

Arkansas Intrastate Carrier Common Line Pool

PO Box 608
2200 East 8th Street
Danville, AR 72833

Phone: 479-495-5881
Fax: 479-495-5995

March 23, 2022

*Secretary of the Commission
Arkansas Public Service Commission
1000 Center Street
PO Box 400
Little Rock, AR 72203-0400*

Dear Secretary,

In accordance with Telecommunications Providers Rule 13.04.3 (4), please find enclosed the Annual Estimate of funds, which is required to be filed in Docket 02-037-A.

Based on the analysis performed during the creation of this Annual Estimate of funds, I have determined the current monthly assessment of \$55,000.00 will remain unchanged.

Please contact me at (479) 495-5881 if you have any questions.

Sincerely,



*Kala Mitchell
Rural Telcom Solutions, LLC
AICCLP / ACPF Administrator*

Enclosure

*Arkansas Deaf and Hard of Hearing
Telecommunications Services*

**Administrative offices located at
2200 East 8th Street, Danville, AR 72833
479-495-5881**

Arkansas Legislative Council
1 Capitol Mall
Fifth Floor
Little Rock, AR 72201

Ref: Annual reporting

Pursuant to Ark. Code Ann. § 25-29-107 and § 25-29-110, enclosed for your review is a copy of the Annual Report for 2021, including the Annual Audit and a report of the activities of ADHHTS.

Sincerely,

A handwritten signature in black ink that reads "Kala Mitchell". The signature is written in a cursive, flowing style.

Kala Mitchell
Arkansas Rural Strategies LLC
Administrator - ADHHTS

*Arkansas Deaf and Hard of Hearing
Telecommunications Services*

**Administrative offices located at
2200 East 8th Street, Danville, AR 72833
479-495-5881**

March 28, 2022

The Honorable Governor Asa Hutchinson
Legislative Council
Secretary Mike Preston, Department of Commerce
Arkansas Public Service Commission
Legislative Joint Auditing Committee

Re: Annual Audit Report
Arkansas Deaf and Hard of Hearing Telecommunications Services Corporation
("ADHHTS")

Pursuant to Ark. Code Ann. § 25-29-107 and § 25-29-110, enclosed for your review is a copy of the Annual Report for 2021, including the Annual Audit and a report of the activities of ADHHTS.

The Arkansas Deaf and Hard of Hearing Telecommunications Services Corporation ("ADHHTS") was created pursuant to Act 1080 of 1997 (Ark. Code Ann. § 25-29-101, *et seq.*, as amended, by the Arkansas Legislature. Pursuant to that Act, ADHHTS was incorporated as a non-profit corporation on August 12, 1997. The Act vested the responsibility for Arkansas Relay Services ("ARS") for the deaf and hard of hearing in ADHHTS.

ADHHTS' initial contract for ARS was with MCI, subsequently Southwestern Bell Telephone, and the present service is provided under a contract with T-Mobile (formerly Sprint), all contracts having been awarded based on competitive bidding. T-Mobile/Sprint was selected to continue as relay service provider, commencing January 1, 2019, for a period of three (3) years, plus two (2) one-year options. ADHHTS exercised its first one-year option effective January 1, 2022.

ADHHTS believes that the standards for relay service prescribed by the Federal Communications Commission and contained in 47 C.F.R. § 64.604, have been met as described therein.

The current Board of Directors and Officers are listed on the attached Exhibit 1. As required by statute, three are representatives from the deaf and hard of hearing community, and four are from Arkansas local exchange carriers (telephone companies). All are appointed by the Governor, pursuant to statute, and are for staggered three-year terms.

Pursuant to the Contract, T-Mobile provides relay services for a whole host of customer options, and T-Mobile also provides outreach activities to assist consumers in the utilization of relay services. The Board of Directors monitors the activities of the T-Mobile Contract, administers that Contract, and provides other services as provided under the Statutes creating the entity.

Also attached are the following:

1. The information for calendar year 2021 with respect to payments made by Arkansas telephone companies which provide the funds with which to conduct the relay program to the deaf and hearing impaired. The telephone companies are currently assessed the sum of one cent (\$0.01) per line to provide the funds with which to provide the relay services. They are allowed to pass those costs on to their customers. No state tax or other funds are involved.
2. The Arkansas Relay Monthly Summary which gives a whole host of information on a monthly basis, including the number of calls made, the number of minutes utilized, both with respect to TTY calls and CapTel calls, along with the billing information.
3. The Annual Audit Report prepared by ADHHTS' auditor, Jack Chami, CPA PLLC.

If you have additional questions, please feel free to contact ADHHTS, and we will attempt to answer your questions.



Lisa Lake

President – Arkansas Deaf and Hard of Hearing Telecommunications Services

Exhibit 1

Board of Directors and Officers

Representatives from the deaf and hard of hearing community:

Ernest Northup

Tammy Hamilton

Vacant – (David King resigned 11/24/21)

Representatives from Arkansas local exchange carriers:

Lisa Lake, President – AT&T Arkansas

Greg Ashcraft, Secretary/Treasurer – South Arkansas Telephone Company

Thomas May – Arkwest Communications

Larry Frazier – Central Arkansas Telephone Cooperative

2021 Revenue	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC	Totals
2Talk, LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.02	0.00	\$0.02
4Voice LLC	0.20	0.00	0.20	0.20	0.20	0.20	0.20	0.20	0.20	0.20	0.10	0.10	\$2.00
A C N Comm Services, Inc.	0.26	0.00	0.20	0.32	0.26	0.26	0.26	0.26	0.26	0.02	0.13	0.13	\$2.36
A N P I Business LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	NR	0.00	0.00	0.00		\$0.00
A T & T Arkansas	1,718.27	1,698.91	1,649.85	1,621.13	0.00	3,152.46	1,528.53	1,503.85	1,480.59	726.66	714.84	704.14	\$16,499.23
A T & T Corp	103.48	50.80	50.80	50.32	50.08	0.00	94.74	46.04	45.54		22.77	22.29	\$536.86
A T & T Mobility	679.24	646.40	742.38	667.70	659.54	664.12	683.10	651.78	678.70		328.21	344.17	\$6,745.34
A T & T New Circular	44,661.00	21,744.84	25,489.36	22,426.00	22,497.90	22,704.54	23,412.38	22,348.24	22,869.30		11,335.37	11,889.42	\$251,378.35
A T & T Teleport Comm	0.92	0.92	0.92	0.92	0.92	0.92	0.92	0.92	0.92		0.69		\$8.97
Access One, Inc.	1.28	0.00	1.28	1.28	1.28	1.28	1.28	1.28	1.28	1.28	1.28	0.96	\$13.76
AccessLine Communications	41.32	0.00	47.32	49.48	55.88	59.00	60.28	67.20	66.60	51.33	52.11	52.02	\$602.54
Affiliated Tecthnology Solutions	0.12	0.00	0.12	0.14	0.22	0.18	0.18	0.18	0.18	0.09	0.09	0.06	\$1.56
Aircast, LLC	34.22	34.48	35.36	35.56	25.48	25.86	25.68	25.72	25.96	13.39	13.42	13.43	\$308.56
Airspring, Inc.	2.38	0.00	1.66	1.44	1.28	1.28	1.48	1.38	1.42	0.68	0.63	0.68	\$14.31
Alianza, Inc.	12.76	13.02	14.06	14.28	14.88	15.18	15.68	15.88	16.04		30.25	15.39	\$177.42
Alliant Technologies, LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$0.00
Arkansas Rural Internet Ser, Inc.	0.00	0.00	0.00	0.00	10.06	10.48	10.86	10.96	11.04		11.85	6.03	\$71.28
Arkansas Telephone Co.	105.94	106.27	106.70	108.20	0.00	108.52	107.97	108.78	108.58	53.88	54.01	54.42	\$1,023.27
ArkWest Comm	177.58	89.40	88.16	88.72	0.00	87.56	87.80	88.12	44.00	44.06	44.10	44.27	\$883.77
Assel Black, LLC	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$0.12
Assist Wireless, LLC	13.90	0.00	11.96	11.70	11.30	11.52	13.76	25.32	40.06	29.71	32.31	0.00	\$201.54
Assurance Wireless USA								551.80					\$551.80
BT Voice, LLC	0.00	0.40	0.40	0.40	0.40	0.40	0.40	0.40	0.40	0.20	0.20	0.20	\$3.80
Best Buy Health, Inc.	142.12	0.00	156.46	113.18	136.18	158.58	114.78	137.10	142.66	65.93	72.35	73.96	\$1,313.30
Big River Telephone	1.02	1.02	0.94	0.66	0.66	0.46	0.20	0.32	0.00	0.00	0.00	0.00	\$5.28
Boomerang Wireless, LLC	0.00	0.00	0.00	0.00	0.00	0.58	0.64	1.66	1.88	1.22	1.44	0.00	\$7.42
Broadband Voice, LLC	0.08	0.00	0.08	0.08	0.08	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$0.32
BullsEye Telecom	143.76	0.00	0.00	0.00	0.00	0.00	0.00	NR					\$205.91
CSC Wireless, LLC	99.44	50.90	51.62	57.86	57.54	57.98	59.52	60.76	63.22	65.33	65.93	67.77	\$757.87
Central AR Tele Coop	35.26	34.88	34.26	33.94	33.76	33.48	33.26	32.78	32.52	16.04	15.94	15.80	\$351.92
CenturyLink	1,042.88	967.02	1,033.22	982.88	969.40	955.38	939.50	925.28	910.46	887.94	800.65	770.99	\$11,185.60
Centex Wireless	0.00	0.00	0.00	0.00	0.00	0.00	0.00	NR					\$0.00
Clear Rate Communications	0.26	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		\$0.26
Clay County Connect, Inc.	0.00	0.00	0.34	0.34	0.54	1.36	0.00	NR					\$2.58
Cleveland County Telephone	32.94	32.56	32.56	32.50	32.38	32.48	32.35	32.27	32.22	16.01	15.95	15.94	\$340.16

Year 2021	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC	Totals
JobBridge (Fidelity Tel)	42.82	42.68	42.70	43.84	44.36	44.04	43.98	43.88					\$348.30
Comcast OTR 1, LLC	93.68	99.14	108.64	113.68	119.76	129.44	138.14	143.20	146.94		176.20	78.54	\$1,347.36
Comcast Phone of AR	642.40	638.38	646.12	647.48	647.46	647.64	645.24	648.44	647.70		1,165.20	579.19	\$7,555.25
Connect 2 First Internet									1.24	1.18	1.33	1.78	\$5.53
Consumer Cellular, Inc.	0.00	0.00	865.64	873.32	871.92	1,723.86	875.48	876.76	877.64			880.74	\$7,845.36
Corebridge, LLC dba Reflex VoIP	3.06	0.00	3.30	3.30	3.40	3.40	3.40	3.40	3.40	1.70	1.78	1.78	\$31.92
Cox AR Telecom, LLC	0.00	1,077.90	525.24	519.10	514.22	506.98	497.16	490.80	486.44		237.03	234.70	\$5,089.57
Credo Business	1.04	1.04	1.04	1.04	0.00	2.08	0.00	2.08	1.04		1.04	1.10	\$11.50
Decatur Telephone Company	7.94	7.86	7.78	7.80	7.60	7.62	7.53	7.49	7.50	3.70	3.73	3.69	\$80.24
Dish Wireless	0.00	44.52	16.14	15.42	16.20	15.36	16.64	16.72	29.98		22.10	47.38	\$240.46
Distributed Computing, Inc.	0.08	0.00	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.04	0.04	0.05	\$0.77
Dynalink Communications, Inc.	0.16	0.00	0.08	0.08	0.08	0.08	0.00	0.16	0.08	0.08	0.08	0.08	\$0.96
Electric Lightwave LLC	0.28	0.28	0.58	0.66	0.66	0.66	0.68	0.68	0.68		0.34	0.34	\$5.84
Enhanced Communications Group	0.08	0.00	0.08	0.08	0.08	0.08	0.08	0.00	0.00	0.00	0.00	0.00	\$0.48
Intelligent Solutions	4.04	0.00	0.00	0.00	0.00	0.00	0.00	NR				2.92	\$6.96
Equivoice									92.14				\$92.14
Fidelity Telephone Company									44.22	22.01	22.05	22.33	\$110.61
Flash Wireless, LLC	19.20	0.00	0.00	0.00	0.00	0.00	0.00	NR					\$19.20
FluentStream Technologies, LLC	2.50	0.00	2.76	0.82	0.62	0.78	1.76	0.52	0.52	0.28			\$14.23
Forerunner Technologies, Inc.	1.02	0.00	1.02	0.00	1.02	0.00	0.00	0.00	0.00	0.00	0.00		\$3.06
Fusion Cloud Services, LLC	28.86	28.06	25.84	25.84	25.10	25.06	0.00	49.54	24.30	23.96	11.92	11.70	\$280.18
Gabb Wireless, LLC	8.58	8.82	8.98	9.58	9.60	10.12	11.12	13.00	14.20		6.32	8.18	\$108.50
Garrin USA, Inc.	0.56	0.00	1.12	0.62	0.56	0.62	0.58	0.62		0.27	0.89	0.29	\$6.13
Global Connections Inc.	0.00	0.00	0.00	0.00	1.96	0.00	0.00	0.00	0.00	0.00	0.00	1.07	\$3.03
Globalstar USA	2.76	0.00	2.02	2.06	0.00	2.04	1.98	2.00	0.00	1.02			\$14.91
Google N America Inc.	68.40	0.00	70.32	71.68	71.18	73.18	72.92	73.04	76.04	37.74		77.00	\$691.50
Grace Networks, Inc.	2.90	0.00	10.14	10.14	10.14	10.14	10.14	10.14	10.14	5.07	5.07	6.01	\$90.03
Granite Telecom	0.00	322.26	159.88	159.16	157.78	155.88	155.42	155.06	153.76		151.64	149.12	\$1,719.96
GreatCall, Inc.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	NR					\$0.00
Hello Mobile Telecom LLC	3.46	3.84	4.74	4.30	0.00	0.00	8.10	4.60		7.60	3.06	2.94	\$42.64
ID T Corporation	77.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$77.12
InReach, Inc.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	NR					\$0.00
Jive Communications, LLC	12.42	0.00	12.68	13.00	12.76	13.40	13.18	13.46	13.26	6.89	7.23	7.22	\$125.50
Level 3 Comm	188.86	96.42	95.96	101.12	95.86	99.10	61.66	93.80	81.86	94.26	99.07	94.12	\$1,202.09
Lingo Comm Midwest, LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					\$0.00
Locus Telecommunications	43.48	0.00	44.50	44.76	43.78	43.00	44.10	45.44	44.40		21.78	22.13	\$397.37

Year 2021	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC	Totals
Lycamobile USA Inc.	0.00	27.92	30.66	27.26	0.00	55.00	27.56	30.16	29.60	29.70		30.00	\$287.86
Madison County Telephone	53.80	53.44	52.70	52.44	52.26	52.26	51.88	51.58	50.84		50.15	24.77	\$546.12
Magazine Telephone	11.58	11.52	11.74	11.76	0.00	11.78	11.72	11.60	11.60			12.53	\$105.83
Matrix Telecom	37.70	0.00	35.70	35.68	35.68	35.64	0.00	66.42	32.62	15.81	15.61	15.36	\$326.22
MCI Metro Access Transmission								61.80	60.82		64.52	32.49	\$219.63
MetroPCS Georgia								1,086.32	1,083.90		533.53	535.71	\$3,239.46
MetroPCS Texas								62.46	61.96		30.97	63.84	\$219.23
Metropolitan Telecom	35.04	32.36	33.08	30.82	32.68	32.98	32.12	33.14	31.70			31.00	\$324.92
Mitel Cloud Services, Inc.	30.36	15.18	15.42	0.46	0.46	0.46	0.46	0.46	0.46		0.23	0.46	\$64.41
Min. View Telephone Co.	111.96	111.74	112.58	112.96	0.00	113.78	113.92	114.34	114.68	57.27	57.17	57.49	\$1,077.89
NATCO	81.42	81.36	81.34	81.56	81.16	80.14	79.98	79.98	80.00		39.98	39.70	\$806.62
NEC Cloud	11.36	53.26	18.72	0.00	0.00	0.00	0.00		0.00	0.00	39.77		\$123.11
NOS Communications	0.08	0.00	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.04	0.04		\$0.72
New Horizons Comm	1.52	0.00	1.34	1.34	1.26	1.26	1.26	1.34	1.30	0.65	0.63		\$12.58
Nexogy, Inc.	0.08	0.00	0.08	0.08	0.08	0.08	0.08	0.08	0.08	0.03	0.03	0.03	\$0.73
Next Powered by NAEC	34.72	36.70	41.74	45.46	50.28	51.26	55.32	57.40	59.32		31.71		\$463.91
Nexiva, Inc.	57.88	0.00	54.64	57.06	56.50	58.86	65.62	65.84	66.36	32.30	36.23	36.89	\$588.18
nextVortex, Inc.	8.10	0.00	8.10	8.20	8.20	8.20	8.30	8.30	8.40	4.20	4.20	4.20	\$78.40
Nuso, LLC											10.26	10.68	\$20.94
OnStar Corporation	164.38	0.00	35.46	23.96	31.80	14.04	11.76	6.18	8.70	4.08	3.14	0.27	\$303.77
Ooma, Inc										0.12	0.02	0.02	\$0.16
Ozark Telephone Co.	1.46	1.44	1.44	1.50	1.48	1.46	1.49	1.41	1.40	0.74	0.76	0.74	\$15.32
PGTelCo	99.43	98.69	95.69	94.46	92.79	91.88	90.23	89.39	88.72	43.70	43.39	43.06	\$971.43
PanTerra Networks, Inc.	0.72	0.00	0.74	1.20	1.22	1.58	1.54	1.60	0.82		0.77	0.80	\$10.99
PayG, LLC	3.98	0.00	4.54	4.86	4.92	4.94	4.88	5.18	4.84	2.58	2.55	2.61	\$45.88
Proclaim VoIP LLC	0.00	2.12	1.16	1.16	1.16	0.00	2.32	0.06	1.16	0.00	0.00	0.00	\$9.14
Pulsar360 Corp	0.26	0.00	0.26	0.25	0.28	0.28	0.28	0.28	0.28	0.15	0.15	0.15	\$2.62
Q Link Mobile, LLC	493.04	525.14	602.24	525.72	0.00	0.00	853.02	284.14	512.80		230.48	234.66	\$4,261.24
QuantumShift -vCom	0.28	0.28	0.28	0.28	0.28	0.28	0.28	0.28	0.28	0.21	0.21	0.21	\$3.15
Ready Wireless, LLC	0.00	0.00	14.06	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$14.06
Republic Wireless, Inc.	0.00	30.60	0.00	14.00	0.00	0.00	0.00						\$44.60
Rice Belt Telephone Co.	0.00	0.00	0.00	0.00	0.00	0.00	0.00				4.42		\$4.42
Ritter Communications	154.40	0.00	0.00	322.62	0.00	0.00	NR						\$640.47
Ritter Telephone	56.28	0.00	0.00	112.62	0.00	0.00	NR			111.89		51.56	\$640.47
SATCO	48.68	50.62	0.00	100.12	50.94	50.82	50.96	50.32	50.94	1,206.44			\$1,375.34
STX Group, LLC, dba Twigby	2.06	2.08	1.90	1.90	1.92	1.86	1.80	1.76	1.86		51.60	26.11	\$531.11
SWATCO	56.39	55.76	55.01	54.51	0.00	54.00	53.26	52.88	52.44	52.08	25.77	25.42	\$537.52
Scott County Telephone	1.68	1.66	1.64	1.68	1.74	0.00	3.48	1.74	1.74		2.63	0.88	\$18.87

Year 2021	JAN	FEB	MAR	APRIL	MAY	JUNE	JULY	AUG	SEP	OCT	NOV	DEC	Totals
ServiceTitan, Inc.	1.00	1.00	1.16	1.16	1.20	1.24	1.20	0.40	0.40	0.36	0.39	0.51	\$10.02
Spectrol, Inc.	5.24	5.44	5.22	5.04	4.76	4.82	4.74	4.68	4.46	2.41	2.54	2.42	\$51.77
Spectrum Mobile, LLC	0.10	0.00	0.02	0.06	0.12	0.00	0.10	0.16	0.20	0.00	0.03	0.06	\$0.85
Sprint	2,057.36	2,030.96	1,990.00	0.00	1,976.08	3,904.32	0.00	3,021.66	1,694.20		1,594.29		\$18,268.87
Spiratus Networks	0.00	0.08	0.04	0.04	0.04	0.04	0.00	0.04	0.04			0.04	\$0.36
Sullivan Wright Technology Ptnr	0.02	0.00	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.01	0.01	0.01	\$0.19
T-Mobile	2,902.30	2,954.56	3,291.48	3,197.54	3,239.32	3,241.08	3,339.54	2,154.96	2,120.42		1,117.44	2,456.18	\$30,014.82
Talk America Services, LLC	0.00	0.00	0.00	0.00	0.00	0.00	NR					0.69	\$0.69
Taxconnex, LLC										1.88		38.32	\$40.20
Telco Experts LLC									0.02	0.01	0.01	0.01	\$0.05
Telecom Mgmt dba Pioneer Tel	0.36	0.00	0.34	0.34	0.34	0.34	0.34	0.34	0.34	0.18	0.17	0.17	\$3.26
Telogix, LLC	1.56	0.00	14.58	3.86	3.92	3.86	18.86	8.58	4.04	3.30	3.30		\$65.86
The Light Phone Inc.	0.14	0.00	0.18	0.28	0.24	0.28	0.30	0.26	0.22	0.10	0.14	0.14	\$2.28
Things LLC	0.00	0.00	0.00	0.00	0.20	0.34	0.19	0.19	0.19	0.05	0.10	0.10	\$1.36
TouchTone Communications, Inc.	0.00	0.10	0.10	0.14	0.12	0.12	0.12	0.12	0.12	0.06	0.06	0.06	\$1.12
Tri-County Telephone	101.60	102.00	102.32	102.52	102.60	102.12	102.32	102.60			105.91		\$923.99
Trition Networks LLC									10.43	0.21	0.21	0.21	\$11.06
TJ Communications LLC	0.00	0.00	0.00	0.00	3.64	3.64	3.64	3.64	2.86	1.43	1.42	1.42	\$21.69
TJ S Mobile LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	\$0.00
TJ P Voice Services, LLC	0.24	0.00	0.24	0.24	0.28	0.28	0.28	0.28	0.28	0.14	0.10	0.12	\$2.48
Velocity	2.18	0.00	9.72	4.36	4.36	4.36	4.32	4.32	4.32		2.62	1.08	\$41.64
Verizon	13,044.04	13,174.76	13,052.60	13,113.70	13,155.54	13,211.22	13,245.80	13,190.20	13,202.72		10,553.74	10,020.32	\$138,964.64
VoIP Innovations, LLC	0.00	0.00	0.00	2.22	2.46	3.64	4.22	2.62	4.44	2.43	2.01	1.70	\$25.74
Voiply, LLC	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.02	0.57	0.47	\$2.06
VoipTec, LLC	0.00	0.00	2.30	0.00	0.00	0.00	NR						\$2.30
Wyve Broadband	0.00	0.00	0.00	0.00	0.00	0.00	NR						\$0.00
Walnut Hill Telephone	45.57	45.08	44.98	44.30	44.15	43.52	43.36	40.73	22.58	21.18	20.96	20.48	\$436.89
Wave Rural Connect LLC	9.50	0.00	13.10	25.36	14.76	14.94	19.98	21.36	24.68	11.86	13.04	12.20	\$180.78
Wholesale Carrier Services, Inc.	0.04	0.00	0.04	0.04	0.04	0.04	0.04	0.04	0.04	0.02	0.02	0.02	\$0.38
Windstream Arkansas	1,194.78	1,259.70	1,222.54	1,217.85	1,232.90	1,217.98	1,200.70	1,186.26	1,152.34	597.37	568.71		\$12,051.13
Working Assets Funding	0.00	44.30	0.00	0.00	0.00	0.00	0.00	NR			0.00	0.00	\$44.30
Yelcot Telephone Co.	44.66	45.28	45.66	46.20	46.20	46.46	46.50	46.08	23.40	23.09		23.29	\$436.82
Yelcot Video Group	145.88	0.00	0.00	0.00	0.00	0.00	0.00	NR				156.32	\$302.20
XO Communications.								0.82	0.82		0.67	0.36	\$2.67
Totals	71,421.66	48,698.15	53,316.57	48,459.46	47,556.86	54,126.28	49,395.29	51,350.27	50,024.87	4,408.87	30,822.83	30,413.33	\$539,994.44



2021 – Arkansas Relay Monthly Traffic Report

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION**

**REPORT OF INDEPENDENT AUDITORS,
FINANCIAL STATEMENTS AND
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION**

DECEMBER 31, 2020 AND 2019

TABLE OF CONTENTS

	<u>Page</u>
INDEPENDENT AUDITOR'S REPORT	1-2
FINANCIAL STATEMENTS	
Statements of Financial Position	3
Statements of Activities and Functional Expenses and Changes in Net Assets	4-5
Statements of Cash Flows	6
Notes to Financial Statements	7-11
REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS	12-13

JACK CHAM, CPA PLLC

CERTIFIED PUBLIC ACCOUNTANT
7207 SHERIDAN ROAD • P.O. BOX 20463 • WHITE HALL, ARKANSAS 71612
OFFICE: (870) 534-1617 • FAX: (888) 589-4818

To the Board of Directors
Arkansas Deaf and Hearing Impaired
Telecommunications Services Corporation
Little Rock, Arkansas

I have audited the accompanying financial statements of Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation (the "Corporation") (a nonprofit corporation), which comprise the statements of financial position as of December 31, 2020 and 2019, and the related statements of activities and functional expenses and changes in net assets and the statements of cash flows for the years then ended, and the related notes to the financial statements.

Management Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audits. I conducted my audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States of America. Those standards require that I plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Corporation's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control. Accordingly, I express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

Auditor's Responsibility (continued)

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Opinion

In my opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation as of December 31, 2020 and 2019, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

The financial statements of Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation as of December 31, 2019, were audited by other auditors whose report dated July 5, 2020, expressed an unmodified opinion on those statements.

Other Reporting Required by *Government Auditing Standards*

In accordance with *Government Auditing Standards*, I have also issued my independent auditor's report dated August 27, 2021 on my consideration of the Corporation's internal control over financial reporting and on compliance and other matters based on my audit of the financial statements performed in accordance with *Government Auditing Standards*. The purpose of that report is to describe the scope of my testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Corporation's internal control over financial reporting and compliance.

Jack Chami CPA PLLC
White Hall, Arkansas
August 27, 2021

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION**

STATEMENTS OF FINANCIAL POSITION

DECEMBER 31, 2020 AND 2019

ASSETS

	<u>2020</u>	<u>2019</u>
CURRENT ASSETS		
Cash and cash equivalents	\$ 307,398	\$ 220,343
Accounts receivable	<u>72,543</u>	<u>50,739</u>
Total Current Assets	<u>\$ 379,941</u>	<u>\$ 271,082</u>
 TOTAL ASSETS	 <u><u>\$ 379,941</u></u>	 <u><u>\$ 271,082</u></u>

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES		
Accounts payable	<u>\$ 42,738</u>	<u>\$ 40,171</u>
Total current liabilities	<u>42,738</u>	<u>40,171</u>
 NET ASSETS		
Without donor restrictions	<u>337,203</u>	<u>230,911</u>
	<u><u>\$ 379,941</u></u>	<u><u>\$ 271,082</u></u>

See independent auditor's report and accompanying notes to financial statements

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
STATEMENTS OF ACTIVITIES AND FUNCTIONAL EXPENSES
AND CHANGES IN NET ASSETS**

YEARS ENDED DECEMBER 31, 2020 AND 2019

	2020		
Revenues			
Local exchange carrier assessments		\$	602,558
Interest income			555
Total Revenues			603,113
Expenditures			
	Program Services	Supporting Services	Total
Program expenses - TRS costs	470,630	-	470,630
Interpreter services	720	-	720
Fund administrative fee	7,200	7,200	14,400
Office expense	-	375	375
Insurance	1,816	-	1,816
Accounting	5,455	-	5,455
Legal fees	3,425	-	3,425
Total expenses	489,246	7,575	496,821
Increase (decrease) in net assets without restrictions			106,292
Net assets, beginning of year			230,911
Net assets, ending of year		\$	337,203

See independent auditor's report and accompanying notes to financial statements

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
STATEMENTS OF ACTIVITIES AND FUNCTIONAL EXPENSES
AND CHANGES IN NET ASSETS**

YEARS ENDED DECEMBER 31, 2020 AND 2019

	<u>2019</u>		
Revenues			
Local exchange carrier assessments		\$	634,080
Interest income			956
			<u>635,036</u>
Total Revenues			<u>635,036</u>
Expenditures			
	<u>Program Services</u>	<u>Supporting Services</u>	<u>Total</u>
Program expenses - TRS costs	496,064	-	496,064
Interpreter services	960	-	960
Fund administrative fee	7,200	7,200	14,400
Office expense	-	115	115
Insurance	1,816	-	1,816
Accounting	2,665	-	2,665
Legal fees	4,200	-	4,200
	<u>512,905</u>	<u>7,315</u>	<u>520,220</u>
Total expenses			
	<u>512,905</u>	<u>7,315</u>	<u>520,220</u>
Increase (decrease) in net assets without restrictions			
			114,816
Net assets, beginning of year			
			<u>116,095</u>
Net assets, ending of year			
		\$	<u>230,911</u>

See independent auditor's report and accompanying notes to financial statements

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION**

STATEMENTS OF CASH FLOWS

YEARS ENDED DECEMBER 31, 2020 AND 2019

	<u>2020</u>	<u>2019</u>
Cash flows from operations		
Change in net assets	\$ 106,292	\$ 114,816
Adjustments to reconcile		
(Increase) in accounts receivable	(21,804)	(636)
Increase (decrease) in accounts payable	<u>2,567</u>	<u>(210)</u>
Net cash provided by operations	<u>87,055</u>	<u>113,970</u>
Net increase in cash and equivalents	87,055	113,970
Cash and equivalents - beginning of year	<u>220,343</u>	<u>106,373</u>
Cash and equivalents - ending of year	<u><u>\$ 307,398</u></u>	<u><u>\$ 220,343</u></u>

See independent auditor's report and accompanying notes to financial statements

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Activities

Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation (the "Corporation") was created under Act 1080 of the 1997 Acts of the 81st General Assembly for the State of Arkansas. The Corporation is principally involved in collecting monthly assessments from local exchange carriers to provide telecommunication relay services ("TRS"), including but not limited to, services that enable two-way communication between individual to people in Arkansas who are hearing and/or speech impaired.

Sprint provides such services known as TRS costs, through a contract with the Corporation. The current contract expired on December 31, 2018. A request for proposal ("RFP") was placed out in July 2018 and two bids were received. One of the bids was noncompliant and the second bidder was Sprint, who was awarded the contract. The term of the new contract is January 1, 2019 through December 31, 2021, unless earlier terminated by the Corporation in accordance with provisions in the contract. In addition, the Corporation shall have the option to extend the contract for up to two years as further set forth in the RFP. However, as of April 1, 2020 T-Mobile acquired Sprint becoming one company. However, Sprint is still registered with the State of Arkansas as the service provider and checks are cut for the service in Sprint's name. However, in the year 2021, T-Mobile name will be used as the service provider.

Basis of Accounting

The accompanying financial statements have been prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America. Revenue is recognized in the accounting period in which it becomes both available and measurable. Expenses are recognized in the accounting period in which the liability is incurred.

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Basis of Presentation

Financial statement presentation follows the recommendations of the Financial Accounting Standards Board in its Accounting Standard Codification (ASC) No. 958-210, *Not-for-Profit Entities*. Under ASC No. 958-210, the Corporation is required to report information regarding its financial position and activities according to two classes of net assets: with donor restrictions and without donor restrictions. The Corporation does not have any assets with donor restrictions.

Net Assets without Donor Restrictions (Unrestricted Net Assets) - Net assets that are not subject to donor-imposed stipulations.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. Accordingly, actual results could differ from those estimates.

Cash and Cash Equivalents

Cash and cash equivalents include all monies in banks and highly liquid investments and instruments with maturity dates less than three months. The carrying value of cash and cash equivalents approximates fair value because of the short maturities of those financial instruments. At December 31, 2020 and 2019, the Corporation had no cash equivalents.

Assessment Receivable

Assessments receivable are stated at the amount the Corporation expects to collect, using the allowance method. Accounts are charged off to the allowance when management deems the account will not be collectible. The Corporation estimates the accounts receivable at December 31, 2020 and 2019 will be fully collectible; therefore, no allowance or uncollectible amounts has been established. Management has concluded that any potential uncollectible amount would not be material.

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Revenue Recognition

Assessments from local exchange carriers are recorded in the period earned. The rate is a mandatory set charge per phone line that telecommunications service providers must collect per Arkansas phone lines and remit to the Corporation. The rate is set by the Board and was (amounts stated by cent):

- | | |
|---|---------------------|
| - December 1, 2018 to December 31, 2019 | ¢2.0 per phone line |
| - January 1, 2020 to December 31, 2020 | ¢2.0 per phone line |

However, the rate is set to change October 1, 2021 to ¢1.0 per phone line

Donated Services

The Corporation receives donated services from members, officers and directors who assist in management of the Corporation's activities. No amounts have been recognized in the statements of activities because the criteria for recognition specified by FASB ASC 958-605-25, Not-for-Profit Entities – Revenue Recognition, have not been met since the services contributed do not create or enhance a non-financial asset and do not require unique skills. The Board of Directors, as appointed by the Governor of the State of Arkansas, serves without compensation.

Functional Allocation Expenses

The Corporation allocates its expenses on a functional basis among its various programs and support services to measure and guide the achievement of the Corporation's goals. Functional expenses for the year ended December 31, 2020 is presented on the Corporation's Statement of Activities and Functional Expenses.

Income Taxes

The Corporation is a not-for-profit corporation exempt from income taxes under Section 501(c)(3) of the Internal Revenue Code and Arkansas Revenue and Taxation Code Section ACA 26-51-303(a). Under that guidance, the Corporation may recognize the tax benefit from an uncertain tax position only if it is more likely than not that the tax position will be sustained on examination by taxing authorities based on the technical merits of the position.

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Income Taxes (continued)

The Corporation has evaluated its tax positions for all open tax years. Currently, the tax years open and subject to examination by the Internal Revenue Service are the 2017, 2018 and 2019 tax years. However, the Corporation is not currently under audit nor has the Corporation been contacted by any jurisdiction. Based on the evaluation of the Corporation's tax positions, management believes all tax positions taken would be upheld under an examination. Therefore, no provision for the effects of uncertain tax positions have been recorded for the years ended December 31, 2020 and 2019.

Reclassifications

Certain reclassifications were made to the amounts in the 2019 financial statements in order to conform to the 2020 financial statement presentation.

NOTE 2: FINANCIAL INSTRUMENTS WITH RISK OF ACCOUNTING LOSS

Financial instruments that potentially subject the Corporation to concentrations of credit risk consist principally of cash deposits. The Corporation maintains its cash accounts at institutions insured by the Federal Deposit Insurance Corporation ("FDIC") on balances up to \$250,000. At times during 2020 and 2019, the balance at Regions Bank exceeded the insured limit.

NOTE 3: RELATED PARTY TRANSACTIONS

The Corporation pays an administration fee of \$1,200 per month to the Arkansas Telecommunications Association (ATA) for administrative services. Total ATA administrative fee expense for the years ended December 31, 2020 and 2019 was \$14,400 each year. The Corporation's board consists, in part, of persons employed by eligible telecommunications carriers. The entire balance in monthly assessments income is derived from these carriers.

NOTE 4: CONCENTRATION OF RISK

The majority of the Corporation's income is derived from assessments from local exchange carriers. For the years ended December 31, 2020 and 2019, this income represented 100% of the Corporation's total unrestricted revenue and support. The loss of these contracts would have an adverse effect on the Corporation's ability to continue in existence.

**ARKANSAS DEAF AND HEARING IMPAIRED
TELECOMMUNICATIONS SERVICES CORPORATION
NOTES TO FINANCIAL STATEMENTS**

DECEMBER 31, 2020 AND 2019

NOTE 5: LIQUIDITY AND AVAILABILITY OF RESOURCES

Financial assets available for general expenditures, that is, without donor or other restrictions limited their use, within one year of the date of the Statement of Financial Position, comprise of the following:

	<u>2020</u>	<u>2019</u>
Cash and cash equivalents	\$ 307,398	\$ 220,343
Accounts receivable	<u>72,543</u>	<u>50,739</u>
 Total financial assets available to meet cash needs for general expenditures within one year	 <u>\$ 379,941</u>	 <u>\$ 271,082</u>

As part of the Corporation's liquidity management, it has a policy to structure its financial assets to be available as its general expenditures, liabilities and other obligations come due. The Corporation manages its liquidity and reserves following three guiding principles: operating within a prudent range of financial soundness and stability, maintaining adequate liquid assets to fund near-term operating needs, and maintaining sufficient reserves to provide reasonable assurance that long-term obligations will be discharged.

NOTE 6: FAIR VALUES OF FINANCIAL INSTRUMENTS

The following methods and assumptions were used to determine the fair value of each class of financial instruments:

Cash in bank and cash in cash management account – the carrying amount approximates fair value due to the nature of cash.

NOTE 7: EVALUATION OF SUBSEQUENT EVENTS

The Corporation has evaluated subsequent events through August 27th, 2021, the date which the financial statements were available to be issued. The State of Arkansas 93rd General Assembly in its regular session in January 2021, amended the name of the Corporation from Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation to Arkansas Hard of Hearing Telecommunications Services Corporation. The Corporation's management has determined that there were no other significant subsequent events that should be disclosed in the financial statements or in the notes to the financial statements.

JACK CHAMI, CPA PLLC

CERTIFIED PUBLIC ACCOUNTANT
7207 SHERIDAN ROAD • P.O. BOX 20463 • WHITE HALL, ARKANSAS 71612
OFFICE: (870) 534-1617 • FAX: (888) 589-4818

INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

To the Board of Directors
Arkansas Deaf and Hearing Impaired
Telecommunications Services Corporation
Little Rock, Arkansas

I have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation (the "Corporation") (a nonprofit organization) which comprises the statement of financial position as of December 31, 2020, and the related statement of activities and functional expenses changes in net assets and the statement of cash flows for the years then ended, and the related notes to the financial statements, and have issued my report thereon dated August 27, 2021.

Internal Control over Financial Reporting

In planning and performing my audit of the financial statements, I considered Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing my opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control. Accordingly, I do not express an opinion on the effectiveness of Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

My consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during my audit I did not identify any deficiencies in internal control that I consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether Arkansas Deaf and Hearing Impaired Telecommunications Services Corporation's financial statements are free from material misstatement, I performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements. Noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of my audit and, accordingly, I do not express such an opinion. The results of my tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of my testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

JACK CHAMI CPA PLLC
August 27, 2021