



State of Arkansas
Department of
WORKFORCE SERVICES

www.dws.arkansas.gov

Post Office Box 2981 • Little Rock, AR 72203-2981



August 12, 2010

Senator Henry "Hank" Wilkins, Chair
Arkansas Legislative Council
Arkansas Senate
State Capitol Room 320
Little Rock, Arkansas 72201

Representative Allen Maxwell, Chair
Arkansas Legislative Council
Arkansas House of Representatives
State Capitol Room 350
Little Rock, Arkansas 72201

Dear Senator Wilkins and Representative Maxwell:

Arkansas Code Annotated 15-4-2206 states that the Arkansas Workforce Investment Board shall present a report quarterly to the Legislative Council concerning the progress, performance and compliance with the Federal Workforce Investment Act of 1998, and the Arkansas Workforce Investment Act of 1999. On behalf of the Arkansas Workforce Investment Board, I submit the attached progress report for the quarters January – March 2010 and April – June 2010.

If you have questions, or need additional information, please contact Cindy Varner, Assistant Director for Employment Assistance, at 501-371-1028 or by email at cindy.varner@arkansas.gov.

Sincerely,

A blue ink signature of Artee Williams, written in a cursive style.

Artee Williams



ARKANSAS **WORKFORCE** CENTERSSM

WORKFORCE RESULTS

January 1 - March 31, 2010
Third Quarter, Program Year 2009

WORKFORCE RESULTS

The Department of Workforce Services provides this overview of performance for the period ending March 31, 2010. The programs highlighted herein reinforce the Arkansas Workforce Investment Board's and DWS' commitment to helping people find jobs and to connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the state's competitiveness in the 21st century global economy.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year(s). A glossary of performance measures is included in this overview.

Submitted By:

Ms. Diane Hilburn, Chair
Arkansas Workforce Investment Board

Mr. Tom Anderson, Vice-Chair
Arkansas Workforce Investment Board

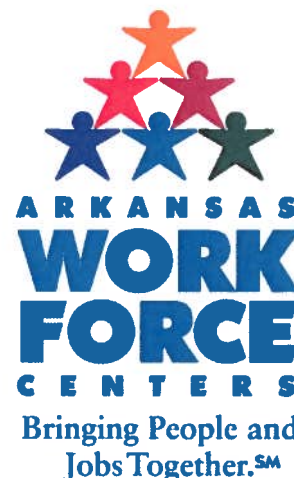
Mr. Artee Williams, Director
Arkansas Department of Workforce Services

Ms. Cindy Varner, Assistant Director for Employment Assistance
Arkansas Department of Workforce Services

Prepared By:

Ms. Stephanie Carlo, Program Operations Manager
Arkansas Department of Workforce Services

Mr. Clint Ball, Quality Assurance Coordinator
Arkansas Department of Workforce Services



WORKFORCE INVESTMENT ACT (WIA) – ADULT PROGRAM

PROGRAM DESCRIPTION

Adult services encompass workforce investment programs and initiatives that help thousands of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers age 55 or older, and incumbent workers.

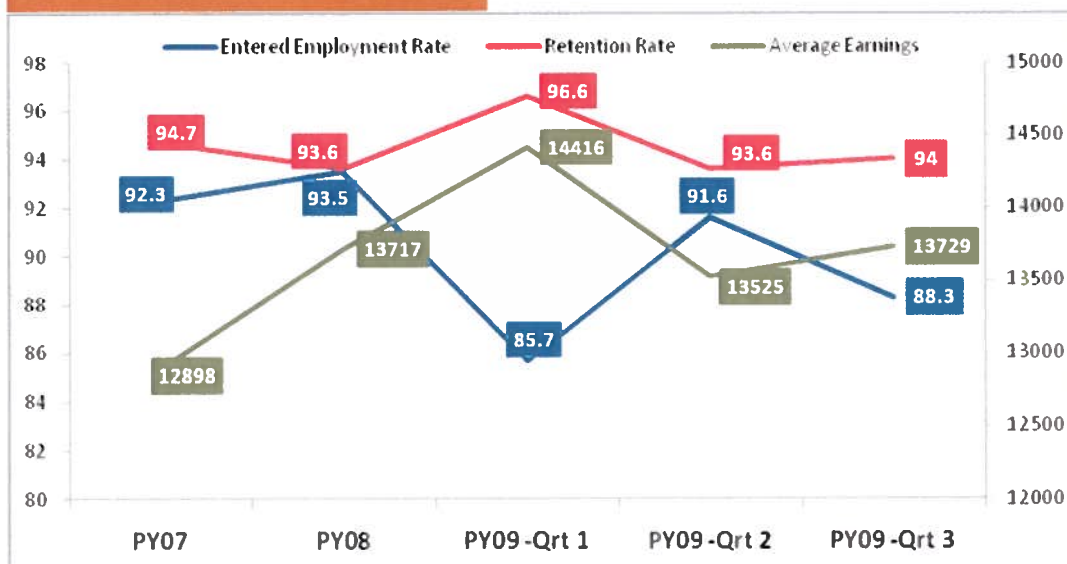
PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3
Entered Employment Rate	92.3	93.5	85.7*	91.6	88.3*
Entered Employment Goal	90	91	91	91	91
Retention Rate	94.7	93.6	96.6	93.6	94
Retention Goal	91.5	92	92	92	92
Average Earnings (Two Qtrs)**	\$12,898.08	\$13,717.45	\$14,416.35	\$13,525.44	\$13,729.06
Average Earnings Goal	\$12,300.00	\$12,530.00	\$12,530.00	\$12,530.00	\$12,530.00

* DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 third quarter results for the Adult Retention Rate and Average Earnings exceed the negotiated goals.

The Adult Entered Employment Rate for the PY 09 third quarter is 2.7 points below the negotiated goal. The Entered Employment Rate of 88.3 is the lowest third quarter result recorded since PY 06.

Adult participants served in PY 09's third quarter reporting period totaled 1,833. There were 316 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

Workforce Investment Act (WIA) Staff and the Department of Workforce Services presented a two-day training session for State Workforce Local Office Managers at the Peabody Hotel in Little Rock with a theme of "Partners for a Better Workforce". WIA staff presented sessions on data validation and performance measures. Staff also collected information on training and technical assistance needs from local workforce investment area (LWIA) staff.

State staff attended a U.S. Department of Labor peer-to-peer technical assistance visit with Wyoming WIA staff. Wyoming staff shared best practices in data validation processes.

TOP OCCUPATIONS AFTER EXIT

Healthcare Practitioners and Technical Occupations

▲ RN; LPN; EMT/Paramedic

Healthcare Support Occupations

▲ Home Health Aide; Nursing Aides, Orderlies and Attendants

Office and Administrative Support Occupations

▲ Computer Operators; Production, Planning and Expediting Clerks

Education, Training, and Library Occupations

▲ Preschool, Kindergarten, and Elementary School Teachers

** Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – DISLOCATED WORKER PROGRAM

PROGRAM DESCRIPTION

The Workforce Investment Act (WIA) Dislocated Worker Program aims to quickly reemploy laid-off workers and to enhance their employability and earnings by increasing occupational skills. The U.S. Department of Labor allocates 80 percent of funds by formula to states. Arkansas' Dislocated Worker Program emphasizes informed customer choice, system performance, and continuous improvement. Arkansas Workforce Centers provide access to core, intensive, and training services to individuals and groups of dislocated workers so that they may obtain and retain employment at a self-sufficient level.

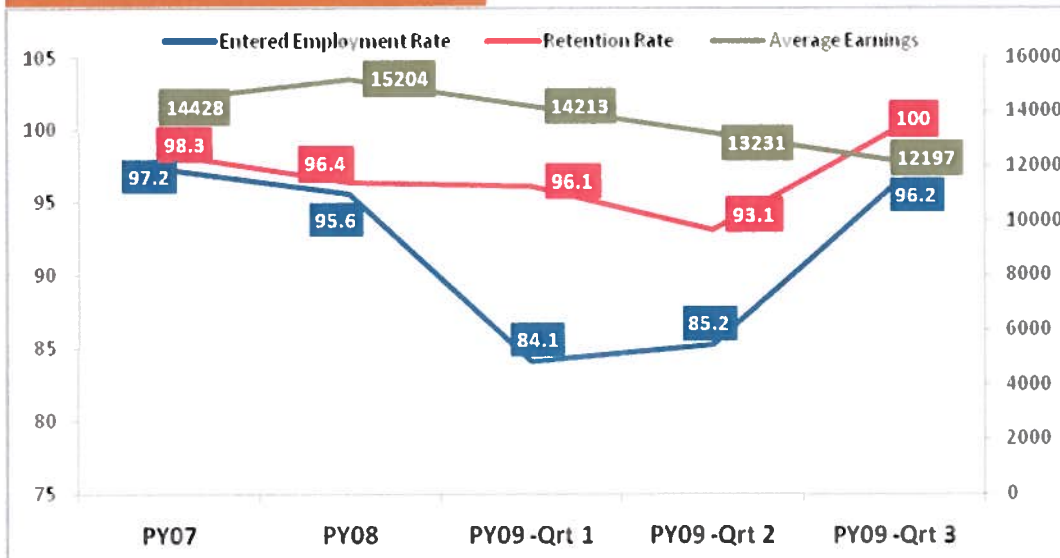
PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3
Entered Employment Rate	97.2	95.6	84.1*	85.2*	96.2
Entered Employment Goal	93	93.5	93.5	93.5	93.5
Retention Rate	98.3	96.4	96.1	93.1*	100
Retention Goal	95	95.5	95.5	95.5	95.5
Average Earnings (Two Qtrs)**	\$14,428.31	\$15,204.29	\$14,213.10	\$13,230.54	\$12,196.77*
Average Earnings Goal	\$13,000.00	\$13,200.00	\$13,200.00	\$13,200.00	\$13,200.00

* DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 third quarter results for the Retention Rate and Entered Employment Rate exceed negotiated goals.

The average earnings for the PY 09 third quarter is \$1,003 below the negotiated goal.

The WIA Dislocated Worker program served 1,049 participants in the third quarter of PY 09. There were 152 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

Rapid Response Actions – Sixty six companies that reported actual or anticipated layoffs or closures impacting 6,080 workers year-to-date were assisted.

Sixty eight job search workshops were conducted in the third quarter.

The state released an additional \$3 million dollars in dislocated worker funds in March for the local workforce investment areas to serve additional dislocated workers.

The dislocated worker services unit provided training for the Reemployment Services Specialists.

TOP OCCUPATIONS AFTER EXIT

- Healthcare Practitioners and Technical Occupations
LPN; Respiratory Therapists; Dietetic Technicians
- Transportation and Material Moving
Truck Drivers Heavy and Tractor Trailer; Bus Drivers
- Office and Administrative Support Occupations
Medical Secretaries; Executive Secretaries and Administrative Assistants; Office and Administrative Support Workers
- Installation, Maintenance and Repair
Industrial Machinery Mechanics; Heating and Air Conditioning Mechanics and Installers

** Of those dislocated workers who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – NATIONAL EMERGENCY GRANT PROGRAM

PROGRAM DESCRIPTION

National Emergency Grants (NEGs) are intended to temporarily expand the service capacity of WIA training and employment programs at the state and local levels by providing funding assistance in response to large, unexpected economic events which cause significant job losses. Such events include business closures, mass layoffs, realignment and closure of military installations, and certain natural disasters declared eligible for public assistance by the Federal Emergency Management Agency (FEMA). The American Recovery and Reinvestment Act of 2009 (ARRA) provided additional resources for services to dislocated workers through NEGs.

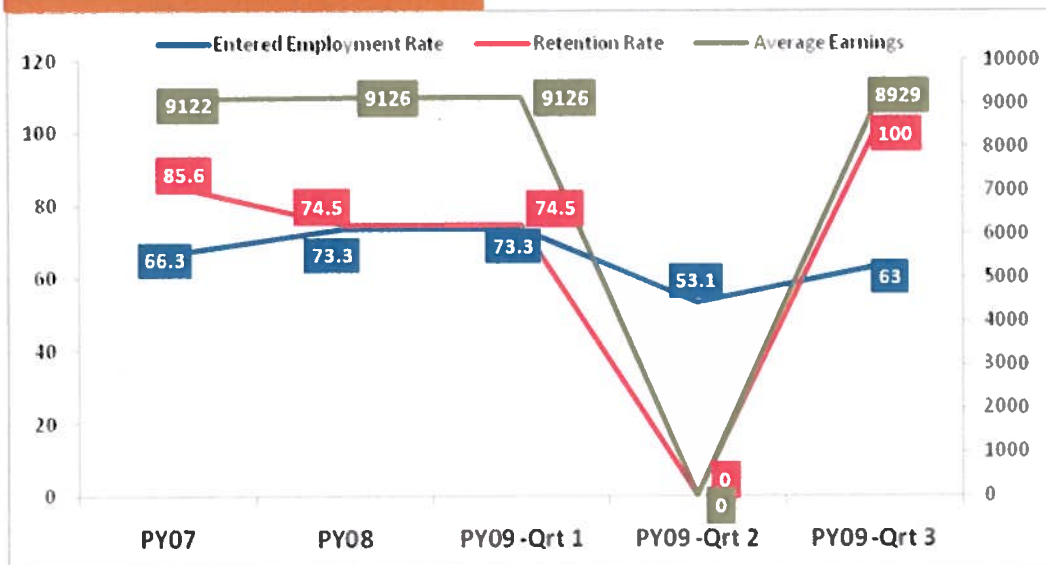
PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3
Entered Employment Rate	66.3	73.3	73.3	53.1	63
Entered Employment Goal	N/A	N/A	N/A	N/A	N/A
Retention Rate	85.6	74.5	74.5	****	100
Retention Goal	N/A	N/A	N/A	N/A	N/A
Average Earnings (Two Qtrs)**	\$9,122.00	\$9,126.00	\$9,126.00	****	\$8,929.00
Average Earnings Goal	N/A	N/A	N/A	N/A	N/A

****No data in Arkansas JobLink System Reports

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 third quarter result for the Retention Rate exceeds year-end results for PY 07 and PY 08.

The PY 09 third quarter Average Earnings is slightly lower than the third quarter results for PY07 and PY 08. The Average Earnings are 2% below the average earnings recorded in PY 07 and PY 08.

The NEG program served 121 participants in the third quarter of PY 09. There were 68 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

The grant period of two disaster NEGs ended in March, NEG AR-15 (assisting in disaster response from Hurricane Gustav) and NEG AR-16 (assisting in disaster response for the Ice Storms of 2009). NEG AR-15 exceeded the planned participant rate, serving 7 more participants than planned. Eight participants obtained permanent employment. NEG AR-16 also exceeded the planned participant rate, serving 51 more participants than planned. Of the total served, 53 people obtained permanent employment.

Arkansas was awarded disaster NEG AR-18 in February to temporarily employ 23 participants in response to the December 2009 floods.

TOP OCCUPATIONS AFTER EXIT

Arkansas has only received disaster national emergency grants. Temporary workers are hired to work for county offices providing temporary assistance with clean-up efforts. Those that have acquired permanent employment are employed by the county.

Temporary workers are only employed for up to six months or 1,080 hours.

** Of those participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – YOUTH 14-21 PROGRAM

PROGRAM DESCRIPTION

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14-21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or obtain a job.

PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

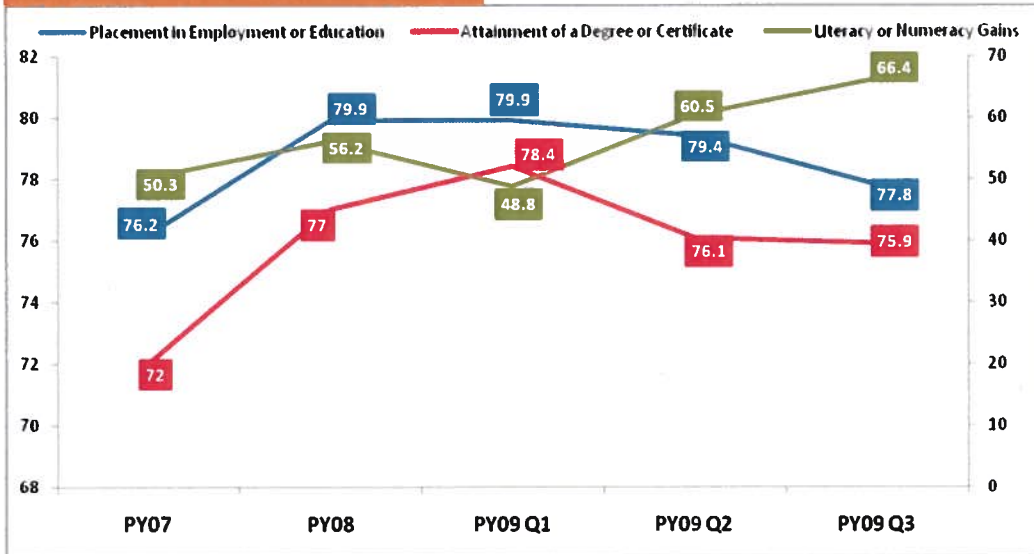
PERFORMANCE MEASURE

	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3
Placement in Employment or Education	76.2	79.9	79.9	79.4**	77.8**
Placement in Employment or Education Goal	N/A*	N/A*	79.7	79.7	79.7
Attainment of a Degree or Certificate	72	77	78.4	76.1**	75.9**
Attainment of a Degree or Certificate Goal	N/A*	N/A*	76.9	76.9	76.9
Literacy or Numeracy Gains	50.3	56.2	48.8	60.5	66.4
Literacy/Numeracy Gains Goal	N/A*	N/A*	48	48	48

*Arkansas was approved to report under the common measures beginning with PY 09.

** DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 third quarter result for the literacy/numeracy measure exceeds the negotiated goal by 18.4 points.

The PY 09 third quarter result for the Attainment of a Degree or Certificate measure is below the negotiated goal by 1 point.

The PY 09 third quarter Placement in Employment measure is 1.9 points below the negotiated goal.

The WIA Youth program served 1,627 participants in the third quarter of PY 09. There were 170 exits during the quarter.

HIGHLIGHTS/INNOVATIONS

Labor Market Information (LMI) staff provided career information at the Career Guidance and Development Conference held in Eureka Springs in March. Sessions were presented to teachers and counselors on Real-Life Arkansas, which is a web-based tool that assists youth in simulating the cost of living after graduation. High growth/high wage occupations were also discussed during the opening session.

LMI staff provided a brief synopsis on demand occupations and provided general labor market information to the Job Corps Industrial Workgroup.

COMMON PERFORMANCE MEASURES

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Reentry Initiative, and National Farmworker Jobs Program)

ADULT MEASURES	
<i>Entered Employment</i>	Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Employment Retention</i>	Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Average Earnings</i>	Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
YOUTH MEASURES	
<i>Attainment of a Degree or Certificate</i>	Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.
<i>Literacy and Numeracy Gains</i>	Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.
<i>Placement in Employment or Education</i>	Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.



ARKANSAS WORKFORCE CENTERSSM

WORKFORCE RESULTS

**April 1 - June 30, 2010
Fourth Quarter, Program Year 2009**

WORKFORCE RESULTS

The Department of Workforce Services provides this overview of performance for the period ending June 30, 2010. The programs highlighted herein reinforce the Arkansas Workforce Investment Board's and DWS' commitment to helping people find jobs and to connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the state's competitiveness in the 21st century global economy.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year(s). A glossary of performance measures is included in this overview.

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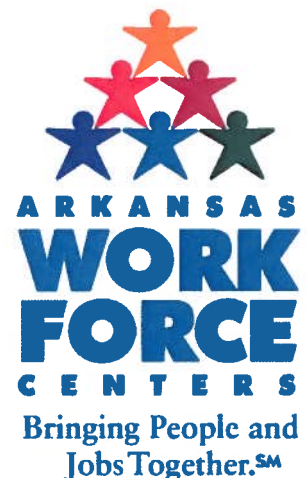
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WORKFORCE INVESTMENT ACT (WIA) – ADULT PROGRAM

PROGRAM DESCRIPTION

Adult services encompass workforce investment programs and initiatives that help thousands of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers age 55 or older, and incumbent workers.

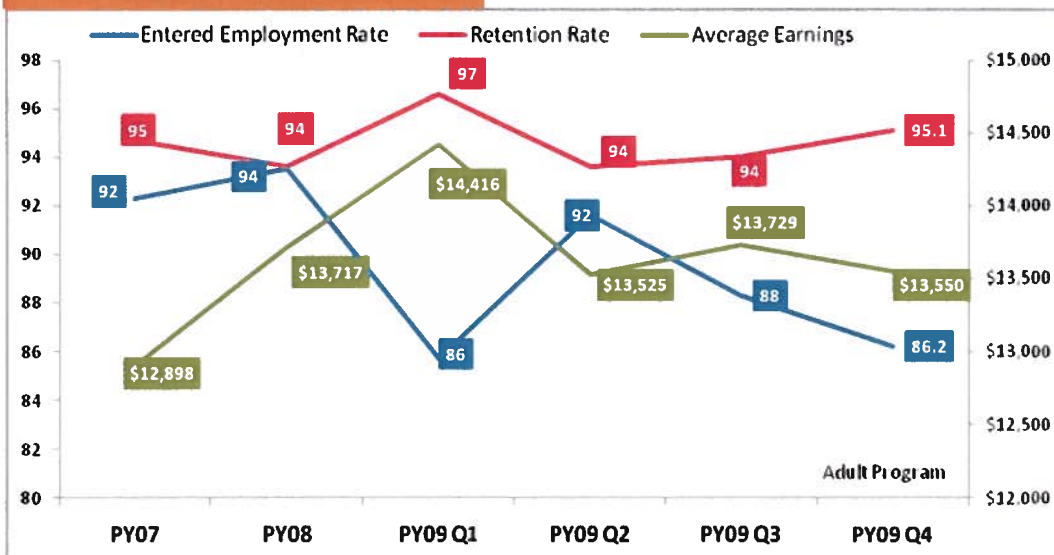
PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3	PY09 Q4
Entered Employment Rate	92	94	86*	92	88*	86.2*
Entered Employment Goal	90	91	91	91	91	91
Retention Rate	95	94	97	94	94	95.1
Retention Goal	91.5	92	92	92	92	92
Average Earnings (Two Qtrs)**	\$12,898.08	\$13,717.45	\$14,416.35	\$13,525.44	\$13,729.06	\$13,550.00
Average Earnings Goal	\$12,300.00	\$12,530.00	\$12,530.00	\$12,530.00	\$12,530.00	\$12,530.00

* DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 fourth quarter results for the Adult Retention Rate measure exceeds the negotiated goal by 3.1 points, and the result for the Average Earnings measure exceeds the negotiated goals by \$1,020.

The Adult Entered Employment Rate for the fourth quarter of PY 09 is 4.8 points below the negotiated goal.

Adult participants served in PY 09's fourth quarter reporting period totaled 1,801. There were 160 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

The US Department of Labor and the Department of Workforce Services sponsored two one and a half day training sessions titled "The Six Cs of Case Management". Approximately 200 workforce employees, Workforce Investment Act (WIA) administrators and providers, Trade Adjustment Assistance (TAA) staff, and Re-employment Services staff attended the training. Training was provided to enhance technical and interpersonal skills for improved service delivery.

TOP OCCUPATIONS AFTER EXIT

- Healthcare Practitioners and Technical Occupations
 - ▲ RN; LPN; EMT/Paramedic
- Healthcare Support Occupations
 - ▲ Home Health Aide; Nursing Aides, Orderlies and Attendants
- Education, Training, and Library Occupations
 - ▲ Preschool, Kindergarten, and Elementary School Teachers
- Transportation and Material Moving
 - ▲ Truck Drivers Heavy and Tractor Trailer; Bus Drivers

** Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – DISLOCATED WORKER PROGRAM

PROGRAM DESCRIPTION

The Workforce Investment Act (WIA) Dislocated Worker Program aims to quickly reemploy laid-off workers and to enhance their employability and earnings by increasing occupational skills. The U.S. Department of Labor allocates 80 percent of funds by formula to states. Arkansas' Dislocated Worker Program emphasizes informed customer choice, system performance, and continuous improvement. Arkansas Workforce Centers provide access to core, intensive, and training services to individuals and groups of dislocated workers so that they may obtain and retain employment at a self-sufficient level.

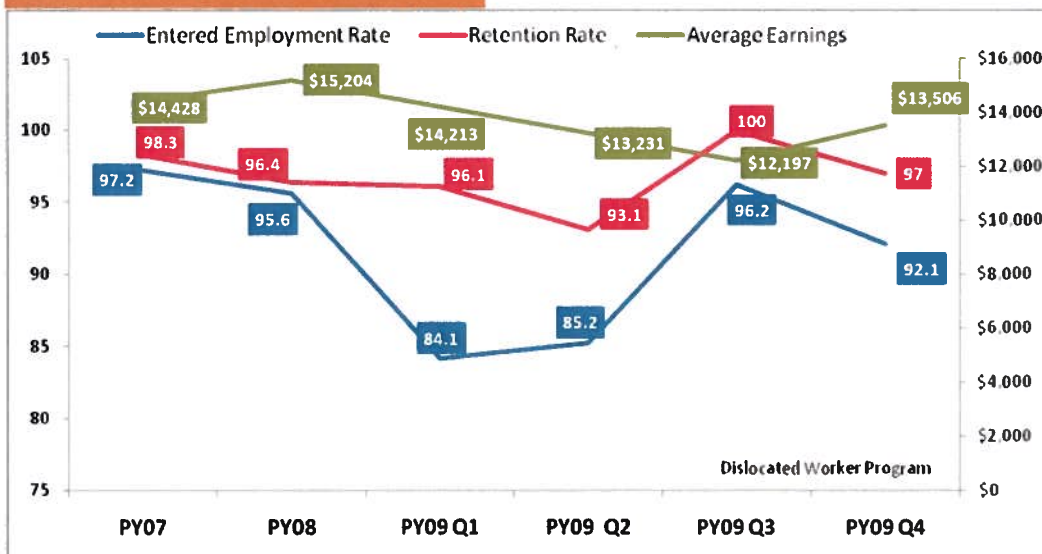
PERFORMANCE

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PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3	PY09 Q4
Entered Employment Rate	97.2	95.6	84.1*	85.2*	96.2	92.1*
Entered Employment Goal	93	93.5	93.5	93.5	93.5	93.5
Retention Rate	98.3	96.4	96.1	93.1*	100	97
Retention Goal	95	95.5	95.5	95.5	95.5	95.5
Average Earnings (Two Qtrs)**	\$14,428.00	\$15,204.00	\$14,213.00	\$13,231.00	\$12,197.00 *	\$13,506.00
Average Earnings Goal	\$13,000.00	\$13,200.00	\$13,200.00	\$13,200.00	\$13,200.00	\$13,200.00

* DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 fourth quarter results for the Dislocated Worker (DLW) Retention Rate measure exceeds the negotiated goal by 1.5 points and the result for the Average Earnings measure exceeds the negotiated goals by \$306.

The DLW Entered Employment Rate for the fourth quarter of PY 09 is 1.4 points below the negotiated goal.

DLW participants served in PY 09's fourth quarter reporting period totaled 1,023. There were 84 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

Mobile training units were on site at the following locations: Migrant Farm Labor Center Open House; Lafitte, Louisiana; and Forrest City Local Office Opportunity/Educational Fair.

The mobile training unit is contained in either a recreational vehicle (RV) or a trailer that is moved on site at the employer's request or as the result of the Governor's Dislocated Worker Task Force direction. The lab can be used for resume writing, job search, UI claims and Career Readiness Certificate (CRC)

TOP OCCUPATIONS AFTER EXIT

Healthcare Practitioners and Technical Occupations

LPN; Respiratory Therapists; Dietetic Technicians

Transportation and Material Moving

Truck Drivers Heavy and Tractor Trailer; Bus Drivers

Installation, Maintenance and Repair

Industrial Machinery Mechanics; Heating and Air Conditioning Mechanics and Installers

Production Occupations

Productions Workers, Team Assemblers

** Of those dislocated workers who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – NATIONAL EMERGENCY GRANT PROGRAM

PROGRAM DESCRIPTION

National Emergency Grants (NEGs) are intended to temporarily expand the service capacity of WIA training and employment programs at the state and local levels by providing funding assistance in response to large, unexpected economic events which cause significant job losses. Such events include business closures, mass layoffs, realignment and closure of military installations, and certain natural disasters declared eligible for public assistance by the Federal Emergency Management Agency (FEMA). The American Recovery and Reinvestment Act of 2009 (ARRA) provided additional resources for services to dislocated workers through NEGs.

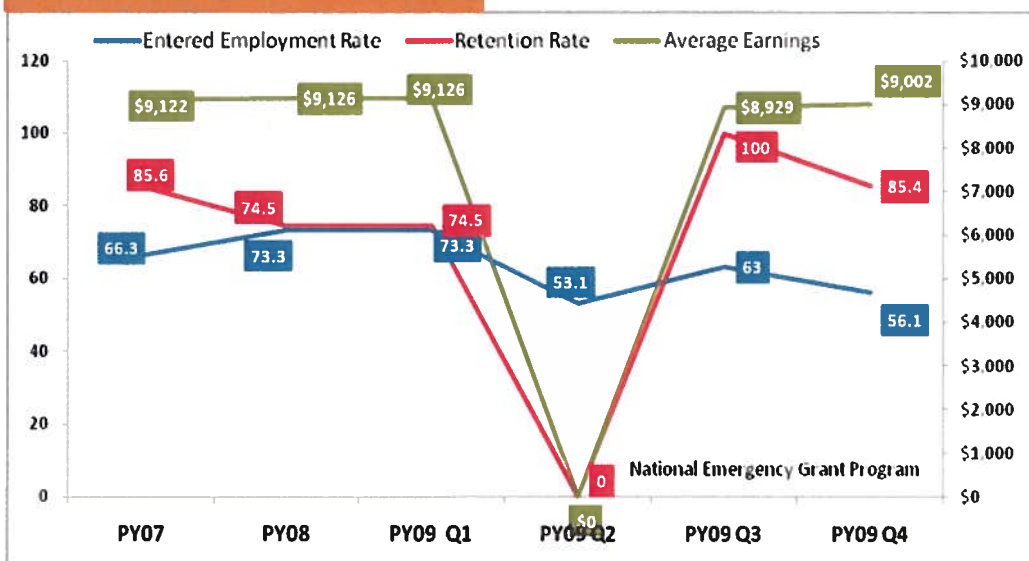
PERFORMANCE

The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3	PY09 Q4
Entered Employment Rate	66.3	73.3	73.3	53.1	63	56.1
Entered Employment Goal	N/A	N/A	N/A	N/A	N/A	NA
Retention Rate	85.6	74.5	74.5	****	100	85.4
Retention Goal	N/A	N/A	N/A	N/A	N/A	NA
Average Earnings (Two Qtrs)**	\$9,122.00	\$9,126.00	\$9,126.00	****	\$8,929.00	\$9,002.00
Average Earnings Goal	N/A	N/A	N/A	N/A	N/A	NA

****No data in Arkansas JobLink System Reports

PERFORMANCE PROGRESS



ANALYSIS

While the PY 09 fourth quarter result for the Retention Rate exceeds year-end results for PY 08, the fourth quarter results represent a 14.6 point decrease from PY 09's third quarter results.

The PY 09 fourth quarter Average Earnings is slightly lower than the quarter results for PY 07 and PY 08.

The NEG program served 125 participants in the fourth quarter of PY 09. There were 23 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

The U.S Department of Labor (USDOL) conducted a monitoring review of the AR-17 National Emergency Grant (NEG). USDOL visited with one local sub-grantee and state staff. There were no findings.

WIA staff attended a seminar regarding On-the-Job (OJT) Training in Dallas, Texas. Training included the OJT contract, monitoring, legal requirements, and developing OJT policy.

TOP OCCUPATIONS AFTER EXIT

Arkansas has only received disaster national emergency grants. Temporary workers are hired to work for county offices providing temporary assistance with clean-up efforts. Those that have acquired permanent employment are employed by the county.

Temporary workers are only employed for up to six months or 1,080 hours.

** Of those dislocated workers who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) – YOUTH 14-21 PROGRAM

PROGRAM DESCRIPTION

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14-21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or obtain a job.

PERFORMANCE

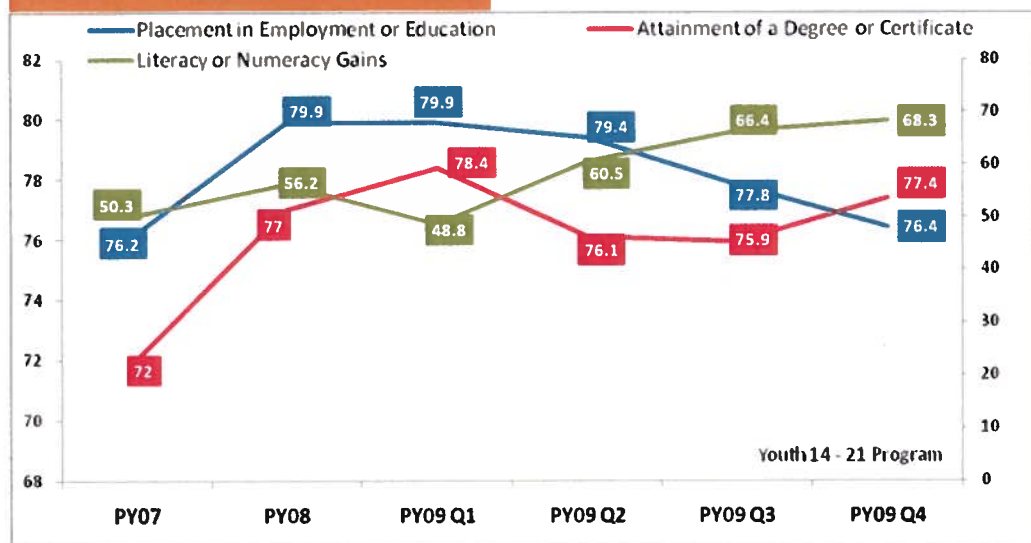
The actual rate is listed in the blue bar, and the goal is listed in the white bar.

PERFORMANCE MEASURE	PY07	PY08	PY09 Q1	PY09 Q2	PY09 Q3	PY09 Q4
Placement in Employment or Education	76.2	79.9	79.9	79.4	77.8	76.4*
Placement in Employment or Education Goal	N/A*	N/A*	79.7	79.7	79.7	79.7
Attainment of a Degree or Certificate	72	77	78.4	76.1	75.9	77.4
Attainment of a Degree or Certificate Goal	N/A*	N/A*	76.9	76.9	76.9	76.9
Literacy or Numeracy Gains	50.3	56.2	48.8	60.5	66.4	68.3
Literacy/Numeracy Gains Goal	N/A*	N/A*	48	48	48	48

*Arkansas was approved to report under the common measures beginning with PY 09.

** DOL considers the state as having met the goal if 80% of the negotiated goal is met.

PERFORMANCE PROGRESS



ANALYSIS

The PY 09 fourth quarter result for the Attainment of a Degree or Certificate measure exceeds the negotiated goal by half a point.

The PY 09 fourth quarter result for the Literacy/Numeracy Gains measure exceeds the negotiated goal by 20.3 points.

The PY 09 fourth quarter Placement in Employment measure is 3.3 points below the negotiated goal.

The WIA Youth program served 1,777 participants in the fourth quarter of PY 09. There were 68 exiters during the quarter.

HIGHLIGHTS/INNOVATIONS

WIA staff presented two webinars on youth common performance measures. The webinars were developed and presented to assist local workforce investment areas in understanding the youth common measures as they relate to data validation, performance outcomes, and data entry fields in Arkansas JobLink. Approximately 40 people from across the state participated in each webinar.

The WIA and Temporary Assistance for Needy Families (TANF) programs partnered to enable local workforce investment areas to implement an expanded summer youth employment program. Approximately \$4.8 million dollars were made available to serve an additional 1,915 youth during the summer months.

COMMON PERFORMANCE MEASURES

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Reentry Initiative, and National Farmworker Jobs Program)

ADULT MEASURES	
<i>Entered Employment</i>	Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Employment Retention</i>	Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.
<i>Average Earnings</i>	Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.
YOUTH MEASURES	
<i>Attainment of a Degree or Certificate</i>	Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.
<i>Literacy and Numeracy Gains</i>	Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.
<i>Placement in Employment or Education</i>	Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

WORKFORCE INVESTMENT ACT (WIA) - ADULT, DISLOCATED WORKER, AND YOUTH DEMOGRAPHIC DATA

Annual Cumulative - July 1, 2009 through June 30, 2010 - Snapshot on June 30th of each year. Does not reflect final numbers in the WIA annual report.

		Total Participants	Female	White	Black	Asian	Hawaiian/ Pacific Islander	American Indian	Multiple	Ethnic Hispanic	Disabled	Veterans	Older Workers
ADULT SERVICES													
PY 07	Number	1693	1342	1156	515	2	4	14	4	20	28	50	8
	Percentage		79.3%	68.3%	30.4%	0.1%	0.2%	0.8%	0.2%	1.2%	1.7%	3.0%	0.5%
PY 08	Number	1996	1530	1246	720	7	2	17	9	27	35	88	17
	Percentage		76.7%	62.4%	36.1%	0.4%	0.1%	0.9%	0.5%	1.4%	1.8%	4.4%	0.9%
PY 09	Number	2574	1895	1490	1061	14	0	25	9	30	33	119	36
	Percentage		73.6%	57.9%	41.2%	0.5%	0.0%	1.0%	0.3%	1.2%	1.3%	4.6%	1.4%
DISLOCATED WORKER SERVICES													
PY 07	Number	776	446	600	137	11	1	24	2	23	8	61	40
	Percentage		57.5%	77.3%	17.7%	1.4%	0.1%	3.1%	0.3%	3.0%	1.0%	7.9%	5.2%
PY 08	Number	901	489	704	154	13	3	24	3	35	7	62	51
	Percentage		54.3%	78.1%	17.1%	1.4%	0.3%	2.7%	0.3%	3.9%	0.8%	6.9%	5.7%
PY 09	Number	1386	655	1113	229	15	3	24	3	41	9	106	96
	Percentage		47.3%	80.3%	16.5%	1.1%	0.2%	1.7%	0.2%	3.0%	0.6%	7.6%	6.9%
YOUTH SERVICES													
PY 07	Number	2305	1300	894	1410	2	0	13	6	25	165	2	N/A
	Percentage		56.4%	38.8%	61.2%	0.10%	0.0%	0.6%	0.3%	1.1%	7.2%	0.1%	
PY 08	Number	2267	1272	873	1384	2	0	17	14	37	201	2	N/A
	Percentage		56.1%	38.5%	61.0%	0.1%	0.0%	0.7%	0.6%	1.6%	8.7%	0.1%	
PY 09	Number	2428	1338	1009	1390	6	4	29	19	57	209	3	N/A
	Percentage		55.1%	41.2%	57.2%	0.2%	0.2%	1.2%	0.8%	2.3%	8.6%	0.1%	