



ARKANSAS WORKFORCE CENTERSSM

WORKFORCE RESULTS

**October 1 – December 31, 2013
Second Quarter, Program Year 2013**

WORKFORCE RESULTS

The Department of Workforce Services provides this overview of performance for the period ending December 31st, 2013. The programs highlighted herein reinforce the Arkansas Workforce Investment Board's and DWS' commitment to helping people find jobs and to connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the state's competitiveness in the 21st century global economy. In general, this overview presents program outcomes and results for the most recent quarter compared to the prior year (s) results. A glossary of performance measures is included in this overview.

Submitted By:

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Arkansas Workforce Investment Board

Mr. Tom Anderson, Vice-Chair
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Mr. Artee Williams, Director
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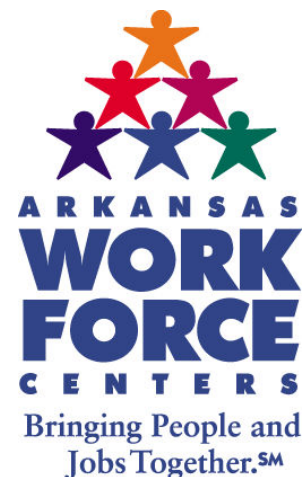
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WORKFORCE INVESTMENT ACT (WIA) - ADULT PROGRAM

PROGRAM DESCRIPTION

Adult services encompass workforce investment programs and initiatives that help thousands of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers 55 or older and incumbent workers.

PERFORMANCE

The actual rate is listed in the blue bar and the goal is listed in the white bar.

ADULT PROGRAM

PERFORMANCE MEASURE	PY10	PY11	PY12	PY13 Q1	PY13 Q2
Entered Employment Rate	89.9	89.6	83.6	84.3	84.5
Entered Employment Goal	91.0	91.0	91.0	84.0	84.0
Retention Rate	95.2	94.0	94.8	95.3	95.2
Retention Goal	92.0	92.0	92.0	88.0	88.0
Average Earnings	\$12,583	\$13,079	\$13,726	\$13,399	\$13,494
Average Earnings Goal	\$12,530	\$12,530	\$12,530	\$13,080	\$13,080

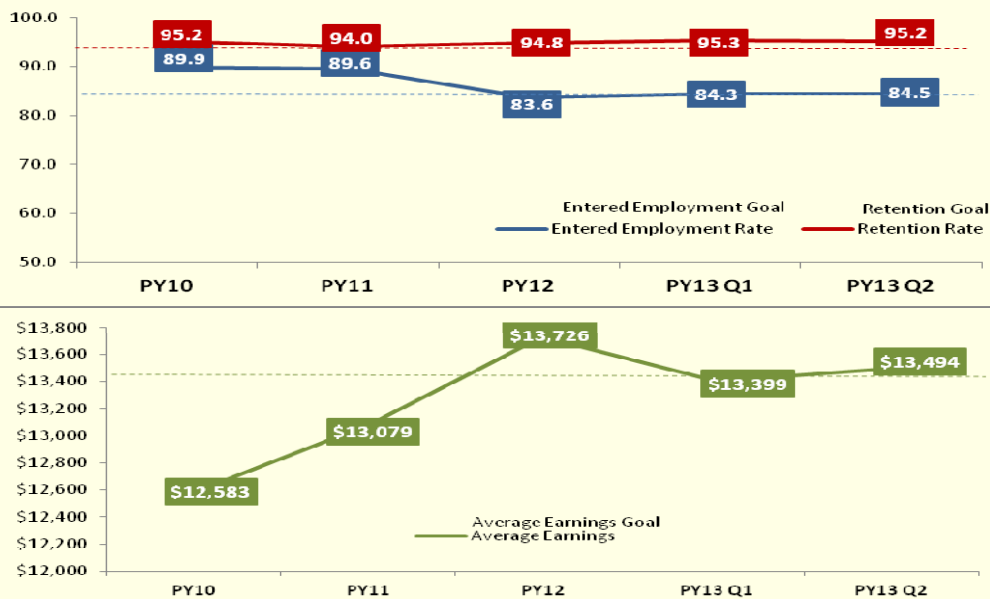
Federal regulations provide that performance that is at least 80 percent of the negotiated levels will be deemed as achieving negotiated levels of performance.

*Achieved performance goals are indicated in green.

**Of those adult participants who are employed in the 1st, 2nd and 3rd quarters after the exit quarter: average 6 month earnings, for 2nd and 3rd quarters after exit.

NOTE: Detailed information on formula for performance measures is in the glossary of this report.

PERFORMANCE PROGRESS



ANALYSIS

The program continues to perform above the negotiated goals in all Adult measures.

The PY13 second quarter Entered Employment Rate (EER) 84.5% is slightly above the goal of 84.0%.

The Retention Rate 95.2% achieved is well above the negotiated goal of 88.0%

The current quarter earnings outcome of \$13,494 surpassed the goal of \$13,080 for the quarter

HIGHLIGHTS/INNOVATIONS

Each year, more than half a million people are released from prisons in the United States, and an additional seven million are released from jails. The Department of Community Correction and Life After Prison Ministries partnered with the Central Arkansas Workforce Centers to host a Re-entry Job and Resource Fair. The event targets individuals who have been convicted of a felony and their support system. The event was held at the Lonoke Community Center where more than 20 vendors were present and over 100 targeted participants attended.

TOP OCCUPATIONS AFTER EXIT

Healthcare Practitioners and Technical Occupations

- Licensed Practical and Licensed Vocational Nurses
- Registered Nurses

Government

- Human Resources Assistants, Secretaries and Administrative Assistants

Transportation and Material Moving Occupations

- Truck Drivers, Heavy Tractor Trailer

Construction

- Construction Managers and Carpenters

WORKFORCE INVESTMENT ACT (WIA) - DISLOCATED WORKER

PROGRAM DESCRIPTION

The Workforce Investment Act (WIA) Dislocated Worker Program aims to quickly re-employ laid-off workers and to enhance their employability and earnings by increasing occupational skills. Arkansas' Dislocated Worker Program emphasizes informed customer choice, system performance, and continuous improvement. Arkansas Workforce Centers provide access to core, intensive, and training services to individuals and groups of dislocated workers so that they may obtain and retain employment at a self-sufficient level.

PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

Federal regulations provide that performance that is at least 80 percent of the negotiated levels will be deemed as achieving negotiated levels of performance.

* Achieved performance goals are indicated in green.

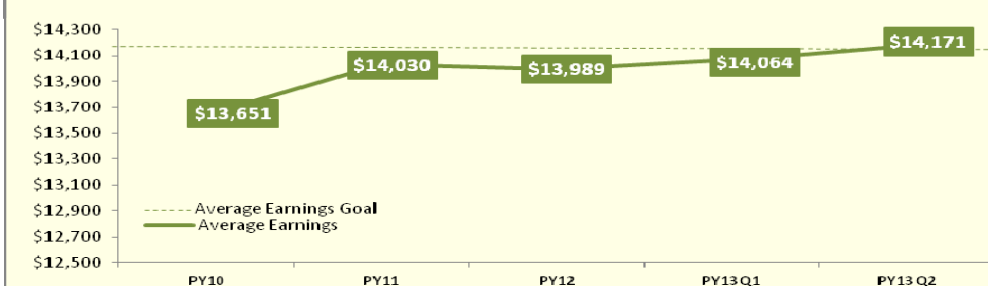
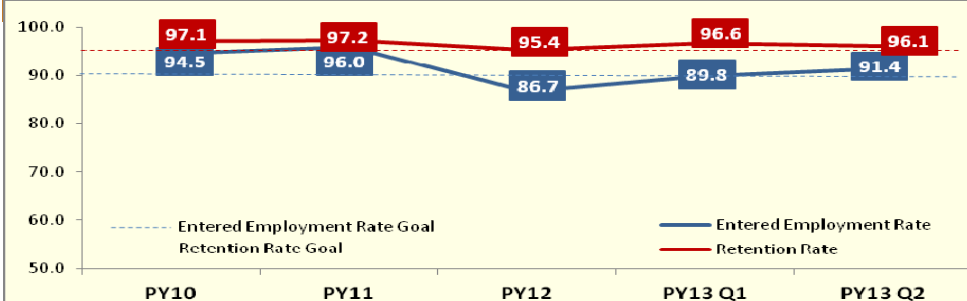
**Of those participants who are employed in the first, second, and third quarters after the exit quarter: average 6 month earnings, for 2nd and 3rd quarters after exit.

NOTE: Detailed information on formula for performance measures is in the glossary of this report.

DISLOCATED WORKER PROGRAM

PERFORMANCE MEASURE	PY10	PY11	PY12	PY13 Q1	PY13 Q2
Entered Employment Rate	94.5	96.0	86.7	89.8	91.4
Entered Employment Goal	93.5	93.5	94.0	88.0	88.0
Retention Rate	97.1	97.2	95.4	96.6	96.1
Retention Goal	95.5	95.5	96.0	93.0	93.0
Average Earnings	\$13,651	\$14,030	\$13,989	\$14,064	\$14,171
Average Earnings Goal	\$13,200	\$13,200	\$13,500	\$14,114	\$14,114

PERFORMANCE PROGRESS



ANALYSIS

The PY13 second quarter Entered Employment Rate (EER) 91.4% is slightly above the goal of 88.0%.

The Retention Rate of 96.1% is above the goal of 93.0%.

The current quarter earnings outcome of \$14,171 is slightly above the goal of \$14,114.

Arkansas' seasonally adjusted unemployment rate declined one-tenth of a percentage point, from 7.5 percent in November to 7.4 percent in December. Arkansas' civilian labor force rose 2,600, a result of 3,200 more employed and 600 fewer unemployed Arkansans. The United States' jobless rate dropped three-tenths of a percentage point, from 7.0 percent in November to 6.7 percent in December.

HIGHLIGHTS/INNOVATIONS

The Workforce Investment Board of Eastern Arkansas (WIBEA) partnered with Department of Workforce Services to host the annual job fair in Forrest City at the East Arkansas Community College Fine Arts Center on October 24, 2013. Approximately 300 jobseekers visited with 50 vendors to discuss job opportunities, services available to jobseekers and to meet with training providers. The DWS Mobile unit was on site for jobseekers to register in Arkansas Joblink and to look for additional employment opportunities.

TOP OCCUPATIONS AFTER EXIT

Transportation and Material Moving Occupations

- Industrial Truck and Tractor Operators

Healthcare Practitioners and Technical Occupations

- Home Health Aides

Construction

- Pipe Fitters and Steamfitters
- Construction Managers

Food Service

- Cooks, Fast Food

WORKFORCE INVESTMENT ACT (WIA) - YOUTH 14-21 PROGRAM

PROGRAM DESCRIPTION

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14-21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or obtain a job.

PERFORMANCE

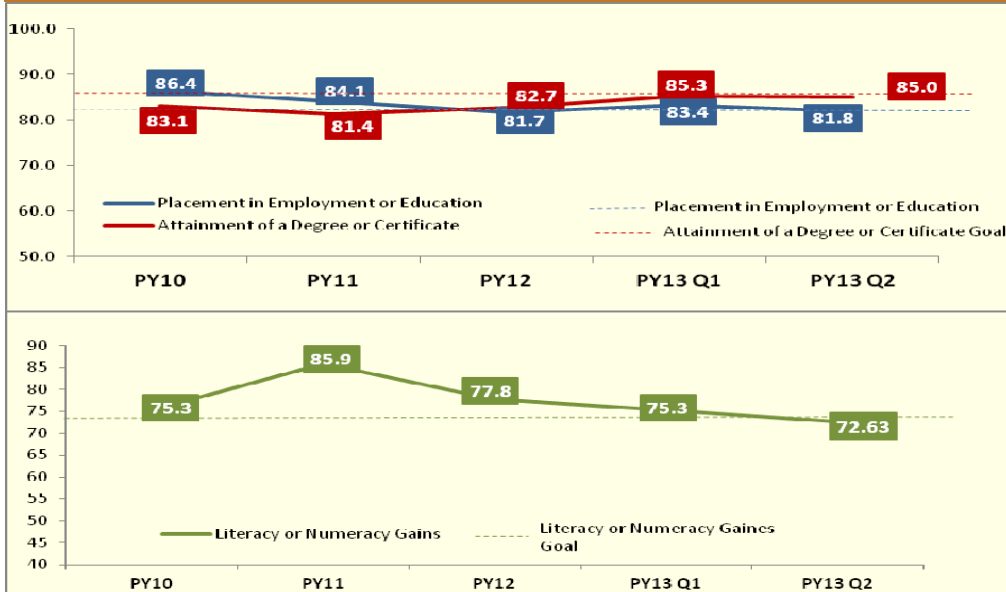
The actual rate is listed in the blue bar, and the goal is listed in the white bar.

YOUTH 14-21 PROGRAM

PERFORMANCE MEASURE	PY10	PY11	PY12	PY13 Q1	PY13 Q2
Placement in Employment or Education	86.4	84.1	81.7	83.4	81.8
Placement in Employment or Education Goal	79.7	79.7	81.0	81.7	81.7
Attainment of a Degree or Certificate	83.1	81.4	82.7	85.3	85.0
Attainment of a Degree or Certificate Goal	76.9	76.9	81.0	81.5	81.5
Literacy or Numeracy Gains	75.3	85.9	77.8	75.3	72.63
Literacy/Numeracy Gains Goal	48	48	75.5	77.9	77.9

Federal regulations provide that performance that is at least 80 percent of the negotiated levels will be deemed as achieving negotiated levels of performance. *Achieved performance goals are indicated in green.

PERFORMANCE PROGRESS



ANALYSIS

The Workforce Investment Act Youth Program served 823 participants in the current quarter.

The youth program continues to exceed negotiated goals in Placement in Employment or Education and Attainment of Degree or Certificate.

The Literacy or Numeracy Gains of 72.63% is slightly lower than the negotiated goal of 77.9, is above the 80% of the negotiated levels and is deemed as achieving negotiated levels of performance.

HIGHLIGHTS/INNOVATIONS

The dedicated workers and students with the YouthBuild Program in the North Central LWIA, saw their goals come to fruition with the first graduating class held December 5, 2013. Nine low-income, out-of-school youth that began the program in April, earned a high school diploma or GED. The program also provided leadership and hands-on construction training for these youth as well as the opportunity to earn certificates from the Home Builders Institute and OSHA. The YouthBuild program was a challenge for all, but through the dedication and commitment of so many individuals, the opportunities for youth have been changed for the better.

TOP OCCUPATIONS AFTER EXIT

Administrative and Support Services

- Customer Service Representatives

Food Preparation and Serving Related Occupations

- Combined Food Preparation and Serving Workers
- Counter attendants, Cafeteria, Food Concession & Coffee Shop

Government

- Police, Fire, and Ambulance Dispatchers

WORKFORCE INVESTMENT ACT (WIA) - NATIONAL EMERGENCY GRANT PROGRAM

PROGRAM DESCRIPTION

National Emergency Grants (NEGs) are intended to temporarily expand the service capacity of WIA training and employment programs at the state and local levels by providing funding assistance in response to large, unexpected economic events which cause significant job losses. Such events include business closures, mass layoffs, realignment and closure of military installations and certain natural disasters declared eligible for public assistance by the Federal Emergency Management Agency (FEMA.) The American Recovery and Reinvestment Act of 2009 (ARRA) provided additional resources for services to dislocated workers through NEGs.

PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

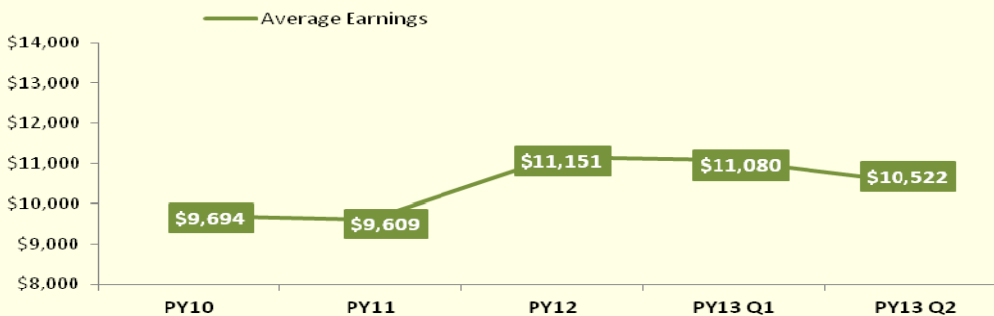
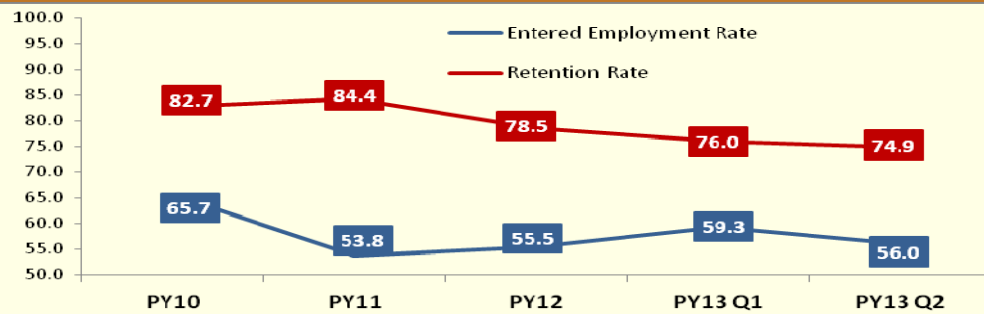
NATIONAL EMERGENCY GRANT PROGRAM

PERFORMANCE MEASURE	PY10	PY11	PY12	PY13 Q1	PY13 Q2
Entered Employment Rate	65.7	53.8	55.5	59.3	56.0
Entered Employment Goal	NA	NA	NA	NA	NA
Retention Rate	82.7	84.4	78.5	76.0	74.9
Retention Goal	NA	NA	NA	NA	NA
Average Earnings	\$9,694	\$9,609	\$11,151	\$11,080	\$10,522
Average Earnings Goal	NA	NA	NA	NA	NA

Of those participants who are employed in the first, second, and third quarters after the exit quarter: average 6 month earnings, for 2nd and 3rd quarters after exit.

NOTE: Detailed information on formula for performance measures is in the glossary of this report.

PERFORMANCE PROGRESS



On December 5-6, 2013 the State experienced a severe winter storm that caused damage in Crawford, Franklin, Johnson, Logan, Madison, Marion, Newton, Polk, Scott, Searcy, Sebastian, Sharp, and Van Buren counties.

This NEG only addresses the temporary job creation component. The only allowable activities are *Employment in Temporary Disaster Relief Assistance and Receiving Supportive Services*. Individuals eligible to participate in NEG Disaster projects are—

- Workers who have been temporarily or permanently dislocated as a result of the disaster;
- Eligible dislocated workers as defined in WIA Sec. 101(9) who are unemployed and not receiving unemployment compensation or other types of income support; and
- Individuals who are long-term unemployed (15 out of 26 weeks.)

HIGHLIGHTS/INNOVATIONS

The Central Arkansas Workforce Investment Area received a National Emergency Grant (NEG) for Lonoke, Pulaski and Saline counties and through the last quarter has provided employment for sixty-five (65) job seekers on the NEG Program that is funded by this grant. Ten (10) of these individuals have been employed on a permanent basis as a result of the work that they performed during their enrollment in this program.

OCCUPATIONS AFTER EXIT

Arkansas has only received disaster National Emergency Grants. Temporary workers are hired to work for county offices providing assistance with clean-up efforts. Those that have acquired permanent employment are employed by the counties.

Temporary workers are only employed for up to six months or 1,040 hours related to recovery from a single natural disaster, pursuant to WIA Sec. 173(d)(3). The maximum wage paid to any one participant in a single natural disaster is generally \$12,000 (excluding fringe benefits.)

COMMON PERFORMANCE MEASURES

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Re-entry Initiative, and National Farmworker Jobs Program)

ADULT MEASURES	
<i>Entered Employment</i>	Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Employment Retention</i>	Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Average Earnings</i>	Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
YOUTH MEASURES	
<i>Attainment of a Degree or Certificate</i>	Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.
<i>Literacy and Numeracy Gains</i>	Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.
<i>Placement in Employment or Education</i>	Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.