Arkansas Attorney General Quarterly Report Pursuant to Ark. Code Ann. § 25-16-718(c) Period 10/01/2024 to 12/31/2024 P_2

CASE NAME AND BRIEF DESCRIPTION OF COURT ORDERS OR SETTLEMENT AGREEMENTS

Grand River Enterprises

State of Arkansas v. Grand River Enterprises - The Attorney General worked with Grand River to obtain a Settlement Agreement and assurance of voluntary compliance for its failure to comply with Arkansas's tobacco statutes.

Jean Butler

Jean Butler facilitated a multi-million dollar international sweepstakes scheme. Ms. Butler received funds from victims of the scam and funneled money to operators of the scheme in Jamaica.

Ramona Turner McGee

Ramona Turner McGee recruited individuals to join in a pyramid scheme called "blessing looms" boards for like-minded individuals to receive more money than initially invested.

Matthews Construction, LLC

Eric Matthews, a contractor, operated under various company names including Matthews Construction, LLC, and Arkansas Decks and More. Mr. Matthews violated the Arkansas Deceptive Trade Practices Act by soliciting large deposits before failing to complete, or sometimes even begin, the work he promised.

Jay & Dora Edmonson dba The Resort Place Travel

The Attorney General filed a lawsuit on February 2, 2017 against the defendants for advertising travel and vacation vouchers, receiving money from consumers for the purchase of travel and vacation vouchers, and failing to secure lodgings for consumers' vacations, causing consumers to pay out-of-pocket for lodgings at their destination. The parties entered into a Payment Plan Agreement where Defendants agreed to pay \$400.00 per month until the judgment has been satisfied.

1 Source Senior Care, LLC

The 1 Source Senior Care case involved the agency's erroneous billing for personal-care services by their employee, Norma De La Torre, to a patient who was admitted inpatient at a local hospital. The case was settled for \$3,129.92, comprising \$2,129.92 in restitution, a \$500.00 civil penalty, and \$500.00 investigative costs.

• Scott Stewart dba Slabtown Customs

A "tiny house" contractor in Mountain View faced complaints by eight customers totaling more than \$115,000 in unfinished homes and unreturned funds. The Attorney General identified multiple Arkansas Deceptive Trade Practice Act violations by Scott Stewart and his company, Slabtown Customs. Consumers claim Stewart demanded large deposits for custom-built homes and then failed to complete the work or refund the payments. From 2012 to present, clients in Arkansas, California, Colorado, Georgia, New Mexico, and Pennsylvania claimed Stewart required large down payments and progress payments of up to two-thirds of the full purchase price. When the completion date passed, Stewart would often offer a refund that was never fulfilled. Some customers have been waiting for their money or house for more than 5 years.

Carolina Tobacco Company

Carolina Tobacco was a tobacco manufacturer that went bankrupt around 2005. When it went bankrupt, it had outstanding obligations including civil penalties owed to Arkansas, as well as obligations to numerous other states. Payments received by Arkansas are for civil penalties owed.

Robert Walley dba The Iron Shop

The Iron Shop of Arkansas claimed to be a small contracting business that installed and conducted maintenance on gates and fencing. During approximately five months, consumers filed complaints alleging that the business performed poor work or did not complete projects. When the consumers contacted the business for repair or refunds, their calls were ignored, or they were given dates and times in which no one showed to make the repairs or complete the work.

JUUL Labs, Inc.

Arkansas was on the Executive Committee of a large multistate investigation of JUUL Labs, which investigated its sales and marketing practices of ecigarettes. A Consent Judgment has been agreed to awarding the multistate \$434,998.387.69, of which \$14,070,835.80 is awarded to Arkansas. Per the terms of the Consent Decree, funds shall be used, to the maximum extent practicable, to abate the impact of ENDS (Electronic Nicotine Delivery Systems).

• Phatiffany Cook dba Hourglass Vixens

Defendants purport to provide cosmetology treatments; body-modification therapy; and dental, medical, and massage services, many of which require licensing in Arkansas. Defendants purport to be licensed in certain areas of massage therapy, cosmetology, and dentistry. Defendants are not licensed in these areas. This is a violation of Arkansas law. In addition, Defendants have failed to perform services for which consumers' money was accepted in violation of ADTPA.

• Marriott International, Inc.

Marriott acquired Starwood Hotels and Resorts Worldwide, LLC in 2016 and took control of the Starwood computer network in 2016. However, from July 2014 until September 2018, intruders in the system went undetected. This led to the breach of 131.5 million guest records pertaining to customers in the United States. The impacted records included contact information, gender, dates of birth, legacy Starwood Preferred Guest information, reservation information, and hotel stay preferences, as well as a limited number of unencrypted passport numbers and unexpired payment card information. Arkansas received \$804,965 as part of a settlement between Marriott International, Inc. and a coalition of 50 attorneys general for a large multi-year data breach.

Pamela Townsend-Bell

This case involved Defendant, Pamela Townsend-Bell, an LCSW, billing for services provided by two Social Work Interns who were not properly credentialed. The case resulted in the defendant entering a guilty-plea for two class 'C' felonies, being sentenced to 60 months' probation, and ordered to pay restitution of \$11,765.62, a fine of \$23,531.24, and court costs.

• Rising Eagle

A Texas-based robocalling operation made millions of calls to Arkansas residents in violation of the Telephone Consumer Protection Act, the Telephone Sales Rule, and the Arkansas Deceptive Trade Practices Act. The Arkansas Attorney General participated in multistate litigation against the callers for these unlawful practices.

• Robert Stevens dba Pro-Pave Asphalt

Pro-Pave claims to be an asphalt surfacing company. According to consumer complaints, the company travels door-to-door offering to lay asphalt surfaces with leftover products from other jobs. Once the job is completed, the company quotes the consumer a much higher price than agreed upon initially. If the consumer does not produce payment, the company employees engage in aggressive tactics to obtain the payment.

REPORT OF ALL CASH FUND BALANCES (as of December 31, 2024)				
Clearing Account				
Inflows of cash through court ordered judgments against companies or assurances of voluntary compliance are initially deposited into this account.	\$	1,973,914.91		
Consumer Education and Enforcement Account				
Account is funded through court ordered judgments against companies or assurances of voluntary compliance. Outflows of cash are made in accordance with Ark. Code Ann. § 4-88-105(e)(3). Restricted Account	\$	85,184.23		
Account is funded through court ordered judgments or settlements, where the use of funds is restricted by the judgment or settlement. Outflows of cash are made in compliance with the terms of the judgment or settlement. Opioid Settlement Account-Restricted	\$	1,460,651.68		
Funds from the opioid settlement agreements are deposited into this account. Outflows of cash are made in compliance with the terms of the opioid settlements.	\$	888,552.89		
Opioid Settlement Account-Unrestricted				
Unrestricted funds from the opioid settlement agreements are deposited into this account.	\$	60,681.67		
MFC Settlement Account				
Account is funded through restitution payments to recover expenses incurred during investigation and prosecution of Medicaid Fraud (Act 916 of 2019).	\$	162,044.74		
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All cash fund balances above do not take into account any outstanding checks. Actual balance may be less.

OFFICE OF THE ATTORNEY GENERAL Cash Account Information October 1, 2024 to December 31, 2024

CASH FUNDS RECEIPTS

2,302.17 40,010.00 40,010.00 400,000 400.00 400.00 131.00 130.03 131.00 592.03 131.00 130.03 131.00 130.03 131.00	Restricted Use Restricted Use	11/1/2024 11/15/2024
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131.00	Destricted Lles	11/29/2024
		12/23/2024
	Restricted Use	12/31/2024
	Restricted Use	12/27/2024
	Unrestricted Use	10/15/2024
	Unrestricted Use	12/4/2024
	Restricted Use	10/11/2024
(500.00)	Restricted Use	10/16/2024
	Restricted Use	11/12/2024
(500.00)	Restricted Use	11/14/2024
50.00	Unrestricted Use	10/11/2024
100.00	Unrestricted Use	12/6/2024
320.00	Restricted Use	12/18/2024
1,000.00	Restricted Use	10/15/2024
1,000.00	Restricted Use	12/2/2024
1,785.71	Restricted Use	11/4/2024
2,000.00	Restricted Use	10/16/2024
		11/18/2024
		10/18/2024
50.00	Restricted Use	11/18/2024
		12/27/2024
		10/7/2024
		10/18/2024
250.00		11/5/2024
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CASH FUNDS - MISC. RECEIPTS

COST CATEGORY	PAYOR/PAYEE	REASON FOR TRANSACTION	AMOUNT
1120001000 - Invest CD	Bank OZK	CD-8111 matured	\$3,500,000.00
		CD-9608 matured	\$2,700,000.00
		CD-7901 matured	\$18,000,000.00
		CD-3936 matured	\$1,500,000.00
4046001000 - Other Non-Revenue	Arkansas State Board of Pharmacy	'24 Stop Overdose Summit	\$5,000.00
4047041000 - Volume Rebates	Simmons First National Bank	Rebate	\$393.08
4049006000 - INT INC CKING ACCT	Simmons Bank	Interest October 2024	\$7,199.48
		Interest November 2024	\$6,397.59
		Interest December 2024	\$5,741.27
4049007000 - Interest Certificate of Deposit	Bank OZK	CD interest	\$361,085.39
6080001000 - Ref to Exp-Curr Yr	Talyn Lawrence	Refund	\$41.00
	AR Secretary of State	Refund	\$3,131.50
6060003000 - Inter-Agy Xfers In	Treasurer State of Arkansas	Refund of Google funds from Treasury	\$2,690,623.57

CASH FUNDS - DISBURSEMENTS

COST CATEGORY	PAYOR/PAYEE	REASON FOR TRANSACTION	AMOUNT
1120001000 - Invest CD	Bank OZK	Funding 6-month CD-5995	-\$2,703,757.78
	Gateway Bank	Funding 3-month CD-7271	-\$2,700,000.00
5020001000 - 02 Postage	United States Postal Service	PO Box Rental	-\$218.00
5020004200 - Internet Services - Technical	Information Network of Arkansas	AG New Website	-\$23,275.00
5020005000 - 02 Freight	Printing Papers Inc.	Shipping	-\$108.63
5030001000 - Printing	UALR Printing Services	Printing	-\$8,752.97
	B-Unlimited	Printing	-\$4,608.40
	University of Arkansas at Fayetteville	Printing	-\$474.00
5040011000 - Other Rent/Lease	Benton Event Center	Venue deposit	-\$3,717.00

OFFICE OF THE ATTORNEY GENERAL Cash Account Information October 1, 2024 to December 31, 2024

5040013000 - Satellite/Cable Se	Comcast Financial Agency Corporation	Satellite/Cable serv
5050004100 - 09 Meals	Eric Knowles	Travel
5050000000 00 Common Corrier	Steve Moore	Travel Travel
5050006000 - 09 Common Carrier 5050018000 - 09 Conf/Sem Fees	Simmons First National Bank Arkansas Prosecuting Attorneys Association	Conference registra
Susual rees	Simmons First National Bank	Travel
5060001000 - Prof & Admin Fee	Brubaker & Associates, Inc.	Professional Servic
	PCMG and Associates LLC	Professional Servic
	Thomas Mark Bryan	Professional Servic
5060003000 - Legal Fees	Hamlin Dispute Resolution, LLC	Legal fees
5060020000 - Witness Fees		5
5080002000 - Bank Service Fees	Simmons Bank	Bank fee
5080011000 - 02 Contract Food	Turf Catering Company Inc. of Delaware	Stop Overdose Sur
	Ozark Catering Company	One Pill Can Kill-ca One Pill Can Kill-ca
5080013000 - Security Services	Allied Universal Security Services	Security
5080015000 - 02 MiscTech SrvNonIT	Allegra Print & Image360 - Little Rock	Graphic Designs
5080033000 - 02 Educational Costs	University of AR for Medical Sciences	Accreditation fees
5080038000 - Court Filing Fees	Poinsett County Circuit Clerk's Office	Filing fees
5090003000 - Special Purpose Su	Discount Trophies of Arkansas, Inc.	2024 Office of the
5090006000 - Office Supplies 5090006100 - 02 Furnish/Accesso	Printing Papers Inc.	Supplies
5050006100 - 02 Furnish/Accesso	Kavanaugh Blind Shade & Shutter Co. Metro Appliances & More	Construction project
5090018000 - Subscriptions/Pub	Arkansas Legislative Digest	Subscription
5090019000 - Food Purchases	Smokin' In Style BBQ	2024 Officer of the
	Chick-Fil-A	Breakfast for 2024
	The Croissanterie	Catering - ORC-A
5090027300 - Software Subscript	West Publishing Corporation	Software
····· ··· ··· ··· ··· ··· ···	Assembly Software LLC	Software
	Sigma Ratings, Inc.	Software
	Intuit Quickbooks Online	Software
5100005100 - 02 Sponsorships	The National Cold War Center	Donation
	Children Advocacy Centers of Arkansas	Donation
	Our House, Inc.	Donation
	HarborPath, Inc	Donation
	Mighty Good Solutions LLC	Donation
	Legal Aid of Arkansas, Inc.	Donation
	Every Arkansan Inc.	Donation
	Women & Children First	Donation
	Darby's Warrior Support Boys & Girls Club of Central Arkansas	Donation Donation
	Arkansas Sheriffs' Youth Ranches	Donation
	Brandon Burlsworth Foundation	Donation
	Little Rock Police Department	Donation
	Arkansas Coalition Against Domestic Violence	Donation
	Garland County Sheriff's Office	Donation
	Blytheville Fire Department	Donation
	Historic Arkansas Museum Foundation	Donation
	Arkansas Game and Fish Foundation	Donation
	Pathway to Freedom	Donation
	Prosecuting Attorney - Sixth Judicial District	Donation
	Arkansas Children's Hospital Research Institute	Donation
	UALR William H. Bowen School of Law	Donation
5110002000 - 02 Other Refund	Arkansas Department of Human Services	Federal share of inv
5110008000 - Licenses/Permits	Bar of Arkansas, Arkansas Supreme Court Clerk	Initial License
5110012100 - Consumer Restitution		0.10
6061003000 - Inter-Agy XfersOut	Treasurer State of Arkansas	Civil Penalties
	UAMS Psychiatric Research Institute	Donation
	Arkansas Department of Corrections	Donation
	UALR - Office of The Chancellor	Donation
Business World	TDS IT LR LLC	Lease/printing over
	Department of Information Systems	Phone/notwork com
Business World Department of Information Systems 1991100000 - 11 Capital Outlay	Department of Information Systems	
	Department of Information Systems VSC Fire & Security, Inc Curtis Stout Audio Visual	Phone/network serv Construction project Construction project

-\$3.036.70 rvice -\$182.08 -\$144.30 -\$2,432.46 ration -\$400.00 -\$347.88 ices Contract -\$13,955.00 ices Contract -\$7,100.00 ices Contract -\$11,925.00 -\$1,500.00 -\$601.50 -\$36.00 ummit-catering -\$20,852.40 atering rollout training -\$874.89 -\$5,049.68 atering student training -\$2,255.92 -\$258.00 -\$3,000.00 -\$170.00 Year Awards -\$1,543.67 -\$4,405.83 ect -\$42,362.50 -\$30,761.90 ect -\$3,200.00 e Year -\$5,450.00 Cybersecurity Summit -\$7,723.84 lunch meeting -\$960.15 -\$9,101.58 -\$157,077.23 -\$45,000.00 -\$339.75 -\$250,000.00 -\$500,000.00 -\$50,000.00 -\$9,900.00 -\$50,000.00 -\$96,298.00 -\$750.00 -\$250,000.00 -\$5,000.00 -\$10,000.00 -\$3,000.00 -\$75,000.00 -\$10,571.00 -\$250,000.00 -\$100,000.00 -\$9,075.00 -\$2,000.00 -\$250,000.00 -\$500,000.00 -\$13,500.00 -\$20,000,000.00 -\$1,250.00 nvestigation cost -\$360.00 -\$175.00 -\$4,916.00 -\$2,302.17 -\$600,000.00 -\$52,436.64 -\$1,000,000.00 -\$6,991.18 erage rvices -\$6,236,73 -\$46,569.00 ect -\$48,950.00 ect Donation -\$317,321.00