

Requested Information for Rule 18:
Fee Schedule for Centralized Verification Service
Arkansas State Medical Board

General Information - Rule 18 Fee Schedule for Centralized Verification Service.

- These fees are not associated with licensure and are not paid by physicians. They are typically paid by the facility seeking to have a physician credentialed.
- Arkansas was first in the nation and remains the only licensing board of physicians to base a Centralized Credentials Verification Service within the licensing agency. Therefore, there are no fees from other state medical boards for credentialing. Private credentialing companies throughout the country exist, however, a consultation with the company must occur in order to view the fee schedules.
- Act 1066 of 1995 created the Arkansas State Medical Board's Centralized Credentials Verification Service (CCVS). Act 1410 of 1999 replaced Act 1066 and mandates that credentialing/healthcare organizations, along with physicians, utilize the CCVS program.
- A.C.A. 17-95-107 defines which credentialing organizations are to utilize CCVS: hospitals, clinics, health organizations, managed care organizations, insurers, and health maintenance organizations. These facilities will place an online order for a CCVS profile for a physician(s) and then pay the fees as outlined in Rule 18.
- Many states do provide credentialing of physicians and providers by health maintenance organizations through the state's Insurance Department. Research on this subject found that Texas, New Jersey, and Ohio do provide these services; however, no fees were discovered. Minnesota provides credentialing services through its Insurance Department; however, this credentialing is only for participation in an insurance network.
- The State Medical Board licenses various medical professions; however, CCVS is authorized by law to provide credentialing information for physicians only.

Statistics

- 15,939 CCVS profiles were released in calendar year 2023. Of these orders, 2,089, or 13%, were Telemed orders. Statistics from calendar year 2020 to 2023 show that the average number of Telemed orders is 1,562 per year.
- CCVS Expenses per year:

\$387,760.00 – Salaries, benefits, retirement (salaries for current employees)
\$ 92,000.00 – Rent
\$ 15,700.00 – DIS expenses
\$ 10,000.00 - Verification expenses
\$ 21,400.00 - CCVS required accreditation
\$526,860.00

- CCVS Income FY23: \$1,259,500.00 – income would reduce by an estimate of \$407,000.00. However, this would not be detrimental to the finances of the Board.