

DEPARTMENT OF HUMAN SERVICES, DIVISION OF AGING, ADULT, AND BEHAVIORAL HEALTH SERVICES

SUBJECT: DAABHS COVID-19 Response Manual

DESCRIPTION:

Statement of Necessity

The rule is needed to render maximum assistance to the citizens of Arkansas so that the Division of Aging, Adult, and Behavioral Health Services (DAABHS) may continue to provide services to its clients between the expiration of the public health emergency through the end of the year. The temporary provisions amend certain rules and provide guidance, safeguarding DAABHS with adequate time to close out temporary measures that will no longer be needed in coming months without creating a financial risk for the state.

DAABHS identifies certain rules needing temporary revision and the necessity of continuing guidance to providers and clients so that services provided by the agency are available for the remainder of the year or through the national health emergency. The rule continues certain rule suspensions and issued guidance that began in March 2020. The provisions in the rule are temporary, expiring either on December 31, 2021, or upon the end of the federal national health emergency, as detailed in the rule.

Summary

DAABHS issues revisions, suspensions, and guidance in relation to certain rules. The affected areas and rules manuals affected are contained in the following chart.

Division	DAABHS Covid-19 Response	Regular Manual
	Manual Section Number & Title	
DAABHS	211.000 – Extension of Person	ARChoices in Home Care Home
	Centered Service Plans ARChoices,	and Community-Based 2176
	Living Choices, and PACE	Waiver Medicaid Provider Manual;
		Living Choices Assisted Living
		Medicaid Provider Manual;
		Program of All-Inclusive Care for
		the Elderly (PACE) Medicaid
		Provider Manual
DAABHS	212.000 – ARChoices, Living	ARChoices in Home Care Home
	Choices, and PACE Manual –	and Community-Based 2176
	Suspension of Timelines for	Waiver Medicaid Provider Manual;
	Evaluation	Living Choices Assisted Living
		Medicaid Provider Manual;
		Program of All-Inclusive Care for

		the Elderly (PACE) Medicaid Provider Manual
DAABHS	213.000 – Living Choices Assisted Living Facilities Reimbursement	Living Choices Assisted Living Waiver
	Rate	
DAABHS	221.000 – Outpatient Behavioral	Outpatient Behavioral Health
	Health Agencies Certified as Acute	Services (OBHS) Medicaid
	Crisis Units	Provider Manual

PUBLIC COMMENT: No public hearing was held on this proposed rule. The public comment period expired on May 10, 2021. The agency provided the following summary of the single public comment it received and its response to that comment.

Commenter's Name: Jaqueline Pendleton, on behalf of Summit Community Care

COMMENT: 221.000 OBH Agencies Certified as Acute Crisis Units: suspension of benefit limit of 96 hours per encounter, 1 per month and 6 encounters per SFY.

Are we mandated to implement this?

RESPONSE: The PASSEs have the option to approve up to 96 hours.

This rule was filed on an emergency basis and was reviewed and approved by the Executive Subcommittee on March 22, 2021. The proposed effective date for permanent promulgation is July 1, 2021.

<u>FINANCIAL IMPACT</u>: The agency indicated that this proposed rule has a financial impact.

Per the agency, the total estimated cost by fiscal year to implement the rule is \$0 for the current fiscal year and \$769,969 for the next fiscal year (\$219,518 in general revenue and \$550,451 in federal funds). The total estimated cost by fiscal year to state, county, and municipal government to implement the rule is \$0 for the current fiscal year and \$219,518 for the next fiscal year.

The agency indicated that there is a new or increased cost or obligation of at least \$100,000 per year to a private individual, private entity, private business, state government, county government, municipal government, or to two or more of those entities combined. Accordingly, the agency provided the following written findings:

(1) a statement of the rule's basis and purpose;

In response to the COVID-19 pandemic, the Department of Human Services identified programs and services that required additional flexibility or changes to adapt to ensuring the health and safety of our clients.

(2) the problem the agency seeks to address with the proposed rule, including a statement of whether a rule is required by statute;

This is an extension of a current emergency rule expiring 7/29/21 and will extend the provisions until 12/31/21.

- (3) a description of the factual evidence that:
- (a) justifies the agency's need for the proposed rule, and
- (b) describes how the benefits of the rule meet the relevant statutory objectives and justify the rule's costs:

Due to the COVID-19 pandemic, additional flexibility or changes are needed to adapt to ensuring the health and safety of our clients.

(4) a list of less costly alternatives to the proposed rule and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;

Not applicable.

(5) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;

Not applicable.

(6) a statement of whether existing rules have created or contributed to the problem the agency seeks to address with the proposed rule and, if existing rules have created or contributed to the problem, an explanation of why amendment or repeal of the rule creating or contributing to the problem is not a sufficient response;

The existing rules prior to the emergency extension would not have allowed the agency to adequately address the PHE.

- (7) an agency plan for review of the rule no less than every ten (10) years to determine whether, based upon the evidence, there remains a need for the rule including, without limitation, whether:
- (a) the rule is achieving the statutory objectives;
- (b) the benefits of the rule continue to justify its costs; and
- (c) the rule can be amended or repealed to reduce costs while continuing to achieve the statutory objectives.

The agency continually monitors all rules to ensure we are achieving statutory and programmatic objectives.

<u>LEGAL AUTHORIZATION</u>: The Department of Human Services has the responsibility to administer assigned forms of public assistance and is specifically authorized to maintain an indigent medical care program (Arkansas Medicaid). *See* Ark.

Code Ann. §§ 20-76-201(1), 20-77-107(a)(1). The Department has the authority to make rules that are necessary or desirable to carry out its public assistance duties. Ark. Code Ann. § 20-76-201(12); see also Ark. Code Ann § 20-10-203(b). The Department and its divisions also have the authority to promulgate rules as necessary to conform their programs to federal law and receive federal funding. Ark. Code Ann. § 25-10-129(b).

QUESTIONNAIRE FOR FILING PROPOSED RULES AND REGULATIONS WITH THE ARKANSAS LEGISLATIVE COUNCIL

D	EPARTMENT/AGENCY	Department of Human Service	S			
DIVISION DIVISION DIRECTOR		Division of Aging, Adult, and Behavioral Health Services Jay Hill				
ADDRESS P. O. Box 1437, Slot S295 Little Rock, AR 72203-1437						
P	HONE NO. 501-563-76	* 15.1	-4619 E-MAIL	Mac.E.Gold	len Isas.gov	
N	AME OF PRESENTER AT	COMMITTEE MEETING	Jay Hill			
P	RESENTER E-MAIL Ja	y.Hill@dhs.arkansas.gov				
C.	If you have a method of in of this Rule" below. Submit two (2) copies of the proof two (2) copies of the proof two Administrative Arkansas Legis	on completely using layman ted dexing your rules, please give his questionnaire and financial posed rule and required documents. Rules Review Section elative Council slative Research	the proposed cita	tion after "Sh	ort Title	
**	Little Rock, AF		******	*********	***	
		rule? DAABHS COVID-19 I				
2.	What is the subject of the pr	oposed rule? See Attached.				
3.		ly with a federal statute, rule, or leral rule, regulation, and/or stat		□ No	\boxtimes	
4.	Was this rule filed under the	emergency provisions of the Ac	dministrative Proc	edure Act?		
			Yes	⊠ No		
	If yes, what is the effective of	ate of the emergency rule? Apr	ril 1, 2021			
	When does the emergency ru	lle expire? July 29, 2021				
	Will this emergency rule be procedure Act?	promulgated under the permanen	nt provisions of th	e Administrati	ve	
			Yes	⊠ No		

5.	Is this a new rule? Yes No No If yes, please provide a brief summary explaining the regulation.
	Does this repeal an existing rule? Yes No No No If yes, a copy of the repealed rule is to be included with your completed questionnaire. If it is being replaced with a new rule, please provide a summary of the rule giving an explanation of what the rule does.
	Is this an amendment to an existing rule? Yes No In If yes, please attach a mark-up showing the changes in the existing rule and a summary of the substantive changes. Note: The summary should explain what the amendment does, and the mark-up copy should be clearly labeled "mark-up."
	See attached. Please note, this rule contains temporary provisions of existing rules to meet the needs of the pandemic and will end no later than December 31, 2021. There will be no mark-up of existing rules.
6.	Cite the state law that grants the authority for this proposed rule? If codified, please give the Arkansas Code citation. <u>Arkansas Code Annotated §§ 20-76-201, 20-77-107, 25-10-129, and 25-10-126.</u>
7.	What is the purpose of this proposed rule? Why is it necessary? See Attached.
8.	Please provide the address where this rule is publicly accessible in electronic form via the Internet as required by Arkansas Code § 25-19-108(b).
	https://humanservices.arkansas.gov/do-business-with-dhs/proposed-rules/
9.	Will a public hearing be held on this proposed rule? Yes No XI If yes, please complete the following:
	Date:
	Time:
	Place:
10.	When does the public comment period expire for permanent promulgation? (Must provide a date.) May 10, 2021
11.	What is the proposed effective date of this proposed rule? (Must provide a date.) July 1, 2021
12. puł	Please provide a copy of the notice required under Ark. Code Ann. § 25-15-204(a), and proof of the blication of said notice. See Attached.
13.	Please provide proof of filing the rule with the Secretary of State as required pursuant to Ark. Code Ann. § 25-15-204(e). See Attached.

14. Please give the names of persons, groups, or organizations that you expect to comment on these rules?

Please provide their position (for or against) if known. <u>Unknown</u>

NOTICE OF RULE MAKING

The Director of the Division of Aging, Adult and Behavioral Health Services of the Department of Human Services announces for a public comment period of thirty (30) calendar days a notice of rulemaking for the following proposed rules under one or more of the following chapters, subchapters, or sections of the Arkansas Code: §§ 20-76-201, 20-77-107, 25-10-129, and 25-10-126.

Effective July 1, 2021:

The Director of the Division of Aging, Adult and Behavioral Health Services (DAABHS) is establishing temporary rules and suspending current rules due to the continuing declaration of a National Public Health Emergency. The suspension of current rules implements one or more portions of the Families First Coronavirus Response Act (FFCRA), Public Law No. 116-127, including the enhanced Federal Medical Assistance Percentage (FMAP), the Coronavirus Aid, Relief, and Economic Security (CARES) Act, Public Law No. 116-136.

Suspending these rules allow providers to render maximum assistance to the citizens of Arkansas and provide uninterrupted services. These suspensions shall automatically end December 31, 2021. DAABHS extends the Person Centered Service Plans (PCSP) by suspending ARChoices rules requiring an expiration date 365 days from the date of the DHS RN signature, suspending the Living Choices periodic assessment, and suspending the semi-annual and annual evaluation requirements for Program of Allinclusive Care for the Elderly (PACE) patients. DAABHS is suspending the corresponding changes in coverage based on failing to receive a timely evaluation for these programs. The Living Choices Assisted Living Facility Reimbursement rate reduction scheduled to occur January 1, 2021 will be suspended. Acute Crisis Unit benefit limits are suspended and the allowable code for the suspension is listed.

The proposed rules are available for review at the Department of Human Services (DHS) Office of Rules Promulgation, 2nd floor Donaghey Plaza South Building, 7th and Main Streets, P. O. Box 1437, Slot S295, Little Rock, Arkansas 72203-1437. You may also access and download the proposed rules at https://humanservices.arkansas.gov/do-business-with-dhs/proposed -rules/. Public comments must be submitted in writing at the above address or at the following email address: ORP@dhs.arkansas.gov. All public comments must be received by DHS no later than May 10, 2021. Please note that public comments submitted in response to this notice are considered public documents. A public comment, including the commenter's name and any personal information contained within the public comment, will be made publicly available and may be seen by various people.

If you need this material in a different format, such as large print, contact the Office of Rules Promulgation at 501-396-6428.

The Arkansas Department of Human Services is in compliance with Titles VI and VII of the Civil Rights Act and is operated, managed and delivers services without regard to religion, disability, political affiliation, veteran status, age, race, color or national origin. 4501960528

Jay Hill Director

Division of Aging, Adult and Behavioral Health Services

Renita Whitley

To:

register@sos.arkansas.gov

Cc:

Renita Whitley; Debbie Lee; Chuck Hardin; Mac Golden; Jack Tiner; Kathryn LoydWilson

Subject:

DHS/DAABHS - Proposed Filing - COVID-19 Response Manual

Attachments:

SOS Initial Filing DAABHS COVID-19 Response Manual.pdf

Good morning,

The attached rule will run in the Arkansas Democrat-Gazette on Sunday, April 11th, Monday, April 12th and Tuesday, April 13th. The public comment period will end on May 10, 2021.



Renita Whitley

Office of Legislative & Intergovernmental Affairs Office of Rules Promulgation

Program Administrator

P: 501.320.3949 F: 501.404.4619 700 Main St. Little Rock, AR 72203 Renita.Whitley@dhs.arkansas.gov

humanservices.arkansas.gov



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FINANCIAL IMPACT STATEMENT

PLEASE ANSWER ALL QUESTIONS COMPLETELY

DEPARTMENT Department of Human Services DIVISION Division of Aging, Adult, and Behavioral Health Services							
			Division of A	ging, Adult,	ging, Adult, and Behavioral Health Services		
PE	RSO	N COMPL	ETING THIS	STATEME	NT Jason Callan		
TE	LEPI	HONE (50	1) 320-6540	_FAX	EMAIL: Jasor	n.Callan@dhs	.arkansas.gov
					e), please complete the follow maire and proposed rules.	ing Financial	Impact
	IORT ULE	TITLE C	OF THIS	DAABHS	COVID-19 Response Manua	al	2388 F
1.	Doe	s this propo	sed, amended,	or repealed r	rule have a financial impact?	Yes 🖂	No 🗌
2.	econ	nomic, or of		nd information	ainable scientific, technical, on available concerning the to the rule?	Yes 🖂	No 🗌
3.			n of the alterna o be the least c		ule, was this rule determined asidered?	Yes 🖂	No 🗌
	If an	agency is	proposing a mo	ore costly rule	e, please state the following:		
	(a)	How the a	additional bene	fits of the mo	ore costly rule justify its addit	ional cost;	
	(b) ————————————————————————————————————	Whether t	n for adoption he more costly explain; and;		on the interests of public hea	alth, safety, or	welfare, and if
	(d)	Whether texplain.	he reason is w	ithin the scop	e of the agency's statutory au	thority; and it	f so, please
4.	If the	tion your		Comments State	deral rule or regulation, please eral rule or regulation?	state the follow	wing:
<u>Cu</u>	ırren	t Fiscal Ye	<u>ar</u>		Next Fiscal Year		
Fee Ca Sp	deral sh Fu ecial	Revenue Funds nds Revenue dentify)	\$		General Revenue Federal Funds Cash Funds Special Revenue Other (Identify)	\$	201 201 201 201

Total	\$	Total	\$
(b) V	What is the additional co	st of the state rule?	
Curre	ent Fiscal Year	Next Fiscal Yo	<u>ear</u>
Federa Cash l Specia	al Funds Funds al Revenue	General Reven Federal Funds Cash Funds Special Reven Other (Identify	\$550,451
Total		Total	\$ 769,969
propose they are	ed, amended, or repealed e affected.	by fiscal year to any private individual, rule? Identify the entity(ies) subject to Next Fiscal Y	the proposed rule and explain how
\$ 0	Fiscal Year	\$ 0	<u>ear</u>
7. With re or oblig private	gation of at least one hur entity, private business,	Swers to Questions #5 and #6 above, is the dred thousand dollars (\$100,000) per year state government, recently a 12 and 15 and 15 and 16 above.	here a new or increased cost ar to a private individual,
two (2)	or more of those entitie	s combined? Yes No	
time of	filing the financial impa	by Ark. Code Ann. § 25-15-204(e)(4) to a ct statement. The written findings shall tent and shall include, without limitation	file written findings at the be filed simultaneously
In r and	atement of the rule's basesponse to the COVID asservices that required a ety of our clients.	is and purpose; 9 pandemic, the Department of Human Stational flexibility or changes to adapt to	Services identified programs o ensuring the health and
a ru <u>Thi</u>	ile is required by statute	es to address with the proposed rule, inclurent emergency rule expiring 7/29/21 and	
(3) a de	escription of the factual	evidence that:	

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 Not applicable
- (5) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;

 Not Applicable.
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The Agency continually monitors all rules to ensure we are achieving statutory and programmatic objectives.

Statement of Necessity and Rule Summary DAABHS COVID-19 Response Manual

Statement of Necessity

The rule is needed to render maximum assistance to the citizens of Arkansas so that the Division of Aging, Adult, and Behavioral Health Services (DAABHS) may continue to provide services to its clients between the expiration of the public health emergency through the end of the year. The temporary provisions amend certain rules and provide guidance, safeguarding DAABHS with adequate time to close out temporary measures that will no longer be needed in coming months without creating a financial risk for the state.

DAABHS identifies certain rules needing temporary revision and the necessity of continuing guidance to providers and clients so that services provided by the agency are available for the remainder of the year or through the national health emergency. The rule continues certain rule suspensions and issued guidance that began in March 2020. The provisions in the rule are temporary, expiring either on December 31, 2021, or upon the end of the federal national health emergency, as detailed in the rule.

Summary

DAABHS issues revisions, suspensions, and guidance in relation to certain rules. The affected areas and rules manuals affected are contained in the following chart.

Division	DAABHS Covid-19 Response Manual	Regular Manual
	Section number & Title	
DAABHS	211.000—Extension of Person Centered	ARChoices in Home Care Home and
	Service Plans ARChoices, Living Choices, and	Community-Based 2176 Waiver Medicaid
	PACE	Provider Manual, Living Choices Assisted Living
	* '	Medicaid Provider Manual, Program of All-
		Inclusive Care for the Elderly (PACE) Medicaid
		Provider Manual
DAABHS	212.000—ARChoices, Living Choices and PACE	ARChoices in Home Care Home and
	Manual –Suspension of Timelines for	Community-Based 2176 Waiver Medicaid
	Evaluation	Provider Manual, Living Choices Assisted Living
		Medicaid Provider Manual, Program of All-
		Inclusive Care for the Elderly (PACE) Medicaid
		Provider Manual
DAABHS	213.000—Living Choices Assisted Living	Living Choices Assisted Living Waiver
	Facilities Reimbursement Rate	
DAABHS	221.000—Outpatient Behavioral Health	Outpatient Behavorial Health Services (OBHS)
	Agencies Certified as Acute Crisis Units	Medicaid Provider Manual

Division of Aging, Adult, and Behavioral Health Services (DAABHS)

COVID-19 Response Manual

July 1, 2021

DAABHS COVID-19 RESPONSE CONTENTS

200.000	OVERVIEW
201.000	Authority
202.000	Purpose
203.000	Appeals
204.000	Severability
210.000	AGING AND ADULT
211.000	Extension of Person Centered Service Plans ARChoices, Living Choices, and PACE
212.000	ARChoices, Living Choices and PACE Manual –Suspension of Timelines for Evaluation
213.000	Living Choices Assisted Living Facilities Reimbursement Rate
220.000	BEHAVIORAL HEALTH
221 000	Outpatient Behavioral Health Agencies Certified as Acute Crisis Units

200.000 OVERVIEW

201.000 Authority

The following rules are duly adopted and promulgated by the Division of Aging, Adult, and Behavioral Health Services (DAABHS) Arkansas Department of Human Services (DHS) under the authority of Arkansas Code Annotated §§ 20-76-201, 20-77-107, 25-10-129, and 25-10-126.

Families First Coronavirus Response Act (Public Law 116-127 - March 18, 2020)

Coronavirus Aid, Relief, and Economic Security (CARES) Act (Public Law No. 116-136 – March 27, 2020)

202.000 Purpose

In response to the COVID-19 pandemic, DHS identified programs and services that required additional flexibility or changes to adapt to ensuring the health and safety of our clients. This manual details them so that DHS may render uninterrupted assistance and services to our clients.

203.000 Appeals

Appeal requests for the COVID-19 response policies must adhere to the policy set forth in the Medicaid Provider Manual Section 160.000 Administrative Reconsideration and Appeals which can be accessed at https://medicaid.mmis.arkansas.gov/Provider/Docs/all.aspx.

204.000 Severability

Each section of this manual is severable from all others. If any section of this manual is held to be invalid, illegal, or unenforceable, such determination shall not affect the validity of other sections in this manual and all such other sections shall remain in full force and effect. In such an event, all other sections shall be construed and enforced as if this section had not been included therein.

210.000 AGING AND ADULT

211.000 Extension of Person-Centered Service Plans -- ARChoices, Living Choices and PACE

The Person-Centered Service Plan (PCSP) serves to document the level of service need and is the official plan of care for those beneficiaries who have been found medically eligible for services.

Agency nurses should be able to extend PCSPs and authorizations based on review of current medical/functional needs. DAABHS nurses will complete an evaluation of the beneficiary's current needs and will extend the dates for qualifying beneficiaries, ensuring continued eligibility for services. PCSPs are living documents and are to be updated as goals and needs are met. During the extension period, the PCSP will continue to be updated to the level of current service needs based on continued phone contact with beneficiary.

The following rule provisions are suspended until December 31, 2021.

ARChoices: 212.312 which requires that a PCSP expiration date be 365 days from the

date of the DHS RN's signature of the AAS-9503, the ARChoices PCSP.

Living Choices: 211.150 The Independent Assessment Contractor RN performs an

assessment periodically (at least annually), and the Division of County
Operations re-determines level of care annually. The results of the level of
care determination and the re-evaluation are documented on form DHS-704.

212.200 Each Living Choices beneficiary will be evaluated at least annually by a DHS RN. The DHS RN evaluates the resident to determine whether a nursing home intermediate level of care is still appropriate and whether the plan of care

should continue unchanged or be revised.

PACE: 212.200 involving involuntary dismissal of a Program of All-Inclusive Care for

the Elderly (PACE) patient.

215.200 (B) and (C) require semi-annual and annual evaluations by

providers.

These services will be available until December 31, 2021.

212.000 ARChoices, Living Choices and PACE Manual –Suspension of Timelines for Evaluation

Families First Corona Virus Response Act requires states to maintain an individual eligibility for amount, duration, and scope of benefits during the public health emergency ArChoices, Living Choices and PACE clients who do not receive an evaluation within 365 days of their existing eligibility date would be transitioned to traditional Medicaid or lose access to care under these programs.

This rule is suspended to allow members who do not receive a timely evaluation to remain eligible for ARChoices, Living Choices and PACE.

DAABHS COVID-19 Response Manual

ARChoices 212.312 which requires functional eligibility be determined prior to the

expiration of financial and functional eligibility

Living Choices 211.150 which requires that an evaluation is completed annually by DHS RN

to help inform the determination of functional eligibility

PACE 212.200 which refers to involuntary dismissal of a PACE patient.

These services will be available until December 31, 2021.

213.000 Living Choices Assisted Living Facilities Reimbursement Rate

The rate reduction scheduled to occur January 1, 2021 will be suspended resulting in additional cost to the Medicaid program of \$4.36 dollars per client day.

220.000 BEHAVIORAL HEALTH

221.000

Outpatient Behavioral Health Agencies Certified as Acute Crisis Units.

DMS is suspending the Acute Crisis Unit benefit limits of 96 hours per encounter, one encounter per month, and 6 encounters per state fiscal year. The rule to be suspended is in Section 253.003 of the Outpatient Behavioral Health Services Provider Manual.

The allowable code for this rule suspension:

- Acute Crisis Unit
- H0018 U4
- Benefit Limits 96 hours or less per encounter, 1 encounter per month, 6 encounters per SFY

These services will be available until December 31, 2021.