HIGH **S**KILL

Moderate Skill

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Basic Skill

Occupation	O*NET Skills	Total Annual Openings	Education	May 2015 Mean Wage	
Registered Nurses - Assess patient health problems and needs, develop and implement nursing care plans, and maintain medical records. Administer nursing care to ill, injured, convalescent, or disabled patients.	Active Listening, Social Perceptiveness, Service Orientation	741	В	\$56,870	
General and Operations Managers - Plan, direct, or coordinate the operations of public or private sector organizations.	Active Listening, Coordination, Monitoring	712	В	\$84,920	
Accountants and Auditors - Examine, analyze, and interpret accounting records to prepare financial statements, give advice, or audit and evaluate statements prepared by others.	Active Listening, Reading Comprehension, Critical Thinking	333	В	\$62,430	
Clergy - Conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith or denomination.	Speaking, Active Listening, Service Orientation	328	В	\$44,530	
Elementary School Teachers, Except Special Education - Teach students basic academic, social, and other formative skills in public or private schools at the elementary level.	Instructing, Speaking, Learning Strategies	283	В	\$45,120	
Secondary School Teachers, Except Special and Career/ Technical Education - Teach students in one or more subjects, such as English, mathematics, or social studies at the secondary level in public or private schools.	Instructing, Learning Strategies, Speaking	256	В	\$48,600	
Middle School Teachers, Except Special and Career/Technical Education - Teach students in one or more subjects in public or private schools at the middle, intermediate, or junior high level, which falls between elementary and senior high school as defined by applicable laws and regulations.	Instructing, Speaking, Active Listening	158	В	\$47,440	
Sales Managers - Plan, direct, or coordinate the actual distribution or movement of a product or service to the customer.	Speaking, Active Listening, Social Perceptiveness	153	В	\$114,090	
Lawyers - Represent clients in criminal and civil litigation and other legal proceedings, draw up legal documents, or manage or advise clients on legal transactions.	Active Listening, Speaking, Critical Thinking	128	D	\$100,320	
Management Analysts - Conduct organizational studies and evaluations, design systems and procedures, conduct work simplification and measurement studies, and prepare operations and procedures manuals to assist management in operating more efficiently and effectively.	Active Listening, Reading Comprehension, Speaking	123	В	\$58,040	
Computer Systems Analysts - Analyze science, engineering, business, and other data processing problems to implement and improve computer systems.	Critical Thinking, Active Listening, Reading Comprehension	122	В	\$68,680	
Computer Programmers - Create, modify, and test the code, forms, and script that allow computer applications to run. Work from specifications drawn up by software developers or other individuals.	Programming, Reading Comprehension, Complex Problem Solving	122	В	\$70,310	
Market Research Analysts and Marketing Specialists - Research market conditions in local, regional, or national areas, or gather information to determine potential sales of a product or service, or create a marketing campaign.	Reading Comprehension, Active Listening, Complex Problem Solving	107	В	\$63,240	
Medical and Health Services Managers - Plan, direct, or coordinate medical and health services in hospitals, clinics, managed care organizations, public health agencies, or similar organizations.	Reading Comprehension, Speaking, Active Listening	106	В	\$81,250	
Software Developers, Applications - Develop, create, and modify general computer applications software or specialized utility programs.	Complex Problem Solving, Programming, Systems Analysis	102	В	\$81,710	

Occupation	O*NET Skills	Total Annual Openings	Education	May 2015 Mean Wage	Occupation
Heavy and Tractor-Trailer Truck Drivers - Drive a tractor-trailer combination or a truck with a capacity of at least 26,000 pounds Gross Vehicle Weight (GVW). May be required to unload truck. Requires commercial drivers' license.	Operation and Control, Operation Monitoring, Time Management	1,044	PS	\$38,870	Retail Salespersons - Sell merchandise, such as furniture, motor vehicles, appliances, or apparel to consumers.
Nursing Assistants - Provide basic patient care under direction of nursing staff. Perform duties such as feed, bathe, dress, groom, or move patients, or change linens. May transfer or transport patients.	Service Orientation, Active Listening, Social Perceptiveness	430	PS	\$22,070	Cashiers - Receive and disburse money in establishments other than financial institutions. May use electronic scanners, cash registers, or related equipment. May process credit or debit card transactions and validate checks.
Licensed Practical and Licensed Vocational Nurses - Care for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse. Licensing required.	Service Orientation, Active Listening, Coordination	368	PS	\$36,370	Combined Food Preparation and Serving Workers, Including Fast Food - Perform duties which combine preparing and serving food and nonalcoholic beverages.
Teacher Assistants - Perform duties that are instructional in nature or deliver direct services to students or parents. Serve in a position for which a teacher has ultimate responsibility for the design and implementation of educational programs and services.	Active Listening, Speaking, Social Perceptiveness	258	SC	\$19,140	Farmers, Ranchers, and Other Agricultural Managers - Plan, direct, or coordinate the management or operation of farms, ranches, greenhouses, aquacultural operations, nurseries, timber tracts, or other agricultural establishments.
Automotive Service Technicians and Mechanics - Diagnose, adjust, repair, or overhaul automotive vehicles.	Repairing, Troubleshooting, Operation and Control	220	PS	\$34,080	Waiters and Waitresses - Take orders and serve food and beverages to patrons at tables in dining establishment.
Bookkeeping, Accounting, and Auditing Clerks - Compute, classify, and record numerical data to keep financial records complete. Perform any combination of routine calculating, posting, and verifying duties to obtain primary financial data for use in maintaining accounting records	Active Listening, Reading Comprehension, Speaking	136	SC	\$34,010	Laborers and Freight, Stock, and Material Movers, Hand - Manually move freight, stock, or other materials or perform other general labor.
Medical Assistants - Perform administrative and certain clinical duties under the direction of a physician. Administrative duties may include scheduling appointments, maintaining medical records, billing, and coding information for insurance purposes.	r Speaking, Active Listening, Reading Comprehension	114	PS	\$28,750	Office Clerks, General - Perform duties too varied and diverse to be classified in any specific office clerical occupation, requiring knowledge of office systems and procedures.
Heating, Air Conditioning, and Refrigeration Mechanics and Installers - Install or repair heating, central air conditioning, or refrigeration systems, including oil burners, hot-air furnaces, and heating stoves.	Equipment Maintenance, Troubleshooting, Repairing	114	PS	\$36,650	Customer Service Representatives - Interact with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.
Firefighters - Control and extinguish fires or respond to emergency situations where life, property, or the environment is at risk. Duties may include fire prevention, emergency medical service, hazardous material response, search and rescue, and disaster assistance.	Active Listening, Coordination, Speaking	104	PS	\$33,440	Stock Clerks and Order Fillers - Receive, store, and issue sales floor merchandise, materials, equipment, and other items from stockroom, warehouse, or storage yard to fill shelves, racks, tables, or customers' orders.
Hairdressers, Hairstylists, and Cosmetologists - Provide beauty services, such as shampooing, cutting, coloring, and styling hair, and massaging and treating scalp. May apply makeup, dress wigs, perform hair removal, and provide nail and skin care services.	Active Listening, Service Orientation, Critical Thinking	94	PS	\$24,740	First-Line Supervisors of Retail Sales Workers - Directly supervise and coordinate activities of retail sales workers in an establishment or department.
Computer User Support Specialists - Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically.	Active Listening, Speaking, Reading Comprehension	89	SC	\$39,960	Janitors and Cleaners, Except Maids and Housekeeping Cleaners - Keep buildings in clean and orderly condition. Perform heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and removing rubbish.
Dental Assistants - Assist dentist, set up equipment, prepare patient for treatment, and keep records.	Active Listening, Reading Comprehension, Speaking	80	PS	\$32,520	Personal Care Aides - Assist the elderly, convalescents, or persons with disabilities with daily living activities at the person's home or in a care facility.
Emergency Medical Technicians and Paramedics - Assess injuries, administer emergency medical care, and extricate trapped individuals. Transport injured or sick persons to medical facilities	Critical Thinking, Active Listening, Coordination	76	PS	\$29,230	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products - Sell goods for wholesalers or manufacturers to businesses or groups of individuals. Work requires substantial knowledge of items sold.
Medical Records and Health Information Technicians - Compile, process, and maintain medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the health care system	Reading Comprehension, Active Listening, Critical Thinking	54	PS	\$33,610	Childcare Workers - Attend to children at schools, businesses, private households, and childcare institutions. Perform a variety of tasks, such as dressing, feeding, bathing, and overseeing play.
Computer, Automated Teller, and Office Machine Repairers - Repair, maintain, or install computers, word processing systems, automated teller machines, and electronic office machines, such as duplicating and fax machines.	Active Listening, Repairing, Critical Thinking	46	SC	\$33,510	Cooks, Restaurant - Prepare, season, and cook dishes such as soups, meats, vegetables, or desserts in restaurants. May order supplies, keep records and accounts, price items on menu, or plan menu.

ombined Food Preparation and Serving Workers, Including Fast Active Listening, ood - Perform duties which combine preparing and serving food and 1,560 NFE Service Orientation \$17,940 onalcoholic beverages. Speaking armers, Ranchers, and Other Agricultural Managers - Plan, direct, Critical Thinking, Speaking, r coordinate the management or operation of farms, ranches, 1,555 HS \$88,090 reenhouses, aquacultural operations, nurseries, timber tracts, or Judgement and Decision ther agricultural establishments. Making Active Listening. /aiters and Waitresses - Take orders and serve food and beverages 1,293 Service Orientation, NFE \$18,480 patrons at tables in dining establishment. Social Perceptiveness Coordination. aborers and Freight, Stock, and Material Movers, Hand - Manually Critical Thinking, 1,184 NFE \$23,800 nove freight, stock, or other materials or perform other general labor. Operation and Control office Clerks, General - Perform duties too varied and diverse to Active Listening, e classified in any specific office clerical occupation, requiring Reading Comprehension, 1,093 HS \$24,760 nowledge of office systems and procedures. Speaking Active Listening, customer Service Representatives - Interact with customers to rovide information in response to inquiries about products and 848 HS \$30.570 Speaking. ervices and to handle and resolve complaints. Service Orientation tock Clerks and Order Fillers - Receive, store, and issue sales floor Speaking, nerchandise, materials, equipment, and other items from stockroom, Active Listening, 802 NFE \$23,040 rarehouse, or storage yard to fill shelves, racks, tables, or customers' Critical Thinking irst-Line Supervisors of Retail Sales Workers - Directly supervise Active Listening. nd coordinate activities of retail sales workers in an establishment 686 HS \$33,690 Coordination. Critical Thinking department. anitors and Cleaners, Except Maids and Housekeeping Cleaners - Keep Active Listening, uildings in clean and orderly condition. Perform heavy cleaning Coordination, 662 NFE \$21,370 uties, such as cleaning floors, shampooing rugs, washing walls and Critical Thinking lass, and removing rubbish. ersonal Care Aides - Assist the elderly, convalescents, or persons Service Orientation, rith disabilities with daily living activities at the person's home or in a 600 Social Perceptiveness, NFE \$18,850 are facility. Active Listening ales Representatives, Wholesale and Manufacturing, Except Active Listening, echnical and Scientific Products - Sell goods for wholesalers or Speaking, 572 HS \$58.870 nanufacturers to businesses or groups of individuals. Work requires Persuasion ubstantial knowledge of items sold. Childcare Workers - Attend to children at schools, businesses, private Monitoring, ouseholds, and childcare institutions. Perform a variety of tasks, Service Orientation, 564 HS \$18,740 uch as dressing, feeding, bathing, and overseeing play. Speaking Cooks, Restaurant - Prepare, season, and cook dishes such as Coordination, oups, meats, vegetables, or desserts in restaurants. May order Monitoring, NFE \$21,470 upplies, keep records and accounts, price items on menu, or plan Active Listening

Total

Annual

Openings

2,495

1,994

Education

NFE

O*NET Skills

Active Listening,

Persuasion,

Speaking

Active Listening,

Service Orientation.

Speaking

2015

Mean

Wage

\$24,380

NFE \$18,700

Arkansas' Hot 45 **Demand Occupations** 2016-2017

Doctoral or professional degree (D) - Requires at least three years of full-time academic study beyond a bachelor's degree. Master's degree (M) - Requires one or two years of full-time academic study beyond a bachelor's degree.

Bachelor's degree (B) - Requires four or five years of full-time academic study. Associate degree (A) - Requires at least two years of full-time academic study.

Postsecondary non-degree award (PS) - Programs last a few weeks to more than a year; leads to a certificate or other award.

Some college, no degree (SC) - Requires the completion of a high school diploma or equivalent plus the completion of one or more postsecondary courses that did not result in a degree or award.

High School diploma or equivalent (HS) - Requires the completion of high school or an equivalent program resulting in the award of a high school diploma or an equivalent, such as a GED.

No Formal Education (NFE) - Signifies the completion of any level of primary or secondary education that did not result in the award of a high school diploma or an equivalent.







For Career Information or Job Search Help, Visit an Arkansas Comprehensive Workforce Center

North Central Arkansas

396 Barnett Drive Batesville, AR 72501 870.793.4156

Eastern Arkansas 300 Eldridge Rd. Suite #2 Forrest City, AR 72335 870.633.2900

ASU Mid-South 2000 W. Broadway West Memphis, AR 72301 870.400.2269

Western Arkansas 616 Garrison Ave. Room 101 Fort Smith, AR 72901 479.783.0231

Southwest Arkansas

237 Jackson St. SW Camden, AR 71701 870.836.5024

205 Smith Road, Suite A Hope, AR 71801 870.777.3421

523 E. Sixth Street El Dorado, AR 71730 870.862.6456

Southeast Arkansas

1001 S. Tennessee Pine Bluff, AR 71601 870.534.1920

Northwest Arkansas

2143 W. Martin Luther King Blvd. Fayetteville, AR 72701 479.521.5730

818 Hwy 62-65 Harrison, AR 72601 870.741.8236

1058 Highland Circle, #20 Mountain Home, AR 72653 870.425.2386

100 North Dixieland Road Rogers, AR 72756 479.636.4755

City of Little Rock

5401 S. University Ave. Little Rock, AR 72209 501.682.7719

West Central Arkansas 2254 Albert Pike

Suite A Hot Springs, AR 71913 501.525.3450

1725 E. Sullenberger Malvern, AR 72104 501.332.5461

104 South Rochester Russellville, AR 72801 479.968.2784

Northeast Arkansas

2311 E. Nettleton Jonesboro, AR 72401 870.935.5594

Central Arkansas

1500 N. Museum Rd. Suite 111 Conway, AR 72032 501.730.9894

ARKANSAS' TOP 10 INDUSTRIES

NAICS Code	NAICS Title	Net Growth
722500	Restaurants and Other Eating Places	2,903
551000	Management of Companies and Enterprises	1,778
624100	Individual and Family Services	1,588
452900	Other General Merchandise Stores	1,513
561300	Employment Services	1,371
311600	Animal Slaughtering and Processing	1,225
238200	Building Equipment Contractors	1,028
621100	Offices of Physicians	964
561700	Services to Buildings and Dwellings	875
541500	Computer Systems Design and Related Services	809

For more information and other Workforce Center and DWS local office locations, please visit: dws.arkansas.gov, or use the QR Code below.



http://snap.vu/k2bq

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TDD: 1-800-285-1131

Demand Occupations



Arkansas' 2016-2017







