| 1  | INTER                        | RIM STUDY PROPOSAL 2013-085                                       |
|----|------------------------------|---|
| 2  | State of Arkansas            | As Engrossed: H3/14/13  |
| 3  | 89th General Assembly        | A B1ll  |
| 4  | Regular Session, 2013        | HOUSE BILL 2261   |
| 5  |                              |   |
| 6  | By: Representative Ferguson  |   |
| 7  | Filed w                      | vith: Interim House Committee on Public Health, Welfare and Labor |
| 8  |                              | pursuant to A.C.A. §10-3-217.                                     |
| 9  | Fo                           | or An Act To Be Entitled  |
| 10 | AN ACT TO PROVID             | E TRANSPARENCY TO PATIENTS IN HEALTH                              |
| 11 | CARE SETTINGS; T             | O PROVIDE PATIENTS WITH INFORMED                                  |
| 12 | CHOICES WHEN SEE             | KING A HEALTH CARE PRACTITIONER; AND                              |
| 13 | FOR OTHER PURPOS             | ES.   |
| 14 |                              |   |
| 15 |                              |   |
| 16 |                              | Subtitle  |
| 17 | THE TRANSPA                  | RENCY IN HEALTH CARE  |
| 18 | CREDENTIALS                  | ACT.  |
| 19 |                              |   |
| 20 |                              |   |
| 21 | BE IT ENACTED BY THE GENERAL | ASSEMBLY OF THE STATE OF ARKANSAS:                                |
| 22 |                              |   |
| 23 | SECTION 1. Arkansas Co       | de Title 17, Chapter 80, is amended to add an                     |
| 24 | additional subchapter to rea | d as follows:   |
| 25 |                              |   |
| 26 | <u>Subchapter 4 —Trai</u>    | nsparency in Health Care Credentials Act                          |
| 27 |                              |   |
| 28 |                              | pter shall be known and may be cited as the                       |
| 29 |                              | <u>Credentials Act".</u>  |
| 30 |                              |   |
| 31 | <u>17-80-402. Findings.</u>  |   |
| 32 |                              |   |
| 33 |                              | sional degrees using the term "doctor", including                 |
| 34 |                              | r of Osteopathy (D.O.); Doctor of Dental Surgery                  |
| 35 | (D.D.S.): Doctor of Podiatri | c Medicine (D.P.M.); Doctor of Optometry (D.O.);                  |

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| 1  | Doctor of Chiropractic (D.C.), and other designations may be used by          |
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| 2  | healthcare practitioners;   |
| 3  | (2) Surveys show that many patients are confused about the                    |
| 4  | differences among the various health care professions;                        |
| 5  | (3) There is a compelling state interest in patients being                    |
| 6  | properly and clearly informed of the training and qualifications of the       |
| 7  | healthcare practitioners that provide healthcare services; and                |
| 8  | (4) There is a compelling state interest in the public being                  |
| 9  | protected from potentially confusing, deceptive, or misleading healthcare     |
| 10 | advertising that might cause patients to have undue expectations regarding    |
| 11 | their treatment and outcome.  |
| 12 |   |
| 13 | <u>17-80-403. Definitions.</u>  |
| 14 | As used in this subchapter:   |
| 15 | (1)(A) "Advertisement" means a commercial or professional                     |
| 16 | communication naming a licensed or registered healthcare practitioner in      |
| 17 | relation to the practice, profession, or institution in which the licensed or |
| 18 | registered healthcare practitioner is employed, volunteers, or otherwise      |
| 19 | provides health services, including without limitation statements:            |
| 20 | <u>(i) In audio, video, or both;</u>  |
| 21 | <u>(ii) On business cards;</u>  |
| 22 | (iii) Through the Internet;   |
| 23 | (iv) On letterhead; and   |
| 24 | <u>(v) In patient brochures.</u>  |
| 25 | (B)(i) "Advertisement" does not include information                           |
| 26 | <u>entries in building directories, telephone book listings or similar</u>    |
| 27 | <u>informational compendia.</u>   |
| 28 | (ii) However, "advertisement" include advertisements                          |
| 29 | published in building directories, telephone book listings or similar         |
| 30 | <u>informational compendia.</u>   |
| 31 | (2) "Deceptive" or "misleading" includes without limitation an                |
| 32 | advertisement or affirmative communication or representation that misstates,  |
| 33 | falsely describes, falsely holds out, or falsely details a healthcare         |
| 34 | practitioner's profession, skills, training, expertise, education, board      |
| 35 | <u>certification, or licensure;</u>   |
| 36 | (3) "Healthcare practitioner" means:  |

| 1  | (A) An acupuncture practitioner, licensed acupuncturist,                      |
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| 2  | certified acupuncturist, and Oriental acupuncture practitioner;               |
| 3  | (B) An advanced practice nurse, licensed practical nurse,                     |
| 4  | licensed psychiatric technician nurse, registered nurse, and registered nurse |
| 5  | practitioner;   |
| 6  | (C) An audiologist;   |
| 7  | (D) A chiropractor, chiropractic physician, and doctor of                     |
| 8  | <u>chiropractic;</u>  |
| 9  | (E) A dentist, doctor of dental medicine, and doctor of                       |
| 10 | <u>dental surgery;</u>  |
| 11 | (F) A dietitian, registered dietitian, licensed dietitian,                    |
| 12 | provisionally licensed dietitian, and dietetic technician;                    |
| 13 | (G) A disease intervention specialist;  |
| 14 | (H) A medical doctor, physician, and surgeon;                                 |
| 15 | (I) An occupational therapist, licensed occupational                          |
| 16 | therapist, and occupational therapist registered;                             |
| 17 | (J) An optometrist, doctor of optometry, and optometric                       |
| 18 | physician;  |
| 19 | (K) A physician, osteopathic physician and surgeon, doctor                    |
| 20 | of osteopathic medicine, and doctor of osteopathy;                            |
| 21 | (L) A pharmacist, licensed pharmacist, and doctor of                          |
| 22 | pharmacy;   |
| 23 | (M) A physical therapist, registered physical therapist,                      |
| 24 | physiotherapist, and doctor of physical therapy;                              |
| 25 | (N) A physician assistant;  |
| 26 | (0) A podiatrist, podiatric physician, doctor of podiatric                    |
| 27 | medicine, and doctor of podiatric medicine and surgery;                       |
| 28 | (P) A psychologist and psychological examiner;                                |
| 29 | (Q) A social worker, licensed social worker, licensed                         |
| 30 | master social worker, and licensed certified social worker;                   |
| 31 | (R) A speech language pathologist; and  |
| 32 | (S) An orthotist, orthotist/prosthetist, prosthetist, and                     |
| 33 | pedorthist.   |
| 34 |   |
| 35 | 17-80-404. Advertising and display requirements.                              |

| 1  | (a)(1) An advertisement for healthcare services that names a                  |
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| 2  | healthcare practitioner shall identify the type of license or degree of the   |
| 3  | practitioner.   |
| 4  | (2) Outdoor signage existing before the date of August 1, 2013,               |
| 5  | is not required to meet the requirements of this act until such time as the   |
| 6  | signage is modified or replaced.  |
| 7  | (3) The advertisement shall not include deceptive and misleading              |
| 8  | information.  |
| 9  | (b)(1) A healthcare practitioner providing healthcare services in this        |
| 10 | state shall use a name tag or clothing that includes the practitioner's first |
| 11 | or last name, or both and immediately following the name contains the         |
| 12 | recognized abbreviation indicating the healthcare practitioner's professional |
| 13 | license or degree, or both, and contains immediately below the licensure or   |
| 14 | degree, in easily readable lettering, the descriptive title authorized by the |
| 15 | statutes listed in subdivision (b)(3) of this section to describe the         |
| 16 | practitioner.   |
| 17 | (2) If the healthcare practitioner does not use a name tag or                 |
| 18 | clothing that includes the practitioner's name, the practitioner shall:       |
| 19 | (A) Give the patient, at the initial care interaction                         |
| 20 | after the effective date of this act, an electronic or written document that  |
| 21 | includes the information described in subdivision (b)(l) of this section; or  |
| 22 | (B) Post a writing at the reception desk or similar                           |
| 23 | conspicuous location with the information described in (b)(1).                |
| 24 | (3) If the provisions of subdivision (b)(3) of this section                   |
| 25 | later change the descriptive titles, the practitioner shall use the then-     |
| 26 | current version of the following descriptive titles:                          |
| 27 | (A) "Acupuncture practitioner", "licensed acupuncturist",                     |
| 28 | "certified acupuncturist", or "Oriental acupuncture practitioner", as         |
| 29 | applicable, for practitioners of acupuncture licensed under § 17-102-101 et   |
| 30 | <u>seq.;</u>  |
| 31 | (B) "Advanced practice nurse" for practitioners of nursing                    |
| 32 | licensed under § 17-87-302 as advanced registered nurse practitioners,        |
| 33 | certified registered nurse anesthetists, certified nurse midwives, or         |
| 34 | clinical nurse specialists; "licensed practical nurse" for practitioners of   |
| 35 | nursing licensed under § 17-87-304; "licensed psychiatric technician nurse"   |
| 36 | for practitioners of nursing licensed under § 17-87-305; "registered nurse"   |

| 1        | for practitioners of nursing licensed under § 17-87-301, and "registered      |
|----------|---|
| 2        | nurse practitioner" for practitioners of nursing licensed under § 17-87-303;  |
| 3        | (C) "Audiologist" for practitioners of audiology licensed                     |
| 4        | <u>under § 17-100-101 et seq.;</u>  |
| 5        | (D) "Chiropractor", "chiropractic physician", or "doctor                      |
| 6        | of chiropractic" for practitioners of chiropractic licensed under § 17-81-101 |
| 7        | <u>et seq.;</u>   |
| 8        | (E) "Dentist", "doctor of dental medicine", or "doctor of                     |
| 9        | dental surgery" for practitioners of dentistry licensed under § 17-82-101 et  |
| 10       | <u>seq.;</u>  |
| 11       | (F) "Dietitian", "registered dietitian", "licensed                            |
| 12       | dietitian", "provisionally licensed dietitian", or "dietetic technician" for  |
| 13       | practitioners of dietetics licensed under § 17-83-101 et seq.;                |
| 14       | (G) "Disease intervention specialist" for practitioners of                    |
| 15       | disease intervention registered under the provisions of § 17-98-101 et seq.;  |
| 16       | (H) "Medical doctor", "physician", "medical doctor and                        |
| 17       | surgeon", or "surgeon", as applicable, for practitioners of medicine and      |
| 18       | surgery licensed under § 17-95-101 et seq.;                                   |
| 19       | (I) "Occupational therapist", "licensed occupational                          |
| 20       | therapist", or "occupational therapist registered", as applicable, for        |
| 21       | practitioners of occupational therapy licensed under § 17-88-101 et seq.;     |
| 22       | (J) "Optometrist", "doctor of optometry", or "optometric                      |
| 23       | physician" for practitioners of optometry licensed under § 17-90-101 et seq.; |
| 24       | (K) "Orthotist", "orthotist/prosthetist", "prosthetist",                      |
| 25       | or "pedorthist", as applicable, for practitioners of orthotics, pedorthics,   |
| 26       | <u>or prosthetics licensed under § 17-107-101 et seq.;</u>                    |
| 27       | (L) "Pharmacist", "licensed pharmacist", or "doctor of                        |
| 28       | pharmacy" for practitioners of pharmacy licensed under § 17-92-101 et seq.;   |
| 29       | (M) "Physical therapist", "registered physical therapist",                    |
| 30       | """   |
|          | "physiotherapist", or "doctor of physical therapy", as applicable, for        |
| 31       | practitioners of physical therapy licensed under § 17-93-101 et seq.;         |
| 31<br>32 |   |
|          | practitioners of physical therapy licensed under § 17-93-101 et seq.;         |

| 1  | (0) "Physician assistant" for practitioners who are                           |
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| 2  | licensed under § 17-105-101 et seq., to provide healthcare services under the |
| 3  | <u>supervision of a physician;</u>  |
| 4  | (P) "Podiatrist", "podiatric physician", "doctor of                           |
| 5  | podiatric medicine", or "doctor of podiatric medicine and surgery" for        |
| 6  | practitioners of podiatry licensed under § 17-96-101 et seq.;                 |
| 7  | (Q) "Psychologist" or "psychological examiner", as                            |
| 8  | applicable, for practitioners of psychology licensed under § 17-97-101 et     |
| 9  | seq.;   |
| 10 | (R) "Social worker", "licensed social worker", "licensed                      |
| 11 | master social worker", or "licensed certified social worker", as applicable,  |
| 12 | for practitioners of social work licensed under § 17-103-101 et seq.; and     |
| 13 | (S) "Speech-language pathologist" for practitioners of                        |
| 14 | speech-language pathology licensed under § 17-100-101 et seq., and            |
| 15 | (c) The following are examples of permissible identification:                 |
| 16 | <u>"Sue Hernandez, M.D.</u>   |
| 17 | <u>Physician"</u>   |
| 18 |   |
| 19 | "Fred Jones, M.S.P.A.S.   |
| 20 | <u>Physician Assistant"</u>   |
| 21 |   |
| 22 | "Erica Goldberg, D.N.P.   |
| 23 | Advanced Practice Nurse"  |
| 24 | (d)(l) A recognized field or specialty within the profession of a             |
| 25 | healthcare practitioner listed under subdivision (b)(3) of this section that  |
| 26 | is recognized or approved by the appropriate licensing board may substitute   |
| 27 | the field or specialty designation for the descriptive titles indicated in    |
| 28 | subdivision (b)(3) of this section.   |
| 29 | (2) The following are examples of permissible substitutions:                  |
| 30 | "John Caputo, M.D.  |
| 31 | <u>Dermatologist"</u>   |
| 32 |   |
| 33 | "David Smith, D.D.S.  |
| 34 | <u>General Dentist"</u>   |
| 35 | <u>(e) A healthcare practitioner who practices in more than one (1)</u>       |
| 36 | office shall comply with this section in each office.                         |

| 1  | (f) This section does not apply to a healthcare practitioner listed in          |  |
|----|---|--|
| 2  | subdivision (b)(3) of this section who has no direct patient care               |  |
| 3  | interactions.   |  |
| 4  | (g) The requirements of this section involving use of practitioner              |  |
| 5  | descriptive titles on name tags and clothing do not apply to job performance    |  |
| 6  | within an operating room, including pre-operative and post-operative            |  |
| 7  | locations.  |  |
| 8  | (h) When the names of multiple practitioners with the same descriptive          |  |
| 9  | title are referenced together in advertisements, the descriptive title need     |  |
| 10 | not be repeated.  |  |
| 11 |   |  |
| 12 | 17-80-405. Other persons providing health care.                                 |  |
| 13 | (a) A person involved in health care who is not covered under § 17-80-          |  |
| 14 | <u>403 and who has direct patient care interactions shall wear name tags or</u> |  |
| 15 | clothing that displays his or her certification or registration, if any, and    |  |
| 16 | his or her job title during all patient care interactions occurring after       |  |
| 17 | January 1, 2015.  |  |
| 18 | (b) This section does not apply to job performance within an operating          |  |
| 19 | room, including pre-operative and post-operative locations.                     |  |
| 20 |   |  |
| 21 | 17-80-406. Violations and enforcement.  |  |
| 22 | (a) A healthcare practitioner who violates this section is subject to           |  |
| 23 | disciplinary action under the appropriate licensure provisions governing the    |  |
| 24 | healthcare practitioner.  |  |
| 25 | (b) A violation does not create a private right of action.                      |  |
| 26 | (c) A licensing board may enforce violations of this subchapter only            |  |
| 27 | against a licensee of the board.  |  |
| 28 |   |  |
| 29 | 17-80-407. Other laws and rules.  |  |
| 30 | <u>(a) This subchapter does not supersede a more stringent law or more</u>      |  |
| 31 | <u>stringent rule imposed by a licensing board.</u>                             |  |
| 32 | (b) This subchapter does not prohibit use of the title "doctor" by a            |  |
| 33 | healthcare practitioner, if use of that title is permitted by the               |  |
| 34 | practitioner's applicable licensing act.  |  |
|    |   |  |

| 1  | SECTION 2. DO NOT CODIFY. <u>EFFECTIVE DATE. Except for § 17-80-403(a)(2)</u> , |
|----|---|
| 2  | concerning outdoor signage, this act becomes effective on January 1, 2015.      |
| 3  |   |
| 4  | /s/Ferguson   |
| 5  |   |
| 6  |   |
| 7  | Referred by the Arkansas House of Representatives                               |
| 8  | Prepared by: MGF/VJF  |
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