

STATE OF ARKANSAS
Department of Finance and Administration

OFFICE OF PERSONNEL MANAGEMENT
Administrator's Office
1509 West Seventh Street. Suite 201
Post Office Box 3278
Little Rock. Arkansas 72203-3278
Phone: (501) 682-1823
www.dfa.arkansas.gov

December 14, 2016

Senator Uvalde Lindsey, Co-Chairperson
Representative Lanny Fite, Co-Chairperson
Uniform Personnel Classification and
Compensation Plan Subcommittee
Arkansas Legislative Council
State Capitol Building, Room 315
Little Rock, Arkansas 72201
Dear Co-Chairs:
The Office of Personnel Management (OPM) submits a request from the Arkansas Department of Higher Education (ADHE) for your review.

The Arkansas Department of Higher Education has requested a special entry rate of $\$ 59,500$, which is between midpoint and maximum of grade C122, for an exceptionally well qualified applicant for the classification DHE Program Specialist, G102C.

Sylvester E. Cartwright's qualifications include a Bachelor of Business Administration as well as twenty-four years of experience in the field of higher education. The following is a detailed comparison of the minimum qualifications of the classification and Mr. Cartwright's education and experience.

## MINIMUM QUALIFICATIONS

The formal education equivalent of a bachelor's degree in business administration, public administration or related field; plus two years of experience in grants / contracts management or a related field.

## APPLICANT'S QUALIFICATIONS

## EDUCATION

August 1982 - May 1987; University of Arkansas at Little Rock; Little Rock. Arkansas; Bachelor of Business Administration.

## EXPERIENCE

September 2016 - Present; University of Arkansas at Little Rock, Human Resources; Little Rock, Arkansas; Program Analyst.

Senator Uvalde Lindsey, Co-Chairperson
Representative Lanny Fite, Co-Chairperson
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February 2014 - September 2016; University of Arkansas at Little Rock, Institutional Research; Little Rock, Arkansas; Research Assistant.

October 1992 - January 2014; University of Arkansas at Little Rock, Testing Services; Little Rock, Arkansas; Research Assistant.

## JUSTIFICATION

Statewide, there are nine positions classified as DHE Program Specialist with an average annual salary of $\$ 55,897.80$ and 13.94 average years of state service. Of these nine positions, all are located within the Arkansas Department of Higher Education. The statewide / agency turnover rate for this classification was one out of ten positions or $10.00 \%$ within the previous year.

Mr. Cartwright is currently employed through the University of Arkansas at Little Rock's Department of Human Resources as a Program Analyst with an annual salary of $\$ 57,500$. His responsibilities within the university include creating specialized reports, maintaining inventory of computer equipment, training departmental employees on new software, identifying requisite software modifications and then developing courses of actions, as well as controlling information uploads onto their departmental website. His ADHE position is situated within their Division of Research and Technology and should necessitate developing practical analytical methods and reporting mechanisms for the agency to use with institution data.

Based on salary analysis, the Office of Personnel Management recommends approval of this requested special entry rate of $\$ 59,500$, which is between midpoint and maximum of grade C122, for the classification DHE Program Specialist, G102C. Approval of this requested special entry rate would result in a $\$ 2,000$ or $3.48 \%$ increase in the applicant's current annual salary.

Your approval of this request is greatly appreciated.

Sincerely,


$$
D E C-52016
$$

## Chief Fiscal Officer of the State

## Date

$\mathrm{KB} / \mathrm{jlh}: 1-2$

# Arkansas Department of Higher Education 

423 Main Strect, Suite 400 • Little Rock, Arkansas • 72201-3818 • (501) 371-2000 • Fax (501) 371-2001

## Asa Hutchinson

Governor

November 28, 2016

Ms. Kay Barnhill
State Personnel Administrator
Office of Personnel Management -DFA 1509 West 7th Street
Little Rock, AR 72201


Dear Ms. Barnhill:
Attached is a special entry rate request of $\$ 59,500$ for a DHE Program Specialist Grade CI 22 position.

With over 20 years in Arkansas higher education, Mr. Sylvester Cartwright has the higher education knowledge and technical data skill set to be an exemplary agency employee within Research and Technology. Mr. Cartwright holds a BBA in Management from UALR and an in-depth knowledge of higher education data and programming skills to ensure high quality data for the agency. He is currently making $\$ 57,500$ at UALR and the agency would like to recruit his skill set; therefore, a higher entry is needed due to his extensive higher education experience and skill set.

I would ask at your earliest convenience for your serious consideration of this request. Please call me or Harold Criswell if you need additional information.

Sincerely,


DEPARTMENT OF FINANCE AND ADMINISTRATION Office of Personnel Management Special Entry Rate Exceptionally Well Qualified Applicant

0700 Department of Higher Education
Agency \# / Agency or Institution Name

| $\frac{\text { G102C DHE Program Specialist }}{22132329}$ |  | C122 <br> Position/ltem Number |
| :--- | :--- | :--- |
| Silass Code / Title (Attach description of job duties) | Grade |  |
| Applicant's Name | $\frac{\$ 57,500.00}{\text { Current Annual Salary }}$ | Requested Annual Salary |

Applicant's Qualifications (Please summarize. Attach Resume and completed State Job Application Form).
Over 20 years in Arkansas higher education, Mr. Sylvester Cartwright has the higher education knowledge and technical data skill set to be an exemplary agency employee within Research and Technology. Mr. Cartwright holds a BBA in Management from UALR and an in-depth knowledge of higher education data and programming skills to ensure high quality data for the agency.

Minimum Qualifications (Use same description as stated on Class Specification).
The formal education equivalent of a bachelor's degree in business administration, public administration, information technology, accounting, economics, finance, financial management, or related field; Additional requirements determined by the agency for recruiting purposes require review and approval by the Office of Personnel Management. OTHER JOB RELATED EDUCATION AND/OR EXPERIENCE MAY BE SUBSTITUTED FOR ALL. OR PART OF THESE BASIC REQUIREMENTS, EXCEPT FOR CERTIFICATION OR LICENSURE REQUIREMENTS, UPON APPROVAL OF THE QUALIFICATIONS REVIEW COMMITTEE.

Attach OPM Form 081 For Eligible Applicants Not Selected


Reviewed By:

| OPM Personnel Representative | Date |
| :--- | :--- |
| Classification and Compensation Manager | Date |

＜＜Back to Applicants Section

Application for Employment：Sylvester E Cartwright



Jobs Applied For In Your Agency

| Job Name |  | Closing Date | Position <br> Number | Class Code |
| :---: | :---: | :---: | :---: | :---: |
| DHE PROGRAM SPECIALIST |  | 10／31／2016 | 22132329 | G102C |
| Job Name | How did you learn about Job | Apply before | What name did you use at the time |  |
| DHE PROGRAM SPECIALIST | www．ars：atejobs com | No |  |  |

Employment Status Section

| Will you accept employment anywhere in the State？$\square$ Yes | 区No |  |
| :---: | :---: | :---: |
| If no，where would you accept employment？PULASKI |  |  |
| Will you accept any type of employment？$\square$ Yes | 园No |  |
| If no，check which type（s）of employment you will accept：Full |  |  |
| Have you ever been employed by Arkansas Stato Government？ | 口Yes | $\square \mathrm{N}^{\text {o }}$ |
| If yes，what was your name at that time？ |  |  |
| May we contact your current employer？ | ［yes | $\square \mathrm{No}$ |
| May we contact your former employer（s）？ | gYos | $\square \mathrm{No}$ |

Professional Licenses
Please list professional license（s）relevant to position（s）for which you are applying． Provide type of license，license number，date of expiration and issuing state．

## Work History

List all prior work experience, including miltary service, beginning with your most recent employment. Include all work experience even if you do not believe that experience is related to the postion or positicns for which you are applying. You may include volunteer or unpaid work as part of your history; howovor, you should include the number of hours per week which you performed these duties. If you wish to include a resume instead of completing the work history section, make sure all the requestod information is included.

Employment History:
Employment Dates
UALR Human Resources/ITS
Mailing Address:
2801 South University |
City: Little Rok
State: AR Zip Code: 72204


Type of Business: Education
Supervisor's Name:
Name under which you were employed:
Sylvester E Cartwright
Your job title:
Program Analyst
From: 092016

To: Still Employed COOO
0 years, 2 months
Average hours worked per week: 40
Salary Information
Lowest: $\$ 57500$ per Year
Highest: $\$ 57500$
per Year
Reason for leaving:
Current Employed

Your job duties. Please be specific.
Write SQL queries to produce reports, provide technical assistance purchasing computers, assist with resolving problems with computers in office, Argos reports, website management

Employment History.
UALR - Institutional Research
Mailing Address:
2801 South University |
City: Little Rok
State: AR
Business Phone:
Type of Business
Supervisor's Name:
Name under which you were employed: Sylvester E Cartwright

Your job title.
Research Assistant
Employment Dates
From: $01 \quad 2014$
To: $09 \quad 2016$

Average hours worked per week: 40
Salary Information
Lowest: \$ 52000 per Yeat
Highest: $\$ 56500$ per Year

Reason for leaving:
Career Advancement

## Educational History

High Schocl Education
Received Diploma: Bachelor Certificate Type: If none, highest grade completed: 0
Post-Secondary, College, Universily, Trade/Vocational Schcols Altended
School Name:
University of Arkansas Little Rock
City:
Little Rock
State:
AR

| From: | C8 | 1982 |
| :--- | :--- | :--- |
| To: | $C 5$ | 1987 |

To: C5 1987
Hours Complotod: 132 Semester
Graduation: C5 1987
Degree or Diploma Awarded:
Bachelor-Other:

## Special Skills

Typing Speed - Corrected words per minute: 60
Stenographic Speed - Words per minute:
Can you transcribo machine dictation?
Yes $\square$ No $\triangle$
List the business machines, computers and
word processors you can operate:

List any other skills relative to the job(s) for which you are applying:

SQL. MS Office Writing Skills Windows Operating Syslem

## References

Please list three (3) persons not related to you, who have knowledge of your work qualifications, are not previous or current employer(s), and can serve as a reference for you.
Name:
Address, City, State, Zip:
Phone Number:
Name:
Address, City, State, Zip:
Phone Number:
Name:
Address, City, State, Zip:
Phone Number:


Disclosure Requirements
Governor's Executrve Order 98-04, Governor's Pol cy Diredive \#8, and ACA $\$ 21$-8-304 require that the fol owing information be disclosed to be considered for omployment with the State of Arkansas.

1. Are you one of the following
$\square$ current member of the AR General Assembly? $\square$ former member of the AR Goneral Assembly?
$\square$ current constitutional officer? $\square$ former constitutional officer?
Qcurrent state employoe? $\square$ former state employee?
2. Is your spouse, brother, sister, parent and/or chilc of yourself or your spouse one of the following
$\square$ curren: member of the AR General Assembly? $\square$ former member of the AR Genera Assentiy?
$\square$ current constitutional officer? $\square$ lormer constitutional officer?
$\square$ current stato amployeo?
[lormer state employee?
D3. None of the above applies
4 If any block is checked in \#1 or \#2. above, you will be required to disclose additional information if you are solected for intenview
Note to Hiring OHficiat Y the applicant marks \#3 above, no odstional forms must be completed V the applcant marks any oax in \#1 or 2 atove, she must compiete the Employve Cerififation and Disclasure form (revised tort2)

## Before You Sign this Application

Check over your answers to make sure that all questions have been
completed properly. If the job you are applying for requires a college degree or certification, a copy of your transcript, certificate, or license may be equired as a condition of employment.

1, the undersigned, heroby declare Inat, to the best of my knowledge and my ability, the intormation proviced on this eppication is true and factia
I understand that, should I become an employee of the State of Arkansas, I will be required to disclose any benefit obtained from a state contract by a business in which I have a financial interest, pursuant to ACA §19-11-706, and will be subject to civil, criminal, end/or administrative remedies if I tail to report such benefits.
I understand that, should I become an employee of the State of Arkansas, I will be restricted both during and after state employment from certain activities concerning procurement and selling to the state, pursuant to ACA §̧19-11. 709, and will be subject to civil, criminal, and/or administrative remedies fI violate any of these restrictions.

I undersland that, if t am hired, my employment is not for any definite period of time. and I may be terminated at any time.
I understand that if I state that I have a college degree, and do not have one, my application will be rejected or, if already hired, I wil be term nated in accorcance with ACA §21-12-102
I underslane that my application may be subject to disclosure as a pubic record undor the Arkansas Freedom of Information Act.
understand that certain jobs may require an acceptable dfiver's safety record, and that if my current or future criver's record is unacceptable under the State Vehicle Safety Program, my application may be rejecled or, if already hired, I may be subject to termination.
I understand that I will be required to provide procf of eligibility to work in the United States pursuart to the Immigration Reform and Control Act of 1986 as a condition of any employment.
I undorstand that falso, misleading, or incomplete statements could lead to my dismissal as an amplayoe or rejection as an epplicant
I also undorstond that some jobs roquiro spocial background checks, security clearance, or compliance with other soecific agency hiring policies prior to my emplcyment, or as a condition of employment, and that fallure to meet these requirements may lead to my rojoction as an applicant for or termination from, that job.
I affirm that it is my genuine intent to seek, and if offered accopt, employment in Arkansas Siate Government, and this application is submitted solely for :hat purpose and for no other purposes.

Signature:

## Equal Employment Data

This section is designed to collect information which will be used in the completion of various state and federal reports and will not be used in the processing of, or remain part of, your application. The completion of this soction is voluntary

| Name: | Sylvester E Cartwright |  |
| :--- | :--- | :---: |
| Gender: | Male [] Female |  |
| Date of birth: |  |  |

Check one of the five (5) listed races which you consider yourself to be
White $\square$
Black
American Indian or Alaskan Native
Asian or Pacific Istander
Hispanic
If you do not consider yourself to any of the above please enter other

## Military History

Certain applicants may be elgble for veterans preference considerat on, in complence with the Arkansas
Votorans Preference Act, A. C.A 5 21-3-301 ot seq.
For specific information and requirements, contact the Human Resources Office of the agency to which you are
app ying

Have you served at least six (6) years in the National Guard or U.S. Yes $\square$ No $\square$
Reserve, or have you been honorably discharged from active duty in the
United States military, excluding Active Duty for Training (AcDuTra) and
Reserve Military Annual Training (AT)?
Are you the widow or widower of such a veteran and have you remained Yes No $\square$
unmarried at the time of application?
If "yes" to either of the above and if selectec for an in:erview, please bring a copy of your DD-214 and other appropriate documents to the interview.
Are you a disabled veteran? Yes $\square$ No $\square$
Are you the spouse of a disabled vetcran? Yes $\square$ No $\square$

Are you the widow or widower of a deceased, disabled veteran and have Yes No $\square$ you remained unmarried at the time of application?
If "yes" to either of the above and if selected for an interview, please bring a current lettor frorn the Veterans
Administration and other appropriate cocuments to the interview
Branch of Service
Date of Entry:
Date of Discharge:
Type of Discharge:

Extra questions

| Do you have data management yes |  |
| :--- | :--- |
| and/or CRM experienco?: |  |
| Do you have experience in |  |
| Advanced SQL writing?: |  |
| Do you have experience in |  |
| Digher education?: |  |

## Does applicant meet minimum qualifications?

( Yes, applicant meets minimum qualifications.

O No, applicant does not meet minimum qualifications.
If minimum qualfications NOT met, please select reason below
O Doos not meet education and/or experience qualications
O Does not meet licensurelcertification requirements
O Other

Updated by agadhe02 on 11-15-2016 10.21.34 : Initial Screening
If changing "Met Requirement", you must explain why: $\quad$ Needs Further Review

Attachments:
Attach a file: i


## SUMMARY

Accomplished Computer Programmer with a rapidly increasing range of industry experience looking to bring strong instincts and a proven record of procedural compliance, process management and strong operational skills to a rapidly growing company.

## HIGHLIGHTS

- Working independently
- Leadership
- ARGOS - data block design and report writing
- Ellucian Banner Systems
- Google Apps
- Windows XP
- Windows 8
- SQL
- ARGOS
- MS Office
- Banner
- Excellent Customer Skills
- Team Player


## ACCOMPLISHMENTS

Developed several Argos reports to automate mundane tasks that were adopted by the users.

## EXPERIENCE

## UALR-HUMAN RESESOURCES

Little Rock, AR

## Program Analyst

09/2016 to Current

- Create and update specialized reports by extracting data from UALR's Banner database using Argos
- Provide reliable, relevant and accurate data to requesting personnel
- Oversight and management of the department's computers, including the lobby computers for applicants including maintaining inventory of all computer equipment
- Oversight and management of the department's Smartboard, including coordination with vendor for repairs and maintenance
- Trains departmental employees on new computer systems and software products as they are implemented
- Respond to request for hardware and software assistance, analyze issues, troubleshoot and resolve issues independently
- Analyze and specify hardware and software needs; respond to product request and recommend courses of action
- Participate in departmental strategic discussions including workflow management, equipment rollouts and services provided and needed by the department
- Create, update and manage information on the department's website using WordPress and HTML
- Perform other duties as assigned


## UALR- OFFICE OF INSTITUTIONAL RESEARCH

Little Rock, AR

## Research Assistant

- Utilize survey tools, computer software, and other instruments and media as appropriate for efficient and effective research design, quantitative and qualitative data collection and analysis, and reporting.
- Design, implement, and complete forms and templates for organizational and external data and information reporting purposes.
- Communicate effectively both orally and in writing with college personnel and others.
- Evaluate and respond to requests originating from within and outside the institution; work with requesters to clarify their needs and optimize the utility of research results.
- Identify opportunities to develop research capabilities, such as encouraging use of appropriate research questions, methods, and tools.
- Responsible for producing campus-level information and analysis in support of institutional research and effectiveness; duties related to assessment including high quality data analyses to support institutional needs.


## UALR-TESTING SERVICES

Little Rock, AR
10/1992 to 01/2014

## Research Assistant

- Access data using the tools the college supports (i.e. setting up data queries, managing data requests, working with colleagues to access and report data)
- Applies quantitative and qualitative analytical methods to existing University data sources.
- Designs and develops standardized operational and management reports for internal and external constituencies.
- Applies quantitative and qualitative analytical methods to existing University data sources.
- Designs and develops standardized operational and management reports for internal and external constituencies
- Supply data for updating reports, programs and graphic presentations
- Administer national tests to students-LSAT, ACT, Praxis and MPRE
- Provides routine direction, information, and advisement to students and prospective students in regards to testing policies, procedures, and outcomes
- Ensures that all test administration is carried out in compliance with relevant university and higher education policies, regulations, guidelines, and standards
- Ensures confidentiality of test results and recommendations; maintains security of testing materials.


## EDUCATION

BBA: MANAGEMENT
May 1987
University of Arkansas at Little Rock
Management

## SKILLS

Excellent customer service, SQL, ARGOS, MS Access, MS Office, Microsoft Windows, Google Apps,,Ellucian Banner, ARGOS, and technical support

## ADDITIONAL INFORMATION

- Exceptional Service Award 2007
- UALR Service to the Campus Community Award 2004
- UALR Service to the Campus Community
- Student Choice Staff Person of the Year 2007-2008
- 2010 Service to UALR Award Staff Senate
- Toastmasters Area A2 Speech Contest Winner 2016
- Toastmasters Division A Runner Up Speech Contest 2016


## REFERENCES

References References Available upon request

