# A Newsletter from

### **EXHIBIT C2**



the State Health Alliance for Records Exchange



# **SHARE Welcomes Our New Connections!**

















FAMILY HOME HEALTH



HOMECARE



HEART of HOSPICE









### Come See Us!

#### **AFMC ACE's Summit**

July 31, 2025 North Little Rock, AR

#### **2025 Immunization Summit**

August 8, 2025 North Little Rock, AR

#### 78th Scientific Assembly

August 13-16, 2025 North Little Rock, AR

#### **2025 UAMS Stroke Conference**

August 22, 2025 Little Rock, AR

#### **Arkansas Chapter American Academy of Pediatrics Annual Conference**

September 5-6, 2025 North Little Rock, AR





# **HIT News**

# SHARE HIE and Veterans Affairs Integration Elevates Care for Arkansas Veterans

The State Health Alliance for Records Exchange (SHARE) is proud to announce a landmark integration with the U.S. Department of Veterans Affairs (VA) via the eHealth Exchange—the nation's largest query-based health information network, connecting federal agencies and healthcare organizations for secure, interoperable data exchange.

This bi-directional connection enables both the sending and querying of Continuity of Care Documents (CCDs), creating a seamless, real-time flow of clinical information between VA facilities and community providers across Arkansas. A Continuity of Care Document (CCD) contains key clinical information such as patient demographics, problems, medications, allergies, lab results. immunizations, and care plans. It enables seamless data exchange between providers to improve care coordination and ensure informed treatment decisions.

Major VA hospitals such as the John L. McClellan Memorial Veterans Hospital in Little Rock, Eugene J. Towbin Healthcare Center in North Little Rock, and the Veterans Health Care System of the Ozarks in Fayetteville—as well as over 20 VA community clinics across the state—are now connected to SHARE. This integration ensures that critical veteran health records are securely accessible to their full care team, whether they are treated at a VA facility or by a non-VA provider in the community.

"According to the U.S. Census Bureau, nearly 200,000 veterans reside in Arkansas, representing approximately 9% of the state's adult population—ranking Arkansas 30th nationally in veteran population size.

Importantly, the VA is also actively querying SHARE HIE through eHealth Exchange, gaining access to health information from more than 3,600 connected clinics and 118 hospitals throughout Arkansas. This mutual exchange allows VA providers to retrieve hospitalization data, lab results, imaging reports, medication histories, and other essential clinical data when veterans receive care outside the VA system.

This advancement in interoperability is transforming care delivery by:

- Enhancing care coordination between VA and community providers.
- Supporting faster, more informed diagnoses and treatment plans.
- Reducing redundant tests and procedures.
- Ensuring truly comprehensive, whole-person care for veterans.

From metro areas to rural communities like Mena, Ozark, and West Helena, this partnership ensures that those who served our nation receive the connected, high-quality care they deserve wherever they are seen.





# Success Story

# Improving In-Home Care with Data: LHC **Group Joins SHARE HIE Network**

"LHC Group, a leading national provider of in-home healthcare services, has officially gone LIVE with SHARE, Arkansas's statewide Health Information Exchange (HIE). This milestone marks a significant advancement in care coordination, enabling LHC Group's home health, homecare, palliative and hospice locations across Arkansas to seamlessly access and share critical patient data in real-time.

By integrating with SHARE HIE, LHC Group clinicians can now view hospitalizations, ED visits, lab results, and other key clinical data directly through the Virtual Health Record (VHR). This connectivity supports faster care transitions, reduces unnecessary readmissions, and improves patient outcomes—especially for patients managing chronic conditions or recovering at home after hospitalization.

"Connecting to SHARE HIE has been a game-changer for our team at Elite Home Health in Fort Smith. We now have real-time access to critical clinical information that helps us deliver faster, safer, and more informed care to our patients. This integration strengthens our ability to coordinate with hospitals and providers throughout the region, ensuring that no detail is missed in a patient's journey toward healing at home." — Tressa Johnson, RN, HCS-O, Executive Director, Elite Home Health Fort Smith

LHC Group operates a comprehensive network of home health, hospice, and community-based service locations across Arkansas. These facilities are strategically situated to serve patients statewide. LHC Group's commitment to interoperability ensures that patients receive high-quality, informed care wherever they are. This collaboration underscores the power

of data sharing in advancing value-based care and enhancing the patient experience.

"Having access to SHARE HIE has truly elevated how we care for our patients in northern Arkansas. Whether it's a recent hospitalization, lab result, or specialist note, our nurses can now see the full picture. It's not just about timely care—it's about delivering the right care at the right time. This connection helps us close gaps and personalize each care plan with confidence."— Andrea Miller, RN, Executive Director, Elite Home Health -Mountain Home, Salem, Batesville

Each location is committed to delivering personalized, high-quality care tailored to the unique needs of its community. For instance, Elite Home Health in Little Rock offers a range of services including skilled nursing, physical therapy, and chronic disease management. . Similarly, South Arkansas Home Health in El Dorado provides comprehensive home healthcare services, emphasizing patient-centered care. These locations are now integrated with SHARE, enhancing real-time data sharing and care coordination across the state. This integration ensures that clinicians immediate access to critical patient information, facilitating transitions seamless between care settings and improving overall patient outcomes.



It's all about helping more people.

