RULES OF THE ARKANSAS SOCIAL WORK LICENSING BOARD

Pursuant to Ark. Code Ann. §17-103-203, the Arkansas Social Work Licensing Board hereby establishes and promulgates the following rules.

I. Board Meetings:

- A. Regular meetings of the Board shall be held once each month at a time established by a majority vote of the Board. A special meeting may be called at any time by the chair or by any officer of the Board upon written request of three or more of the members.
- B. All regular meetings of the Board are open to the public. Any person desiring to appear before the Board at any of its regular meetings shall submit a written request to the Board at least 15 days prior to the meeting. The request must state in detail the nature and purpose of the appearance. The Chair of the Board has the right to determine when and if such a request can be honored.
- C. Written minutes of each meeting shall be kept and distributed to the members with the notice for the next meeting.

II. Application Procedures:

- A. Pre-Licensure Background Check
 - 1. Pursuant to Act 990 of 2019, an individual may petition for a prelicensure determination of whether the individual's criminal record will disqualify the individual from licensure and whether a waiver may be obtained.
 - 2. The individual must obtain the pre-licensure criminal background check petition form from the Board.
 - 3. The Board will respond with a decision in writing to a completed
 - determined by the information provided by the individual.
 - 6. Any decision made by the Board in response to a pre-licensure criminal background check petition is not subject to appeal.

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- 7. The Board will retain a copy of the petition and response and it will be reviewed during the formal application process.
- B. Application for licensure may be submitted online on the Board's website. Paper applications shall be submitted to the Board on the form designated by the Board and shall be accompanied by the application fee.
- C. The applicant must request an official transcript from his/her college or university with the social work degree posted. The transcript must be received by the Board directly from the college or university. A transcript on file with the Association of Social Work Boards ("ASWB") will also be accepted.
- D. An applicant shall sign a release of information to the Board for a state and federal criminal background check to be administered by the Identification Bureau of the Arkansas State Police. The applicant shall be responsible for payment of any fee associated with the background check.
- E. Waiver Request for Offenses on Background Check
 - If an individual has been convicted of an offense listed in A.C.A. §17-23102(a) or (e), except those permanently disqualifying offenses found in
 A.C.A. §17-2-102(e), the Board may waive disqualification of a potential applicant or revocation of a license based on the conviction if a request for a waiver is made by:
 - a. An affected applicant for a license; or
 - b. An individual holding a license subject to revocation.
 - 2. The Board may grant a waiver upon consideration of the following, without limitation:
 - a. The age at which the offense was committed;
 - b. The circumstances surrounding the offense;
 - c. The length of time since the offense was committed:
 - d. Subsequent work history since the offense was committed:
 - e. Employment references since the offense was committed;
 - f. Character references since the offense was committed;
 - g. Relevance of the offense to the occupational license; and

- h. Other evidence demonstrating that licensure of the applicant does not pose a threat to the health or safety of the public.
- 3. A request for a waiver, if made by an applicant, must be in writing and accompany the completed application and fees.
- 4. The Board will respond with a decision in writing and will state the reasons for the decision.
- 5. An appeal of a determination under this subsection will be subject to the Administrative Procedure Act §25-15-201 *et seq.*
- F. An applicant applying for licensure as a Licensed Certified Social Worker ("LCSW") must provide documentation of LCSW Supervision.
- G. Licensure for Active Duty <u>Uniformed</u> Service Members, <u>Returning</u>

 <u>Military Uniformed Service</u> Veterans, and their Spouses
 - As used in this subsection, "returning military veteran uniformed service veteran" means a former member of the United States Armed Forces Uniformed Services who was discharged from active duty under circumstances other than dishonorable.
 - 2. The Board shall grant automatic licensure to an individual who holds a substantially equivalent license in another U.S. jurisdiction is the holder in good standing of a license with a similar scope of practice issued by another state, territory, or district of the U.S. and is:
 - a. An active duty military A uniformed service member stationed in the State of Arkansas;
 - b. A returning military veteran applying for licensure within one (1)

 year of his or her discharge from active duty A uniformed service

 veteran who resides in or establishes residency in the State of

 Arkansas; or
 - c. The spouse of: a person under Section G(2) a and b above.
 - (1) A person under G.2.a. or b. above:
 - (2) A uniformed service member who is assigned a tour of duty that excludes the uniformed service member's spouse

- from accompanying the uniformed service member and the spouse relocates to this state; or
- (3) A uniformed service member who is killed or succumbs to his or her injuries or illness in the line of duty if the spouse establishes residency in the state.
- 3. The Board shall grant automatic licensure upon receipt of all of the following:
 - a. Payment of the initial application and licensure fee;
 - b. Evidence that the individual holds a substantially equivalent license with a similar scope of practice in another state; and
 - c. Evidence that the applicant is a qualified applicant under Section G.2. above.
- 4. The expiration date of a license for a deployed uniform service member or spouse will be extended for one hundred and eighty (180) days following the date of the uniformed service member's return from deployment.
- 5. A full purification from continuing education requirements will be allowed for a deployed uniform service member or spouse until one hundred and eighty (180) days following the date of the uniformed service member's return from deployment.
- H. Applications will be reviewed by the Board after all the required information is received. Applicants will be notified by mail of the action taken on the application. If approved, the applicant will be notified of his/her eligibility to take the examination. If the Board determines that the applicant has not met all the requirements and the application is denied, the applicant may request a hearing before the Board.
- I. An application is valid for six (6) months from the date of the application.
- J. The Board shall grant a license to an applicant who fulfills the Arkansas requirements for licensure and is a person who holds a Federal Form I-766 United States Citizenship and Immigration Services-issued Employment Authorization Document, known popularly as a "work permit."

III. Provisional License: (Ark. Code Ann. §17-103-306)

- A. Upon application and satisfactory documentation of all requirements, the Board may issue a provisional license for the practice of social work to an applicant for licensure as a Licensed Social Worker or Licensed Master Social Worker.
 Provisional licensure as a Licensed Certified Social Worker is prohibited.
- B. The Bachelor's and Master's level provisional license will be issued only one time per person and cannot be renewed.
- C. The Bachelor's and Master's level provisional license shall be effective from the date of issuance and will expire exactly one year from the date of issuance.

IV. Examination: (Ark. Code Ann. §17-103-306(a)(1)(B))

- A. The Board shall utilize a nationally recognized examination service to administer a licensure examination.
- B. To be eligible to take the examination, an applicant must submit the licensure application and all required forms to the Board for approval.
- C. When the application is approved, the applicant will be provided information regarding registering for the exam.
- D. The passing score for the examination shall be the same as the national passing score determined by the examination service.
- E. The Board adopts the rules of the nationally recognized examination service in regards to the ninety-day wait period before taking additional examinations.
- F. The examination may be taken up to three (3) times.

V. Endorsement: (Ark. Code Ann. §17-103-302)

- A. The Board may approve licensure through endorsement with other states, districts, territories, or Canadian provinces, whose standards are substantially equivalent to those required by Section 17-103-306 of the Arkansas Code. The Board approved examination may be waived if an applicant meets the following requirements:
 - 1. The applicant is currently licensed to practice social work in another state, territory, district, or Canadian province;

- 2. The applicant has passed a social work examination approved by the licensing entity in the state, territory, district, or Canadian province the applicant is currently licensed in.
- The applicant has a social work degree from a program accredited by the Council on Social Work Education or the Canadian Association for Social Work Education; and
- 4. An applicant for LCSW must provide documentation of twenty-four (24) months of supervision and four thousand (4,000) hours working in a master's level social work position while under the supervision of an LCSW. The Board may waive the supervision requirement if:
 - a. The applicant has practiced social work at the independent clinical level for the last three (3) years; and
 - b. The applicant has met the requirements to be licensed independently at the clinical level in the state they are currently licensed in.
- B. The Board may issue a master's level provisional license as described in Section III, to an LCSW applicant who has met the requirements of endorsement except for passage of a social work examination.

VI. Supervision:

Supervision is a professional relationship between a supervisor and a supervisee designed to promote responsibility, competency and accountability to the agency, clients and community.

- A. Supervision for All Licensed Social Workers:
 - Once licensed as an LSW or LMSW, including provisional license, the LSW or LMSW must obtain supervision from a licensed social worker or other qualified professional from a related field. The supervision may be within or outside the agency.
 - The social work practice of an LCSW shall be supervised by an LMSW, an LCSW or other qualified professional from a related field on a minimum of a weekly basis.

- The social work practice of an LMSW shall be supervised by an LMSW, an LCSW or other qualified professional from a related field on a minimum of a weekly basis.
- 3. While supervision of the social work practice of the LCSW is not mandatory, the LCSW should have available, as needed, consultation provided by an LCSW or other qualified professional from a related field.
- An LSW or LMSW, including provisional licensees, working in a nonclinical position does not require direct supervision but must report to a supervisor.
- 5. The supervision required under this section is independent from any additional supervision requirements placed upon the licensee by his or her employer.

B. Supervision Required to Obtain LCSW Licensure:

- 1. In order to provide supervision, an LCSW or a social worker whom the Board determines to have the qualifications equivalent of those required of an LSCW must be fully licensed for three (3) years.
- 2. To obtain licensure as a Licensed Certified Social Worker LCSW), an individual must submit documentation of twenty-four (24) months post-master's social work experience, and four thousand (4,000) hours in a supervised Master's level social work position. The supervisor may be from inside or outside the agency where the applicant obtains their experience. For documentation requirements, please see Section C. below.
- 3. During this twenty-four (24) month period, the applicant must have at least one hundred (100) direct supervision hours, with no more than two (2) hours occurring in any one-week period. Group supervision is acceptable only if there is a maximum of four in a group and such supervision does not exceed one-half of the total supervisory time.
- 4. Social workers who use technology to facilitate supervision shall use appropriate precautions to protect the confidentiality of those communications. Precautions to protect confidentiality depend on the type

of technology being used, and may include using passwords, firewalls, encryption, and antivirus software: using electronic service providers that rely on standards of security for data that are transmitted and stored; and ensuring a private setting when using their electronic devices. See National Association of Social Workers (NASW), Association of Social Work Boards (ASWB), Counsel on Social Work Education (CSWE), & Clinical Social Work Association (CSWA) Standards for Technology in Social Work Practice.

5. Supervision Guidelines

An LMSW who wishes to obtain LCSW licensure must adhere to the LCSW Supervision Guidelines published on the Board's website.

C. Supervision Plan and Documentation:

examination service.

To comply with the documentation in Section B4 above, an applicant must submit a supervision plan, that is agreed upon by the applicant and the LCSW supervisor, to the Board. The plan must be on a Board approved form and must be received in a legible form within sixty (60) days from the beginning date of the supervision. It is the responsibility of the social worker receiving supervision to verify the Board's receipt of the supervision plan.

VII. Fees: (Ark. Code Ann. §17-103-205)

A. The fees charged in connection with social work licensing are as follows:

1.	Filing of an application	\$100
2.	Examination fee	*
3.	Renewal fee (2 years)	\$80
4.	Late Renewal fee	\$80
5.	Replacement of license	\$20
6.	Endorsement to another state	\$20
7.	Certificate of Registration Application	\$25
8.	Certificate of Registration Renewal	\$10
	*The examination fee will be the same as th	e amount charged by the

B. The Board shall waive the initial licensing fee if the applicant:

- Is receiving assistance through the Arkansas Medicaid Program, the
 Supplemental Nutrition Assistance Program, the Special Supplemental
 Nutrition Program for Women, Infants, and Children, the Temporary
 Assistance for Needy Families Program, or the Lifeline Assistance
 Program;
- 2. Was approved for unemployment within the last twelve (12) months; or
- 3. Has an income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

VIII. Issuance, Renewal, Expiration and Reinstatement (Ark. Code Ann. §17-103-304)

A. Issuance:

When the Board determines that all requirements have been met, a license will be issued for a two-year period.

B. Renewal:

Renewal of a social work license requires thirty (30) hours of social work education ("SWCE") to have been completed during the renewal period. Of the thirty (30) SWCE hours, three (3) hours must be in ethics and no more than fifteen (15) may be independent study.

- 1. A license renewal reminder will be sent to licensees approximately two months prior to the expiration date. The social worker is responsible for submitting a completed renewal application with the required fee to the Board prior to the expiration date. Renewal applications may be submitted online or on the renewal application approved by the Board.
- 2. When the Board determines that the requirements for license renewal have been met, the licensee will be mailed notification of licensure for the next two-year period.
- 3. If the licensee fails to renew his or her license prior to the expiration date, the license will expire. Once the license has expired the individual is no longer eligible to practice social work.

- 4. A license that has expired for less than three (3) months may be renewed by submitting the renewal application, the required fee, a late penalty fee, an attestation form and a summary sheet certifying completion of thirty (30) hours of social work continuing education in accordance with Continuing Education Guidelines found in Rule IX below, completed during the previous-two year licensure period.
- 5. A license that has expired for three (3) months or longer is not renewable. The licensee shall be considered as a new applicant and will be subject to all requirements applicable at the time the new application is received.
- 6. Extension requests must be submitted to the Board thirty (30) days prior to the expiration date of the license. Extension requests will be reviewed by the Board on an individual basis. An extension request must include the following:
 - a. A completed renewal application packet;
 - b. The renewal fee;
 - c. Summary sheet of Social Work Continuing Education showing SWCE completed so far during the two-year renewal period;
 - d. Signed Attestation Form that he or she will not practice social work or represent himself or herself as a social worker after the expiration date unless the extension request has been granted:
 - e. A letter requesting an extension with an explanation of the extenuating circumstance which prevented the social worker from obtaining the required hours;
 - f. If the extenuating circumstance is heath related, a letter from the physician should accompany the request. The physician's letter should indicate the time and circumstances under the physician's care and how this prevented the social worker from obtaining their required hours;
 - g. A work history for the renewal period showing any time not worked due to the extenuating circumstances; and

h. A plan to complete the additional hours required.

C. Expiration:

The license will be effective from the date issued and shall expire on the last day of the month exactly two years from the date of issuance or, if applicable, the last renewal date.

D. Reinstatement:

A license will be reinstated if an applicant can demonstrate all of the following requirements:

- 1. They were previously licensed to practice social work in Arkansas;
- 2. They were in good standing when the previous license expired or was not renewed;
- 3. Their license was not revoked for an act of bad faith nor for a violation of the laws, rules, or ethical rules that govern social workers;
- 4. They were not suspended or placed on probation in any state, district, territory, jurisdiction or Canadian province;
- 5. They are sufficiently competent in their field;
- 6. They pay the application fee required by law; and
- 7. They complete the required background check.

E. Duty to provide accurate information:

The licensee has the responsibility to provide and update the Board with accurate information of any change in their name or address and must do so within thirty (30) days of the change.

IX. Continuing Education Guidelines: (Ark. Code Ann. §17-103-203)

A. Definition:

Social Work Continuing Education (SWCE) has been defined as those
formalized activities that are directed at developing and enhancing an
individual's social work knowledge base and service delivery skills in
applicable area of planning and administration, education, research or
direct service with individual, couples, families, and groups.

- 2. A SWCE Credit Hour represents one clock hour (60 minutes) of a SWCE activity. A credit hour represents actual time of the SWCE activity. For example, a workshop that begins at 9:00 a.m. and ends at 3:00 p.m. with one-hour lunch break would provide five (5) credit hours for the participant. An exception would be for volunteer services provided under the Arkansas Volunteer Health Care Act, in which a credit hour represents eight (8) hours of volunteer services.
- 3. Credits must be a minimum of fifteen (15) minutes or more to qualify.
- 4. Academic Credit Hour: One academic credit hour is equivalent to fifteen (15) clock hours for the purpose of license renewal. Credit for auditing an academic course will be for the actual number of clock hours in attendance, not to exceed the academic clock hour equivalent. Academic credit hours will not apply towards license renewal until the completion of the course.

B. Basic Requirements:

- 1. Each licensee is required to complete thirty (30) credit hours of SWCE during each two-year licensure period. Of the thirty (30) hours, a minimum of three (3) hours must be in professional ethics with no more than fifteen (15) hours of independent study.
- 2. SWCE may be documented on the form for reporting continuing education supplied by the Board or any other form provided the same information is presented. A typed or computerized list of training that is kept by the social worker's employer is acceptable for documentation. The list must include the same information as the form for reporting SWCE and the employer's name, address and phone number. The licensee and the licensee's supervisor or employer must sign the list certifying that the social worker attended all the sessions listed.
- 3. Documentation of the SWCE must be maintained by the licensee for a period of two (2) years following the renewal date.

- 4. After each renewal period, the Board will, at its discretion, audit a percentage of the renewal applications to ensure that the continuing education requirements have been met. Each audited licensee will be required to provide documentation of all the continuing education hours listed on his/her summary sheet.
- 5. A continuing education course will not be allowed more than once during the two-year renewal period. If the course name is the same, the social worker has the responsibility to make sure the content has changed since the last date the course was taken. The social worker may be required to provide documentation of the changes.
- C. Examples of Acceptable Social Work Continuing Education (SWCE):
 - 1. Seminars, workshops, or courses oriented to the enhancement of social work practice, values, skills and knowledge.
 - a. Cross-disciplinary offerings from medicine, law, administration, education and the behavioral sciences are acceptable if they are clearly related to the enhancement of social work practice.
 - b. Clock hour credit will be given for the actual number of hours in attendance.
 - c. In-service training provided by the employer using presenters from the staff or from outside agencies.
 - d. Training specifically related to policies and procedures of an agency may not be counted.
 - 2. Academic social work courses or social work- related courses such as mental health, administration, health and social research, psychology, sociology, and human growth and development, child and family development, counseling and guidance taken for credit or audited. An official transcript may be used to verify courses taken for credit. One academic credit hour is equivalent to fifteen (15) clock hours for the purpose of license renewal. Credit for auditing will be for actual clock

- hours in attendance, not to exceed the academic the academic clock hour equivalent.
- 3. Presentation for the first time of an academic social work course, inservice training, workshop or seminar, or other professional seminar. A copy of the course syllabus and verification that the course, workshop or seminar was presented may be used as documentation. The actual number of hours of presentation plus an equal number of hours for preparation will be allowed. The total number of clock hours for both preparation and presentation of all first time courses shall not exceed ten (10) hours per renewal period.
- 4. Preparation for the first publication of a professional social work paper that has been published in a recognized professional journal. A copy of the paper and verification of publication must be submitted to the Board for evaluation and certification of the number of hours of credit to be allowed. A maximum of ten (10) clock hours will be allowed during each two-year licensure period.
- 5. Independent home studies/online courses which provide credit directed at developing and enhancing the licensee's knowledge base and service delivery skills in the applicable areas of social planning, administration, education, research or direct service with individuals, couples, families and groups. A maximum of fifteen (15) clock hours will be allowed during each two-year licensure period.
- 6. To be considered as face-to-face hours for credit, webinars must be both live and interactive. If audited, the licensee must submit sufficient documentation to show that the webinar was live and interactive.
- D. The Board does not pre-approve continuing education workshops. It is the licensee's responsibility, using his/her professional judgement, to determine the workshops that are applicable and appropriate to his/her professional development as a social worker and that they meet the definition of SWCE. If a licensee submits documentation for training that is not clearly identifiable as SWCE, the

Board will request a written description of the training and how it applies to the individual's professional development as a social worker. If the Board determines that the training cannot be considered SWCE, the individual will be given three (3) months to replace the disallowed hours. Those hours will be considered replacement hours and cannot be counted during the next licensure period.

- E. If credit is not given for the SWCE submitted, the licensee may request a hearing before the Board.
- F. Extenuating circumstances that prevent licensees from completing the continuing education requirement will be reviewed on an individual basis. Extension requests must be made prior to expiration in accordance with Rule VIII (B) (6).

X. Code of Ethics/Standards of Practice: (Ark. Code Ann. §17-103-203)

The Arkansas Social Work Licensing Board sets forth this documentation as a Code of Ethics/Standards for Practice for all social workers within the State of Arkansas pursuant to Ark. Code Ann. §17-103-203. Social workers licensed by the Arkansas Social Work Licensing Board must observe and comply with the following standards. Violations shall be grounds for disciplinary action pursuant to Ark. Code Ann. §17-103-305.

Standard A: Confidentiality:

In providing services, a social worker must safeguard information given by clients. Except when required by law or judicial order or for the purpose of professional supervision and/or consultation, a social worker must obtain the client's informed written consent before releasing confidential information.

Standard B: Responsibility:

A social worker must provide a clear written description of what the client may expect in regards to services, reports, fees, billing and schedules, when applicable.

Standard C: Research:

A social worker must obtain the client's or legal guardian's informed written consent when a client is to be involved in any research project. A social worker must explain the research, including any risk or potential consequences, and the subject's right to withdraw from the study at any time.

Standard D: Misrepresentation:

A social worker must not misrepresent his/her qualifications, training, experience, or professional affiliations. If a social worker engages in advertising, his/her education, training and expertise must be presented factually.

Standard E: Competence:

- 1. A social worker may not practice beyond his/her competence. A social worker must make appropriate and timely referrals when the client's needs exceed the social worker's competency level.
- 2. A social worker must not provide social work services while under the influence of alcohol, other mind-altering or mood-altering drugs, or physical or psychological illness, which impairs delivery of such services.

Standard F: Fee Splitting:

A social worker must not divide a fee with a referral source. A social worker must not accept the division of a fee as compensation for a referral. This provision is intended to assure that referrals are always based solely on the best interest of the client.

Standard G: Client Relationships:

- 1. Relationships with clients, former clients, students and supervisees must not be exploited by the social worker for personal gain.
- 2. A social worker must not violate such positions of trust and dependency by committing any act detrimental to a client, former client, student or supervisee.
- 3. A social worker must not engage in an inappropriate relationship and/or sexual activity with a client or with a former client within two years after termination of the professional relationship.

4. Dual Relationships:

a. In many communities it may not be possible for social workers to avoid social or other nonprofessional contacts with clients, students or supervisees. A social worker must always be sensitive to the potential harmful effects of social or non-professional contacts on his/her work and on those persons with whom they interact. A social worker must refrain from either entering into or promising a relationship with such

persons if it appears the relationship might impair the social worker's objectivity or his/her ability to effectively perform social work functions. A social worker must also refrain from either entering into or promising a relationship with such persons if it appears that the relationship might harm or exploit the other party.

- b. Likewise, whenever possible, a social worker must refrain from taking on professional obligations when preexisting relationships would create a risk of such harm.
- c. If a social worker finds that, due to unforeseen factors, a potentially harmful dual relationship has arisen, the social worker must attempt to resolve it with due regard for the best interest of the affected person and maximum compliance with the Code of Ethics.
- 5. A social worker must not violate client-therapist boundaries.

Standard H: Records:

A social worker will create and maintain records of services provided to a client. At a minimum, the records will contain a consent form signed and dated by the client; documentation of the assessment or diagnosis; documentation of a plan; documentation of any revision of the assessment or diagnosis or of a plan; any fees charged and other billing information; copies of all client authorization for release of information and any legal forms pertaining to the client. The records will be maintained by the licensee or agency employing the licensee at least for a period of seven years after the last date of service, or for the time period required by federal or state law, if longer.

- XI. Definition of Unprofessional Conduct: (Ark. Code Ann. §17-103-203)

 Unprofessional conduct in the practice of social work shall include, but shall not be limited to the following:
 - A. Violations of The Social Work Licensing Act or the Rules published by the Board.
 - B. Negligence in the practice of social work or practicing fraudulently or incompetently.

- C. Refusing to provide professional services to a person on the basis of race, religion, creed, color, disability, age, or national origin.[LK2]
- D. Permitting, aiding, or abetting an unlicensed person to perform activities requiring a license.
- E. Misrepresenting type or status of education, training, expertise, licensure, or professional affiliations.
- F. Impersonation of another by any licensee or applicant for a license, or, in the case of a license, allowing any other person to use his or her license.
- G. Intentionally or recklessly causing physical or emotional harm to any client or former client.
- H. Failing to maintain confidentiality, except as otherwise required or permitted by law, of all information that has been received from a client in confidence during the course of treatment and all information about the client which is obtained from tests or other means.
- I. Failing to keep proper records and documentation of services.
- J. Ordering or providing excessive or unnecessary tests or services.
- K. Neglecting or abandoning a client, including failure to provide sufficient termination of services.
- L. Violating the Code of Ethics adopted by the Board.
- M. Giving or receiving, directly or indirectly, any fee, commission, rebate or other compensation for professional services not actually and personally rendered.
- N. Being disciplined in another jurisdiction based on grounds that are the same or substantially the same as those which exist under the Arkansas Social Work Licensing Act.
- O. Failing to report to the Board any adverse action taken against the social worker by another licensing jurisdiction or failing to report to the Board the surrender of a license or authorization to practice social work in another jurisdiction.

- P. Failing to comply with any stipulation or agreement with the Board involving probation or a settlement of any disciplinary matters.
- Q. Failing to comply with mandatory reporting laws.
- R. Failing to terminate the professional relationship when it is apparent that the service no longer serves the needs of the client.
- S. Offering medication, prescription or otherwise, controlled substances or alcoholic beverages to a client, or accepting these substances from a client.
- T. Providing and/or recommending any form of treatment via telemedicine without first establishing a proper social worker/client relationship as defined in Rule XIV.

XII. Disciplinary Procedures: (Ark. Code Ann. §17-103-305)

A. Complaint:

- The Board is authorized to receive complaints against licensees or applicants from any person. Signed complaints must be submitted in writing to the Board's office. A complaint form may be obtained from the Board's website or office.
- 2. The Board may on its own motion, in the absence of a written complaint, initiate its own complaint and conduct an investigation of a suspected violation if reasonable cause exists to believe a violation has occurred.

B. Investigation:

- 1. The Board shall investigate a complaint if the complaint states prima facie violations of the Social Work Licensing Law or Rules. One or more Board members will be appointed to investigate the complaint.
- 2. A copy of the complaint will be sent by certified mail and standard postal mail to the social worker named in the complaint. The social worker shall submit a written response to the complaint within a reasonable time as provided by the Board's instruction. The Board may hire an outside investigator to assist in the investigation of any complaint.
- 3. The Board investigator(s) will review the response to the complaint. Further investigation will be conducted if deemed appropriate.

4. Upon completion of the investigation and upon the recommendation of the Board investigator(s), the Board will determine whether to conduct a hearing, dismiss the complaint, or take other appropriate action. All interested parties will be notified of the Board's decision.

C. Hearings:

- The Board is authorized to conduct hearings on complaints in which
 the investigation reveals evidence that a violation has occurred.
 Hearings will be conducted in accordance with the Arkansas
 Administrative Procedure Act.
- Everyone testifying before the Board at any of its hearings will be first placed under oath. All testimony given or statements made to or before the Board will be reported and made a part of the record in such case.
- 3. Unless the Board finds exceptional circumstances exist, twenty (20) days' notice will be given to any licensee or other interested party to appear before the Board at a hearing. The notice will be mailed by certified mail to the most current address on file in the Board office and will constitute notice of the hearing. If the Board finds that exceptional circumstances exist in which public health, safety or welfare requires more timely action, the Board can give notice, reasonable under the circumstances, or can enter an emergency order pursuant to Section 25-12-210(c) of the Administrative Procedure Act.
- 4. The notice will contain the place and time of the hearing, a brief and concise statement of the facts forming the basis of the complaint, the provision of the law or the Rules involved therein, and will be executed for the Board by its Chairperson, Board Secretary or Director, dated and sealed with the official seal of the Board.
- 5. At every hearing of the Board, after being duly called to order, the Chair or Vice-Chair will then turn the matter over to the hearing officer presiding over the hearing. The hearing officer will inquire of

- the parties present as to whether each is prepared to proceed, and thereafter the hearing will proceed with the presentation of evidence.
- 6. Either oral or written argument of the issues raised may be presented at the discretion of the Board.
- 7. A written order setting forth the Board's findings of facts and conclusions of law will be prepared after each hearing. The written order will be signed by a representative designated by the Board.
- 8. The Board will receive into evidence all affidavits, depositions, certified copies of documents, copies of official records and exhibits therewith introduced, together with such other evidence as may be admissible by the Arkansas Administrative Procedure Act. The Board will give to such evidence weight, as the Board determines just and proper.
- Every pleading, motion or other document, and every request to the Board must be filed with the Social Work Licensing Board office in writing, signed and dated.
- 10. Upon the licensee's written request, subpoenas will be issued for the attendance of witnesses and the production of documents. Preparation and service of the subpoenas will be the responsibility of the licensee and will be in the manner provided by statute or rule for the service of subpoenas in civil cases.
- 11. Appeals from Board hearings will be made in accordance with the Arkansas Administrative Procedure Act.

D. Hearing Officer:

1. Powers and Duties:

If a matter is set for a formal hearing before the Board, a hearing officer will preside over the hearing and conduct any other business in accordance with the Board's Rules. The hearing officer will have the following powers and duties:

a. Administer oaths and affirmations;

- b. Issue subpoenas in order to
 - (1) Ensure the presence of witnesses at a hearing;
 - (2) Ensure the presence of books, records or other documents properly related to the administrative proceedings;
- c. Rule upon motions and other evidentiary matters;
- d. Question all parties and witnesses for the clarification of issues for the record;
- e. Maintain order:
- f. Rule on all questions arising during the course of the hearing;
- g. Hold conferences for the settlement or simplification of the issues:
- h. Recommend decisions to the Board;
- i. Generally, to regulate and guide the course of the proceedings.
- 2. Disqualifications of Hearing Officer:

The hearing officer will conduct himself/herself in an impartial manner and may withdraw if he/she deems himself/herself disqualified. Any party may file an affidavit of personal bias or disqualification against the hearing officer which will be ruled upon by the Board and granted if it is timely, sufficient, and filed in good faith.

XIII. Certificates of Registration for Professional Social Work Corporations:

- A. Certificates of Registration:
 - Pursuant to the Arkansas Professional Corporation Act, Ark. Code Ann. §
 4-29-201 et seq., one or more persons duly licensed by the laws of the
 State of Arkansas to render the same type of professional services, such
 as social work services, may form a corporation to own, operate, and
 maintain a professional corporation and to engage in the professional
 services authorized by that license.
 - 2. In order for a corporation to open, operate, or maintain an establishment to engage in social work services, the corporation must

obtain a Certificate of Registration from the Arkansas Social Work Licensing Board (the "Board").

B. Application, Issuance and Denial:

- 1. Application for a Certificate of Registration will be made to the Board in writing on the application form prescribed by the Board. The application must be accompanied by a non-refundable registration fee of \$25.
- 2. Upon receipt of an application, the Board will investigate the corporation to determine whether the incorporators, officers, directors, and shareholders are each licensed by the Board and whether any disciplinary action is pending before the Board against any of them.
- 3. If the Board determines that all incorporators, officers, directors, and shareholders are licensed by the Board, with no disciplinary action pending against any of them, and that the corporation will be conducted in compliance with the Arkansas Professional Corporation Act and the Rules of the Board, the Board will issue a Certificate of Registration to the corporation.
- 4. If the Board determines that the applicant does not meet the requirements established above, the Board will deny the Certificate of Registration.
- 5. Once issued, the Certificate of Registration will be non-assignable and must be conspicuously posed on the premises of the corporations.
- 6. The Certificate of Registration will remain effective until January 1 following the date of issuance of the Certificate.

C. Change in Location:

The corporation must notify the Board of any change of location.

D. Renewal:

The Certificate of Registration must be renewed annually. If the Board determines that the corporation has complied with applicable laws and Board Rules, it will renew the Certificate of Registration upon written application by

the holder of the Certificate. The application for renewal will be made on the form prescribed by the Board and must be accompanied by a non-refundable fee of \$10.

E. Suspension and Revocation:

- 1. The Board may suspend or revoke the Certificate after giving written notice to the holder and allowing for a public hearing in accordance with the Arkansas Administrative Procedure Act. The Certificate may be suspended or revoked for any of the following reasons:
 - a. The revocation or suspension of the license to practice social work of any officer, director, shareholder or employee not promptly removed or discharged by the corporation;
 - b. Unprofessional conduct, as defined by the Rules of the Board,
 on the part of any officer, director, shareholder or employee
 not promptly removed or discharged by the corporation;
 - c. The death of the last remaining shareholder; or
 - d. Upon finding the holder of the Certificate has failed to comply with the Arkansas Professional Corporations Act, the Arkansas Social Work Licensing Act or the Rules of the Board.

F. Appeal:

Any corporation whose application for a Certificate has been denied or whose Certificate of Registration has been suspended or revoked may, within thirty (30) days after notice of the action by the Board, appeal the decision to the Circuit Court of Pulaski County. The appeal will be in accordance with the Arkansas Administrative Procedure Act.

XIV. Telemedicine (Ark. Code Ann. §17-103-309)

A. Definitions:

 "Distant site" means the location of the healthcare professional delivering services through telemedicine at the time the services are provided. Ark. Code Ann. §17-80-402(1).

- 2. "Originating site" means a site at which a patient is located at the time healthcare services are provided to him or her by means of telemedicine, including the home of a patient. Ark. Code Ann. §17-80-402(3).
- 3. "Remote patient monitoring" means the use of synchronous or asynchronous electronic information and communication technology to collect personal health information and medical data from a patient at an originating site that is transmitted to a healthcare professional at a distant site for use in the treatment and management of medical conditions that require frequent monitoring. Ark. Code Ann. §17-80-402(5).
- 4. "Store-and-forward technology" means the asynchronous transmission of a patient's medical information from a healthcare professional at an originating site to a healthcare professional at a distant site. Ark. Code Ann. § 17-80-402(6).
- 5. "Telemedicine" means the use of electronic information and communication technology to deliver healthcare services, including without limitation the assessment, diagnosis, consultation, treatment, education, care management, and self-management of a patient.

 Telemedicine includes store-and-forward technology and remote patient monitoring. Ark. Code Ann. § 17-80-402(7).
- B. Establishing a Social Worker/Client Relationship:

A social worker/client relationship must be established in accordance with Ark. Code Ann. §§17-80-402 & 403 and Rule XIV before the delivery of services via telemedicine. A client completing a psychosocial history online and forwarding it to a social worker is not sufficient to establish the relationship, nor does it qualify as store-and-forward technology. A social worker exhibits gross negligence if he or she provides and/or recommends any form of treatment via telemedicine without first establishing a proper social worker/client relationship.

C. Minimum Requirements for a Social Worker/Client Relationship:

For the purpose of this Rule, a proper social worker/client relationship, at a minimum requires that:

- 1. The social worker performs an "in person" psychosocial assessment of the client adequate to establish a diagnosis and develop a treatment plan, OR
- 2. The social worker performs a face to face psychosocial assessment using real time audio and visual telemedicine technology that provides information at least equal to such information as would have been obtained by an in-person psychosocial assessment, OR
- 3. The social worker knows the client and the client's general psychosocial issues through a previously established professional relationship; AND
- 4. Appropriate follow-up be provided or arranged, when necessary.
- D. When a Social Worker/Client Relationship is Deemed to Exist:

For the purpose of this Rule, a proper social worker/client relationship is deemed to exist in the following situations:

- When treatment is provided in consultation with, or upon referral by, another provider or treatment team who has an ongoing relationship with the client, and who has agreed to supervise the client's treatment, including follow up care.
- 2. On-call or cross-coverage situations arranged by the client's treating provider or treatment team.

E. Exceptions:

Recognizing a social worker's duty to adhere to the applicable standard of care and to comply with mandatory reporting laws, the following situations are excluded from the requirement of this rule by Ark. Code Ann. §17-80-403(a)(2):

- 1. Emergency situations where the life or health of the client is in danger or imminent danger.
- 2. Simply providing information of a generic nature not meant to be specific to an individual client.
- F. Professional Relationship Exceptions:

Under Ark. Code Ann. §17-80-403(c), "Professional relationship" does not include a relationship between a social worker and a client established only by the following:

- 1. An internet questionnaire;
- 2. An email message;
- 3. Patient-generated medical history;
- 4. Audio-only communication, including without limitation interactive audio;
- 5. Text messaging;
- 6. A facsimile machine; or
- 7. Any combination thereof.
- G. Requirements for Services Provided Via Telemedicine:

The following requirements apply to all services provided by social workers using telemedicine:

- 1. The practice of counseling via telemedicine shall be held to the same standards of care as traditional in-person encounters.
- The social worker must obtain a detailed explanation of the client's complaint from the client or the client's treating provider or treatment team.
- 3. If a decision is made to provide treatment, the social worker must agree to accept responsibility for the care of the client.
- 4. If follow-up care is indicated, the social worker must agree to provide or arrange for such follow-up care.
- 5. The social worker must keep a documented treatment record, including, but not limited to psychosocial history.
- 6. At the client's request, the social worker must make available to the client an electronic or hardcopy version of the client's treatment record documenting the encounter. Additionally, unless the client declines to consent, the social worker must forward a copy of the record of the encounter to the client's regular treating provider or treatment team if that provider or treatment team is not the same social worker delivering the service via telemedicine.

- 7. Services must be delivered in a transparent manner, including providing access to information identifying the social worker's licensure and other relevant certifications, as well as client financial responsibilities, in advance of the encounter.
- 8. If the client, at the recommendation of the social worker, needs to be seen in person, the social worker must arrange to see the client in person or direct the client to their regular treating provider or treatment team or other appropriate provider if the client does not have a treating provider or treatment team. Such recommendation shall be documented in the client's treatment record.
- 9. Social workers who deliver services through telemedicine must establish protocols for referrals for emergency services.
- Social workers may use telemedicine to provide group therapy.
 Telemedicine shall not be used for group therapy provided to a child who is eighteen (18) years of age or younger.

H. Scope of Practice:

Social workers may practice social work via telemedicine within the definitions found in Ark. Code Ann. §17-103-103.

I. Confidentiality:

Social workers who use technology to facilitate supervision, consultation, or other confidential meetings shall use appropriate precautions to protect the confidentiality of those communications. Precautions to protect confidentiality depend on the type of technology being used, and may include using passwords, firewalls, encryption, and antivirus software; using electronic service providers that rely on standards of security for data that are transmitted and stored; and ensuring a private setting when using their electronic devices. See NASW, ASWB, CSWE, & CSWA Standards for Technology in Social Work Practice.

Stricken language would be deleted from and underlined language would be added to present law. Act 135 of the Regular Session

1	State of Arkansas As Engrossed: \$1/19/21 \$1/26/21	
2	93rd General Assembly A Bill	
3	Regular Session, 2021 SENATE BILL	. 78
4		
5	By: Senators Hill, D. Wallace, T. Garner, Irvin, J. Hendren, J. English, Flippo	
6	By: Representatives Lynch, Cozart, Brown, Evans	
7		
8	For An Act To Be Entitled	
9	AN ACT TO ESTABLISH THE ARKANSAS OCCUPATIONAL	
10	LICENSING OF UNIFORMED SERVICE MEMBERS, VETERANS, AND	
11	SPOUSES ACT OF 2021; TO MODIFY THE AUTOMATIC	
12	OCCUPATIONAL LICENSURE REQUIREMENTS FOR UNIFORMED	
13	SERVICES MEMBERS, RETURNING UNIFORMED SERVICES	
14	VETERANS, AND THEIR SPOUSES; TO DECLARE AN EMERGENCY;	
15	AND FOR OTHER PURPOSES.	
16		
17		
18	Subtitle	
19	TO ESTABLISH ARKANSAS OCCUPATIONAL	
20	LICENSING OF UNIFORMED SERVICE MEMBERS,	
21	VETERANS, AND SPOUSES ACT OF 2021; AND TO	
22	DECLARE AN EMERGENCY.	
23		
24		
25	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:	
26		
27	SECTION 1. Arkansas Code § 17-1-106 is repealed.	
28	17-1-106. Automatic licensure for active duty service members,	
29	returning military veterans, and spouses - Definitions.	
30	(a) As used in this section:	
31	(1) "Automatic licensure" means the granting of occupational	
32	licensure without an individual's having met-occupational licensure	
33	requirements provided under this title or by the rules of the occupational	
34	licensing entity;	
35	(2) "Occupational licensing entity" means an office, board,	
36	commission, department, council, bureau, or other agency of state government	

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having authority to license, certify, register, permit, or otherwise
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  2
      authorize an individual to engage in a particular occupation or profession;
  3
                  (3) "Occupational licensure" means a license, certificate,
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     registration, permit, or other form of authorization required by law or rule
     that is required for an individual to engage in a particular occupation or
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  6
     profession; and
                  (4) "Returning military veteran" means a former member of the
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 8
     United States Armed Forces who was discharged from active duty under
 9
     circumstances other than dishonorable.
10
           (b)(1) An occupational licensing entity shall grant automatic
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     licensure to engage in an occupation or profession to an individual who is
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     the holder in good standing of a substantially equivalent occupational
     license issued by another state, territory, or district of the United States
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14
     and is:
15
                       (A) An active duty military service member stationed in
16
     the State of Arkansas:
17
                       (B) A returning military veteran applying for licensure
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     within one (1) year of his or her discharge from active duty; or
19
                       (C) The spouse of a person under subdivisions (b)(1)(A)
20
     and (b)(l)(B) of this section.
                 (2) However, an occupational licensing entity shall be required
21
22
     to provide automatic licensure if the proposed rules are not approved as
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     required under subdivision (d)(2) of this section.
24
           (c) An occupational licensing entity may submit proposed rules
     recommending an expedited process and procedure for occupational licensure
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     instead of automatic licensure as provided under subsection (b) of this
27
     section to the Administrative Rules Subcommittee of the Legislative Council.
28
           (d) The Administrative Rules Subcommittee of the Legislative Council
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     shall:
30
                 (1) Review the proposed rules of an occupational licensing
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     entity as submitted for public comment and at least thirty (30) days before
     the public comment period ends under the Arkansas Administrative Procedure
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33
     Act, § 25-15-201 et seq.; and
34
                 (2) Approve the proposed rules submitted under subsection (c) of
35
     this section based on:
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                       (A) A determination of whether the expedited process and
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1	procedure provide the least restrictive means of accomplishing occupational
2	licensure; and
3	(B) Any other criteria the Administrative Rules
4	Subcommittee of the Legislative Council determines necessary to achieve the
5	objectives of this section.
6	(e) The Administrative Rules Subcommittee of the Legislative Council
7	may:
8	(1) Establish a subcommittee to assist in the duties assigned
9	under this section;
10	(2) Assign information filed with the Administrative Rules
11	Subcommittee of the Legislative Council under this section to one (1) or more
12	subcommittees of the Legislative Council, including without limitation a
13	subcommittee created under subdivision (e)(1) of this section; or
14	(3) Delegate its duties under this section to one (1) or more
15	subcommittees of the Legislative Council, subject to final review and
16	approval of the Administrative Rules Subcommittee of the Legislative Council.
17	(f) An occupational licensing entity shall:
18	(1) Submit proposed rules authorized under subsection (c) of
19	this section to the Administrative Rules Subcommittee of the Legislative
20	Council for review and approval before the proposed rules are promulgated
21	under the Arkansas Administrative Procedure Act, § 25-15-201 et seq.; and
22	(2) Provide to the House Committee on Aging, Children and Youth,
23	Legislative and Military Affairs an annual report stating the number of
24	automatic licenses and expedited occupational licenses granted under this
25	section to:
26	(A) Active duty military service members stationed in the
27	State of Arkansas;
28	(B) Returning military veterans applying within one (1)
29	year of their discharge from active duty; or
30	(C) The spouse of a person under subdivisions $(f)(2)(A)$
31	and $(f)(2)(B)$ of this section.
32	
33	SECTION 2. Arkansas Code Title 17, Chapter 1, is amended to add an
34	additional chapter to read as follows:
35	Chapter 4 - Arkansas Occupational Licensing of Uniformed Service Members,
3 6	Veterans, and Spouses Act of 2021

1	
2	17-4-101. Title.
3	This chapter shall be known and may be cited as the "Arkansas
4	Occupational Licensing of Uniformed Service Members, Veterans, and Spouses
5	Act of 2021".
6	
7	17-4-102. Legislative findings and intent.
8	(a) The General Assembly finds that:
9	(1) Arkansas sets the bar as a national leader in addressing
10	employment barriers faced by uniformed service members, uniformed service
11	veterans, and their spouses in attaining occupational licensure;
12	(2) Arkansas is one (1) of only four (4) states to successfully
13	address eight (8) or more of the ten (10) issues affecting uniformed service
14	families identified by the United States Department of Defense;
15	(3) Of the United States Department of Defense's ten (10) issues
16	in fiscal year 2020, four (4) of the issues concern occupational licensure of
17	spouses of uniformed service members;
18	(4) Annually, fourteen and a half percent (14.5%) of spouses of
19	uniformed service members move across state lines as opposed to one and one-
20	tenth percent (1.1%) of civilians;
21	(5) States can continue to improve the attainment of
22	occupational licensure and to eliminate barriers impeding employment of
23	spouses of uniformed service members following a move across state lines;
24	(6) Acts 2019, No. 820, established provisions for the granting
25	of automatic occupational licensure or expedited occupational licensure to
26	active-duty service members, recently separated veterans, and their spouses
27	who hold occupational licensure in good standing in another jurisdiction; and
28	(7) Additional steps need to be taken to clarify, simplify, and
29	elevate the occupational licensure process for uniformed service members,
30	uniformed service veterans, and their spouses.
31	(b) It is the intent of the General Assembly to address occupational
32	licensure barriers that impede the launch and sustainability of civilian
33	occupational careers and employment faced by uniformed service members,
34	uniformed service veterans, and their spouses due to frequent uniformed
35	service assignment by:
36	(1) Providing:

1	(A) Automatic occupational licensure or expedited
2	occupational licensure to current license holders to expedite their entry
3	into the workforce of this state;
4	(B) Temporary or provisional licensure to initial
5	licensure candidates while expediting full licensure;
6	(C) Legislative oversight of rulemaking by occupational
7	licensing entities to ensure removal of occupational licensure barriers faced
8	by uniformed service members, uniformed service veterans, and their spouses;
9	<u>and</u>
10	(D) Guidance to assure effective rulemaking and clear
11	license application instructions to uniformed service members, uniformed
12	service veterans, and their spouses;
13	(2) Recognizing uniformed service education, training,
14	experience, and credentials of uniformed service members and uniformed
15	service veterans applying for initial occupational licensure; and
16	(3) Extending licensure expiration and any continuing education
17	required for occupational licensure renewal when a uniformed service member
18	is deployed.
19	
20	17-4-103. Definitions.
21	As used in this chapter:
22	(1) "Automatic occupational licensure" means the granting of
23	occupational licensure without an individual's having met occupational
24	licensure requirements provided under this title or by the rules of the
25	relevant occupational licensing entity;
2 6	(2) "Occupational licensing entity" means an office, board,
27	commission, department, council, bureau, or other agency of state government
28	having authority to license, certify, register, permit, or otherwise
29	authorize an individual to engage in a particular occupation or profession,
30	not including occupations or professions within the judicial branch of
31	government or occupations or professions subject to the superintending
32	control of the Supreme Court;
33	(3) "Occupational licensure" means a license, certificate,
34	registration, permit, or other form of authorization required by law or rule
35	that is required for an individual to engage in a particular occupation or
36	profession;

1	(4) "Uniformed service member" means:
2	(A) An active or reserve component member of the United
3	States Air Force, United States Army, United States Coast Guard, United
4	States Marine Corps, United States Navy, United States Space Force, or
5	National Guard;
6	(B) An active component member of the National Oceanic and
7	Atmospheric Administration Commissioned Officer Corps; or
8	(C) An active or reserve component member of the United
9	States Commissioned Corps of the Public Health Service; and
10	(5) "Uniformed service veteran" means a former member of the
11	United States uniformed services discharged under conditions other than
12	dishonorable.
13	
14	17-4-104. Applicability.
15	Unless otherwise stated in this chapter, this chapter applies to:
16	(1) A uniformed service member stationed in the State of
17	Arkansas;
18	(2) A uniformed service veteran who resides in or establishes
19	residency in the State of Arkansas; and
20	(3) The spouse of:
21	(A) A person listed in subdivision (1) or (2) of this
22	section;
23	(B) A uniformed service member who is assigned a tour of
24	duty that excludes the uniformed service member's spouse from accompanying
25	the uniformed service member and the spouse relocates to this state; and
26	(C) A uniformed service member who is killed or succumbs
27	to his or her injuries or illness in the line of duty if the spouse
28	establishes residency in the state.
29	
30	17-4-105. Automatic occupational licensure.
31	An occupational licensing entity shall grant automatic occupational
32	licensure to engage in an occupation or profession to an individual who is:
33	(1) Listed in § 17-4-104; and
34	(2) The holder in good standing of occupational licensure with
35	similar scope of practice issued by another state, territory, or district of
36	the United States.

1	
2	17-4-106. Expedited occupational licensure.
3	(a)(1) An occupational licensing entity may submit proposed rules
4	recommending an expedited process for the attainment of occupational
5	licensure instead of automatic occupational licensure as provided under § 17-
6	4-105 to the Administrative Rules Subcommittee of the Legislative Council.
7	(2) The proposed rules described in subdivision (a)(l) of this
8	section shall include temporary or provisional occupational licensure
9	provisions with a term of ninety (90) days or more.
10	(3) The occupational licensing entity shall provide automatic
11	occupational licensure if the proposed expedited occupational licensure rules
12	are not approved as required by § 17-4-109.
13	(b)(1) An occupational licensing entity shall expedite the process for
14	initial occupational licensure for an individual who is listed in § 17-4-104.
15	(2) An occupational licensing entity shall provide the applicant
16	under subdivision (b)(l) of this section with a temporary or provisional
17	license upon receipt of required documentation or the successful completion
18	of any examination required by the relevant occupational licensing entity to
19	enable the applicant to secure employment in his or her occupation or
20	profession.
21	
22	17-4-107. Acceptance of uniformed service education, training,
23	experience, or service-issued credential.
24	An occupational licensing entity shall accept relevant and applicable
25	uniformed service education, training, or service-issued credential toward
26	occupational licensure qualifications or requirements when considering an
27	application for initial licensure of an individual who is:
28	(1) A uniformed service member; or
29	(2) A uniformed service veteran who makes an application within
30	one (1) year of his or her discharge from uniformed service.
31	
32	17-4-108. Extension of license expiration and continuing education
33	requirements.
34	(a) An occupational licensing entity shall extend the expiration date
35	of an occupational licensure for a deployed uniformed service member or his
3 6	or her spouse for one hundred eighty (180) days following the date of the

1	uniformed service member's return from deployment.
2	(b)(l) An occupational licensing entity shall allow a full or partial
3	exemption from a continuing education requirement that is required as a
4	component of occupational licensure for an individual who is listed in
5	subsection (a) of this section until one hundred eighty (180) days following
6	the date of the uniformed service member's return from deployment.
7	(2) An occupational licensing entity that allows full or partial
8	exemption from continuing education requirements may require evidence of
9	completion of continuing education before granting a subsequent occupational
10	licensure or authorizing the renewal of an occupational licensure.
11	
12	17-4-109. Legislative oversight of rules.
13	(a) The Administrative Rules Subcommittee of the Legislative Council
14	shall:
15	(1) Review the proposed rules of an occupational licensing
16	entity as submitted for public comment at least thirty (30) days before the
17	public comment period ends under the Arkansas Administrative Procedure Act, §
18	25-15-201 et seq.; and
19	(2) Approve the proposed rules submitted under § 17-4-106 based
20	on:
21	(A) A determination of whether the expedited process
22	provides the least restrictive means of attaining occupational licensure; and
23	(B) Any other criteria the Administrative Rules
24	Subcommittee of the Legislative Council determines necessary to achieve the
25	objectives of this section.
26	(b) The Administrative Rules Subcommittee of the Legislative Council
27	may:
28	(1) Establish a further subcommittee to assist in the duties
29	assigned to the Administrative Rules Subcommittee of the Legislative Council
30	under this section;
31	(2) Assign information filed with the Administrative Rules
32	Subcommittee of the Legislative Council under this section to one (1) or more
33	subcommittees of the Legislative Council, including without limitation a
34	subcommittee created under subdivision (b)(1) of this section; or
35	(3) Delegate the duties of the Administrative Rules Subcommittee
36	of the Legislative Council under this section to one (1) or more

1	subcommittees of the Legislative Council, which hall be subject to the final
2	review and approval of the Administrative Rules Subcommittee of the
3	Legislative Council.
4	
5	17-4-110. Responsibilities of occupational licensing entities.
6	An occupational licensing entity shall:
7	(1) Submit proposed rules authorized under § 17-4-106 to the
8	Administrative Rules Subcommittee of the Legislative Council for review and
9	approval before the proposed rules are promulgated under the Arkansas
10	Administrative Procedure Act, § 25-15-201 et seq.;
11	(2) If the proposed rules are not approved as required under §
12	17-4-109, provide automatic occupational licensure to an individual listed in
13	§ 17-4-104;
14	(3) Post prominently on the occupational licensing entity's
15	website a link entitled "Military Member Licensure" that directly leads to
16	information applicable to an individual listed in § 17-4-104; and
17	(4) Provide to the House Committee on Aging, Children and Youth,
18	Legislative and Military Affairs an annual report stating the number of
19	individuals granted automatic occupational licensure and expedited
20	occupational licensure under this chapter.
21	
22	SECTION 3. EMERGENCY CLAUSE. It is found and determined by the
23	General Assembly of the State of Arkansas that current laws and
24	administrative rules regarding the issuance of occupational licenses,
25	certificates, and permits are barriers and create a hardship for uniformed
26	service members, uniformed service veterans, and their spouses; that
27	additional expedited processes, automatic licensure, and extended expiration
28	dates of occupational licenses, certificates, and permits is needed to ensure
29	that uniformed service members, uniformed service veterans, and their spouses
30	may practice their chosen occupation or profession in the State of Arkansas;
31	and that this act is immediately necessary to remove barriers and hardships
32	in obtaining occupational licenses, certificates, and permits for uniformed
33	service members, uniformed service veterans, and their spouses. Therefore, an
34	emergency is declared to exist, and this act being immediately necessary for
35	the preservation of the public peace, health, and safety shall become
36	effective on:

1	 The date of its approval by the Governor;
2	(2) If the bill is neither approved nor vetoed by the Governor,
3	the expiration of the period of time during which the Governor may veto the
4	bill; or
5	(3) If the bill is vetoed by the Governor and the veto is
6	overridden, the date the last house overrides the veto.
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9	/s/Hill
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12	APPROVED: 2/23/21
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Stricken language would be deleted from and underlined language would be added to present law. Act 725 of the Regular Session

1	State of Arkansas	As Engrossed: \$3/10/21 A Bill	
2	93rd General Assembly	A DIII	
3	Regular Session, 2021		SENATE BILL 153
4	Day Canada na Cilmana D. Dalli	The second secon	
5	-	inger, Beckham, Bledsoe, B. Davis, Flippo, T. G	arner, K. Hammer, Hester,
6	B. Johnson, D. Sullivan, C. Tu		
7		ty Jr., M. Berry, Boyd, Brooks, Brown, Furman,	Haak, McCollum,
8 9	Underwood, Wardlaw		
10		For An Act To Be Entitled	
11	AN ACT TO (CREATE THE WORKFORCE EXPANSION ACT (OF 2021:
12		HER PURPOSES.	,,
13		··	
14			
15		Subtitle	
16	TO CR	EATE THE WORKFORCE EXPANSION ACT OF	
17	2021.		
18			
19			
20	BE IT ENACTED BY THE GE	ENERAL ASSEMBLY OF THE STATE OF ARKA	ANSAS:
21			
22	SECTION 1. Arkan	nsas Code Title 4, Chapter 25, Subch	apter 1, is amended
23	to add an additional se	ection to read as follows:	
24	4-25-110. Fee wa	aiver for certain individuals.	
25	(a) Notwithstand	ling any law to the contrary, the in	itial filing fees,
2 6	permit fees, and licens	sing fees associated with the format	ion of a business
27	in this state shall be	waived for applicants who meet the	requirements in the
28	Workforce Expansion Act	of 2021, § 17-4-101 et seq.	
29	(b) Appropriate	state entities shall:	
30	(1) Publis	sh notice of the fee waiver on:	
31	(A)	The website maintained by the appro	priate state
32	entity; and		
33	<u>(B)</u>	Any relevant forms that an applican	t is required to
34	complete; and		
35	(2) Promul	gate any necessary rules to impleme	nt this section.
36			

1	SECTION 2. Arkansas Code Title 17, is amended to add an additional
2	chapter to read as follows:
3	Chapter 4 - Workforce Expansion Act of 2021
4	
5	17-4-101. Title.
6	This chapter shall be known and may be cited as the "Workforce
7	Expansion Act of 2021".
8	
9	17-4-102. Legislative findings - Purpose.
10	(a) The General Assembly finds that:
11	(1) Entrepreneurs and workers must pay various fees in order to
12	work in a government-regulated profession or occupation or to start a small
13	business in Arkansas;
14	(2) Families trying to break the cycle of government dependency
15	should not have to pay the state to earn a living; and
16	(3) Arkansas should waive initial fees associated with
17	occupational and professional regulations and the formation of a business for
18	low-income individuals.
19	(b) It is the purpose of this chapter to increase access to
20	professional and occupational licenses that would otherwise be cost
21	prohibitive for certain individuals.
22	
23	17-4-103. Definitions.
24	As used in this chapter:
25	(1) "License" means a license, certificate, registration,
26	permit, or other form of authorization required by law or rule that is
27	required for an individual to engage in a particular occupation or
28	profession; and
29	(2)(A) "Licensing entity" means an office, board, commission,
30	department, council, bureau, or other agency of state government having
31	authority to license, certify, register, permit, or otherwise authorize an
32	individual to engage in a particular occupation or profession.
33	(B) "Licensing entity" does not include a political
34	subdivision of the state or any other local or regional governmental entity,
35	including without limitation a city of the first class, a city of the second
3 6	class, an incorporated town, or a county.

1	17-4-104. Fee waiver.
2	(a) Notwithstanding any law to the contrary, a licensing entity shall
3	not require an initial fee for individuals who are seeking to receive a
4	license in this state if the applicant:
5	(1) Is receiving assistance through the Arkansas Medicaid
6	Program, the Supplemental Nutrition Assistance Program, the Special
7	Supplemental Nutrition Program for Women, Infants, and Children, the
8	Temporary Assistance for Needy Families Program, or the Lifeline Assistance
9	Program;
10	(2) Was approved for unemployment within the last twelve (12)
11	months; or
12	(3) Has an income that does not exceed two hundred percent
13	(200%) of the federal poverty income guidelines.
14	(b) The waiver of the initial fee does not include fees for:
15	(1) A criminal background check;
16	(2) An examination or a test; or
17	(3) A medical or drug test.
18	(c) The Department of Human Services and the Division of Workforce
19	Services shall collaborate with a licensing entity concerning verification of
20	eligibility for public benefits for applicants, which may include obtaining a
21	signed consent form from the applicant.
22	
23	17-4-105. Licensing entity duties.
24	A licensing entity shall:
25	(1) Publish notice of the fee waiver on:
26	(A) The website maintained by the licensing entity; and
27	(B) Any relevant forms that an applicant is required to
28	complete; and
29	(2) Promulgate any necessary rules to implement this chapter.
30	
31	SECTION 3. EFFECTIVE DATE.
32	SECTIONS 1 and 2 of this act shall be effective on and after January 1,
33	<u>2022.</u>
34	1-10:1
35	/s/Gilmore
36	APPROVED: 4/15/21

Stricken language would be deleted from and underlined language would be added to present law. Act 746 of the Regular Session

1		
2	2 93rd General Assembly A Bill	
3	3 Regular Session, 2021	HOUSE BILL 1735
4	4	
5	5 By: Representative Penzo	
6	6 By: Senator Hester	
7		
8	8 For An Act To Be Entitled	
9	9 AN ACT TO AUTHORIZE OCCUPATIONAL OR PROFESSION	\L
10	10 LICENSURE FOR CERTAIN INDIVIDUALS; AND FOR OTHE	₽R
11	PURPOSES.	
12	12	
13		
14	Subtitle Subtitle	
15	TO AUTHORIZE OCCUPATIONAL OR PROFESSIONAL	
16	16 LICENSURE FOR CERTAIN INDIVIDUALS.	
17	17	
18	18	
19	19 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKAN	ISAS:
20	20	
21	, , , , , , , , , , , , , , , , , , , ,	pter 1, is amended
22	22 to add an additional section to read as follows:	
23	23 <u>17-1-109. Licensing of certain individuals — Definit</u>	ions.
24	(a) As used in this section:	
25	25 (1) "Occupational or professional license" mea	ns a license,
26	26 <u>certificate</u> , <u>registration</u> , <u>permit</u> , <u>or other form of authori</u>	zation required by
27	27 law or rule for an individual to engage in a particular occ	upation or
28		
2 9		
30	* * * * * * * * * * * * * * * * * * * *	
31		
32	32 <u>otherwise authorize an individual to engage in a particular</u>	occupation or
33		
34		
35		
36	36 <u>fulfills</u> the requirements to practice an occupation or prof	ession in this

Ŧ	state and is a person who holds a rederal form 1-766 United States
2	Citizenship and Immigration Services-issued Employment Authorization
3	Document, known popularly as a "work permit".
4	(c) This section is a state law within the meaning of subsection (d)
5	of 8 U.S.C. § 1621, as existing on January 1, 2021.
6	
7	SECTION 2. DO NOT CODIFY. Rules implementing this act.
8	(a) All occupational or professional licensing entities shall
9	promulgate rules necessary to implement this act.
10	(b)(1) When adopting the initial rules to implement this act, the
11	final rule shall be filed with the Secretary of State for adoption under §
12	<u>25-15-204(f):</u>
13	(A) On or before January 1, 2022; or
14	(B) If approval under § 10-3-309 has not occurred by
15	January 1, 2022, as soon as practicable after approval under § 10-3-309.
16	(2) An occupational or professional licensing entity shall file
17	the proposed rule with the Legislative Council under § 10-3-309(c)
18	sufficiently in advance of January 1, 2022, so that the Legislative Council
19	may consider the rule for approval before January 1, 2022.
20	
21	
22	APPROVED: 4/19/21
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Stricken language would be deleted from and underlined language would be added to present law. Act 748 of the Regular Session

1	93rd General Assembly A Bill	
3	Regular Session, 2021 HOUSE BILL 1	796
4 5	By: Representative Cozart	
6	By: Senator Hill	
7	By. Schatol Tim	
8	For An Act To Be Entitled	
9	AN ACT TO AMEND OCCUPATIONAL CRIMINAL BACKGROUND	
10	CHECKS; AND FOR OTHER PURPOSES.	
11		
12		
13	Subtitle	
14	TO AMEND OCCUPATIONAL CRIMINAL	
15	BACKGROUND CHECKS.	
16		
17		
18	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:	
19		
20	SECTION 1. Arkansas Code § 17-3-102(b)(1), concerning licensing	
21	restrictions based on criminal records, is amended to read as follows:	
22	(b)(l) If an individual has been convicted of a crime listed in	
23 24	subsection (a) or subsection (e) of this section, a licensing entity may	_
25	waive disqualification or revocation of a license based on the conviction is a request for a waiver is made by:	Ι
26	(A) An affected applicant for a license; or	
27	(B) The individual holding a license subject to	
28	revocation.	
29		
30	SECTION 2. Arkansas Code § 17-3-102(e), concerning licensing	
31	restrictions based on criminal records, is amended to read as follows:	
32	(e) Due to the serious nature of the offenses, the following shall	
33	result in permanent disqualification for licensure, regardless of the date of	of.
34	conviction or the date on which probation or incarceration ends unless a	
35	waiver is granted under subsection (b) of this section:	
36	(1) Capital murder as prohibited in § 5-10-101;	



1	(2) Murder in the first degree as prohibited in § 5-10-102 and
2	murder in the second degree as prohibited in § 5-10-103;
3	(3) Kidnapping as prohibited in § 5-11-102;
4	(4) Aggravated assault upon a law enforcement officer or an
5	employee of a correctional facility as prohibited in § 5-13-211, if a Class Y
6	felony;
7	(5) Rape as prohibited in § 5-14-103;
8	(6) Sexual extortion as prohibited in § 5-14-113;
9	(7) Sexual assault in the first degree as prohibited in \S 5-14-
10	124 and sexual assault in the second degree as prohibited in § 5-14-125;
11	(8) Incest as prohibited in § 5-26-202;
12	(9) Endangering the welfare of an incompetent person in the
13	first degree as prohibited in § 5-27-201;
14	(10) Endangering the welfare of a minor in the first degree as
15	prohibited in § 5-27-205;
16	(11) Adult abuse that constitutes a felony as prohibited in § 5-
17	28-103; and
18	(12) Arson as prohibited in § 5-38-301.
19	
20	SECTION 3. Arkansas Code § 17-3-102(g), concerning licensing
21	restrictions based on criminal records, is amended to read as follows:
22	(g) The permanent disqualification for an offense listed in subsection
23	(a) or subsection (e) of this section does not apply to an individual who
24	holds a valid license on July 24, 2019.
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27	APPROVED: 4/19/21
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Stricken language would be deleted from and underlined language would be added to present law. Act 767 of the Regular Session

1	State of Arkansas	As Engrossed: \$3/31/21	
2	93rd General Assembly	A Bill	
3	Regular Session, 2021		HOUSE BILL 1068
4			
5	By: Representative Pilkingto	n	
6			
7		For An Act To Be Entitled	
8	AN ACT TO	CLARIFY THE TELEMEDICINE ACT; T	O SPECIFY
9	THAT THE I	HOME OF A PATIENT MAY BE AN ORIG	INATING SITE
10	FOR TELEM	EDICINE AND THAT GROUP MEETINGS	MAY BE
11	PERFORMED	VIA TELEMEDICINE; TO CLARIFY RE	IMBURSEMENT
12	OF TELEMEI	DICINE SERVICES; AND FOR OTHER P	URPOSES.
13			
14			
15		Subtitle	
16	TO C	LARIFY THE TELEMEDICINE ACT; TO	
17	SPEC	IFY THAT THE HOME OF A PATIENT M	AY BE
18	AN O	RIGINATING SITE FOR TELEMEDICINE	AND
19	THAT	GROUP MEETINGS MAY BE PERFORMED	VIA
20	TELE	MEDICINE; AND TO CLARIFY	
21	REIM	BURSEMENT OF TELEMEDICINE SERVIC	ES.
22			
23			
24	BE IT ENACTED BY THE C	GENERAL ASSEMBLY OF THE STATE OF	ARKANSAS:
25	SECTION 1. Arka	nsas Code § 17-80-402(3), conce	rning the definition of
26	"originating site" wit	thin the Telemedicine Act, is ame	ended to read as
27	follows:		
28	(3) <u>(A)</u> "C	riginating site" means a site at	which a patient is
29	located at the time he	althcare services are provided t	o him or her by means
30	of telemedicine.		
31	<u>(B)</u>	"Originating site" includes the	e home of a patient;
32			
33	SECTION 2. Arka	nsas Code § 17-80-404, concernin	ng the appropriate use
34	of telemedicine, is am	ended to add an additional subse	ection to read as
35	follows:		
36	(f)(1) A health	care professional may use teleme	dicine to perform group



As Engrossed: \$3/31/21 HB1068

1	meetings for healthcare services, including group therapy.
2	(2) Telemedicine for group therapy provided to adults who are
3	participants in a program or plan authorized and funded under 42 U.S.C. §
4	1396a, as approved by the United States Secretary of Health and Human
5	Services, may only be permitted if the Centers for Medicare and Medicaid
6	Services allows telemedicine for group therapy provided to adults.
7	(3) Telemedicine shall not be used for group therapy provided to
8	a child who is eighteen (18) years of age or younger.
9	
10	SECTION 3. Arkansas Code § 23-79-1601(4), concerning the definition of
11	"originating site" regarding coverage for services provided through
12	telemedicine, is amended to read as follows:
13	(4) $\underline{(A)}$ "Originating site" means a site at which a patient is
14	located at the time healthcare services are provided to him or her by means
15	of telemedicine.
16	(B) "Originating site" includes the home of a patient;
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19	/s/Pilkington
20	
21	
22	APPROVED: 4/19/21
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Stricken language would be deleted from and underlined language would be added to present law. Act 829 of the Regular Session

1	State of Arkansasas Engrossed: H1/25/21 H2/8/21 H2/10/21 S3/9/21 S3/17/21 S4/6/21 S4/12/21
2	93rd General Assembly A Bill
3	Regular Session, 2021 HOUSE BILL 1063
4	
5	By: Representatives Dotson, Pilkington
6	By: Senator Hester
7	
8	For An Act To Be Entitled
9	AN ACT TO AMEND THE TELEMEDICINE ACT; TO AUTHORIZE
10	ADDITIONAL REIMBURSEMENT FOR TELEMEDICINE VIA
11	TELEPHONE; TO DECLARE AN EMERGENCY; AND FOR OTHER
12	PURPOSES.
13	
14	
15	Subtitle
16	TO AMEND THE TELEMEDICINE ACT; TO
17	AUTHORIZE ADDITIONAL REIMBURSEMENT FOR
18	TELEMEDICINE VIA TELEPHONE; AND TO
19	DECLARE AN EMERGENCY.
20	
21	
22	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:
23	
24	SECTION 1. Arkansas Code § 17-80-402(4), concerning the definition of
25	a "professional relationship" as used under the Telemedicine Act, is amended
26	to read as follows:
27	(4) "Professional relationship" means at \underline{a} minimum a
28	relationship established between a healthcare professional and a patient
29	when:
30	(A) The healthcare professional has previously conducted
31	an in-person examination of the patient and is available to provide
32	appropriate follow-up care, when necessary, at medically necessary intervals;
33	(B) The healthcare professional personally knows the
34	patient and the patient's relevant health status through an ongoing personal
35	or professional relationship and is available to provide appropriate follow-
36	up care, when necessary, at medically necessary intervals;



1 (C) The treatment is provided by a healthcare professional 2 in consultation with, or upon referral by, another healthcare professional 3 who has an ongoing professional relationship with the patient and who has agreed to supervise the patient's treatment, including follow-up care; 4 5 (D) An on-call or cross-coverage arrangement exists with the patient's regular treating healthcare professional or another healthcare 6 7 professional who has established a professional relationship with the 8 patient; 9 (E) A relationship exists in other circumstances as 10 defined by rule of the Arkansas State Medical Board for healthcare 11 professionals under its jurisdiction and their patients; or 12 (F) A relationship exists in other circumstances as 13 defined by rule of a licensing or certification board for other healthcare 14 professionals under the jurisdiction of the appropriate board and their patients if the rules are no less restrictive than the rules of the Arkansas 15 16 State Medical Board; or 17 (G)(i) The healthcare professional who is licensed in 18 Arkansas has access to a patient's personal health record maintained by a 19 healthcare professional and uses any technology deemed appropriate by the 20 healthcare professional, including the telephone, with a patient located in Arkansas to diagnose, treat, and if clinically appropriate, prescribe a 21 22 noncontrolled drug to the patient. (ii) For purposes of this subchapter, a health 23 24 record may be created with the use of telemedicine and consists of relevant 25 clinical information required to treat a patient, and is reviewed by the healthcare professional who meets the same standard of care for a 26 27 telemedicine visit as an in-person visit; 28 SECTION 2. Arkansas Code § 17-80-403(c), concerning the establishment 29 of a professional relationship, is amended to read as follows: 30 (c) "Professional relationship" does not include a relationship 31 32 between a healthcare professional and a patient established only by the 33 following:

(1) An internet questionnaire;

(2) An email message;

34

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1
                  (3) Patient-generated medical history;
  2
                  (4) Audio-only communication, including without limitation
  3
     interactive audio:
 4
                 (5) Text messaging;
 5
                 (6)(5) A facsimile machine; or
 6
                 (7)(6) Any combination thereof of means listed in subdivisions
 7
     (c)(1)-(5) of this section.
 8
 9
10
           SECTION 3. Arkansas Code § 23-79-1601(2)(C), concerning the definition
11
     of "health benefit plan", is amended to read as follows:
12
                            "Health benefit plan" does not include:
13
                             (i) Disability income plans;
14
                             (ii) Credit insurance plans;
                             (iii) Insurance coverage issued as a supplement to
15
16
     liability insurance;
17
                             (iv) Medical payments under automobile or homeowners
18
     insurance plans;
19
                             (v) Health benefit plans provided under Arkansas
20
     Constitution, Article 5, § 32, the Workers' Compensation Law, § 11-9-101 et
     seq., or the Public Employee Workers' Compensation Act, § 21-5-601 et seq.;
21
22
                             (vi) Plans that provide only indemnity for hospital
23
     confinement;
24
                             (vii) Accident-only plans;
25
                             (viii) Specified disease plans; or
26
                             (ix) Long-term-care-only plans; or
2.7
                             (x) Stand-alone dental or vision benefit plans;
28
29
           SECTION 4. Arkansas Code § 23-79-1601(7), concerning the definition of
30
     "telemedicine", is amended to read as follows:
31
                 (7)(A) "Telemedicine" means the use of electronic information
32
     and communication technology to deliver healthcare services, including
33
     without limitation the assessment, diagnosis, consultation, treatment,
34
     education, care management, and self-management of a patient.
35
                       (B)
                            "Telemedicine" includes store-and-forward technology
```

1	and remote patient monitoring.
2	(C) For the purposes of this subchapter, "telemedicine"
3	does not include the use of:
4	(i)(a) Audio-only communication, including without
5	limitation interactive audio unless the audio-only communication is real-
6	time, interactive, and substantially meets the requirements for a healthcare
7	service that would otherwise be covered by the health benefit plan.
8	(b) As with other medical services covered by
9	a health benefit plan, documentation of the engagement between patient and
10	provider via audio-only communication shall be placed in the medical record
11	addressing the problem, content of conversation, medical decision-making, and
12	plan of care after the contact.
13	(c) The documentation described in subdivision
14	(7)(C)(i)(b) of this section is subject to the same audit and review process
15	required by payers and governmental agencies when requesting documentation of
16	other care delivery such as in-office or face-to-face visits;
17	(ii) A facsimile machine;
18	(iii) Text messaging; or
19	(iv) Electronic mail systems Email.
20	
21	SECTION 5. Arkansas Code § 23-79-1602(e), concerning prohibitions on
22	the coverage for telemedicine services, is amended to read as follows:
23	(e) A health benefit plan shall not impose on coverage for healthcare
24	services provided through telemedicine:
25	(1) An annual or lifetime dollar maximum on coverage for
2 6	services provided through telemedicine other than an annual or lifetime
27	dollar maximum that applies to the aggregate of all items and services
28	covered;
2 9	(2) A deductible, copayment, coinsurance, benefit limitation, or
30	maximum benefit that is not equally imposed upon all healthcare services
31	covered under the health benefit plan; or
32	(3) A prior authorization requirement for services provided
33	through telemedicine that exceeds the prior authorization requirement for in-
34	person healthcare services under the health benefit plan;
35	(4) A requirement for a covered person to choose any commercial

S4/12/21 HB1063

35	APPROVED: 4/21/21	
34	/s/Pilkington	
33		
32	overridden, the date the last house overrides the veto.	
31	(3) If the bill is vetoed by the Governor and the veto is	
30	bill; or	
29	the expiration of the period of time during which the Governor may veto the	
28	(2) If the bill is neither approved nor vetoed by the Governor,	
27	(1) The date of its approval by the Governor;	
26	and safety shall become effective on:	
25	being immediately necessary for the preservation of the public peace, health,	
24	telemedicine. Therefore, an emergency is declared to exist, and this act	
23	that the citizens of Arkansas have access to healthcare services provided via	
22	healthcare services; and that this act is immediately necessary to ensure	
21	allow the citizens of Arkansas greater access to the use of telemedicine for	
20	the policy changes allowed under the emergency proclamation, which would	
19	are utilizing telemedicine for healthcare services; that this bill maintains	
18	telemedicine would greatly disadvantage and harm the citizens of Arkansas who	
17	that they needed, and removing these emergency proclamations regarding	
16	use of telemedicine ensured that the citizens of Arkansas had the services	
15	lift some regulations related to the pandemic; that removing barriers to the	
14	the public health emergency was extended but that the Governor was going to	
13	could occur quickly; that on February 26, 2021, the Governor announced that	
12	emergency actions will expire when the emergency proclamation expires, which	
11	in an attempt to combat the coronavirus 2019 (COVID-19) pandemic; that these	
10	(COVID-19) pandemic, the Governor removed barriers to the use of telemedicine	
9	General Assembly of the State of Arkansas that due to the coronavirus 2019	
8	SECTION 6. EMERGENCY CLAUSE. It is found and determined by the	
7		
6	providers.	
5	imposed upon commercial telemedicine providers as those imposed on network	
4	(5) A copayment, coinsurance, or deductible that is not equally	
3	choice; or	
2	providers rather than the covered person's regular doctor or provider of	
1	telemedicine service provider or a restricted network of telemedicine-only	

Stricken language would be deleted from and underlined language would be added to present law. Act 968 of the Regular Session

1	State of Arkansas	As Engrossed: \$4/19/21		
2	93rd General Assembly	A Bill		
3	Regular Session, 2021		HOUSE BILL 1439	
4				
5	By: Representative Pilkington	n		
6	By: Senator C. Tucker			
7				
8		For An Act To Be Entitled		
9	AN ACT TO UPDATE THE VOLUNTEER HEALTH CARE ACT; TO			
10	INCLUDE THERAPISTS, ADDICTION SPECIALISTS, AND			
11	COUNSELORS IN THE VOLUNTEER HEALTHCARE PROGRAM; TO			
12	INCREASE CONTINUING EDUCATION CREDITS UNDER THE			
13	VOLUNTEER	HEALTH CARE ACT; AND FOR OTHER	PURPOSES.	
14				
15				
16		Subtitle		
17	TO U	PDATE THE VOLUNTEER HEALTH CARE	ACT;	
18	AND TO INCLUDE THERAPISTS, ADDICTION			
19	SPECIALISTS, AND COUNSELORS IN THE			
20	VOLUI	NTEER HEALTHCARE PROGRAM.		
21				
22				
23	BE IT ENACTED BY THE G	GENERAL ASSEMBLY OF THE STATE OF	ARKANSAS:	
24		- 1 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2		
25		nsas Code § 20-8-803(5), concern	_	
26		within the Volunteer Health Car	re Act, is amended to	
27	read as follows:	and professional among		
28 29	(5) "Medi (A)	cal professional" means: A physician, osteopathic physic	dien or enteretric	
30	physician;	a physician, osteopathic physic	cian, or optometric	
31	physician, (B)	An osteopathic physician's ass:	istant nhysisian's	
32	, ,	ic physician's assistant;	rstant, physician s	
33	(C)	A chiropractic physician;		
34	(D)	A podiatric physician;		
35	(E)	A nurse licensed under § 17-87-	-101 et seg.:	
36	(F)	A dentist, or dental hygienist	• •	
	\+/			



As	Engrossed:	S4/	19	/21

HB1439

1	(G) A pharmacist;		
2	(H) An optometrist;		
3	(I) A therapist;		
4	(J) An addiction specialist;		
5	(K) A counselor;		
6	(L) A healthcare professional who is licensed, certifie		
7	or registered under Subtitle 3 of Title 17 of the Arkansas Code;		
8	(M) A dietitian or an individual who offers dietary		
9	services; and		
10	$\overline{(J)}$ (N) A student enrolled in an accredited program that		
11	prepares the student for licensure in one (1) or more of the healthcare		
12	professions listed in subdivisions $(5)(A)-(H)$ $(5)(A)-(L)$ of this section.		
13			
14	SECTION 2. Arkansas Code § 20-8-805(b), concerning the continuing		
15	education credit within the Volunteer Health Care Act, is amended to read as		
16	follows:		
17	(b) A medical professional shall not obtain more than eight (8)		
18	thirty-two (32) hours of credits as described in subsection (a) of this		
19	section in a licensing period.		
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22	/s/Pilkington		
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25	APPROVED: 4/27/21		
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