

## **About us**

With a mission to empower individuals through comprehensive employment services, we strive to bridge the gap between job seekers and employers. Our office serves as a pivotal resource hub, offering career counseling, and job placement assistance tailored to meet the unique needs of Arkansas communities and businesses.

## Learn more

501-682-2121

1-844-908-2178

**DWS.ARKANSAS.GOV** 

## **Programs**

## Workforce Innovation & Opportunity Act (WIOA)

The Workforce Innovation and Opportunity Act (WIOA) program is designed to strengthen the public workforce system by increasing access to, and opportunities for, the employment, education, training, and support services that individuals need to succeed in the labor market, especially those with barriers to employment.

### **Employment Services**

The Wagner-Peyser Act/Employment Services program provides universal labor exchange services to all job seekers and assists businesses by referring qualified workers.

#### **Veterans' Services**

The Jobs for Veterans State Grants program provides federal funding for dedicated staff to provide individualized career and training-related services to eligible veterans as well as other authorized populations, and assist employers fill their workforce needs with jobseeking veterans.

#### **Career Readiness Certificates**

The ACT National Career Readiness Certificate (CRC) is a portable, evidence-based credential that certifies the essential skills for workplace success.



# Office of Employment & Training

## More Programs

## **Work Opportunity Tax Credit**

The WOTC is a federal tax credit available to employers who invest in American job seekers who have consistently faced barriers to employment.

#### **Rapid Response**

The Rapid Response team contacts company officials immediately upon receiving notice of closure or workforce reduction in order to offer assistance such as workshops to share information about available resources, etc.

#### Federal Bonding Program

The Federal Bonding Program is a business insurance policy that protects employers against losses in the event that the employee exhibits fraudulent or dishonest acts against the business.

## Reimagine

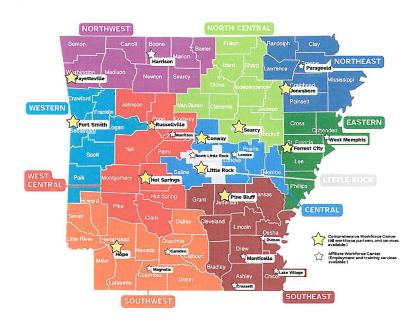
The Reimagine Arkansas Workforce Project provides funding for qualifying individuals to complete online training at no cost in order to meet workforce needs across the state.

#### Arkansas Workforce Centers

Workforce Connections and its partners provide employment services at the local **Workforce Centers** to help you get a job, explore careers, find training opportunities, and more. Workforce Centers also provide business services for employers. bit.ly/ARWorkforceCenters.

## CONNECT Virtual Service Center

On the CONNECT Service Center customers and employers can receive services via phone or a virtual platform. Customers and employers who prefer face-to-face services continue to be able to meet with staff at a local Workforce Centers.



#### Foreign Labor Certification

The H-2A temporary agricultural program allows agricultural employers who anticipate a shortage of domestic workers to bring nonimmigrant foreign workers to the U.S. to do agricultural labor of a temporary or seasonal nature. The H-2B nonimmigrant program permits employers to temporarily hire nonimmigrants to do nonagricultural labor in the U.S.

## Migrant/Seasonal Farmworker Program

The MSFW program provides employment services to farmworkers and their employers such as referrals to training and supportive services, aiming to improve living and working conditions and promote economic self-sufficiency. The program also offers complaint resolution and farmworker rights information.