

Information Network of Arkansas Summary of Contracts expiring after July, 2017

About INA

The Information Network of Arkansas is a public-private partnership formed by legislation in 1995. Arkansas code §25-27-101 establishes INA's mission to expand access to government services and information for citizens and businesses in Arkansas.

Since 1997, INA has developed and supports the ongoing operation of over 700 websites and online services on behalf of 116 Arkansas state government agencies, boards and commissions as well as 103 city and county government entities. Thousands of citizens use its services each year to process over 7 million secure online transactions.

Although INA is primarily funded through fees paid by citizens and businesses who choose to use its value added services, over 60% of services developed and supported by INA do not involve transaction fees.

The contract for management of these services was awarded to the Arkansas Information Consortium, LLC., a subsidiary of NIC, Inc., through a competitive bid process in 1997 and again in 2011. INA's twelvemember board, whose members are appointed by the Governor, is comprised of both public and private sector representatives of key government and business interests and approves all fees charged for these services.

The INA board is represented by the following agencies and user associations:

State Agencies

Arkansas Department of Finance and Administration Arkansas Secretary of State Arkansas Department of Information Systems Arkansas Science and Technology Authority Arkansas Public Library Association Arkansas Department of Health Arkansas Economic Development Commission

User Associations

Independent Insurance Agents Baldwin Shell Construction North Little Rock Chamber of Commerce Arkansas Bar Association Arkansas Banker's Association

More information about INA, including a full list of services, can be found online at ina.arkansas.gov. More information about NIC can be found at www.egov.com.

Summary of Contracts

INA manages 356 contracts with State and local government entities for a variety of online services. Contracts fall into 6 different types, and are all subject to INA's master contract (SP-11-0143) with the State of Arkansas. A complete list of contracts is included in Appendix A.

Contract type	Comments	#
No-cost, self-funded online services	These services are provided at no cost to the state and are funded by users who opt to use the service and pay a convenience fee.	245
Application hosting and support	INA has developed custom software applications for multiple agencies, who pay annual fees for maintenance and hosting of the software.	30
Website CMS hosting and maintenance	Agencies making use of INA's Content Management System (CMS) for websites pay an annual fee based on the size of the site.	44
Dedicated resource	Some agencies pay a monthly retainer for expedited or dedicated resources.	3
Email Marketing services	INA provides an email marketing system for agencies to distribute and track email messages and campaigns.	8
Domain Name Server Maintenance	INA provides Domain Name Service (DNS) through a provider for custom domains requested by agencies.	26

Fully subsidized, no-cost services

Fully subsidized, no-cost	INA provides many online services at no cost to citizens or	
services	to the state. These services do not involve a transaction fee	~350
	and are paid for under INA's self-funded model.	

Appendix A: Contract List

Agency	Service	Contract Type	Amount
11th District East Circuit Court	Court - 11th Judicial Circuit East Online Payments	Self-funded	Self- funded, No-cost Contract
Accountancy, State Board of	CPA Exam Application	Self-funded	Self- funded, No-cost Contract
Accountancy, State Board of	Online Renewals	Self-funded	Self- funded, No-cost Contract
Agriculture Department, Arkansas	Moss CMS Small Site Annual Maintenance	Website CMS Hosting	\$1,050 per Year
Agriculture, Dept of.	Online Payment	Self-funded	Self- funded, No-cost Contract
Appraisers Board	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
Appriasers Board	Appraisers - Online License Renewals	Self-funded	Self- funded, No-cost Contract
Architects, Board of	Architects - Online Payment and Renewal Services	Self-funded	Self- funded, No-cost Contract
Arkansas County	Arkansas County Hot Check	Self-funded	Self- funded, No-cost Contract
Arts Center, Arkansas	Arkansas Arts Center Donations	Self-funded	Self- funded, No-cost Contract
Arts Council (AAC), Arkansas	Emma Emails	Email Marketing Service	\$0.007 per email sent
Ashley County	Ashley County: Online Property	Self-funded	Self-

	Tax Payments		funded,
			No-cost Contract
Athletic Training Commission	Athletic Training Commission Online Payment	Self-funded	Self- funded, No-cost Contract
Auctioneers License Renewals	Auctioneers License Renewals & Online Payment	Self-funded	Self- funded, No-cost Contract
Auditor of State of Arkansas	Unclaimed Property Filings	Application Hosting and Support	\$0.25 per online filing
Auditor of State of Arkansas	Emma Emails	Email Marketing Service	\$0.007 per email sent
AUTIS	Conference Registration	Self-funded	Self- funded, No-cost Contract
AUTIS	Membership Registration	Self-funded	Self- funded, No-cost Contract
Bar Association, Arkansas	FindaLawyer Bar Charge	Application Hosting and Support	\$5 per transaction
Bar Association, Arkansas	Domain Registration	DNS	\$15 per Year
Barber Examiners	Barber Examiners - Online and Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Bauxite Court	Bauxite Court Payments	Self-funded	Self- funded, No-cost Contract
Baxter County Collector	Baxter County Property Tax Online Payment	Self-funded	Self- funded, No-cost Contract
Benton County Collector	Benton County Hot Check Online	Self-funded	Self-

	Payment		funded,
	,		No-cost
			Contract
Benton County Prosecutor	Benton County: Property Tax	Self-funded	Self-
,	Payments		funded,
	,		No-cost
			Contract
Boone County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Bradley County Collector	Online Property Tax Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Building Authority, Arkansas	Moss CMS Small Site Annual	Website	\$1,050 per
	Maintenance	CMS Hosting	Year
Calhoun County Collector	Calhoun County: Online Property	Self-funded	Self-
	Tax Payments		funded,
			No-cost
			Contract
Capitol Zoning District	Moss CMS Small Site Annual	Website	\$1,050 per
Commission	Maintenance	CMS Hosting	Year
Career Education, Arkansas	Moss CMS Large Site Annual	Website	\$3,000 per
Department of	Maintenance	CMS Hosting	Year
Carroll County Collector	Carroll County: Online Hot Check	Self-funded	Self-
	Payments		funded,
			No-cost
			Contract
Carroll County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Chicot County Collector	Chicot County Property Tax	Self-funded	Self-
			funded,
			No-cost
			Contract
Chicot County Prosecutor	Chicot County Online Hot Check	Self-funded	Self-
	Payments		funded,
			No-cost
			Contract
City of Bauxite	Bauxite Water Payments	Self-funded	Self-
			funded,

			No-cost
			Contract
City of Conway	City of Conway Over The Counter	Self-funded	Self-
	Payment Processing		funded,
			No-cost
			Contract
City of Dover	City of Dover Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
City of Eureka	City of Eureka Springs: Over the	Self-funded	Self-
	Counter Payment Processing City		funded,
	of Eureka Springs		No-cost
			Contract
City of Eureka	City of Eureka Springs: Water	Self-funded	Self-
	Utility Payments		funded,
			No-cost
			Contract
City of Eureka Springs	Eureka Spring Trolley Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
City of Haskell	Online Water Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
City of Hot Springs	Hot Springs, City of: City Use Cash	Self-funded	Self-
	Register		funded,
			No-cost
			Contract
City of Little	City of Little Rock Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
City of Little Rock	Little Rock - Court Fines and	Self-funded	Self-
	Parking Tickets		funded,
			No-cost
			Contract
City of Little Rock - Continue	Domain Registration	DNS	\$15 per
Progress			Year
City of Russelville	City of Russelville Over the	Self-funded	Self-
	Counter Payment Processing		funded,
			No-cost

			Contract
City of Shannon Hills	Shannon Hills Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
City of Shannon Hills	Shannon Hills, City of: Utility Payments	Self-funded	Self- funded, No-cost Contract
City of Shannon Hills	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
City of Wynne	Enterprise Over the Counter Payment Processing- City of Wynne	Self-funded	Self- funded, No-cost Contract
Clark County	Clark County: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Clark County	Clark County: Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Cleburne County	Cleburne County Sheriff Enterprise Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Cleburne County	Cleburne County: Online Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Cleveland County	Cleveland County: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Collection Agency	Collection Agency Online Payments	Self-funded	Self- funded, No-cost Contract
Columbia County	Columbia County Prosecuting Attorney: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract

Columbia County	Columbia County Sheriff: Court & Traffic Fines Payment System	Self-funded	Self- funded, No-cost Contract
Columbia County	Columbia County Tax Collector: Online Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Commission On Law	Moss CMS Small Site Annual	Website	\$1,050 per
Enforcement S, Arkansas	Maintenance	CMS Hosting	Year
Commissioner of State Lands	Commissioner of State Lands - Over the Counter Payment Processing Sales Office	Self-funded	Self- funded, No-cost Contract
Community Correction, Arkansas	Probation and Parole Fee Payments System	Self-funded	Self- funded, No-cost Contract
Community Corrections,	Moss CMS Medium Site Annual	Website	\$2,100 per
Arkansas Department of	Maintenance	CMS Hosting	Year
Connect Arkansas	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
Connect Arkansas	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
Contractors Licensing Board	Contractors Licensing Board: Enterprise Over The Counter Service	Self-funded	Self- funded, No-cost Contract
Contractors Licensing Board,	Moss CMS Small Site Annual	Website	\$1,050 per
Arkansas	Maintenance	CMS Hosting	Year
Correction, Arkansas Department of	Domain Registration	DNS	\$15 per Year
Correction, Arkansas Department of	HTML + Graphics Recurring Charge Service	Website Change Retainer	\$2,125 per Month
Correction, Arkansas	Moss CMS Large Site Annual	Website	\$3,000 per
Department of	Maintenance	CMS Hosting	Year
Corrections, Department of	ACI Catalog	Self-funded	Self- funded, No-cost Contract
Corrections, Department of	Inmate Banking	Self-funded	Self- funded,

			No-cost
			Contract
Corrections, Department of	Inmate Database Bulk Downloads	Self-funded	Self-
			funded,
			No-cost
			Contract
Corrections, Department of	Paws in Prison Donations	Self-funded	Self-
			funded,
			No-cost
			Contract
Corrections, Department of	Paws in Prison Event Over the	Self-funded	Self-
	Counter Payment Processing		funded,
			No-cost
			Contract
Counseling, Board of	Moss CMS Medium Site Annual	Website	\$2,100 per
Examiners in	Maintenance	CMS Hosting	Year
Counseling, Examiners in	Examiners in Counseling Online	Self-funded	Self-
	License Renewal		funded,
			No-cost
			Contract
Counseling, Examiners in	Examiners in Counseling -	Self-funded	Self-
	Application for Licensure		funded,
			No-cost
			Contract
County County Collector	Conway County : Online Property	Self-funded	Self-
	Tax Payments		funded,
			No-cost
			Contract
Courts, Administrative Office	Emma Emails	Email	\$0.007 per
of		Marketing	email sent
		Service	
Courts, Administrative Office	AOC -Attorney Registration	Self-funded	Self-
of	System_GovPay Integration		funded,
			No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	AOC Online Efiling System		funded,
			No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	AOC Online Efiling System Pulaski		funded,
	County		No-cost
			Contract

Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	Court & Traffic Fine Payment		funded,
	System		No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	Court & Traffic Fine Payment		funded,
	System -20th District		No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	Court & Traffic Fine Payment		funded,
	System -Faulkner County		No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	Court & Traffic Fine Payment		funded,
	System -Hot Springs		No-cost
			Contract
Courts, Administrative Office	Courts, Administrative Office of:	Self-funded	Self-
of	Court & Traffic Fine Payment		funded,
	System -Independence		No-cost
			Contract
Craighead County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Craighead County Prosecutor	Craighead County: Online Hot	Self-funded	Self-
	Check Payments		funded,
			No-cost
			Contract
Crawford County Collector	Crawford County: Over the	Self-funded	Self-
	Counter Payment Processing		funded,
	Property Tax Payments		No-cost
			Contract
Crawford County Prosecutor	Crawford County: Online Hot	Self-funded	Self-
	Check Payments		funded,
			No-cost
			Contract
Crime Information Center,	Sex Offender Notification	Application	\$0.35 per
Arkansas		Hosting and	notification
		Support	
Crime Information Center,	Event Registration	Self-funded	Self-
Arkansas			funded,
			No-cost
			Contract

Crime Information Center, Arkansas	Online Hot Vehicle Check	Self-funded	Self- funded, No-cost Contract
Crime Information Center,	Moss CMS Medium Site Annual	Website	\$2,100 per
Arkansas	Maintenance	CMS Hosting	Year
Crime Laboratory, Arkansas	Moss CMS Medium Site Annual	Website	\$2,100 per
State	Maintenance	CMS Hosting	Year
Crittenden County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Cross County Collector	Cross County: Over the Counter	Self-funded	Self-
	Payment Processing Property Tax		funded,
	Payments		No-cost
			Contract
Dallas County Prosecutor	Dallas County: Online Hot Check	Self-funded	Self-
	Payments		funded,
			No-cost
	Demois Desistanties	DNC	Contract
Dallas County Tax Collector's Office	Domain Registration	DNS	\$15 per Year
Dental Examiners, Board of	License Renewals and Online	Self-funded	Self-
	Payment		funded,
			No-cost
			Contract
Dental Examiners, Arkansas	Moss CMS Medium Site Annual	Website	\$2,100 per
State Board of	Maintenance	CMS Hosting	Year
Dental Examiners, State	Domain Registration	DNS	\$15 per
Board of			Year
Dept of Higher Education	Domain Registration	DNS	\$15 per
			Year
Dept of Rural Services,	HTML + Graphics Recurring Charge	Website	\$3,740 per
Arkansas	Service	Change	Month
		Retainer	
Dept. of Workforce Services	Domain Registration	DNS	\$15 per
			Year
Desha County Collector	Desha County: Property Tax Over	Self-funded	Self-
	the Counter Payment Processing		funded,
	Payments		No-cost
			Contract
Developmental Disabilities	Domain Registration	DNS	\$15 per
Council			Year

Education-ASIS, Arkansas Department of	Domain Registration	DNS	\$15 per Year
Education, Arkansas Department of	Data Base Hosting	Application Hosting and Support	\$400 per Month
Education, Arkansas Department of	Web Dev Monthly Maintenance	Application Hosting and Support	\$6,771 per Month
Education, Arkansas Department of	Emma Emails	Email Marketing Service	\$0.007 per email sent
Education, Department of	Non-Traditional Teachers Licensure Online Payment	Self-funded	Self- funded, No-cost Contract
Education, Department of	Teacher Background Check Online Payment	Self-funded	Self- funded, No-cost Contract
Education, Department of	Teacher License Renewal - Fee collection and online payment	Self-funded	Self- funded, No-cost Contract
Embalmers & Funeral Directors	Embalmers & Funeral Directors	Self-funded	Self- funded, No-cost Contract
Emergency Management, Arkansas Department of	Hazmat Tier I/II Reporting	Self-funded	Self- funded, No-cost Contract
Environmental Quality, Arkansas Department of	Invoice Payments	Self-funded	Self- funded, No-cost Contract
Faulkner County Collector	Property Tax Online Payments	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	AR Star Registrations	Application Hosting and Support	\$1.50 per transaction
Finance and Adminstration,	DFA Dedicated Resources	Application	\$14,000

Dept. of		Hosting and Support	per Month
Finance and Adminstration, Dept. of	DMZ Hosting	Application Hosting and Support	\$300 per Month
Finance and Adminstration, Dept. of	ABC Permit Web Application	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Child Support Online Payments	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Commercial Driver Alcohol & Drug Testing	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Driver Services Online Reinstatement Fee	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Driver Watch	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Dyed Diesel Tax Reporting and Payment App	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Online Sales Tax Payment Procesing	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Online Title, Registration and Lien Search	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Online Traffic Violation Reports	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	OSP Vendor Registration	Self-funded	Self- funded,

			No-cost
Finance and Adminstration, Dept. of	Personalized License Plates Online Payment	Self-funded	Contract Self- funded,
·	,		No-cost Contract
Finance and Adminstration, Dept. of	Racing Commission Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Revenue Office Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	State Surplus / Auction Online Payments	Self-funded	Self- funded, No-cost Contract
Finance and Adminstration, Dept. of	Moss CMS Large Site Annual Maintenance	Website CMS Hosting	\$3,000 per Year
Finance and Adminstration, Dept. of	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
Foresters, Board of Registered	Foresters, Board of Registered - License Renewals	Self-funded	Self- funded, No-cost Contract
Forestry Commission	Forestry Commission - Book Sales	Self-funded	Self- funded, No-cost Contract
Forestry Commission, Arkansas	Domain Registration	DNS	\$15 per Year
Forestry Commission, Arkansas	Moss CMS Large Site Annual Maintenance	Website CMS Hosting	\$3,000 per Year
Forestry Commission:	Forestry Commission: Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Forestry Commission:	Forestry Commission: Seedling Sales	Self-funded	Self- funded, No-cost Contract
Franklin County Collector	Franklin County: Online Property	Self-funded	Self-

	Tax Payments		funded,
	,		No-cost
			Contract
Game and Fish Commission	AGFC Game Check - Mobile	Application	\$0.50 per
		Hosting and	transaction
		Support	
Game and Fish Commission	AGFC Gamecheck - Callcenter	Application	\$2.35 per
		Hosting and	transaction
		Support	
Game and Fish Commission	AGFC Gamecheck - Online	Application	\$0.50 per
		Hosting and	transaction
		Support	
Game and Fish Commission	AGFC Online Permits	Application	\$1 per
		Hosting and	transaction
		Support	
Game and Fish Commission	AGFC Shooting & Archery	Application	\$2 per
	Tournament Management System	Hosting and	transaction
		Support	
Game and Fish Commission	Emma Emails	Email	\$0.007 per
		Marketing	email sent
		Service	
Game and Fish Commission	Gift Certificates Online Payment	Self-funded	Self-
			funded,
			No-cost
			Contract
Game and Fish Commission	Hunter/Boater Education	Self-funded	Self-
	Replacement Card		funded,
			No-cost
			Contract
Game and Fish Commission	Shopping Cart	Self-funded	Self-
			funded,
			No-cost
			Contract
Garland County Collector	Garland County: Online Property	Self-funded	Self-
	Tax Payments		funded,
			No-cost
			Contract
Garland County District Court	Garland County District Court	Self-funded	Self-
			funded,
			No-cost
			Contract
Garland County Library	Garland County Library -	Self-funded	Self-
	Enterprise Over the Counter		funded,

	Payment Processing		No-cost
			Contract
Geological Commission	Geological Commission - Over the	Self-funded	Self-
	Counter Payment Processing		funded,
			No-cost
			Contract
Geologists, State Board of	Online License Renewals	Self-funded	Self-
Registration for Professional			funded,
			No-cost
			Contract
Governor, Office of	Governor - Mansion Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Grant County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Grant County Prosecutor	Grant County Prosecutor Hot	Self-funded	Self-
	Checks		funded,
			No-cost
			Contract
Greene County	Moss CMS Medium Site Annual	Website	\$2,100 per
	Maintenance	CMS Hosting	Year
Greene County Collector	Greene County Property Tax	Self-funded	Self-
			funded,
			No-cost
			Contract
Greene County Prosecutor	Greene County: Online Hot Check	Self-funded	Self-
	Payments		funded,
			No-cost
			Contract
Health Services Permit	Domain Registration	DNS	\$15 per
Agency, Arkansas			Year
Health, Arkansas Department	Emma Emails	Email	\$0.007 per
of		Marketing	email sent
		Service	
Health, Arkansas Department	Moss CMS Large Site Annual	Website	\$3,000 per
of	Maintenance	CMS Hosting	Year
Health, Arkansas Department	Moss CMS Small Site Annual	Website	\$1,050 per
of	Maintenance	CMS Hosting	Year
Health, Department	Online License Renewals	Self-funded	Self-
			funded,

			No-cost
			Contract
Hempstead County	Hempstead County: Online Hot	Self-funded	Self-
Prosecutor	Check Payment		funded,
			No-cost
			Contract
Higher Education, Arkansas	Application Prod. Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Application Prod. Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Application Test Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Application Test Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Data Base Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Data Base Hosting	Application	\$400 per
Department of		Hosting and	Month
		Support	
Higher Education, Arkansas	Web Dev Monthly Maintenance	Application	\$11,500
Department of		Hosting and	per Month
		Support	
Higher Education, Arkansas	Moss CMS Medium Site Annual	Website	\$2,100 per
Department of	Maintenance	CMS Hosting	Year
Highway & Transportation	Web Dev Monthly Maintenance	Application	\$20,043
Dept., Arkansas State		Hosting and	per Year
		Support	
Historic Arkansas Museum	Online Payment Processing	Self-funded	Self-
			funded,
			No-cost
			Contract
History Commission	History Commision - Photo Sales	Self-funded	Self-
			funded,
			No-cost
			Contract
Hot Springs County	Hot Springs County: Online Hot	Self-funded	Self-
Prosecutor	Check Payments		funded,
	,		No-cost

			Contract
Hot Springs County Sheriff	Hot Springs County Sheriff-OTC	Self-funded	Self- funded,
			No-cost
			Contract
Howard County Collector	Online Property Tax Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Human Service, Arkansas	Domain Registration	DNS	\$15 per
Department of			Year
Human Service, Arkansas	Domain Registration	DNS	\$15 per
Department of			Year
Human Service, Arkansas	Domain Registration	DNS	\$15 per
Department of			Year
Human Service, Arkansas	Moss CMS Large Site Annual	Website	\$3,000 per
Department of	Maintenance	CMS Hosting	Year
Human Services, Dept. of	DHS Medicaid Provider Payments	Self-funded	Self-
			funded, No-cost
			Contract
Independence County	Independence County: Online	Self-funded	Self-
Collector	Property Tax Payments	Self-fullded	funded,
Confector	Froperty Tax Payments		No-cost
			Contract
Information Services, Dept.	AWIN Event Registration	Self-funded	Self-
of			funded,
			No-cost
			Contract
Information Systems,	Moss CMS Medium Site Annual	Website	\$2,100 per
Arkansas Department of	Maintenance	CMS Hosting	Year
Insurance Department,	Insurance Department Online	Self-funded	Self-
Arkansas	Services		funded,
			No-cost
			Contract
Insurance Department,	Producer Management	Self-funded	Self-
Arkansas			funded,
			No-cost
			Contract
Jackson County: Prosecutor	Jackson County: Online Hot Check	Self-funded	Self-
	Payment		funded,
			No-cost
			Contract

Jefferson County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Jefferson County: Prosecutor	Jefferson County: District 7 Hot	Self-funded	Self-
	Check Application		funded,
			No-cost
			Contract
Johnson County Clerk	Johnson County Clerk: Over the	Self-funded	Self-
	Counter Payment Processing		funded,
			No-cost
			Contract
Johnson County Sheriff	Johnson County Sheriff Over the	Self-funded	Self-
,	Counter Payment Processing		funded,
	, , ,		No-cost
			Contract
Johnson County: Collector	Johnson County: Online Property	Self-funded	Self-
	Tax-OTC		funded,
			No-cost
			Contract
Labor, Arkansas Department	Moss CMS Medium Site Annual	Website	\$2,100 per
of	Maintenance	CMS Hosting	Year
Labor, Department	Event Registratoin	Self-funded	Self-
			funded,
			No-cost
			Contract
Labor, Department	Online Payments	Self-funded	Self-
	,		funded,
			No-cost
			Contract
Lafayette County: Collector	Lafayette County: Over the	Self-funded	Self-
	Counter Payment Processing		funded,
	Property Tax Payments		No-cost
			Contract
Lafayette Sheriff	Lafayette Sheriff Over the Counter	Self-funded	Self-
,	Payment Processing		funded,
	,		No-cost
			INU-CUSL
			Contract
Landscape Architects	Landscape Architects - License	Self-funded	
Landscape Architects	Landscape Architects - License Renewals	Self-funded	Contract Self-
Landscape Architects	•	Self-funded	Contract
Landscape Architects	•	Self-funded	Contract Self- funded,

	Estate Tax Payment		funded,
Logan County: Collector	Logan County: Property & Real	Self-funded	Self-
Commission	Maintenance	CMS Hosting	Year
Livestock and Poultry	Moss CMS Small Site Annual	Website	\$1,050 per
			No-cost Contract
Commission			funded,
Livestock and Poultry	ALPC - Online Payment System	Sell-lunded	Self-
Livertook and Deultry	ALDC Online Devenent System	Self-funded	Contract
			No-cost
Commission	Payment Processing Payment		funded,
Livestock and Poultry	ALPC - Govpay Over the Counter	Self-funded	Self-
			Contract
			No-cost
			funded,
Little Rock District Court	Little Rock District Court	Self-funded	Self-
			Contract
			No-cost
	Check Payments		funded,
Little River Prosecutor	Little River County: Online Hot	Self-funded	Self-
			Contract
	Property Tax Payments		No-cost
	Counter Payment Processing		funded,
Little River Collector	Little River County: Over the	Self-funded	Self-
			Contract
			No-cost
	Payment		funded,
Lincoln County: Collector	Lincoln County: Property Tax	Self-funded	Self-
- 	Maintenance	CMS Hosting	Year
Library, Arkansas State	Moss CMS Medium Site Annual	Website	\$2,100 per
			Contract
			No-cost
,	Check Payments		funded,
Lawrence County: Prosecutor	Lawrence County: Online Hot	Self-funded	Self-
			Contract
			No-cost
Lawrence county concetor		Sen Tunaca	funded,
Lawrence County Collector	Property Tax Online Payments	Self-funded	Self-
Arkansas	Domain Registration	DNS	Year
Landscape Architects,	Domain Registration	DNS	\$15 per
			Contract
	Download		funded, No-cost

			No-cost
Lonoke County: Collector	Lonoke County: Property Tax Payments	Self-funded	Contract Self- funded, No-cost
Lonoke County: Prosecutor	Lonoke County: Online Hot Check Payments	Self-funded	Contract Self- funded, No-cost Contract
Miller County Circuit Clerk	Miller County Circuit Clerk	Self-funded	Self- funded, No-cost Contract
Miller County Prosecutor	Miller County Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Miller County: Collector	Miller County: Over the Counter Payment Processing Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Minority Health Commission	Minority Health Commission - Event Registration	Self-funded	Self- funded, No-cost Contract
Minority Health Commission	Minority Health Commission - Online Event Registration	Self-funded	Self- funded, No-cost Contract
Minority Health Commission	Minority Health Commission: Conference Registration	Self-funded	Self- funded, No-cost Contract
Mississippi County: Prosecutor	Mississippi County: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Montgomery County Court	Montgomery County - Court Payments	Self-funded	Self- funded, No-cost Contract
Montgomery County Court	Court & Traffic Fine Payments	Self-funded	Self-

			funded,
			No-cost
			Contract
Municipal League, Arkansas	Online eCart and Payment	Self-funded	Self-
			funded,
			No-cost
			Contract
Museum of Discovery	AMOD - Membership Online	Self-funded	Self-
	Payment		funded,
			No-cost
			Contract
Museum of Discovery	Online Donations	Self-funded	Self-
			funded,
			No-cost
			Contract
Natural Heritage	ANHC - Natural Heritage	Self-funded	Self-
Commission, Arkansas	Commission - Donation		funded,
	Application		No-cost
			Contract
Natural Resources Comission,	Moss CMS Medium Site Annual	Website	\$2,100 per
Arkansas	Maintenance	CMS Hosting	Year
Nevada County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Nursing, Arkansas State	Moss CMS Medium Site Annual	Website	\$2,100 per
Board of	Maintenance	CMS Hosting	Year
Nursing, Board	Online Renewals and Payment	Self-funded	Self-
			funded,
			No-cost
			Contract
Nursing, Board of	Board of Nursing Online Renewals	Self-funded	Self-
	and Payment		funded,
			No-cost
			Contract
Oil and Gas Commission	Oil and Gas Commission: Online	Self-funded	Self-
	Payment Processing		funded,
			No-cost
			Contract
Optometry, Arkansas Board	Domain Registration	DNS	\$15 per
of			Year
Ouachita County Collector	Ouachita County: Over the	Self-funded	Self-
	Counter Payment Processing		funded,

	Property Tax Payments		No-cost
			Contract
Ouachita County Prosecutor	Ouachita County: Online Hot	Self-funded	Self-
	Check Payments		funded,
			No-cost
			Contract
Parole Board, Arkansas	Domain Registration	DNS	\$15 per
			Year
Parole Board, Arkansas	Moss CMS Small Site Annual	Website	\$1,050 per
	Maintenance	CMS Hosting	Year
Pharmacy Board	Renewal and Online Payment	Self-funded	Self-
			funded,
			No-cost
			Contract
Pharmacy, Arkansas State	Emma Emails	Email	\$0.007 per
Board of		Marketing	email sent
		Service	
Pharmacy, Arkansas State	Moss CMS Medium Site Annual	Website	\$2,100 per
Board of	Maintenance	CMS Hosting	Year
Physical Therapy Board	Physical Therapy - Exam and	Self-funded	Self-
	Online Payment		funded,
			No-cost
			Contract
Physical Therapy Board	Physical Therapy - License	Self-funded	Self-
	Renewals Online Payment		funded,
			No-cost
			Contract
Physical Therapy Board	Physical Therapy - Roster list and	Self-funded	Self-
	labels Online Payment		funded,
			No-cost
			Contract
Pike County Collector	Pike County: Property & Real	Self-funded	Self-
-	Estate Tax Payment		funded,
			No-cost
			Contract
Plant Board, Arkansas	License renewal and online	Self-funded	Self-
-	payment		funded,
			No-cost
			Contract
Plant Board, State	Moss CMS Large Site Annual	Website	\$3,000 per
	Maintenance	CMS Hosting	Year
Podiatric Medicine, Arkansas	Moss CMS Small Site Annual	Website	\$1,050 per
Board of	Maintenance	CMS Hosting	Year

	Tax Payments	Self-fullued	funded,
Prairie County Collector	Prairie County: Online Property	Self-funded	Contract Self-
. ,	Payment Processing Property Tax Payments		funded, No-cost
Pope County Collector	Pope County: Over the Counter	Self-funded	Contract Self-
Pope County	Pope County: Over the Counter Payment Processing EMS	Self-funded	Self- funded, No-cost
Polk County Prosecutor	Polk County: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Polk County District Court	Polk County District Court - payments	Self-funded	Self- funded, No-cost Contract
Police, Arkansas State	Emma Emails	Email Marketing Service	\$0.007 per email sent
Police, Arkansas State	Domain Registration	DNS	\$15 per Year
Police, Arkansas State	Web Dev Monthly Maintenance	Application Hosting and Support	\$64,000 per Year
Police, Arkansas State	License Database Hosting	Application Hosting and Support	\$400 per Month
Police, Arkansas State	License Application Hosting	Application Hosting and Support	\$400 per Month
Police, Arkansas State	Concealed Handgun Carry License Management System	Application Hosting and Support	\$2 per transaction
Poinsett County Sheriff	Poinsett County Sheriff: Court & Traffic Fine Payment System	Self-funded	Self- funded, No-cost Contract
Poinsett County Collector	Poinsett County: Over the Counter Payment Processing Property Tax Payments	Self-funded	Self- funded, No-cost Contract

			No-cost
			Contract
Private Career Education	Moss CMS Small Site Annual	Website	\$1,050 per
State Board of	Maintenance	CMS Hosting	Year
Private Career Education,	Form 1030 School License Renewal	Self-funded	Self-
Dept. of			funded,
			No-cost
			Contract
Private Career Education,	PCE - Form 2020 Amendment and	Self-funded	Self-
Dept. of	Online Payment		funded,
			No-cost
			Contract
Private Career Education,	PCE - Online Forms Application	Self-funded	Self-
Dept. of	and Online Payment		funded,
			No-cost
			Contract
Private Career Education,	RECE Reporting	Self-funded	Self-
Dept. of			funded,
			No-cost
			Contract
Private Career Education,	Student Protection Fund	Self-funded	Self-
Dept. of			funded,
			No-cost
			Contract
Private Career Education,	Transcript Download	Self-funded	Self-
Dept. of			funded,
			No-cost
			Contract
Professional Engineers and	PELS COA Renewals	Application	3% or \$3
Professional Surveyors, State		Hosting and	per
Board of Licensure		Support	transaction
Professional Engineers and	PELS - Application & Renewals and	Self-funded	Self-
Professional Surveyors, State	Online Payment		funded,
Board of Licensure			No-cost
			Contract
Professional Engineers and	PELS - Prof Engineers & Land	Self-funded	Self-
Professional Surveyors, State	Surveyors - Roster Download		funded,
Board of Licensure			No-cost
			Contract
Psychology Board	Moss CMS Medium Site Annual	Website	\$2,100 per
	Maintenance	CMS Hosting	Year
Psychology Board	Psychology Board - License	Self-funded	Self-
	Renewals		funded,

			No-cost Contract
Psychology Board	Psychology Board: License Verification	Self-funded	Self- funded, No-cost Contract
Public Employees Retirement System	Single Sign On Monthly Main	Application Hosting and Support	\$100 per Month
Pulaski County Circuit Court	Pulaski County: Circuit Court Fine Payments - Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Pulaski County District Court	Pulaski County District Court: Over the Counter Payment Processing Pulaski District Court	Self-funded	Self- funded, No-cost Contract
Pulaski County Prosecutor	Pulaski County: Online Hot Check Payment	Self-funded	Self- funded, No-cost Contract
Pulaski County Treasurer	Pulaski County: Over the Counter Payment Processing Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Randolph County Collector	Property Tax Online Payments	Self-funded	Self- funded, No-cost Contract
Randolph County Prosecutor	Randolph County: Online Hot Check Payments	Self-funded	Self- funded, No-cost Contract
Randolph Court	Randolph Court Payments	Self-funded	Self- funded, No-cost Contract
Real Estate Commission	Real Estate License Renewals	Application Hosting and Support	\$2-\$3 per transaction
Real Estate Commission	Volunteer Online Payment	Self-funded	Self- funded, No-cost

			Contract
Real Estate Commission	Moss CMS Medium Site Annual	Website	\$2,100 per
	Maintenance	CMS Hosting	Year
Rockport Police Dept.	Rockport Police Department Fine	Self-funded	Self-
	Payments		funded,
			No-cost
			Contract
Rural Services	Rural Service - Online Event	Self-funded	Self-
	Registration		funded,
			No-cost
			Contract
Saline County Circuit Clerk	Saline County: Circuit Clerk	Self-funded	Self-
	Payments-Online & Over the		funded,
	Counter Payment Processing		No-cost
			Contract
Saline County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Saline County Prosecutor	Saline County - Hot Check	Self-funded	Self-
	Payments		funded,
			No-cost
			Contract
Sanitarians Licensing Board	Sanitarians - Licensing and Online	Self-funded	Self-
	Payment		funded,
			No-cost
			Contract
School for the Deaf, Arkansas	Domain Registration	DNS	\$15 per
			Year
Science & Technology	Moss CMS Large Site Annual	Website	\$3,000 per
Authority, Arkansas	Maintenance	CMS Hosting	Year
Science & Technology	Moss CMS Medium Site Annual	Website	\$2,100 per
Authority, Arkansas	Maintenance	CMS Hosting	Year
Science and Technology	Domain Registration	DNS	\$15 per
Authority			Year
Searcy County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Sebastian County	Domain Registration	DNS	\$15 per
			Year
Sebastian County	Emergency Management System	Self-funded	Self-
	Online Payment		funded,

			No-cost
			Contract
Sebastian County Clerk	Sebastian County: County Clerk	Self-funded	Self-
	Payments- Over the Counter		funded,
	Payment Processing		No-cost
			Contract
Sebastian County Collector	Sebastian County: Over the	Self-funded	Self-
	Counter Payment Processing		funded,
	Property Tax Payments		No-cost
			Contract
Sebastian County Prosecutor	Sebastian County: Online Hot	Self-funded	Self-
	Check Payments		funded,
			No-cost
			Contract
Secretary of State	BCS SLA Base Montlhy Fee	Application	\$15 <i>,</i> 000
		Hosting and	per Month
		Support	
Secretary of State	SOS Lockbox	Application	\$1 per
		Hosting and	transaction
		Support	
Secretary of State	Domain Registration	DNS	\$15 per
			Year
Secretary of State	HTML + Graphics Recurring Charge	Website	\$3 <i>,</i> 400 per
	Service	Change	Month
		Retainer	
Secretary of State, Arkansas	Business Entity Bulk Data	Self-funded	Self-
	Download		funded,
			No-cost
			Contract
Secretary of State, Arkansas	Capitol Gift Shop eStore	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Certificate of Good Standing	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Corporation Filings	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Franchise Tax Batch Filing	Self-funded	Self-
			funded,

			No-cost
			Contract
Secretary of State, Arkansas	Franchise Tax Filings	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Franchise tax lockbox	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Notary Filing and Search	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	Over the Counter Payment	Self-funded	Self-
	Processing		funded,
			No-cost
			Contract
Secretary of State, Arkansas	Special Request System	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	UCC Bulk Data Services	Self-funded	Self-
			funded,
			No-cost
			Contract
Secretary of State, Arkansas	UCC System	Self-funded	Self-
			funded,
			No-cost
			Contract
Sharp County	Moss CMS Medium Site Annual	Website	\$2,100 per
	Maintenance	CMS Hosting	Year
Sharp County Collector	Property Tax Online Payments	Self-funded	Self-
			funded,
			No-cost
			Contract
Social Work Licensing Board	Social Work Licensing Board	Self-funded	Self-
	Online Renewal and Payment		funded,
			No-cost
			Contract
Speech Pathology Board	Speech Pathology: License	Self-funded	Self-
	Renewals		funded,
			No-cost

			Contract
Spinal Cord Commission	Spinal Cord Commission - Event Registration	Self-funded	Self- funded, No-cost Contract
Spinal Cord Commission, Arkansas	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
St. Francise County Collector	ST. Francis County - Online Property Tax Payments	Self-funded	Self- funded, No-cost Contract
State Board of Physical Therapy	Domain Registration	DNS	\$15 per Year
State Police, Arkansas	Concealed Carry Licensing System	Self-funded	Self- funded, No-cost Contract
State Police, Arkansas	Online Criminal Background Checks	Self-funded	Self- funded, No-cost Contract
State Police, Arkansas	Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Stone County Collector	Stone County: Online Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Tobacco Control Board	Permit Renewals and nline Payment	Self-funded	Self- funded, No-cost Contract
Tobacco Control Board	Tobacco Control Board: Over the Counter Payment Processing	Self-funded	Self- funded, No-cost Contract
Tobacco Control Board	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year
Tobacco Settlement Commission, Arkansas	Domain Registration	DNS	\$15 per Year
Tobacco Settlement Commission, Arkansas	Moss CMS Medium Site Annual Maintenance	Website CMS Hosting	\$2,100 per Year

Union County Collector	Union County: Online Property Tax Payments	Self-funded	Self- funded, No-cost
Union County Prosecutor	Union County: Online Hot Check Payments	Self-funded	Contract Self- funded, No-cost Contract
Van Buren County Collector	Van Buren County: Over the Counter Payment Processing Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Van Buren County Tax Collector	Domain Registration	DNS	\$15 per Year
Washington County Collector	Washington County: Online Property Tax Payments	Self-funded	Self- funded, No-cost Contract
Watershed Advisory Group	Conference Registration	Self-funded	Self- funded, No-cost Contract
Waterways Commission,	Moss CMS Medium Site Annual	Website	\$2,100 per
Arkansas	Maintenance	CMS Hosting	Year
White County Collector	White County: Over the Counter Payment Processing Property Tax Payments	Self-funded	Self- funded, No-cost Contract
White County District Court	White County District Court Online Payments	Self-funded	Self- funded, No-cost Contract
Worker's Compensation Commission, Arkansas	Online Claim Search	Self-funded	Self- funded, No-cost Contract
Workforce Investment Board, Arkansas	Domain Registration	DNS	\$15 per Year
Workforce Services, Dept. of	ESD UI charge	Application Hosting and Support	\$0.85 per transaction