



# Arkansas Securities Department

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## Virtual Currency Kiosks

Virtual currency kiosks ("Kiosks"), commonly referred to as Bitcoin Kiosks or "BTMs", are fixed machines that allow users to engage in various cryptocurrency transactions.

### Act 557 of 2025

Act 557 of 2025 requires Kiosk operators and owners to implement measures aimed at preventing fraud. Some of those measures include:

- Daily Transaction Limits
- Refund Provisions, and
- Communication Practices



### Fraud Refund



A new customer may cancel and receive a refund of a fraudulent transaction that occurred within 72 hours of their new customer registration, IF within 14 days of the transaction the customer (1) contacts the Kiosk operator and (2) files a report with a government agency or law enforcement memorializing the fraud.

### Communication Practices



A Kiosk operator must speak with an elder adult (an individual older than 60 years of age) who is a new customer before the elder adult completes their first transaction.

Kiosk operators must also provide all customers the transaction information as well as the kiosk operator's contact information for customer support.

### Daily Transaction Limits



New customers have a maximum daily transaction limit of \$2,000.00.

Existing customers have a maximum daily transaction limit of \$7,500.00.