SUMMARY OF TRANSPORTATION MEDICAID PROVIDER MANUAL

Beginning on July 1, 2018, DDS is sunsetting the current Developmental Day Treatment Clinic Services (DDTCS) and Child Health Management Services (CHMS) and creating the Early Intervention Day Treatment (EIDT) and Adult Developmental Day Treatment (ADDT).

DDS is amending the Transportation Provider Manual to allow ADDT and EIDT providers to provide transportation services, just as the DDTCS providers were able to do under the previous program. This decision was based upon a cost analysis comparing the current DDTCS transportation utilization and rate to the utilization and rate under the Non-Emergency Transportation (NET) currently used CHMS.

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Division of Medical Services

Program Development & Quality Assurance

P.O. Box 1437, Slot S295 · Little Rock, AR 72203-1437 501-320-6428 · Fax: 501-404-4619 TDD/TTY: 501-682-6789



TO:	Arkansas Medicaid Health Care Providers – Transportation

EFFECTIVE DATE: July 1, 2018

SUBJECT: Provider Manual Update Transmittal TRANSP-1-18

REMOVE Section 260.000	Effective Date	INSERT Section 260.000	Effective Date	2	
261.000	7-15-12	261.000	7-1-18	real of	
271.000	9-1-08	271.000	7-1-18	П	
272.000	9-1-08	272.000	7-1-18	20	
272.100	9-1-08	272.100	7-1-18		
272.200	9-1-08	272.200	7-1-18	APR 0	$\langle \rangle$
273.000	9-1-08	273.000	7-1-18		
274.000	9-1-08	274.000	7-1-18	RC N	EXCERN.
275.000	10-13-03	275.000			
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290.000	_	290.000	_	Ï	
291.000	7-1-07	291.000	7-1-18		
292.100	7-1-07	292.100	7-1-18		
292.300	11-1-17	292.300	7-1-18		

Explanation of Updates

Sections 260.000, 261.000, 271.000, 272.000, 272.100, and 272.200 have been updated to change Developmental Day Treatment Clinic Services (DDTCS) to Early Intervention Day Treatment (EIDT) and Adult Developmental Day Treatment (ADDT) for participation requirements, program coverage, and mileage calculation.

Sections 273.000 and 274.000 have been updated to change DDTCS to EIDT and ADDT for the record requirements and record retention requirements.

Section 275.000 has been updated to change DDTCS to EIDT/ADDT for prior authorization Sections 281.000 and 281.100 have been updated to change DDTCS to EIDT/ADDT for method of reimbursements and transportation survey.

Sections 290.000, 291.000, 292.100, and 292.300, have been updated to change DDTCS to EIDT/ADDT among the billing instructions, and procedure codes.

Arkansas Medicaid Health Care Providers - Transportation Provider Manual Update TRANSP-1-18 Page 2

The paper version of this update transmittal includes revised pages that may be filed in your provider manual. See Section I for instructions on updating the paper version of the manual. For electronic versions, these changes have already been incorporated.

If you have questions regarding this transmittal, please contact the Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

If you need this material in an alternative format, such as large print, please contact the Program Development and Quality Assurance Unit at (501) 320-6429.

Arkansas Medicaid provider manuals (including update transmittals), official notices, notices of rule making and remittance advice (RA) messages are available for downloading from the Arkansas Medicaid website: www.medicaid.state.ar.us.

Thank you for your participation in the Arkansas Medicaid Program.

Maff Rose M. Naff

Director

7-1-18

7-1-18

TOC required

260.000 EARLY INTERVATION DAY TREATMENT (EIDT) AND ADULT DEVELOPMENTAL DAY TREATMENT (ADDT) TRANSPORTATION

261.000 Arkansas Medicaid Participation Requirements for EIDT and ADDT 7-1-18 Transportation Providers

Non-emergency medical transportation will be provided by the transportation broker for the region in which the beneficiary lives with the exception of transportation to and from an Early Intervention Day Treatment (EIDT) or an Adult Developmental Day Treatment (ADDT) center when the transportation is provided by the EIDT or ADDT facility.

272.000 Coverage of EIDT or ADDT Transportation Services

Transportation provided by an EIDT or ADDT transportation providers is a covered service only for Medicaid eligible beneficiaries who are being transported to and from an EIDT or ADDT facility. Transportation by an EIDT or ADDT of Medicaid beneficiaries to and from other medical providers is not covered.

The Medicaid Program covers EIDT or ADDT transportation for "loaded miles" only. For purposes of this manual, "loaded miles" is that part of the trip in which a Medicaid beneficiary is a passenger in an EIDT or ADDT vehicle and is being transported either from the point of pickup to the facility or from the facility to the point of delivery. The exact address where the beneficiary is picked up and delivered must be documented in the EIDT or ADDT transportation provider's records.

272.100 Trips With Multiple Medicaid Beneficiaries

If more than one Medicaid beneficiary is transported at the same time to the same location, Medicaid may be billed only for one beneficiary. If more than one Medicaid beneficiary is transported at the same time to different locations, the provider may bill only for the beneficiary traveling the farthest distance. (For purposes of this manual, the farthest distance means the beneficiary on the route who lives the farthest away from the facility.)

The provider must keep a record of all persons being transported. If the person is a Medicaid beneficiary, the beneficiary's Medicaid identification number must also be recorded in the provider's records. The provider must complete the EIDT/ADDT Transportation Log (Form DMS-638) each time a client is transported to or from the facility. <u>View or print EIDT/ADDT</u> Transportation Log Form DMS-638.

272.200 Mileage Calculation

7-1-18

Mileage calculation is based on the odometer mileage for the Medicaid beneficiary traveling the farthest distance. The odometer mileage will be determined based on the following:

- A. From the point of pickup of the **first** Medicaid beneficiary to the facility.
- B. From the facility to the last Medicaid beneficiary's point of delivery.

The route taken when transporting the clients must be reasonable and must be planned to minimize the beneficiaries' time spent in route to and from the facility (i.e., must pick up the beneficiary farthest from the facility first and drop him or her off last). The provider must not take unnecessary extended routes to increase the mileage.

See Section 290.000 of this manual for billing procedures.

273.000 Record Requirements for EIDT and ADDT Transportation Providers 7-1-18

DDTCS transportation providers are required to keep written documentation of records to support the services actually furnished. The following records must be maintained:

- A. EIDT and ADDT transportation providers must complete the EIDT/ADDT Transportation Log (Form DMS-638) each time a client is transported to or from the DDTCS facility. The following information must be recorded on the EIDT/ADDT Transportation Log:
 - 1. Provider's name.
 - 2. The date and time of each pickup and delivery.
 - 3. Provider's identification number.
 - 4. Vehicle description, including the vehicle identification number and license plate number.
 - 5. Driver's name.
 - 6. Attendants' name, if applicable.
 - 7. Odometer reading and total mileage.
 - 8. The names of all persons transported.
 - 9. The exact address of a pickup and/or delivery point must be recorded on the log when the client is picked up or delivered to an address that is different from the address listed in the client's file. (The provider must provide documentation in the client's file of the reason(s) for a different address pickup and/or delivery.)
- B. The exact address where the client is scheduled to be picked up and delivered according to the client's file.
- C. The Medicaid identification number of each Medicaid beneficiary.

274.000 Retention of Records

7-1-18

7-1-18

EIDT and ADDT transportation providers must maintain all required records for a period of five (5) years from the last date of service or until all audit questions, appeal hearings, investigations or court cases are resolved, whichever is longer. The records must be made available during normal business hours to authorized representatives of the Arkansas Department of Human Services, Arkansas Division of Medical Services, the State Medicaid Fraud Unit, and representatives of the Department of Human Services and its authorized agents or officials. Failure to furnish records upon request will result in sanctions being imposed.

All documentation must be made available to representatives of the Division of Medical Services at the time of an audit by the Medicaid Field Audit Unit. All documentation must be available at the provider's place of business. If an audit determines that recoupment is necessary, there will be no more than thirty (30) days after the date of the recoupment notice in which additional documentation will be accepted.

275.000 PRIOR AUTHORIZATION

Prior Authorization is not applicable to Transportation Services provided by EIDT or ADDT providers in Arkansas.

281.000 Method of Reimbursement for EIDT and ADDT Transportation 7-1-18 Providers

The Medicaid Program reimburses the lesser of the billed charges or the Title XIX maximum allowable. EIDT and ADDT Transportation providers are reimbursed on the basis of a rate times

loaded miles traveled for the eligible Medicaid beneficiary transported the longest distance for each trip.

281.100 EIDT/ADDT Transportation Survey

EIDT and ADDT transportation providers are required to prepare and submit an annual EIDT/ADDT Survey (View or print EIDT/ADDT Transportation Survey DMS-632) and other applicable information concerning the survey to the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. View or print the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. Unit contact information.

The survey information will be reported for the provider's fiscal period. The survey must be submitted within five (5) months after the close of the provider's fiscal year end. Providers with financial reporting periods of less than six (6) months are not required to submit a survey. However, if no survey is required, the provider must notify the Division of Medical Services (DMS) in writing why the survey is not being submitted. Failure to submit the completed survey or failure to submit a written explanation of a reporting period of less than six (6) months within the prescribed period, except as expressly extended by the State Medicaid agency, may result in the suspension of reimbursement until DMS receives this information.

Survey information requested includes direct and indirect/overhead costs, revenues and client mileage information associated with and applicable to the EIDT or ADDT Transportation Program. No other program costs, revenues or mileage information is to be included on the survey. If the provider provides transportation services for programs other than EIDT or ADDT programs, please remove the other program costs, revenues and mileage information before completing the survey and submit a narrative describing how these other transportation program amounts were calculated and removed. All cost and revenue amounts are to be reported using the accrual method of accounting and will be reported in whole dollar amounts, no cents.

Providers must also submit with the survey a written general description of what costs are included with indirect/overhead costs and how these costs were identified, calculated and allocated to the EIDT or ADDT transportation program.

Providers are required to maintain adequate financial records, mileage data and rider data for proper documentation and support of the cost and statistical information reported on the annual survey. These records must be retained for a period of five years after submission of the survey. The surveys, supporting documentation and provider narratives are subject to on-site review and inspection by DHS/DMS personnel.

EIDT and ADDT providers may order copies of Form DMS-632 on the Medicaid Form Request. Requests may be forwarded to the Hewlett Packard Enterprise Provider Assistance Center. View or print the DXC Provider Assistance Center contact information.

290.000 EIDT/ADDT BILLING PROCEDURES

291.000 Introduction to Billing

EIDT and ADDT transportation providers use the CMS-1500 claim form to bill the Arkansas Medicaid Program on paper for services provided to eligible Medicaid beneficiaries. Each claim should contain charges for only one beneficiary.

Section III of this manual contains information about Provider Electronic Solutions (PES) and other available options for electronic claim submission.

7-1-18

7-1-18

Early Intervention Day Treatment (EIDT) providers and Adult Developmental Day Treatment (ADDT) providers may choose to provide transportation services for their clients as a fee-forservice provider for transportation to and from an EIDT or ADDT facility only. EIDT or ADDT transportation cannot be claimed for transporting beneficiaries to and from other medical providers.

The procedure code **A0120** must be used when billing the Medicaid Program for EIDT or ADDT transportation services. The Medicaid Program reimburses for "loaded miles" only, e.g., from the point of pickup to the EIDT or ADDT facility and from the EIDT or ADDT facility to the point of delivery. The route must be planned to minimize each beneficiary's time in route (i.e., the facility must pick up the beneficiary who lives farthest away first and drop him or her off last). One unit equals one mile. The overall allowable one-way mileage for each pickup and delivery trip should be totaled and rounded to a whole mile. Mileage will be rounded up if 0.5 or greater and rounded down if 0.4 or less.

292.300 EIDT and ADDT Transportation Billing Instructions Paper Only 7-1-18

Bill Medicaid for professional services with form CMS-1500. The numbered items in the following instructions correspond to the numbered fields on the claim form. <u>View a sample form CMS-1500.</u>

Carefully follow these instructions to help the Arkansas Medicaid fiscal agent efficiently process claims. Accuracy, completeness, and clarity are essential. Claims cannot be processed if necessary information is omitted.

Forward completed claim forms to the Claims Department. <u>View or print the Claims</u> <u>Department contact information</u>.

NOTE: A provider delivering services without verifying beneficiary eligibility for each date of service does so at the risk of not being reimbursed for the services.

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Section II

TOC required

260.000 TRANSPORTATION

261.000 Arkansas Medicaid Participation Requirements for DDTCS_EIDT and 7-15-127-1-ADDT_Transportation Providers 18

Non-emergency medical transportation will be provided by the transportation broker for the region in which the beneficiary lives with the exception of transportation to and from an <u>Early</u> <u>Intervention Day Treatment (EIDT) or an Adult Developmental Day Treatment (ADDT) center</u> Developmental Day Treatment Clinic Services (DDTCS) facility when the transportation is provided by the DDTCS facility<u>EIDT or ADDT facility</u>.

272.000 Coverage of DDTCS-EIDT or ADDT Transportation Services

Transportation provided by <u>DDTCS an EIDT or ADDT</u> transportation providers is a covered service only for Medicaid eligible beneficiaries who are being transported to and from an <u>EIDT or ADDT</u> <u>DDTCS</u> facility. <u>TDDTCS</u> transportation <u>by an EIDT or ADDT</u> of Medicaid beneficiaries to and from other medical providers is not covered.

The Medicaid Program covers DDTCS_EIDT or ADDT transportation for "loaded miles" only. For purposes of this manual, "loaded miles" is that part of the trip in which a Medicaid beneficiary is a passenger in an EIDT or ADDT_DDTCS vehicle and is being transported either from the point of pickup to the DDTCS facility or from the DDTCS facility to the point of delivery. The exact address where the beneficiary is picked up and delivered must be documented in the EIDT or ADDT_DDTCS transportation provider's records.

272.100 Trips With Multiple Medicaid Beneficiaries

9-1-08<u>7-1-</u> <u>18</u>

9-1-087-1-

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9-1-087-1-

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If more than one Medicaid beneficiary is transported at the same time to the same location, Medicaid may be billed only for one beneficiary. If more than one Medicaid beneficiary is transported at the same time to different locations, the provider may bill only for the beneficiary traveling the farthest distance. (For purposes of this manual, the farthest distance means the beneficiary <u>on the route</u> who traveled the most miles while being transported to or from the<u>lives</u> the farthest away from the <u>-DDTCS</u> facility.)

The provider must keep a record of all persons being transported. If the person is a Medicaid beneficiary, the beneficiary's Medicaid identification number must also be recorded in the provider's records. Effective for dates of service on and after October 1, 2002, tThe provider must complete the EIDT/ADDT-DDTCS Transportation Log (Form DMS-638) each time a client is transported to or from the facility. View or print DDTCS EIDT/ADDT Transportation Log Form DMS-638.

272.200 Mileage Calculation



- A. From the point of pickup of the first Medicaid beneficiary to the facility.
- B. From the facility to the last Medicaid beneficiary's point of delivery.

The route taken when transporting the clients must be reasonable and must be planned to minimize the beneficiaries' time spent in route to and from the facility (i.e., must pick up the beneficiary farthest from the facility first and drop him or her off last). The provider must not take unnecessary extended routes to increase the mileage.

See Section 290.000 of this manual for billing procedures.

273.000 Record Requirements for DDTCS EIDT and ADDT Transportation 9-1-087-1-Providers 18

DDTCS transportation providers are required to keep written documentation of records to support the services actually furnished. The following records must be maintained:

- A. <u>DDTCSEIDT and ADDT</u> transportation providers must complete the <u>DDTCS-EIDT/ADDT</u> Transportation Log (Form DMS-638) each time a client is transported to or from the DDTCS facility. The following information must be recorded on the <u>EIDT/ADDTDDTCS</u> Transportation Log:
 - 1. Provider's name.
 - 2. The date and time of each pickup and delivery.
 - 3. Provider's identification number.
 - 4. Vehicle description, including the vehicle identification number and license plate number.
 - 5. Driver's name.
 - 6. Attendants' name, if applicable.
 - 7. Odometer reading and total mileage.
 - 8. The names of all persons transported.
 - 9. The exact address of a pickup and/or delivery point must be recorded on the log when the client is picked up or delivered to an address that is different from the address listed in the client's file. (The provider must provide documentation in the client's file of the reason(s) for a different address pickup and/or delivery.)
- B. The exact address where the client is scheduled to be picked up and delivered according to the client's file.
- C. The Medicaid identification number of each Medicaid beneficiary.

274.000 Retention of Records

9-1-08<u>7-1-</u> <u>18</u>

DDTCS-EIDT and ADDT transportation providers must maintain all required records for a period of five (5) years from the last date of service or until all audit questions, appeal hearings, investigations or court cases are resolved, whichever is longer. The records must be made available during normal business hours to authorized representatives of the Arkansas Department of Human Services, Arkansas Division of Medical Services, the State Medicaid Fraud Unit, and representatives of the Department of Human Services and its authorized agents or officials. Failure to furnish records upon request will result in sanctions being imposed.

All documentation must be made available to representatives of the Division of Medical Services at the time of an audit by the Medicaid Field Audit Unit. All documentation must be available at the provider's place of business. If an audit determines that recoupment is necessary, there will be no more than thirty (30) days after the date of the recoupment notice in which additional documentation will be accepted.

Prior Authorization is not applicable to DDTCS Transportation Services provided by DDTCS EIDT or ADDT providers in Arkansas.

281.000 Method of Reimbursement for DDTCS_EIDT and ADDT Transportation Providers

The Medicaid Program reimburses the lesser of the billed charges or the Title XIX maximum allowable. <u>DDTCS-EIDT and ADDT</u> Transportation providers are reimbursed on the basis of a rate times <u>loaded</u> miles traveled for the eligible Medicaid beneficiary transported the longest distance for each trip.

281.100 DDTCS-EIDT/ADDT Transportation Survey

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9-1-087-1-

18

Effective for Provider fiscal periods ending June 30, 2000 and after, DDTCSEIDT and ADDT transportation providers are required to prepare and submit an annual DDTCS EIDT/ADDT Survey (View or print DDTCS EIDT/ADDT Transportation Survey DMS-632) and other applicable information concerning the survey to the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. View or print the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. View or print the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. Unit contact information.

The survey information will be reported for the provider's fiscal period. The survey must be submitted within five (5) months after the close of the provider's fiscal year end. Providers with financial reporting periods of less than six (6) months are not required to submit a survey. However, if no survey is required, the provider must notify the Division of Medical Services (DMS) in writing why the survey is not being submitted. Failure to submit the completed survey or failure to submit a written explanation of a reporting period of less than six (6) months within the prescribed period, except as expressly extended by the State Medicaid agency, may result in the suspension of reimbursement until DMS receives this information.

Survey information requested includes direct and indirect/overhead costs, revenues and client mileage information associated with and applicable to the **DDTCS**-<u>EIDT or ADDT</u> Transportation Program. No other program costs, revenues or mileage information is to be included on the survey. If the provider provides transportation services for programs other than <u>DDTCSEIDT or ADDT programs</u>, please remove the other program costs, revenues and mileage information before completing the survey and submit a narrative describing how these other transportation program amounts were calculated and removed. All cost and revenue amounts are to be reported using the accrual method of accounting and will be reported in whole dollar amounts, no cents.

Providers must also submit with the survey a written general description of what costs are included with indirect/overhead costs and how these costs were identified, calculated and allocated to the <u>DDTCS-EIDT or ADDT</u> transportation program.

Providers are required to maintain adequate financial records, mileage data and rider data for proper documentation and support of the cost and statistical information reported on the annual survey. These records must be retained for a period of five years after submission of the survey. The surveys, supporting documentation and provider narratives are subject to on-site review and inspection by DHS/DMS personnel.

DDTCS EIDT and ADDT providers may order copies of Form DMS-632 on the Medicaid Form Request. Requests may be forwarded to the Hewlett Packard Enterprise Provider Assistance Center. View or print the Hewlett Packard EnterpriseDXC Provider Assistance Center contact information.

290.000 DIVISION BILLING PROCEDURES

291.000 Introduction to Billing

DDTCS_EIDT and ADDT transportation providers use the CMS-1500 claim form to bill the Arkansas Medicaid Program on paper for services provided to eligible Medicaid beneficiaries. Each claim should contain charges for only one beneficiary.

Section III of this manual contains information about Provider Electronic Solutions (PES) and other available options for electronic claim submission.

292.100 DDTCS EIDT/ADDT Procedure Codes

Early Intervention Day Treatment (EIDT) providers and Adult Developmental Day Treatment (ADDT) Developmental Day Treatment Clinic Services (DDTCS) providers may choose to provide transportation services for their DDTCS-clients as a fee-for-service provider for transportation to and from an EIDT or ADDT DDTCS facility only. EIDT or ADDT DDTCS transportation cannot be claimed for transporting beneficiaries to and from other medical providers.

The procedure code **A0120** must be used when billing the Medicaid Program for **DDTCS_EIDT** or **ADDT** transportation services. The Medicaid Program reimburses for "loaded miles" only, e.g., from the point of pickup to the **DDTCS_EIDT** or **ADDT** facility and from the **DDTCS_EIDT** or **ADDT** facility to the point of delivery. The route must be planned to minimize each beneficiary's time in route (i.e., the facility must pick up the beneficiary who lives farthest away first and drop him or her off last). One unit equals one mile. The overall allowable one-way mileage for each pickup and delivery trip should be totaled and rounded to a whole mile. Mileage will be rounded up if 0.5 or greater and rounded down if 0.4 or less.

NOTE: Where both a national code and a local code ("Z code") are available, the local code can be used only for dates of service through October 15, 2003; the national code must be used for both electronic and paper claims for dates of service after October 15, 2003. Where only a local code is available, it can be used indefinitely, but it can be billed only on a paper claim. Where only a national code is available, it can be used indefinitely for both electronic and paper claims.

292.300 DDTCS EIDT and ADDT Transportation Billing Instructions—Paper 41-1-177-1-Only 18

Bill Medicaid for professional services with form CMS-1500. The numbered items in the following instructions correspond to the numbered fields on the claim form. <u>View a sample form CMS-1500.</u>

Carefully follow these instructions to help the Arkansas Medicaid fiscal agent efficiently process claims. Accuracy, completeness, and clarity are essential. Claims cannot be processed if necessary information is omitted.

Forward completed claim forms to the Claims Department. <u>View or print the Claims</u> <u>Department contact information.</u>

NOTE: A provider delivering services without verifying beneficiary eligibility for each date of service does so at the risk of not being reimbursed for the services.

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7-1-07<u>7-1-</u> 18



Division of Medical Services Program Development & Quality Assurance

P.O. Box 1437, Slot S295 · Little Rock, AR 72203-1437 501-320-6428 · Fax: 501-404-4619 TDD/TTY: 501-682-6789



TO: Arkansas Medicaid Health Care Providers	 Transportation
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EFFECTIVE DATE: July 1, 2018

SUBJECT: Provider Manual Update Transmittal TRANSP-1-18

Effective Date	INSERT Section 260.000	Effective Date
7-15-12	261.000	7-1-18
9-1-08	271.000	7-1-18
9-1-08	272.000	7-1-18
9-1-08	272.100	7-1-18
9-1-08	272.200	7-1-18
9-1-08	273.000	7-1-18
9-1-08	274.000	7-1-18
10-13-03	275.000	7-1-18
9-1-08	281.000	7-1-18
10-13-03	281.100	7-1-18
_	290.000	<u> </u>
7-1-07	291.000	7-1-18
7-1-07	292.100	7-1-18
11-1-17	292.300	7-1-18
	7-15-12 9-1-08 9-1-08 9-1-08 9-1-08 9-1-08 9-1-08 10-13-03 9-1-07 7-1-07	Effective DateSection260.0007-15-12261.0009-1-08271.0009-1-08272.0009-1-08272.2009-1-08273.0009-1-08274.00010-13-03275.0009-1-08281.00010-13-03281.100290.0007-1-07291.0007-1-07292.100

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If you have questions regarding this transmittal, please contact the Provider Assistance Center at 1-800-457-4454 (Toll-Free) within Arkansas or locally and Out-of-State at (501) 376-2211.

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Thank you for your participation in the Arkansas Medicaid Program.

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Director

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TOC required

260.000	EARLY INTERVATION DAY TREATMENT (EIDT) AND ADULT DEVELOPMENTAL DAY TREATMENT (ADDT) TRANSPORTATION	
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261.000 Arkansas Medicaid Participation Requirements for EIDT and ADDT 7-1-18 Transportation Providers

Non-emergency medical transportation will be provided by the transportation broker for the region in which the beneficiary lives with the exception of transportation to and from an Early Intervention Day Treatment (EIDT) or an Adult Developmental Day Treatment (ADDT) center when the transportation is provided by the EIDT or ADDT facility.

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The provider must keep a record of all persons being transported. If the person is a Medicaid beneficiary, the beneficiary's Medicaid identification number must also be recorded in the provider's records. The provider must complete the EIDT/ADDT Transportation Log (Form DMS-638) each time a client is transported to or from the facility. View or print EIDT/ADDT Transportation Log Form DMS-638.

272.200

Mileage Calculation

7-1-18

Mileage calculation is based on the odometer mileage for the Medicaid beneficiary traveling the farthest distance. The odometer mileage will be determined based on the following:

- A. From the point of pickup of the **first** Medicaid beneficiary to the facility.
- B. From the facility to the last Medicaid beneficiary's point of delivery.

The route taken when transporting the clients must be reasonable and must be planned to minimize the beneficiaries' time spent in route to and from the facility (i.e., must pick up the beneficiary farthest from the facility first and drop him or her off last). The provider must not take unnecessary extended routes to increase the mileage.

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273.000 Record Requirements for EIDT and ADDT Transportation Providers 7-1-18

DDTCS transportation providers are required to keep written documentation of records to support the services actually furnished. The following records must be maintained:

- A. EIDT and ADDT transportation providers must complete the EIDT/ADDT Transportation Log (Form DMS-638) each time a client is transported to or from the DDTCS facility. The following information must be recorded on the EIDT/ADDT Transportation Log:
 - 1. Provider's name.
 - 2. The date and time of each pickup and delivery.
 - 3. Provider's identification number.
 - 4. Vehicle description, including the vehicle identification number and license plate number.
 - 5. Driver's name.
 - 6. Attendants' name, if applicable.
 - 7. Odometer reading and total mileage.
 - 8. The names of all persons transported.
 - 9. The exact address of a pickup and/or delivery point must be recorded on the log when the client is picked up or delivered to an address that is different from the address listed in the client's file. (The provider must provide documentation in the client's file of the reason(s) for a different address pickup and/or delivery.)
- B. The exact address where the client is scheduled to be picked up and delivered according to the client's file.
- C. The Medicaid identification number of each Medicaid beneficiary.

274.000 Retention of Records

7-1-18

EIDT and ADDT transportation providers must maintain all required records for a period of five (5) years from the last date of service or until all audit questions, appeal hearings, investigations or court cases are resolved, whichever is longer. The records must be made available during normal business hours to authorized representatives of the Arkansas Department of Human Services, Arkansas Division of Medical Services, the State Medicaid Fraud Unit, and representatives of the Department of Human Services and its authorized agents or officials. Failure to furnish records upon request will result in sanctions being imposed.

All documentation must be made available to representatives of the Division of Medical Services at the time of an audit by the Medicaid Field Audit Unit. All documentation must be available at the provider's place of business. If an audit determines that recoupment is necessary, there will be no more than thirty (30) days after the date of the recoupment notice in which additional documentation will be accepted.

275.000 PRIOR AUTHORIZATION

Prior Authorization is not applicable to Transportation Services provided by EIDT or ADDT providers in Arkansas.

281.000 Method of Reimbursement for EIDT and ADDT Transportation 7-1-18 Providers

The Medicaid Program reimburses the lesser of the billed charges or the Title XIX maximum allowable. EIDT and ADDT Transportation providers are reimbursed on the basis of a rate times

7-1-18

loaded miles traveled for the eligible Medicaid beneficiary transported the longest distance for each trip.

281.100 EIDT/ADDT Transportation Survey

EIDT and ADDT transportation providers are required to prepare and submit an annual EIDT/ADDT Survey (View or print EIDT/ADDT Transportation Survey DMS-632) and other applicable information concerning the survey to the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. <u>View or print the Arkansas</u> Department of Human Services Division of Medical Services, Provider Reimbursement Unit contact information.

The survey information will be reported for the provider's fiscal period. The survey must be submitted within five (5) months after the close of the provider's fiscal year end. Providers with financial reporting periods of less than six (6) months are not required to submit a survey. However, if no survey is required, the provider must notify the Division of Medical Services (DMS) in writing why the survey is not being submitted. Failure to submit the completed survey or failure to submit a written explanation of a reporting period of less than six (6) months within the prescribed period, except as expressly extended by the State Medicaid agency, may result in the suspension of reimbursement until DMS receives this information.

Survey information requested includes direct and indirect/overhead costs, revenues and client mileage information associated with and applicable to the EIDT or ADDT Transportation Program. No other program costs, revenues or mileage information is to be included on the survey. If the provider provides transportation services for programs other than EIDT or ADDT programs, please remove the other program costs, revenues and mileage information before completing the survey and submit a narrative describing how these other transportation program amounts were calculated and removed. All cost and revenue amounts are to be reported using the accrual method of accounting and will be reported in whole dollar amounts, no cents.

Providers must also submit with the survey a written general description of what costs are included with indirect/overhead costs and how these costs were identified, calculated and allocated to the EIDT or ADDT transportation program.

Providers are required to maintain adequate financial records, mileage data and rider data for proper documentation and support of the cost and statistical information reported on the annual survey. These records must be retained for a period of five years after submission of the survey. The surveys, supporting documentation and provider narratives are subject to on-site review and inspection by DHS/DMS personnel.

EIDT and ADDT providers may order copies of Form DMS-632 on the Medicaid Form Request. Requests may be forwarded to the Hewlett Packard Enterprise Provider Assistance Center. <u>View or print the DXC Provider Assistance Center contact information.</u>

290.000 EIDT/ADDT BILLING PROCEDURES

291.000 Introduction to Billing

EIDT and ADDT transportation providers use the CMS-1500 claim form to bill the Arkansas Medicaid Program on paper for services provided to eligible Medicaid beneficiaries. Each claim should contain charges for only one beneficiary.

Section III of this manual contains information about Provider Electronic Solutions (PES) and other available options for electronic claim submission.

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Early Intervention Day Treatment (EIDT) providers and Adult Developmental Day Treatment (ADDT) providers may choose to provide transportation services for their clients as a fee-forservice provider for transportation to and from an EIDT or ADDT facility only. EIDT or ADDT transportation cannot be claimed for transporting beneficiaries to and from other medical providers.

The procedure code **A0120** must be used when billing the Medicaid Program for EIDT or ADDT transportation services. The Medicaid Program reimburses for "loaded miles" only, e.g., from the point of pickup to the EIDT or ADDT facility and from the EIDT or ADDT facility to the point of delivery. The route must be planned to minimize each beneficiary's time in route (i.e., the facility must pick up the beneficiary who lives farthest away first and drop him or her off last). One unit equals one mile. The overall allowable one-way mileage for each pickup and delivery trip should be totaled and rounded to a whole mile. Mileage will be rounded up if 0.5 or greater and rounded down if 0.4 or less.

292.300 EIDT and ADDT Transportation Billing Instructions Paper Only 7-1-18

Bill Medicaid for professional services with form CMS-1500. The numbered items in the following instructions correspond to the numbered fields on the claim form. <u>View a sample form CMS-1500.</u>

Carefully follow these instructions to help the Arkansas Medicaid fiscal agent efficiently process claims. Accuracy, completeness, and clarity are essential. Claims cannot be processed if necessary information is omitted.

Forward completed claim forms to the Claims Department. <u>View or print the Claims</u> <u>Department contact information</u>.

NOTE: A provider delivering services without verifying beneficiary eligibility for each date of service does so at the risk of not being reimbursed for the services.

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260.000 TRANSPORTATION

261.000 Arkansas Medicaid Participation Requirements for DDTCS EIDT and 7-15-127-1-ADDT Transportation Providers 18

Non-emergency medical transportation will be provided by the transportation broker for the region in which the beneficiary lives with the exception of transportation to and from an Early Intervention Day Treatment (EIDT) or an Adult Developmental Day Treatment (ADDT) center Developmental Day Treatment Clinic Services (DDTCS) facility when the transportation is provided by the DDTCS facilityEIDT or ADDT facility.

272.000 Coverage of DDTCS-EIDT or ADDT Transportation Services

Transportation provided by <u>DDTCS an EIDT or ADDT</u> transportation providers is a covered service only for Medicaid eligible beneficiaries who are being transported to and from an <u>EIDT or ADDT</u> <u>-DDTCS</u>-facility. <u>TDDTCS</u> transportation <u>by an EIDT or ADDT</u> of Medicaid beneficiaries to and from other medical providers is not covered.

The Medicaid Program covers DDTCS_EIDT or ADDT transportation for "loaded miles" only. For purposes of this manual, "loaded miles" is that part of the trip in which a Medicaid beneficiary is a passenger in an EIDT or ADDT_DDTCS vehicle and is being transported either from the point of pickup to the DDTCS facility or from the DDTCS facility to the point of delivery. The exact address where the beneficiary is picked up and delivered must be documented in the EIDT or ADDT_DDTCS transportation provider's records.

272.100 Trips With Multiple Medicaid Beneficiaries

9-1-08<u>7-1-</u> <u>18</u>

9-1-087-1-

18

9-1-087-1-

<u>18</u>

If more than one Medicaid beneficiary is transported at the same time to the same location, Medicaid may be billed only for one beneficiary. If more than one Medicaid beneficiary is transported at the same time to different locations, the provider may bill only for the beneficiary traveling the farthest distance. (For purposes of this manual, the farthest distance means the beneficiary <u>on the route</u> who traveled the most miles while being transported to or from the<u>lives</u> the farthest away from the <u>-DDTCS</u> facility.)

The provider must keep a record of all persons being transported. If the person is a Medicaid beneficiary, the beneficiary's Medicaid identification number must also be recorded in the provider's records. Effective for dates of service on and after October 1, 2002, tThe provider must complete the EIDT/ADDT-DDTCS Transportation Log (Form DMS-638) each time a client is transported to or from the facility. View or print DDTCS EIDT/ADDT Transportation Log Form DMS-638.

272.200 Mileage Calculation

Mileage calculation is based on the odometer mileage for the Medicaid beneficiary traveling the farthest distance. The odometer mileage will be determined based on the following:

- A. From the point of pickup of the first Medicaid beneficiary to the facility.
- B. From the facility to the last Medicaid beneficiary's point of delivery.

The route taken when transporting the clients must be reasonable and must be planned to minimize the beneficiaries' time spent in route to and from the facility (i.e., must pick up the beneficiary farthest from the facility first and drop him or her off last). The provider must not take unnecessary extended routes to increase the mileage.

See Section 290.000 of this manual for billing procedures.

273.000 Record Requirements for DDTCS EIDT and ADDT Transportation 9-1-987-1-Providers 18

DDTCS transportation providers are required to keep written documentation of records to support the services actually furnished. The following records must be maintained:

- A. <u>DDTCSEIDT and ADDT</u> transportation providers must complete the <u>DDTCS_EIDT/ADDT</u> Transportation Log (Form DMS-638) each time a client is transported to or from the DDTCS facility. The following information must be recorded on the <u>EIDT/ADDTDDTCS</u> Transportation Log:
 - 1. Provider's name.
 - 2. The date and time of each pickup and delivery.
 - 3. Provider's identification number.
 - Vehicle description, including the vehicle identification number and license plate number.
 - 5. Driver's name.
 - 6. Attendants' name, if applicable.
 - 7. Odometer reading and total mileage.
 - 8. The names of all persons transported.
 - 9. The exact address of a pickup and/or delivery point must be recorded on the log when the client is picked up or delivered to an address that is different from the address listed in the client's file. (The provider must provide documentation in the client's file of the reason(s) for a different address pickup and/or delivery.)
- B. The exact address where the client is scheduled to be picked up and delivered according to the client's file.
- C. The Medicaid identification number of each Medicaid beneficiary.

274.000 Retention of Records



DDTCS-EIDT and ADDT transportation providers must maintain all required records for a period of five (5) years from the last date of service or until all audit questions, appeal hearings, investigations or court cases are resolved, whichever is longer. The records must be made available during normal business hours to authorized representatives of the Arkansas Department of Human Services, Arkansas Division of Medical Services, the State Medicaid Fraud Unit, and representatives of the Department of Human Services and its authorized agents or officials. Failure to furnish records upon request will result in sanctions being imposed.

All documentation must be made available to representatives of the Division of Medical Services at the time of an audit by the Medicaid Field Audit Unit. All documentation must be available at the provider's place of business. If an audit determines that recoupment is necessary, there will be no more than thirty (30) days after the date of the recoupment notice in which additional documentation will be accepted.

275.000 PRIOR AUTHORIZATION

Prior Authorization is not applicable to DDTCS-Transportation Services provided by DDTCS EIDT or ADDT providers in Arkansas.

281.000 Method of Reimbursement for DDTCS EIDT and ADDT Transportation Providers

The Medicaid Program reimburses the lesser of the billed charges or the Title XIX maximum allowable. <u>DDTCS_EIDT and ADDT</u> Transportation providers are reimbursed on the basis of a rate times <u>loaded</u> miles traveled for the eligible Medicaid beneficiary transported the longest distance for each trip.

281.100 DDTCS_EIDT/ADDT_Transportation Survey

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9-1-087-1-

18

Effective for Provider fiscal periods ending June 30, 2000 and after, DDTCSEIDT and ADDT transportation providers are required to prepare and submit an annual DDTCS EIDT/ADDT Survey (View or print DDTCS EIDT/ADDT Transportation Survey DMS-632) and other applicable information concerning the survey to the Arkansas Department of Human Services Division of Medical Services, Provider Reimbursement Unit. View or print the Arkansas Department of Human Services Division of Medical Services Division of Medical Services Division of Medical Services, Provider Reimbursement Unit. Unit contact information.

The survey information will be reported for the provider's fiscal period. The survey must be submitted within five (5) months after the close of the provider's fiscal year end. Providers with financial reporting periods of less than six (6) months are not required to submit a survey. However, if no survey is required, the provider must notify the Division of Medical Services (DMS) in writing why the survey is not being submitted. Failure to submit the completed survey or failure to submit a written explanation of a reporting period of less than six (6) months within the prescribed period, except as expressly extended by the State Medicaid agency, may result in the suspension of reimbursement until DMS receives this information.

Survey information requested includes direct and indirect/overhead costs, revenues and client mileage information associated with and applicable to the DDTCS-EIDT or ADDT Transportation Program. No other program costs, revenues or mileage information is to be included on the survey. If the provider provides transportation services for programs other than DDTCSEIDT or ADDT programs, please remove the other program costs, revenues and mileage information before completing the survey and submit a narrative describing how these other transportation program amounts were calculated and removed. All cost and revenue amounts are to be reported using the accrual method of accounting and will be reported in whole dollar amounts, no cents.

Providers must also submit with the survey a written general description of what costs are included with indirect/overhead costs and how these costs were identified, calculated and allocated to the <u>DDTCS-EIDT or ADDT</u> transportation program.

Providers are required to maintain adequate financial records, mileage data and rider data for proper documentation and support of the cost and statistical information reported on the annual survey. These records must be retained for a period of five years after submission of the survey. The surveys, supporting documentation and provider narratives are subject to on-site review and inspection by DHS/DMS personnel.

DDTCS EIDT and ADDT providers may order copies of Form DMS-632 on the Medicaid Form Request. Requests may be forwarded to the Hewlett Packard Enterprise Provider Assistance Center. <u>View or print the Hewlett Packard EnterpriseDXC Provider Assistance Center</u> contact information.

290.000 BILLING PROCEDURES

291.000 Introduction to Billing

DDTCS EIDT and ADDT transportation providers use the CMS-1500 claim form to bill the Arkansas Medicaid Program on paper for services provided to eligible Medicaid beneficiaries. Each claim should contain charges for only one beneficiary.

Section III of this manual contains information about Provider Electronic Solutions (PES) and other available options for electronic claim submission.

292.100 DDTCS_EIDT/ADDT Procedure Codes

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Early Intervention Day Treatment (EIDT) providers and Adult Developmental Day Treatment (ADDT) Developmental Day Treatment Clinic Services (DDTCS) providers may choose to provide transportation services for their DDTCS-clients as a fee-for-service provider for transportation to and from an EIDT or ADDT_DDTCS facility only. EIDT or ADDT DDTCS transportation cannot be claimed for transporting beneficiaries to and from other medical providers.

The procedure code A0120 must be used when billing the Medicaid Program for DDTCS EIDT or ADDT transportation services. The Medicaid Program reimburses for "loaded miles" only, e.g., from the point of pickup to the DDTCS EIDT or ADDT facility and from the DDTCS EIDT or ADDT facility to the point of delivery. The route must be planned to minimize each beneficiary's time in route (i.e., the facility must pick up the beneficiary who lives farthest away first and drop him or her off last). One unit equals one mile. The overall allowable one-way mileage for each pickup and delivery trip should be totaled and rounded to a whole mile. Mileage will be rounded up if 0.5 or greater and rounded down if 0.4 or less.

NOTE: Where both a national code and a local code ("Z code") are available, the local code can be used only for dates of service through October 15, 2003; the national code must be used for both electronic and paper claims for dates of service after-October 15, 2003. Where only a local code is available, it can be used indefinitely, but it can be billed only on a paper claim. Where only a national code is available, it can be used indefinitely for both electronic and paper claims.

292.300 DDTCS-EIDT and ADDT Transportation Billing Instructions-Paper 11-1-17<u>7-1-</u> Only <u>18</u>

Bill Medicaid for professional services with form CMS-1500. The numbered items in the following instructions correspond to the numbered fields on the claim form. View a sample form CMS-1500.

Carefully follow these instructions to help the Arkansas Medicaid fiscal agent efficiently process claims. Accuracy, completeness, and clarity are essential. Claims cannot be processed if necessary information is omitted.

Forward completed claim forms to the Claims Department. View or print the Claims **Department contact information.**

NOTE: A provider delivering services without verifying beneficiary eligibility for each date of service does so at the risk of not being reimbursed for the services.

Section II

7-1-077-1-

7-1-077-1-18

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE <u>ARKANSAS</u>

AMOUNT, DURATION AND SCOPE OF SERVICES PROVIDED

Revised:

July 1, 2018

CATEGORICALLY NEEDY

23. Any other medical care and any other type of remedial care recognized under State law, specified by the Secretary.

a. Transportation

(1) A. Ground Ambulance Services

For transportation of recipient when medically necessary as certified by a physician to a hospital, to a nursing home from the hospital or patient's home, to the patient's home from the hospital or nursing home, from a hospital (after receiving emergency outpatient treatment) to a nursing home if a patient is bedridden, and from a nursing home to another nursing home if determined necessary by the Office of Long Term Care. Emergency service is covered only through licensed emergency ambulance companies. Services not allowed by Title XVIII but covered under Medicaid will be paid for Medicaid recipients.

These services will be equally available to all recipients.

B. Air Ambulance Services

Air ambulance services are provided to Arkansas Medicaid beneficiaries only in emergencies.

Air ambulance providers must be licensed by the Arkansas Ambulance Boards and enrolled as a Title XVIII, Medicare Provider.

(2) Early Intervention Day Treatment (EIDT) and Adult Developmental Day Treatment (ADDT) Transportation

EIDT and ADDT providers may provide transportation to and from their facility. The Medicaid transportation broker must provide transportation to and from the nearest qualified medical provider for the purpose of obtaining medical treatment.

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE ARKANSAS

AMOUNT, DURATION AND SCOPE OF SERVICES PROVIDED

July 1, 2018

MEDICALLY NEEDY

- 23. Any other medical care and any other type of remedial care recognized under State law, specified by the Secretary.
 - Transportation a.
 - (1)Α. Ground Ambulance Services

For transportation of recipients when medically necessary as certified by a physician to a hospital, to a nursing home from the hospital or patient's home, to the patient's home from the hospital or nursing home, from a hospital (after receiving emergency outpatient treatment) to a nursing home if a patient is bedridden and from a nursing home to another nursing home if determined necessary by the Office of Long Term Care. Emergency service is covered only through licensed emergency ambulance companies. Services not allowed by Title XVIII but covered under Medicaid will be paid for Medicare/Medicaid recipients.

Revised:

These services will be equally available to all recipients.

Β. Air Ambulance Services

> Air ambulance services are provided to Arkansas Medicaid beneficiaries only in emergencies.

> Air ambulance providers must be licensed by the Arkansas Ambulance Boards and enrolled as a Title XVIII, Medicare Provider.

(2)Early Intervention Day Treatment (EDIT) and Adult Developmental Day Treatment (ADDT) Transportation

EDIT and **ADDT** providers may provide transportation to and from a DDTCS facility. The Medicaid transportation broker must provide transportation to and from the nearest qualified medical provider for the purpose of obtaining medical treatment.

STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE <u>ARKANSAS</u>

METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES -			
OTHER TYPES OF CARE	Revised:	July 1, 2018	

- 23. Any other medical care and any other type of remedial care recognized under State law, specified by the Secretary.
 - a. Transportation (Continued)
 - (2) Air Ambulance (continued)

Pediatric Hospitals

- 9. Helicopter Ambulance: Effective for dates of service occurring August 15, 2001 and after, helicopter ambulance services provided by instate pediatric hospitals will be reimbursed based on reasonable costs with interim payments and year-end cost settlement. Interim payments are made at the lesser of the amount billed or the Title XIX (Medicaid) charge allowed. Arkansas Medicaid will use the lesser of the reasonable costs or customary charges as determined from the hospital's submitted cost report to establish cost settlements. The cost settlements will be calculated using the methods and standards used by the Medicare Program. Methods and standards refer to the allocation of costs on the cost report and do not include any current or future Medicare reimbursement limits for this particular service.
- (3) Early Intervention Day Treatment (EIDT) and Adult Developmental Day Treatment (ADDT) Transportation

Effective for claims with dates of service on or after July 1, 2018, EIDT and ADDT transportation providers will be reimbursed on a per mile basis at the lesser of the billed charges or the maximum Title XIX (Medicaid) charge allowed. Transportation will be covered from the point of pick-up to the EIDT and ADDT facility and from the EIDT and ADDT facility to the point of delivery. If more than one eligible Medicaid recipient is transported at the same time to the same location, Medicaid may be billed only for one recipient. If more than one Medicaid recipient is transported at the same time to different locations, the provider may bill only for the recipient traveling the farthest distance. The route must be planned to ensure that beneficiaries spend the least of time being transported. The maximum per mile is based on reasonable cost.

The **EDIT** and **ADDT** transportation providers will submit annual statements of mileage, revenues and expenses, i.e. salaries, repairs, supplies, rent, indirect overhead costs, etc. The State Agency will review the cost and mileage information at least biennially and adjust the reimbursement rate if necessary. Therefore, an inflation factor will not be automatically applied.

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STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE <u>ARKANSAS</u>

AMOUNT, DURATION AND SCOPE OF SERVICES PROVIDED

Revised: CATEGORICALLY NEEDY July 1, 2008<u>2018</u>

- 23. Any other medical care and any other type of remedial care recognized under State law, specified by the Secretary.
 - a. Transportation
 - (1) A. Ground Ambulance Services

For transportation of recipient when medically necessary as certified by a physician to a hospital, to a nursing home from the hospital or patient's home, to the patient's home from the hospital or nursing home, from a hospital (after receiving emergency outpatient treatment) to a nursing home if a patient is bedridden, and from a nursing home to another nursing home if determined necessary by the Office of Long Term Care. Emergency service is covered only through licensed emergency ambulance companies. Services not allowed by Title XVIII but covered under Medicaid will be paid for Medicaid recipients.

These services will be equally available to all recipients.

B. Air Ambulance Services

Air ambulance services are provided to Arkansas Medicaid beneficiaries only in emergencies.

Air ambulance providers must be licensed by the Arkansas Ambulance Boards and enrolled as a Title XVIII, Medicare Provider.

(2) Developmental Day Treatment Clinic Services (DDTCS)Early Intervention Day Treatment (FIDT) and Adult Developmental Day Treatment (ADDT) Transportation

Developmental Day Treatment Clinic Services (DDTCS)EIDT and ADDT providers may provide transportation to and from <u>a DDTCStheir</u> facility. The Medicaid transportation broker must provide transportation to and from the nearest qualified medical provider for the purpose of obtaining medical treatment.

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STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE ARKANSAS

AMOUNT, DURATION AND SCOPE OF SERVICES PROVIDED

Revised:

July 1, 20082018

MEDICALLY NEEDY

- 23. Any other medical care and any other type of remedial care recognized under State law, specified by the Secretary.
 - a. Transportation
 - (1) A. Ground Ambulance Services

For transportation of recipients when medically necessary as certified by a physician to a hospital, to a nursing home from the hospital or patient's home, to the patient's home from the hospital or nursing home, from a hospital (after receiving emergency outpatient treatment) to a nursing home if a patient is bedridden and from a nursing home to another nursing home if determined necessary by the Office of Long Term Care. Emergency service is covered only through licensed emergency ambulance companies. Services not allowed by Title XVIII but covered under Medicaid will be paid for Medicare/Medicaid recipients.

These services will be equally available to all recipients.

B. Air Ambulance Services

Air ambulance services are provided to Arkansas Medicaid beneficiaries only in emergencies.

Air ambulance providers must be licensed by the Arkansas Ambulance Boards and enrolled as a Title XVIII, Medicare Provider.

(2) Developmental Day Treatment Clinic Services (DDTCS) Early Intervention Day Treatment (EDIT) and Adult Developmental Day Treatment (ADDT) Transportation

Developmental Day Treatment Clinic Services (DDTCS)EDIT and ADDT providers may provide transportation to and from a DDTCS facility. The Medicaid transportation broker must provide transportation to and from the nearest qualified medical provider for the purpose of obtaining medical treatment.



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STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT MEDICAL ASSISTANCE PROGRAM STATE ARKANSAS

METHODS AND STANDARDS FOR ESTABLISHING PAYMENT RATES -**Revised: OTHER TYPES OF CARE**

- Any other medical care and any other type of remedial care recognized under State law, specified by the 23. Secretary.
 - Transportation (Continued) a.
 - Air Ambulance (continued) (2)

Pediatric Hospitals

Helicopter Ambulance: Effective for dates of service occurring August 15, 2001 and 9. after, helicopter ambulance services provided by instate pediatric hospitals will be reimbursed based on reasonable costs with interim payments and year-end cost settlement. Interim payments are made at the lesser of the amount billed or the Title XIX (Medicaid) charge allowed. Arkansas Medicaid will use the lesser of the reasonable costs or customary charges as determined from the hospital's submitted cost report to establish cost settlements. The cost settlements will be calculated using the methods and standards used by the Medicare Program. Methods and standards refer to the allocation of costs on the cost report and do not include any current or future Medicare reimbursement limits for this particular service.

Developmental-Day Treatment-Clinic-Services (DDTCS)-Early Intervention Day (3) Treatment (EIDT) and Adult Developmental Day Treatment (ADDT) Transportation

Effective for claims with dates of service on or after February 1, 2000July 1, 2018, DDTCSEIDT and ADDT transportation providers will be reimbursed on a per mile basis at the lesser of the billed charges or the maximum Title XIX (Medicaid) charge allowed. Transportation will be covered from the point of pick-up to the DDTCSEIDT and ADDT facility and from the **DDTCSEIDT and ADDT** facility to the point of delivery. If more than one eligible Medicaid recipient is transported at the same time to the same location, Medicaid may be billed only for one recipient. If more than one Medicaid recipient is transported at the same time to different locations, the provider may bill only for the recipient traveling the farthest distance. The route must be planned to ensure that beneficiaries spend the least of time being transported. The maximum per mile is based on reasonable cost.

The **DDTCSEDIT and ADDT** transportation providers will submit annual statements of mileage, revenues and expenses, i.e. salaries, repairs, supplies, rent, indirect overhead costs, etc. The State Agency will review the cost and mileage information at least biennially and adjust the reimbursement rate if necessary. Therefore, an inflation factor will not be automatically applied.