

## MINUTES

### DATA-SHARING AND DATA-DRIVEN DECISION-MAKING TASK FORCE

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The Data-Sharing and Data-Driven Decision-Making Task Force met Thursday, July 18, 2019, at 1:00 p.m., in Room 272, State Capitol, Little Rock, Arkansas.

**Committee Members Present:** **Senators** Jane English, Co-Chair; Will Bond, Breanne Davis, Greg Leding and James Sturch; **Representatives** Karilyn Brown, Fredrick Love and Austin McCollum.

**Other Legislators Present:** **Senator** Ronald Caldwell, Kim Hammer and Mark Johnson; **Representatives** Jim Dotson and Jack Ladyman

#### **Call to Order**

Senator English called the meeting to order and thanked everyone in attendance for their presence.

#### **Review of Task Force Goals and Responsibilities** [Handout 1]

Senator English provided a handout on asset mapping discovered through the Arkansas Workforce Education Excellence Task Force:

- asset mapping shows kindergarten, federal and state programs
- no coordination between all of the agencies, expenditures and programs
- no idea what the results are for the nearly \$5 million being spent
- transparency and getting agencies to share the data is the ability to look for results:
  - how are programs working together
  - are services being duplicated
  - are there things out there they could be doing better
- Arkansas Department of Information Services (DIS) should be able to pull data together so that the legislature can make better decisions
- amount of and reason for funding must be determined

#### **Consideration to Approve June 20, 2019, Meeting Minutes** [Exhibit C]

Senator Bond made a motion to approve the minutes. Senator Leding made the second and, without objection, the minutes were adopted.

#### **Arkansas Department of Information Systems Presentation** [Handout 2]

Ms. Yessica Jones, Director, DIS, provided a handout on the Data and Transparency Panel (DTP).

Ms. Jones' presentation included the points below:

- DTP was established by Act 912 of 2017; it created the positions of the Chief Data Officer (CDO) and the Chief Privacy Officer (CPO)
- some of the responsibilities of DTP are to establish state agency data catalog, determine procedures necessary to implement a statewide data warehouse, oversee a statewide data warehouse program and identify what data may be available to the public

- DTP is chaired by the CDO; other members include 13 state agencies, the CPO, appointees of the Governor, President Pro Tempore, and Speaker of the House
- gap analysis of state department needs was a collaboration between University of Arkansas Little Rock, Institute of Chief Data Officers and DIS; a total of six gaps were found, data-sharing being the largest need
- gap analysis findings indicate a comprehensive multi-agency data-sharing agreement, a master data management system, a governance model and quality management are recommended
- based on the data catalog, DIS can now see the type of information that can be shared

Ms. Adita Karkera, Deputy CDO, DIS, provided additional information below:

- data assets are records of a data system hosted by an agency
- Arkansas does not have a collection and inventory of the data assets housed in different agencies
- requested information regarding agency inventory of data assets include: agency, name, description, data steward, business owner, sensitivity and public access
- purpose is to learn what each agency has in order to leverage the data for better decision-making
- majority of agencies that are part of the DTP are using the system which is on an online portal today
- data system was used for the Recidivism Proof of Concept (POC) and is being used for the Workforce Analytics POC
- at the moment each agency can only view its own data; the CDO can see all of the data assets and provide advice to others as needed
- Indiana's Management Performance Hub (MPH) is the most widely recognized and successful example of transforming state government and data
- MPH was put in place through an executive order for data-sharing; it is used for studies to guide policy and increase transparency for several use cases
- November 2017 the CDO office convened the Inaugural CDO Forum; it was the first step to start discussions on inter-agency data-sharing
- CDOs from New York, Texas and Tennessee were in attendance to discuss the challenges and success stories faced in their states
- the CDO office has been in touch with Arizona, Florida, Connecticut and Maryland to discuss either their data sharing agreement or open data plan

Ms. Yessica Jones, Director, DIS, added:

- Feasibility Cost Study was required by Act 912 of 2017; it was completed by the CDO office in collaboration with some of the members of the DTP
- cost study is still under review, a request for approval will be made at the next DTP meeting on July 29, 2019
- study researched the current data management, the analytics of its practices and public sector entities
- recommendation was to have a centralized trusted broker called the "Data Hub" within DIS

### **Adjournment**

There being no further business, the meeting adjourned at 2:11 p.m.