EXHIBIT F1



Arkansas Department of Human Services

Division of Children and Family Services

700 Main Street, Donaghey Plaza South, 5th Floor P.O. Box 1437, Slot S560 Little Rock, Arkansas 72203-1437 Telephone (501) 682-8008 TDD (501) 682-1442 NGV 1 3 2017 PAX (501) 682-6968

November 13, 2017

Varnaria Vickers-Smith, Legislative Analyst
Senate Interim Children and Youth Committee and the
House Aging, Children and Youth, Legislative and Military Affairs Committee
Arkansas Bureau of Legislative Research
One Capital Mall, 5th Floor, Room R-516
Little Rock, AR 72201

RE: Initial Filing - Regular Promulgation

Dear Ms. Vickers-Smith:

Please place the Division of Children & Family Services on the Children & Youth Committee agenda for review of the Rules as listed on the Questionnaire. The public comment period is from November 13, 2017 to December 13, 2017, with a proposed effective date of March 1, 2018.

Enclosed are copies of the Questionnaire, Summary of Changes, Financial Impact Statement and Rule.

If you have any questions or comments, please contact Christin Harper, Assistant Director, Division of Children and Family Services, P.O. Box 1437, (Slot S570), Little Rock, Arkansas 72203-1437; phone 682-8541; email christin.harper@dhs.arkansas.gov or fax 682-6968.

Sincerely,

Mischa Martin

Director, Division of Children and Family Services

BUREAU OF LEGISLATIVE RESEARCH

DEPARTMENT OF HUMAN SERVICES
Division of Children and Family Services
AMENDING ADMINISTRATIVE REGULATIONS

TITLE:

Revised Rule

- PROCEDURE III-A1: Protective/Supportive Services Case Opening
- PROCEDURE III-A2: Out-of-Home Placement Services Case Opening
- PROCEDURE III-A4: Out-of-Home Placement Outside the Initiating County
- PROCEDURE VIII-F2: Voluntary Delivery of an Infant Under the Provisions of the Safe Haven Act
- POLICY III-G: Services Case Opening for Infants if Abortion Results in Live
 Birth
- POLICY III-H: Services Case Opening for Incarcerated Parents
- POLICY III-I: Coordination of Services for Active Duty Service Members

PROPOSED EFFECTIVE DATE:

March 1, 2018

STATUTORY AUTHORITY:

A.C.A. 9-28-103

NECESSITY AND FUNCTION:

Revised Rule

- PROCEDURE III-A1: Protective/Supportive Services Case Opening
 - O To update the Division's procedure per Act 963 of the 91st General Assembly, Regular Session, specifically to add the requirement for Division staff to reassess protection plans at 30 days to determine if a safety factor continues to exist and subsequently follow up with a petition for dependency-neglect if a safety factor continues.
- PROCEDURE III-A2: Out-of-Home Placement Services Case Opening
 - To update the Division's procedure per Act 963 of the 91st General Assembly, Regular Session, specifically to add the requirement for Division staff to reassess protection plans at 30 days.
- PROCEDURE III-A4: Out-of-Home Placement Outside the Initiating County
 - To ensure consistent provision of services to families being served by more than one DCFS County office.
- PROCDURE VIII-F2: Voluntary Delivery of an Infant Under the Provisions of the Safe Haven Act
 - To ensure the language in the Division's Safe Haven Procedure is consistent with the language in the newly added POLICY III-G: Services Case Opening for Infants if Abortion Results in Live Birth as per Act 392 of the 91st General Assembly, Regular Session and A.C.A. 9-34-204, which requires DCFS to utilize the Missing Persons Information Clearinghouse after delivery of an infant under the Safe Haven Act.

- POLICY III-G: Services Case Opening for Infants if Abortion Results in Live **Birth**
 - To ensure service provision for infants if an abortion attempt results in live birth as per Act 392 of the 91st General Assembly, Regular Session.

POLICY III-H: Services Case Opening for Incarcerated Parents

To ensure incarcerated parents are identified and included in case planning, monitoring of services and are offered visitation as appropriate and in the best interest of the children involved as per Act 993 of the 91st General Assembly, Regular Session.

POLICY III-I: Coordination of Services for Active Duty Service Members

To ensure consistent provision of services to families when the family includes an active duty military service member as per Act 528 of the 91st General Assembly, Regular Session.

PAGES FILED:

Name:

Mischa Martin

Title: Director

Section:

Division of Children and Family Services

Department of Human Services

PROMULGATION DATES:

November 13, 2017-December 13, 2017

CONTACT PERSON:

Christin Harper

DHS-DCFS Policy Unit Phone: (501) 682-8541 Fax: (501) 683-4854

Email: christin.harper@dhs.arkansas.gov

QUESTIONNAIRE FOR FILING PROPOSED RULES AND REGULATIONS WITH THE ARKANSAS LEGISLATIVE COUNCIL AND JOINT INTERIM COMMITTEE

DEPARTMENT/AGENCY	Department of Human Services			
DIVISION	Division of Children and Family Services			
DIVISION DIRECTOR	TOR Mischa Martin			
CONTACT PERSON	Christin Harper, Assistant Director			
ADDRESS	P. O. Box 1437, Slot S570, Little Rock, AR 72203-1437			
PHONE NO. (501)682-8 NAME OF PRESENTER A' MEETING	541 FAX NO. 683-4854 E- T COMMITTEE Christin Harper Christin Harper			
TRESERVIER E-MAIL CON	ristin.harper@dhs.arkansas.gov INSTRUCTIONS			
C. If you have a method of in Rule" below.D. Submit two (2) copies of the company of the copies o				
Arkansas Legi Bureau of Legi One Capitol M Little Rock, AI	e Rules Review Section slative Council islative Research lall, 5 th Floor R 72201 ***********************************			
rule?	Case Opening			
2. What is the subject of the prorule?	To update policy and procedure regarding case opening to remove references to obsolete forms, clarify assignment of duties in cases involving multiple counties, and address when a protection plan must be filed per Act 963 of the 91 st General Assembly, Regular Session; To add procedure for case openings involving military families, incarcerated parents, and children born alive as the result of a failed abortion as per Acts 528, 993, and 392, respectively, of the 91 st General Assembly, Regular Session.			
3. Is this rule required to compl If yes, please provide the fede	y with a federal statute, rule, or regulation? Yes No No real rule, regulation, and/or statute citation.			
4. Was this rule filed under the Procedure Act? If yes, what is the effective derule?	emergency provisions of the Administrative Yes \(\sum \) No \(\sum \)			

When does the emergency rule expire?		
Will this emergency rule be promulgated under the permanent provisions of the Administrative Procedure Act?	Yes 🗌	No 🗌
5. Is this a new rule? Yes No If yes, please provide a brief summary explaining the regulation. If yes, please provide a brief summary explaining the regulation. If as the result of an attempted abortion to become a ward of the State per Regular Session. The Department will provide services to incarcerated Assembly, Regular Session. The Department will provide notice to me pertaining to active duty service members per Act 528 of the 91st General Department will reassess protection plans at 30 days per Act 963 of the	d parents per Act 99 illitary installations	93 of the 91 st General of investigations
Does this repeal an existing rule? Yes No If yes, a copy of the repealed rule is to be included with your composite a new rule, please provide a summary of the rule giving an explanation. Is this an amendment to an existing rule? Yes No If yes, please attach a mark-up showing the changes in the swirting.	pranation of what tr	ie rule does.
If yes, please attach a mark-up showing the changes in the existing changes. Note: The summary should explain what the amendm be clearly labeled "mark-up."	rule and a summary tent does, and the	y of the substantive mark-up copy should
6. Cite the state law that grants the authority for this proposed rule? If citation. A.C.A. § 9-28-103	codified, please giv	ve the Arkansas Code
7. What is the purpose of this proposed rule? Why is it necessary? PROCEDURE III-A1 and III-A2: Protective/Supportive and Out-of-Hor To update the Division's policy and procedure per ACT 963 of the 9 specifically to add the requirement for Division staff to reassess protectifor dependency-neglect if a safety factor persists at the 30 day reassessmobsolete form, CFS-6013: Application for Emergency Services	1 General Assemb	oly,

obsolete form, CFS-6013: Application for Emergency Services.

PROCEDURE III-A4: Out-of-Home Placement Outside of the Initiating County

• To update the Division's policy and procedure, specifically to ensure consistent provision of services to families served by more than one DCFS county office.

POLICY III-G and related procedure: Services Case Opening for Infants if Abortion Results in Live Birth
 To update the Division's policy and procedure per Act 392 of the 91st General Assembly
 specifically to ensure services are provided to infants if attempted abortion results in live birth after the mother of parents having indicated in writing that they do not want custody of the infant if the infant is born alive.

• To update the Division's policy and procedure, specifically to ensure that language in the Division's Safe Haven procedure is consistent with language in the newly added procedure, III-G: Services Opening for Infants i Abortion Results in Live Birth and to add requirement for DCFS staff to contact Missing Children Services Program regarding infants delivered under the Safe Haven Act as per A.C.A. 9-34-204.

POLICY III-H and related procedure: Services Case Opening for Cases Involving Incarcerated Parents

To update the Division's policy and procedure per Act 993 of the 91st General Assembly,
specifically to ensure incarcerated parents are included in case planning, monitoring of service provision and are

offered visitation as is appropriate and in the best interest of the children involved. POLICY III-I and related procedure: Services Case Opening for Cases Involving Active Duty Military Service To update the Division's policy and procedure per Act 528 of the 91st General Assembly, specifically to ensure consistent provision of services to families including active duty military service member PROCEDURE VIII-F2: Voluntary Delivery of an Infant under the Provisions of the Safe Haven Act To update the Division's policy and procedure, specifically to ensure that language in the Division's Safe Haven procedure is consistent with language in the newly added procedure, III-G: Services Opening for Infants Abortion Results in Live Birth and to add requirement for DCFS staff to contact Missing Children Services Program regarding infants delivered under the Safe Haven Act as per A.C.A. 9-34-204. CFS-6013: Application for Emergency Services To rescind this obsolete form. 8. Please provide the address where this rule is publicly accessible in electronic form via the Internet as require by Arkansas Code § 25-19-108(b). AR Secretary of State Website $\underline{https://ardhs.sharepointsite.net/CW/Notice\%20of\%20Rule\%20Making/Forms/AllItems.aspx}$ 9. Will a public hearing be held on this proposed rule? Yes No 🔀 If yes, please complete the following: Date: Place: 10. When does the public comment period expire for permanent promulgation? (Must provide a date.) November 12, 2017 11. What is the proposed effective date of this proposed rule? (Must provide a date.) January 1, 2018 12. Do you expect this rule to be controversial? Yes \(\subseteq \text{No } \text{\$\infty} \) If yes, please

13. Please give the names of persons, groups, or organizations that you expect to comment on these rules? Please

explain.

provide their position (for or against) if known.

We do not know of any specific groups of persons who would comment.

FINANCIAL IMPACT STATEMENT

PLEASE ANSWER ALL QUESTIONS COMPLETELY

DEPARTN	Resource reads	Department of	f Human S	Services			
DIVISION PERSON (STATEMI	COMPL	Division of C ETING THIS		d Family S			
TELEPHO		(501)682- 8541	FAX NO.	Christ (501) 683 4854		hristin.harper@c	lhs.arkansas.gov
To comply Statement	with Arl and file t	k. Code Ann. § wo copies with	25-15-204 the questi	l(e), please onnaire and		11 ' 72'	
SHORT T RULE	TTLE O	F THIS	Case Op	ening			
1. Does th impact?	is propos	sed, amended,	or repealed	l rule have	a financial	Yes 🗌	No 🔀
2. Is the ru	ile based	on the best rea	sonably of	otainable so	cientific, technic	cal.	
need for	r, conseq	uences of, and	alternative	on availabes to the rul	le concerning the?	he Yes 🔀	No 🗌
ucteriiii	ned by th	of the alternati e agency to be	the least c	ostly rule c	onsidered?	Yes 🖂	No 🗌
If an ago	ency is p	roposing a mor	e costly ru	le, please s	tate the following	ng:	
(a) Ho	ow the ad	lditional benefi	ts of the m	ore costly	rule justify its a	dditional cost;	
		for adoption of					
(c) Whits	o, please	e more costly ruster explain; and;	ıle is based	d on the int	erests of public	health, safety, or	welfare, and
(d) Whexp	nether the plain.	e reason is with	in the scop	e of the ag	ency's statutory	authority; and i	f so, please
4. If the pur	pose of th	nis rule is to imp	lement a fe	ederal rule o	r regulation, ple	ase state the follo	wing:
		cost to implem					
	Fiscal Y				ext Fiscal Year	<u> </u>	
General Revenue		0		Ge	neral Revenue	0	
Federal I Cash Fur		0			deral Funds	0	
				_	Cash Funds	0	

Special Revenue	0	Special Revenue	0
Other (Identify)	0	Other (Identify)	0

Total	0.00	Total	0.00
(b) What is the a	additional cost of the state rule?		
Current Fiscal	<u>Year</u>	Next Fiscal Year	
General Revenue Federal Funds Cash Funds Special Revenue Other (Identify)		General Revenue Federal Funds Cash Funds Special Revenue	
Total _	0.00	Total	0.00
explain how they a Current Fiscal Year \$ 0.00		Next Fiscal Yes	ne proposed rule and
affected.	estimated cost by fiscal year to statle? Is this the cost of the program	e, county, and municipal or grant? Please explain	government to how the government is
Current Fiscal Year \$ _0.00		Next Fiscal Year \$ 0.00	<u>ur</u>
private entity, priv two (2) or more of	is required by Ark, Code Ann 8	yes No No	a private individual, ipal government, or to
The of ming the m	nancial impact statement. The wrimpact statement and shall include,	itten tindings shall be £1	- 1 ' 1 ' '
(1) a statement of t	he rule's basis and purpose;		
(2) the problem the a rule is require	agency seeks to address with the jd by statute;	proposed rule, including	a statement of whether
(3) a description of (a) justifies	the factual evidence that: the agency's need for the proposed	d rule; and	

- (b) describes how the benefits of the rule meet the relevant statutory objectives and justify the rule's costs;
- (4) a list of less costly alternatives to the proposed rule and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;
- (5) a list of alternatives to the proposed rule that were suggested as a result of public comment and the reasons why the alternatives do not adequately address the problem to be solved by the proposed rule;
- (6) a statement of whether existing rules have created or contributed to the problem the agency seeks to address with the proposed rule and, if existing rules have created or contributed to the problem, an explanation of why amendment or repeal of the rule creating or contributing to the problem is not a sufficient response; and
- (7) an agency plan for review of the rule no less than every ten (10) years to determine whether, based upon the evidence, there remains a need for the rule including, without limitation, whether:
 - (a) the rule is achieving the statutory objectives;
 - (b) the benefits of the rule continue to justify its costs; and
 - (c) the rule can be amended or repealed to reduce costs while continuing to achieve the statutory objectives.

DCFS SUMMARY OF CHANGES FOR NOVEMBER 2017 PROMULGATION

SUMMARY OF DCFS REGULAR PROMULGATION

The purpose of this regular promulgation is to:

- Revise the Division's procedure concerning Protection Planning, specifically to add the
 requirement for Division staff to reassess protection plans at 30 days to determine if a safety
 factor continues to exist and subsequently follow up with a petition for dependency-neglect if a
 safety factor continues. This revised rule will ensure State compliance with Act 963 of the 91st
 General Assembly, Regular Session.
- Clarify the Division's procedure concerning service provision across multiple counties, specifically to ensure consistent provision of services to families being served by more than one DCFS County office.
- Update the Division's Safe Haven Procedure, specifically to ensure this procedure is consistent with the language in the newly added POLICY III-G: Services Case Opening for Infants if Abortion Results in Live Birth.
- Create Division policy to ensure service provision for infants if an abortion attempt results in live birth. This new rule will ensure State compliance with Act 392 of the 91st General Assembly, Regular Session.
- Create Division policy to ensure incarcerated parents are identified and included in case planning, monitoring of services, and are offered visitation as appropriate and in the best interest of the children involved. This new rule will ensure State compliance with Act 993 of the 91st General Assembly, Regular Session.
- Create Division policy to ensure consistent provision of services to families when the family includes an active duty military service member. This new rule will ensure State compliance with Act 528 of the 91st General Assembly, Regular Session.

PROCEDURE III-A1: Protective/Supportive Services Case Opening

03/2018

The Family Service Worker will:

- A. Gather data from the family about the needs of the family and place the information in the Family Advocacy and Support Tool (FAST). This information is located in the "Case Plan/Needs Assessment" section on the "Family Screen".
- B. Enter all necessary data in CHRIS to create a client screen for each household member.
- C. Review all information in the contact automatically populated from "case connect" screen into the contacts screen for the newly opened case.
- D. Ensure that any current protection plan with a nearing 30 day re-assessment date is noted and that a re-assessment of the safety of the child occurs within 30 days of the implementation of the current plan.
- E. <u>File an affidavit for dependency-neglect for any plan which has been re-assessed and it is determined that a substantial risk of harm to the health and safety of the child remains.</u>

PROCEDURE III-A2: Out-of-Home Placement Services Case Opening

03/2018

The Family Service Worker will:

- A. Complete the "Case Connect" Screen in the Investigation to open a case.
- B. Enter the appropriate information in the open case on the "Removal" screen in the "Removal" section of CHRIS.
- C. Enter the appropriate information in the "Placement" section of CHRIS and within the "Place" section on "Recommend", "Pay Scale", and "Enter/Exit" screens. Entering information in CHRIS on the first placement of a removal episode will generate a message to "Review/Complete Initial Medicaid Application."
- D. Enter the appropriate information on the "Gen. Info" and "Status" screens and on the "Employ" and "Education" screens under the "Emp/Educ" heading in the "Client" section.
- E. Enter the appropriate information on the screens under the "Medical" heading in the "Client" section.
- F. Photograph the child or children, and:
 - 1) With the child in a comfortable, non-intimidating setting, explain the need to take his or her photograph. Facilitate this in as sensitive a manner as possible.
 - 2) Using a digital camera provided by the Division, take a digital photograph (head shot from the shoulders up) of the child or children entering foster care. The photograph should be taken within three working days of the date the child entered foster care.
 - 3) Upload the image as a JPEG to the CHRIS case record. The electronic file size should be no larger than 500 KB.
 - 4) Print the photograph using the "Photo and Child Information" functionality in CHRIS and add a hard copy of the photograph to the case record.
 - 5) Delete the photo from the camera stick after the photo has been uploaded into the CHRIS application.
 - 6) Provide the child with a copy if they request one.

 If the child remains in foster care, the initiating FSW will retake the photograph, or coordinate with the resident county FSW to retake the photograph, on an annual basis within 10 working days prior to the date the child entered foster care. Each time a new photograph is taken, update the electronic version in the CHRIS system and the hard copy in the case record. The photograph may be:
 - a) Shared with law enforcement <u>and the National Center for Missing and Exploited Children</u> to help facilitate the recovery of missing children, or for other official law enforcement purposes that are in the best interest of the child.

- b) Used for staffings, <u>Team Decision Making meetings</u>, or court procedures if children are not present;
- c) Included in placement applications; and,
- d) Used in the child's Life Book. The photograph used for the Life Book should be printed using the "Photo Only" functionality in CHRIS.

As with other electronic equipment that contains sensitive client information, precautions should always be taken to protect confidentiality and the images of all children being served by DCFS.

A DHS 5008 must be completed for the camera and the camera must be enabled for read-only connection to the computer.

For any child already placed in care, but lacking a photograph, the initiating FSW should take his or her photograph, or coordinate for the resident county FSW to take the child's photograph, at the next visit between the FSW and the child and follow the procedures and specifications listed above.

- G. Issue an initial clothing order, if needed, using the DCFS P Card Requisition.
- H. Initiate a request for Medicaid within one working day of the date the child enters DHS custody by completing the following actions:
 - 1) Ensure all relationship screens are completed in CHRIS.
 - 2) Ensure all information in client demographic screens is current including the "financial" tab.
 - 3) Complete removal and placement screens for each child in foster care and ensure the placement is approved by a supervisor.

If the FSW has been notified that the CHRIS system will be down, and he or she cannot transmit the Initial Medicaid Application within the one-day time frame, only then will he or she complete and fax a paper copy of the CFS-487: Application for title IV-E Payments/Medicaid to the Eligibility Unit.

- I. Route the signed court order to Family Support Specialist (Eligibility Unit).
- J. Apply for title IV-E Payments/Medicaid:
 - 1) Complete the "Application for Social Security Card" (SS-5) if the child does not already have a Social Security Number or the number is not known:
 - a) Sign the SS-5 as the DCFS representative for the case.
 - b) Route the SS-5 to the Social Security Administration and copy to the Family Support Specialist.
- K. Enter income, debts and asset information in the Client/Finance Screens in CHRIS for each member of the removal household.
- L. Enter necessary information on the Medicaid/IV-E Application screen (four tabs) in CHRIS in order to complete the application and click "Send" to transmit the application to the Eligibility Unit. Send the completed Medicaid/IV-E Application to the Eligibility Unit within seven working days from the date the child entered the out-of-home-placement. Other information needed to establish title IV-E Medicaid eligibility, e.g., birth certificate, Social Security Number, removal order, petition that led to removal, etc., should also be sent to the Eligibility Unit if available at that time.
- M. Obtain any additional requested information and forward it to the Family Support Specialist within 10 working days.
- N. Within 10 working days of any delay, notify the Family Support Specialist of the information which cannot be obtained and the reason.
- O. Review all information in the contact automatically populated from the investigation "case connect" screen into the contacts screen for the newly opened case.
- P. Continue the Family Advocacy and Support Tool (FAST) or Child and Adolescent Needs and Strengths (CANS) assessment, as applicable, with family participation.

PROCEDURE III-A4: Out-Of-Home Placement Outside the Initiating County

03/2018

The Family Service Worker Supervisor from the initiating (primary) county office will:

- A. Notify (telephone, fax, or email) the FSW Supervisor in the resident county office prior to moving the child(ren).
- B. Within 24 hours following the above notification, assign the resident county as secondary on the Assign/Transfer screen in CHRIS. <u>Include a brief summary of services needed for the client in the Assign/Transfer screen and ensure all contact information is correct in the client CHRIS demographics screens</u>.

The Family Service Worker in the initiating (primary) county will:

- A. Within 24 hours, email resident county FSW a list of important dates and summary of service needs for the client. This list should include scheduled court dates, scheduled staffings, and previously scheduled transportation needs (i.e., PACE evaluations, visitation with family, approved contact list, special medical needs, etc.).
- B. Continue providing casework services to the custodial/non-custodial parents as determined by the case plan.
- C. Maintain a case file including such non-CHRIS (hard copy) items as legal and medical documents.
- D. Provide the resident county FSW a copy of the case file with non-CHRIS items.
- E. Key data (e.g., case plan changes) into CHRIS as appropriate.
- F. Collaborate with resident county FSW to develop and process any needed purchase orders (<u>P Card Request, DHS 1914</u>) for the child.
- G. <u>Collaborate with resident county FSW to complete approved purchases by emailing purchase approvals to resident county FSW for completion of purchases, as appropriate.</u>
- H. Request Medicaid determinations/reevaluations by the DCFS Eligibility Unit and submit needed documentation.
- I. Develop the initial case plan and subsequent changes as per Policy IV-A.
- J. Arrange staffings as needed and maintain a current case plan.
- K. Ensure that the resident county FSW is invited to staffings and that all applicable case information is gathered from resident county FSW for necessary adjustment of CANS ratings and case service planning.
- L. <u>Place information about visitation responsibilities (which county will transport, and which county will supervise visits) in the "visitation" section of the family case plan.</u>
- M. Contact the resident county FSW a minimum of once monthly by phone or email and enter a contact in CHRIS demonstrating the collaboration of service provision, any information obtained regarding service provision, coordination of purchasing needs, coordination of child care needs, and documenting any placement issues identified.
- N. Ensure provision of services to facilitate reunification or other permanency arrangements as appropriate.
- O. Arrange, coordinate, and ensure transportation is provided for parent/child visits.
 - 1) Consideration should be given to use of relative or fictive kin volunteers when appropriate. Additional consideration should be given to transporting parents rather than children in an effort to decrease travel hardships for children.
- P. Notify the <u>resident</u> county FSW immediately of any changes in plans for care of the child.

The Family Service Worker (secondary) in the resident county will:

- A. Participate in staffings and case plan development.
- B. Assist the foster home or facility with implementing case plan goals by monitoring progress for each goal and making service referrals as necessary.
- C. Notify initiating county FSW by email if financial needs are identified.
- D. Coordinate with initiating FSW to ensure completion of purchasing requests.
- E. Complete purchases upon receipt of approved requisitions.

- F. Keep the initiating county FSW informed of all progress, problems and child experiences through CHRIS documentation and during monthly/as needed contact with the initiating county FSW. Issues needing immediate attention should be documented in an email to the initiating county FSW and his/her Supervisor.
- G. Obtain a progress report from facility staff every month following a child's placement in a facility and forward a copy to the initiating county FSW.
 - The court may order progress reports from the service provider whenever a child is placed out of home and in a setting other than a Department foster home. The order will set forth the schedule for the progress reports and will identify the service provider responsible for submitting the progress report. The service provider will be provided a copy of the written court order by certified mail, restricted delivery or by process server. Failure to follow the order of the court will subject the service provider to contempt sanctions of the court. The progress report will include, but is not limited to:
 - a) Reason for admission;
 - b) Projected length of stay;
 - c) Identified goals and objectives to be addressed during placement;
 - d) Progress of the child in meeting goals and objectives;
 - e) Barriers to progress;
 - f) Significant behavioral disruptions and response of provider; and,
 - g) Recommendations upon the child's release.

The service provider will immediately report any incidents concerning the juvenile's health or safety to the child's attorney or attorney ad litem and the custodian of the child.

- H. Notify the initiating county FSW immediately of any change in the plans for care of the child.
- I. Notify the initiating county by telephone within 24 hours, and make all other necessary notifications (e.g., foster parents if an emergency change in placement is necessary).
- J. Make regular foster home/facility visits to the child/children as per the case plan.
- K. Assist the initiating county in arranging for the parent/child/sibling <u>visits as outlined by the initiating county</u> <u>FSW in the case plan or as otherwise coordinated by initiating FSW.</u>
- L. Complete any necessary incident reports (e.g., disruption) and provide the initiating county a copy.

PROCEDURE III-A1: Protective/Supportive Services Case Opening

01302/201875

The Family Service Worker will:

- A. Complete the CFS 6013: Application for Emergency Services by keying the fields in the "Summary" screen. In the "Client" section, complete the "Gen. Info" and "Relations" screens; and in the "Finances" section, complete the "Eligibility" and "Income" screens based on the information gathered for Family Advocacy and Support Tool (FAST). This information is located in the "Case Plan/Needs Assessment" section on the "Family Screen".
- A. Sign the CFS 6013 for families needing Protective Services if they are not willing to sign the completed form Gather data from the family about the needs of the family and place the information in the Family Advocacy and Support Tool (FAST).—This information is located in the "Case Plan/Needs Assessment" section on the "Family Screen".
- B. -Enter all necessary data in CHRIS to create a client screen for each household member.
- C. Review all information in the contact automatically populated from "case connect" screen into the contacts screen for the newly opened case.
- D. Ensure that any current protection plan with a nearing 30 day re-assessment date is noted and that a re-assessment of the safety of the child occurs within 30 days of the implementation of the current plan.
- B-E. File an affidavit for dependency-neglect for any plan which has been re-assessed and it is determined that a substantial risk of harm to the health and safety of the child remains.

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PROCEDURE III-A2: Out-of-Home Placement Services Case Opening

02013/201875

The Family Service Worker will:

- A. Complete the CFS 6013: Application for Emergency Services using appropriate CHRIS screens as indicated in Procedure III-A1.
- B.A. Complete the "Case Connect" Screen in the Investigation to open a case.
- ←B. Enter the appropriate information in the open case on the "Removal" screen in the "Removal" section of CHRIS.
- D-C. Enter the appropriate information in the "Placement" section of CHRIS and within the "Place" section on "Recommend", "Pay Scale", and "Enter/Exit" screens. Entering information in CHRIS on the first placement of a removal episode will generate a message to "Review/Complete Initial Medicaid Application."
- E.D. Enter the appropriate information on the "Gen. Info" and "Status" screens and on the "Employ" and "Education" screens under the "Emp/Educ" heading in the "Client" section.
- F.E. Enter the appropriate information on the screens under the "Medical" heading in the "Client" section.
- G. Print the CFS-6012: Client Medical, and Psychological Information Report.
- H.F. Photograph the cchild or cchildren, and:
 - With the child in a comfortable, non-intimidating setting, explain the need to take his or her photograph. Facilitate this in as sensitive a manner as possible.
 - 2) Using a digital camera provided by the Division, take a digital photograph (head shot from the shoulders up) of the child or children entering foster care. The photograph should be taken within three working days of the date the child entered foster care.
 - Upload the image as a JPEG to the CHRIS case record. The electronic file size should be no larger than 500 KB.
 - 4) Print the photograph using the "Photo and Child Information" functionality in CHRIS and add a hard copy of the photograph to the case record.

- Delete the photo from the camera stick after the photo has been uploaded into the CHRIS
 application.
- 6) Provide the child with a copy if they request one.

If the child remains in foster care, the <u>initiating FSW who is his or her primary or secondary caseworker should will</u> retake the photograph, or coordinate with the resident county FSW to retake the photograph, on an annual basis within 10 working days prior to the date the child entered foster care. Each time a new photograph is taken, update the electronic version in the CHRIS system and the hard copy in the case record.

The photograph may be:

6)

- a) Shared with law enforcement and the National Center for Missing and Exploited Children to help facilitate the recovery of missing children, or for other official law enforcement purposes that are in the best interest of the child.
- Used for staffings, <u>Team Decision Making meetings</u>, or court procedures if children are not present;
- c) Included in placement applications; and
- d) Used in the child's Life Book. The photograph used for the Life Book should be printed using the "Photo Only" functionality in CHRIS.

As with other electronic equipment that contains sensitive client information, precautions should always be taken to protect confidentiality and the images of all children being served by DCFS.

A DHS 5008 must be completed for the camera and the camera must be enabled for read-only connection to the computer.

Effective November 1, 2008, ffor anyeach child already placed in care, but lacking a photograph, the initiating FSW who is his or her primary or secondary caseworker should take his or her photograph, or coordinate for the resident county FSW to take the child's photograph, at the next visit between the FSW and the child and follow the procedures and specifications listed above.

- 4.G. Issue an initial clothing order, if needed, using the DHS 1914: DHS Requisition DCFS P Card Requisition.
- 4.H. Initiate a request for Medicaid within **one working day** of the date the child enters DHS custody by completing the following actions:
 - Send the DHS 91: DCO/DCFS/Referral/Information Transmittal to the DCO County Supervisor to determine if the child is a member of an active TEA/TANF or Medicaid case or is a member of pending applications for either. Ensure all relationship screens are completed in CHRIS.
 - 2) Receive notice of closure of TEA/TANF or Medicaid case before proceeding. Ensure all information in client demographic screens is current including the "financial" tab.
 - Complete removal and placement screens for each child in foster care and ensure the placement is approved by a supervisor.

3)

If the FSW has been notified that the CHRIS system will be down, and he or she cannot transmit the Initial Medicaid Application within the one-day time frame, only then will he or she complete and fax a paper copy of the CFS-487: Application for title IV-E Payments/Medicaid to the Eligibility Unit.

- K.I. Route the signed court order to Family Support Specialist (Eligibility Unit).
- L.J. Apply for title IV-E Payments/Medicaid:
 - Complete the "Application for Social Security Card" (SS-5) if the child does not already have a Social Security Number or the number is not known:
 - a) Sign the SS-5 as the DCFS representative for the case.
 - b) Route the SS-5 to the Social Security Administration and copy to the Family Support Specialist.

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- M.K. Enter income, debts and asset information in the Client/Finance Screens in CHRIS for each member of the removal household.
- N-L. Enter necessary information on the Medicaid/IV-E Application screen (four-4 tabs) in CHRIS in order to complete the application and click "Send" to transmit the application to the Eligibility Unit.- Send the completed Medicaid/IV-E Application to the Eligibility Unit within seven working days from the date the child entered the out-of-home-placement.- Other information needed to establish title IV-E Medicaid eligibility, e.g., birth certificate, Social Security Number, removal order, petition that led to removal, etc., should also be sent to the Eligibility Unit if available at that time.
- Obtain any additional requested information and forward it to the Family Support Specialist within 10 working days.
- N. Within 10 working days of any delay, notify the Family Support Specialist of the information which cannot be obtained and the reason.
- P-O. Review all information in the contact automatically populated from the investigation "case connect" screen into the contacts screen for the newly opened case.
- Q.P. Continue the Family Advocacy and Support Tool (FAST) or Child and Adolescent Needs and Strengths (CANS) assessment, as applicable, with family participation.

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PROCEDURE III-A4: Out-Of-Home Placement Outside the Initiating County

013/20187

The Family Service Worker Supervisor from the initiating (primary) county office will:

- A. Notify (telephone, fax, or email) the FSW Supervisor in the resident county office prior to moving the
- B. Within 24 hours following the above notification, assign the resident county as secondary on the Assign/Transfer screen in CHRIS.- Include a brief summary of services needed for the client in the Assign/Transfer screen and ensure all contact information is correct in the client CHRIS demographics

The Family Service Worker in the initiating (primary) county will:

- A. Within 24 hours, email resident county FSW a list of important dates and summary of service needs for the client. This list should include scheduled ccourt dates, scheduled staffings, and previously scheduled transportation needs (i.e., PACE evaluations, visitation with family, approved contact list, special medical needs, etc.).
- A-B. Continue providing casework services to the custodial/non-custodial parents as determined by the case
- B.C. Maintain a case file including such non-CHRIS (hard copy) items as legal and medical documents.
- C.D. Provide the resident county FSW a copy of the case file with non-CHRIS items.
- D.E. Key data (e.g., case plan changes) into the CHRIS file as appropriate.
- Collaborate with resident county FSW to deevelop and process any needed purchase orders (DHS_1914P Card Request, DHS 1914) for the child.
- E-G. Collaborate with resident county FSW to complete approved purchases by emailing purchase approvals to resident county FSW for completion of purchases, as appropriate
- F.H. Request Medicaid determinations/reevaluations by the DCFS Eligibility Unit and submit needed documentation.
- G.I. Develop the initial case plan and subsequent changes as per Policy IV-A.
- Arrange staffings as needed and maintain a current case plan.
- Ensure that the resident county FSW is invited to staffings and that all applicable case information is gathered from resident county FSW for necessary adjustment of CANS ratings and case service planning.
- Place information about visitation responsibilities (which county will transport, which county will supervise visits) in the "visitation" section of the family case plan.
- Contact the resident county FSW a minimum of once monthly by phone or email and enter a contact in CHRIS demonstrating the collaboration of service provision, any information obtained regarding service provision, coordination of purchasing needs, coordination of child care needs, and documenting any placement issues identified.
- L.N. Ensure provision of services to facilitate reunification or other permanency arrangements as appropriate.
- Arrange_coordinate, and help provideensure transportation is provided and occurs for parent/child visits.
 - (J-1) Consideration should be given to use of relative or fictive kin volunteers when appropriate. Additional consideration should be given to transporting parents rather than children in an effort to decrease travel hardships for children,
- K.P. Notify the resident county FSW immediately of any changes in plans for care of the child.

The Family Services Worker (secondary) in the resident county will:

- A. Participate in staffings and case plan development.
- Assist the foster home or facility on with implementing case plan goals by monitoring progress for each goal and making service referrals as necessary.
- Notify initiating county FSW by email if financial needs are identified.
- Coordinate with initiating FSW to ensure completion of purchasing requests.

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B.E. Complete purchases upon receipt of approved requisitions.

documentation and during monthly/as needed contact with the initiating county primary-FSW. Issues needing immediate attention should be documented in an email to the initiating county primary-FSW and his/herthe primary Supervisor.

Deg. Obtain a progress report from facility staff every month following a child's placement in a facility and forward a copy to the initiating county FSW.

The court may order progress reports from the service provider whenever a child is placed out of home and in a setting other than a Department foster home. The order wishall set forth the schedule for the progress reports and wishall identify the service provider responsible for submitting the progress report. The service provider wishall be provided a copy of the written court order by certified mail, restricted delivery or by process server. Failure to follow the order of the court wishall subject the service provider to contempt sanctions of the court. The progress report wishall include, but is not limited to:

a) Reason for admission;

a)

Projected length of stay;

b)

c) Identified goals and objectives to be addressed during placement;

c)
d) Progress of the child in meeting goals and objectives;

<u>d)</u>

e) Barriers to progress;

e)

f) Significant behavioral disruptions and response of provider; and

f)___

g) Recommendations upon the child's release.

The service provider wishall immediately report any incidents concerning the juvenile's health or safety to the child's attorney or attorney ad litem and the custodian of the child.

E.H. Notify the initiating county FSW immediately of any change in the plans for care of the child.

F.I. Notify the initiating county by telephone within 24 hours, and make all other necessary notifications (e.g., foster parents if an emergency change in placement is necessary).

G.J. Make regular foster home/facility visits to the child/children as per the case plan.

H.K. Assist the initiating county in arranging for the parent/child/sibling <u>visits as outlined by the initiating</u> countyprimary FSW in the case plan or as otherwise coordinated by initiating FSW.

L. Complete any necessary incident reports (e.g., disruption) and provide the initiating county a copy.

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<u>POLICY III-G: SERVICES CASE OPENING FOR INFANTS IF ABORTION RESULTS IN</u> <u>LIVE BIRTH</u>

03/2018

The Division of Children and Family Services (DCFS) is responsible for the immediate and on-going care of infants born alive as the result of an attempted abortion if before the abortion, the pregnant woman, or if married, the pregnant woman and her spouse, have stated in writing that they do not wish to keep the infant if the abortion results in a live birth and the writing is not retracted before the abortion.

<u>PROCEDURE III-G1: Coordination of Services, Care, and Case Opening for Infants if Abortion Results in Live Birth</u>

03/2018

To ensure the well-being of an infant, when abortion results in live birth, the Family Service Worker (FSW) will:

- A. Place an immediate hold on the infant, regardless of the medical status of the infant.
- B. Notify OCC immediately that a hold has been exercised to initiate a dependency petition.
- C. Communicate with the current medical provider to determine the medical condition of the infant and to coordinate necessary medical services.
- D. Refer the child's case to the Adoption Supervisor.

The FSW Supervisor will:

- A. Ensure the child's case is referred to the Adoption Supervisor timely.
- B. <u>Coordinate with Adoption Supervisor to ensure services for the child while transitioning to an appropriate pre-adoptive placement.</u>

The Adoption Specialist will:

A. Carry out the same actions as those listed for the Adoption Specialist in Procedure VIII-F1.

The Adoption Supervisor will:

A. Assign an adoption specialist within 24 hours.

POLICY III-H: SERVICES CASE OPENING FOR CASES INVOLVING INCARCERATED **PARENTS**

03/2018

The Division of Children and Family Services (DCFS) is responsible for coordinating services with the Arkansas Department of Corrections (ADC) and Arkansas Sheriff's Association to ensure the immediate and on-going assessment and provision of services to incarcerated parents of juveniles. DCFS will make diligent efforts to locate incarcerated parents and to determine what services are available to those parents during their incarceration. The responsibilities and duties of each agency are delineated in the Arkansas Department of Human Services-Arkansas Department of Corrections Memorandum of Understanding (MOU) and the Arkansas Department of Human Services-Arkansas Sheriff's Association MOU, which are posted on CHRIS Net and are subject to renewal every three (3) years. To determine the individual responsibilities and operational protocol of the agencies, see the specifics of the MOUs.

PROCEDURE III-H1: Coordination of Services, Hearings, and Visitation for **Incarcerated Parents**

03/2018

In order to ensure adequate communication with and provision of services to incarcerated parents, the Family Service Worker (FSW) will:

- A. Attempt to locate incarcerated parents at all stages of service provision, including during investigations. Efforts to locate will include, at a minimum:
 - 1) Conducting a Lexis Nexis search.
 - 2) Searching local jail, Arkansas Department of Corrections, etc. for inmate information at: www.vinelink.com.
 - 3) Checking AOC Public Court Connect at: https://caseinfo.aoc.arkansas.gov/cconnect/PROD/public/ck public qry main.cp main idx.
 - 4) Contacting the reporter and any listed collaterals from the current and former investigations and cases to ask for information about the location of the parent.
- B. Document reasonable efforts to identify and locate incarcerated parents at all stages of service provision, including during investigations, in CHRIS contact screens, court reports, and affidavits.
- C. Contact the identified ADC facility or local detention facility (city or county jail) and determine:
 - 1) The appropriateness of visitation and venue for parent-child visitation for children in foster care by assessing the following:
 - a) Whether the parent is under any restriction by the facility that would affect visitation;
 - b) Whether the facility has any limitations to visitation such as lack of space or lack of staff to meet facility protocols;
 - c) Whether the facility is an appropriate venue for visitation based on the child's age, trauma history, and current developmental status;
 - d) Whether the distance to the facility is prohibitive for routine visitation based on the child's educational and developmental status;
 - e) Whether the facility is open to allowing volunteer relatives/fictive kin to transport to visitation;
 - f) Whether the visitation can be accommodated in another manner such as Skype, Video Visitation, letter writing, email or Facetime.
 - 2) How to adequately assess and coordinate services for the incarcerated parent by:
 - a) Determining if the detention facility staff will assist in the completion of the parent's portion of the CANS and in identifying necessary services for the parent.
 - i. The FSW will complete the CANS by phone with the parent if detention staff is unable to assist.

- b) Coordinating with ADC or the local detention facility to ensure that services identified are provided to the inmate (whether provided directly by the detention facility staff/contract providers or by DCFS staff providing the services to the inmate in the facility and/or by sending educational materials to the facility for the inmate).
- c) <u>Sending staffing notices via CFS-590: Invitation to Family-Centered Meeting to the identified detentions contacts.</u>
 - i. The FSW will notify the contact that the incarcerated parent is invited to participate in the staffing by telephone if the parent requests to do so at least 24 hours prior to the scheduled time for the staffing to begin. It will be the incarcerated parent's responsibility to schedule with ADC or the local detention facility to have phone privileges as necessary.
- d) Adding the incarcerated parent to the CANS assessment and case plan while including all services provided by the detention facility.
- e) Requesting written progress reports and certificates of completion for services from the detention facility.
 - Attach all documents obtained to the written court report for upcoming hearings and place a copy of all correspondence with the detention facility in the physical case record.
- f) <u>Coordinating discharge planning, including determining who will be the assigned parole/probation officer, when appropriate.</u>
- g) Providing a copy of local assistance organizations and services available for the tentative county of residence to the incarcerated parent 30 days prior to the parent's discharge from the detention facility.
- D. <u>Coordinate joint decision making as to the appropriateness of visitation with assigned Attorneys Ad Litem, CASAs, and Parent Counsel.</u>
- E. <u>Provide the incarcerated parent with a copy of all case plans, court reports, and court orders via standard mail to the ADC or local detention facility contact person.</u>
- F. Coordinate services with resident county:
 - a) Refer the case for resident county services in the CHRIS assignment screen.
 - b) Email resident county FSW and copy resident county Supervisor with a summary of service needs and requests.
 - c) Invite resident county FSW to staffings via CFS-590.
 - d) Maintain minimum monthly contact with resident county FSW in an effort to coordinate ongoing services, monthly face-to-face contact with the incarcerated parent and parent-child visitation.

FSW Supervisor will:

- A. Monitor to ensure diligent efforts to locate incarcerated parents.
- B. Attend staffings to assist in determining the appropriateness of services and visitation.
- C. Ensure case assignment to and coordination of services with resident county.

POLICY III-I: SERVICES CASE OPENING FOR CASES INVOLVING ACTIVE DUTY SERVICE MEMBERS

03/2018

The Division of Children and Family Services (DCFS) is responsible for coordinating services with Little Rock Air Force Base to ensure the immediate and on-going assessment and provision of services to active duty service members who are involved in open DCFS cases. This includes reports involving as an alleged victim a child of an active duty service member, as an alleged offender a person who is an active duty service member, and any report alleging child maltreatment that occurred during an activity conducted or sanctioned by the United States Department of Defense or its subdivisions, or occurring at a facility operated by the United States Department of Defense or its subdivisions.

DCFS will make diligent efforts to locate active duty service members and to determine what services are available to those clients through the Family Advocacy Program (FAP) on the military installation and via DCFS. The FAP at Little Rock Air Force Base will act as the central point of contact for all military branches and installations within the State of Arkansas. The LRAFB FAP will coordinate, on behalf of LRAFB and other Arkansas military branches and installations, with DCFS/CACD to develop a plan of investigation, share information, and coordinate the provision of necessary services for active duty service members. The FAP will determine eligibility for and coordinate available service provision through the base to active duty service members. Only the service member who was active duty at the time of the incident will be eligible for services through the military installation. Not all military installations have services available locally.

The specific responsibilities and duties of each agency is delineated in the Arkansas Department of Human Services-Little Rock Air Force Base Memorandum of Understanding (MOU), which is posted on CHRIS Net and is subject to renewal every three (3) years. To determine the individual responsibilities and operational protocol of the two agencies, see the specifics of the agreement.

PROCEDURE III-I1: Coordination of Services for Active Duty Service Members

03/2018

To ensure coordination of services for active duty service members, both on and off base, the Family Service Worker (FSW) will:

- A. Review the initial case connect contact to determine if LRAFB was notified of the active duty service member's involvement in the DCFS case.
 - 1) If the FSW determines that notifications to LRAFB were not made, the FSW will contact the FAP during duty hours at 501-987-7377 and provide notification.
- B. Ensure the client screen for the active duty service member contains an accurate social security number and that the "active duty service member" check box is checked.
- C. Enter the FAP as a collateral in the open case and document all contacts with the FAP in the case contact screen.
- D. Contact FAP at 501-987-7377 and coordinate the following:
 - 1) Contact with active duty service member/family if residence is on base.
 - 2) <u>Determination of what, if any, services are available for the service member through the FAP.</u>
 - 3) <u>Termination of services and case closure.</u>
- E. Assist in providing case management updates for ongoing services directly provided by DCFS.
 - 1) <u>Upon request, furnish FAP with written progress reports and/or assessments to include any agreements, stipulations, or court orders for ongoing services.</u>
- F. When removal of a child becomes necessary:
 - 1) Consider that when the suspected offender is the active duty service member, the member's military commander has the authority to order the alleged offender out of the home.

- 2) <u>Contact the Security Forces Law Enforcement desk at 501-987-3221 if there is a concern for the safety of staff members or victim(s).</u>
- G. In situations where a military order is deemed appropriate for an active duty service member to have no contact with the alleged victim, provide FAP with suggested instruction(s) regarding authorized contact between the alleged victim(s) and the suspected active duty service member. Such instructions may include guidance about phone, letter, electronic, or unsupervised/supervised face-to-face contact.

The FSW Supervisor will:

- A. Ensure referrals for active duty service members are provided to the FAP timely.
- B. <u>Ensure open and accurate communication continues between DCFS and the FAP for the duration of DCFS involvement with the family.</u>



Arkansas Department Of Human Services Division of Children and Family Services

Application for Emergency Services

I. Case Name:	Case No:	Case No:		
II. Family Members:				
	No Family Member			
First Name, MI, Last Name	Date of Birth	Relation	Sex	Race
			1	
First Name, MI, Last Name	Date of Birth	Relation	Sex	Race
I certify that to the best of my knowledge, the	e above information is t	rue, correct and	complete.	<u></u>
Name (Applicant or Family Service Worker	on behalf of child)			
Signature (Applicant or Family Service Work	ker on behalf of child)			Date
III. Eligibility Criteria - (Check all that app	ly):			
 A.	imminent threat of these	e, or lack of a pr	need oper caretak	to ter.
C. An emergency ICPC placement (Regulation 7) must be p	processed.		
D. There are insufficient resources in	mmediately available to	alleviate the en	nergency.	
E. The child has lived with a specific months.	ed relative during a peri	iod of time with	in the last si	x
F. Title IV-A EA/AFDC or Family I this program within the last 12 months.	Preservation Services ha	ave not been aut	horized und	er
IV. Eligibility Decision:				
☐ YES ☐ NO				
Service Authorization Start Date				
Employee Name				
Employee Signature			e	

CFS-6013 (07/2006)