Group Medicare Advantage from UnitedHealthcare

Our Mission

We focus on achieving the "triple aim" of improved health, better health care quality and lower costs with all Medicare retirees covered under a UnitedHealthcare Group Medicare Advantage plan.

Proven success

UnitedHealthcare has successfully transitioned 20 state retirement systems to our Group Medicare Advantage plans, serving more than 1.7 million members.

Our strategy

- Match current benefits with custom group plan design with no benefit reductions for both medical and pharmacy
- · Same benefits in- and out-of-network
- Largest contracted Group Medicare Advantage PPO network in Arkansas
- Largest national Group Medicare Advantage PPO network with over 900,000 providers, representing 80%+ of all Medicare providers
- Statewide Group Medicare Advantage PPO network in Arkansas covering all counties
- National Group Medicare Advantage network covering all U.S. counties and territories

With our Group Medicare Advantage plans, we deliver:



Better experience

A simplified experience including additional value-added benefits and a **concierge level of support** for members



Improved health outcomes

Enhanced retiree benefits through member wellness incentives, and retiree focused clinical programs



Stronger member engagement

Case studies showing **higher level of member engagement** when transitioning from other plans

Centers for Medicare and Medicaid Services, 2021 Part C&D Medicare Star Ratings Data for UnitedHealthcare H2001 contract, October, 2021. Medicare evaluates plans based on a 5-star rating system. Star Ratings are calculated each year and may change from one year to the next.

² UnitedHealthcare internal membership data and Centers for Medicare and Medicaid Services Monthly Enrollment by Plan data November 2021, cms.gov.

³ UnitedHealth Group Internal Data, 2014 to present.

⁴ Network Data and Analytics Report (NDAR).

Optum HouseCalls Book of Business Financials, 2014–2020.

HANDOUT 1

Customized benefits designed exclusively for post-65 retirees of ASE and PSE

Why UHC?

100%

of Group Medicare Advantage PPO members are in a 5-Star plan for 2022¹

1.7M +

Group Medicare Advantage members²

8.7M +

gaps in health care closed3

900K+

Medicare-participating providers4

10M

HouseCalls home visits since 2014⁵



5-star

5-star rating for Group Medicare Advantage PPO for 2022

Only 5-star rating for 2022 among major national carriers

United Healthcare

Helping retirees with a path to better health

Value-added benefits included in the Group Medicare Advantage plan

\$40 per quarter allowance for overthe-counter health care products

Dental benefit

Healthy@Home: Postdischarge meals, rides, and personal care



Free gym membership through Renew Active®

HouseCalls home visit program

Coverage now includes allowance for glasses and contact lenses

UnitedHealthcare has scored 5 out of 5 Stars on all Customer Service metrics





100% of our Group Medicare Advantage members are in a plan rated 5 out of 5 Stars by the Centers for Medicare & Medicaid Services (CMS).

¹ Centers for Medicare and Medicaid Services, 2022 Part C&D Medicare Star Ratings Data for UnitedHealthcare H2001 contract, Oct. 7, 2021. Medicare evaluates plans based on a 5-star rating system. Star Ratings are calculated each year and may change from one year to the next.

United Healthcare