EXHIBIT M

DEPARTMENT OF HUMAN SERVICES, DIVISION OF PROVIDER SERVICES & QUALITY ASSURANCE

<u>SUBJECT</u>: Waiver of Licensure Fees

DESCRIPTION:

Statement of Necessity

Act 725 of the 93rd General Assembly created the Workforce Expansion Act of 2021. The Act provides license fee waivers for individuals and applicants for licensure due to specified economic hardships.

Rule Summary

DPSQA amends the Rules for the Arkansas Long-Term Care Facility Nursing Assistant Training Program Manual and the Rules for Licensure of Nursing Home Administrators Manual to incorporate the requirements of Act 725. Act 725 waives initial filing fees, permit fees, and licensing fees for individuals and applicants meeting specified requirements: (a) receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, the Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program; (b) approved for unemployment within the last twelve (12) months; or (c) income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

The waiver of the initial fees does not include fees for: (a) a criminal background check; (b) an examination or a test; or (c) a medical or drug test. A signed consent form from the applicant may be required for verification of eligibility.

<u>PUBLIC COMMENT</u>: No public hearing was held on this proposed rule. The public comment period expired on April 9, 2022. The agency indicated that it received no public comments.

The proposed effective date is June 1, 2022.

FINANCIAL IMPACT: The agency indicated that this rule has a financial impact.

Per the agency, the estimated cost to implement this rule is \$717 for the current fiscal year and \$8,600 for the next fiscal year. The total estimated cost to state, county, and municipal government as a result of this rule is \$717 for the current fiscal year and \$8,600 for the next fiscal year.

LEGAL AUTHORIZATION: The Department of Human Services, Office of Long-Term Care¹ has the authority to inspect, regulate, and license long-term care facilities. Ark. Code Ann. § 20-10-203(a). The Office may promulgate rules "as it shall deem necessary or desirable to properly and efficiently carry out the purposes of" Title 20, Chapter 10 of the Arkansas Code, addressing long-term care facilities and services. This rule implements Act 725 of 2021. Act 725, sponsored by Senator Ben Gilmore, created the Workforce Expansion Act of 2021 and required waiver of initial occupational and professional licensure fees for certain individuals. The Act required licensing entities to promulgate rules as necessary for the Act's implementation. *See* Ark. Code Ann. § 17-5-105(2).

¹ The Office of Long-Term Care is located within the Division of Provider Services and Quality Assurance.

<u>QUESTIONNAIRE FOR FILING PROPOSED RULES AND REGULATIONS</u> <u>WITH THE ARKANSAS LEGISLATIVE COUNCIL</u>

DEPARTMENT/AGENCY	Department of Human Services			
DIVISION	Division of Provider Services and Quality Assurance			
DIVISION DIRECTOR	Martina Smith, J.D.			
CONTACT PERSON	Mac Golden			
ADDRESS	P. O. Box 1437, Slot S295 Little Rock, AR 72203-1437			
PHONE NO. 501-320-63	383 FAX NO. 501-404-4619 E-MAIL @dhs.arkansas.gov			
NAME OF PRESENTER A	T COMMITTEE MEETING Martina Smith, J.D.			
PRESENTER E-MAIL	Iartina.Smith@dhs.arkansas.gov			
 C. If you have a method of i of this Rule" below. D. Submit two (2) copies of the profession of two (2) copies of the profession of two (2) copies and the profession of two Administrative Arkansas Leg. 	ion <u>completely</u> using layman terms. You may use additional sheets, if ndexing your rules, please give the proposed citation after "Short Title this questionnaire and financial impact statement attached to the front coposed rule and required documents. Mail or deliver to: or-Rice e Rules Review Section islative Council fislative Research Mall, 5 th Floor			

1. What is the short title of the	is rule? <u>Waiver of Licensure Fees</u>			
2. What is the subject of the p	proposed rule? See Attached.			
	ply with a federal statute, rule, or regulation? Yes No No ederal rule, regulation, and/or statute citation.			
4. Was this rule filed under th	e emergency provisions of the Administrative Procedure Act?			
If yes, what is the effective	date of the emergency rule?			
When does the emergency	rule expire?			

Will this emergency rule be promulgated under the permanent provisions of the Administrative Procedure Act?

Yes No

5. Is this a new rule? Yes No X If yes, please provide a brief summary explaining the regulation.

Does this repeal an existing rule? Yes No No If yes, a copy of the repealed rule is to be included with your completed questionnaire. If it is being replaced with a new rule, please provide a summary of the rule giving an explanation of what the rule does.

Is this an amendment to an existing rule? Yes No If yes, please attach a mark-up showing the changes in the existing rule and a summary of the substantive changes. Note: The summary should explain what the amendment does, and the mark-up copy should be clearly labeled "mark-up."

See attached.

- Cite the state law that grants the authority for this proposed rule? If codified, please give the Arkansas Code citation. <u>Arkansas Code §§ 4-25-110, 17-4-105, 20-10-203, 20-10-701, 20-76-201, 20-77-107, and 25-10-129.</u>
- 7. What is the purpose of this proposed rule? Why is it necessary? See Attached.
- Please provide the address where this rule is publicly accessible in electronic form via the Internet as required by Arkansas Code § 25-19-108(b).

https://humanservices.arkansas.gov/do-business-with-dhs/proposed-rules/

9. Will a public hearing be held on this proposed rule? Yes No X If yes, please complete the following:

Date:	
Time:	
Place.	,

- 10. When does the public comment period expire for permanent promulgation? (Must provide a date.) April 9, 2022
- 11. What is the proposed effective date of this proposed rule? (Must provide a date.)

June 1, 2022

12. Please provide a copy of the notice required under Ark. Code Ann. § 25-15-204(a), and proof of the publication of said notice. <u>See Attached.</u>

- 13. Please provide proof of filing the rule with the Secretary of State as required pursuant to Ark. Code Ann. § 25-15-204(e). See Attached.
- 14. Please give the names of persons, groups, or organizations that you expect to comment on these rules? Please provide their position (for or against) if known. <u>Unknown</u>

Revised June 2019

NOTICE OF RULE MAKING

The Director of the Division of Provider Services and Quality Assurance of Human Services announces for a public comment period of thirty (30) calendar days a notice of rulemaking for the following proposed rule under one or more of the following chapters, subchapters, or sections of the Arkansas Code: §§4-25-110, 17-4-105, 20-10-203, 20-10-701, 20-76-201, 20-77-107, and 25-10-129.

Effective June 1, 2022:

The Director of the Division of Provider Services and Quality Assurance (DPSQA) amends the following manuals to comply with Act 725 of the 93rd General Assembly: Rules for Licensure of Nursing Home Administrators in Arkansas and the Rules for the Arkansas Long Term Care Facility Nursing Assistant Training Program. Act 725 creates the Workforce Expansion Act of 2021, which allows fee waivers for certain individuals. The manuals are revised to provide for the fee waivers identified in the Act.

The proposed rule is available for review at the Department of Human Services (DHS) Office of Rules Promulgation, 2nd floor Donaghey Plaza South Building, 7th and Main Streets, P. O. Box 1437, Slot S295, Little Rock, Arkansas 72203-1437. You may also access and download the proposed rule at <u>https://humanservices.arkansas.gov/do-business-with-dhs/proposed-rules/</u>. Public comments must be submitted in writing at the above address or at the following email address: <u>ORP@dhs.arkansas.gov</u>. All public comments must be received by DHS no later than April 9, 2022. Please note that public comments submitted in response to this notice are considered public documents. A public comment, including the commenter's name and any personal information contained within the public comment, will be made publicly available and may be seen by various people.

If you need this material in a different format, such as large print, contact the Office of Rules Promulgation at 501-396-6428.

The Arkansas Department of Human Services is in compliance with Titles VI and VII of the Civil Rights Act and is operated, managed and delivers services without regard to religion, disability, political affiliation, veteran status, age, race, color or national origin. 4502035775

Martina Smith, Director Division of Provider Services and Quality Assurance

FINANCIAL IMPACT STATEMENT

PLEASE ANSWER ALL QUESTIONS COMPLETELY

DEPA	EPARTMENT Department of Human Services					
DIVIS	Division of Provider Services and Quality Assurance/Shared Services					S
PERS	SON COMPI	LETING THI	S STATEMEN	T Rhonda Williams		
TELF	EPHONE 501	-396-6165	FAX	EMAIL: Rhono	la.Williams@	dhs.arkansas.gov
To co State	omply with A ment and file	rk. Code Ann. two copies wi	§ 25-15-204(e) th the questionn	, please complete the follow aire and proposed rules.	ving Financia	l Impact
SHO RUL	RT TITLE (E	OF THIS	Waiver of L	icensure Fees		
1. D	oes this prop	osed, amended	l, or repealed ru	le have a financial impact?	Yes 🖂	No 🗌
e	conomic, or c	ther evidence		nable scientific, technical, a available concerning the o the rule?	Yes 🖂	No 🗌
			atives to this rul costly rule cons	le, was this rule determined idered?	Yes 🖂	No 🗌
If	f an agency is	proposing a n	nore costly rule,	please state the following:		
				e costly rule justify its addit	ional cost;	
	o) The reaso N/A	on for adoption	n of the more co	stly rule;	35	
		the more cost e explain; and		on the interests of public hea	alth, safety, c	r welfare, and if
	d) Whether explain. N/A	the reason is v	within the scope	of the agency's statutory at	thority; and	if so, please
4. If	the purpose c	of this rule is to	implement a fed	eral rule or regulation, please	state the follo	owing:
(8	a) What is t	he cost to imp	lement the feder	ral rule or regulation?		
Curr	ent Fiscal Y	<u>ear</u>		Next Fiscal Year		

General Revenue	\$0	
Federal Funds	\$0	
Cash Funds	0	
Special Revenue	0	

General Revenue	\$0
Federal Funds	\$0
Cash Funds	0
Special Revenue	0

Revised June 2019

Other (Identify)	0	Other (Identify) $\overline{0}$	
Total	\$0	Total \$0	
(b) What is t	he additional cost of the state r	ule?	damada ja gity (2)
Current Fisca	al Year	Next Fiscal Year	
General Reven Federal Funds Cash Funds Special Reven Other (Identify Total	\$0 0 ue 0	General Revenue Federal Funds Cash Funds Special Revenue Other (Identify) Total	\$0 \$0 0 0 \$8,600.00 \$8,600.00
5. What is the tota proposed, amen they are affected	l estimated cost by fiscal year t ded, or repealed rule? Identify d.	o any private individual, entit the entity(ies) subject to the p	y and business subject to the proposed rule and explain how
Current Fiscal Ye	ear	<u>Next Fiscal Year</u> \$ 0	statutory

6. What is the total estimated cost by fiscal year to state, county, and municipal government to implement this rule? Is this the cost of the program or grant? Please explain how the government is affected.

Current Fiscal Year	Next Fiscal Year
\$ _717.00	\$ _8,600.00

7. With respect to the agency's answers to Questions #5 and #6 above, is there a new or increased cost or obligation of at least one hundred thousand dollars (\$100,000) per year to a private individual, private entity, private business, state government, county government, municipal government, or to two (2) or more of those entities combined?

Yes [] N	οX

If YES, the agency is required by Ark. Code Ann. § 25-15-204(e)(4) to file written findings at the time of filing the financial impact statement. The written findings shall be filed simultaneously with the financial impact statement and shall include, without limitation, the following:

(1) a statement of the rule's basis and purpose; N/A

- (2) the problem the agency seeks to address with the proposed rule, including a statement of whether a rule is required by statute; N/A
- (3) a description of the factual evidence that:
 - (a) justifies the agency's need for the proposed rule; and
 - (b) describes how the benefits of the rule meet the relevant statutory objectives and justify the rule's costs; N/A

- (4) a list of less costly alternatives to the proposed rule and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule; N/A
- (5) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule; N/A
- (6) a statement of whether existing rules have created or contributed to the problem the agency seeks to address with the proposed rule and, if existing rules have created or contributed to the problem, an explanation of why amendment or repeal of the rule creating or contributing to the problem is not a sufficient response; and N/A
- (7) an agency plan for review of the rule no less than every ten (10) years to determine whether, based upon the evidence, there remains a need for the rule including, without limitation, whether:
 - (a) the rule is achieving the statutory objectives;
 - (b) the benefits of the rule continue to justify its costs; and
 - (c) the rule can be amended or repealed to reduce costs while continuing to achieve the statutory objectives. N/A

Statement of Necessity and Rule Summary

Licensure Fee Waivers

Statement of Necessity:

Act 725 of the 93rd General Assembly created the Workforce Expansion Act of 2021. The Act provides license and fee waivers for individuals and applicants for licensure due to specified economic hardships.

Summary:

DPSQA amends the Rules for the Arkansas Long Term Care Facility Nursing Assistant Training Program Manual and the Rules for Licensure of Nursing Home Administrators Manual to incorporate the requirements of Act 725. Act 725 waives initial filing fees, permit fees, and licensing fees for individuals and applicants meeting specified requirements: (a) receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, the Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program; (b) approved for unemployment within the last twelve (12) months; or (c) income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

The waiver of the initial fee does not include fees for: (a) a criminal background check; (b) an examination or a test; or (c) a medical or drug test. A signed consent form from the applicant may be required for verification of eligibility.



Arkansas Department of Health and Human Services

Division of Medical Services Office of Long Term Care

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01/01/202006/01/2022

Authority

The following Rules for the Licensure of Nursing Home Administrators are duly adopted and promulgated by the Arkansas Department of Health and-Human Services, Office of Long Term Care, pursuant to the authority expressly conferred by Title 20-10-203 (b) of the Arkansas Code.

Preface

These rules have been prepared for the purpose of establishing nursing home administrator competency as well as criterion for the licensure of nursing home administrators. There exists a relationship between the quality of care and quality of life for residents in a nursing home and the knowledge, skills, and abilities of the nursing home's administrator. This relationship becomes

increasingly apparent as nursing home administrators attempt to implement new and often complex standards of resident care services so that the facilities can participate in the full continuum of care.

The rules are subject to periodic revisions as new knowledge becomes available that will more fully establish the level of competency necessary for effective nursing home administration.

Rules are limited in their ability to set forth all the attributes necessary for quality administration. Administrators of nursing homes have a responsibility beyond the minimum standards detailed here to continue to enhance their education, experience, and professional growth.

The end result of such enhancement will be the achievement of optimum nursing home resident care.

01/01/202006/01/2022

Rules for the Licensure of Nursing Home Administrators in Arkansas (01/01/2020)

Section III — Licensure

A. LICENSURE REQUIREMENT

No person shall administer, manage, supervise, or be in general administrative charge of a nursing home unless he or she is a licensed nursing home administrator in active status. No nursing home within the State shall operate except under the supervision of a licensed administrator. No administrator shall manage more than one nursing home.

B. APPLICATION FOR LICENSURE

Applicants for licens<u>ur</u>e shall file applications under oath with the Office-<u>Department</u>, upon forms prescribed by the Office-<u>Department</u> (Form DMS-7790) and shall pay the required licens<u>ur</u>e fee, as outlined in Ark. Code Ann. §20-10-404. <u>The application and fee shall be mailed to the Department at the address provided</u> <u>by the Department</u>. If the application is approved, the applicant has eighteen (18) months from the date of approval, in which to become licensed. <u>HOne-half of the</u> <u>application licensure</u> fee shall be refunded to the applicant if <u>the Department</u> <u>denies</u> licens<u>ure</u> is denied-because (a) the application is not approved, (b) the applicant does not pass the exams, or (c) any other reason deemed appropriate by the OfficeDepartment.

Pursuant to Ark. Code Ann. § 17-54-104, individuals may be granted a licensing waiver if they have been receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, the Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program; or they were approved for unemployment within the last twelve (12) months; or they have an income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

The waiver of the initial fee does not include fees for:

Rules for the Licensure of Nursing Home Administrators in Arkansas (01/01/2020)

- A criminal background check;
- An examination or a test; or
- A medical or drug test.

A signed consent form from the applicant may be required for verification of eligibility.

NOTE: DHS does not currently have an initial fee. In the event that DHS requires an initial fee, the aforementioned statute would apply and those individuals would not be responsible for the initial fee.

NOTE: The application and fee shall be sent by Certified Mail to the addressprovided by the Office. Agency #016.06

Rules for the

Arkansas Long Term Care Facility

Nursing Assistant Training Program

Arkansas Department of Human Services Division of Medical Services Office of Long Term Care 1992 (Revised January June 01, 20202022)

Section VII REQUIREMENTS FOR TESTING EXAMINATION AND CERTIFICATION

A. Transition

The initial implementation of these training and testing examination requirements have covered three basic phases:

1. Deemed Equivalence Waivers -

A nursing assistant shall be deemed to have satisfied the requirement of completing a training and competency <u>evaluation examination program</u> approved by the State if the nursing assistant:

a. Completed a program that offered a minimum of <u>sixty (60)</u> hours of nursing assistant training before July 1, 1989 and if such received before July 1, 1989 up to <u>fifteen (15)</u> hours of supervised and practical nursing assistant training or regular inservice nursing assistant education (initial training must be at least <u>seventy-five (75)</u> hours);-or

- b. Completed a course of at least <u>one hundred (100)</u> hours of nursing assistant training and was found competent (whether <u>or not</u> by the State <u>or not</u>) before January 1, 1989; or
- c. Has served as a nursing assistant at one (1) or more facilities of the same employer in the State for at least twenty-four (24) consecutive months before December 19, 1989.

Individuals will not qualify for these waivers if they have not provided nursing or nursing-related services for a period of <u>twenty-four (24)</u> months or longer since completing training. They will be required to complete a new training program and state <u>test-examination</u> to obtain current certification.

Facilities who wish to obtain certification for the abovedescribed above-described individuals should submit to <u>OLTC the</u> <u>DepartmentDepartment</u> Form DMS-798, Interstate Transfer Form, with attached copies of documents <u>or</u> /certificates verifying course completion, and the number of hours in <u>the</u> course, <u>etc</u>.

. Employment status as of July 1, 1989 -

All individuals working as nursing assistants in Arkansas nursing facilities as of July 1, <u>19891989</u>, were allowed to become certified by passing the state <u>competency testexamination</u> but were not required to complete the "formal" 75 hour training course.

This phase was completed by October 1, 1990 and does not apply

2.

thereafter. Therefore, all individuals must now complete the <u>ninety-</u> 90-hour training requirements to qualify to take the state testexamination regardless of past employment status on July 1, 1989.

3. July 1, 1989 - Ongoing -

Effective July 1, <u>19891989</u>, a facility must not use any individual working in the facility as a nursing assistant for more than four (4) months (<u>one</u> <u>hundred twenty (120)</u> calendar days) unless that individual has successfully completed a training program of competency evaluation <u>examination</u>, approved by the <u>Office of Long Term CareDepartment</u>, as described in these rules.

B. Examination

1. The Department or its appointed agency shall be responsible for administering the competency evaluation/examination. The exam shall be based upon the training curriculum requirements specified in the LTCF Nursing Assistant Training Curriculum Guide.

2. The examination will be in English. <u>Translation of this examination will</u> be offered, if needed. Additional accommodations can be made by the Department or contractor based on a documented need; however, an additional fee may be required.

3. The competency examination shall consist of two (2) components, a written (or oral) exam and a skills demonstration. Each <u>test examination</u> candidate will be allowed to choose between a written or oral exam. The oral examination will be read from a prepared text in a neutral manner.

4. The written <u>or</u> /oral component shall be developed from a pool of testexamination questions, only a portion of which is <u>are</u> used in <u>any oneeach</u> exam. The skills demonstration shall consist of a demonstration of five (5) randomly selected items drawn from a pool of tasks ranked according to difficulty.

5. The skills demonstration component will be performed in a facility (which has not been disqualified by criteria specified in Section V, item B.) or laboratory setting similar to the setting in which the individual will function.

6. The skills demonstration will be administered and evaluated by a registered nurse (RN) with at least one (1) year experience in providing care for the elderly or chronically ill of any age.

7. The skills demonstration component may be proctored by facility or training site personnel (RNs as described above) if secure, standardized, and scored by the<u>testing contractor agency</u> approved by the Department. "Proctoring" will not be approved in facilities subject to prohibitions specified in Section V

(item B).

8. To complete the competency <u>evaluation examination</u> successfully, an individual must pass both the written (or oral) examination and the skills demonstration. If an individual does not complete the <u>evaluation examination</u> satisfactorily, they will be advised of areas which <u>he/shethey</u> did not pass and their right to take the <u>test examination</u> three (3) times.

9. All test-candidates will be allowed up to three (3) opportunities to successfully complete the examination. Failure after three (3) attempts will require re-training to qualify for further testexaminationing opportunities. A maximum time limit of twelve (12) months shall be imposed on an individual to complete the test examination. Verification of new re-training will be required after this 12-month limit, for further testing examination opportunities.

10. Effective upon notification of testexamination results, any person who has failed the competency evaluation examination (either the written, \pm oral, or skills portion) after three (3) attempts is prohibited from providing nursing services to residents in a nursing facility. However, based on the program rules, these individuals may maintain their employment status if they re-enroll in a new training program. They would be required to follow the program implementation requirements of completing the first sixteen (16) hours (Part I) training prior to direct resident contact and can only be assigned to job duties thereafter in which they have been "checked- off" as competent to perform as they complete the remainder of the full ninety (90) hours of training. Upon successful completion of their training, they should be scheduled for the next available competency examination.

11. All individuals who successfully complete the <u>competency</u>-examination shall be placed on the CNA registry and issued a state certificate. Information on the registry shall be made available for public inquiry (see Section VIII).

C. <u>Test-Examination Fees</u>, Dates, and Locations, and Fees

- The Department does not require an initial fee for this occupational license; however, there is a fee to take the state examination. The amount of the examination fee will be announced in a timely manner by the Department or designated contractor.
- If there were to be an initial fee, per Arkansas Code Ann §17-5-104, the following individuals are not required to pay an initial fee for this license:
 - a. An individual receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program;-or
 - b. An individual who was approved for unemployment within the last twelve (12) months; or

- c. An individual who has an income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.
- 3. The waiver of the initial fee does not include fees for:
 - a. A criminal background check:
 - b. An examination or a test; or
 - c. A medical or drug test.
- 4. Testing will be made available The examination will be given at multiple sites geographically dispersed throughout the state. Schedules of times, locations, and registration requirements will be announced in a timely manner by the Department or designated testing agent contractor.
- 5. At the option of the NA, the competency <u>evaluation examination</u> (both written. 4 oral, and skills components) may be administered in the facility at which the NA is (or will be) employed (unless the facility is disqualified by the Department under criteria specified in Section V, item B).
- 6. Each test-candidate must have appropriate verification of completion of the training requirements. This will be in the form of a "certificate of completion" from an approved training program or other acceptable documents (see item D of this section and Section IV(B) of these rules).
- 7. The Department will be responsible to pay the test examination fee for individuals who are employed by a Medicaid certified nursing facility or those individuals that have a commitment ("letter of intent" as defined in Section X (A) (2) of these rules) to be employed in a Medicaid certified nursing facility. Letters of intent to hire from Medicaid certified nursing facilities must be dated within twelve (12) months immediately preceding the date of the application to take the test examination. Independent test examination candidates who are taking the competency test examination without an employment connection to a long termlongterm care facility will be responsible to pay their own test examination fee. In accordance with 42 CFR § 483.154, no nurse aide who is employed by, or who has received an offer of employment from, a facility on the date on which the aide begins a nurse aide competency examination program may be charged for any portion of the program.
 - If an individual who is not employed, or does not have an offer to be employed, as a nurse aide becomes employed by, or receives an offer of employment from, a facility not later than twelve (12) months after completing a nurse aide training and competency examination program, the State must provide for the reimbursement of costs incurred in completing the program on a pro rata basis during the period in which the individual is employed as a nurse aide.

- 8. There will be a fee charged to take the state competency evaluation. The amount of the fee will be announced in a timely manner by the Department or designated testing agent.
- 8. The Department will be responsible to pay the test fee for individuals whe are employed by a Medicaid certified nursing facility or those individuals that have a commitment ("letter of intent" as defined in Section X (A) (2) of these rules) to be employed in a Medicaid certified nursing facility. Letters of intent to hire from Medicaid certified nursing facilities must be dated within 12 months immediately preceding the date of the application to take the test. Independent test candidates who are taking the competency test without an employment connection to a long term-care facility will be responsible to pay their own test fee.

D. <u>Candidate Qualifications</u>

The following list identifies those individuals who qualify for the state competency exam.

Note: Individuals listed on the LTCF Employment Clearance Registry, with a disqualification status due to ana substantiated administrative finding of abuse, neglect, misappropriation of resident property or a disqualifying criminal record in accordance with Ark. Code Ann. § 20-38-101 et seq. shall not be eligible to take the competency examination.

- 1. Nursing assistants who were trained in <u>approved</u> non-facility programs (for example: career colleges, Vo-Tech schools, <u>or</u> proprietary schools, etc.) after January1, 1989.
- 2. Nursing assistants who were trained in **approved** facility (nursing homes) programs after July 1, 1989.
 - 3. RN or LPN students who have finished the basic nursing course (for example: Introduction to Nursing, or Fundamentals of Nursing, etc.). The individual must provide a copy of their school transcript, or /documentation showing successful completion of the basic nursing course, in order toto qualify to take the state competency testexamination.
 - 4. Registered nurses or licensed practical nurses that have had disciplinary action resulting in suspension, <u>revocationrevocation</u>, or voluntary surrender of license due to disciplinary action, shall not be allowed an exemption to training or be allowed to challenge the state <u>competency</u> examination.
- 5. Home health aides who have met appropriate federal training and/or

testing examination requirements for HHA certification. Verification must show completion of a minimum of <u>seventy-five (75)</u> hours training and/or federal testing requirements as a home health aide. This provision does not apply to "personal care aides" as their trainingrequirements of <u>forty (40)</u> hours does not meet the LTCF Nursing Assistant Training Program's <u>ninety (90)</u> hours or curriculum content.

- 6. Individuals from other states who can verify completion of a state approved geriatric nursing assistant training program but who were not tested and registered. (If registered in the other state, see Section VIII for reciprocity transfers without further testingexamination.) Verification of course completion rests with the individual and must be submitted to OLTC the DHS designated contractor for approval to take the Arkansas competency testexamination.
- 7. Nursing assistants whose certification has become inactive based on the recertification requirements (see Section VIII, item D.). These individuals shall be required to be retested for recertification. Permission for retesting shall require an "admission slip" obtained from the testing examination agency prior to_the specified test examination date.

All other persons trained in programs that have not received approval from the Department as a training provider shall not qualify and shall not be allowed to take the examination. Such programs may include hospitals, emergency medical technicians, medical assistant programs, personal care aides, correspondence courses, independent study. Or on the job training. Or /in-service training. as they are not acceptable in lieu of the approved training program.



Arkansas Department of Human ServicesDivision of

Medical Services Office of Long Term Care

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06/01/2022

Authority

The following Rules for the Licensure of Nursing Home Administrators are duly adopted and promulgated by the Arkansas Department of Human Services, Office of Long Term Care, pursuant to the authority expressly conferred by Title 20-10-203 (b) of the Arkansas Code.

Preface

These rules have been prepared for the purpose of establishing nursing home administrator competency as well as criterion for the licensure of nursing home administrators. There exists a relationship between the quality of care and quality of life for residents in a nursing home and the knowledge, skills, and abilities of the nursing home's administrator. This relationship becomes

increasingly apparent as nursing home administrators attempt to implement new and often complex standards of resident care services so that the facilities can participate in the full continuum of care.

The rules are subject to periodic revisions as new knowledge becomes available that will more fully establish the level of competency necessary for effective nursing home administration.

Rules are limited in their ability to set forth all the attributes necessary for quality administration. Administrators of nursing homes have a responsibility beyond the minimum standards detailed here to continue to enhance their education, experience, and professional growth.

The end result of such enhancement will be the achievement of optimum nursing home resident care.

06/01/2022

Rules for the Licensure of Nursing Home Administrators in Arkansas (01/01/2020)

Section III — Licensure

A. LICENSURE REQUIREMENT

No person shall administer, manage, supervise, or be in general administrative charge of a nursing home unless he or she is a licensed nursing home administrator in active status. No nursing home within the State shall operate except under the supervision of a licensed administrator. No administrator shall manage more than one nursing home.

B. APPLICATION FOR LICENSURE

Applicants for licensure shall file applications under oath with the Department, upon forms prescribed by the Department (Form DMS-7790) and shall pay the required licensure fee, as outlined in Ark. Code Ann. §20-10-404. The application and fee shall be mailed to the Department at the address provided by the Department. If the application is approved, the applicant has eighteen (18) months from the date of approval, to become licensed. Half of the licensure fee shall be refunded to the applicant if the Department denies licensure because (a) the application is not approved, (b) the applicant does not pass the exams, or (c) any other reason deemed appropriate by the Department.

Pursuant to Ark. Code Ann. § 17-5-104, individuals may be granted a licensing waiver if they have been receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, the Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program; or they were approved for unemployment within the last twelve (12) months; or they have an income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

The waiver of the initial fee does not include fees for:

- A criminal background check;
- An examination or a test; or
- A medical or drug test.

A signed consent form from the applicant may be required for verification of eligibility.

Agency #016.06

Rules for the

Arkansas Long Term Care Facility

Nursing Assistant Training Program

Arkansas Department of Human Services Division of Medical Services Office of Long Term Care 1992 (Revised June 01, 2022)

Section VII REQUIREMENTS FOR EXAMINATION AND CERTIFICATION

A. Transition

The initial implementation of these training and examination requirements have covered three basic phases:

1. Deemed Equivalence Waivers -

A nursing assistant shall be deemed to have satisfied the requirement of completing a training and competency examination program approved by the State if the nursing assistant:

- a. Completed a program that offered a minimum of sixty (60) hours of nursing assistant training before July 1, 1989 and if such received before July 1, 1989 up to fifteen (15) hours of supervised and practical nursing assistant training or regular inservice nursing assistant education (initial training must be at least seventy-five (75) hours);
- b. Completed a course of at least one hundred (100) hours of nursing assistant training and was found competent (whether by the State or not) before January 1, 1989; or
- c. Has served as a nursing assistant at one (1) or more facilities of the same employer in the State for at least twenty-four (24) consecutive months before December 19, 1989.

Individuals will not qualify for these waivers if they have not provided nursing or nursing-related services for a period of twenty-four (24) months or longer since completing training. They will be required to complete a new training program and state examination to obtain current certification.

Facilities who wish to obtain certification for the above-described individuals should submit to the Department Form DMS-798, Interstate Transfer Form, with attached copies of documents or certificates verifying course completion, and the number of hours in the course.

Employment status as of July 1, 1989 -

All individuals working as nursing assistants in Arkansas nursing facilities as of July 1, 1989, were allowed to become certified by passing the state examination but were not required to complete the "formal" 75 hour training course.

This phase was completed by October 1, 1990 and does not apply thereafter. Therefore, all individuals must now complete the ninety-

2.

hour training requirements to qualify to take the state examination regardless of past employment status on July 1, 1989.

3. July 1, 1989 - Ongoing -

Effective July 1, 1989, a facility must not use any individual working in the facility as a nursing assistant for more than four (4) months (one hundred twenty (120) calendar days) unless that individual has successfully completed a training program and competency examination, approved by the Department, as described in these rules.

B. Examination

1. The Department or its appointed agency shall be responsible for administering the competency examination. The exam shall be basedupon the training curriculum requirements specified in the LTCF Nursing Assistant Training Curriculum Guide.

2. The examination will be in English. Translation of this examination will be offered, if needed. Additional accommodations can be made by the Department or contractor based on a documented need; however, an additional fee may be required.

3. The competency examination shall consist of two (2) components, a written (or oral) exam and a skills demonstration. Each examination candidate will be allowed to choose between a written or oral exam. The oral examination will be read from a prepared text in a neutral manner.

4. The written or oral component shall be developed from a pool of examination questions, only a portion of which are used in each exam. The skills demonstration shall consist of a demonstration of five (5) randomly selected items drawn from a pool of tasks ranked according to difficulty.

5. The skills demonstration component will be performed in a facility (which has not been disqualified by criteria specified in Section V, item B.) or laboratory setting similar to the setting in which the individual will function.

6. The skills demonstration will be administered and evaluated by a registered nurse (RN) with at least one (1) year experience in providing care for the elderly or chronically ill of any age.

7. The skills demonstration component may be proctored by facility or training site personnel (RNs as described above) if secure, standardized, and scored by the contractor approved by the Department. "Proctoring" will not be approved in facilities subject to prohibitions specified in Section V (item B).

8. To complete the competency examination successfully, an individual must pass both the written (or oral) examination and the skills demonstration. If

an individual does not complete the examination satisfactorily, they will be advised of areas which they did not pass and their right to take the examination three (3) times.

9. All candidates will be allowed up to three (3) opportunities to successfully complete the examination. Failure after three (3) attempts will require re-training to qualify for further examination opportunities. A maximum time limit of twelve (12) months shall be imposed on an individual to complete the examination. Verification of new re-training will be required after this 12-month limit, for further examination opportunities.

10. Effective upon notification of examination results, any person who has failed the competency examination (either the written, oral, or skills portion) after three (3) attempts is prohibited from providing nursing services to residents in a nursing facility. However, based on the program rules, these individuals may maintain their employment status if they re-enroll in a new training program. They would be required to follow the program implementation requirements of completing the first sixteen (16) hours (Part I) training prior to direct resident contact and can only be assigned to job duties thereafter in which they have been "checked- off" as competent to perform as they complete the remainder of the full ninety (90) hours of training. Upon successful completion of their training, they should be scheduled for the next available competency examination.

11. All individuals who successfully complete the examination shall be placed on the CNA registry and issued a state certificate. Information on the registry shall be made available for public inquiry (see Section VIII).

C. <u>Examination Fees, Dates, and Locations</u>

2.

a.

- 1. The Department does not require an initial fee for this occupational license; however, there is a fee to take the state examination. The amount of the examination fee will be announced in a timely manner by the Department or designated contractor.
 - If there were to be an initial fee, per Arkansas Code Ann §17-5-104, the following individuals are not required to pay an initial fee for this license:
 - An individual receiving assistance through the Arkansas Medicaid Program, the Supplemental Nutrition Assistance Program, the Special Supplemental Nutrition Program for Women, Infants, and Children, Temporary Assistance for Needy Families Program, or the Lifeline Assistance Program;
 - b. An individual who was approved for unemployment within the last twelve (12) months; or
 - c. An individual who has an income that does not exceed two hundred percent (200%) of the federal poverty income guidelines.

- 3. The waiver of the initial fee does not include fees for:
 - a. A criminal background check;
 - b. An examination or a test; or
 - c. A medical or drug test.
- 4. The examination will be given at multiple sites geographically dispersed throughout the state. Schedules of times, locations, and registration requirements will be announced in a timely manner by the Department or designated contractor.
- 5. At the option of the NA, the competency examination (both written, oral, and skills components) may be administered in the facility at which the NA is (or will be) employed (unless the facility is disqualified by the Department under criteria specified in Section V, item B).
- 6. Each candidate must have appropriate verification of completion of the training requirements. This will be in the form of a "certificate of completion" from an approved training program or other acceptable documents (see item D of this section and Section IV(B) of these rules).
- 7. The Department will be responsible to pay the examination fee for individuals who are employed by a Medicaid certified nursing facility or those individuals that have a commitment ("letter of intent" as defined in Section X (A) (2) of these rules) to be employed in a Medicaid certified nursing facility. Letters of intent to hire from Medicaid certified nursing facilities must be dated within twelve (12) months immediately preceding the date of the application to take the examination. Independent examination candidates who are taking the competency examination without an employment connection to a long-term care facility will be responsible to pay their own examination fee. In accordance with 42 CFR § 483.154, no nurse aide who is employed by, or who has received an offer of employment from, a facility on the date on which the aide begins a nurse aide competency examination program may be charged for any portion of the program.
 - If an individual who is not employed, or does not have an offer to be employed, as a nurse aide becomes employed by, or receives an offer of employment from, a facility not later than twelve (12) months after completing a nurse aide training and competency examination program, the State must provide for the reimbursement of costs incurred in completing the program on a pro rata basis during the period in which the individual is employed as a nurse aide.

8.

The following list identifies those individuals who qualify for the state competency exam.

Note: Individuals listed on the LTCF Employment Clearance Registry, with a disqualification status due to a substantiated administrative finding of abuse, neglect, misappropriation of resident property or a disqualifying criminal record in accordance with Ark. Code Ann. § 20-38-101 et seq, shall not be eligible to take the competency examination.

- 1. Nursing assistants who were trained in **approved** non-facility programs (for example: career colleges, Vo-Tech schools, or proprietary schools) after January1, 1989.
- 2. Nursing assistants who were trained in **approved** facility (nursing homes) programs after July 1, 1989.

3. RN or LPN students who have finished the basic nursing course (for example: Introduction to Nursing, or Fundamentals of Nursing). The individual must provide a copy of their school transcript, or documentation showing successful completion of the basic nursing course, to qualify to take the state competency examination.

- 4. Registered nurses or licensed practical nurses that have had disciplinary action resulting in suspension, revocation, or voluntary surrender of license due to disciplinary action, shall not be allowed an exemption to training or be allowed to challenge the state examination.
- 5. Home health aides who have met appropriate federal training or examination requirements for HHA certification. Verification must show completion of a minimum of seventy-five (75) hours training or federal testing requirements as a home health aide. This provision does not apply to "personal care aides" as their trainingrequirements of forty (40) hours does not meet the LTCF Nursing Assistant Training Program's ninety (90) hours or curriculum content.

Individuals from other states who can verify completion of a state approved geriatric nursing assistant training program but who were not tested and registered. (If registered in the other state, see Section VIII for reciprocity transfers without further examination.) Verification of course completion rests with the individual and must be submitted to the DHS designated contractor for approval to take the Arkansas competency examination.

Nursing assistants whose certification has become inactive based on the recertification requirements (see Section VIII, item D.). These individuals shall be required to be retested for recertification. Permission for retesting shall require an "admission slip" obtained from the examination agency prior to the specified examination date.

7.

6.

All other persons trained in programs that have not received approval from the Department as a training provider shall not qualify and shall not be allowed to take the examination. Such programs may include hospitals, emergency medical technicians, medical assistant programs, personal care aides, correspondence courses, independent study, on-the-job training, or in-service training, as they are not acceptable in lieu of the approved training program.

	Stricken language would be deleted from and underlined language would be added to present law. Act 725 of the Regular Session
1	State of Arkansas As Engrossed: \$3/10/21
2	93rd General Assembly A Bill
3	Regular Session, 2021 SENATE BILL 153
4	
5	By: Senators Gilmore, B. Ballinger, Beckham, Bledsoe, B. Davis, Flippo, T. Garner, K. Hammer, Hester,
6	B. Johnson, D. Sullivan, C. Tucker, D. Wallace
7	By: Representatives Ray, Beaty Jr., M. Berry, Boyd, Brooks, Brown, Furman, Haak, McCollum,
8	Underwood, Wardlaw
9	
10	For An Act To Be Entitled
11	AN ACT TO CREATE THE WORKFORCE EXPANSION ACT OF 2021;
12	AND FOR OTHER PURPOSES.
13	
14	
15	Subtitle
16	TO CREATE THE WORKFORCE EXPANSION ACT OF
17	2021.
18	
19	
20	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:
21	
22	SECTION 1. Arkansas Code Title 4, Chapter 25, Subchapter 1, is amended
23	to add an additional section to read as follows:
24	4-25-110. Fee waiver for certain individuals.
25	(a) Notwithstanding any law to the contrary, the initial filing fees,
26	permit fees, and licensing fees associated with the formation of a business
27	in this state shall be waived for applicants who meet the requirements in the
28	Workforce Expansion Act of 2021, § 17-4-101 et seq.
29	(b) Appropriate state entities shall:
30	(1) Publish notice of the fee waiver on:
31	(A) The website maintained by the appropriate state
32	entity; and
33	(B) Any relevant forms that an applicant is required to
34	complete; and
35	(2) Promulgate any necessary rules to implement this section.
36	



As Engrossed: S3/10/21

1	SECTION 2. Arkansas Code Title 17, is amended to add an additional
2	chapter to read as follows:
3	<u>Chapter 4 — Workforce Expansion Act of 2021</u>
4	
5	<u>17-4-101. Title.</u>
6	This chapter shall be known and may be cited as the "Workforce
7	Expansion Act of 2021".
8	a Tentever decisioned for Ready Faullier Program. or the fifthing Arstinged
9	<u>17-4-102. Legislative findings - Purpose.</u>
10	(a) The General Assembly finds that:
11	(1) Entrepreneurs and workers must pay various fees in order to
12	work in a government-regulated profession or occupation or to start a small
13	business in Arkansas;
14	(2) Families trying to break the cycle of government dependency
15	should not have to pay the state to earn a living; and
16	(3) Arkansas should waive initial fees associated with
17	occupational and professional regulations and the formation of a business for
18	low-income individuals.
19	(b) It is the purpose of this chapter to increase access to
20	professional and occupational licenses that would otherwise be cost
21	prohibitive for certain individuals.
22	
23	17-4-103. Definitions.
24	As used in this chapter:
25	(1) "License" means a license, certificate, registration,
26	permit, or other form of authorization required by law or rule that is
27	required for an individual to engage in a particular occupation or
28	profession; and
29	(2)(A) "Licensing entity" means an office, board, commission,
30	department, council, bureau, or other agency of state government having
31	authority to license, certify, register, permit, or otherwise authorize an
32	individual to engage in a particular occupation or profession.
33	(B) "Licensing entity" does not include a political
34	subdivision of the state or any other local or regional governmental entity,
35	including without limitation a city of the first class, a city of the second
36	class, an incorporated town, or a county.

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1	17-4-104. Fee waiver.
2	(a) Notwithstanding any law to the contrary, a licensing entity shall
3	not require an initial fee for individuals who are seeking to receive a
4	license in this state if the applicant:
5	(1) Is receiving assistance through the Arkansas Medicaid
6	Program, the Supplemental Nutrition Assistance Program, the Special
7	Supplemental Nutrition Program for Women, Infants, and Children, the
8	Temporary Assistance for Needy Families Program, or the Lifeline Assistance
9	Program;
10	(2) Was approved for unemployment within the last twelve (12)
11	months; or
12	(3) Has an income that does not exceed two hundred percent
13	(200%) of the federal poverty income guidelines.
14	(b) The waiver of the initial fee does not include fees for:
15	(1) A criminal background check;
16	(2) An examination or a test; or
17	(3) A medical or drug test.
18	(c) The Department of Human Services and the Division of Workforce
19	Services shall collaborate with a licensing entity concerning verification of
20	eligibility for public benefits for applicants, which may include obtaining a
21	signed consent form from the applicant.
22	
23	17-4-105. Licensing entity duties.
24	<u>A licensing entity shall:</u>
25	(1) Publish notice of the fee waiver on:
26	(A) The website maintained by the licensing entity; and
27	(B) Any relevant forms that an applicant is required to
28	complete; and
29	(2) Promulgate any necessary rules to implement this chapter.
30	
31	SECTION 3. EFFECTIVE DATE.
32	SECTIONS 1 and 2 of this act shall be effective on and after January 1,
33	2022.
34	
35	/s/Gilmore
36	APPROVED: 4/15/21

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