

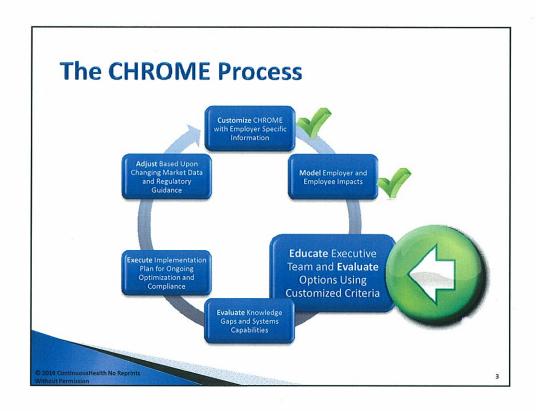
What is CHROME Compass?

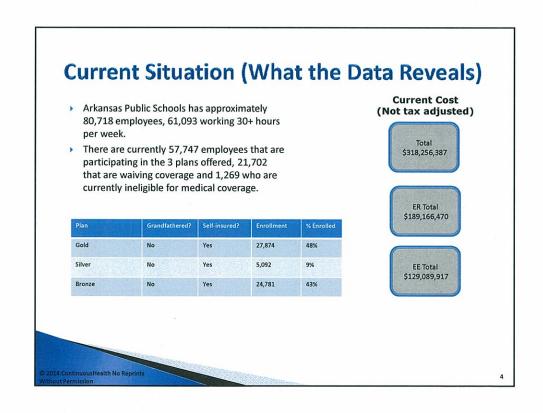
- ▶ The ContinuousHealth Reform Optimizer and Management Environment (CHROME) Compass is a proprietary modeling and planning platform providing a strategic framework for employers to understand and evaluate the impact that Health Care Reform will have on its group health plans.
- CHROME Compass combines people, process and technology in a unique solution available to you through your broker representative.

People
Process

- Customize
- Model
- Franchist
- Report
- Adjust
- Employee Options
- Simulator
- Employee Impact
- Communication
- Platform
- Administration
- Platform
- Platform

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Data Completion Methodology

- 73,391 unique demographic records were identified on the census provided
 - Employees with multiple jobs were collapsed into one record that reflected the cumulative salary. The district at which the employee worked the most hours was retained as the district for the record.
- A combination of State ID and SSN was used to match demographic records, benefit records, and hours provided by the districts.
- 19,292 records on the benefit census were duplicate employee IDs. The most recent record was retained and the rest were removed from the census.
- 7,837 benefit records with no corresponding demographic record were excluded from the analysis.
 - Of those, 3,716 were waived and 4,122 were enrolled in coverage.
- 556 employees with no gender were assumed to be female.
 - 77% of employees with a known gender are female
- 578 employees with no date of birth were given the average birth date for the group: 9/11/1967
- One employee with a DOB of 10/24/2063 was changed to 10/24/1963
- 1,269 employee with no zip code were assumed to have the most common zip code: 72762
- One employee with the zip code 726|7 was changed to 72617
- 2,153 employees with no hours reported that were also not on the benefit census were excluded form the
- 1,320 employees reported with less than 30 hours that were also not on the benefit census were excluded form
- There were 7,313 employees for which we received no hours.

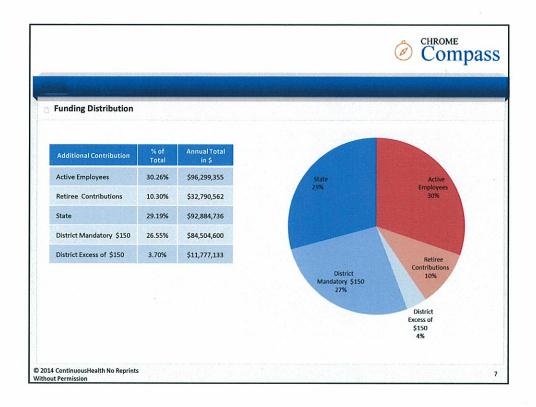
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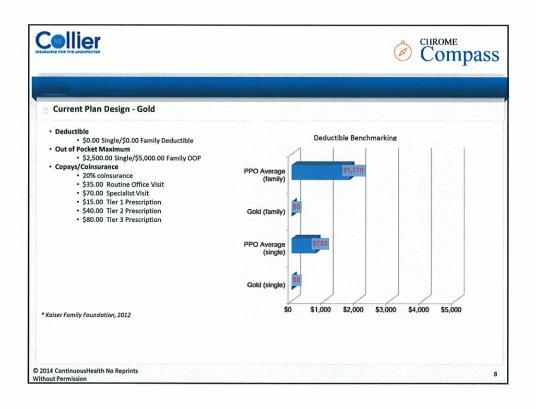
- 3,356 had annual salary above \$20,000 and were assumed to be full-time; the remaining 3,957 were assumed to be part-time
- Retiree enrollment data was provided in 8 tiers; however, actual pricing is in 20 tiers.

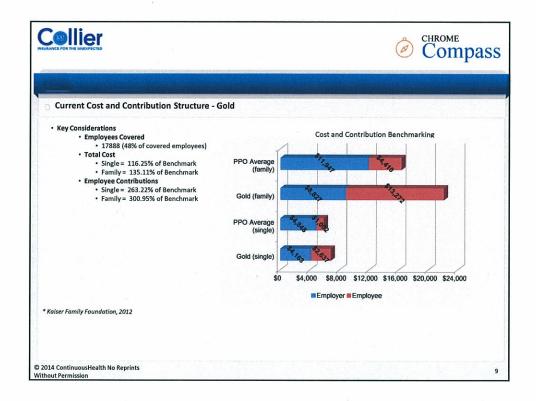
	Enrolled	Waived	Not on Ben Census	Total
30+ hours	42,415	17,409	1,269	61,093
<30 hours	4,532	4,293		8,825

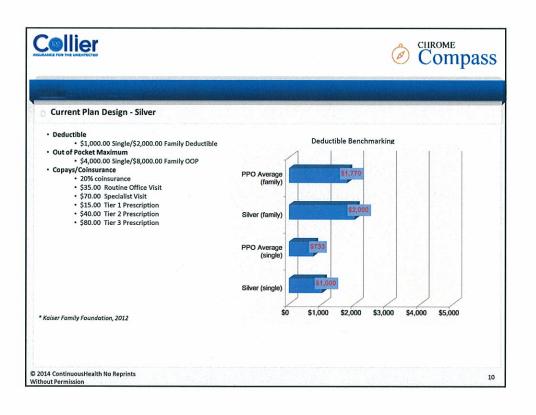
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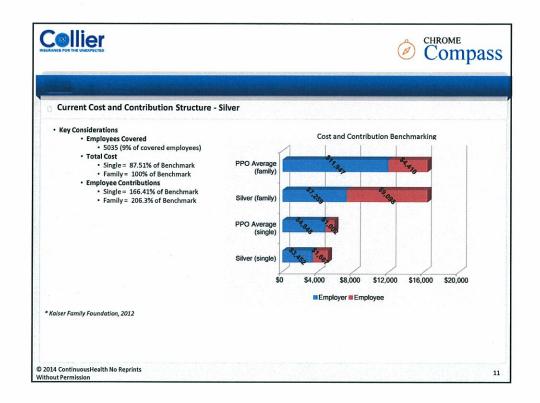
Compass Contributions by district of Enrolled **Participation** % of Districts 3 % of Enrolled Employees 100.00% 80.00% \$0 75.71% 63.51% 61.65% 90.00% /8.00% \$1-\$25 14.42% 64.82% 80.00% 76.00% 70.00% /4.00% \$26-\$50 5.05% 5.14% 66.80% 60.00% 72.00% 50.00% 70.00% \$51-\$75 0.32% 0.59% 76.25% 40.00% 68.00% 30.00% 66.00% \$76-\$100 2.52% 8.35% 70.28% 20.00% \$101-\$150 1.26% 7.56% 77.70% 62.00% \$151+ 1.58% 0.45% 78.46% she she shart she she she she she

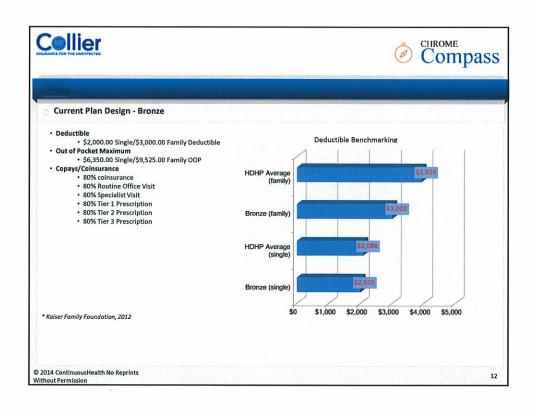


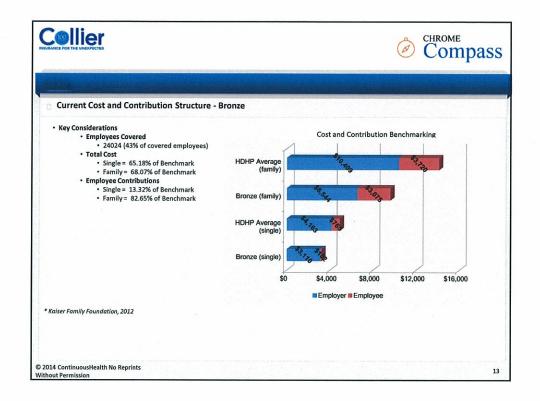


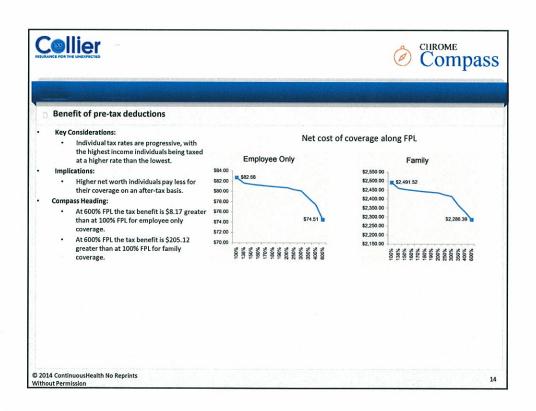


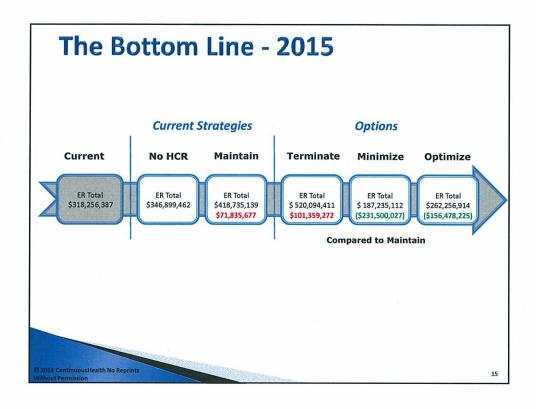


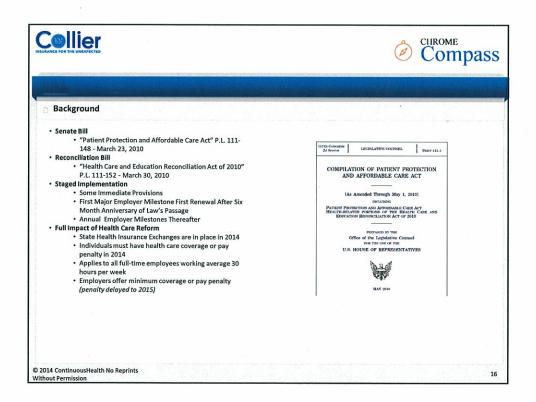


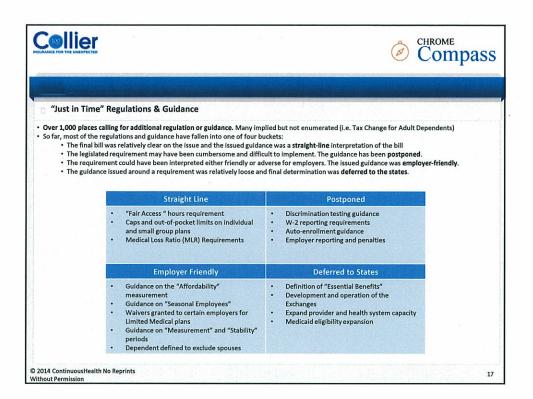




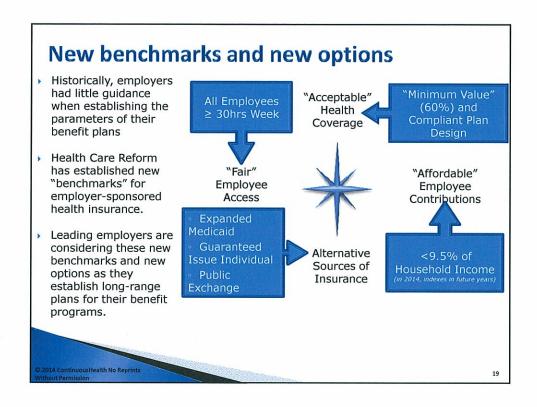


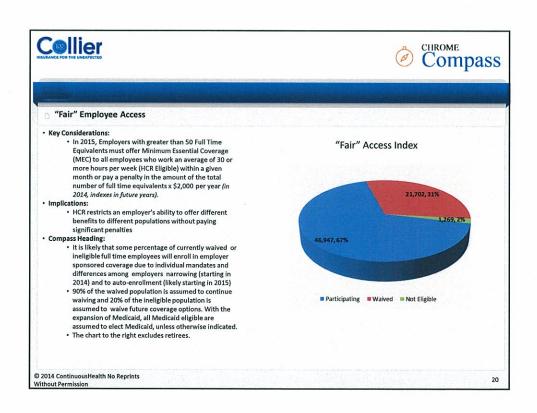


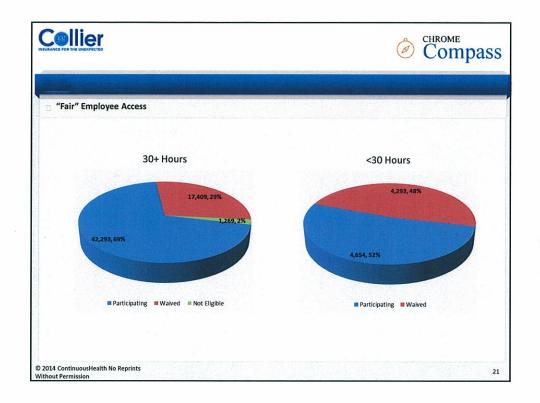


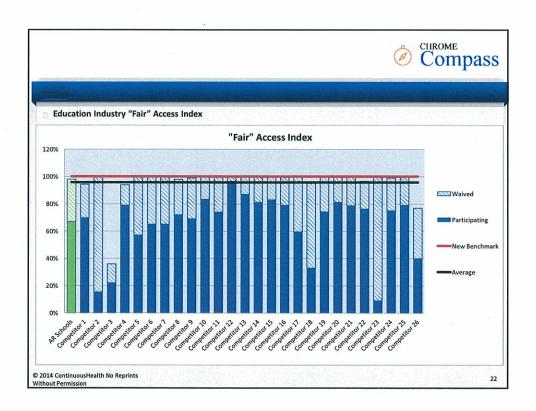


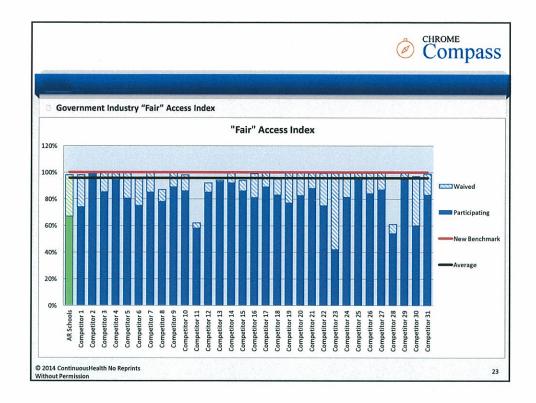


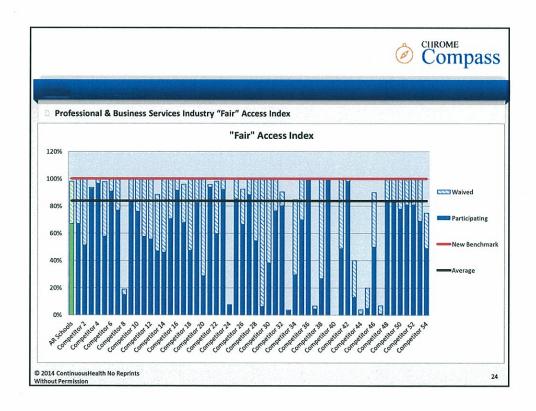


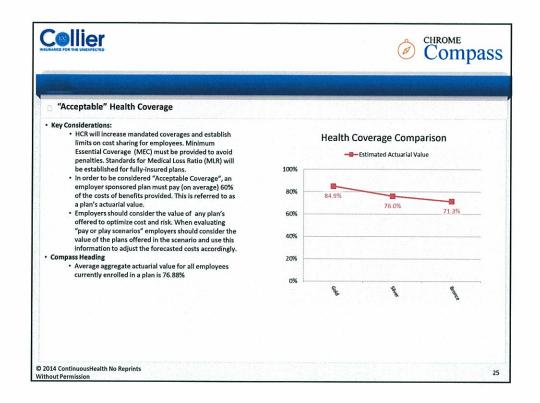


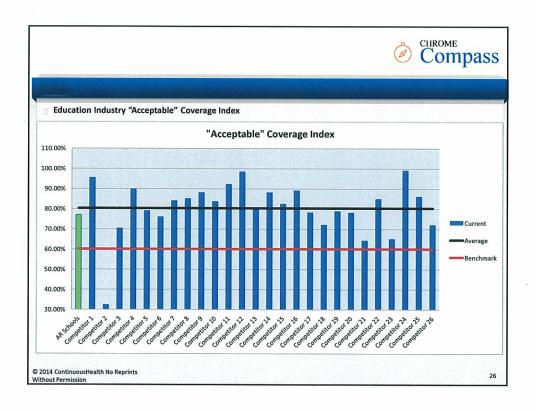


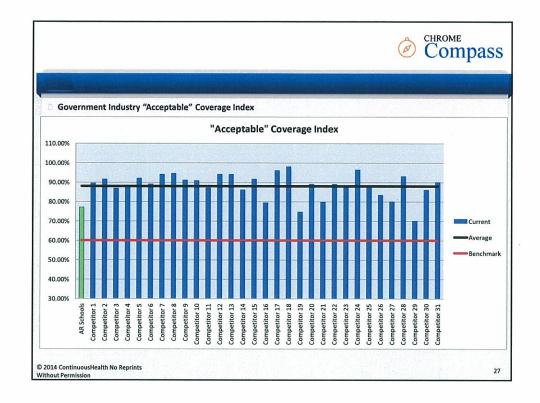


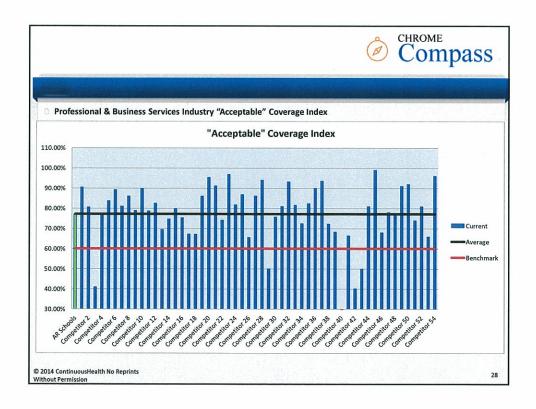












Actuarial value plan sampling

Sample Plan #1	Platinum Plan (90% AV)
Deductible	\$250
Coins.	0%
OOP Max	\$750
PCP/ Specialist	\$30 / \$60
Rx	\$15/\$30/\$55/ 50% after ded

Sample Plan #2	Gold Plan (80% AV)
Deductible	\$500
Coins.	25%
OOP Max	\$3,000
PCP/ Specialist	\$25 / \$65
Rx	\$15/\$40/\$60/ 50% after ded. \$200 max

Sample Plan #3	Silver Plan (70% AV)
Deductible	\$2,000
Coins.	30%
OOP Max	\$5,000
PCP/ Specialist	\$40 / \$65
Rx	\$25/\$35/\$60/ 50% after ded \$200 max

Sample Plan #4	Bronze Plan (60% AV)
Deductible	\$3,000
Coins.	50%
OOP Max	\$6,350
PCP/ Specialist	50% after deductible
Rx	50% after medical ded.

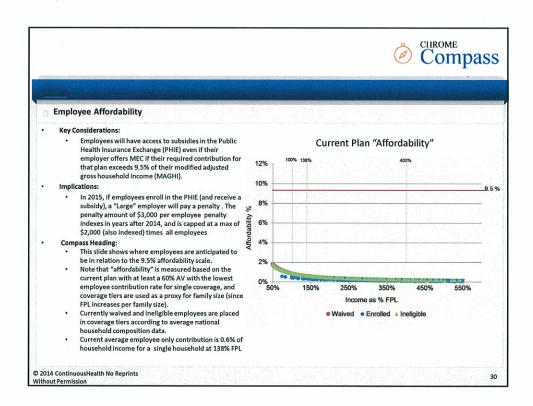
Actuarial value is a measure that indicates the percent of covered medical expenditures that a plan is likely to pay, based on the cost sharing provisions. For example, an actuarial value of 60% means that a health plan is estimated to pay 60% of covered medical expenses for a standard population.

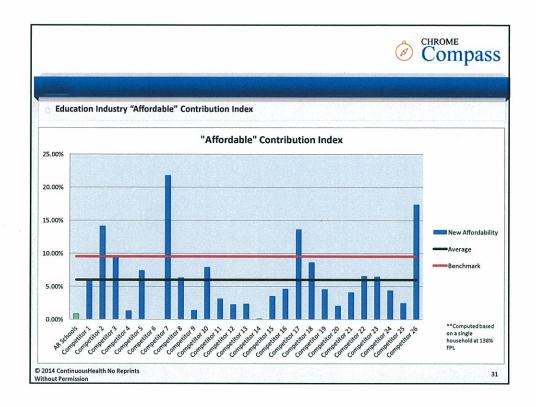
Compass Heading:

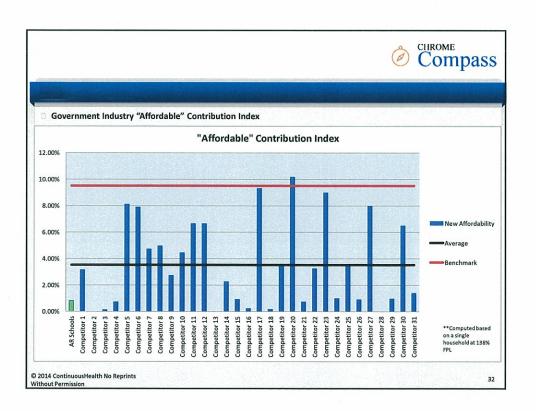
 The table above shows some sample cost-sharing provisions that would correspond to each of the proposed AV standards, although many other plan designs would also be allowed.

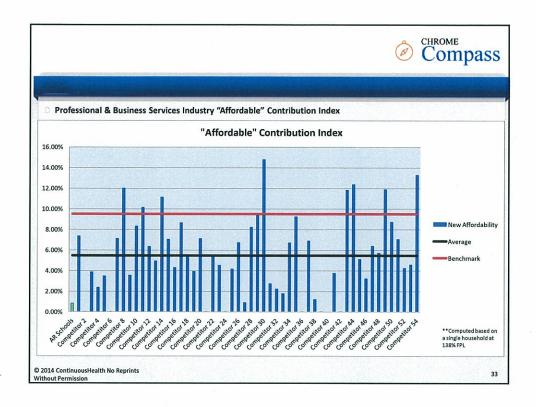
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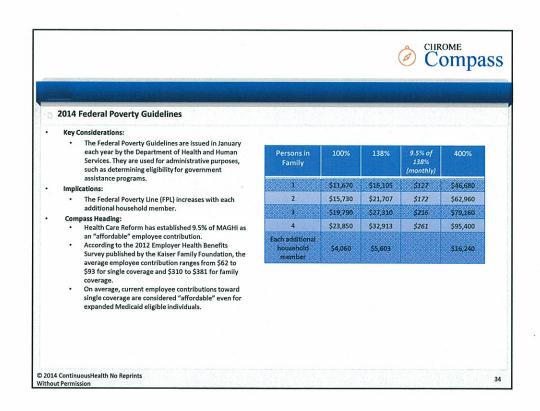
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New Options – Individual Market Reforms

Current State of Individual Market

- Provided by major carriers with access to same networks as group insurance
- "Medical Underwriting" allowed in all but five states
 - Can be denied for pre-existing conditions
 - Can be charged a higher rate because of health history
 - Older individuals charged six times young individuals
- Some policies are rescinded after issue because of errors on application
- Inefficient distribution through independent brokers or carrier direct web sites

Overhaul of Individual Market Complete in 2014

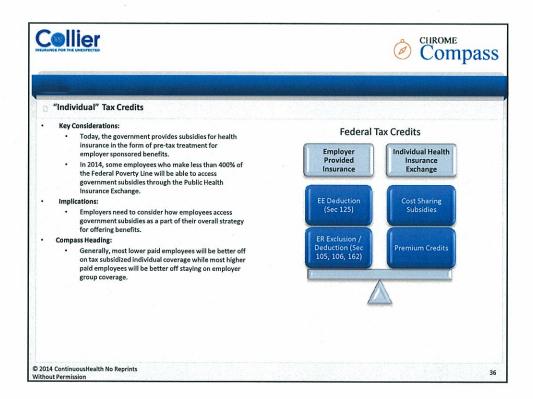
- Still private insurance although plan designs and loss ratios regulated
- All Plans "Guarantee Issue"
- No "Rate-ups" except for tobacco use, regional cost variations and age
- Mandatory distribution through Public Health Insurance Exchanges

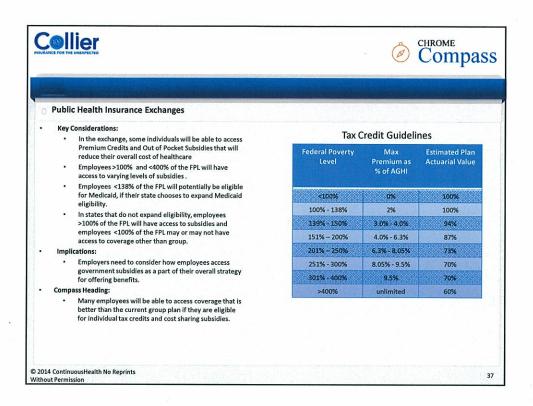
Implication:

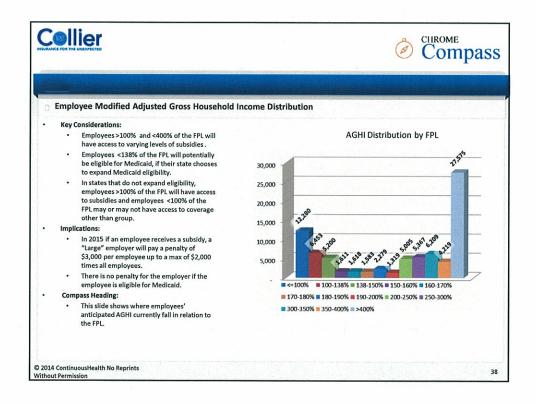
 Many of the elements that make individual health insurance undesirable will be eliminated by 2014.

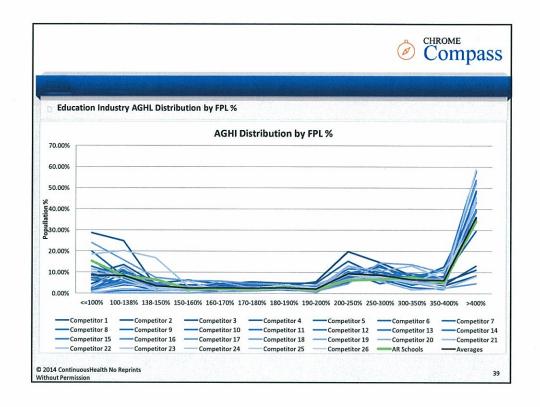
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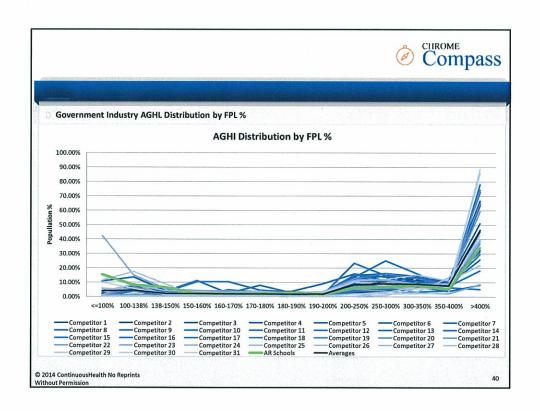
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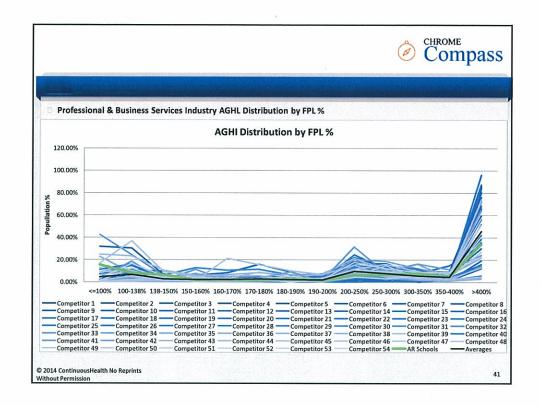


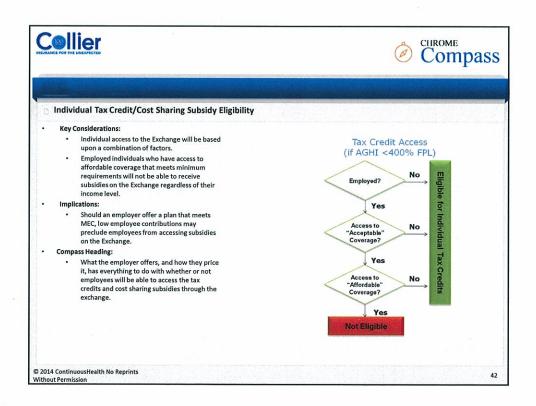


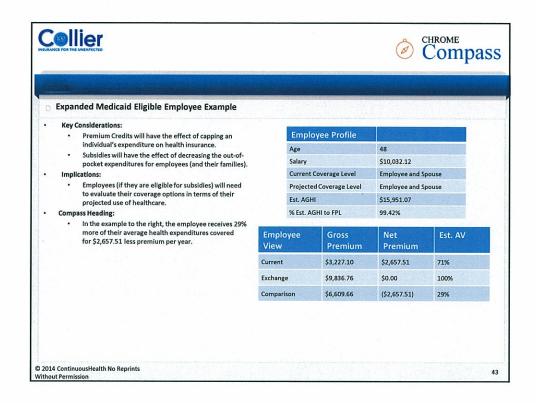




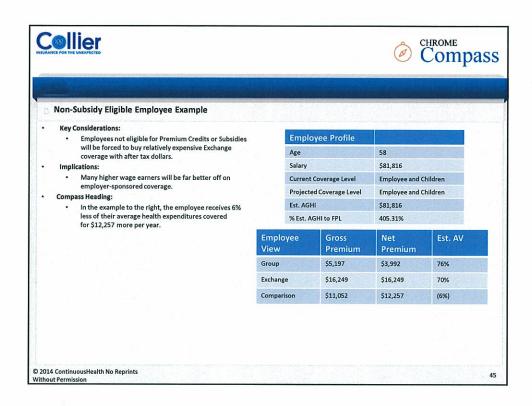


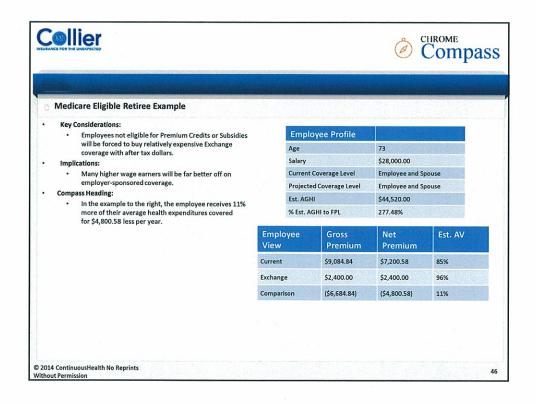


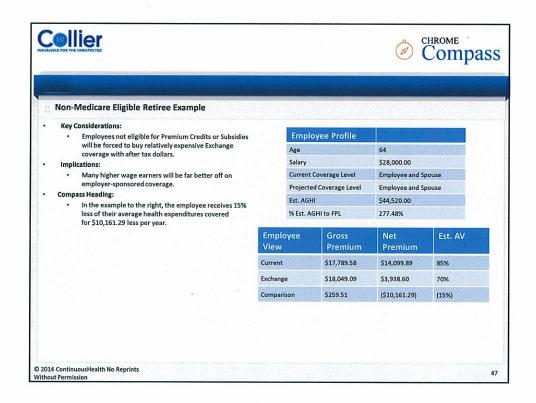


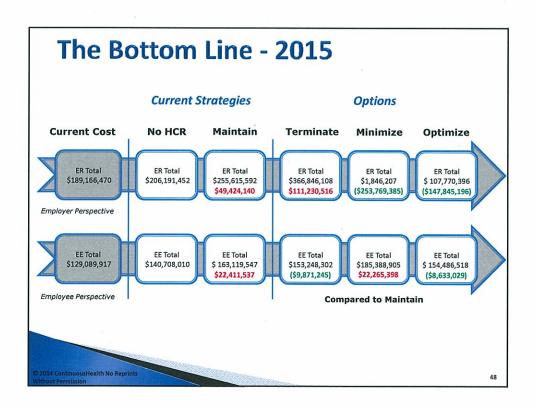












Strategic Action Plans

- The output of CHROME Compass is a multi-year plan designed to "optimize" your position in terms of the points of the compass.
- Leading employers are making incremental changes to their allocation of compensation dollars to avoid radical changes.



Action plan — "Fair" employee access

Strategies Arkansas Public Schools Considerations

Adjust retiree access Currently offer coverage to retirees on a voluntary basis at active employee rates

Medical plan eligibility limited by average number of hours

Part-time employees in some districts currently have access to the medical plan (with employer contribution)

Part-time employees in some districts currently have access to the medical plan (with employer contribution)

The part-time population claim experience is 115% of active employees

Dependent counts have been growing

steadily from a ratio of 1.45 in 2011 to

Include special provisions concerning coverage for spouses with other coverage available

1.54 in 2014

Spousal participation has grown from 9.1% in 2011 to 12.6% in 2014

21% of all employers have this type of provision with projections indicating 46% will by 2016

group coverage don't meet eligibility

5-12% of dependents enrolled in

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Conduct full documentation verification for

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Strategies	Arkansas Public Schools	Considerations
Multiple plan choices lead to increased employee satisfaction, even with cost-shifting	Currently offer 3 plan choices, without sufficient spread	More plan choices require more control over employee contributions and increased investment in employee education
Single plan choice arrangements are easier to control, but likely reduce employee satisfaction	57% of current enrolled population have elected to pay more for richer coverage	Single plan choice arrangements ease the risk of varying contribution strategies across districts
Many employers are reallocating health plan runding into HSAs	Current plan funding is insufficient to reallocate dollars to non-claimants	The limits defined by ACA restrict the plan's ability to free up enough dollars

Strategies	Arkansas Public Schools	Considerations
Gradually adjust employee contributions o optimize expanded Medicaid opportunity	Currently offers coverage to approximately 18,000 expanded Medicaid eligible employees at \$11 per month	Low employee contributions will inhibit employees from taking advantage of their expanded Medicaid options
Many employers are moving to a defined ontribution approach to funding	Currently offers different contributions for different plans and different tiers within the plans	Defined contribution simplifies plan pricing but will result in large compensation reductions for employees with families
For a multi-option strategy to succeed, nigher actuarial value plans should be priced higher	Local school districts' ability to contribute in excess of \$150 skews plan pricing	Reallocate excess contributions to either compensation or other benefits that do not adversely affect the medical plan

