

Talking points for DAAS payment improvement overview

- DAAS serves some of our state's most vulnerable citizens: The aging population and adults with disabilities
- We offer a number of services to these citizens through a range of waiver programs which support them to continue living in their home
- Although we're proud of how we support these clients, we realize there are opportunities to do it better
- In convening stakeholders across our state and speaking with a number of other states, we have identified the following areas for improvement:
 - Individuals with similar needs are sometimes offered different levels of care
 - The set of services offered to our clients varies based on what program they are in, even though their needs are often similar
 - Some hands-on care services may be streamlined to enable providers to more effectively and efficiently care for their clients
 - There is an opportunity to better coordinate care
- In order to improve care for our clients, DAAS has developed an approach to refine our current programs – building from our current foundation with a focus on simplicity and efficiency:
 - Introduce a standardized client assessment process to better match level of care to client need
 - Combine our aging and physically disabled client populations into one Medicaid program so that all program clients (both the aging and physically disabled) can be supported with the same set of services
 - Create a single type of hands-on care service that will give providers more flexibility to deliver the care that clients need
 - Over time, evolve the approach to care coordination to improve its effectiveness
- DAAS believes that these changes will allow for a more consistent experience for clients, enable providers to deliver better care, and decrease administrative complexity for all stakeholders
- Specific changes to be made will be brought before the relevant Committees and Public Health for review and approval