



Division of Medical Services
Program Development & Quality Assurance



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February 11, 2014

Certified Mail: 7006 2760 0002 3809 8130

Tony L. Shipley
President and CEO
Charles H. Mack & Associates, Inc.
DBA: CH Mack Inc.
10101 Alliance Road, Suite 10
Cincinnati, OH 45242

RE: CH Mack contract with the Arkansas Department of Human Services, (DHS)

Dear Mr. Shipley:

This is to advise you that the DHS has completed its testing of the MedCompass product. Based on the testing it is determined that the CH Mack has corrected the identified deficiencies. As a result, the DHS is prepared to resume payments to CH Mack and I have started that process.

If I can be of further assistance, please do not hesitate to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Tami Harlan".

Tami Harlan
Medicaid Assistant Director
Contract Monitoring Unit

Cc:

Janie Huddleston, Assistant Director, DHS
Dr. Andy Allison, Division Director, DMS
Tim Lampe, Division Director, Quality Assurance
Dr. Charlie Green, Division Director, DDS
Krista Hughes, Division Director, DAAS
Breck Hopkins, Division Director, OPLS