREDIT	(43.33)	(16.25)	27.08
		IN8MCR	INTERNET - 8M CREDIT	(233.33)	(87.33)	146.00
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	64.00	43.20	(20.80)
PULASKI COUNTY SPECIAL SD (9585) Total				6,429.82	2,432.34	(3,997.48)
PULASKI TECHNICAL COLLEGE (0693)	Connectivity - DSL (A11)	DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No Dialtone Required	127.00	137.00	10.00
	Connectivity - Internet Access (A02)	IN76K	INTERNET ACCESS 768K	22.00	8.25	(13.75)
	Long Distance (C01)	LD	LONG DISTANCE	0.44	0.52	0.09
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
		2811R	CISCO 2811 ROUTER	102.00	169.00	67.00
			MERAKI MR26 TERMINAL ACCESS POINT W/MGMT & SECURITY	32.85	54.75	21.90
PULASKI TECHNICAL COLLEGE (0693) Total				337.09	457.02	119.94
RANDOLPH COUNTY SHERIFF'S (9261)	Long Distance (C01)	LD	LONG DISTANCE	0.24	0.29	0.05
RANDOLPH COUNTY SHERIFF'S (9261) Total				0.24	0.29	0.05
RECTOR SCHOOL DISTRICT (9485)	Connectivity - DSL (A11)	DSLCENT1.5/15	DSL - CenturyLink 1.5/15MB Static IP Address - CenturyLink	137.00	147.00	10.00
		IPCENT6	(Qty 6)	28.00	30.00	2.00
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
RECTOR SCHOOL DISTRICT (9485) Total				312.00	421.00	109.00
RICH MOUNTAIN COMM COLLEGE (0192)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	79.98	94.36	14.38
	Connectivity - Connectivity - T1 (A053)	PRIATT100NM-N	NON-VOIP AT&T 100 Numbers	15.00	18.75	3.75
RICH MOUNTAIN COMM COLLEGE (0192) Total				98.98	115.81	16.83
RIVERSIDE VOCATION TECH S (0582)	E-mail (E06)	681	EXCH E-MAIL GOVT	96.25	65.63	(30.63)
		682	EXCH EXTRA SPACE	0.00	0.00	(0.00)
		683	EXCH MS DOM&ACT DIR	64.00	43.20	(20.80)
	Long Distance (C01)	LD	LONG DISTANCE	21.63	25.50	3.87
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
	Connectivity - Connectivity - T1 (A053)	4GPRVER	4G Cellular data primary Verizon	93.00	116.00	23.00
RIVERSIDE VOCATION TECH S (0582) Total				330.69	341.73	11.04
RIVERVIEW SCHOOL DISTRICT (9607)	Long Distance (C01)	LD	LONG DISTANCE	14.13	16.76	2.64

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
RIVERVIEW SCHOOL DISTRICT (9607) Total				14.13	16.76	2.64
ROGERS SCHOOL DISTRICT (9546)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
ROGERS SCHOOL DISTRICT (9546) Total				275.00	510.00	235.00
ROSE BUD SCHOOL DISTRICT (9486)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
ROSE BUD SCHOOL DISTRICT (9486) Total				147.00	244.00	97.00
SALINE CO DIST COURT SHANNON HILLS DEPT (9956)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
SALINE CO DIST COURT SHANNON HILLS DEPT (9956) Total				4.00	2.70	(1.30)
SCHOOL FOR THE BLIND (0510)	Long Distance (C01)	LD	LONG DISTANCE	22.10	26.11	4.01
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
	Voice Mail (B031)	VM	VOICE MAIL	93.00	120.90	27.90
SCHOOL FOR THE BLIND (0510) Total				262.10	391.01	128.91
SCHOOL FOR THE DEAF (0513)	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.06	0.07	0.01
		LD	LONG DISTANCE	42.51	50.13	7.62
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
	Voice Mail (B031)	VM	VOICE MAIL	187.81	244.15	56.34
SCHOOL FOR THE DEAF (0513) Total				377.37	538.35	160.97
		Prof Svcs - Labor, Field Support				
SCOTT CO ELECTION COMM. (9704) (D10)		166	END-USER SUPPORT	433.13	472.50	39.38
SCOTT CO ELECTION COMM. (9704) Total				433.13	472.50	39.38
SCRANTON SCHOOL DISTRICT (9489)	Connectivity - DSL (A11)	DSLCENT1.5/15	DSL - CenturyLink 1.5/15MB	274.00	294.00	20.00
SCRANTON SCHOOL DISTRICT (9489) Total				274.00	294.00	20.00
SEARCY SCHOOL DISTRICT (9491)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	97.00	104.00	7.00
SEARCY SCHOOL DISTRICT (9491) Total				97.00	104.00	7.00
SECRETARY OF STATE (0063)	Connectivity - DSL (A11)	CMCX1/5VWOD	DSL - COX 1M/5M Cable Modem Service	354.00	381.00	27.00
		CMCX2/10VWOD	DSL - COX 2M/10M Cable Modem	764.00	820.00	56.00
		DSL	DSL/CABLE	1,090.00	1,170.00	80.00
		DSLAT1/12IPVWOD	DSL - AT&T 1M/12.0M No Dialtone Required	167.00	180.00	13.00
		DSLAT1/18IPVOD	DSL - AT&T 1M/18.0M No Dialtone Required	228.00	245.00	17.00
		DSLAT1/18IPVWD	DSL - AT&T 1M/18M Dialtone Required	185.00	199.00	14.00
		DSLAT384/1.5IPVWOD	DSL - AT&T 384K/1.5M No Dial Tone Required	2,340.00	2,520.00	180.00
		DSLAT384/1.5VWD	DSL HSI - AT&T 384K/1.5M Dialtone Required	102.00	110.00	8.00
		DSLAT384/1.5VWOD	DSL HSI - AT&T 384K/1.5M No Dial Tone Required	1,170.00	1,260.00	90.00
		DSLAT768/6VWOD	DSI HSI - AT&T 768K/6.0M No Dialtone Required	254.00	274.00	20.00
		DSLCL1/10B1VWOD	DSL - CenturyLink 1M/10M band 1 No Dialtone Required	167.00	180.00	13.00
		DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.5M band 1 No Dialtone Required	2,048.00	2,208.00	160.00
		DSLCL512/1.5B2VWOD	DSI - CenturyLink 512K/1.5M band 2 No Dialtone Required	318.00	342.00	24.00
		DSLCL512/1.5VWD	DSL - CenturyLink 512K/1.5M Dialtone Required	345.00	372.00	27.00
		DSLW1/6VWD	DSL - Windstream 1M/6M Dialtone Required	118.00	127.00	9.00
		DSLW384/1.5VWD	DSL - Windstream 384K/1.5M Dialtone Required	558.00	600.00	42.00
		DSLW768/3VWD	DSL - Windstream 768K/3M Dialtone Required	108.00	116.00	8.00
	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		IN512	INTERNET ACCESS 512K	28.00	10.50	(17.50)
		INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
		INSOS	SEC. OF STATE INTERNET SITE	858.00	323.70	(534.30)
		INT1	INTERNET ACCESS 1.5Mbps	70.00	26.50	(43.50)
	Long Distance (C01)	LD	LONG DISTANCE	209.09	246.60	37.51
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	545.42	595.00	49.58
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	4,329.60	7,175.00	2,845.40
		1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	VM	VOICE MAIL	252.29	327.98	75.69
SECRETARY OF STATE (0063) Total				16,697.19	19,910.43	3,213.23
		Prof Svcs - Labor, Field Support				
SEVIER CO. ELECTION COMM (9903) (D10)		166	END-USER SUPPORT	402.19	438.75	36.56
SEVIER CO. ELECTION COMM (9903) Total				402.19	438.75	36.56
SHARP COUNTY (9299)	E-mail (E06)	681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)
		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
SHARP COUNTY (9299) Total				9.50	6.45	(3.05)
SHIRLEY SCHOOL DISTRICT (9493)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
SHIRLEY SCHOOL DISTRICT (9493) Total				151.00	246.70	95.70

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
SIA TECH PUBLIC CHARTER HIGH SCHOOL (9941)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
SIA TECH PUBLIC CHARTER HIGH SCHOOL (9941) Total				8.00	5.40	(2.60)
SILOAM SPRINGS SCHOOLS (9589)	Connectivity - DSL (A11)	DSLCOX2/10 DSLCOX3/15	DSL - Cox 2/10MB DSL - Cox 3/15MB	8.16 7.72	8.75 8.28	0.59 0.56
	E-mail (E06)	IPCOX3 683	Static IP Address - Cox (Qty 1) EXCH MS DOM&ACT DIR	0.46 8.00	0.50 5.40	0.04 (2.60)
SILOAM SPRINGS SCHOOLS (9589) Total				24.34	22.94	(1.41)
SO. MISS. COUNTY SCHOOL DIST (9497)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
SO. MISS. COUNTY SCHOOL DIST (9497) Total				275.00	510.00	235.00
SOCIAL SECURITY ADMIN/ARK (9026)	z/OS - Transaction Processing (E15)	201 204	TERM TRANS TIME-DAY TP TRANSACTION-NIGHT	490.60 52.74	420.26 45.17	(70.34) (7.57)
SOCIAL SECURITY ADMIN/ARK (9026) Total				543.34	465.43	(77.91)
SOCIAL WORK LICENSING BD (0254)	E-mail (E06)	681 682 683	EXCH E-MAIL GOVT EXCH EXTRA SPACE EXCH MS DOM&ACT DIR	11.00 10.53 8.00	7.50 0.00 5.40	(3.50) (10.53) (2.60)
SOCIAL WORK LICENSING BD (0254) Total				29.53	12.90	(16.63)
SOUTH AR COMM COLLEGE (0193)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	550.00	1,020.00	470.00
SOUTH AR COMM COLLEGE (0193) Total				550.00	1,020.00	470.00
SOUTH CENTRAL SER COOP - (9093)	Long Distance (C01) Connectivity - Connectivity - T1 (A053)	LD PRIATT100NM-N PRIATTBCH-N PRIATTNOC-N	LONG DISTANCE NON-VOIP AT&T 100 Numbers NON-VOIP AT&T B channel NON-VOIP AT&T PRI w/caller ID (no comp)	59.98 15.00 258.00 645.00	70.80 18.75 321.00 800.00	10.82 3.75 63.00 155.00
SOUTH CENTRAL SER COOP - (9093) Total				977.98	1,210.55	232.57
SOUTH CONWAY CO SCHOOL DI (9923)	Connectivity - DSL (A11) Connectivity - Internet Access (A02) User Equipment (A03)	DSLSDJ2/10 IN100 IN20MCR ACESSA-SL250 M86-WFR350	DSL - SuddenLink 2/10MB INTERNET ACCESS 100Mbps INTERNET 20M CREDIT AGGREGATOR 250BW WEB FILTER R350	822.00 1,400.00 (145.00) 111.00 152.00	885.00 525.00 (54.33) 184.00 252.00	63.00 (875.00) 90.67 73.00 100.00
SOUTH CONWAY CO SCHOOL DI (9923) Total				2,340.00	1,791.67	(548.33)
SOUTHEAST AR COLLEGE (0691)	Connectivity - Internet Access (A02) Long Distance (C01) User Equipment (A03) Video Conferencing (A16) Voice Mail (B031)	IN50 CNFWATTH LD SRX220 VIDCIV VM	INTERNET ACCESS 50Mbps WEB CONFERENCING PER HOST USER MINUTE LONG DISTANCE JUNIPER SRX220 ROUTER VIDEO CONFERENCING VOICE MAIL	727.50 0.06 132.37 41.30 430.24 15.00	273.79 0.07 156.11 68.45 797.90 19.50	(453.71) 0.01 23.74 27.14 367.66 4.50
SOUTHEAST AR COLLEGE (0691) Total				1,346.47	1,315.82	(30.66)
SOUTHEAST AR ED SER COOP (9094)	Long Distance (C01) Voice Mail (B031)	CNFWATTH LD VM	WEB CONFERENCING PER HOST USER MINUTE LONG DISTANCE VOICE MAIL	5.57 19.52 24.00	6.57 23.03 31.20	1.00 3.51 7.20
SOUTHEAST AR ED SER COOP (9094) Total				49.09	60.80	11.71
SOUTHEAST ARK ECONOMIC DI (9066) Total	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	12.60	15.75	3.15
SOUTHEAST ARK ECONOMIC DI (9066) Total				12.60	15.75	3.15
SOUTHERN AR UNIV (0105)	E-mail (E06) Long Distance (C01) Video Conferencing (A16)	683 LD VIDCIV	EXCH MS DOM&ACT DIR LONG DISTANCE VIDEO CONFERENCING	4.00 0.00 275.00	2.70 0.00 510.00	(1.30) 0.00 235.00
SOUTHERN AR UNIV (0105) Total				279.00	512.70	233.70
SOUTHERN AR UNIV - TECH B (0115)	E-mail (E06) Long Distance (C01)	683 LD	EXCH MS DOM&ACT DIR LONG DISTANCE	12.00 223.60	8.10 263.80	(3.90) 40.21
SOUTHERN AR UNIV - TECH B (0115) Total				235.60	271.90	36.31
ST BD- EMBALMERS & FUNERA (0233)	Connectivity - Internet Access (A02) E-mail (E06) Long Distance (C01) Voice Mail (B031)	INM 681 682 683 LD VM	INTERNET ACCESS 1Mbps EXCH E-MAIL GOVT EXCH EXTRA SPACE EXCH MS DOM&ACT DIR LONG DISTANCE VOICE MAIL	25.00 22.00 7.68 16.00 15.73 3.00	9.50 15.00 0.00 10.80 18.52 3.90	(15.50) (7.00) (7.68) (5.20) 2.79 0.90
ST BD- EMBALMERS & FUNERA (0233) Total				89.41	57.72	(31.69)
ST BD OF ARCH LANDSCAPE ARCH &INT DES (0206)	Connectivity - Internet Access (A02) E-mail (E06) Long Distance (C01) User Equipment (A03) Voice Mail (B031)	INM 681 682 683 LD POEINJ WLANAPCL WLANCNTRL IPUM	INTERNET ACCESS 1Mbps EXCH E-MAIL GOVT EXCH EXTRA SPACE EXCH MS DOM&ACT DIR LONG DISTANCE POWER OVER ETHERNET (POE) INJECTOR WIRELESS ACCESS POINT WIRELESS ACCESS POINT CONTROLLER IP UNIFIED MESSAGING	25.00 37.13 8.33 24.00 2.79 4.10 45.60 33.60 14.00	9.50 25.31 0.00 16.20 3.28 6.75 75.50 56.00 17.50	(15.50) (11.81) (8.33) (7.80) 0.48 2.65 29.90 22.40 3.50
ST BD OF ARCH LANDSCAPE ARCH &INT DES (0206) Total				194.55	210.04	15.49

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
ST BD OF PRIVATE CAREER E (0216)	Connectivity - Internet Access (A02)	IN2M	INTERNET ACCESS 2M	45.00	17.00	(28.00)
		681	EXCH E-MAIL GOV'T	27.04	18.44	(8.60)
	E-mail (E06)	682	EXCH EXTRA SPACE	1.43	0.00	(1.43)
		683	EXCH MS DOM&ACT DIR	19.33	13.05	(6.28)
	Long Distance (C01)	LD	LONG DISTANCE	3.98	4.69	0.70
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
ST BD OF PRIVATE CAREER E (0216) Total				99.78	57.07	(42.71)
ST BD- REG FOR PROF GEOLO (0240)	E-mail (E06)	681	EXCH E-MAIL GOV'T	11.00	7.50	(3.50)
		682	EXCH EXTRA SPACE	1.11	0.00	(1.11)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	LD	LONG DISTANCE	1.21	1.42	0.21
ST BD- REG FOR PROF GEOLO (0240) Total				21.32	14.32	(7.00)
STAR CITY SCHOOLS (9590)	Connectivity - Internet Access (A02)	IN10MCR	10M INTERNET CREDIT	(71.67)	(26.83)	44.83
		IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)
STAR CITY SCHOOLS (9590) Total				363.33	136.17	(227.17)
STATE BANK DEPARTMENT (0405)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		LD	LONG DISTANCE	26.06	30.70	4.64
	User Equipment (A03)	1841O	CISCO 1841 ROUTER - OWNED	1.42	2.35	0.93
		1941R	CISCO 1941 ROUTER	105.60	175.00	69.40
	Voice Mail (B031)	VM	VOICE MAIL	78.00	101.40	23.40
	Connectivity - Connectivity - T1 (A053)	T1DIWIN	WINDSTREAM T-1 DEDICATED INTERNET	9.95	12.37	2.42
		T1DIWINDSPB	WINDSTREAM T-1 DED INT SPRINGDALE/PINE BLUFF	552.00	685.00	133.00
	STATE BANK DEPARTMENT (0405) Total				988.03	1,087.31
STATE BD - COLLECTION AGE (0221)	Long Distance (C01)	LD	LONG DISTANCE	0.71	0.83	0.12
		VM	VOICE MAIL	21.00	27.30	6.30
STATE BD - COLLECTION AGE (0221) Total				21.71	28.13	6.42
STATE BD OF ACCOUNTANCY (0203)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		681	EXCH E-MAIL GOV'T	58.67	40.00	(18.67)
	E-mail (E06)	682	EXCH EXTRA SPACE	15.65	0.00	(15.65)
		LD	LONG DISTANCE	7.22	8.54	1.32
	Voice Mail (B031)	VM	VOICE MAIL	15.72	20.44	4.72
			VMX1	VOICE MAILBOX (1) BILLABLE	13.72	17.85
STATE BD OF ACCOUNTANCY (0203) Total				177.98	112.08	(65.90)
STATE BD OF BARBER EXAMIN (0212)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		681	EXCH E-MAIL GOV'T	22.00	15.00	(7.00)
	E-mail (E06)	682	EXCH EXTRA SPACE	6.16	0.00	(6.16)
		683	EXCH MS DOM&ACT DIR	16.00	10.80	(5.20)
Long Distance (C01)	LD	LONG DISTANCE	6.10	7.14	1.04	
Voice Mail (B031)	VM	VOICE MAIL	6.00	7.80	1.80	
STATE BD OF BARBER EXAMIN (0212) Total				67.25	44.89	(22.36)
STATE BD OF CHIROPRACTIC (0265)	Connectivity - Internet Access (A02)	IN38K	INTERNET ACCESS 384Kbps	11.00	4.15	(6.85)
		681	EXCH E-MAIL GOV'T	16.50	11.25	(5.25)
	E-mail (E06)	682	EXCH EXTRA SPACE	0.73	0.00	(0.73)
		683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
	Long Distance (C01)	LD	LONG DISTANCE	5.00	5.88	0.87
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
STATE BD OF CHIROPRACTIC (0265) Total				48.22	33.28	(14.95)
STATE BD OF DENTAL EXAMIN (0268)	Connectivity - Internet Access (A02)	INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
		681	EXCH E-MAIL GOV'T	21.08	14.38	(6.71)
	E-mail (E06)	682	EXCH EXTRA SPACE	7.43	0.00	(7.43)
		683	EXCH MS DOM&ACT DIR	15.33	10.35	(4.98)
	Long Distance (C01)	LD	LONG DISTANCE	1.77	2.10	0.32
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT POWER OVER ETHERNET	2.29	2.50	0.21
			(POE) INJECTOR	4.10	6.75	2.65
	User Equipment (A03)	WLANAPCL	WIRELESS ACCESS POINT	45.60	75.50	29.90
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	33.60	56.00	22.40
	Voice Mail (B031)	VM	VOICE MAIL	3.00	3.90	0.90
STATE BD OF DENTAL EXAMIN (0268) Total				159.21	180.97	21.76
STATE BD OF ELECTION COMM (0232)	Long Distance (C01)	LD	LONG DISTANCE	18.22	21.50	3.28
		VM	VOICE MAIL	21.00	27.30	6.30
STATE BD OF ELECTION COMM (0232) Total				39.22	48.80	9.58
STATE BD OF PHARMACY (0283)	Connectivity - Internet Access (A02)	IN3M	INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)
		INM	INTERNET ACCESS 1Mbps	25.00	9.50	(15.50)
	E-mail (E06)	681	EXCH E-MAIL GOV'T	81.13	55.31	(25.81)
		682	EXCH EXTRA SPACE	32.44	0.00	(32.44)
	Long Distance (C01)	683	EXCH MS DOM&ACT DIR	58.67	39.60	(19.07)
		LD	LONG DISTANCE	30.08	35.43	5.36
Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	30.25	37.81	7.56	
STATE BD OF PHARMACY (0283) Total				324.56	202.90	(121.66)
STATE CRIME LABORATORY (0955)	Connectivity - DSL (A11)	DSLATT1/10	DSL - AT&T 1/10MB	97.00	104.00	7.00

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)	
STATE CRIME LABORATORY (0955)	Connectivity - Internet Access (A02)	IN100	INTERNET ACCESS 100Mbps	1,238.17	464.31	(773.86)	
		IN50	INTERNET ACCESS 50Mbps	107.50	40.46	(67.04)	
	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.62	0.73	0.11	
		LD	LONG DISTANCE	123.36	145.48	22.11	
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	6.10	10.11	4.01	
			POWER OVER ETHERNET (POE) INJECTOR	16.40	27.00	10.60	
		WLANAPCL	WIRELESS ACCESS POINT	182.40	302.00	119.60	
			WIRELESS ACCESS POINT CONTROLLER	134.40	224.00	89.60	
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	465.67	582.09	116.42	
		VM	VOICE MAIL	62.85	81.70	18.85	
STATE CRIME LABORATORY (0955) Total				2,434.48	1,981.88	(452.60)	
STATE HIGHWAY & TRANS DEP (0090)	Long Distance (C01)	CNFWATTH	WEB CONFERENCING PER HOST USER MINUTE	15.40	18.17	2.77	
		DA	DIRECTORY ASSISTANCE	1.59	1.86	0.27	
		LD	LONG DISTANCE	1,715.02	2,020.04	305.03	
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	105.60	175.00	69.40	
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	269.11	334.44	65.33	
	Connectivity - Connectivity - T1 (A053)	PMPATB16M	NGN - AT&T - PPP Band 1 T1 - 6MB	2,044.50	2,537.50	493.00	
STATE HIGHWAY & TRANS DEP (0090) Total				4,151.21	5,087.02	935.80	
STATE INSURANCE DEPARTMEN (0425)	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)	
		681	EXCH E-MAIL GOVT	1,187.08	809.38	(377.71)	
	E-mail (E06)	682	EXCH EXTRA SPACE	500.87	0.00	(500.87)	
		683	EXCH MS DOM&ACT DIR AUDIO CONFERENCING USING OWN LD PER USER MINUTE	8.00	5.40	(2.60)	
	Long Distance (C01)	CNFAATLTD	WEB CONFERENCING PER HOST USER MINUTE	0.15	0.18	0.03	
		CNFWATTH	HOST USER MINUTE	190.66	224.98	34.32	
	Shared Services - Tape (E024)	DA	DIRECTORY ASSISTANCE	2.61	3.05	0.45	
		LD	LONG DISTANCE	625.65	738.17	112.52	
	UNIX Servers (E022)	318	TAPE STORAGE	26.26	21.62	(4.65)	
		1VMRHCPU	Intel Virtual Machine Linux RH Virtual CPU	120.00	104.25	(15.75)	
	User Equipment (A03)	1VMRHMEM	Intel Virtual Machine Linux RH 512 MB RAM	600.00	520.00	(80.00)	
		ME3400E	Cisco ME3400E Router/Mux	190.00	316.00	126.00	
	Voice Mail (B031)	VM	VOICE MAIL	130.06	169.07	39.02	
Connectivity - Connectivity - T1 (A053)	PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	1,510.00	1,880.00	370.00		
STATE INSURANCE DEPARTMEN (0425) Total				5,526.33	4,955.09	(571.24)	
STATE MEDICAL BD (0274)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)	
		681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)	
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)	
		LD	LONG DISTANCE	331.11	390.03	58.92	
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	128.80	161.00	32.20	
VM	VOICE MAIL	3.00	3.90	0.90			
STATE MEDICAL BD (0274) Total				687.41	641.88	(45.53)	
STATE MILITARY DEPARTMENT (0975)	Connectivity - Internet Access (A02)	IN150	INTERNET ACCESS 150Mbps	1,820.00	685.00	(1,135.00)	
		IN50	INTERNET ACCESS 50Mbps	1,162.50	437.50	(725.00)	
	Long Distance (C01)	LD	LONG DISTANCE	101.89	120.28	18.38	
		4GPRVER	4G Cellular data primary Verizon	462.68	577.10	114.43	
	Connectivity - Connectivity - T1 (A053)	LD105	MILEAGE	792.00	985.00	193.00	
		NGPRI	NATIONAL GUARD ISDN PRI NETWORK SUPPORT 24 CHANNELS	625.00	775.00	150.00	
	NSP24		CHANNLES	77.00	95.50	18.50	
		PMPATB13M	NGN - AT&T - PPP Band 1 T1 - 3MB	1,384.00	1,720.00	336.00	
	PMPATB1T1		NGN - AT&T - PPP Band 1 T1 - 1.5MB	2,529.00	3,150.00	621.00	
		PMPATB4T1	NGN - AT&T - PPP Band 4 T1 - 1.5MB	1,926.00	2,390.00	464.00	
	PRI60		ISDN PRI 60 MONTHS	1,020.00	1,270.00	250.00	
		PRIATTBCH-N	NON-VOIP AT&T B channel NON-VOIP Windstream B channel CLEC territory	1,978.00	2,461.00	483.00	
	PRIWBCH-N		NON-VOIP Windstream B channel CLEC territory	441.50	550.00	108.50	
		PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B	3,020.00	3,760.00	740.00	
	PRIWCLEC-N		NON-VOIP Windstream PRI CLEC territory	675.00	840.00	165.00	
		STATE MILITARY DEPARTMENT (0975) Total				18,014.57	19,816.38
	STATE PLANT BD (0445)	Connectivity - DSL (A11)	CMCM3/16VVOD	DSL - COMCAST 3M/16M Cable Modem	162.00	174.00	12.00
IN3M			INTERNET ACCESS 3Mbps	67.00	25.25	(41.75)	
Connectivity - Internet Access (A02)		IN5	INTERNET ACCESS 5Mbps	110.00	41.25	(68.75)	
		681	EXCH E-MAIL GOVT	5.50	3.75	(1.75)	
E-mail (E06)		683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)	
		LD	LONG DISTANCE	18.83	22.20	3.38	
Long Distance (C01)		1921R	CISCO 1921 ROUTER	52.80	87.50	34.70	
		SRX220	JUNIPER SRX220 ROUTER	26.40	43.75	17.35	
Voice Mail (B031)	VM	VOICE MAIL	39.00	50.70	11.70		
STATE PLANT BD (0445) Total				485.53	451.10	(34.43)	
STATE SECURITIES DEPARTME (0410)	Connectivity - Internet Access (A02)	IN20	INTERNET ACCESS 20Mbps	435.00	163.00	(272.00)	
		LD	LONG DISTANCE	49.27	58.15	8.87	
	Long Distance (C01)	1921R	CISCO 1921 ROUTER	52.80	87.50	34.70	
		VM	VOICE MAIL	126.00	163.80	37.80	

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
STATE SECURITIES DEPTME						
(0410) Total				663.07	472.45	(190.63)
STEPHENS SCHOOL DISTRICT (9627)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	0.33	0.23	(0.11)
STEPHENS SCHOOL DISTRICT (9627) Total				0.33	0.23	(0.11)
STONE COUNTY CLERK (9918)						
	Connectivity - DSL (A11)	DSL	DSL/CABLE	109.00	117.00	8.00
	Connectivity - Internet Access (A02)	INSOS	SEC. OF STATE INTERNET SITE	11.00	4.15	(6.85)
	Prof Svcs - Labor, Field Support (D10)	166	END-USER SUPPORT	401.04	437.50	36.46
	User Equipment (A03)	1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
	Connectivity - Connectivity - T1 (A053)	STAIP	STATIC IP ADDRESS	5.40	6.75	1.35
STONE COUNTY CLERK (9918) Total				579.24	652.90	73.66
STRONG-HUTTIG SCHOOL DIST (9500)						
	Connectivity - DSL (A11)	DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)	194.00	208.00	14.00
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
STRONG-HUTTIG SCHOOL DIST (9500) Total				341.00	452.00	111.00
STUDENT LOAN AUTHORITY (0347)						
	Long Distance (C01)	LD	LONG DISTANCE	95.31	112.49	17.18
	User Equipment (A03)	SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
	Connectivity - Connectivity - T1 (A053)	PRIWCA-N	NON-VOIP Windstream PRI central AR w/23 B WINDSTREAM T-1	755.00	940.00	185.00
		T1DIWIN	DEDICATED INTERNET	370.00	460.00	90.00
STUDENT LOAN AUTHORITY (0347) Total				1,273.11	1,599.99	326.88
STUTTGART SCHOOL DISTRICT (9501)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
STUTTGART SCHOOL DISTRICT (9501) Total				8.00	5.40	(2.60)
SUCCESS ACHIEVEMENT ACADEMY (9942)						
	Connectivity - DSL (A11)	DSLATT768K- D	DSL - AT&T 768K/6MB (ADSL Dry Loop)	97.00	104.00	7.00
	User Equipment (A03)	M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
SUCCESS ACHIEVEMENT ACADEMY (9942) Total				184.00	248.00	64.00
SUPREME COURT (0032)						
	E-mail (E06)	681	EXCH E-MAIL GOVT	369.42	251.88	(117.54)
		682	EXCH EXTRA SPACE	79.44	0.00	(79.44)
		683	EXCH MS DOM&ACT DIR	280.67	189.45	(91.22)
	Long Distance (C01)	LD	LONG DISTANCE	52.13	61.55	9.43
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	158.24	197.80	39.56
SUPREME COURT (0032) Total				939.89	700.68	(239.21)
SW AR PLANNING & DEVELOPM (9215)						
	Connectivity - Internet Access (A02)	INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	E-mail (E06)	681	EXCH E-MAIL GOVT	93.50	63.75	(29.75)
		682	EXCH EXTRA SPACE	64.19	0.00	(64.19)
		683	EXCH MS DOM&ACT DIR	68.00	45.90	(22.10)
	Long Distance (C01)	LD	LONG DISTANCE	53.69	63.37	9.69
	User Equipment (A03)	SRX220	JUNIPER SRX220 ROUTER	52.80	87.50	34.70
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	22.40	28.00	5.60
	Connectivity - Connectivity - T1 (A053)	PMPATB1T1	NGN - AT&T - PPP Band 1 T1 - 1.5MB	843.00	1,050.00	207.00
SW AR PLANNING & DEVELOPM (9215) Total				1,232.57	1,351.77	119.20
TREASURER OF STATE (0069)						
	Long Distance (C01)	LD	LONG DISTANCE	11.57	13.66	2.09
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	8.40	10.50	2.10
		VM	VOICE MAIL	9.00	11.70	2.70
TREASURER OF STATE (0069) Total				28.97	35.86	6.89
TWO RIVERS SCHOOL DISTRICT (9504)						
	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
TWO RIVERS SCHOOL DISTRICT (9504) Total				71.00	118.00	47.00
U OF A MED SCIENCES CAMP (0150)						
	Connectivity - DSL (A11)	DSLCOX1/5	DSL - Cox 1/5MB	79.00	85.00	6.00
	Long Distance (C01)	LD	LONG DISTANCE	781.36	922.34	140.98
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
	Connectivity - Connectivity - T1 (A053)	1ZZLS	ATT-SBC LINK EXT 0-30 MLS NETWORK SUPPORT 24 CHANNELS	85.00	106.00	21.00
		NSP24		308.00	382.00	74.00
		TMECP	ATT-SBC CHAN TERM PTP T1	110.00	137.00	27.00
		TMECS	ATT-SBC CHAN TERM 1.55M	840.00	1,043.00	203.00
U OF A MED SCIENCES CAMP (0150) Total				2,212.36	2,687.04	474.68
U OF A COMM COLL AT BATES (0168)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
U OF A COMM COLL AT BATES (0168) Total				283.00	515.40	232.40
U OF A COMM COLL AT MORRI (0689)						
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
U OF A COMM COLL AT MORRI (0689) Total				275.00	510.00	235.00
U OF A -COMM COLLEGE AT HOPE (0167)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	Long Distance (C01)	LD	LONG DISTANCE	149.96	176.87	26.91
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	1,100.00	2,040.00	940.00
U OF A -COMM COLLEGE AT HOPE (0167) Total				1,253.96	2,219.57	965.61
U OF A FORT SMITH (0195)						
	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
	User Equipment (A03)	2811R	CISCO 2811 ROUTER	102.00	169.00	67.00
	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	275.00	510.00	235.00
U OF A FORT SMITH (0195) Total				381.00	681.70	300.70

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
UNIV OF AR AT FAYETTEVILLE (0135)	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.00	80.50	(134.50)
		IN100	INTERNET ACCESS 100Mbps	1,400.00	525.00	(875.00)
	Long Distance (C01) User Equipment (A03)	LD	LONG DISTANCE	153.90	181.73	27.83
		1941R	CISCO 1941 ROUTER	52.80	87.50	34.70
		2811R	CISCO 2811 ROUTER	102.00	169.00	67.00
	Voice Mail (B031) Connectivity - Connectivity - T1 (A053)	2911R	CISCO 2911 ROUTER	102.00	169.00	67.00
		VM	VOICE MAIL	195.06	253.58	58.52
T1DI	T-1 DEDICATED INTERNET	625.00	775.00	150.00		
UNIV OF AR AT FAYETTEVILLE (0135) Total				2,845.76	2,241.31	(604.45)
UNIV OF AR AT LITTLE ROCK (0145)	Long Distance (C01)	DA	DIRECTORY ASSISTANCE	0.17	0.20	0.03
		LD	LONG DISTANCE	141.10	166.58	25.48
	Voice Mail (B031)	US1BB	AT&T Unified Messaging/VM	47.00	61.00	14.00
		VM	VOICE MAIL	276.00	358.80	82.80
UNIV OF AR AT LITTLE ROCK (0145) Total				464.27	586.58	122.31
UNIV OF AR AT MONTICELLO (0155)	Long Distance (C01) User Equipment (A03)	LD	LONG DISTANCE	0.01	0.01	0.00
		1921R	CISCO 1921 ROUTER	2.27	3.76	1.49
	VIDCIV	VIDEO CONFERENCING	11.83	21.94	10.11	
	Connectivity - Connectivity - T1 (A053)		NGN - AT&T - PPP Band 1 T1 - 1.5MB			
PMPATB1T1			36.26	45.16	8.90	
UNIV OF AR AT MONTICELLO (0155) Total				50.36	70.87	20.50
UNIV OF AR AT PINE BLUFF (0160)	Connectivity - DSL (A11)	DSL	DSL/CABLE	109.00	117.00	8.00
		DSL	CENTRAL ARKANSAS TELCO			
		DSL	DSL	83.00	89.00	6.00
	Connectivity - Internet Access (A02)	IN5	INTERNET ACCESS 5Mbps	16.86	6.32	(10.53)
		INT1	INTERNET ACCESS 1.5Mbps	35.00	13.25	(21.75)
	Long Distance (C01)	LD	LONG DISTANCE	1,293.40	1,525.93	232.53
			DIS NETWORK ROUTING			
	User Equipment (A03) Voice Mail (B031)	NETROUTE	CHARGE	8.09	13.41	5.32
		US1BB	AT&T Unified Messaging/VM	23.50	30.50	7.00
	Connectivity - Connectivity - T1 (A053)		NETWORK SUPPORT 24			
NSP24		CHANNELS	77.00	95.50	18.50	
TMECS	ATT-SBC CHAN TERM 1.55M	240.00	298.00	58.00		
UNIV OF AR AT PINE BLUFF (0160) Total				1,885.85	2,188.90	303.06
UNIV OF CENTRAL AR (0165)	E-mail (E06)	681	EXCH E-MAIL GOVT	38.50	26.25	(12.25)
		682	EXCH EXTRA SPACE	28.35	0.00	(28.35)
		683	EXCH MS DOM&ACT DIR	28.00	18.90	(9.10)
	Long Distance (C01)	LD	LONG DISTANCE	0.04	0.04	0.00
UNIV OF CENTRAL AR (0165) Total				94.89	45.19	(49.70)
VALLEY VIEW SCHOOL DISTRI (9580)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	12.67	8.55	(4.12)
VALLEY VIEW SCHOOL DISTRI (9580) Total				12.67	8.55	(4.12)
VETERANS CHILD WELFARE SE (0380)	E-mail (E06)	681	EXCH E-MAIL GOVT	11.00	7.50	(3.50)
		683	EXCH MS DOM&ACT DIR	8.00	5.40	(2.60)
	Long Distance (C01)	LD	LONG DISTANCE	2.21	2.60	0.39
VETERANS CHILD WELFARE SE (0380) Total				21.21	15.50	(5.71)
VETERINARY MED EXAMINING (0298)	Long Distance (C01)	LD	LONG DISTANCE	6.32	7.42	1.10
VETERINARY MED EXAMINING (0298) Total				6.32	7.42	1.10
VIOLA PUBLIC SCHOOL (9562)	User Equipment (A03)	ACESSA-SL100	AGGREGATOR 100BW	71.00	118.00	47.00
		M86-WFR350	WEB FILTER R350	76.00	126.00	50.00
VIOLA PUBLIC SCHOOL (9562) Total				147.00	244.00	97.00
W CENTRAL AR CAREER DEV C (9213)	Long Distance (C01) Voice Mail (B031)	LD	LONG DISTANCE	2.98	3.52	0.54
		IPUM	IP UNIFIED MESSAGING	30.80	38.50	7.70
W CENTRAL AR CAREER DEV C (9213) Total				33.78	42.02	8.24
WALDRON SCHOOL DISTRICT (9505)	User Equipment (A03)		SHIELDLINK 500 BANDWIDTH			
WALDRON SCHOOL DISTRICT (9505) Total		ECESSA-SL500	APPLIANCE	122.93	203.41	80.48
WALDRON SCHOOL DISTRICT (9505) Total				122.93	203.41	80.48
WAR MEMORIAL STADIUM COMM (0338)	E-mail (E06)	681	EXCH E-MAIL GOVT	60.50	41.25	(19.25)
		682	EXCH EXTRA SPACE	14.59	0.00	(14.59)
		683	EXCH MS DOM&ACT DIR	44.00	29.70	(14.30)
WAR MEMORIAL STADIUM COMM (0338) Total				119.09	70.95	(48.14)
WARREN SCHOOL DISTRICT (9536)	Video Conferencing (A16)	VIDCIV	VIDEO CONFERENCING	825.00	1,530.00	705.00
WARREN SCHOOL DISTRICT (9536) Total				825.00	1,530.00	705.00
WATSON CHAPEL SCHOOL DIST (9506)	Connectivity - DSL (A11) User Equipment (A03)	DSLATT1/10	DSL - AT&T 1/10MB	97.00	104.00	7.00
		ACESSA-SL250	AGGREGATOR 250BW	111.00	184.00	73.00
		M86-WFR550	WEB FILTER R550	87.00	144.00	57.00
WATSON CHAPEL SCHOOL DIST (9506) Total				295.00	432.00	137.00
WEST FORK SCHOOL DISTRICT (9508)	User Equipment (A03)		AGGREGATOR 100BW	8.40	13.96	5.56
		ECESSA-SL500	SHIELDLINK 500 BANDWIDTH			
WEST FORK SCHOOL DISTRICT (9508) Total		APPLIANCE	122.56	202.80	80.24	
WEST FORK SCHOOL DISTRICT (9508) Total				130.96	216.75	85.80

Monthly Impact of Proposed Rate Adjustments By Customer And Item

Customer	Category/IO	Item Number	Item Description	Current Monthly Billed Amounts	Proposed Monthly Billed Amounts	Monthly Impact (Proposed minus Current)
Western AR Employment Devel. Agency (9231)	Long Distance (C01) Voice Mail (B031)	LD IPUM	LONG DISTANCE IP UNIFIED MESSAGING	1.14 2.80	1.35 3.50	0.21 0.70
Western AR Employment Devel. Agency (9231) Total				3.94	4.85	0.91
WHITE CO DIST COURT - ROSE BUD DIV. (9713)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
WHITE CO DIST COURT - ROSE BUD DIV. (9713) Total				12.00	8.10	(3.90)
WHITE CO. CENTRAL SCHOOL (9513)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
WHITE CO. CENTRAL SCHOOL (9513) Total				4.00	2.70	(1.30)
WHITE COUNTY PUBLIC LIBRA (9152)	Connectivity - Internet Access (A02)	IN2M IN3M IN8M INT1	INTERNET ACCESS 2M INTERNET ACCESS 3Mbps INTERNET 8M INTERNET ACCESS 1.5Mbps	180.00 67.00 175.00 35.00	68.00 25.25 65.50 13.25	(112.00) (41.75) (109.50) (21.75)
	E-mail (E06)	681 682 683	EXCH E-MAIL GOVT EXCH EXTRA SPACE EXCH MS DOM&ACT DIR	88.00 5.78 64.00	60.00 0.00 43.20	(28.00) (5.78) (20.80)
	User Equipment (A03)	1921R 1941R	CISCO 1921 ROUTER CISCO 1941 ROUTER	158.40 105.60	262.50 175.00	104.10 69.40
		POEINJ SRX220 WLANAPCL	POWER OVER ETHERNET (POE) INJECTOR JUNIPER SRX220 ROUTER WIRELESS ACCESS POINT	24.60 105.60 273.60	40.50 175.00 453.00	15.90 69.40 179.40
		WLANCNTRL	WIRELESS ACCESS POINT CONTROLLER	201.60	336.00	134.40
WHITE COUNTY PUBLIC LIBRA (9152) Total				1,484.18	1,717.20	233.03
WILBUR D. MILLS ED SER CO (9097)	E-mail (E06) User Equipment (A03)	683 ACESSA-SL100 M86-WFR350	EXCH MS DOM&ACT DIR AGGREGATOR 100BW WEB FILTER R350	8.00 71.00 76.00	5.40 118.00 126.00	(2.60) 47.00 50.00
WILBUR D. MILLS ED SER CO (9097) Total				155.00	249.40	94.40
WOODLAWN SCHOOL DISTRICT (9516)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	4.00	2.70	(1.30)
WOODLAWN SCHOOL DISTRICT (9516) Total				4.00	2.70	(1.30)
WORKERS' COMPENSATION COM (0390)	Connectivity - Internet Access (A02)	IN10 IN4M	INTERNET ACCESS 10Mbps INTERNET 4M	215.00 188.29	80.50 70.87	(134.50) (117.42)
	Long Distance (C01)	DA LD	DIRECTORY ASSISTANCE LONG DISTANCE	0.45 151.73	0.53 178.95	0.08 27.21
	User Equipment (A03)	1921R	CISCO 1921 ROUTER	158.40	262.50	104.10
	Voice Mail (B031)	VM	VOICE MAIL	9.00	11.70	2.70
WORKERS' COMPENSATION COM (0390) Total				722.87	605.05	(117.83)
WORKFORCE INVESTMENT BOARD OF EASTERN AR (9233)	E-mail (E06)	681 682 683	EXCH E-MAIL GOVT EXCH EXTRA SPACE EXCH MS DOM&ACT DIR	33.00 2.12 24.00	22.50 0.00 16.20	(10.50) (2.12) (7.80)
	Long Distance (C01)	LD	LONG DISTANCE	0.16	0.19	0.03
	Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	11.20	14.00	2.80
WORKFORCE INVESTMENT BOARD OF EASTERN AR (9233) Total				70.48	52.89	(17.59)
YELLVILLE-SUMMIT SCHOOL D (9517)	E-mail (E06)	683	EXCH MS DOM&ACT DIR	12.00	8.10	(3.90)
YELLVILLE-SUMMIT SCHOOL D (9517) Total				12.00	8.10	(3.90)
Grand Total				2,158,375.62	2,252,441.40	94,065.74



Proposed Rate Adjustments
FY 2015

Arkansas
A State of Technology

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
Connectivity - Connectivity - T1 (A053)	*RLM	REVENUE/LOCKHEED MARTIN C	2,473.0000	3,070.0000	24%	Increase
	041AC	ACCESS CONNECTION	326.0000	405.0000	24%	Increase
	1A5GS	LINK EXTENSION 1.536 KBPS	507.0000	630.0000	24%	Increase
	1L51S	INTEROFFICE CHANNEL MILEA	104.0000	129.0000	24%	Increase
	1L5XN	NECA TARIFF VARIABLE MILE	19.4000	24.0000	24%	Increase
	1L5XW	ALLTEL-WINDSTREAM VARIABL	17.5000	21.7500	24%	Increase
	1LH2T	CHANNEL MILE TERMINATION	110.0000	137.0000	25%	Increase
	1LNV9	LOCAL CHANNEL	521.0000	650.0000	25%	Increase
	1ZZLE	ATT-SBC LINK EXT 31-30 ML	122.0000	152.0000	25%	Increase
	1ZZLL	ATT-SBC LINK EXT 76-110 M	165.0000	205.0000	24%	Increase
	1ZZLS	ATT-SBC LINK EXT 0-30 MLS	85.0000	106.0000	25%	Increase
	1ZZUJ	3 MEG IMA (1/2)	552.0000	685.0000	24%	Increase
	3GABUATT	3G Cellular data back-up	104.0000	129.0000	24%	Increase
	3GABUVER	3G Cellular data back-up	110.0000	137.0000	25%	Increase
	3GBUUSEATT	3G ATT back-up usage per	0.0040	0.0050	25%	Increase
	3GPRATT	3G Cellular data primary	100.0000	124.0000	24%	Increase
	3GPRVER	3G Cellular data primary	95.0000	118.0000	24%	Increase
	4.5PT	4.5M ALLTEL DEDPULASKI TE	1,480.0000	1,840.0000	24%	Increase
	4GABUVER	4G Cellular data back-up	15.0000	18.7500	25%	Increase
	4GPRATT	4G Cellular data primary	73.0000	90.5000	24%	Increase
	4GPRVER	4G Cellular data primary	93.0000	116.0000	25%	Increase
	6MIMA	6-MEG IMA (1/4)	442.0000	550.0000	24%	Increase
	768FR	768KB PORT ONLY W/ DACS	344.0000	427.5000	24%	Increase
	9ZRP1	UCL FOR PRI	40.1000	49.7500	24%	Increase
	AHOOA	DATA 1.544 ACCUNET COORD	94.7000	118.0000	25%	Increase
	ALD1	DS-1 ACCESS LINK	107.0000	133.0000	24%	Increase
	ALT1	CHANNEL MILE FACILITY	52.1000	65.0000	25%	Increase
	APST1	APSCN T-1 CIRCUITS	202.0000	250.0000	24%	Increase
	ARWVC	ARKWEST VENDOR CHARGES (C	1.3500	1.7000	26%	Increase
	ATMT1	ATM BAND 1	815.0000	1,010.0000	24%	Increase
	ATMT2	ATM BAND 2	1,180.0000	1,470.0000	25%	Increase
	ATMT3	ATM BAND 3	1,280.0000	1,590.0000	24%	Increase
	ATMT4	ATM BAND 4	1,700.0000	2,110.0000	24%	Increase
	BHC	PRIMARY RATE INTERFACE D(463.0000	575.0000	24%	Increase
	C5URX	SWITCHED 56 LINE	100.0000	124.0000	24%	Increase
	CARTEL	CENTRAL ARKANSAS TELEPHON	1,740.0000	2,160.0000	24%	Increase
	CCO	CLEAR CHANNEL CAPABILITY	26.2000	32.5000	24%	Increase
	CCZ	DYNAMIC CHANNEL ALLOCATIO	414.0000	515.0000	24%	Increase
	CLR	CLEAR CHANNEL CAPABILITY	34.2000	42.5000	24%	Increase
	CMF	CHANEL MILEAGE FACILITY	2.9000	3.6000	24%	Increase
	DL5H5	HC 1.544 CMF 5 YR-MILEAGE	102.0000	127.0000	25%	Increase
	DLH25	CHANNEL MILE TERM-SPEC. A	121.0000	150.0000	24%	Increase
	ETHRSATLR8MB	NGN - Ethernet - ATT - si	802.0000	995.0000	24%	Increase
	FMXN	NECA TARIFF FIXED MILAGE	95.4000	119.0000	25%	Increase
	FMXW	ALLTEL-WINDSTREAM FIXED M	90.0000	112.0000	24%	Increase
	FRT11	T1 BAND 1	750.0000	930.0000	24%	Increase
	FRT11CR	T1 BAND 1 (CREDIT)	750.0000	930.0000	24%	Increase
	FRT12	T1 BAND 2	1,070.0000	1,330.0000	24%	Increase
	FRT13	T1 BAND 3	1,290.0000	1,600.0000	24%	Increase
	FRT14	T1 BAND 4	1,715.0000	2,130.0000	24%	Increase
	FSVT1	FT SMITH STATE PARK VOICE	2,560.0000	3,180.0000	24%	Increase
	HLDWPT	HELENA/DEWITT PT TO PT	984.0000	1,220.0000	24%	Increase
	HLSTPT	HELENA/STUTTGART PT TO PT	1,150.0000	1,430.0000	24%	Increase
	IVRT1	IVR T-1	1,099.0000	1,370.0000	25%	Increase
	L7A7X	T-1 FRAME RELAY ACC LINK	106.0000	132.0000	25%	Increase
	L8G7X	LOGICAL LINK 1.536 KBPS	49.2000	61.0000	24%	Increase
	LD047	HARRISON T-1	735.0000	915.0000	24%	Increase
	LD048	BACKBONE T-1 PINE BLUFF	258.0000	320.0000	24%	Increase
	LD049	BACKBONE T-1 JONESBORO	794.0000	985.0000	24%	Increase
	LD058	T1 CIRCUIT (VIDEO)	664.0000	825.0000	24%	Increase
	LD061	ISDN ACCESS CHANNEL	44.7000	55.5000	24%	Increase
	LD063	CALS T-1 MAIN FRAME RELAY	644.0000	800.0000	24%	Increase
	LD101	ADH PINE BLUFF T-1	723.0000	900.0000	24%	Increase
	LD102	ADH FAYETTEVILLE T-1	1,339.0000	1,660.0000	24%	Increase
	LD104	ADH T-1	236.0000	292.5000	24%	Increase
	LD105	MILEAGE	396.0000	492.5000	24%	Increase
	LD107	AMD TOLL DEDICATED ACCESS	248.0000	307.5000	24%	Increase
	LD109	T1 CIR COST 1/3	156.0000	194.0000	24%	Increase
	LD114	T1 CIR COST 1/4	130.0000	162.0000	25%	Increase
	LEF56	LINK EXTENSION FIXED	27.6000	34.2500	24%	Increase
	LEFD1	DS-1 LINK EXTENSION (FIXE	28.3000	35.2500	25%	Increase
	LEMD1	DS-1 LINK EXTENSION (PER	104.0000	129.0000	24%	Increase
	LL768	LOGICAL LINK 768KB	24.9000	31.0000	24%	Increase
	LLD1	DS-1 LOGICAL LINK	49.7000	62.0000	25%	Increase
	LLSI	ADD'L FR-ATM LOGICAL LINK	11.0000	13.7500	25%	Increase
	LLT1C	ADD'L TI ON NNI	162.0000	202.5000	25%	Increase
	LLT1F	ADD'L FR-FR LOGICAL LINK	51.0000	63.5000	25%	Increase
	LS106	LOCAL DATA ACCESS	93.7000	116.0000	24%	Increase
	MMVT1	MT MAGAZINE VOICE T-1	2,080.0000	2,590.0000	25%	Increase
	NGPRI	NATIONAL GUARD ISDN PRI	625.0000	775.0000	24%	Increase
	NSP12	NETWORK SUPPORT 12 CHANNE	40.0000	49.7500	24%	Increase
	NSP24	NETWORK SUPPORT 24 CHANNE	77.0000	95.5000	24%	Increase
	NSP8	NETWORK SUPPORT 8 CHANNEL	26.0000	32.2500	24%	Increase

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
Connectivity - Connectivity -	P7E7X	T-1 FRAME RELAY PORT	361.0000	447.5000	24%	Increase
	PMPATB110M	NGN - AT&T - PPP Band 1 T	4,160.0000	5,170.0000	24%	Increase
	PMPATB110MCR	NGN - AT&T - PPP Band 1 T	4,160.0000	5,170.0000	24%	Increase
	PMPATB1256	NGN - AT&T - PPP Band 1 T	760.0000	945.0000	24%	Increase
	PMPATB1384	NGN - AT&T - PPP Band 1 T	812.0000	1,010.0000	24%	Increase
	PMPATB13M	NGN - AT&T - PPP Band 1 T	1,384.0000	1,720.0000	24%	Increase
	PMPATB13MCR	NGN - AT&T - PPP Band 1 T	1,384.0000	1,720.0000	24%	Increase
	PMPATB14.5CR	NGN - AT&T - PPP Band 1 T	1,987.0000	2,470.0000	24%	Increase
	PMPATB14.5M	NGN - AT&T - PPP Band 1 T	1,987.0000	2,470.0000	24%	Increase
	PMPATB1512	NGN - AT&T - PPP Band 1 T	864.0000	1,070.0000	24%	Increase
	PMPATB16M	NGN - AT&T - PPP Band 1 T	2,538.0000	3,150.0000	24%	Increase
	PMPATB16MCR	NGN - AT&T - PPP Band 1 T	2,538.0000	3,150.0000	24%	Increase
	PMPATB175M	NGN - AT&T - PPP Band 1 T	3,089.0000	3,840.0000	24%	Increase
	PMPATB175MCR	NGN - AT&T - PPP Band 1 T	3,089.0000	3,840.0000	24%	Increase
	PMPATB19M	NGN - AT&T - PPP Band 1 T	3,630.0000	4,510.0000	24%	Increase
	PMPATB19MCR	NGN - AT&T - PPP Band 1 T	3,630.0000	4,510.0000	24%	Increase
	PMPATB1T1	NGN - AT&T - PPP Band 1 T	843.0000	1,050.0000	25%	Increase
	PMPATB1T1CR	NGN - AT&T - PPP Band 1 T	843.0000	1,050.0000	25%	Increase
	PMPATB210M	NGN - AT&T - PPP Band 2 T	7,187.0000	8,930.0000	24%	Increase
	PMPATB210MCR	NGN - AT&T - PPP Band 2 T	7,187.0000	8,930.0000	24%	Increase
	PMPATB2256	NGN - AT&T - PPP Band 2 T	1,082.0000	1,340.0000	24%	Increase
	PMPATB2384	NGN - AT&T - PPP Band 2 T	1,124.0000	1,400.0000	25%	Increase
	PMPATB23M	NGN - AT&T - PPP Band 2 T	2,311.0000	2,870.0000	24%	Increase
	PMPATB23MCR	NGN - AT&T - PPP Band 2 T	2,311.0000	2,870.0000	24%	Increase
	PMPATB24.5CR	NGN - AT&T - PPP Band 2 T	3,352.0000	4,170.0000	24%	Increase
	PMPATB24.5M	NGN - AT&T - PPP Band 2 T	3,352.0000	4,170.0000	24%	Increase
	PMPATB2512	NGN - AT&T - PPP Band 2 T	1,176.0000	1,460.0000	24%	Increase
	PMPATB26M	NGN - AT&T - PPP Band 2 T	4,316.0000	5,360.0000	24%	Increase
	PMPATB26MCR	NGN - AT&T - PPP Band 2 T	4,320.0000	5,370.0000	24%	Increase
	PMPATB275M	NGN - AT&T - PPP Band 2 T	5,284.0000	6,570.0000	24%	Increase
	PMPATB275MCR	NGN - AT&T - PPP Band 2 T	5,284.0000	6,570.0000	24%	Increase
	PMPATB29M	NGN - AT&T - PPP Band 2 T	6,240.0000	7,760.0000	24%	Increase
	PMPATB29MCR	NGN - AT&T - PPP Band 2 T	6,240.0000	7,760.0000	24%	Increase
	PMPATB2T1	NGN - AT&T - PPP Band 2 T	1,239.0000	1,540.0000	24%	Increase
	PMPATB2T1CR	NGN - AT&T - PPP Band 2 T	1,239.0000	1,540.0000	24%	Increase
	PMPATB310M	NGN - AT&T - PPP Band 3 T	9,329.0000	11,600.0000	24%	Increase
	PMPATB310MCR	NGN - AT&T - PPP Band 3 T	9,329.0000	11,600.0000	24%	Increase
	PMPATB3256	NGN - AT&T - PPP Band 3 T	1,384.0000	1,720.0000	24%	Increase
	PMPATB3384	NGN - AT&T - PPP Band 3 T	1,425.0000	1,770.0000	24%	Increase
	PMPATB33M	NGN - AT&T - PPP Band 3 T	2,925.0000	3,640.0000	24%	Increase
	PMPATB33MCR	NGN - AT&T - PPP Band 3 T	2,925.0000	3,640.0000	24%	Increase
	PMPATB34.5CR	NGN - AT&T - PPP Band 3 T	4,268.0000	5,310.0000	24%	Increase
	PMPATB34.5M	NGN - AT&T - PPP Band 3 T	4,268.0000	5,310.0000	24%	Increase
	PMPATB3512	NGN - AT&T - PPP Band 3 T	1,488.0000	1,850.0000	24%	Increase
	PMPATB36M	NGN - AT&T - PPP Band 3 T	5,533.0000	6,880.0000	24%	Increase
	PMPATB36MCR	NGN - AT&T - PPP Band 3 T	5,533.0000	6,880.0000	24%	Increase
	PMPATB375M	NGN - AT&T - PPP Band 3 T	6,812.0000	8,470.0000	24%	Increase
	PMPATB375MCR	NGN - AT&T - PPP Band 3 T	6,819.0000	8,480.0000	24%	Increase
	PMPATB39M	NGN - AT&T - PPP Band 3 T	8,071.0000	10,030.0000	24%	Increase
	PMPATB39MCR	NGN - AT&T - PPP Band 3 T	8,071.0000	10,030.0000	24%	Increase
	PMPATB3T1	NGN - AT&T - PPP Band 3 T	1,541.0000	1,920.0000	25%	Increase
	PMPATB3T1CR	NGN - AT&T - PPP Band 3 T	1,541.0000	1,920.0000	25%	Increase
	PMPATB410M	NGN - AT&T - PPP Band 4 T	12,033.0000	14,960.0000	24%	Increase
	PMPATB410MCR	NGN - AT&T - PPP Band 4 T	12,044.0000	14,970.0000	24%	Increase
	PMPATB4256	NGN - AT&T - PPP Band 4 T	1,768.0000	2,200.0000	24%	Increase
	PMPATB4384	NGN - AT&T - PPP Band 4 T	1,810.0000	2,250.0000	24%	Increase
	PMPATB43M	NGN - AT&T - PPP Band 4 T	3,696.0000	4,590.0000	24%	Increase
	PMPATB43MCR	NGN - AT&T - PPP Band 4 T	3,696.0000	4,590.0000	24%	Increase
	PMPATB44.5CR	NGN - AT&T - PPP Band 4 T	5,424.0000	6,740.0000	24%	Increase
	PMPATB44.5M	NGN - AT&T - PPP Band 4 T	5,424.0000	6,740.0000	24%	Increase
	PMPATB4512	NGN - AT&T - PPP Band 4 T	1,872.0000	2,330.0000	24%	Increase
	PMPATB46M	NGN - AT&T - PPP Band 4 T	7,083.0000	8,800.0000	24%	Increase
	PMPATB46MCR	NGN - AT&T - PPP Band 4 T	7,089.0000	8,810.0000	24%	Increase
	PMPATB475M	NGN - AT&T - PPP Band 4 T	8,736.0000	10,860.0000	24%	Increase
	PMPATB475MCR	NGN - AT&T - PPP Band 4 T	8,744.0000	10,870.0000	24%	Increase
	PMPATB49M	NGN - AT&T - PPP Band 4 T	10,390.0000	12,910.0000	24%	Increase
	PMPATB49MCR	NGN - AT&T - PPP Band 4 T	10,390.0000	12,910.0000	24%	Increase
	PMPATB4T1	NGN - AT&T - PPP Band 4 T	1,926.0000	2,390.0000	24%	Increase
	PMPATB4T1CR	NGN - AT&T - PPP Band 4 T	1,926.0000	2,390.0000	24%	Increase
	POPE/AWIN	PT TO PT POPE 911	290.0000	360.0000	24%	Increase
	PRI36	ISDN PRI 36 MONTHS	610.0000	760.0000	25%	Increase
	PRI60	ISDN PRI 60 MONTHS	510.0000	635.0000	25%	Increase
	PRIAL	ALLTEL CENTREX PRI	1,160.0000	1,440.0000	24%	Increase
	PRIATT100NM-N	NON-VOIP AT&T 100 Numbers	15.0000	18.7500	25%	Increase
	PRIATTBCH-N	NON-VOIP AT&T B channel	21.5000	26.7500	24%	Increase
	PRIATTNOC-N	NON-VOIP AT&T PRI w/calle	645.0000	800.0000	24%	Increase
	PRICOX100NM-N	NON-VOIP Cox 100 Numbers	32.0000	39.7500	24%	Increase
	PRICOXBCH-N	NON-VOIP Cox B channel	27.5000	34.2500	25%	Increase
	PRICOX-N	NON-VOIP Cox PRI	395.0000	490.0000	24%	Increase
	PRIHOB	ISDN PRI HOBBS P&T	760.0000	945.0000	24%	Increase
	PRIHS	ISDN PRI HOT SPRINGS	1,000.0000	1,240.0000	24%	Increase
	PRIIPB	VOIP - PRI B Channel	20.0000	24.7500	24%	Increase
	PRIMV100N	PRI MOUNTAIN VIEW	856.0000	1,060.0000	24%	Increase
	PRIST	ISDN PRI SMART TRUNK	1,680.0000	2,090.0000	24%	Increase

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease	
Connectivity - Connectivity -	PRIW100NMC-N	NON-VOIP Windstream 100 n	29.0000	36.0000	24%	Increase	
	PRIW100NMI-N	NON-VOIP Windstream 100 n	155.0000	193.0000	25%	Increase	
	PRIWBCH-N	NON-VOIP Windstream B cha	17.6600	22.0000	25%	Increase	
	PRIWCA-N	NON-VOIP Windstream PRI c	755.0000	940.0000	25%	Increase	
	PRIWCLEC-N	NON-VOIP Windstream PRI c	225.0000	280.0000	24%	Increase	
	PT5X	NETWORK RECONFIGURATION	13.4000	16.7500	25%	Increase	
	PT6	NETWORK RECONFIGURATION	51.0000	63.5000	25%	Increase	
	PT8ZX	ISDN PORT	54.1000	67.0000	24%	Increase	
	QSTT1	QWEST LR TO TX T-1	406.0000	505.0000	24%	Increase	
	SFT11	SHARED T1 BAND 1	333.0000	415.0000	25%	Increase	
	SHDT1	SHARED T-1 ASTA & ADFA	487.0000	605.0000	24%	Increase	
	SL-T1	T-1 LEVEL OF SERVICE	566.0000	705.0000	25%	Increase	
	STAIP	STATIC IP ADDRESS	5.4000	6.7500	25%	Increase	
	SWZER	T1 CKT PACK	204.0000	252.5000	24%	Increase	
	T15CX	ISDN TRUNKS	21.5000	26.7500	24%	Increase	
	T1DI	T-1 DEDICATED INTERNET	625.0000	775.0000	24%	Increase	
	T1DIWIN	WINDSTREAM T-1 DEDICATED	370.0000	460.0000	24%	Increase	
	T1DIWINDPB	WINDSTREAM T-1 DED INT SP	552.0000	685.0000	24%	Increase	
	T1IC	1.5M INTERNET CONNECTIVIT	203.0000	252.5000	24%	Increase	
	T1TEX	T-1 LITTLE ROCK - TEXARKA	1,099.0000	1,370.0000	25%	Increase	
	TMEC2	CHANNEL TERMINATION	107.0000	133.0000	24%	Increase	
	TMEC3	CHANNEL TERM ACCESS 1.54	193.0000	240.0000	24%	Increase	
	TMEC4	SPECIAL CHANNEL TERMINATI	106.0000	132.0000	25%	Increase	
	TMECN	NECA TARIFF CHAN. TERM. 1	179.0000	222.5000	24%	Increase	
	TMECP	ATT-SBC CHAN TERM PTP T1	110.0000	137.0000	25%	Increase	
	TMECS	ATT-SBC CHAN TERM 1.55M	120.0000	149.0000	24%	Increase	
	TMECW	ALLTEL-WINDSTREAM CHAN TE	165.0000	205.0000	24%	Increase	
	TSPA3	AT&T Level 3	5.5000	6.7500	23%	Increase	
	TSPA4	AT&T Level 4	5.5000	6.7500	23%	Increase	
	TSPW3	Windstream Level 3	5.5000	6.7500	23%	Increase	
	TSPW4	Windstream Level 4	5.5000	6.7500	23%	Increase	
	UU6AC	ATM IMA	552.0000	685.0000	24%	Increase	
	VRZN3GSER	VERIZON CELLULAR SERVICE	104.0000	129.0000	24%	Increase	
	VSATBU256K	Back-up Service D-200 (2	85.4000	106.0000	24%	Increase	
	VSATBU512K	Back-up Service D-300 (51	127.0000	158.0000	24%	Increase	
	VSATIN512K	Internet BI-300 (512K up	115.0000	143.0000	24%	Increase	
	VSATINET	Dedicated Internet VSAT w	67.7000	84.0000	24%	Increase	
	VSATP1M	Primary Service D-400 (10	282.0000	350.0000	24%	Increase	
	VSATP256K	Primary Service D-200 (25	98.9000	123.0000	24%	Increase	
	VSATP512K	Primary Service D-300 (51	212.0000	262.5000	24%	Increase	
	VSATPBUM1M	Back-up Service D-400 (10	184.0000	227.5000	24%	Increase	
	VSATSTNET	Remote VSAT w/installatio	382.0000	475.0000	24%	Increase	
	WZMN2	ISDN T-1 SPAN	1,352.0000	1,680.0000	24%	Increase	
	ZSWZD	ISDN PRI T-1	420.0000	520.0000	24%	Increase	
	Connectivity - DSL (A11)	10MATTDI	10M AT&T DEDICATED INTERN	2,980.0000	3,200.0000	7%	Increase
		ATT3GDIS	AT&T CELLULAR SERVICE DIS	59.0000	63.5000	8%	Increase
		CCMEX	COX CABLE MODEM COMMERCIA	133.0000	143.0000	8%	Increase
		CMCM10/100VWOD	DSL - COMCAST 10M/100M Ca	599.0000	645.0000	8%	Increase
		CMCM10/50VWOD	DSL - COMCAST 10M/50M Cab	341.0000	367.5000	8%	Increase
		CMCM15/75VWOD	DSL - COMCAST 15M/75M Cab	466.0000	500.0000	7%	Increase
CMCM20/100VWOD		DSL - COMCAST 20M/100M Ca	601.0000	645.0000	7%	Increase	
CMCM3/16VWOD		DSL - COMCAST 3M/16M Cabl	162.0000	174.0000	7%	Increase	
CMCM7/27VWOD		DSL - COMCAST 7M/27M Cabl	267.0000	287.5000	8%	Increase	
CMCX1/5VWOD		DSL - COX 1M/5M Cable Mod	118.0000	127.0000	8%	Increase	
CMCX10/80VWOD		DSL - COX 10M/80M Cable M	948.0000	1,020.0000	8%	Increase	
CMCX2/10VWOD		DSL - COX 2M/10M Cable Mo	191.0000	205.0000	7%	Increase	
CMCX20/100VWOD		DSL - COX 20M/100M Cable	1,232.0000	1,320.0000	7%	Increase	
CMCX20/150VWOD		DSL - COX 20M/150M Cable	1,313.0000	1,410.0000	7%	Increase	
CMCX3/15VWOD		DSL - COX 3M/15M Cable Mo	273.0000	292.5000	7%	Increase	
CMCX4/28VWOD		DSL - COX 4M/28M Cable Mo	452.0000	485.0000	7%	Increase	
CMCX5/50VWOD		DSL - COX 5M/50M Cable Mo	645.0000	695.0000	8%	Increase	
CMSL512/3VWOD		Suddenlink VPN 512K/3M Ca	124.0000	133.0000	7%	Increase	
CMSL768/6VWOD		Suddenlink VPN 768K/6M Ca	139.0000	149.0000	7%	Increase	
DSL		DSL/CABLE	109.0000	117.0000	7%	Increase	
DSLALLC1/10		DSL - Allcom 1/10MB	135.0000	145.0000	7%	Increase	
DSLALLC1/20		DSL - Allcom 1/20MB	210.0000	225.0000	7%	Increase	
DSLALLC2/40		DSL - Allcom 2/40MB	432.0000	465.0000	8%	Increase	
DSLALLC5/50		DSL - Allcom 5/50MB	592.0000	635.0000	7%	Increase	
DSLAT1/10IPVWD		DSL - AT&T 1M/10M Dialton	139.0000	149.0000	7%	Increase	
DSLAT1/12IPVWD		DSL - AT&T 1M/12M Dialton	152.0000	163.0000	7%	Increase	
DSLAT1/12IPVWOD		DSL - AT&T 1M/12.0M No Di	167.0000	180.0000	8%	Increase	
DSLAT1/18IPVOD		DSL - AT&T 1M/18.0M No Di	228.0000	245.0000	7%	Increase	
DSLAT1/18IPVWD		DSL - AT&T 1M/18M Dialton	185.0000	199.0000	8%	Increase	
DSLAT1/24IPVWD		DSL - AT&T 1M/24M Dialton	209.0000	225.0000	8%	Increase	
DSLAT384/1.5IPVWD		DSL - AT&T 384K/1.5M Dial	102.0000	110.0000	8%	Increase	
DSLAT384/1.5IPVWOD		DSL - AT&T 384K/1.5M No D	117.0000	126.0000	8%	Increase	
DSLAT384/1.5VWD		DSL HSI - AT&T 384K/1.5M	102.0000	110.0000	8%	Increase	
DSLAT384/1.5VWOD		DSL HSI - AT&T 384K/1.5M	117.0000	126.0000	8%	Increase	
DSLAT384/768IPVWD		DSL - AT&T 384K/768K Dial	94.0000	101.0000	7%	Increase	
DSLAT384/768IPVWOD		DSL - AT&T 384K/768K No D	102.0000	110.0000	8%	Increase	
DSLAT512/3IPVWD		DSL - AT&T 512K/3.0M Dial	113.0000	121.0000	7%	Increase	
DSLAT512/3IPVWOD		DSL - AT&T 512K/3.0M No D	128.0000	138.0000	8%	Increase	
DSLAT512/3VWD		DSL HSI - AT&T 512K/3.0M	113.0000	121.0000	7%	Increase	
DSLAT512/3VWOD		DSL HSI - AT&T 512K/3.0M	128.0000	138.0000	8%	Increase	

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
Connectivity - DSL (A11)	DSLAT768/6IPVWD	DSL - AT&T 768K/6.0M Dial	113.0000	121.0000	7%	Increase
	DSLAT768/6IPVWOD	DSL - AT&T 768K/6.0M No D	127.0000	137.0000	8%	Increase
	DSLAT768/6VWVD	DSL HSI - AT&T 768K/6.0M	113.0000	121.0000	7%	Increase
	DSLAT768/6VWOD	DSL HSI - AT&T 768K/6.0M	127.0000	137.0000	8%	Increase
	DSLATT1/10	DSL - AT&T 1/10MB	97.0000	104.0000	7%	Increase
	DSLATT1/18	DSL - AT&T 1/18MB	117.0000	126.0000	8%	Increase
	DSLATT1/24	DSL - AT&T 1/24MB	131.0000	141.0000	8%	Increase
	DSLATT768K- D	DSL - AT&T 768K/6MB (ADS	97.0000	104.0000	7%	Increase
	DSLATT768K- L	DSL - AT&T 768K/6MB (AD	82.0000	88.0000	7%	Increase
	DSLCCENT1.5/15	DSL - CenturyLink 1.5/15	137.0000	147.0000	7%	Increase
	DSLCCENT1.5M	CENTURYLINK 512K/1.5M DSL	69.0000	74.0000	7%	Increase
	DSLCCENT1/10	DSL - CenturyLink 1/10MB	137.0000	147.0000	7%	Increase
	DSLCCENT1/4-8M	DSL CENTURYLINK 1/4M to	83.0000	89.0000	7%	Increase
	DSLCCENT1/6	DSL CENTURYLINK 1/6M	83.0000	89.0000	7%	Increase
	DSLCL1.5/15VWVD	DSL - CenturyLink 1.5M/15	225.0000	242.5000	8%	Increase
	DSLCL1/10B1VWOD	DSL - CenturyLink 1M/10M	167.0000	180.0000	8%	Increase
	DSLCL1/10B2VWOD	DSL - CenturyLink 1M/10M	196.0000	210.0000	7%	Increase
	DSLCL512/1.5B1VWOD	DSL - CenturyLink 512K/1.	128.0000	138.0000	8%	Increase
	DSLCL512/1.5B2VWOD	DSL - CenturyLink 512K/1.	159.0000	171.0000	8%	Increase
	DSLCL512/1.5VWVD	DSL - CenturyLink 512K/1.	115.0000	124.0000	8%	Increase
	DSLCL640/3B1VWOD	DSL - CenturyLink 640K/3M	139.0000	149.0000	7%	Increase
	DSLCL640/3B2VWOD	DSL - CenturyLink 640K/3M	168.0000	181.0000	8%	Increase
	DSLCL640/3VWVD	DSL - CenturyLink 640K/3M	125.0000	134.0000	7%	Increase
	DSLCL768/10VWVD	DSL CENTURYLINK 768K/10	135.0000	145.0000	7%	Increase
	DSLCCNARTEL	CENTRAL ARKANSAS TELCO DS	83.0000	89.0000	7%	Increase
	DSLCCOX1/5	DSL - Cox 1/5MB	79.0000	85.0000	8%	Increase
	DSLCCOX2/10	DSL - Cox 2/10MB	138.0000	148.0000	7%	Increase
	DSLCCOX3/15	DSL - Cox 3/15MB	261.0000	280.0000	7%	Increase
	DSLCT	CENTURY TEL - PRIMARY DSL	142.0000	153.0000	8%	Increase
	DSLLEM	EMPLOYEE DSL SERVICE	55.0000	59.0000	7%	Increase
	DSLHG	ALLTEL - INCUMBENT DSL	139.0000	149.0000	7%	Increase
	DSLINET	DSL Yelcot Internet	28.0000	30.0000	7%	Increase
	DSLRLR	ALLTEL - DSL COMPETITIVE	128.0000	138.0000	8%	Increase
	DSLMDAD1/10	DSL - Madison Co 1/10MB	240.0000	257.5000	7%	Increase
	DSLMDAG1/10	DSL - Magtel 1/10MB	343.0000	370.0000	8%	Increase
	DSLMDCC1/10	DSL - McClint 1/10MB	356.0000	382.5000	7%	Increase
	DSLMTV 1/10	DSL - Mtn View 1/10MB	151.0000	162.0000	7%	Increase
	DSLNTAT1/10	DSL - NATCO 1/10MB	69.0000	74.0000	7%	Increase
	DSLNTAT2/20	DSL - NATCO 2/20MB	138.0000	148.0000	7%	Increase
	DSLNTAT4/50	NATCO DSL 4M/50M	275.0000	295.0000	7%	Increase
	DSLNP1	SBC - PREMIUM DSL	250.0000	270.0000	8%	Increase
	DSLPG1/4WDT	PRAIRIE GROVE DSL 1M/4M	127.0000	137.0000	8%	Increase
	DSLRRIT1/10	DSL - Ritter 1/10MB	97.0000	104.0000	7%	Increase
	DSLRRIT2/15	DSL - Ritter 2/15MB	110.0000	118.0000	7%	Increase
	DSLRSUD2/10	DSL - SuddenLink 2/10MB	274.0000	295.0000	8%	Increase
	DSLRSWAR 1/10	DSL - SWAR Telco 1/10MB	274.0000	295.0000	8%	Increase
	DSLRTRI1/10	DSL - TriCounty 1/10MB	172.0000	185.0000	8%	Increase
	DSLVP	VPN INDEPENDENT DSL	111.0000	119.0000	7%	Increase
	DSLW1/10VWVD	DSL - Windstream 1M/10M D	137.0000	147.0000	7%	Increase
	DSLW1/12VWVD	DSL - Windstream 1M/12M D	172.0000	185.0000	8%	Increase
	DSLW1/6VWVD	DSL - Windstream 1M/6M Di	118.0000	127.0000	8%	Increase
	DSLW2/24VWVD	DSL - Windstream 2M/24M D	244.0000	262.5000	8%	Increase
	DSLW384/1.5VWVD	DSL - Windstream 384K/1.5	93.0000	100.0000	8%	Increase
	DSLW4/24VWVD	DSL - Windstream 4M/24M D	244.0000	262.5000	8%	Increase
	DSLW4/40VWVD	DSL - Windstream 4M/40M D	312.0000	335.0000	7%	Increase
	DSLW768/3VWVD	DSL - Windstream 768K/3M	108.0000	116.0000	7%	Increase
	DSLW768/6VWVD	DSL WINDSTREAM 768K/6M	123.0000	132.0000	7%	Increase
	DSLWIND1/10	DSL - Windstream 1/10MB	69.0000	74.0000	7%	Increase
	DSLWIND1/6M	DSL - Windstream 1/6MB	62.0000	66.5000	7%	Increase
	DSLWIND384	DSL - Windstream 384k/1.	49.0000	52.5000	7%	Increase
	DSLWIND768	DSL - Windstream 786k/3M	55.0000	59.0000	7%	Increase
	DSLVEL1.5M	DSL Yelcot 512K/1.5M	69.0000	74.0000	7%	Increase
	DSLVEL6M	DSL Yelcot 768K/6M	97.0000	104.0000	7%	Increase
	DSLVELC1/10	DSL - Yelcot Telephone 1	123.0000	132.0000	7%	Increase
	IPALLC1	Static IP Address - Allco	14.4000	15.5000	8%	Increase
	IPATT13	Static IP Address -AT&T (138.0000	148.0000	7%	Increase
	IPATT29	Static IP Address -AT&T (272.0000	292.5000	8%	Increase
	IPATT61	Static IP Address -AT&T (410.0000	440.0000	7%	Increase
	IPCENT14	Static IP Address - Centu	69.0000	74.0000	7%	Increase
	IPCENT6	Static IP Address - Centu	28.0000	30.0000	7%	Increase
	IPCOX3	Static IP Address - Cox (7.8000	8.5000	9%	Increase
	IPMAD1	Static IP Address - Madis	28.0000	30.0000	7%	Increase
	IPMAG1	Static IP Address - Magte	28.0000	30.0000	7%	Increase
	IPMCC1	Static IP Address - McCli	14.4000	15.5000	8%	Increase
	IPMTV1	Static IP Address - Mtn V	28.0000	30.0000	7%	Increase
	IPNAT1	Static IP Address - NATCO	14.4000	15.5000	8%	Increase
	IPSWAR1	Static IP Address - SWAR	28.0000	30.0000	7%	Increase
	IPTR1	Static IP Address - TriCo	21.1000	22.7500	8%	Increase
	IPWIND16	Static IP Address - Winds	43.0000	46.2500	8%	Increase
	IPWIND32	Static IP Address - Winds	64.0000	69.0000	8%	Increase
	IPWIND4	Static IP Address - Winds	21.0000	22.5000	7%	Increase
	IPWIND8	Static IP Address - Winds	32.0000	34.5000	8%	Increase
	IPYELC1	Static IP Address - Yelco	14.4000	15.5000	8%	Increase
	SLINK8M1M	SUDDENLINK 8M UP 1M DOWN	176.0000	189.0000	7%	Increase

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
Connectivity - DSL (A11)	VRZNDIS	VERIZON CELLULAR SERVICE	59.0000	63.5000	8%	Increase
Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps	215.0000	80.5000	-63%	Decrease
	IN100	INTERNET ACCESS 100Mbps	1,400.0000	525.0000	-63%	Decrease
	IN105	INTERNET ACCESS 10.5M	230.0000	86.5000	-62%	Decrease
	IN10MCR	10M INTERNET CREDIT	215.0000	80.5000	-63%	Decrease
	IN11	INTERNET ACCESS 11Mbps	245.0000	92.0000	-62%	Decrease
	IN12M	INTERNET 12M	265.0000	99.5000	-62%	Decrease
	IN12MCR	12M INTERNET CREDIT	265.0000	99.5000	-62%	Decrease
	IN135	INTERNET ACCESS 135Mbps	1,750.0000	655.0000	-63%	Decrease
	IN15	INTERNET ACCESS 15Mbps	330.0000	124.0000	-62%	Decrease
	IN150	INTERNET ACCESS 150Mbps	1,820.0000	685.0000	-62%	Decrease
	IN16M	INTERNET ACCESS 16M	355.0000	133.0000	-63%	Decrease
	IN18M	INTERNET ACCESS 18M	395.0000	148.0000	-63%	Decrease
	IN18MCR	INTERNET ACCESS CREDIT 18	395.0000	148.0000	-63%	Decrease
	IN1G	INTERNET ACCESS 1G	6,860.0000	2,570.0000	-63%	Decrease
	IN20	INTERNET ACCESS 20Mbps	435.0000	163.0000	-63%	Decrease
	IN200	INTERNET ACCESS 200M	2,100.0000	790.0000	-62%	Decrease
	IN20MCR	INTERNET 20M CREDIT	435.0000	163.0000	-63%	Decrease
	IN22M	INTERNET ACCESS 22M	485.0000	182.0000	-62%	Decrease
	IN250	INTERNET ACCESS 250M	2,310.0000	865.0000	-63%	Decrease
	IN25M	INTERNET ACCESS 25M	545.0000	205.0000	-62%	Decrease
	IN2M	INTERNET ACCESS 2M	45.0000	17.0000	-62%	Decrease
	IN2MCR	2M INTERNET CREDIT	45.0000	17.0000	-62%	Decrease
	IN30	INTERNET ACCESS 30Mbps	580.0000	217.5000	-63%	Decrease
	IN300	INTERNET ACCESS 300M	2,815.0000	1,060.0000	-62%	Decrease
	IN32M	INTERNET 32M	615.0000	230.0000	-63%	Decrease
	IN33	INTERNET ACCESS CAPITOL C	18.5000	7.0000	-62%	Decrease
	IN38K	INTERNET ACCESS 384Kbps	11.0000	4.1500	-62%	Decrease
	IN3M	INTERNET ACCESS 3Mbps	67.0000	25.2500	-62%	Decrease
	IN3MCR	INTERNET - 3M CREDIT	67.0000	25.2500	-62%	Decrease
	IN4.5M	INTERNET ACCESS 4.5M	100.0000	37.5000	-63%	Decrease
	IN4.5MCR	4.5M INTERNET CREDIT	100.0000	37.5000	-63%	Decrease
	IN40M	INTERNET 40M	740.0000	277.5000	-63%	Decrease
	IN45	INTERNET ACCESS 45MB	840.0000	315.0000	-63%	Decrease
	IN4M	INTERNET 4M	89.0000	33.5000	-62%	Decrease
	IN4MCR	4M INTERNET CREDIT	89.0000	33.5000	-62%	Decrease
	IN5	INTERNET ACCESS 5Mbps	110.0000	41.2500	-63%	Decrease
	IN50	INTERNET ACCESS 50Mbps	930.0000	350.0000	-62%	Decrease
	IN500	INTERNET ACCESS 500M	3,990.0000	1,500.0000	-62%	Decrease
	IN512	INTERNET ACCESS 512K	14.0000	5.2500	-63%	Decrease
	IN56K	INTERNET ACCESS 56Kbps	2.0000	0.7500	-62%	Decrease
	IN6	INTERNET ACCESS 6Mbps	130.0000	48.7500	-63%	Decrease
	IN60	INTERNET ACCESS 60Mbps	1,015.0000	380.0000	-63%	Decrease
	IN6MCR	6M INTERNET CREDIT	130.0000	48.7500	-63%	Decrease
	IN7.5M	INTERNET ACCESS 7.5M	165.0000	62.0000	-62%	Decrease
	IN7.5MCR	7.5M INTERNET CREDIT	165.0000	62.0000	-62%	Decrease
	IN70	INTERNET ACCESS 70Mbps	1,085.0000	407.5000	-62%	Decrease
	IN76K	INTERNET ACCESS 768K	22.0000	8.2500	-63%	Decrease
	IN7M	INTERNET ACCESS 7Mbps	155.0000	58.0000	-63%	Decrease
	IN8M	INTERNET 8M	175.0000	65.5000	-63%	Decrease
	IN8MCR	INTERNET - 8M CREDIT	175.0000	65.5000	-63%	Decrease
	IN9M	INTERNET 9M	195.0000	73.0000	-63%	Decrease
	INM	INTERNET ACCESS 1Mbps	25.0000	9.5000	-62%	Decrease
	INSOS	SEC. OF STATE INTERNET SI	11.0000	4.1500	-62%	Decrease
	INT1	INTERNET ACCESS 1.5Mbps	35.0000	13.2500	-62%	Decrease
	INT1CR	INTERNET ACCESS 1.5Mbps (35.0000	13.2500	-62%	Decrease
	INTETHR1G	1G Internet PoP transport	3,000.0000	1,130.0000	-62%	Decrease
	INTFLEX150M	DIS_Per Meg Flexible Inte	9.1000	3.4000	-63%	Decrease
	INTFLEX250M	DIS_Per Meg Flexible Inte	7.8400	2.9500	-62%	Decrease
	INTFLEX500M	DIS_Per Meg Flexible Inte	6.7500	2.5500	-62%	Decrease
	INTFLEX700M	DIS_Per Meg Flexible Inte	6.4400	2.4000	-63%	Decrease
	VSATJUP1GT	HUGHES JUPITER ADDL 1GB T	21.0000	8.0000	-62%	Decrease
	VSATJUP2GT	HUGHES JUPITER ADDL 2GB T	37.0000	14.0000	-62%	Decrease
	VSATJUP500MT	HUGHES JUPITER ADDL 500MB	11.5000	4.3000	-63%	Decrease
	VSATJUPB400	HUGHES JUPITER BUS 400 (2	407.5000	153.0000	-62%	Decrease
	VSATJUPBUSDAY	HUGHES BUSINESS DAY SERVI	46.5000	17.5000	-62%	Decrease
	VSATJUPMCALDAY	HUGHES CALENDAR DAY SERVI	53.0000	20.0000	-62%	Decrease
	VSATJUPMTC127	HUGHES SAME DAY SERVICE 1	60.0000	22.5000	-63%	Decrease
	VSATJUPMTC247	HUGHES SAME DAY SERVICE 2	64.5000	24.2500	-62%	Decrease
E-mail (E06)	680	EXCH E-MAIL EDUCATN	4.2500	3.7500	-12%	Decrease
	681	EXCH E-MAIL GOVT	5.5000	3.7500	-32%	Decrease
	682	EXCH EXTRA SPACE	0.0200	0.0000	-100%	Decrease
	683	EXCH MS DOM&ACT DIR	4.0000	2.7000	-33%	Decrease
Long Distance (C01)	CNFAATT800CAN	AUDIO CONFERENCING TOLL F	0.2600	0.3067	18%	Increase
	CNFAATTCD	CONFERENCE CALL CD RECORD	67.5000	79.5000	18%	Increase
	CNFAATTLTD	AUDIO CONFERENCING USING	0.0460	0.0543	18%	Increase
	CNFAAATOPR	AUDIO CONFERENCING OPERAT	0.2600	0.3067	18%	Increase
	CNFWATTH	WEB CONFERENCING PER HOST	0.1000	0.1180	18%	Increase
	CNFWATTLIC	LICENSED WEB CONFERENCING	11.5000	13.5000	17%	Increase
	DA	DIRECTORY ASSISTANCE	0.6750	0.7963	18%	Increase
	LD	LONG DISTANCE	0.0410	0.0484	18%	Increase
	SAVER	1+ SAVER DIRECT CALLING P	23.7000	28.0000	18%	Increase
	TFB02	LOCAL EXCHANGE USAGE	40.5000	47.7500	18%	Increase

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
Long Distance (C01)	TFU	OUT DIAL	40.5000	47.7500	18%	Increase
	WATIN	WATS LINE INWARD	40.0900	47.2500	18%	Increase
Prof Svcs - Labor, Field Support (D10)	140	MICROCOMPUTER SVCS N	16.0000	17.5000	9%	Increase
	154	TELECOMMUNICATIONS	33.5500	36.5000	9%	Increase
	156	END-USER SUPPORT	26.9700	29.5000	9%	Increase
	166	END-USER SUPPORT	55.0000	60.0000	9%	Increase
Prof Svcs - Labor, Network Support (D11)	164	NETWORK MANAGEMENT	54.0000	80.0000	48%	Increase
Prof Svcs - Labor, Security (D02)	169	LABOR-SECURITY SVCS	69.0000	85.0000	23%	Increase
	188	SSL CERTIFICATE-2YR	1,875.0000	1,970.0000	5%	Increase
	189	SSL ACCELERATOR	4,850.0000	5,090.0000	5%	Increase
	DL-COLE	DED LABOR AGRMT - COLE	5,714.0000	6,000.0000	5%	Increase
	DL-HARVISON	DED LABOR AGRMT - CHAD HA	8,097.0000	8,500.0000	5%	Increase
	DL-MALOY	DED LABOR AGRMT - MALOY	6,059.7300	6,360.0000	5%	Increase
Shared Services - Print (E026)	220	SPECIAL FORM 0002	24.0000	24.5000	2%	Increase
	221	SPECIAL FORM 0003	36.5000	24.5000	-33%	Decrease
	227	SPECIAL FORM 126S	5.8000	24.5000	322%	Increase
	230	SPECIAL FORM 100S	17.0000	24.5000	44%	Increase
	232	SPECIAL FORM 0001	8.0000	24.5000	206%	Increase
	233	SPECIAL FORM 102S	41.2000	24.5000	-41%	Decrease
	234	SPECIAL FORM 104S	17.0000	24.5000	44%	Increase
	236	SPECIAL FORM 124S	150.0000	24.5000	-84%	Decrease
	245	SPECIAL FORM 106S	7.7500	24.5000	216%	Increase
	27	LASER PRINTING	6.7000	9.5000	42%	Increase
	Shared Services - Tape (E024)	318	TAPE STORAGE	0.1170	0.0963	-18%
652		3480-TAPE CARTRIDGE	12.0000	9.7500	-19%	Decrease
UNIX Servers (E022)	180	UNIX PROCESSING	925.0000	805.0000	-13%	Decrease
	184	LINUX PROCESSING	450.0000	390.0000	-13%	Decrease
	1VMLINCPU	Intel Virtual Machine L	25.0000	21.7500	-13%	Decrease
	1VMLINMEM	Intel Virtual Machine L	15.0000	13.0000	-13%	Decrease
	1VMRHCPU	Intel Virtual Machine L	40.0000	34.7500	-13%	Decrease
	1VMRHMEM	Intel Virtual Machine L	15.0000	13.0000	-13%	Decrease
	DEDUNIXBANDS	DEDICATED AIX HOST BAND	21,225.0000	14,210.0000	-33%	Decrease
	11503	CISCO CSS 11503 W/SSL	1,200.0000	1,990.0000	66%	Increase
	16010	ROUTER 1601 OWNED	52.8000	87.5000	66%	Increase
	1601R	ROUTER 1601R OWNED	96.0000	159.0000	66%	Increase
17200	ROUTER 1720 OWNED	52.8000	87.5000	66%	Increase	
17210	ROUTER 1721 OWNED	52.8000	87.5000	66%	Increase	
17600	CISCO 1760 ROUTER OWNED	52.8000	87.5000	66%	Increase	
1841L	CISCO 1841 ROUTER - LEASE	52.8000	87.5000	66%	Increase	
18410	CISCO 1841 ROUTER - OWNED	52.8000	87.5000	66%	Increase	
1841OCR	CISCO 1841 ROUTER - OWNED	52.8000	87.5000	66%	Increase	
1841S	CISCO 1841 ROUTER SPLIT	26.4000	43.7500	66%	Increase	
1921R	CISCO 1921 ROUTER	52.8000	87.5000	66%	Increase	
1941R	CISCO 1941 ROUTER	52.8000	87.5000	66%	Increase	
1LMCZ	LOCAL CHANNEL DEDICATED C	0.8000	1.3500	69%	Increase	
20MDI/R	UACC-MLTN Managed Svc -to	5,645.0000	9,370.0000	66%	Increase	
26XXR	26XX CISCO ROUTER	102.0000	169.0000	66%	Increase	
2811L	CISCO 2811 ROUTER-LEASED	102.0000	169.0000	66%	Increase	
2811R	CISCO 2811 ROUTER	102.0000	169.0000	66%	Increase	
2851R	CISCO 2851 ROUTER	258.0000	427.5000	66%	Increase	
2901R	CISCO 2901 ROUTER	52.8000	87.5000	66%	Increase	
2911R	CISCO 2911 ROUTER	102.0000	169.0000	66%	Increase	
2950T	CISCO SWITCH 2950T	40.0000	66.5000	66%	Increase	
29X48	Cisco 2960, 48 Port	91.2000	151.0000	66%	Increase	
30MDI/R	UACC-MLTN Managed Svc -to	6,240.0000	10,360.0000	66%	Increase	
3524S	CISCO 3524-XL-EN SWITCH	88.8000	147.0000	66%	Increase	
3548S	CISCO 3548-XL-EN SWITCH	120.0000	199.0000	66%	Increase	
3560/48	CISCO 3560, 48 PORT, SX	105.0000	174.0000	66%	Increase	
35X12	CISCO 3560, 12 PORTS	56.0000	93.0000	66%	Increase	
35X24	CISCO 3560, 24 PORTS	88.8000	147.0000	66%	Increase	
35X48	CISCO 3560, 48 PORTS	120.0000	199.0000	66%	Increase	
35X48D	Cisco 3560, 48 Port, Data	120.0000	199.0000	66%	Increase	
35XX-N	NON-VOIP CISCO 35XX POWER	160.0000	265.0000	66%	Increase	
35XXNP	CISCO 3524 NON-POWERING S	88.8000	147.0000	66%	Increase	
36XXR	36XX CISCO ROUTER	320.0000	530.0000	66%	Increase	
36XXV	CISCO 36XXV (VOICE EQUIPP	576.0000	955.0000	66%	Increase	
3725V	Cisco 3725 Router W/Voice	688.0000	1,140.0000	66%	Increase	
371MA	CISCO 325 ROUTER W/ ATM I	275.0000	457.5000	66%	Increase	
37K9S	CISCO 3725 ROUTER SM/K9	576.0000	955.0000	66%	Increase	
37XXS	CISCO 3725 ROUTER SM	304.0000	505.0000	66%	Increase	
3825ADEM	CISCO 3825 FOR ADEM	320.0000	530.0000	66%	Increase	
38XXX	CISCO 3825 ROUTER	373.0000	620.0000	66%	Increase	
39XX	CISCO 39XX ROUTER	373.0000	620.0000	66%	Increase	
4006S	CISCO 4006-S2 SWITCH	502.0000	835.0000	66%	Increase	
40MDI/R	UACC-MLTN Managed Svc -to	10,992.0000	18,250.0000	66%	Increase	
4506S	CISCO 4506S, 3-48 PORTS	715.0000	1,190.0000	66%	Increase	
4596MTCE4	Cisco 4506 switch mtce on	186.0000	310.0000	67%	Increase	
45X48	CISCO 4506, 2-48 PORTS	370.0000	615.0000	66%	Increase	
4948/48	CISCO 4948 SWITCH 48 PORT	244.0000	405.0000	66%	Increase	

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease
User Equipment (A03)	6506	CISCO SWITCH 6506	2,320.0000	3,850.0000	66%	Increase
	851SOHOETH	Cisco 851 Ethernet SOHO	11.2000	18.5000	65%	Increase
	857SOHODSL	Cisco 857 ADSL SOHO Rout	14.0000	23.2500	66%	Increase
	8PHUB	8-PORT HUB	10.4000	17.2500	66%	Increase
	A5510	CISCO ASA5510	240.0000	397.5000	66%	Increase
	ACESSA-SL100	AGGREGATOR 100BW	71.0000	118.0000	66%	Increase
	ACESSA-SL250	AGGREGATOR 250BW	111.0000	184.0000	66%	Increase
	Cisco 4506S	Cisco 4506 Switch	1,288.0000	2,140.0000	66%	Increase
	ECESSA-SL100	SHIELDLINK 100 BANDWIDTH	71.0000	118.0000	66%	Increase
	ECESSA-SL250	SHIELDLINK 250 BANDWIDTH	111.0000	184.0000	66%	Increase
	ECESSA-SL500	SHIELDLINK 500 BANDWIDTH	139.0000	230.0000	65%	Increase
	ENG1T1	Engage IP-Tube DLT1,Dual	139.0000	230.0000	65%	Increase
	ENG2T1OP	Engage IP-Tube DL Link Pr	36.8000	61.0000	66%	Increase
	ENGPWROP	Engage IP Tube DL Pass-Th	104.0000	173.0000	66%	Increase
	ETHR4PORTC	CISCO 4 PORT ETHERNET MOD	11.7000	19.5000	67%	Increase
	ETHRANTCOAX	ANT COAX PER 25FT	3.0000	5.0000	67%	Increase
	ETHRANTDIR	EXTERNAL PANEL ANTENNA	8.2500	13.7500	67%	Increase
	ETHRANTOMNI	EXTERNAL OMNI ANTENNA	8.0000	13.2500	66%	Increase
	ETHREXTWIRED	ETHERNET EXTENDER BASIC W	19.0000	31.5000	66%	Increase
	ETHREXTWIREL	ETHERNET EXTENDER BASIC	18.0000	30.0000	67%	Increase
	J2350	JUNIPER J2350 ROUTER	65.0000	108.0000	66%	Increase
	LD060	TOKEN RING EXTENSION RATE	2,749.0000	4,560.0000	66%	Increase
	LD070	ROUTER MAINTENANCE	32.0000	53.0000	66%	Increase
	LD072	ROUTER MAINTENANCE 4-WAN	80.0000	133.0000	66%	Increase
	LS021	VTEL EQUIPMENT MAINTENANC	406.0000	675.0000	66%	Increase
	LT348	VIDEO CSU	48.0000	79.5000	66%	Increase
	LT349	DSU/CSU	48.0000	79.5000	66%	Increase
	LT351	TAU-S	21.8000	36.2500	66%	Increase
	LT363	TAU 2520	16.1000	26.7500	66%	Increase
	LT380	SHARED ROUTER PORT	440.0000	730.0000	66%	Increase
	LT382	ROUTER - RNX 300 ONLY	220.0000	365.0000	66%	Increase
	LT383	CISCO 24 PORT SWITCH	68.8000	114.0000	66%	Increase
	LT385	GDC2020 MODEM	80.0000	133.0000	66%	Increase
	LT386	3056BSU MODEM	48.0000	79.5000	66%	Increase
	LT387	3440 MODEM	48.0000	79.5000	66%	Increase
	LT388	96MPX MODEM	48.0000	79.5000	66%	Increase
	LT392	RACAL-MILGO DSU/CSU	83.2000	138.0000	66%	Increase
	LT396	EXCALIBUR DAP MULTI-RATE	48.0000	79.5000	66%	Increase
	LT397	EXCALIBUR DAP MULTI-RATE	48.0000	79.5000	66%	Increase
	LT398	56/64K DSU	48.0000	79.5000	66%	Increase
	LT399	56K/64K DSU	48.0000	79.5000	66%	Increase
	LT406	RBX100-E4 ROUTER	94.4000	157.0000	66%	Increase
	LT408	RATE 0051 - FIBER OPTICS	2,712.0000	4,500.0000	66%	Increase
	LT409	BERRYVILLE SCHOOL DIST FI	240.0000	397.5000	66%	Increase
	LT411	RBX100-E8-GT100,8MB,4ETHX	134.0000	222.5000	66%	Increase
	LT412	RBX200 - 8MB 1ETH & 2 WAN	138.0000	230.0000	67%	Increase
	LT413	RBX200 - 8MB 1TR & 2 WAN	157.0000	260.0000	66%	Increase
	LT501	ROUTER ETHERNET 4X2	107.0000	178.0000	66%	Increase
	LT503	ROUTER ETHERNET 8X4	141.0000	235.0000	67%	Increase
	LT504	ROUTER TOKEN RING 8X4	165.0000	275.0000	67%	Increase
	M86-WFR350	WEB FILTER R350	76.0000	126.0000	66%	Increase
	M86-WFR550	WEB FILTER R550	87.0000	144.0000	66%	Increase
	ME3400E	Cisco ME3400E Router/Mux	95.0000	158.0000	66%	Increase
	NETROUTE	DIS NETWORK ROUTING CHARG	52.8000	87.5000	66%	Increase
	POEINJ	POWER OVER ETHERNET (POE)	4.1000	6.7500	65%	Increase
	PX515	PIX515 FIREWALL	192.0000	320.0000	67%	Increase
	PX51F	CISCO PIX 515 VPN W/FAILO	448.0000	745.0000	66%	Increase
	S17XX	SHARED 17XX CISCO ROUTER	67.2000	112.0000	67%	Increase
	SRX220	JUNIPER SRX220 ROUTER	52.8000	87.5000	66%	Increase
	SRX440	JUNIPER SRX240 ROUTER	106.0000	176.0000	66%	Increase
	STACK24	SECURE STACK 24 PORT	91.2000	151.0000	66%	Increase
	STACK48	SECURE STACK 48 PORT	149.0000	247.5000	66%	Increase
	SW16P	16 PORT SW. MOD. 37XX ROU	20.8000	34.5000	66%	Increase
	SW3550-12F-N	NON-VOIP Cisco 12 Port Fi	432.0000	715.0000	66%	Increase
	SW3560-48-N	NON-VOIP Cisco 48 Port PO	216.0000	357.5000	66%	Increase
	SW3560-8-N	NON-VOIP Cisco 8 Port POE	48.0000	79.5000	66%	Increase
	SW3750-12F-N	NON-VOIP Cisco 12 Port Fi	432.0000	715.0000	66%	Increase
	SW48P	48-Port POE Switch	256.0000	425.0000	66%	Increase
	SW5P	5-PORT SWITCH	16.0000	26.5000	66%	Increase
	SW8P	8-Port POE Switch	53.6000	89.0000	66%	Increase
	SWENTER-24-N	NON-VOIP Enterasys 24 Por	160.0000	265.0000	66%	Increase
	SWENTER-48-N	NON-VOIP Enterasys 48 Por	216.0000	357.5000	66%	Increase
	WANOP3M	WAN Optimization Applianc	712.0000	1,180.0000	66%	Increase
	WANOP45M	WAN Optimization Applianc	840.0000	1,390.0000	65%	Increase
	WANOP6M	WAN Optimization Applianc	968.0000	1,610.0000	66%	Increase
	WANOPT1	WAN Optimization Applianc	632.0000	1,050.0000	66%	Increase
	WICT1	T1 WIC CARD	29.0000	48.2500	66%	Increase
	WLANAPCL	WIRELESS ACCESS POINT	45.6000	75.5000	66%	Increase
	WLANCNTRL	WIRELESS ACCESS POINT CON	33.6000	56.0000	67%	Increase
	WLANINSTALL	INSTALLATION CHARGE	3,680.0000	6,110.0000	66%	Increase
	WLANMANT10	MERAKI ANT-10 5/7 DBI ANT	1.5000	2.5000	67%	Increase
	WLANMANT11	MERAKI ANT-11 5GHZ 14DDBI	2.5000	4.1500	66%	Increase
	WLANMANT13	MERAKI MR12 INDOOR TERMIN	24.5000	40.7500	66%	Increase
	WLANMR18	Meraki MR18 Indoor Termin	29.0000	48.2500	66%	Increase

Proposed Rate Adjustments

Category/IO	Item Number	Item Description	Current Rate	Proposed Rate	% Change	Increase or Decrease	
User Equipment (A03)	WLANMR26	MERAKI MR26 TERMINAL ACCE	40.5000	67.5000	67%	Increase	
	WLANMR66	MERAKI MR66 BRIDGE ACCESS	43.5000	72.0000	66%	Increase	
	WLANRDET	WIRELESS ROGUE DETECTION	16.8000	28.0000	67%	Increase	
Video Conferencing (A16)	SVADH	ADH SELECT VIDEO	810.0000	1,510.0000	86%	Increase	
	VIDBS	VIDEO BRIDGING AND SCHEDU	450.0000	835.0000	86%	Increase	
	VIDCIV	VIDEO CONFERENCING	275.0000	510.0000	85%	Increase	
	VIDMT	VIDEO END-POINT MANAGEMEN	30.0000	55.5000	85%	Increase	
	CTXAVM	ANALOG LINE FOR VOICEMAIL	7.3000	9.5000	30%	Increase	
Voice Mail (B031)	IPUM	IP UNIFIED MESSAGING	2.8000	3.5000	25%	Increase	
	LS018	INTERACTIVE VOICE RESPONS	5,760.0000	7,490.0000	30%	Increase	
	SOZSM	SMDI - VOICE MAIL PROCESS	36.0800	47.0000	30%	Increase	
	UCDVM	UCD GROUP MEMBER FOR VOIC	5.5000	7.2500	32%	Increase	
	US1BB	AT&T Unified Messaging/VM	23.5000	30.5000	30%	Increase	
	VM	VOICE MAIL	3.0000	3.9000	30%	Increase	
	VM2	SHARED VOICEMAIL 2 PERSON	6.0000	7.7500	29%	Increase	
	VM3	SHARED VOICEMAIL 3 PERSON	9.0000	11.7500	31%	Increase	
	VM4	SHARED VOICEMAIL 4 PERSON	12.0000	15.5000	29%	Increase	
	VM70	SBC CALL NOTES	23.5000	30.5000	30%	Increase	
	VMAPL	VOICE MAIL APPLICATION US	1,900.0000	2,470.0000	30%	Increase	
	VMCTL	VOICE MAIL - CENTURY TEL	5.4000	7.0000	30%	Increase	
	VMINF	INFORMATIONAL VOICE MAIL	13.0000	17.0000	31%	Increase	
	VMST0	CALL NOTES	16.0000	20.7500	30%	Increase	
	VMX1	VOICE MAILBOX (1) BILLABL	3.6500	4.7500	30%	Increase	
	VMX5	VOICE MAILBOX (5) BILLABL	18.2500	23.7500	30%	Increase	
	Windows Servers (E023)	1VMWINCPU	Intel Virtual Machine W	65.0000	31.0000	-52%	Decrease
		1VMWINMEM	Intel Virtual Machine W	15.0000	7.2500	-52%	Decrease
		301	SHAREPOINT HOSTING - AGEN	160.0000	220.0000	38%	Increase
		656	MAILING LIST SVCS	25.0000	20.5000	-18%	Decrease
z/OS - Batch Processing (E14)	1	CPU USAGE - DAY	1,000.0000	1,050.0000	5%	Increase	
	31	MIN JOB CHARGE	1.0000	1.0500	5%	Increase	
	32	MIN JOB CHARGE - JCL	0.5000	0.5248	5%	Increase	
	8	CPU USAGE-NIGHTTIME	615.0000	645.0000	5%	Increase	
z/OS - Transaction Processing (E15)	201	TERM TRANS TIME-DAY	0.8300	0.7110	-14%	Decrease	
	204	TP TRANSACTION-NIGHT	0.5200	0.4454	-14%	Decrease	

(1) The Arkansas Department of Information Systems (DIS) operates within the State of Arkansas to provide information technology services to State agencies and other approved governmental entities.

DIS operates on a cost recovery basis, guided by State laws and the Federal cost principles outlined in OMB Circular A-87. In accordance with A-87, DIS is permitted to recover the cost of services but is not permitted to operate at a profit. Under this mandate, DIS closely monitors over and under recoveries of cost for each category of service. An over or under recovery occurs when the cost of providing a service does not match the amount of revenue received for the service.

Rates that have been reduced in order to return a prior period over recovery of cost and do not reflect the current costs of providing the service. Therefore, a future rate increase will be necessary once the prior period over recovery is returned. Rate adjustment in the following service areas meet this criteria:

- Connectivity - Internet Access (A02)
- E-mail (E06)
- Shared Services - Tape (E024)
- UNIX Servers (E022)
- Windows Servers (E023)
- z/OS - Transaction Processing (E15)

Rate adjustments are necessary in order to remain compliant with State and Federal guidelines, enable DIS to recover the costs of services, and return over recoveries of cost.

(2) In the event that, outside of DIS' control, new taxes or fees are imposed on any DIS services after the proposed rates take effect, new taxes or fees will be directly passed through to customers as they occur.



Provisional New Service Rates
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Provisional New Service Rates

Category/IO	Item Number	Item Description	Proposed Rate	
Connectivity - Broadband (A04)	CC20M	Capitol Complex 20M	1,182.0000	
	CC2M	Capitol Complex 2M	149.0000	
	CC3GB	Capitol Complex 3GB	4,905.0000	
	CC4GB	Capitol Complex 4GB	5,118.0000	
	CC50M	Capitol Complex 50M	1,534.0000	
	CC5GB	Capitol Complex 5GB	5,331.0000	
	DSLCOMCAST10/50	Comcast Dedicated Internet 10M up and 50M down	176.0000	
	ETHRACLLR100ME	NGN - Ethernet - CenturyLink - Agg -100MB (K-12)	5,170.0000	
	ETHRACLLR150ME	NGN - Ethernet - CenturyLink - Agg -150MB (K-12)	6,380.0000	
	ETHRACLLR1GE	NGN - Ethernet - CenturyLink - Agg -1GB (K-12)	13,125.0000	
	ETHRACLLR20ME	NGN - Ethernet - CenturyLink - Agg -20MB (K-12)	3,080.0000	
	ETHRACLLR250ME	NGN - Ethernet - CenturyLink - Agg -250MB (K-12)	8,700.0000	
	ETHRACLLR500ME	NGN - Ethernet - CenturyLink - Agg -500MB (K-12)	10,450.0000	
	ETHRACLLR50ME	NGN - Ethernet - CenturyLink - Agg -50MB (K-12)	3,910.0000	
	ETHRACLLRK12100ME	NGN - Ethernet - CenturyLink - Agg -100MB (K-12)	5,735.0000	
	ETHRACLLRK12150ME	NGN - Ethernet - CenturyLink - Agg -150MB (K-12)	7,135.0000	
	ETHRACLLRK121GE	NGN - Ethernet - CenturyLink - Agg -1GB (K-12)	16,220.0000	
	ETHRACLLRK1220ME	NGN - Ethernet - CenturyLink - Agg -20MB (K-12)	3,325.0000	
	ETHRACLLRK12250ME	NGN - Ethernet - CenturyLink - Agg -250MB (K-12)	9,830.0000	
	ETHRACLLRK12500ME	NGN - Ethernet - CenturyLink - Agg -500MB (K-12)	12,155.0000	
	ETHRACLLRK1250ME	NGN - Ethernet - CenturyLink - Agg -50MB (K-12)	4,280.0000	
	ETHRPP10GDCW	Point to Point 10GB Connection from customer site to StateDataCenter-West	6,010.0000	
	ETHRSCLLR100MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-100MB (K-12)	5,190.0000	
	ETHRSCLLR100ME	NGN - Ethernet - CenturyLink - site to site - 100MB (K-12)	3,000.0000	
	ETHRSCLLR150MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-150MB (K-12)	6,455.0000	
	ETHRSCLLR150ME	NGN - Ethernet - CenturyLink - site to site - 150MB (K-12)	3,170.0000	
	ETHRSCLLR1G	NGN - Ethernet - CenturyLink - site to site - 1GB	12,655.0000	
	ETHRSCLLR1GAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-1GB (K-12)	14,680.0000	
	ETHRSCLLR1GE	NGN - Ethernet - CenturyLink - site to site - 1G (K-12)	7,685.0000	
	ETHRSCLLR20MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-20MB (K-12)	3,010.0000	
	ETHRSCLLR20ME	NGN - Ethernet - CenturyLink - site to site - 20MB (K-12)	2,570.0000	
	ETHRSCLLR250MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-250MB (K-12)	8,900.0000	
	ETHRSCLLR250ME	NGN - Ethernet - CenturyLink - site to site - 250MB (K-12)	3,420.0000	
	ETHRSCLLR500MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-500MB (K-12)	11,005.0000	
	ETHRSCLLR500ME	NGN - Ethernet - CenturyLink - site to site - 500MB (K-12)	5,020.0000	
	ETHRSCLLR50MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG-50MB (K-12)	3,870.0000	
	ETHRSCLLR50ME	NGN - Ethernet - CenturyLink - site to site - 50MB (K-12)	2,775.0000	
	MSM10M	Main Street Mall 10M Usage	573.0000	
	Connectivity - DSL (A11)	CMCM10/50VWOD	Comcast Dedicated Internet VPN to State network 10M up and 50M down	367.5000
		CMCM15/75VWOD	Comcast Dedicated Internet VPN to State network 15M up and 75M down	500.0000
		CMCM20/100VWOD	Comcast Dedicated Internet VPN to State network 20M up and 100M down	645.0000
		CMCM3/16VWOD	Comcast Dedicated Internet VPN to State network 3M up and 16M down	174.0000
		CMCX10/80VWOD	Cox Dedicated Internet VPN to State network 10M up and 80M down	1,020.0000
CMCX20/100VWOD		Cox Dedicated Internet VPN to State network 20M up and 100M down	1,320.0000	
CMCX20/150VWOD		Cox Dedicated Internet VPN to State network 20M up and 150M down	1,410.0000	
CMCX3/15VWOD		Cox Dedicated Internet VPN to State network 3M up and 15M down	292.5000	
CMCX4/28VWOD		Cox Dedicated Internet VPN to State network 4M up and 28M down	485.0000	
CMCX5/50VWOD		Cox Dedicated Internet VPN to State network 5M up and 50M down	695.0000	
CMSL512/3VWOD		Cable Modem Suddenlink VPN 512K/3M	133.0000	
CMSL768/6VWOD		Cable Modem Suddenlink VPN 768K/6M	149.0000	
DSLCL768/10VWD		DSL - CenturyLink 768/10M Dialtone Required	145.0000	

Provisional New Service Rates

Category/IO	Item Number	Item Description	Proposed Rate
Connectivity - DSL (A11)	DSLPG1/4WDT	Devil's Den Internet DSL w/ DT 1M/4M	137.0000
	DSLW2/10VWD	SWATCO Dedicated Internet VPN to State network 2M up and 10M down with dialtone	237.0000
	DSLW768/6VWD	DSL - CenturyLink 768/10M Dialtone Required	132.0000
Connectivity - Internet Access (A02)	IN300	INTERNET ACCESS 300M	1,060.0000
	IN4M	INTERNET 4M	33.5000
	IN4M-CR	INTERNET 4M-CREDIT	(126.0000)
	VSATJUP1GT	Hughes Jupiter addl 1GB token	8.0000
	VSATJUP2GT	Hughes Jupiter addl 2GB token	14.0000
	VSATJUP500MT	Hughes Jupiter addl 500MB token	4.3000
	VSATJUPB400	Hughes Jupiter Bus 400 20GB 2/15 w/dish inst & rental	153.0000
	VSATJUPMBUSDAY	Hughes business day service 8am - 5 pm	17.5000
	VSATJUPMCALDAY	Hughes calendar day service 8am - 5 pm	20.0000
	VSATJUPMTC127	Hughes same day service 12x7	22.5000
	VSATJUPMTC247	Hughes same day service 24x7	24.2500
Connectivity - Internet Filtering (A021)	CF300	CONTENT FILTERING 300M	862.0000
Station Lines & Ancillary Service (B021)	BUDPK	Busy Lamp Field (ATT)	21.0000
	CTXANB	ANALOG CENTREX BRIDGE LINE-NON-LOCAL.	0.0000
UNIX Servers (E022)	SSO	Single Sign On service	0.5000
User Equipment (A03)	ETHRANTCOAX	Ant coax per 25 ft	5.0000
	ETHRANTDIR	External panel antenna (ea)	13.7500
	ETHRANTOMNI	External omni antenna (ea)	13.2500
	ETHREXTWIRED	Ethernet extender basic wired (pair)	31.5000
	ETHREXTWIREL	Ethernet extender basic wireless (pair)	30.0000
	WLANMANT10	Meraki ANT-10 5/7 dBi antenna	2.5000
	WLANMANT11	Meraki Ant-11 5GHz 14DdBi sector ant	4.1500
	WLANMANT13	Meraki Ant-13 2.4GHZ 11dBi sector antenna	40.7500
	WLANMR12	Meraki MR12 Indoor Terminal Access Point w/mgmt & security	24.5000
	WLANMR18	Meraki MR18 Indoor Terminal Access Point w/mgmt & security	48.2500
	WLANMR26	Meraki MR26 Terminal Access Point w/mgmt & security	67.5000
WLANMR66	Meraki MR66 Bridge Access Point w/mgmt & security	72.0000	
Voice Over IP (B061)	2901V	Cisco 2901V Router	89.0000
	2921V	Cisco 2921V Router	190.0000
	2951V	Cisco 2951V Router	274.0000



Provisional Midterm Rate Adjustments
FY 2015

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Provisional Midterm Rate Adjustments

Category/IO	Item Number	Item Description	New Rate
Connectivity - Broadband (A04)	ETHRSCLLR100MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 100MB (K-12)	4,590.0000
	ETHRSCLLR100ME	NGN - Ethernet - CenturyLink - site to site - 100MB (K-12)	2,760.0000
	ETHRSCLLR150MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 150MB (K-12)	5,665.0000
	ETHRSCLLR150ME	NGN - Ethernet - CenturyLink - site to site - 150MB (K-12)	2,920.0000
	ETHRSCLLR1GAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 1GB (K-12)	11,650.0000
	ETHRSCLLR1GE	NGN - Ethernet - CenturyLink - site to site - 1G (K-12)	7,075.0000
	ETHRSCLLR20MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 20MB (K-12)	2,730.0000
	ETHRSCLLR20ME	NGN - Ethernet - CenturyLink - site to site - 20MB (K-12)	2,365.0000
	ETHRSCLLR250MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 250MB (K-12)	7,725.0000
	ETHRSCLLR250ME	NGN - Ethernet - CenturyLink - site to site - 250MB (K-12)	3,150.0000
	ETHRSCLLR500MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 500MB (K-12)	9,275.0000
	ETHRSCLLR500ME	NGN - Ethernet - CenturyLink - site to site - 500MB (K-12)	4,700.0000
	ETHRSCLLR50MAE	NGN - Ethernet - CenturyLink - site to site ATT AGG- 50MB (K-12)	3,470.0000
	ETHRSCLLR50ME	NGN - Ethernet - CenturyLink - site to site - 50MB (K-12)	2,555.0000
	Connectivity - Internet Access (A02)	IN10	INTERNET ACCESS 10Mbps
IN100		INTERNET ACCESS 100Mbps	525.0000
IN105		INTERNET ACCESS 10.5M	86.5000
IN10MCR		10M INTERNET CREDIT	(80.5000)
IN11		INTERNET ACCESS 11Mbps	92.0000
IN12M		INTERNET 12M	99.5000
IN12MCR		12M INTERNET CREDIT	(99.5000)
IN135		INTERNET ACCESS 135Mbps	655.0000
IN15		INTERNET ACCESS 15Mbps	124.0000
IN150		INTERNET ACCESS 150Mbps	685.0000
IN16M		INTERNET ACCESS 16M	133.0000
IN18M		INTERNET ACCESS 18M	148.0000
IN18MCR		INTERNET ACCESS CREDIT 18M	(148.0000)
IN1G		INTERNET ACCESS 1G	2,570.0000
IN20		INTERNET ACCESS 20Mbps	163.0000
IN200		INTERNET ACCESS 200M	790.0000
IN20MCR		INTERNET 20M CREDIT	(163.0000)
IN22M		INTERNET ACCESS 22M	182.0000
IN250		INTERNET ACCESS 250M	865.0000
IN25M		INTERNET ACCESS 25M	205.0000
IN2M		INTERNET ACCESS 2M	17.0000
IN2MCR		2M INTERNET CREDIT	(17.0000)
IN30		INTERNET ACCESS 30Mbps	217.5000
IN300		INTERNET ACCESS 300M	1,060.0000
IN32M		32M INTERNET	230.0000
IN38K		INTERNET ACCESS 384Kbps	4.1500
IN3M		INTERNET ACCESS 3Mbps	25.2500
IN3MCR		INTERNET - 3M CREDIT	(25.2500)
IN4.5M		INTERNET ACCESS 4.5M	37.5000
IN4.5MCR		4.5M INTERNET CREDIT	(37.5000)
IN40M		INTERNET 40M	277.5000
IN45		INTERNET ACCESS 45MB	315.0000
IN4M		INTERNET 4M	33.5000
IN4MCR		4M INTERNET CREDIT	(33.5000)
IN5		INTERNET ACCESS 5Mbps	41.2500
IN50		INTERNET ACCESS 50Mbps	350.0000
IN500		INTERNET ACCESS 500M	1,500.0000
IN512		INTERNET ACCESS 512K	5.2500
IN56K		INTERNET ACCESS 56Kbps	0.7504
IN6		INTERNET ACCESS 6Mbps	48.7500
IN60	INTERNET ACCESS 60Mbps	380.0000	
IN6MCR	6M INTERNET CREDIT	(48.7500)	
IN7.5M	INTERNET ACCESS 7.5M	62.0000	
IN7.5MCR	7.5M INTERNET CREDIT	(62.0000)	
IN70	INTERNET ACCESS 70Mbps	407.5000	
IN76K	INTERNET ACCESS 768K	8.2500	
IN7M	INTERNET ACCESS 7Mbps	58.0000	
IN8M	INTERNET 8M	65.5000	
IN8MCR	INTERNET - 8M CREDIT	(65.5000)	
IN9M	INTERNET 9M	73.0000	
INM	INTERNET ACCESS 1Mbps	9.5000	
INT1	INTERNET ACCESS 1.5Mbps	13.2500	
INT1CR	INTERNET ACCESS 1.5Mbps (CREDIT)	(13.2500)	