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3 92nd General Assembly
4 Regular Session, 2019

A Bill

ANS/ANS
HOUSE BILL

5
6 By: Representative D. Whitaker

7 Filed with: Joint Committee on Advanced Communications and Information Technology
8 pursuant to A.C.A. §10-3-217.

For An Act To Be Entitled

9
10 AN ACT TO ESTABLISH THE DIGITAL FAIR REPAIR ACT; AND
11 FOR OTHER PURPOSES.

Subtitle

12
13
14 TO ESTABLISH THE DIGITAL FAIR REPAIR ACT.
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18 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:
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20 SECTION 1. Arkansas Code Title 4, Chapter 88, is amended to add an
21 additional subchapter to read as follows:
22

Subchapter 11 – Digital Fair Repair Act

4-88-1101. Title.

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26 This subchapter shall be known and may be cited as the "Digital Fair
27 Repair Act".

4-88-1102. Definitions.

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30 As used in this subchapter:

31 (1)(A) "Authorized repair provider" means an individual or
32 business that is unaffiliated with an original equipment manufacturer and
33 that has an authorized repair provider arrangement with the original
34 equipment manufacturer.

35 (B) "Authorized repair provider" includes an original
36 equipment manufacturer that:

1 (i) Offers the services of diagnosis, maintenance,
2 or repair of its own digital electronic equipment; and

3 (ii) Does not have an authorized repair provider
4 arrangement with an independent repair provider;

5 (2) "Authorized repair provider arrangement" means an
6 arrangement between an authorized repair provider and the original equipment
7 manufacturer, for a definite or indefinite period, under which the original
8 equipment manufacturer grants to the authorized repair provider a license to
9 use a trade name, service mark, or other proprietary identifier to offer the
10 services of diagnosing, maintaining, or repairing digital electronic
11 equipment under the name of the original equipment manufacturer, or other
12 arrangement with the original equipment manufacturer to offer the services on
13 behalf of the original equipment manufacturer;

14 (3) "Digital electronic equipment" means a product or part that
15 depends for its functioning, in whole or in part, on digital electronics
16 embedded in or attached to the product;

17 (4) "Documentation" means a manual, diagram, reporting output,
18 service code description, schematic diagram, or another similar kind of
19 information provided to an authorized repair provider to provide the services
20 of diagnosis, maintaining, or repairing digital electronic equipment;

21 (5) "Embedded software" means any programmable instructions
22 provided on firmware that is delivered with digital electronic equipment, or
23 with a part for digital electronic equipment, for the operation of the
24 equipment, including any relevant patch or fix made by the manufacturer of
25 the digital electronic equipment;

26 (6)(A) "Fair and reasonable terms" means the terms required to
27 obtain a part, tool, or documentation at cost, including convenience of
28 delivery and rights of use, that is equivalent to what is offered by the
29 original equipment manufacturer to an authorized repair provider using the
30 net costs that would be incurred by an authorized repair provider in
31 obtaining an equivalent part or tool or documentation from the original
32 equipment manufacturer, minus any discounts, rebates, or other incentive
33 programs in arriving at the actual net costs.

34 (B) "Fair and reasonable terms" includes, for
35 documentation purposes, the providing of any relevant updates at no charge,
36 unless the documentation is requested in a physical printed copy for which a

1 charge may be included for the reasonable, actual costs of preparing and
2 sending the copy;

3 (7) "Firmware" means a software program or set of instructions
4 programmed on digital electronic equipment, or on a part for digital
5 electronic equipment, that allows the equipment or part to communicate with
6 other computer hardware;

7 (8) "Independent repair provider" means an individual or
8 business operating in this state that:

9 (A) Does not have an authorized repair provider
10 arrangement;

11 (B) Is not affiliated with an individual or business that
12 has an authorized repair provider arrangement; and

13 (C)(i) Is engaged in the services of diagnosing,
14 maintaining, or repairing digital electronic equipment.

15 (ii) However, an original equipment manufacturer, an
16 authorized repair provider, or an affiliate of an authorized repair provider
17 is an independent repair provider when engaged in the services of diagnosis,
18 maintenance, or repair of digital electronic equipment that is not
19 manufactured by or sold under the name of the original equipment
20 manufacturer;

21 (9) "Manufacturer of motor vehicle equipment" means a business
22 engaged in manufacturing or supplying components that are used in the
23 manufacture, maintenance, or repair of a motor vehicle;

24 (10)(A) "Motor vehicle" means a self-propelled vehicle designed
25 for personal or commercial use:

26 (i) Designed for highway use;

27 (ii) Subject to registration under § 27-14-701 et
28 seq.; and

29 (iii) Certified by the manufacturer under all
30 applicable federal safety and emissions standards and requirements for
31 distribution and sale in the United States.

32 (B) "Motor vehicle" does not include:

33 (i) A motorcycle;

34 (ii) A recreational vehicle; or

35 (iii) A vehicle equipped for habitation;

1 (11) "Motor vehicle dealer" means an individual or business
2 that:

3 (A) Is engaged in the business of selling or leasing new
4 motor vehicles to an individual or business under a franchise agreement;

5 (B) Has obtained a license under § 23-112-301 et seq.; and

6 (C) Is engaged in the services of diagnosing, maintaining,
7 or repairing motor vehicles or motor vehicle engines under the franchise
8 agreement;

9 (12) "Motor vehicle manufacturer" means a business engaged in
10 the business of manufacturing or assembling new motor vehicles;

11 (13) "Original equipment manufacturer" means a business engaged
12 in the business of selling or leasing new digital electronic equipment
13 manufactured by or on behalf of itself to an individual or a business;

14 (14) "Owner" means an individual or business that owns or leases
15 digital electronic equipment that is purchased or used in this state;

16 (15) "Part" means a replacement part, new or used, made
17 available by an original equipment manufacturer to service, maintain, or
18 repair digital electronic equipment manufactured or sold by the original
19 equipment manufacturer; and

20 (16) "Trade secret" means an employer's trade secrets as defined
21 under the Arkansas Trade Secrets Act, § 4-75-601.

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23 4-88-1103. Requirements – Original equipment manufacturer.

24 (a)(1) An original equipment manufacturer shall make available
25 documentation, parts, and tools, including any updates to the information or
26 embedded software, to an independent repair provider or an owner of digital
27 electronic equipment manufactured by, on behalf of, or sold by the original
28 equipment manufacturer for the purposes of diagnosis, maintenance, or repair
29 of digital electronic equipment and parts sold or used in this state, on fair
30 and reasonable terms.

31 (2) This section does not require an original equipment
32 manufacturer to make available a part if the part is no longer available to
33 the original equipment manufacturer.

34 (b)(1) An original equipment manufacturer shall make available to the
35 owner and to an independent repair provider, on fair and reasonable terms,
36 any special documentation, tools, and parts needed to reset the lock or

1 locking function that is disabled in the course of diagnosing, maintaining,
2 or repairing equipment that contains an electronic security lock or other
3 security-related function.

4 (2) The documentation, tools, and parts may be made available
5 through an appropriate secure release system.

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7 4-88-1104. Violation of the Deceptive Trade Practices Act –
8 Enforcement.

9 (a) A violation of this subchapter is an unfair and deceptive act or
10 practice, as defined by the Deceptive Trade Practices Act, § 4-88-101 et seq.

11 (b) All remedies, penalties, and authority granted to the Attorney
12 General under the Deceptive Trade Practices Act, § 4-88-101 et seq., shall be
13 available to the Attorney General for the enforcement of this subchapter.

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15 4-88-1105. Limitations.

16 This subchapter does not:

17 (1) Require an original equipment manufacturer to disclose a
18 trade secret to an owner or an independent service provider except as
19 necessary to provide documentation, parts, and tools on fair and reasonable
20 terms;

21 (2) Alter the terms of an authorized repair provider arrangement
22 in force including without limitation the performance or provision of
23 warranty or recall repair work by an authorized repair provider on behalf of
24 an original equipment manufacturer under the arrangement, except that terms
25 that purport to waive, avoid, restrict, or limit the original equipment
26 manufacturer's obligations to comply with this subchapter are void; or

27 (3) Require an original equipment manufacturer or an authorized
28 repair provider to provide to an owner or independent repair provider access
29 to information, other than documentation, that is provided by the original
30 equipment manufacturer to an authorized repair provider under an authorized
31 repair provider arrangement.

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33 4-88-1106. Exclusions.

34 This subchapter does not apply to:

35 (1) A person that is:

36 (A) A motor vehicle manufacturer;

- 1 (B) A manufacturer of motor vehicle equipment; or
- 2 (C) A motor vehicle dealer that is acting in the capacity
- 3 of (1)(A) or (B) of this section; or
- 4 (2) Any product or service of:
- 5 (A) A motor vehicle manufacturer;
- 6 (B) A manufacturer of motor vehicle equipment; or
- 7 (C) A motor vehicle dealer that is acting in the capacity
- 8 of (2)(A) or (B) of this section.

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10 4-88-1107. Applicability.

11 This subchapter applies to equipment sold or in use on or after January

12 1, 2020.

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14 SECTION 2. EFFECTIVE DATE. This act is effective on and after January

15 1, 2020.

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18 Referred by Representative D. Whitaker

19 Prepared by: ANS/ANS

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